

AMENDMENT SIXTEEN
to
ORACLE LICENSE AND SERVICES AGREEMENT
between
THE STATE OF OKLAHOMA
and
ORACLE AMERICA, INC.

This Amendment Sixteen ("Amendment") to the Oracle License and Services Agreement (Oracle Reference No. US-OLSA-54807-27-DEC-2006) effective December 27, 2006, as amended, modified and addended (the "Agreement") between the State of Oklahoma ("you", the "State", or the "Customer") and Oracle America, Inc., as successor in interest to Oracle USA, Inc. ("Oracle"), shall serve to amend the Agreement as described herein. If and to the extent any inconsistency may appear between the Agreement and this Amendment, the provisions of this Amendment shall control.

The Agreement is hereby modified as follows:

1. Term. The term of the Agreement shall be extended until December 31, 2013. As such, the Contract Dates and Agreement Dates are extended through December 31, 2013.
2. Discounting Terms for New Program Licenses, Oracle Engineered Systems, and New Technical Support. The provisions as stated in Sections 2.a, 2.b, 2.c, and 2.d of Amendment 3 to the Agreement (as corrected pursuant to Amendment 4), are hereby extended until December 31, 2013, except that the first sentence of Section 2.a of Amendment 3 (as amended pursuant to Amendment 11, 13, 14, and 15) shall be deleted and replaced with the following:

"a. **Price List**¹. The "Price List" in the Agreement shall be defined as follows (attached hereto as Exhibit A to this Amendment):

- i. Oracle Technology Global Price List, dated April 18, 2013
- ii. Oracle E-Business Suite Applications Global Price List, dated May 15, 2013
- iii. Oracle Business Intelligence Applications Global Price List, dated June 1, 2013
- iv. Oracle Global Price List Siebel CRM Pricing, dated February 25, 2013
- v. Oracle Engineered Systems Price List, dated June 4, 2013²
- vi. Oracle Primavera Global Price List, dated May 17, 2013

All prior Price List(s) previously incorporated into the Agreement are hereby deleted."

Other than the amended terms set forth herein, the terms and conditions of the Agreement shall remain unchanged and in full force and effect.

¹ Any discounts provided in the Agreement shall not apply toward any third-party products (including but not limited to the following products: Micro Focus International Ltd., Business Objects, Ascential, and JWALK), any products priced in advance of availability, or any products with controlled availability.

² The additional terms required for hardware products listed on the Oracle Engineered Systems Price List shall be specified in the applicable ordering document.

The Effective Date of this Amendment to the Agreement shall be June 1, 2013.

STATE OF OKLAHOMA

Oracle America, Inc.

By:  MAS
Name: Alex Z. Pettit
 Chief Information Officer
Title: _____
Date: June 24, 2013

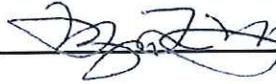
By: 
Name: Elizabeth Hwang
Title: Senior Contracts Manager
Date: June 20, 2013

Exhibit A

Price List¹

- i. Oracle Technology Global Price List, dated April 18, 2013
- ii. Oracle E-Business Suite Applications Global Price List, dated May 15, 2013
- iii. Oracle Business Intelligence Applications Global Price List, dated June 1, 2013
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² The additional terms required for hardware products listed on the Oracle Engineered Systems Price List shall be specified in the applicable ordering document.



Oracle Technology Global Price List
April 18, 2013
Software Investment Guide

Section I

Prices in USA (Dollar)

	Oracle Database			
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Database Products				
Oracle Database				
Standard Edition One	160	39.60	5,800	1,276.00
Standard Edition	350	77.00	17,500	3,850.00
Enterprise Edition	950	209.00	47,500	10,450.00
Personal Edition	460	101.20	-	-
Mobile Server	-	-	23,000	5,060.00
NoSQL Database Enterprise Edition	200	44	10,000	2,200.00
<i>Enterprise Edition Options:</i>				
Real Application Clusters	460	101.20	23,000	5,060.00
Real Application Clusters One Node	200	44.00	10,000	2,200.00
Active Data Guard	200	44.00	10,000	2,200.00
Partitioning	230	50.60	11,500	2,530.00
Real Application Testing	230	50.60	11,500	2,530.00
Advanced Compression	230	50.60	11,500	2,530.00
Advanced Security	230	50.60	11,500	2,530.00
Label Security	230	50.60	11,500	2,530.00
Database Vault	230	50.60	11,500	2,530.00
OLAP	460	101.20	23,000	5,060.00
Advanced Analytics	460	101.20	23,000	5,060.00
Spatial and Graph	350	77.00	17,500	3,850.00
In-Memory Database Cache	460	101.20	23,000	5,060.00
Retail Data Model	800	176.00	40,000	8,800.00
Communications Data Model	1,500	330.00	50,000	11,000.00
Airlines Data Model	800	176.00	40,000	8,800.00
Database Enterprise Management				
Diagnostics Pack	100	22.00	5,000	1,100.00
Tuning Pack	100	22.00	5,000	1,100.00
Database Lifecycle Management Pack	240	52.80	12,000	2,640.00
Data Masking Pack	230	50.60	11,500	2,530.00
Test Data Management Pack	230	50.60	11,500	2,530.00
Cloud Management Pack for Oracle Database	100	22.00	5,000	1,100.00
Secure Backup				
	License Price	Software Update License & Support	Licensing Metric	Minimum
	3,500	770.00	Per Tape Drive	-
TimesTen				
TimesTen In-Memory Database	460	101.20	23,000	5,060.00
Berkeley Database				
Berkeley DB - High Availability	-	-	9,800	2,156.00
Berkeley DB - Transactional Data Store				
	Per Wireless Handset	Software Update License & Support	Processor License	Software Update License & Support
Berkeley DB - Transactional Data Store	6	1.32	5,800	1,276.00
Berkeley DB - Concurrent Data Store	6	1.32	1,800	396.00
Berkeley DB - Data Store	6	1.32	900	198.00
Berkeley DB - Data Store				
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Berkeley DB - Transactional Data Store	-	-	5,800	1,276.00
Berkeley DB - Concurrent Data Store	-	-	1,800	396.00
Berkeley DB - Data Store	-	-	900	198.00
Berkeley DB Java Edition - High Availability	-	-	9,800	2,156.00
Berkeley DB Java Edition - Transactional Data Store	-	-	5,800	1,276.00
Berkeley DB Java Edition - Concurrent Data Store	-	-	1,800	396.00
Berkeley DB XML - High Availability	-	-	13,800	3,036.00
Berkeley DB XML - Transactional Data Store	-	-	8,100	1,782.00
Berkeley DB XML - Concurrent Data Store	-	-	2,600	572.00
Berkeley DB XML - Data Store	-	-	1,800	396.00
Other Products				
Secure Enterprise Search	70	15.40	34,500	7,560.00
Audit Vault and Database Firewall	-	-	6,000	1,320.00
Cloud File System	100	22.00	5,000	1,100.00
Big Data Connectors	-	-	2,000	440.00
Secure Enterprise Search Connector				
	License Price	Software Update License & Support	Licensing Metric	Minimum
	34,500	7,560.00	Connector	1

Section I

	Named User Plus	Software Update License & Support	Computer License	Software Update License & Support
Integration Products				
Database Gateway for Sybase	-	-	17,500	3,850.00
Database Gateway for SQL Server	-	-	17,500	3,850.00
Database Gateway for Informix	-	-	17,500	3,850.00
Database Gateway for Teradata	-	-	109,500	24,050.00
Database Gateway for DRDA	-	-	46,000	10,120.00
Database Gateway for APPC	-	-	46,000	10,120.00
Database Gateway for WebSphere MQ	-	-	46,000	10,120.00
Rdb Products				
Rdb Server Products				
Rdb Enterprise Edition	650	209.00	47,500	10,450.00
CODASYL DBMS	650	209.00	-	-
Rdb Server Options:				
TRACE	120	26.40	5,800	1,276.00
Rdb Development, Query and Reporting Tools				
Programmer for Rdb	1,200	264.00	-	-
CDD/ Repository	5,800	1,276.00	-	-
CDD/R Runtime	-	-	5,800	1,276.00

Section II

Prices in USA (Dollar)

	Oracle Fusion Middleware			
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Java Platform Products				
Java SE Advanced	100	22.00	5,000	1,100.00
Java SE Suite	300	66.00	15,000	3,300.00
Application Server Products				
TopLink and Application Development Framework	120	26.40	5,600	1,276.00
WebLogic Server Standard Edition	200	44.00	10,000	2,200.00
WebLogic Server Enterprise Edition	500	110.00	25,000	5,500.00
WebLogic Suite	900	198.00	45,000	9,900.00
Web Tier	100	22.00	5,000	1,100.00
Internet Application Server Standard Edition One	180	39.60	5,800	1,275.00
Internet Application Server Standard Edition	230	50.60	11,500	2,530.00
Internet Application Server Enterprise Edition	700	154.00	35,000	7,700.00
GlassFish Server	100	22.00	5,000	1,100.00
Coherence Standard Edition	100	22.00	4,600	1,012.00
Coherence Enterprise Edition	230	50.60	11,500	2,530.00
Coherence Grid Edition	500	110.00	25,000	5,500.00
API Gateway	1,100	242.00	55,000	12,100.00
BPEL Process Manager	1,200	264.00	60,000	13,200.00
WebLogic Integration	1,400	308.00	70,000	15,400.00
Service Registry	920	202.40	46,000	10,120.00
Enterprise Repository	2,900	638.00	145,000	31,900.00
SOA Suite for Non Oracle Middleware	1,500	330.00	75,000	16,500.00
Business Process Management Standard Edition	800	176.00	-	-
Unified Business Process Management Suite for Non Oracle Middleware	1,150	253.00	57,500	12,650.00
Event Processing	1,000	220.00	50,000	11,000.00
Forms and Reports	460	101.20	23,000	5,060.00
Data Integration Technology				
Data Service Integrator	1,440	316.80	72,000	15,840.00
Data Integrator Enterprise Edition	600	151.60	23,000	5,060.00
Enterprise Data Quality Profiling for Oracle Data Integrator	-	-	100,000	22,000.00
Enterprise Data Quality Batch Processing for Oracle Data Integrator	-	-	150,000	33,000.00
Enterprise Data Quality Address Verification Server for Oracle Data Integrator	-	-	63,300	13,926.00
Data Integration Suite	-	-	70,000	15,400.00
GoldenGate	350	77.00	17,500	3,850.00
GoldenGate for Non Oracle Database	350	77.00	17,500	3,850.00
GoldenGate for Mainframe	2,000	440.00	100,000	22,000.00
GoldenGate Veridata	600	132.00	30,000	6,600.00
GoldenGate for Teradata Replication Services	350	77.00	17,500	3,850.00
WebLogic Suite Options:				
BPEL Process Manager Option	460	101.20	23,000	5,060.00
Service Bus	460	101.20	23,000	5,060.00
SOA Suite for Oracle Middleware	1,200	264.00	57,500	12,650.00
Unified Business Process Management Suite	1,150	253.00	57,500	12,650.00
WebLogic Coherence Grid Edition Option	200	44.00	10,000	2,200.00
Application Server Enterprise Management				
WebLogic Server Management Pack Enterprise Edition	240	52.80	12,000	2,640.00
SOA Management Pack Enterprise Edition	500	110.00	25,000	5,500.00
Management Pack for Oracle Coherence	70	15.40	3,500	770.00
Management Pack for Oracle GoldenGate	70	15.40	3,500	770.00
Cloud Management Pack for Oracle Fusion Middleware	100	22.00	5,000	1,100.00
Fusion Middleware Adapters:				
Application Adapters	350	77.00	17,500	3,850.00
Oracle Applications Adapter	350	77.00	17,500	3,850.00
Mainframe and TP-Monitor Adapters	-	-	34,500	7,560.00
Changed Data Capture Adapters	-	-	60,000	13,200.00
Application Adapters for Data Integration	-	-	2,300	506.00
GoldenGate Application Adapters	-	-	20,000	4,400.00
Application Adapters for Warehouse Builder	-	-	2,300	506.00
B2B for RosettaNet	600	151.60	34,500	7,560.00
B2B for EDI	600	151.60	34,500	7,560.00
Healthcare Adapter	600	151.60	34,500	7,560.00
B2B for ebXML	230	50.60	11,500	2,530.00

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Tuxedo and Adapters				
Tuxedo	1,800	396.00	60,000	13,200.00
Tuxedo Jolt	-	-	9,000	1,950.00
Service Architecture Leveraging Tuxedo (SALT)	-	-	12,000	2,640.00
Tuxedo System and Applications Monitor Plus (TSAM Plus)	-	-	14,000	3,080.00
Tuxedo Mainframe Adapter for SNA	-	-	22,000	4,840.00
Tuxedo Mainframe Adapter for TCP	-	-	22,000	4,840.00
Tuxedo JCA Adapter	-	-	22,000	4,840.00
Tuxedo Application Runtime for CICS and Batch	-	-	22,000	4,840.00
Tuxedo Application Runtime for Batch	-	-	9,000	1,950.00
Tuxedo Application Runtime for IMS	-	-	19,500	4,290.00
Tuxedo Application Rehosting Workbench	42,500	9,350.00	-	-
Tuxedo Message Queue	-	-	18,000	3,960.00
MessageQ	-	-	6,000	1,320.00
Application Integration Architecture				
Application Integration Architecture Foundation Pack	920	202.40	46,000	10,120.00
Business Intelligence Technology Products				
Business Intelligence Standard Edition	460	101.20	23,000	5,080.00
Business Intelligence Standard Edition One	1,200	284.00	-	-
Suite Enterprise Edition Plus	2,000	440.00	221,250	49,675.00
Suite Enterprise Edition Plus Upgrade Only	230	50.60	34,500	7,560.00
Server Enterprise Edition	350	77.00	51,800	11,396.00
Business Intelligence Publisher	460	101.20	46,000	10,120.00
Business Intelligence Foundation Suite	3,675	808.50	300,000	66,000.00
Disconnected Analytics	580	127.60	-	-
Server Administrator	5,800	1,276.00	-	-
Scorecard and Strategy Management	695	216.90	89,500	19,701.00
Business Intelligence Mobile	360	79.20	-	-
Business Intelligence Server Enterprise Edition Options:				
Interactive Dashboard	580	127.60	66,500	19,030.00
Delivers	350	77.00	51,800	11,396.00
Answers	580	127.60	66,500	19,030.00
Office Plug-in	230	50.60	34,500	7,560.00
Reporting and Publishing	460	101.20	70,000	15,400.00
Business Intelligence Suite Enterprise Edition Plus Options:				
Business Intelligence Management Pack	230	50.60	11,500	2,530.00
Business Intelligence Data Integration Technology				
Data Ingestor and Application Adapter for Data Integration	-	-	25,300	5,568.00
Informatica PowerCenter and PowerConnect Adapters	690	151.80	25,300	5,568.00
Real-Time Decision (RTD) Technology				
Real-Time Decision Server	92,000	20,240.00	Processor	-
Hyperion Business Intelligence Technology				
Essbase Plus	2,900	638.00	138,000	30,360.00
Hyperion Interactive Reporting	800	176.00	69,000	15,180.00
Hyperion SQR Production Reporting	460	101.20	23,000	5,060.00
Hyperion Financial Reporting	520	114.40	40,500	8,910.00
Hyperion Web Analysis	520	114.40	40,500	8,910.00
Endeca Business Intelligence				
Endeca Information Discovery Studio	2,000	440.00	180,000	39,600.00
Endeca Information Discovery Integrator	690	151.80	23,000	5,060.00
Endeca Server	-	-	50,000	11,000.00
Endeca Text Enrichment	5,800	-	15,000	3,300.00
Endeca Text Enrichment with Sentiment Analytics	-	-	45,000	9,900.00
Endeca Content Management System Connectors				
Endeca Content Management System Connectors	35,000	7,700.00	Connector	-
WebCenter Products				
WebCenter Site Plus	4,000	880.00	200,000	44,000.00
WebCenter Portal	2,500	550.00	125,000	27,500.00
WebCenter Content	3,450	759.00	172,500	37,650.00
WebCenter Sites	2,000	440.00	100,000	22,000.00
WebCenter Sites Satellite Server	500	110.00	25,000	5,500.00
WebCenter Universal Content Management	2,300	506.00	115,000	25,300.00
WebCenter Imaging	1,840	404.80	92,000	20,240.00
WebCenter Forms Recognition	2,000	440.00	100,000	22,000.00
WebCenter Capture	-	-	7,000	1,540.00
WebCenter Distributed Capture	1,200	264.00	-	-
WebCenter Real-Time Collaboration	100	22.00	20,000	4,400.00
WebCenter Sites Mobility Server				
WebCenter Sites Mobility Server	30,000	6,600.00	Server	-
WebCenter Adapters:				
WebCenter Applications Adapter	-	-	20,000	4,400.00
WebCenter Adapter for EMC Documentum	-	-	11,500	2,530.00
WebCenter Adapter for IBM FileNet	-	-	11,500	2,530.00
WebCenter Adapter for IBM Lotus Domino	-	-	11,500	2,530.00
WebCenter Adapter for Microsoft SharePoint	-	-	11,500	2,530.00
WebCenter Adapter for Symantec Enterprise Vault	-	-	11,500	2,530.00
WebCenter Adapter Framework	-	-	11,500	2,530.00
WebCenter Management Management Pack for WebCenter	240	52.80	12,000	2,640.00

