

CULTURAL COMPETENCY

WORKSHOP OVERVIEW:

In today's world, it is increasingly important to work and live together with people from diverse backgrounds. Prejudices, fears, and stereotyping about people who are different from us are learned behaviors that often interfere with healthy communication and trust between individuals and groups of different racial, ethnic, and cultural backgrounds. Since these behaviors are learned, they can also be unlearned.

WHO SHOULD ATTEND:

Employees, managers, and supervisors who want to improve their ability to work with others.

OBJECTIVES:

Participants will:

1. Understand the elements of cultural competence
2. Be able to describe several theories of cultural competence
3. Understand how the stages of cultural competence affect interactions
4. Understand some barriers to cross-cultural team relationships

OUTLINE:

- A. What is cultural competence?
- B. The importance of cultural competence
- C. Skills necessary to work effectively in a diverse workplace
- D. How to build multicultural teams
- E. Action Planning

LEF COMPETENCIES:

Interpersonal skills, Team Building, Managing Diverse Workforce, Conflict Management

HRD075 – 0.6 CEU's