

COACHING AND MENTORING

Few managers have the luxury of directing a fully-trained staff. Changing demands and new technology are but two of the reasons for this deficit.

This workshop is designed to help identify why people don't do what they are supposed to do, or, conversely, why they do what they are not supposed to do. Participants will practice coaching techniques to address these issues, as well as identify ways to mentor staff for greater productivity.

HRD074 – 0.6 CEU's