Section II

	License Price	Software Update License & Support	Licensing Metric	Minimum
Identity Management Products				
Identity Governance Suite	3,600	792.00	Named User Plus	
Entitlements Server	180,000	39,600.00	Processor	1
	35,000	7,700.00	Named User Plus	1
	700	154.00	Processor	
Entitlements Server Security Module	35,000	7,700.00	Processor	1
	700	154.00	Named User Plus	
Directory Services Plus	12	2.64	Employee User	2000
	4.00	0.8800	Non Employee User - External	5000
	50,000	11,000.00	Processor	
Access Manager	25	5.5	Employee User	2,000
	6	1.32	Non Employee User - External	5,000
Identity Federation	35,000	7,700.00	Processor	1
Identity Manager	70	15.40	Employee User	2,000
	6	1.32	Non Employee User - External	5,000
Identity Manager Connector	46,000	10,120.00	Connector	1
Enterprise Single Sign-On Suite Plus	85	18.70	Named User Plus	-
Access Management Suite Plus	180,000	39,600.00	Processor	1
	3,600	792.00	Named User Plus	
Identity and Access Management Suite Plus	110	24.20	Employee User	-
	15	3.30	Non Employee User - External	-
Identity Management Enterprise Management Management Pack Plus for Identity Management	8.00	1.76	Employee User	-
	2.00	0.44	Non Employee User - External	-
Tools				
Discoverer Desktop Edition	1,200	264.00	Named User Plus	-
Programmer	1,200	264.00	Named User Plus	-
Internet Developer Suite	5,800	1,276.00	Named User Plus	-
Business Process Analysis Suite	10,500	2,310.00	Named User Plus	5

Section III

Prices in USA (Dollar)

Applications and Systems Management

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Database Enterprise Management				
Diagnostics Pack	100	22.00	5,000	1,100.00
Tuning Pack	100	22.00	5,000	1,100.00
Database Lifecycle Management Pack	240	52.80	12,000	2,640.00
Data Masking Pack	230	50.60	11,500	2,530.00
Test Data Management Pack	230	50.60	11,500	2,530.00
Cloud Management Pack for Oracle Database	100	22.00	5,000	1,100.00
Application Server Enterprise Management				
WebLogic Server Management Pack Enterprise Edition	240	52.80	12,000	2,640.00
SOA Management Pack Enterprise Edition	500	110.00	25,000	5,500.00
Management Pack for Oracle Coherence	70	15.40	3,500	770.00
Management Pack for Oracle GoldenGate	70	15.40	3,500	770.00
Cloud Management Pack for Oracle Fusion Middleware	100	22.00	5,000	1,100.00
Business Intelligence Management				
Business Intelligence Management Pack	230	50.60	11,500	2,530.00
WebCenter Management				
Management Pack for WebCenter	240	52.80	12,000	2,640.00
	License Price	Software Update License & Support	Licensing Metric	Minimum
Identity Management Enterprise Management				
Management Pack Plus for Identity Management	8.00	1.76	Employee User	-
	2.00	0.44	Non Employee User - External	-
	License Price	Software Update License & Support	Licensing Metric	Minimum
Other Infrastructure Management				
Configuration Management Pack for Applications	5,000	1,100.00	Per Processor	-
	100	22.00	Per Named User Plus	-
System Monitoring Plug-in for Non Oracle Databases	1,800	396.00	Per Processor	-
	35	7.70	Per Named User Plus	-
System Monitoring Plug-in for Non Oracle Middleware	1,800	396.00	Per Processor	-
	35	7.70	Per Named User Plus	-
Management Pack for Non-Oracle Middleware	9,500	2,090.00	Per Processor	-
	190	41.80	Per Named User Plus	-
Grid Engine	500	110.00	Per Processor	32
Data Masking Pack for Non Oracle Databases	11,500	2,530.00	Per Processor	-
	230	50.60	Per Named User Plus	-
Test Data Management Pack for Non Oracle Databases	11,500	2,530.00	Per Processor	-
	230	50.60	Per Named User Plus	-
Service Management				
Real User Experience Insight	8,000	1,760.00	Per Processor	10
	160	35.20	Per Named User Plus	500
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Applications Management				
Application Management Suite for Oracle E-Business Suite	400	88.00	20,000	4,400.00
Application Management Suite for Siebel	300	66.00	15,000	3,300.00
Application Management Suite for PeopleSoft	300	66.00	15,000	3,300.00
Application Management Suite for JD Edwards EnterpriseOne	300	66.00	15,000	3,300.00
Application Management Suite for Oracle Fusion Applications	300	66.00	15,000	3,300.00
Application Testing				
Load Testing Developer Edition	8,000	1,760.00	-	-
Load Testing Controller	-	-	7,000	1,540.00
Load Testing	100	22.00	-	-
Load Testing Accelerator for Web Services	25	5.50	-	-
Application Replay Pack	100	22.00	5,000	1,100.00
Load Testing Accelerator for Oracle Database	25	5.50	-	-
Functional Testing	8,000	1,760.00	-	-
Functional Testing Accelerator for Web Services	2,000	440.00	-	-
Test Manager	2,000	440.00	-	-
Cloud Management Pack for Testing	100	22.00	5,000	1,100.00

Section III

Prices in USA (Dollar)

Collaboration
Beehive Enterprise Collaboration Server

Collaboration			
Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
275	60.50	55,000	12,100.00

Section IV

Prices in USA (Dollar)

	Oracle Application Specific Technology Products					Software Update License & Support
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Employee for HCM ¹⁴	
Application Server Products						
WebLogic Suite for Oracle Applications	180	39.60	18,000	3,980.00	54	11.88
Coherence Enterprise Edition for Oracle Applications	48	10.12	4,600	1,012.00	14	3.08
WebLogic Suite Options for Oracle Applications:						
BPEL Process Manager Option for Oracle Applications	92	20.24	9,200	2,024.00	27	5.94
SOA Suite for Oracle Middleware for Oracle Applications	240	52.80	23,000	5,090.00	72	15.84
Unified Business Process Management Suite for Oracle Applications	230	50.60	23,000	5,060.00	69	15.18
Application Management						
Application Management Pack for Oracle Fusion Applications	50	11.00	5,000	1,100.00	15	3.30
WebCenter Products						
WebCenter Portal for Oracle Applications	350	77.00	50,000	11,000.00	105	23.10
WebCenter Imaging for Oracle Applications	368	80.96	36,800	8,008.00	110	24.20
Identity Management Product						
Identity and Access Management Suite Plus for Oracle Applications	9	1.98	80,000	17,600.00	9	1.98
Business Intelligence Technology Products						
Business Intelligence Publisher for Oracle Applications	60	13.20	18,400	4,048.00	18	3.96
Business Intelligence Foundation Suite for Oracle Applications	500	110.00	180,000	39,600.00	150	33.00
Business Intelligence Suite Enterprise Edition Plus for Oracle Applications	267	58.74	85,000	18,700.00	80	17.60
Data Integration Technology Product						
Data Integrator Enterprise Edition for Oracle Applications	138	30.36	9,200	2,024.00	27	5.94
Endeca Business Intelligence						
Endeca Discovery Foundation for Oracle Applications	750	165.00	18,750	4,125.00		
Database Product						
Oracle Database Enterprise Edition Option: In-Memory Database Cache for Oracle Applications	184	40.48	9,200	2,024.00		
Berkeley Database						
Berkeley DB – High Availability for Oracle Applications	-	-	3,920	862.40	-	-
Berkeley DB – Transactional Data Store for Oracle Applications	-	-	2,320	510.40	-	-
Berkeley DB Java Edition – High Availability for Oracle Applications	-	-	3,920	862.40	-	-
Berkeley DB Java Edition – Transactional Data Store for Oracle	-	-	2,320	510.40	-	-

Application Specific Technology Products Licensing Rules and General Notes

Programs that contain "for Oracle Applications" in the program name are limited use programs. These limited use programs may only be used with "eligible" Oracle application programs that contain the following prefixes in the program name: Oracle Fusion, Oracle Communications, Oracle Documaker, Oracle Media, Oracle Retail, Oracle Enterprise Taxation, Oracle Tax, Oracle Utilities, Oracle Financial Services, Oracle FLEXCUBE, Oracle Revelus, Oracle Mantas, Oracle Healthcare, Oracle Health Sciences, Oracle Angus, Oracle Legal, Oracle Insurance and Oracle Primavera. For those prefixes designated above with a "*" not all programs with that prefix are eligible for use with the "for Oracle Applications" limited use programs. For a list of excluded programs please review the Applications Licensing Table, which may be accessed at <http://www.oracle.com/us/corporate/pricing/application-licensing-table-070571.pdf>.

Notwithstanding anything above, Business Intelligence Suite Enterprise Edition Plus for Oracle Applications may only be used with "eligible" Oracle application programs that contain "Oracle Fusion Human Capital Management" as a prefix in the program name and provided that the Oracle Fusion Human Capital Management programs are the only programs configured to run against the database instance. Endeca Discovery Foundation for Oracle Applications is eligible for use with products that contain "Extensions for Oracle Endeca" in the product name.

Business Intelligence Foundation Suite for Oracle Applications is eligible for use with the following Oracle Business Intelligence Applications provided Oracle Fusion Applications is the only data source: Sales Analytics, Fusion Edition; Marketing Analytics, Fusion Edition; Partner Analytics, Fusion Edition; Supply Chain and Order Management Analytics, Fusion Edition; Financial Analytics, Fusion Edition; Procurement & Spend Analytics, Fusion Edition; Project Analytics; and Human Resources Analytics, Fusion Edition.

Business Intelligence Foundation Suite for Oracle Applications is also eligible for use with: Oracle Product Information Management Analytics, Fusion Edition; Oracle Customer Data Management Analytics, Fusion Edition; and Oracle Product Lifecycle Analytics.

WebLogic Suite for Oracle Applications is eligible for use with Oracle Agile Applications (available on the Oracle E-Business Suite Applications Global Price Lists).

Any use of limited use programs containing "for Oracle Applications" by other Oracle applications or third party applications is not permitted.

Term licensing available for all Oracle Products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual term licenses are available from 1 to 5 years: 1 year - 20% of list, 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70% of list. Support for all term licenses is 22% of net perpetual fee.

Definitions

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and at actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Non-Oracle Databases, System Monitoring Plug-in for Non-Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, Data Masking Pack for Non-Oracle Databases, Test Data Management Pack for Non-Oracle Databases, only the users of the program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

With respect to the following programs: Load Testing, Load Testing Developer Edition, Load Testing Accelerator for Web Services, Load Testing Accelerator for Oracle Database and Load Testing Suite for Oracle Applications, each emulated human user and non human operated device shall be considered as a virtual user and shall be counted for the purpose of determining the number of Named User Plus licenses required.

For the purposes of the following programs: Application Management Suite for Oracle E-Business Suite, Application Management Suite for PeopleSoft, Application Management Suite for Siebel, Application Management Suite for JD Edwards EnterpriseOne, Real User Experience Insight, Application Replay Pack, all users of the respective managed application program must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the users of the Oracle database from which you capture data and (b) the users of the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non-Oracle Database, only (a) the users of the Non-Oracle database from which you capture data and (b) the users of the Non-Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Data Integrator Enterprise Edition, and Data Integrator Enterprise Edition for Oracle Applications, the users that are running or accessing the data transformation processes must be counted for the purposes of determining the number of licenses required.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contracts>. All cores on all multicore chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name (with the exception of Java SE Support, Java SE Advanced, and Java SE Suite), a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for 'All other multicore chips' equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Non-Oracle Databases, System Monitoring Plug-in for Non-Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, Grid Engine, Data Masking Pack for Non-Oracle Databases, and Provisioning and Patch Automation Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Masking Pack and Test Data Management Pack, all processors on the database servers where masked data or test data originates and database servers performing masking, or test data management operations (via GUI or command line) must be licensed.

For the purposes of the following programs: Application Management Suite for Oracle E-Business Suite, Application Management Suite for PeopleSoft, Application Management Suite for Siebel, Application Management Suite for JD Edwards EnterpriseOne, all processors on which the middleware and/or database software that support the respective managed application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Replay Pack, Real User Experience Insight, all processors on which the middleware software that support the respective managed application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Informatica PowerCenter and PowerConnect Adapters, and Application Adapter for Warehouse Builder for PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator Enterprise Edition for Oracle Applications, Data Integrator and Application Adapter for Data Integration, and Application Adapters for Data Integration, only the processor(s) where the data transformation processes are executed must be counted for the purposes of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, and In-Memory Database Cache for Oracle Applications, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non-Oracle Database, only (a) the processors running the Non-Oracle database from which you capture data and (b) the processors running the Non-Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purpose of the following programs: Oracle Golden Gate Application Adapters, only the processors running the source Oracle or non-Oracle database(s) from which you capture data must be counted for the purpose of determining the number of licenses required. In the instance of multiple source databases, all processors for all sources must be counted.

