

Oklahoma State Treasurer
REQUEST FOR PROPOSAL
Mainframe Resources
Vendor Questions and Answers

1. Will billing be based on completion of set tasks or hours worked in the month?

Answer: Billing will be based on hours worked in the month.

2. What is the time period for Off Hour calls? If normal hours are 7AM to 6PM M-F, is off hours anytime other than 7-6 M-F of each week?

Answer: Yes, Off Hour calls are defined as those outside the identified hours from 7AM to 6 PM Monday through Friday.

3. Do you need a separate cost section or is the hourly rate shown on Appendix B sufficient?

Answer: The rate identified in Appendix B should be the billing rate.