For the purposes of the following program: Audit Vault and Database Firewall, only the processors of the sources which are protected, monitored, or audited must be counted for the purpose of determining the number of licenses required.

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion date for your entire employee population. Applications Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle Supplier Portal, and Oracle Services Procurement programs, use by your external suppliers is included with your application user licenses.

Application Read-Only User: is defined as an individual authorized by you to run only queries or reports against the application program for which you have also acquired non-read-only licenses.

Annual Transaction Volume: is defined as the U.S. dollar denominated total value of all purchase orders transacted and all auctions conducted through the Oracle Exchange Platform by you and others during the applicable year of the Oracle Exchange Platform license regardless of whether any such auction results in a purchase order; provided that an auction resulting in a purchase order shall only be counted against the Annual Transaction Volume once.

Case Report Form (CRF) Page: is defined as the "electronic equivalent" of what would be the total number of physical paper pages initiated remotely by the Program (measured explicitly in the Program as Received Data Collection Instruments) during a 12-month period. You may not exceed the licensed number of CRF pages during any 12-month period unless you acquire additional CRF pages licenses from us.

Compensated Individual: is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Compensated Individual includes, but is not limited to, your employees, contractors, retirees, and any other person.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

Connector: is defined as each connector connecting the software product with an external product. A unique connector is required for each distinct product with which the software product is required to interface.

Cost of Goods Sold: is defined as the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

Customer: is defined as the Customer entity specified on the ordering document. The programs may not be used or accessed for the business operations of any third party, including but not limited to your customers, partners, or your affiliates. There is no limitation on the number of physical servers on which such programs may be copied, installed and used.

Definitions (continued)

Electronic Order Line: is defined as the total number of distinct electronic order lines entered electronically into the Oracle Order Management application from any source (not manually entered by Licensed Order Management Users, Professional Users 2003, or Professional Users 2003 External) during a 12 month period. This includes order lines originating as external EDI/XML transactions and/or sourced from other Oracle and non-Oracle applications. You may not exceed the licensed number of order lines during any 12 month period.

Employee: is defined as (i) all of your full-time, part-time, temporary employees, and (ii) all of your agents, contractors and consultants who have access to, use, or are tracked by the programs. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, the following must be counted for purposes of determining the number of Employees: all of the company's full-time employees, part-time employees, temporary employees, agents, contractors and consultants that (i) are providing the outsourcing services and (ii) have access to, use, or are tracked by the programs.

Employee for HCM: is defined as (i) all of your full-time, part-time, temporary employees, and (ii) all of your agents, contractors and consultants who have access to, use, or are tracked by the programs. The quantity of the licenses required is determined by the number of Employees for HCM and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, the following must be counted for purposes of determining the number of Employees for HCM: all of the company's full-time employees, part-time employees, temporary employees, agents, contractors and consultants that (i) are providing the outsourcing services and (ii) have access to, use, or are tracked by the programs. Employees for HCM may only use the licensed programs with Oracle application programs that contain "Oracle Fusion Human Capital Management" as a prefix in the program name.

Employee User: is defined as an individual authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

Entry: is defined as a unique item (e.g., object, person, entity or item of information) stored within the programs. Replicated entries stored within the program on multiple servers are counted as a single entry.

Expense Report: is defined as the total number of expense reports processed by the Expenses during a 12 month period. You may not exceed the licensed number of expense reports during any 12 month period.

Field Technician: is defined as an engineer, technician, representative, or other person who is dispatched by you, including the dispatchers, to the field using the programs.

FTE Student: is defined as any full-time student enrolled in your institution and any part-time student enrolled in your institution counts as 25% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the number of FTE Students is a fraction, that number will be rounded to the nearest whole number for purposes of license quantity requirements.

Hosted Named User: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

Invoice Line: is defined as the total number of invoice line items processed by the program during a 12 month period. You may not exceed the licensed number of Invoice Lines during any 12 month period unless you acquire additional Invoice Line licenses from us.

IVR Port: is defined as a single caller that can be processed via the Interactive Voice Response (IVR) system. Customers must purchase licenses for the number of IVR Ports that represent the maximum number of concurrent callers that can be processed by the IVR system.

Module: is defined as each production database running the programs.

Network Device: is defined as the hardware and/or software whose primary purpose is to route and control communications between computers or computer networks. Examples of network devices include but are not limited to, routers, firewalls and network load balancers.

Non Employee User - External: is defined as an individual, who is not your employee, contractor or outsourcer, authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

Partner Organization: is defined as an external third party business entity that provides value-added services in marketing and selling your products. Depending upon the type of industry, partner organizations play different roles and are recognized by different names such as reseller, distributor, agent, dealer or broker.

Person: is defined as your employee or contractor who is actively working on behalf of your organization or a former employee who has one or more benefit plans managed by the system or continues to be paid through the system. For Project Resource Management, a person is defined as an individual who is scheduled on a project. The total number of licenses needed is to be based on the peak number of part-time and full-time people whose records are recorded in the system.

Physical Server: is defined as each physical server on which the programs are installed.

Ported Number: is defined as the telephone number that end users retain as they change from one service provider to another. This telephone number originally resides on a telephone switch and is moved into the responsibility of another telephone switch.

Record: The Customer Hub B2B is a bundle that includes two components, Siebel Universal Customer Master B2B and Oracle Customer Data Hub. For the purposes of the Customer Hub B2B application, record is defined as the total number of unique customer database records stored in the Customer Hub B2B application (i.e., stored in a component of Customer Hub B2B). A customer database record is a unique business entity or company record which is stored as an account for the Siebel Universal Customer Master B2B product or as an organization for the Oracle Customer Data Hub product.

The Customer Hub B2C is a bundle that includes two components, Siebel Universal Customer Master B2C and Oracle Customer Data Hub. For the purposes of the Customer Hub B2C application, record is defined as the total number of unique customer database records stored in the Customer Hub B2C application (i.e., stored in a component of Customer Hub B2C). A customer database record is a unique consumer (i.e., physical person) record which is stored as a contact for the Siebel Universal Customer Master product or as a person for the Oracle Customer Data Hub product.

The Product Hub is a bundle that includes two components, Siebel Universal Product Master and Oracle Product Information Management Data Hub. For the purposes of the Product Hub application, record is defined as the total number of unique product database records stored in the Product Hub application (i.e., stored in a component of Product Hub). A product database record is a unique product component or SKU stored in the MTL_SYSTEM_ITEMS table with an active or inactive status and does not include any instance items (i.e., "star items) or organization assignments of the same item.

For the purposes of the Case Hub program a record is defined as the total number of unique case database records that may be stored in the Case Hub application. A case database record is a unique request or issue requiring investigation or service stored in S_CASE table with an active or inactive status.

For all application programs licensed as record, please see the application licensing prerequisites as specified in the Applications Licensing Table which may be accessed at <http://oracle.com/contracts> for the grant and restrictions of the underlying Oracle technology.

For the Hyperion Data Relationship Management program, a record is defined as the unique occurrence of any business object or master data construct that you choose to manage within the program. Records may describe any number of enterprise information assets, commonly referred to as base members, including but not limited to cost centers, ledger accounts, legal entities, organizations, products, vendors, assets, locations, regions or employees. Additionally, a record may also be a summary object, commonly referred to as a rollup member, that either summarizes base members or describes hierarchical information associated with underlying base members. Records represent unique occurrences and they do not include any duplicates or shared references that may be essential for master data management purposes.

1000 Records: is defined as 1000 cleansed records (i.e., rows) that are output from a production data flow of the Data Quality for Data Integrator program.

RosettaNet Partner Interface Processes® (PIPs®): are defined as business processes between trading partners. Preconfigured system-to-system XML-based dialogs for the relevant E-Business Suite Application(s) are provided. Each preconfigured PIP includes a business document with the vocabulary and a business process with the choreography of the message dialog.

Rule Set: is defined as a data rules file containing content for a given country in order to perform data quality functions optimized for that country.

Server: is defined as the computer on which the programs are installed. A Server license allows you to use the licensed program on a single specified computer.

Service Order Line: is defined as the total number of service order entry line items processed by the program during a 12 month period. Multiple service order entry line items may be entered as part of an individual customer service order or quote. You may not exceed the licensed number of Service Order Lines during any 12 month period unless you acquire additional Service Order Line licenses from us.

Subscriber: is defined as (a) a working telephone number for all wireline devices; (b) a portable handset or paging device that has been activated by you for wireless communications and paging; (c) a residential drop or a nonresidential device serviced by a cable provider; or (d) a live connected utility meter. The total number of Subscribers is equal to the aggregate of all types of Subscribers. If your business is not defined in the primary definition of Subscriber above, Subscriber is defined as each U.S. \$1,000 increment of your gross annual revenue as reported to the SEC in your annual report or the equivalent accounting or reporting document.

Suite: is defined as all the functional software components described in the product documentation.

Tape Drive: Tape drives are defined as mechanical devices used to sequentially write, read and restore data from magnetic tape media. Typically used, but not limited to, data protection and archival purposes, tape drives are deployed either as a standalone unit(s) or housed within a robotic tape library. Examples of tape drive include but are not limited to, Linear Tape Open (LTO), Digital Linear Tape (DLT), Advanced Intelligent Type (AIT), Quarter-Inch Cartridge (QIC), Digital Audio Tape (DAT), and 8mm Helical Scan. For Cloud based backups, Oracle counts each parallel stream of Recovery Manager (RMAN) channel as equivalent to a tape drive.

Terabyte: is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes.

Transaction: is defined as each set of interactions that is initiated by an application user recorded by Oracle Enterprise Manager to capture availability and performance metrics used in calculating service levels. For example, the following set of interactions would represent one transaction: login, search customer, log out.

Definitions (continued)

UPK Developer: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Employee: is defined as an active employee of yours. (note: The value of these applications is determined by the size of the active employee population and not the number of actual users. Therefore, all of your active employees must be included in your order when licensing these applications). UPK Employees may view and interact with simulations and documentation but may not create or modify simulations or documentation.

UPK User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Users may view and interact with simulations and documentation but may not create or modify simulations or documentation.

Wireless Handset: is defined as a mobile communications device such as a mobile telephone, PDA, or paging device, that has as primary functions wireless voice communications and data services provided through a service provider.

Workstation: is defined as the client computer from which the programs are being accessed, regardless of where the program is installed.

\$M Freight Under Management: is defined as one million U.S. dollars of the total transportation value of tendered orders for all shipments for a given calendar year during the term of the license. FUM shall include the combined total of actual freight purchased by you, plus the cost of freight for shipments managed by you (e.g., you are not purchasing transportation services on behalf of your clients but are providing transportation management services for your clients). Freight that is paid by a third party shall also be included in the FUM total (e.g., inbound shipments from suppliers to you with freight terms of prepaid).

\$M in Revenue: is defined as one million United States dollars in all income (interest income and non interest income) before adjustments for expenses and taxes generated by You during a fiscal year.

\$M in Managed Assets: is defined as one million U.S. dollars of the following total: (1) Book value of investment in capital leases, direct financing leases and other finance leases, including residuals, whether owned or managed for others, active on the program, plus (2) Book value of assets on operating leases, whether owned or managed for others, active on the program, plus (3) Book value of loans, notes, conditional sales contracts and other receivables, owned or managed for others, active on the program, plus (4) Book value of non earning assets, owned or managed for others, which were previously leased and active on the program, including assets from term terminated leases and repossessed assets, plus (5) Original cost of assets underlying leases and loans, originated and active on the program, then sold within the previous 12 months.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:
<http://edelivery.oracle.com>

GENERAL LICENSING RULES

TERM DESIGNATION

If your Program License does not specify a term, the Program license is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

5 Year Term: A Program license specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program license shall terminate automatically.

4 Year Term: A Program license specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program license shall terminate automatically.

3 Year Term: A Program license specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program license shall terminate automatically.

2 Year Term: A Program license specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program license shall terminate automatically.

1 Year Term: A Program license specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program license shall terminate automatically.

ORACLE-BEA GRANDFATHERED GLOBAL PRICE LIST

Oracle Partner Network members with a valid distribution agreement may distribute the programs specified on the Oracle-BEA Grandfathered Global Price List to existing end users for add-on capacity only, subject to the terms of such valid distribution agreement and any restrictions set forth in the Oracle-BEA Grandfathered Price List.

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24/7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24/7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetalink. Features of Metalink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower CCR or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,300 USA (Dollar) for 10 incidents on one server);
Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters, Advanced Compression
- Oracle Application Server Support Package (1,150 USA (Dollar) for 10 incidents on one server);
Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to OracleMetalink, which provides 24/7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/Support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

- Year 6 after product release: 10% of current year's Software Update License & Support
- Year 7 after product release: 20% of current year's Software Update License & Support
- Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to Metalink/Customer Connection
- Major product and technology releases
- Pre-existing fees

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.



Oracle E-Business Suite Applications Global Price List
Software Investment Guide
May 15, 2013

Oracle E-Business Suite Applications Component Global Price List

Prices in USA (Dollar)

	License Price	Software Update License & Support	Metric	Minimum
Intelligence				
Enterprise Planning and Budgeting	3,495	768.90	Application User	10
Enterprise Planning and Budgeting	695	152.90	Application Read-Only User	10
Profitability Manager	80	17.60	Employee	2,000
Governance, Risk and Compliance (GRC)				
Advanced Controls for E-Business Suite	2,620	576.40	Monitored User	100
Enterprise Governance, Risk, and Compliance Manager	4,995	1,098.90	Application User	50
Option: Financial Governance	1,595	350.90	Application User	50
Fusion Governance, Risk, and Compliance Intelligence	4,595	1,010.90	Application User	10
Application Access Controls Governor	895	196.90	Monitored User	100
Option: Application Access Controls for E-Business Suite	200	44.00	Monitored User	100
Configuration Controls Governor	315	69.30	Monitored User	100
Option: Configuration Controls for E-Business Suite	255	56.10	Monitored User	100
Enterprise Transaction Controls Governor	805	177.10	Monitored User	100
Option: Procure to Pay Transaction Controls	165	36.30	Monitored User	100
Option: Order to Cash Transaction Controls	110	24.20	Monitored User	100
Option: Connector to E-Business Suite	110	24.20	Monitored User	100
Preventive Controls Governor	575	126.50	Monitored User	100
Marketing and Sales				
Marketing	5,795	1,274.90	Application User	10
TeleSales	6,895	1,516.90	Application User	10
Option: Advanced Pricing	2,295	504.90	Application User	10
Field Sales	4,595	1,010.90	Application User	10
Sales for Handhelds	485	106.70	Application User	10
Quoting	1,395	306.90	Application User	10
Option: Advanced Pricing	2,295	504.90	Application User	10
Partner Management	1,145	251.90	Partner Organization	100
Proposals	455	100.10	Application User	25
Incentive Compensation	750	165.00	Compensated Individual	10
Channel Revenue Management				
Accounts Receivable Deductions Settlement	8,000	1,760.00	Application User	20
Option: Channel Rebates and Point of Sale Management	6,000	1,320.00	Application User	20
Option: Advanced Pricing	2,295	504.90	Application User	20
Option: Supplier Ship and Debit	3,000	660.00	Application User	20
Option: Price Protection	3,000	660.00	Application User	20
Order Management				
Order Management	4,595	1,010.90	Application User	5
	0.2300	0.0506	Electronic Order Line	100,000
Option: Advanced Pricing	2,295	504.90	Application User	10
	0.1200	0.0264	Electronic Order Line	100,000
Option: Release Management	4,595	1,010.90	Application User	10
	0.2300	0.0506	Electronic Order Line	100,000
Sales Contracts	6,895	1,516.90	Application User	5
Configurator	3,495	768.90	Application User	20
Configurator	172,500	37,950.00	Processor	
iStore	115,000	25,300.00	Processor	2
Supply Chain Event Management	60,000	13,200.00	Processor	
Logistics				
Inventory Management	4,595	1,010.90	Application User	5
Option: Mobile Supply Chain Applications	1,725	379.50	Application User	10
Option: Warehouse Management	3,450	759.00	Application User	20
Transportation Management	16,100	3,542.00	\$M Freight Under Mgt	25
Option: Transportation Operational Planning	5,900	1,298.00	\$M Freight Under Mgt	25
Option: Logistics Inventory Visibility	3,100	682.00	\$M Freight Under Mgt	25
Option: Forwarding and Brokerage Operations	6,200	1,364.00	\$M Freight Under Mgt	25
Option: Freight Payment, Billing and Claims	7,300	1,606.00	\$M Freight Under Mgt	25
Option: Transportation Sourcing	3,100	682.00	\$M Freight Under Mgt	25
Option: Transportation Cooperative Routing	4,600	1,012.00	\$M Freight Under Mgt	25
Option: Fusion Transportation Intelligence	4,600	1,012.00	\$M Freight Under Mgt	25
Option: Fleet Management	8,000	1,760.00	\$M Freight Under Mgt	25
Landed Cost Management	350	77.00	\$M Cost of Goods Sold	50
Option: Advanced Pricing	100	22.00	\$M Cost of Goods Sold	50
Global Trade Management	600	132.00	\$M in Revenue	200
Option: Trade Compliance	300	66.00	\$M in Revenue	200
Option: Customs Management	300	66.00	\$M in Revenue	200
Pedigree and Serialization Manager	1,000	220.00	\$M Revenue Under Mgt	50

Oracle E-Business Suite Applications Component Global Price List

Prices in USA (Dollar)

	License Price	Software Update License & Support	Metric	Minimum
Supply Chain Planning				
Advanced Supply Chain Planning	1,800	396.00	\$M Cost of Goods Sold	60
Option: Constraint Based Optimization	435	95.70	\$M Cost of Goods Sold	60
Rapid Planning	1,800	396.00	\$M Cost of Goods Sold	75
Inventory Optimization	870	191.40	\$M Cost of Goods Sold	60
Global Order Promising	350	77.00	\$M Cost of Goods Sold	60
Collaborative Planning	580	127.60	\$M Cost of Goods Sold	60
Advanced Planning Command Center	1,200	264.00	\$M Cost of Goods Sold	150
Service Parts Planning	2,000	440.00	\$M Cost of Goods Sold	150
Strategic Network Optimization	1,400	308.00	\$M Cost of Goods Sold	150
Production Scheduling	1,210	266.20	\$M Cost of Goods Sold	150
Option: Repetitive Manufacturing Optimization	390	85.80	\$M Cost of Goods Sold	150
Demantra Demand Management	1,800	396.00	\$M Cost of Goods Sold	150
Option: Demantra Advanced Forecasting and Demand Modeling	870	191.40	\$M Cost of Goods Sold	150
Option: Demantra Real-time Sales and Operations Planning	1,200	264.00	\$M Cost of Goods Sold	150
Demantra Predictive Trade Planning	1,800	396.00	\$M Cost of Goods Sold	150
Option: Demantra Deduction and Settlement Management	870	191.40	\$M Cost of Goods Sold	150
Option: Demantra Trade Promotion Optimization	870	191.40	\$M Cost of Goods Sold	150
Demand Signal Repository	2,900	638.00	\$M Revenue Under Mgt	500
Procurement				
Purchasing	4,595	1,010.90	Application User	5
Option: Sourcing	9,195	2,022.90	Application User	5
Option: Sourcing Optimization	1,150	253.00	Application User	5
Option: iSupplier Portal	9,195	2,022.90	Application User	5
Option: Procurement Contracts	6,895	1,516.90	Application User	5
Option: Services Procurement	4,595	1,010.90	Application User	5
Option: Advanced Pricing	2,295	504.90	Application User	5
iProcurement	115	25.30	Application User	100
Business Approvals Connector for Managers	350	77.00	Application User	25
Supplier Lifecycle Management	25	5.50	Record	10,000
Manufacturing				
Discrete Manufacturing	4,595	1,010.90	Application User	10
Option: Manufacturing Execution System for Discrete Manufacturing	1,725	379.50	Application User	10
Option: Mobile Supply Chain Applications	1,725	379.50	Application User	10
Option: Flow Manufacturing	3,495	768.90	Application User	10
Option: Flow Sequencing	575	126.50	Application User	10
Option: Outsourced Manufacturing for Discrete Industries	850	187.00	\$M Cost of Goods Sold	50
Process Manufacturing	4,595	1,010.90	Application User	10
Option: Manufacturing Execution System for Process Manufacturing	1,725	379.50	Application User	10
Option: Mobile Supply Chain Applications	1,725	379.50	Application User	10
Manufacturing Operations Center	1,725	379.50	\$M Cost of Goods Sold	50
Asset Lifecycle Management				
Enterprise Asset Management	4,595	1,010.90	Application User	10
Option: Self-Service Work Requests	575	126.50	Application User	10
Asset Tracking	6,895	1,516.90	Application User	50
Property Manager	4,595	1,010.90	Application User	5
Service				
TeleService	4,595	1,010.90	Application User	10
Service Contracts	6,895	1,516.90	Application User	10
Option: Advanced Pricing	2,295	504.90	Application User	10
Field Service	3,495	768.90	Field Technician	20
Option: Spares Management	1,145	251.90	Field Technician	50
Option: Advanced Scheduler	1,725	379.50	Field Technician	50
Option: Mobile Field Service	1,145	251.90	Field Technician	50
Depot Repair	4,595	1,010.90	Application User	10
iSupport	57,500	12,650.00	Processor	2
Projects				
Project Costing	4,595	1,010.90	Application User	5
Option: Project Billing	3,495	768.90	Application User	5
Project Resource Management	225	49.50	Person	50
Project Collaboration	345	75.90	Application User	50
Project Management	2,895	636.90	Application User	25
Project Portfolio Analysis	6,895	1,516.90	Application User	10
Project Contracts	6,895	1,516.90	Application User	10

Oracle E-Business Suite Applications Component Global Price List

	License Price	Software Update License & Support	Metric	Minimum
Product Lifecycle Management				
Agile Product Lifecycle Management				
Agile Product Collaboration	6,545	1,439.90	Application User	20
Agile Product Governance and Compliance	3,995	878.90	Application User	20
Agile Product Cost Management	4,995	1,098.90	Application User	20
Agile Product Quality Management	2,995	658.90	Application User	20
Agile Product Portfolio Management	5,995	1,318.90	Application User	20
AutoVue 2D Professional for Agile	450	99.00	Application User	20
AutoVue Electro-Mechanical Professional for Agile	3,495	768.90	Application User	20
Agile Food and Drug Administration Validation Pack	50,000	11,000.00	Customer	1
Agile Engineering Data Management	6,995	1,538.90	Application User	10
Option: Agile Product Workbench	4,995	1,098.90	Application User	10
Option: Agile Distributed File Management	75,000	16,500.00	Processor	2
Product Lifecycle Analytics	5,800	1,276.00	Application User	50
Agile Customer Needs Management	3,995	878.90	Application User	20
Agile Material and Equipment Management for Pharmaceuticals	7,995	1,758.90	Application User	20
Agile Recipe Management for Pharmaceuticals	5,995	1,318.90	Application User	20
Agile Product Lifecycle Management Integration Products				
Agile Engineering Collaboration	75,000	16,500.00	Processor	2
Agile MCAD Connector	4,995	1,098.90	Application User	10
Agile ECAD Connector	6,995	1,538.90	Application User	10
Agile CAD Library Connector	75,000	16,500.00	Processor	2
Agile ERP Adapter	100,000	22,000.00	Processor	2
Agile Content Catalog Connector	75,000	16,500.00	Processor	2
Agile Product Lifecycle Management for Process				
Agile Product Data Management for Process	7,995	1,758.90	Application User	20
Option: Agile Formulation and Compliance for Process	6,995	1,538.90	Application User	20
Option: Agile Product Supplier Collaboration for Process	1,995	438.90	Application User	20
Option: Agile Product Quality Management for Process	2,995	658.90	Application User	20
Agile New Product Development and Introduction for Process	4,995	1,098.90	Application User	20
Enterprise Visualization				
AutoVue Office	115	25.30	Application User	1
AutoVue 2D Professional	450	99.00	Application User	1
AutoVue 3D Professional Advanced	1,725	379.50	Application User	1
AutoVue EDA Professional	1,725	379.50	Application User	1
AutoVue Electro-Mechanical Professional	3,495	768.90	Application User	1
AutoVue VueLink Integration	29,000	6,380.00	Computer	1
AutoVue Mobile	25,000	5,500.00	Computer	1
AutoVue Office Document Print Service	25,000	5,500.00	Computer	1
AutoVue 2D Document Print Service	50,000	11,000.00	Computer	1
AutoVue 3D Document Print Service	75,000	16,500.00	Computer	1
Financial				
Financials	4,595	1,010.90	Application User	5
Option: Environmental Accounting and Reporting	1,995	438.90	Application User	5
Advanced Collections	1,395	306.90	Application User	10
Internet Expenses	6	1.32	Expense Report	1,000
iReceivables	58	12.76	1K Invoice Line	20
Treasury	28,795	6,334.90	Application User	4
Financials Accounting Hub	175	38.50	Employee	1,000
Business Approvals Connector for Managers	350	77.00	Application User	25
Human Resources				
Human Resources	185	40.70	Employee	100
Self-Service Human Resources	40	8.80	Employee	100
Advanced Benefits	85	18.70	Employee	500
Compensation Workbench	70	15.40	Employee	100
iRecruitment	75	16.50	Employee	500
Payroll	225	49.50	Employee	500
Performance Management	105	23.10	Employee	100
Time and Labor	110	24.20	Employee	100
Workforce Scheduling	225	49.50	Employee	1,000
Succession Planning	70	15.40	Employee	100
Business Approvals Connector for Managers	350	77.00	Application User	25
Learning Management				
Student Learning	50	11.00	FTE Student	50,000
Learning Management	105	23.10	Trainee	100
iLearning	52	11.44	Trainee	100
E-Business Suite Extensions for Oracle Endeca				
E-Business Suite Applications Extensions for Oracle Endeca (Licensed per product for Channel Revenue Management, Cost Management, Depot Repair, Discrete Manufacturing, Enterprise Asset Management, Field Service, Installed Base, Inventory Management, Order Management, Process Manufacturing, Project Management, or Warehouse Management)	1,000	220.00	Application User	25
E-Business Suite Self-Service Applications Extensions for Oracle Endeca				
iProcurement Extensions for Oracle Endeca	50	11.00	Application User	100
Learning Management Extensions for Oracle Endeca	50	11.00	Application User	100
iRecruitment Extensions for Oracle Endeca	50	11.00	Employee	500

Oracle E-Business Suite Applications Component Global Price List

Prices in USA (Dollar)

	License Price	Software Update License & Support	Metric	Minimum
Master Data Management				
Master Data Management - Customer Hub for B2B				
Customer Hub B2B	9	1.98	Record	50,000
Customer Hub Add-On B2B for Siebel CRM and Oracle E-Business Suite	4.50	0.9900	Record	50,000
Customer Hub & Customer Hub Add-on Options <i>(Customer Hub options are available only with Siebel Universal Customer Master (UCM))</i>				
Option: Activity Hub B2B	3.20	0.7000	Record	50,000
Option: Field Service Hub B2B	3.20	0.7000	Record	50,000
Option: Hyperion Data Relationship Management for Customer Hub	3.20	0.7000	Record	50,000
Option: Marketing Hub B2B	3.20	0.7000	Record	50,000
Option: Sales Hub B2B	3.20	0.7000	Record	50,000
Option: Service Hub B2B	3.20	0.7000	Record	50,000
Master Data Management - Customer Hub for B2C				
Customer Hub B2C	0.4600	0.1000	Record	1,000,000
Customer Hub Add-On B2C for Siebel CRM and Oracle E-Business Suite	0.2300	0.0500	Record	1,000,000
Customer Hub & Customer Hub Add-on Options <i>(Customer Hub options are available only with Siebel Universal Customer Master (UCM))</i>				
Option: Activity Hub B2C	0.1600	0.0400	Record	1,000,000
Option: Field Service Hub B2C	0.1600	0.0400	Record	1,000,000
Option: Marketing Hub B2C	0.1600	0.0400	Record	1,000,000
Option: Privacy Management Policy Hub B2C	0.3200	0.0700	Record	1,000,000
Option: Sales Hub B2C	0.1600	0.0400	Record	1,000,000
Option: Service Hub B2C	0.1600	0.0400	Record	1,000,000
Master Data Management - Site Hub				
Site Hub	200	44.00	Record	1,000
Site Hub Add-On for Oracle E-Business Suite	100	22.00	Record	1,000
Master Data Management - Supplier Hub				
Supplier Hub	33	7.26	Record	10,000
Supplier Hub Add-On for Oracle E-Business Suite	17	3.63	Record	10,000
Master Data Management - Vertical Customer Hub				
Automotive Captive Finance Customer Hub	1.60	0.3500	Record	1,000,000
Case Hub	0.3700	0.0800	Record	1,000,000
Higher Education Constituent Hub	1.30	0.2900	Record	300,000
Life Sciences Customer Hub	2.90	0.6400	Record	1,000,000
Master Data Management - Product Information Management				
Product Hub	14	3.08	Record	20,000
Product Hub Add-on	7	1.54	Record	20,000
Master Data Management - Vertical Product Hub				
Product Hub for Retail	6	1.32	Record	200,000
Product Hub for Retail Add-on	3.00	0.6600	Record	200,000
Product Hub for Communications	150	33.00	Record	5,000
Product Hub for Communications Add-on	75	16.50	Record	5,000
Master Data Management - Administrative & Development				
Customer Hub Data Steward	5,795	1,274.90	Application User	10
Higher Education Constituent Hub Data Steward	5,795	1,274.90	Application User	10
Product Hub Data Steward	5,795	1,274.90	Application User	20
Site Hub Data Steward	5,795	1,274.90	Application User	1
Supplier Hub Data Steward	5,795	1,274.90	Application User	10
Master Data Management - Data Quality				
Enterprise Data Quality Address Verification Server	63,300	13,926.00	Processor	4
Enterprise Data Quality Match and Merge	125,000	27,500.00	Processor	4
Enterprise Data Quality Parsing and Standardization	150,000	33,000.00	Processor	4
Enterprise Data Quality Profile and Audit	150,000	33,000.00	Processor	4
Enterprise Data Quality Product Data Match and Merge	125,000	27,500.00	Processor	4
Enterprise Data Quality Product Data Parsing and Standardization	150,000	33,000.00	Processor	4
Watchlist Screening	200,000	44,000.00	Processor	4
Data Quality Matching Server	125,000	27,500.00	Processor	4
Data Quality Address Validation Server	63,300	13,926.00	Processor	4
Data Quality Profiling Server	150,000	33,000.00	Processor	4
Data Quality Parsing and Standardization Server	150,000	33,000.00	Processor	4

Oracle E-Business Suite Applications Component Global Price List

	License Price	Software Update License & Support	Metric	Minimum
Application Testing				
Functional Testing Suite for Oracle Applications	10,000	2,200.00	Named User Plus	not applicable
Load Testing Suite for Oracle Applications	125	27.50	Named User Plus	50
Application Integration Architecture				
Application Integration Architecture Foundation Pack	46,000	10,120.00	Processor	1
	920	202.40	Named User Plus	1
Application Integration Architecture Foundation Pack Extension for Communications	46,000	10,120.00	Processor	1
	920	202.40	Named User Plus	1
Application Integration Architecture Foundation Pack Extension for Insurance	46,000	10,120.00	Processor	1
	920	202.40	Named User Plus	1
Application Integration Architecture Foundation Pack Extension for Utilities	46,000	10,120.00	Processor	1
	920	202.40	Named User Plus	1
Agile Product Lifecycle Management Integration Pack for Oracle E-Business Suite: Design to Release	70,000	15,400.00	Processor	1
Agile Product Lifecycle Management Integration Pack for SAP: Design to Release	50,000	11,000.00	Processor	1
Communications Billing and Revenue Management Integration Pack for Oracle E-Business Suite: Revenue Accounting	35,000	7,700.00	Processor	1
Demantra Integration Pack for Siebel CRM Consumer Goods	35,000	7,700.00	Processor	1
Demantra Sales and Operations Planning Integration to Hyperion Planning	70,000	15,400.00	Processor	1
Design to Release Integration Pack for Agile Product Lifecycle Management and JD Edwards EnterpriseOne	70,000	15,400.00	Processor	1
Driver Management Integration Pack for Oracle Transportation Management and Oracle E-Business Suite	35,000	7,700.00	Processor	1
Enterprise Taxation Management Integration for Oracle E-Business Suite Financials General Ledger and Accounts Payable	70,000	15,400.00	Processor	1
Financial Management Integration Pack for Oracle Transportation Management and Oracle E-Business Suite	70,000	15,400.00	Processor	1
Financial Operations Control Integration Pack for Oracle Retail Merchandise Operations Management and E-Business Suite Financials	35,000	7,700.00	Processor	1
Lead to Order Integration Pack for Oracle CRM On Demand and Oracle E-Business Suite	105,000	23,100.00	Processor	1
Order Management Integration Pack for Oracle Transportation Management, Oracle E-Business Suite and Siebel CRM	15,000	3,300.00	Processor	1
Customer Master Data Management Integration Base Pack	10,000	2,200.00	Processor	1
Customer Master Data Management Integration Option	15,000	3,300.00	Processor	1
Product Master Data Management Integration Base Pack	10,000	2,200.00	Processor	1
Product Master Data Management Integration Option	35,000	7,700.00	Processor	1
Siebel Call Center Integration Pack for Oracle Adverse Event Reporting System	35,000	7,700.00	Processor	1
Siebel CRM Integration to Oracle Incentive Compensation	105,000	23,100.00	Processor	1
Siebel CRM Integration Pack for Oracle Order Management	35,000	7,700.00	Processor	1
Utilities Customer Care and Billing Integration to Oracle E-Business Suite Financials for General Ledger and Accounts Payable	35,000	7,700.00	Processor	1
Value Chain Planning Integration to JD Edwards EnterpriseOne	35,000	7,700.00	Processor	1
Interaction Center Technology				
Advanced Inbound Telephony	1,145	251.90	Workstation	50
Advanced Outbound Telephony	1,145	251.90	Workstation	50
Scripting	695	152.90	Workstation	50
Email Center	2,295	504.90	Workstation	50
Other				
Applications Read-Only User (Licensed per product for Financials, Purchasing, Project Costing, Service Contracts, Project Contracts, Sales Contracts, Discrete Manufacturing, or Process Manufacturing)	1,725	379.50	Application Read-Only User	1
Exchange Marketplace	5,800	1,276.00	\$M Annual Transaction Volume	300

Oracle E-Business Suite Applications Component Global Price List

Prices in USA (Dollar)

	License Price	Software Update License & Support	Metric	Minimum
User Productivity Kit				
User Productivity Kit Standard	17,500	3,850.00	UPK Developer	1
User Productivity Kit Standard	90	19.80	Application User	50
User Productivity Kit Standard	45	9.90	Employee	500
User Productivity Kit Professional	17,500	3,850.00	UPK Developer	1
User Productivity Kit Professional	100	22.00	Application User	50
User Productivity Kit Professional	50	11.00	Employee	500
User Productivity Kit Content Materials for Marketing and Sales				
Oracle E-Business Suite UPK for Oracle Incentive Compensation (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
User Productivity Kit Content Materials for Order Management				
Oracle E-Business Suite UPK for Order Management (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Shipping Execution (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
User Productivity Kit Content Materials for Logistics				
Oracle E-Business Suite UPK for Inventory (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Oracle Warehouse Management (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
User Productivity Kit Content Materials for Supply Chain Planning				
Oracle E-Business Suite UPK for Oracle Advanced Supply Chain Planning (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Oracle Rapid Planning (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Oracle Inventory Optimization (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Oracle Global Order Promising (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Oracle Collaborative Planning (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Oracle Service Parts Planning (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Oracle Strategic Network Optimization (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
Demantra UPK for Demantra Demand Management (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
Demantra UPK Fundamentals for Demantra Demand Management (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
Demantra UPK for Demantra Real-Time Sales and Operations Planning (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
Demantra UPK for Demantra Predictive Trade Planning (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
Demantra UPK for Demantra Deduction and Settlement Management (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
User Productivity Kit Content Materials for Procurement				
Oracle E-Business Suite UPK Purchasing (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Oracle Sourcing (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
Oracle E-Business Suite UPK iSupplier Portal (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
Oracle E-Business Suite UPK iProcurement (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable

Oracle E-Business Suite Applications Component Global Price List

	License Price	Software Update License & Support	Metric	Minimum
User Productivity Kit Content Materials for Manufacturing				
Oracle E-Business Suite UPK for Work in Process				
(up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Oracle Discrete Manufacturing Bills of Material				
(up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Oracle Discrete Manufacturing, Engineering				
(up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Oracle Discrete Manufacturing Quality				
(up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Manufacturing Execution System for Discrete Manufacturing				
(up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Process Manufacturing: Product Development				
(up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Process Manufacturing Process Costing				
(up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Process Manufacturing: Process Execution				
(up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Oracle Process Manufacturing, Process Quality				
(up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Oracle Process Manufacturing: System Administration				
(up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Manufacturing Execution System for Process Execution				
(up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Oracle Process Manufacturing Regulatory Management				
(up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Oracle Manufacturing Operations Center				
(up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
User Productivity Kit Content Materials for Asset Lifecycle Management				
Oracle E-Business Suite UPK for Oracle Enterprise Asset Management				
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable
User Productivity Kit Content Materials for Service				
Oracle E-Business Suite UPK for Oracle Service Contracts				
(up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Oracle Field Service				
(up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Oracle Depot Repair				
(up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
User Productivity Kit Content Materials for Projects				
Oracle E-Business Suite UPK for Project Costing				
(up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Project Resource Management				
(up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Project Management				
(up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Project Foundation				
(up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable

Oracle E-Business Suite Applications Component Global Price List

	License Price	Software Update License & Support	Metric	Minimum
User Productivity Content Materials for Product Lifecycle Management				
Agile UPK for Agile Administrator	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
Agile UPK for Agile Product Collaboration	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
Agile UPK for Agile Product Governance and Compliance	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
Agile UPK for Agile Product Cost Management	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
Agile UPK for Agile Product Quality Management	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
Agile UPK for Agile Product Portfolio Management	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
Agile UPK Fundamentals for Product Lifecycle Management	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
Agile UPK for Agile Customer Needs Management	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
Agile UPK for Agile Material and Equipment Management for Pharmaceuticals	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
Agile UPK for Agile Recipe Management for Pharmaceuticals	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
User Productivity Kit Content Materials for Financials				
Oracle E-Business Suite UPK Payables	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
Oracle E-Business Suite UPK Receivables	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
Oracle E-Business Suite UPK General Ledger	35,000	7,700.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
Oracle E-Business Suite UPK Financials Centralized Solution Set	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
Oracle E-Business Suite UPK Assets	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
Oracle E-Business Suite UPK for Oracle Advanced Collections	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
Oracle E-Business Suite UPK Internet Expenses	8,800	1,936.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
Oracle E-Business Suite UPK for Oracle U.S. Federal Financials	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
User Productivity Kit Content Materials for Human Resources				
Oracle E-Business Suite UPK Human Resources	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
Oracle E-Business Suite UPK Self-Service Human Resources	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
Oracle E-Business Suite UPK for Oracle Compensation Workbench	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
Oracle E-Business Suite UPK for iRecruitment	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
Oracle E-Business Suite UPK Payroll	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
Oracle E-Business Suite UPK Performance Management	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
Oracle E-Business Suite UPK Time and Labor	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
User Productivity Kit Content Materials for Learning Management				
Oracle E-Business Suite UPK for Learning Management	17,500	3,850.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				
User Productivity Kit Content Materials for Master Data Management				
Oracle E-Business Suite UPK for Oracle Site Hub	8,800	1,936.00	UPK Module	not applicable
(up to 4K employees and up to \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)				

Oracle E-Business Suite Applications Component Global Price List

	License Price	Software Update License & Support	Metric	Minimum
User Productivity Kit Content Materials for Public Sector/University				
Oracle E-Business Suite UPK for Oracle Contract Lifecycle Management for Public Sector for Oracle Purchasing (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Oracle Contract Lifecycle Management for Public Sector for Oracle Sourcing (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Oracle Contract Lifecycle Management for Public Sector for Oracle iSupplier Portal (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Oracle Contract Lifecycle Management for Public Sector for Oracle Procurement Contracts (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Oracle Contract Lifecycle Management for Public Sector for Oracle iProcurement (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
User Productivity Kit Content Materials for Financial Services				
Oracle E-Business Suite UPK for Oracle Lease and Finance Management (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
User Productivity Kit Content Materials for High Tech				
Oracle E-Business Suite UPK for Shop Floor Management (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
User Productivity Kit Content Materials for Aerospace, Defense and Transportation				
Oracle E-Business Suite UPK for Oracle Complex Maintenance, Repair, and Overhaul (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
Other User Productivity Kit Content Materials				
Oracle E-Business Suite UPK Fundamentals for Oracle E-Business Suite (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
Oracle E-Business Suite UPK for Oracle Install Base (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
Oracle E-Business Suite UPK for E-Business Suite Tools and Technologies (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
Vertical Applications				
Communications/Utilities				
CRL Financial Management	287,500	63,250.00	Module	1
	0.2900	0.0638	Per Subscriber Thereafter	1
Telco Provisioning	287,500	63,250.00	Module	1
	1.75	0.3850	Per Subscriber Thereafter	1
Number Portability	287,500	63,250.00	Module	1
	12	2.64	Ported Number/Year	1
Telecommunications Billing Integrator	6	1.32	Employee	50,000
Public Sector/University				
Grants	4,595	1,010.90	Application User	5
Loans	4,595	1,010.90	Application User	10
Contract Lifecycle Management for Public Sector	19,995	4,398.90	Application User	10
Financial Services				
Financial Services Funds Transfer Pricing	12,500	2,750.00	\$B in Total Assets	30
Financial Services Asset Liability Management	12,500	2,750.00	\$B in Total Assets	30
Financial Services Analytical Applications Infrastructure	5,000	1,100.00	\$B in Total Assets	30
Financial Services Profitability Management	12,500	2,750.00	\$B in Total Assets	30
Financial Services Pricing Management, Transfer Pricing Component	12,500	2,750.00	\$B in Total Assets	30
Financial Services Provisioning	0.2300	0.0506	Service Order Line	50,000
Lease and Finance Management	2,300	506.00	\$M Managed Assets	500
High Tech				
Shop Floor Management	2,300	506.00	\$M Cost of Goods Sold	30
Supply Chain Trading Connector for RosettaNet	57,500	12,650.00	PIP	2
Aerospace, Defense and Transportation				
Complex Maintenance, Repair & Overhaul	17,300	3,806.00	Application User	10
Subscription				
Oracle Education Subscription	55	Hosted Named User	Yearly	\$5,000.00
iLearning Subscription				

* At the minimum, the customer must license a number of Named Users and Months that are equal to 5,000 USA (Dollar).

Term licensing available for all Oracle Products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from 1 to 5 years: 1 year - 20% of list; 2 year - 35% of list; 3 year - 50% of list; 4 year 60% of list and 5 year 70% of list. The list support price for term licenses is 22% of the list perpetual license fee, as listed in the price list. The term license percentages are not applied to the list support price.

DEFINITIONS

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. All of the remaining provisions of this definition apply only with respect to Named User Plus licenses, and not to Named User licenses. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite and Provisioning and Patch Automation Pack, only the users of the program that is being managed/monitored are counted for the purpose of determining the number of Named User Plus licenses required.

With respect to the following programs: Load Testing, Load Testing Developer Edition, Load Testing Accelerator for Web Services, Load Testing Accelerator for Oracle Database and Load Testing Suite for Oracle Applications, each emulated human user and non human operated device shall be considered as a virtual user and shall be counted for the purpose of determining the number of Named User Plus licenses required.

For the purposes of the following program: Oracle GoldenGate only (a) the users of the Oracle database from which you capture data and (b) the users of the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database only (a) the users of the Non Oracle database from which you capture data and (b) the users of the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contracts>. All cores on all multicore chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name (with the exception of Java SE Support, Java SE Advanced, and Java SE Suite), a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for 'All other multicore chips' equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, Grid Engine, Data Masking Pack for Non-Oracle Databases, Test Data Management Pack for Non-Oracle Databases, and, Provisioning and Patch Automation Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Suite for Oracle E-Business Suite, Application Management Suite for PeopleSoft, Application Management Suite for Siebel, Application Management Suite for JD Edwards EnterpriseOne, all processors on which the middleware and/or database software that support the respective managed application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Replay Pack, Real User Experience Insight, all processors on which the middleware software that support the respective managed application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Informatica PowerCenter and PowerConnect Adapters, and Application Adapter for Warehouse Builder for PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator Enterprise Edition for Oracle Applications, Data Integrator and Application Adapter for Data Integration, and Application Adapters for Data Integration, only the processor(s) where the data transformation processes are executed must be counted for the purposes of determining the number of licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, and In-Memory Database Cache for Oracle Applications, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purpose of the following programs: Oracle Golden Gate Application Adapters, only the processors running the source Oracle or non Oracle database(s) from which you capture data must be counted for the purpose of determining the number of licenses required. In the instance of multiple source databases, all processors for all sources must be counted.

For the purposes of the following program: Database Firewall, only the processors of the database sources which are protected or monitored must be counted for the purpose of determining the number of licenses required.

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion date for your entire employee population. Applications Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle iSupplier Portal, and Oracle Services Procurement programs, use by your external suppliers is included with your application user licenses.

Application Read-Only User: is defined as an individual authorized by you to run only queries or reports against the application program for which you have also acquired non read-only licenses, regardless of whether the individual is actively using the programs at any given time.

Collaboration Program User: is defined as an individual authorized by you to use the programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. For the purposes of counting and licensing the number of Real-Time Collaboration users, a Collaboration Program User within your company is defined as a user able to initiate, or host, a web conference and also participate in a web conference; all participants in the web conference external to your company and attending a web conference are not required to be licensed.

Annual Transaction Volume: is defined as the U.S. dollar denominated total value of all purchase orders transacted and all auctions conducted through the Oracle Exchange Platform by you and others during the applicable year of the Oracle Exchange Platform license regardless of whether any such auction results in a purchase order, provided that an auction resulting in a purchase order shall only be counted against the Annual Transaction Volume once.

Case Report Form (CRF) Page: is defined as the "electronic equivalent" of what would be the total number of physical paper pages initiated remotely by the Program (measured explicitly in the Program as Received Data Collection Instruments) during a 12-month period. You may not exceed the licensed number of CRF pages during any 12-month period unless you acquire additional CRF pages licenses from us.

DEFINITIONS (Continued)

Compensated Individual: is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Compensated Individual includes, but is not limited to, your employees, contractors, retirees, and any other Person.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

Connector: is defined as each connector connecting the software product with an external product. A unique connector is required for each distinct product with which the software product is required to interface.

Warehouse Builder Connector: is defined as a software product that connects an Oracle database where the Oracle Warehouse Builder code is deployed, to an external product (e.g., SAP). A unique connector is required for each distinct external product for which the Oracle database is required to interface.

Cost of Goods Sold: is defined as the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

Customer: is defined as the customer entity specified on the ordering document. The programs may not be used or accessed for the business operations of any third party, including but not limited to your customers, partners, or your affiliates. There is no limitation on the number of physical servers on which such programs may be copied, installed and used.

Electronic Order Line: is defined as the total number of distinct electronic order lines entered electronically into the Oracle Order Management application from any source (not manually entered by licensed Order Management Users, Professional Users 2003, or Professional Users 2003 External) during a 12 month period. This includes order lines originating as external EDVXML transactions and/or sourced from other Oracle and non-Oracle applications. You may not exceed the licensed number of order lines during any 12 month period.

Employee: is defined as (i) all of your full-time, part-time, temporary employees, and (ii) all of your agents, contractors and consultants who have access to, use, or are tracked by the Oracle Programs. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, the following must be counted for purposes of determining the number of Employees: all of the company's full-time employees, part-time employees, temporary employees, agents, contractors and consultants that (i) are providing the outsourcing services and (ii) have access to, use, or are tracked by the programs.

Employee User: is defined as an individual authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

Entry: is defined as a unique item (e.g., object, person, entity or item of information) stored within the programs. Replicated entries stored within the program on multiple servers are counted as a single entry.

Expense Report: is defined as the total number of expense reports processed by the iExpenses during a 12 month period. You may not exceed the licensed number of expense reports during any 12 month period.

Field Technician: is defined as an engineer, technician, representative, or other person who is dispatched by you, including the dispatchers, to the field using the programs.

FTE Student: is defined as any full-time student enrolled in your institution and any part-time student enrolled in your institution counts as 25% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the number of FTE Students is a fraction, that number will be rounded to the nearest whole number for purposes of license quantity requirements.

Hosted Named User: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

Invoice Line: is defined as the total number of invoice line items processed by the program during a 12 month period. You may not exceed the licensed number of Invoice Lines during any 12 month period unless you acquire additional Invoice Line licenses from us.

Module: is defined as each production database running the programs.

Monitored User: is defined as an individual who is monitored by an Analytics program which is installed on a single server or multiple servers, regardless of whether the individual is actively being monitored at any given time.

Individual users who are licensed for an Analytics program by either Named User Plus or Application User may not be licensed by Monitored User.

For the purpose of the Usage Accelerator Analytics program, every user of your licensed CRM Sales application program must be licensed.

For the purpose of the Human Resources Compensation Analytics program, all of your employees must be licensed.

For the purpose of the following Oracle Governance, Risk, and Compliance applications: Advanced Controls for E-Business Suite, Application Access Controls Governor, Application Access Controls for E-Business Suite, Configuration Controls Governor, Configuration Controls for E-Business Suite, Transaction Controls Governor, and Preventive Controls Governor, the number of Monitored Users is equal to the total number of unique E-Business Suite users (individuals) being monitored by the program(s), as created/defined in the User Administration function of E-Business Suite. Users of iProcurement and/or Self-Service Human Resources are excluded.

For the purpose of the following PeopleSoft Enterprise Governance, Risk, and Compliance applications: Advanced Controls for PeopleSoft Enterprise, Application Access Controls Governor, Application Access Controls for PeopleSoft Enterprise, Configuration Controls Governor, and Configuration Controls for PeopleSoft Enterprise, the number of Monitored Users is equal to the total number of unique PeopleSoft Enterprise (or any other custom applications / programs) users (individuals) that the program monitors.

Network Device: is defined as the hardware and/or software whose primary purpose is to route and control communications between computers or computer networks. Examples of network devices include but are not limited to, routers, firewalls and network load balancers.

Non Employee User - External: is defined as an individual, who is not your employee, contractor or outsourcer, authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

Partner Organization: is defined as an external third party business entity that provides value-added services in marketing and selling your products. Depending upon the type of industry, partner organizations play different roles and are recognized by different names such as reseller, distributor, agent, dealer or broker.

Person: is defined as your employee or contractor who is actively working on behalf of your organization or a former employee who has one or more benefit plans managed by the system or continues to be paid through the system. For Project Resource Management, a person is defined as an individual who is scheduled on a project. The total number of licenses needed is to be based on the peak number of part-time and full-time people whose records are recorded in the system.

Ported Number: is defined as the telephone number that end users retain as they change from one service provider to another. This telephone number originally resides on a telephone switch and is moved into the responsibility of another telephone switch.

Record: The Customer Hub B2B is a bundle that includes two components, Siebel Universal Customer Master B2B and Oracle Customer Data Hub. For the purposes of the Customer Hub B2B application, record is defined as the total number of unique customer database records stored in the Customer Hub B2B application (i.e., stored in a component of Customer Hub B2B). A customer database record is a unique business entity or company record which is stored as an account for the Siebel Universal Customer Master B2B product or as an organization for the Oracle Customer Data Hub product.

The Customer Hub B2C is a bundle that includes two components, Siebel Universal Customer Master B2C and Oracle Customer Data Hub. For the purposes of the Customer Hub B2C application, record is defined as the total number of unique customer database records stored in the Customer Hub B2C application (i.e., stored in a component of Customer Hub B2C). A customer database record is a unique consumer (i.e., physical person) record which is stored as a contact for the Siebel Universal Customer Master product or as a person for the Oracle Customer Data Hub product.

The Product Hub is a bundle that includes two components, Siebel Universal Product Master and Oracle Product Information Management Data Hub. For the purposes of the Product Hub application, record is defined as the total number of unique product database records stored in the Product Hub application (i.e., stored in a component of Product Hub). A product database record is a unique product component or SKU stored in the MTL_SYSTEM_ITEMS table with an active or inactive status and does not include any instance items (i.e. *-star items) or organization assignments of the same item.

For the purposes of the Case Hub program a record is defined as the total number of unique case database records that may be stored in the Case Hub application. A case database record is a unique request or issue requiring investigation or service stored in S_CASE table with an active or inactive status.

For purposes of the Site Hub application, a record will be defined as the total number of unique site database records stored in the RRS_SITES_B table of the Site Hub application. A site database record is a unique site (e.g., an asset, a building, part of a building, such as a store or a franchise within the store, an ATM, etc.) which is stored as a site in the Oracle Site Hub product.

For the purpose of Oracle Supplier Lifecycle Management and Oracle Supplier Hub applications, a record is a unique business entity or company record, which is stored as Supplier in AP_SUPPLIERS table of the Oracle Supplier Lifecycle Management and Oracle Supplier Hub products.

For all programs licensed as record, please see the application licensing prerequisites as specified in the Applications Licensing Table which may be accessed at <http://oracle.com/contracts> for the grant and restrictions of the underlying Oracle technology.

DEFINITIONS (Continued)

RosettaNet Partner Interface Processes® (PIPs®): are defined as business processes between trading partners. Preconfigured system-to-system XML-based dialogs for the relevant E-Business Suite Application(s) are provided. Each preconfigured PIP includes a business document with the vocabulary and a business process with the choreography of the message dialog.

Service Order Line: is defined as the total number of service order entry line items processed by the program during a 12 month period. Multiple service order entry line items may be entered as part of an individual customer service order or quote. You may not exceed the licensed number of Service Order Lines during any 12 month period unless you acquire additional Service Order Line licenses from us.

Subscriber: is defined as (a) a working telephone number for all wireline devices; (b) a portable handset or paging device that has been activated by you for wireless communications and paging; (c) a residential drop or a nonresidential device serviced by a cable provider; or (d) a live connected utility meter. The total number of Subscribers is equal to the aggregate of all types of Subscribers. If your business is not defined in the primary definition of Subscriber above, Subscriber is defined as each U.S. \$1,000 increment of your gross annual revenue as reported to the SEC in your annual report or the equivalent accounting or reporting document.

Suite: is defined as all the functional software components described in the product documentation.

Tape Drive: Tape drives are defined as mechanical devices used to sequentially write, read and restore data from magnetic tape media. Typically used, but not limited to, data protection and archival purposes, tape drives are deployed either as a standalone unit(s) or housed within a robotic tape library. Examples of tape drive include but are not limited to, Linear Tape Open (LTO), Digital Linear Tape (DLT), Advanced Intelligent Type (AIT), Quarter-Inch Cartridge (QIC), Digital Audio Tape (DAT), and 8mm Helical Scan.

Terabyte: is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes.

Trainee: is defined as an employee, contractor, student or other person who is being recorded by the program.

UPK Developer: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Module: is defined as the functional software component described in the program documentation.

Workstation: is defined as the client computer from which the programs are being accessed, regardless of where the program is installed.

\$B in Total Assets: is defined as one billion US dollars (insert equivalent amount of local currency in these parens using the corporate treasury exchange rate found on eSource. Check <http://esource.oraclecorp.com> License > Pricing > Price List > Exchange Rates) of your latest published or internally available "Total Asset Value" defined per GAAP policies as disclosed in your annual report and/or regulatory filings.

\$M Freight Under Management: is defined as one million U.S. dollars of the total transportation value of tendered orders for all shipments for a given calendar year during the term of the license. FUM shall include the combined total of actual freight purchased by you, plus the cost of freight for shipments managed by you (e.g., you are not purchasing transportation services on behalf of your clients but are providing transportation management services for your clients). Freight that is paid by a third party shall also be included in the FUM total (e.g., inbound shipments from suppliers to you with freight terms of prepaid).

\$M In Revenue: is defined as one million United States dollars in all income (interest income and non interest income) before adjustments for expenses and taxes generated by You during a fiscal year.

\$M In Managed Assets: is defined as one million U.S. dollars of the following total: (1) Book value of investment in capital leases, direct financing leases and other finance leases, including residuals, whether owned or managed for others, active on the program, plus (2) Book value of assets on operating leases, whether owned or managed for others, active on the program, plus (3) Book value of loans, notes, conditional sales contracts and other receivables, owned or managed for others, active on the program, plus (4) Book value of non earning assets, owned or managed for others, which were previously leased and active on the program, including assets from term terminated leases and repossessed assets, plus (5) Original cost of assets underlying leases and loans, originated and active on the program, then sold within the previous 12 months.

\$M Revenue Under Management: is defined as one million U.S. dollars in all income (interest income and non interest income) before adjustments for expenses and taxes generated by you during a fiscal year for the product lines for which the programs are used.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:

<http://edelivery.oracle.com>

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>.

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower CCR or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,300 USA (Dollar) for 10 incidents on one server);
- Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters
- Oracle Application Server Support Package (1,150 USA (Dollar) for 10 incidents on one server);
- Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to OracleMetaLink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support
Year 7 after product release: 20% of current year's Software Update License & Support
Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to MetaLink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

North American Payroll Tax Updates

North American Payroll Tax Updates is available for programs in the Sustaining Support phase of Oracle's product support lifecycle. Customers who acquire North American Payroll Tax Updates will receive a tax year of tax updates for Oracle payroll applications. North American Payroll Tax Updates is available for \$50,000 per annum. This service does not attract the eBusiness Discount, and will not be pro-rated to partial years.

In order to acquire North American Payroll Tax Updates, programs must be currently supported with Software Update License & Support.

North American Payroll Tax Updates is not available in all countries or for all programs. Please contact your Support Sales Representative for service availability.

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.



Oracle Business Intelligence Applications Global Price List
Software Investment Guide
June 1, 2013

All Business Intelligence Technology products are listed only on the Oracle Technology Global Price List, including prerequisites. Application-Specific Full-Use (ASFU) pricing and licensing is not available for Business Intelligence Application Products, unless specifically provided for in a valid Oracle distribution agreement effective prior to August 2, 2007.

Enterprise Performance Management Applications

	License Price	Software Update License & Support	Licensing Metric	Minimum
Enterprise Performance Management Suites and Associated Options				
Hyperion Financial Close Suite	14,995	3,298.90	Application User	50
Option: Hyperion Disclosure Management for Oracle Hyperion Financial Close Suite	2,000	440.00	Application User	50
Option: Data Relationship Management for Oracle Hyperion Financial Close Suite	5,000	1,100.00	Application User	50
Data Relationship Steward	5,800	1,276.00	Application User	
Hyperion Enterprise Financial Planning Suite	9,995	2,198.90	Application User	50
Option: Crystal Ball Enterprise Performance Management for Oracle Hyperion Enterprise Financial Planning Suite	1,500	330.00	Application User	50
Option: Data Relationship Management for Oracle Hyperion Enterprise Financial Planning Suite	5,000	1,100.00	Application User	50
Data Relationship Steward	5,800	1,276.00	Application User	
Enterprise Performance Management Standalone Products				
Hyperion Financial Management Plus	5,200	1,144.00	Application User	25
Hyperion Financial Close Management	5,000	1,100.00	Application User	50
Hyperion Disclosure Management	10,000	2,200.00	Application User	15
Financial Management Analytics	1,000	220.00	Application User	25
Quantitative Management and Reporting for Solvency II	8,000	1,760.00	Application User	50
Hyperion Tax Provision	5,000	1,100.00	Application User	25
Hyperion Planning Plus	3,500	770.00	Application User	25
Hyperion Public Sector Planning and Budgeting	2,000	440.00	Application User	25
Hyperion Project Financial Planning	2,000	440.00	Application User	25
Hyperion Profitability and Cost Management	25,000	5,500.00	Application User	10
Hyperion Strategic Finance	24,500	5,390.00	Application User	5
Hyperion Strategic Finance for Banking	8,100	1,782.00	Application User	10
Hyperion Enterprise	2,900	638.00	Application User	25
Hyperion Financial Data Quality Management, Enterprise Edition	2,900	638.00	Application User	25
Option: Hyperion Financial Data Quality Management, Enterprise Edition Adapter for Financial Management	600	132.00	Application User	25
Option: Hyperion Financial Data Quality Management, Enterprise Edition Adapter Suite	600	132.00	Application User	25
Option: Hyperion Financial Data Quality Management, Enterprise Edition ERP Source Adapter for SAP	600	132.00	Application User	25
Data Relationship Management	16	3.52	Record	20,000
Option: Data Relationship Management Read Only Access	4	0.88	Record	20,000
Data Relationship Steward	5,800	1,276.00	Application User	
Data Relationship Governance	5,000	1,100.00	Application User	50

	License Price	Software Update License & Support	Licensing Metric	Minimum
User Productivity Kit				
User Productivity Kit Standard	17,500	3,850.00	UPK Developer	1
User Productivity Kit Standard	90	19.80	Application User	50
User Productivity Kit Standard	45	9.90	Employee	500
User Productivity Kit Professional	17,500	3,850.00	UPK Developer	1
User Productivity Kit Professional	100	22.00	Application User	50
User Productivity Kit Professional	50	11.00	Employee	500
User Productivity Kit Content Materials for Enterprise Performance Management Applications				
User Productivity Kit for Hyperion Financial Management Plus (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable
User Productivity Kit for Hyperion Planning Plus (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable

Oracle Business Intelligence Applications, Fusion Edition (Siebel Analytics-based products)

Please check the Oracle Business Intelligence Applications Price List Supplement for prerequisite product information.

All Business Intelligence Technology products are listed only on the Oracle Technology Global Price List, including prerequisites.

The products in the vertical content sections are intended for use only with Siebel CRM applications.

Application-Specific Full-Use (ASFU) pricing and licensing is not available for Business Intelligence Application Products, unless specifically provided for in a valid Oracle distribution agreement effective prior to August 2, 2007.

	License Price	Software Update License & Support	Licensing Metric	Minimum
BI Applications, Fusion Edition - CRM Analytics				
Sales Analytics, Fusion Edition	5,800	1,276.00	Application User	25
Service Analytics, Fusion Edition	5,800	1,276.00	Application User	25
Contact Center Telephony Analytics, Fusion Edition	5,800	1,276.00	Application User	25
Marketing Analytics, Fusion Edition	5,800	1,276.00	Application User	25
Price Analytics	5,800	1,276.00	Application User	25
Partner Analytics, Fusion Edition	5,800	1,276.00	Application User	25
Loyalty Analytics	20,000	4,400.00	100K Member Records	5
Customer Data Management Analytics, Fusion Edition	5,800	1,276.00	Application User	10
BI Applications, Fusion Edition - ERP Analytics				
Supply Chain and Order Management Analytics, Fusion Edition	5,800	1,276.00	Application User	25
Financial Analytics, Fusion Edition	5,800	1,276.00	Application User	25
Procurement & Spend Analytics, Fusion Edition	5,800	1,276.00	Application User	25
Indirect Spend Planning	2,900	638.00	Application User	25
Spend Classification	40,000	8,800.00	Application User	5
Project Analytics	5,800	1,276.00	Application User	25
Human Resources Analytics, Fusion Edition	5,800	1,276.00	Application User	100
Product Information Management Analytics, Fusion Edition	5,800	1,276.00	Application User	10
Manufacturing Analytics	5,800	1,276.00	Application User	25
Enterprise Asset Management Analytics	5,800	1,276.00	Application User	25
Student Information Analytics	5,800	1,276.00	Application User	25
BI Applications for SAP - ERP Analytics				
Supply Chain and Order Management Analytics for SAP	5,800	1,276.00	Application User	25
Financial Analytics for SAP	5,800	1,276.00	Application User	25
Procurement & Spend Analytics for SAP	5,800	1,276.00	Application User	25
BI Applications, Fusion Edition - Telecom Analytics				
Telecom Sales Analytics Fusion Edition	5,800	1,276.00	Application User	25
Telecom Service Analytics Fusion Edition	5,800	1,276.00	Application User	25
Telecom Marketing Analytics Fusion Edition	5,800	1,276.00	Application User	25
BI Applications, Fusion Edition - Financial Services Analytics				
Finance Sales Analytics Fusion Edition	5,800	1,276.00	Application User	25
Finance Service Analytics Fusion Edition	5,800	1,276.00	Application User	25
Finance Marketing Analytics Fusion Edition	5,800	1,276.00	Application User	25
Finance Retail Analytics Fusion Edition	5,800	1,276.00	Application User	25
Finance Institutional Analytics Fusion Edition	5,800	1,276.00	Application User	25
Financial Services Profitability Analytics	5,800	1,276.00	Application User	50
Financial Services Asset Liability Management Analytics	11,500	2,530.00	Application User	25
BI Applications, Fusion Edition - Insurance Analytics				
Insurance Sales Analytics Fusion Edition	5,800	1,276.00	Application User	25
Insurance Service Analytics Fusion Edition	5,800	1,276.00	Application User	25
Insurance Marketing Analytics Fusion Edition	5,800	1,276.00	Application User	25
Insurance Partner Manager Analytics Fusion Edition	5,800	1,276.00	Application User	25
BI Applications, Fusion Edition - Life Sciences Analytics				
Pharma Sales Analytics Fusion Edition	5,800	1,276.00	Application User	25
Pharma Marketing Analytics Fusion Edition	5,800	1,276.00	Application User	25
BI Applications, Fusion Edition - Consumer Goods Analytics				
Consumer Goods Trade Funds Analytics, Fusion Edition	5,800	1,276.00	Application User	25
BI Applications, Fusion Edition - Public Sector Analytics				
Case Management Analytics Fusion Edition	5,800	1,276.00	Application User	25

	License Price	Software Update License & Support	Licensing Metric	Minimum
Real-Time Decision (RTD) Applications				
Oracle Real-Time Decisions Base Application	57,500	12,650.00	Processor	
Oracle Real-Time Decisions for Siebel Intelligent Offer Generation	1,800	396.00	Application User	25
Oracle Real-Time Decisions for Siebel E-Commerce	57,500	12,650.00	Processor	

Oracle Business Intelligence Applications - Standalone

The product below is a standalone Business Intelligence Application and does not work in conjunction with the Oracle Business Intelligence Application Product Family. Please check the Oracle Business Intelligence Applications Price List Supplement for prerequisite product information. All Business Intelligence Technology products are listed only on the Oracle Technology Global Price List, including prerequisites.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Standalone BI Applications				
Incentive Compensation Analytics for Oracle Data Integrator	250	55.00	Compensated Individual	10

DEFINITIONS

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion dates for your entire employee population. Application Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle iSupplier Portal, and Oracle Services Procurement programs, use by your external suppliers is included with your application user licenses.

Compensated Individual: is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Compensated Individual includes, but is not limited to, your employees, contractors, retirees, and any other Person.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

Employee: is defined as all of your full-time, part-time, temporary employees and all of your agents, contractors and consultants. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, all of the company's full-time, part-time, temporary employees and agents, contractors and consultants that are providing the outsourcing services for you must be counted for the purposes of determining the number of Employees.

Member Record: is defined as each unique customer loyalty program Member Record managed by the program. 100k Member Records shall mean one hundred thousand Member Records.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contracts>. All cores on all multicore chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name, a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for 'All other multicore chips' equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, and, Provisioning and Patch Automation Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Change Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, Application Management Pack for JD Edwards EnterpriseOne and Application Management Pack for PeopleSoft, all processors on which the middleware and/or database software that support the respective application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator and Application Adapter for Data Integration, Informatica PowerCenter and PowerConnect Adapters, Application Adapters for Data Integration, and Application Adapter for Warehouse Builder for: PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

Record: The Customer Hub B2B is a bundle that includes two components, Siebel Universal Customer Master B2B and Oracle Customer Data Hub. For the purposes of the Customer Hub B2B application, record is defined as the total number of unique customer database records stored in the Customer Hub B2B application (i.e., stored in a component of Customer Hub B2B). A customer database record is a unique business entity or company record which is stored as an account for the Siebel Universal Customer Master B2B product or as an organization for the Oracle Customer Data Hub product.

The Customer Hub B2C is a bundle that includes two components, Siebel Universal Customer Master B2C and Oracle Customer Data Hub. For the purposes of the Customer Hub B2C application, record is defined as the total number of unique customer database records stored in the Customer Hub B2C application (i.e., stored in a component of Customer Hub B2C). A customer database record is a unique consumer (i.e., physical person) record which is stored as a contact for the Siebel Universal Customer Master product or as a person for the Oracle Customer Data Hub product.

The Product Hub is a bundle that includes two components, Siebel Universal Product Master and Oracle Product Information Management Data Hub. For the purposes of the Product Hub application, record is defined as the total number of unique product database records stored in the Product Hub application (i.e., stored in a component of Product Hub). A product database record is a unique product component or SKU stored in the MTL_SYSTEM_ITEMS table with an active or inactive status and does not include any instance items (i.e. *-star items) or organization assignments of the same item.

For the purposes of the Case Hub program a record is defined as the total number of unique case database records that may be stored in the Case Hub application.. A case database record is a unique request or issue requiring investigation or service stored in S_CASE table with an active or inactive status.

For all application programs licensed as record, please see the application licensing prerequisites as specified in the Applications Licensing Table which may be accessed at [_http://oracle.com/contracts](http://oracle.com/contracts) for the grant and restrictions of the underlying Oracle technology.

For the Hyperion Data Relationship Management program, a record is defined as the unique occurrence of any business object or master data construct that you choose to manage within the program. Records may describe any number of enterprise information assets, commonly referred to as base members, including but not limited to cost centers, ledger accounts, legal entities, organizations, products, vendors, assets, locations, regions or employees. Additionally, a record may also be a summary object, commonly referred to as a rollup member, that either summarizes base members or describes hierarchical information associated with underlying base members. Records represent unique occurrences and they do not include any duplicates or shared references that may be essential for master data management purposes.

UPK Developer: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Module: is defined as the functional software component described in the program documentation.

\$B in Total Assets: is defined as one billion US dollars (insert equivalent amount of local currency in these parens using the corporate treasury exchange rate found on esource. Check <http://esource.oraclecorp.com> License>Pricing>Price List>Exchange Rates) of your latest published or internally available "Total Asset Value" defined per GAAP policies as disclosed in your annual report and/or regulatory filings.

*For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:
<http://edelivery.oracle.com>*

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower of the CCR or the IAR. Oracle uses two different renewal adjustments: the Inflationary Adjustment Rate (IAR) and the Local Renewal Adjustment (LRA). Support for all licenses is adjusted by the greater of the LRA or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

Oracle Database Server Support Package (2,300 USA (Dollar) for 10 incidents on one server):

Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters

Oracle Application Server Support Package (1,150 USA (Dollar) for 10 incidents on one server):

Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to OracleMetaLink, which provides 24x7 web-based technical support, including web based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows

Year 6 after product release: 10% of current year's Software Update License & Support

Year 7 after product release: 20% of current year's Software Update License & Support

Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to MetaLink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.



Oracle Global Price List
Software Investment Guide - Siebel CRM Pricing
February 25, 2013
Prices in USA (Dollar)

Siebel CRM Applications

Siebel CRM Applications Pricing Siebel Base Applications

For each Employee user, Siebel modules must be licensed at the same level or less than the Siebel base application. For Example, if the customer licensed 100 Siebel CRM Base, then Siebel Contracts must have a quantity of 100 or less--not more than 100. This rule applies only to modules using the Application User metric.

Every Siebel customer must license, at a minimum, one Siebel CRM Base Application. Typically, each employee user of Siebel applications requires a base. Start by selecting the Siebel CRM Base for each Siebel user. All users requiring a base must license the Siebel CRM Base. Then, if the customer requires industry specific functionality, select the industry base option(s) that most appropriately meet customer needs--in addition to the CRM Base. Note that if the customer requires an industry solution, all users must have an industry base option and the Siebel CRM Base.

For Existing Customers running Siebel v8.0 or earlier

Customers using the Siebel SEA repository DO NOT have the industry options available to them. Only the Siebel CRM Base and Siebel CRM options are available in the SEA repository. Customers wishing to use Siebel industry functionality must have implemented the Siebel SIA repository--which they may do without triggering a licensing migration or any additional purchase.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Base Applications				
Siebel CRM Base	3,750	825.00	Application User	
Siebel Communications, Media and Energy CRM Base Option	400	88.00	Application User	
Siebel Financial Services CRM Base Option	400	88.00	Application User	
Siebel Life Sciences CRM Base Option	400	88.00	Application User	
Siebel Manufacturing CRM Base Option	400	88.00	Application User	
Siebel Distribution CRM Base Option	400	88.00	Application User	
Siebel Public Sector CRM Base Option	400	88.00	Application User	
Siebel CRM Tools and Servers				
Siebel Tools	20,000	4,400.00	Application User	
Siebel Test Automation Interfaces	5,800	1,276.00	Application User	
Siebel Web UI Dynamic Developer Kit	5,800	1,276.00	Application User	
Siebel Server Extensions for UNIX	1,150	253.00	Computer	
Application Testing				
Oracle Functional Testing Suite for Oracle Applications	10,000	2,200.00	Named User Plus	
Oracle Load Testing Suite for Oracle Applications	125	27.50	Named User Plus	50

**Siebel CRM Applications Pricing
Siebel CRM - Employee Applications**

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base--see the price list supplement for detailed requirements on each module. All customers can add CRM modules to their solution--including Industry users. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version. (e.g. if the customer licenses the Communications, Media & Energy base option and they want contracts functionality, they should license Siebel CME Contracts not Siebel Contracts.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel CRM General				
Siebel Advanced Market Development Funds	500	110.00	Application User	
Siebel Anywhere	200	44.00	Application User	
Siebel Server Sync - Microsoft Exchange Server	120	26.40	Application User	
Siebel Content Publishing	120	26.40	Application User	
Siebel Contracts	700	154.00	Application User	
Siebel CRM Desktop	300	66.00	Application User	
Siebel CTI	200	44.00	Application User	
Siebel Customer Content	350	77.00	Application User	
Siebel Data Quality	120	26.40	Application User	
Siebel Employee Self-Service	120	26.40	Application User	
Siebel Events Manager	350	77.00	Application User	
Siebel Forecasting	300	66.00	Application User	
Siebel Handheld	575	126.50	Application User	
Siebel HelpDesk Online	60	13.20	Application User	
Siebel Lead Management	230	50.60	Application User	
Siebel Mobile	575	126.50	Application User	
Siebel Mobile Sales Assistant Data Access	575	126.50	Application User	
Siebel Mobile Connector	300	66.00	Application User	
Siebel Partner Manager	500	110.00	Application User	
Siebel Remote Client	300	66.00	Application User	
Siebel Signature Capture Tool	60	13.20	Application User	
Siebel Smart Answer Connector	200	44.00	Application User	
Siebel SmartScript	300	66.00	Application User	
Siebel Territory Management	575	126.50	Application User	
Siebel Time and Expense Reporting	120	26.40	Application User	
Siebel Wireless	575	126.50	Application User	
Siebel Connector for Satmetrix Exchange	60	13.20	Application User	
Siebel CRM Customer Order Management				
Siebel Advisor	1,600	352.00	Application User	
Siebel Configurator Administration Server	115,000	25,300.00	Computer	
Siebel Configurator Runtime	2,200	484.00	Application User	
Siebel Customer Order Management Administration Server	230,000	50,600.00	Customer	
Siebel Customer Order Management Administrator	5,800	1,276.00	Application User	
Siebel Dynamic Catalog	1,000	220.00	Application User	
Siebel Dynamic Pricer	1,400	308.00	Application User	
Siebel Quote and Order Capture	1,150	253.00	Application User	
Siebel Quotes	460	101.20	Application User	
Siebel CRM Sales				
Oracle Business Approvals Connector for Sales Managers	350	77.00	Application User	25
Siebel Enterprise Selling Process (ESP)	200	44.00	Application User	
Siebel Portfolio Management Process (PMP)	200	44.00	Application User	
Siebel Proposals and Presentations	400	88.00	Application User	
Siebel Target Account Selling (TAS)	200	44.00	Application User	
Siebel CRM Service				
Siebel Asset Management	350	77.00	Application User	
Siebel Change Management	230	50.60	Application User	
Siebel Email Response	800	176.00	Application User	
Siebel Field Service	575	126.50	Application User	
Siebel HelpDesk Option	500	110.00	Application User	
Siebel Quality Management	300	66.00	Application User	
Siebel Smart Answer for Service	1,050	231.00	Application User	

Siebel CRM Pricing

Prices in USA (Dollar)

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel CRM Field Service				
Siebel Barcode	120	26.40	Application User	
Siebel Logistics Manager	300	66.00	Application User	
Siebel Preventive Maintenance	200	44.00	Application User	
Siebel Repair	200	44.00	Application User	
Siebel Scheduling	400	88.00	Application User	
Oracle Real-Time Scheduler	2,650	583.00	Field Resource	40
Siebel CRM Marketing Automation				
Siebel Campaign Management	2,530	556.60	Application User	
Siebel Email/Web Offer Designer	175	38.50	Application User	
Siebel Email Marketing Server	115,000	25,300.00	Computer	
Siebel Marketing Resource Manager	230	50.60	Application User	
Siebel CRM Marketing Server				
Siebel Marketing Server - up to 500,000 records	172,500	37,950.00	Computer	
Siebel Marketing Server - up to 1,000,000 records	230,000	50,600.00	Computer	
Siebel Marketing Server - up to 3,000,000 records	316,500	69,630.00	Computer	
Siebel Marketing Server - up to 5,000,000 records	402,500	88,550.00	Computer	
Siebel Marketing Server - up to 10,000,000 records	490,000	107,800.00	Computer	
Siebel Marketing Server - unlimited records	575,000	126,500.00	Computer	
Siebel CRM Loyalty				
<i>Siebel CRM Loyalty applications are only available to customers using the Siebel SIA repository. Customers using the SEA repository must first move to the SIA repository.</i>				
Siebel Loyalty Engine Standard Edition	46,000	10,120.00	100K Member Records	5
Siebel Loyalty Engine Multi-Partner Edition	105,000	23,100.00	100K Member Records	5
Siebel Loyalty In-Store Engine	115	25.30	Retail Register	500
Siebel Loyalty Manager	1,150	253.00	Application User	
Siebel Loyalty Member Services Representative	575	126.50	Application User	
Siebel CRM Warranty				
Siebel Warranty Claims	1,500	330.00	Application User	10
Siebel Warranty Validation Server	100,000	22,000.00	Computer	2
Siebel Warranty Processing	3,000	660.00	1,000 Claims	
Siebel Warranty Management Administrator	25,000	5,500.00	Application User	2

Siebel CRM Applications Pricing
Siebel CRM - Employee Applications Not Requiring a Base

Note that while these modules do not require a base application for the individual user, the customer must license some number of base applications.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel CRM Not Requiring a Base - General				
Siebel Content Publishing	120	26.40	Application User	
Siebel Customer Content	350	77.00	Application User	
Siebel Handheld Stand Alone	1,150	253.00	Application User	
Siebel HelpDesk	1,150	253.00	Application User	
Siebel CRM Not Requiring Base - Marketing and Loyalty				
Siebel Loyalty Service Agent Console	2,700	594.00	Application User	
Siebel Segment Manager Stand Alone	2,900	638.00	Application User	
Siebel CRM Not Requiring Base - Customer Order Management				
Siebel Configurator Administration Server	115,000	25,300.00	Computer	
Siebel Customer Order Management Administration Server	230,000	50,600.00	Customer	
Siebel Order Validation Engine	0.2300	0.0500	Electronic Order Line	
Siebel CRM Not Requiring Base - HelpDesk				
Siebel Asset Management	350	77.00	Application User	
Siebel Change Management	230	50.60	Application User	
Siebel HelpDesk Online	60	13.20	Application User	

Siebel CRM Applications Pricing
Siebel CRM - Customer Applications

The Siebel CRM Customer Applications are available, and may only be used by, customers of a Siebel customer.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel CRM Self-Service				
Siebel E-Commerce	345,000	75,900.00	Processor	2
Siebel E-Support	172,500	37,950.00	Processor	2
Siebel Configurator Runtime for E-Commerce	115,000	25,300.00	Processor	2
Siebel Dynamic Pricer for E-Commerce	57,500	12,650.00	Processor	2
Siebel CRM Customer Portal				
Siebel eCustomer	172,500	37,950.00	Processor	
Siebel eSales	115,000	25,300.00	Processor	
Siebel eService	57,500	12,650.00	Processor	
Siebel Web Marketing	34,500	7,590.00	Processor	
Siebel Loyalty Customer Portal	11,500	2,530.00	Processor	
Siebel CRM Customer Portal Modules				
Siebel Advisor for Customers	46,000	10,120.00	Processor	
Siebel Configurator Runtime for Customers	57,500	12,650.00	Processor	
Siebel Content Publishing for Customers	5,800	1,276.00	Processor	
Siebel Dynamic Pricer for Customers	46,000	10,120.00	Processor	
Siebel Events	30,000	6,600.00	Processor	
Siebel Self-Service Wireless for Customers	17,300	3,806.00	Processor	
Siebel SmartScript for Customers	11,500	2,530.00	Processor	
Siebel CRM Customer Modules not Requiring a Customer Portal				
Siebel Advisor Stand Alone	57,500	12,650.00	Processor	

Siebel CRM Applications Pricing
Siebel CRM - Partner Applications

For each Partner user, Siebel partner options must be licensed at the same level or less than the Siebel Partner Portal. For Example, if the customer licensed 100 Siebel Partner Portal then Siebel Partner Commerce must have a quantity of 100 or less. This rule applies only to options using the Registered User metric.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel CRM Partner Portal				
Siebel Partner Portal	500	110.00	Registered User	
Siebel Loyalty Partner Portal	230	50.60	Registered User	
Siebel CRM Partner Portal Modules				
Siebel Advanced Market Development Funds for Partners	350	77.00	Registered User	
Siebel Advisor for Partners	150	33.00	Registered User	
Siebel Anywhere for Partners	200	44.00	Registered User	
Siebel Basic Pricer for Partners	120	26.40	Registered User	
Siebel Campaign Management for Partners	700	154.00	Registered User	
Siebel Campaigns for Partners	120	26.40	Registered User	
Siebel Configurator Runtime for Partners	575	126.50	Registered User	
Siebel Content Publishing for Partners	60	13.20	Registered User	
Siebel Customer Order Management Administrator for Partners	1,150	253.00	Registered User	
Siebel Dynamic Pricer for Partners	350	77.00	Registered User	
Siebel Field Service for Partners	350	77.00	Registered User	
Siebel Forecasting for Partners	120	26.40	Registered User	
Siebel Logistics Manager for Partners	120	26.40	Registered User	
Siebel Marketing Resource Manager for Partners	120	26.40	Registered User	
Siebel Partner Commerce	400	88.00	Registered User	
Siebel PRM Wireless	175	38.50	Registered User	
Siebel Proposals and Presentations for Partners	175	38.50	Registered User	
Siebel Remote Client for Partners	120	26.40	Registered User	
Siebel SmartScript for Partners	120	26.40	Registered User	
Siebel Warranty for Partners	300	66.00	Registered User	
Siebel CRM Partner Modules Not Requiring Partner Portal				
Siebel PRM Wireless Stand Alone	400	88.00	Registered User	

**Siebel CRM Applications Pricing
Siebel CRM Web Channel**

Siebel CRM Web Channel is intended for customers that have an existing Siebel implementation and have a functionality hole or two they need to fill that cannot easily be filled any other way. Siebel CRM Web Channel should never be used where standard Siebel licensing is available.

Siebel CRM Web Channel requires, at a minimum, the customer license one User of Siebel Tools and 100 user of Siebel CRM Base or equivalent.

A licensed user of a Siebel CRM Base does not require additional Web Channel licensing as the Web Channel deployment option is included in their license. Siebel CRM Web Channel pricing is available for Siebel CRM objects as well as Siebel Industry objects and all quote the same set of products.

Siebel CRM Web Channel pricing is designed for Siebel customers who desire to extend the usefulness of their Siebel deployment by providing additional users access to Siebel Business Objects with defined methods, events, and data and reuse Siebel Business Objects and project Siebel Data through an independent User Interface via:

- Built-in scripting of Siebel objects using Siebel VB, Siebel eScript, and Browser Script
- Component Object Model (COM) using the Siebel Web Client Automation Server, Siebel COM Data Control, Siebel COM Data Server, and Siebel Mobile/Dedicated Web Client Automation Server
- CORBA using Siebel CORBA Object Manager
- Java or J2EE using Siebel Java Data Bean, JMS or JCA
- HTTP-based Integration Objects
- Transport technologies such as: MQ Series, MSMQ, Biztalk, OLE DB

Siebel CRM Web Channel user capabilities include:

- Full access to the data model corresponding to the business objects licensed
- Reduced access to specialized application behavior, especially within specialized applet classes
- Ability to customize and extend application behavior via Siebel business services and scripting

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel CRM Web Channel				
Siebel CRM Web Channel for Employees- up to 15 Objects	700	154.00	Application User	
Siebel CRM Web Channel for Customers- up to 15 Objects	69,000	15,180.00	Processor	

**Siebel Communications, Media and Energy Applications Pricing
 Siebel Communications, Media and Energy - Employee Applications**

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base--see the price list supplement for detailed requirements on each module. All customers can add CRM modules to their solution--including Industry users. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version. (e.g. if the customer licenses the Communications, Media & Energy base option and they want contracts functionality, they should license Siebel CME Contracts not Siebel Contracts.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Communications, Media and Energy General				
Siebel CME Contracts	700	154.00	Application User	
Siebel Contract Terms and Conditions	460	101.20	Application User	
Siebel Network Order Entry	460	101.20	Application User	
Siebel Premises	175	38.50	Application User	
Siebel Rollup	200	44.00	Application User	
Siebel Work Orders	175	38.50	Application User	
Siebel Communications, Media and Energy Customer Order Management				
Siebel Bulk Order Capture	575	126.50	Application User	
Siebel Bulk Orders Administration Server	115,000	25,300.00	Customer	
Siebel CME Quote and Order Capture	1,500	330.00	Application User	
Siebel Promotion Groups	750	165.00	Application User	
Siebel Communications, Media and Energy Sales				
Siebel Call Reports	120	26.40	Application User	
Siebel Design Opportunity Management	300	66.00	Application User	
Siebel Field Service Assets	175	38.50	Application User	
Siebel Pricing Authorization Management	200	44.00	Application User	
Siebel Pricing Claims Server - Up to 20 Users	115,000	25,300.00	Computer	
Siebel Communications, Media and Energy Service				
Siebel Billing Management	175	38.50	Application User	
Siebel Credit Management	175	38.50	Application User	
Siebel Fraud Management	120	26.40	Application User	
Siebel Price Comparison	2,500	550.00	Application User	

Siebel Communications, Media and Energy Applications Pricing
Siebel Communications, Media and Energy - Customer Applications

The Siebel CRM Customer Applications are available, and may only be used by, customers of a Siebel customer.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Communications, Media and Energy Self-Service				
Siebel Communications E-Commerce	415,000	91,300.00	Processor	2
Siebel Communications E-Support	210,000	46,200.00	Processor	2
Siebel Communications, Media and Energy Customer Portal				
Siebel CME eCustomer	175,000	38,500.00	Processor	
Siebel CME eSales	115,000	25,300.00	Processor	
Siebel CME eService	57,500	12,650.00	Processor	
Siebel CME Web Marketing	34,500	7,590.00	Processor	
Siebel Communications, Media and Energy Customer Portal Modules				
Siebel Price Comparison for Customers	57,500	12,650.00	Processor	
Siebel CME Quote and Order Capture for Customers	40,000	8,800.00	Processor	

Siebel Communications, Media and Energy Applications Pricing
Siebel Communications, Media and Energy - Partner Applications

For each Partner user, Siebel partner options must be licensed at the same level or less than the Siebel CME Partner Portal. For Example, if the customer licensed 100 Siebel CME Partner Portal then Siebel CME Partner Commerce must have a quantity of 100 or less. This rule applies only to options using the Registered User metric.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Communications, Media and Energy Partner Portal				
Siebel CME Partner Portal	525	115.50	Registered User	
Siebel Communications, Media and Energy Partner Portal Modules				
Siebel CME Partner Commerce	400	88.00	Registered User	
Siebel Credit Management for Partners	60	13.20	Registered User	
Siebel Design Opportunity Management for Partners	120	26.40	Registered User	
Siebel Fraud Management for Partners	60	13.20	Registered User	
Siebel Pricing Authorization Management for Partners	175	38.50	Registered User	
Siebel CME Quote and Order Capture for Partners	400	88.00	Registered User	

**Siebel Financial Services Applications Pricing
Siebel Financial Services Employee Applications**

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base--see the price list supplement for detailed requirements on each module. All customers can add CRM modules to their solution--including Industry users. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version. (e.g. if the customer licenses the Communications, Media & Energy base option and they want contracts functionality, they should license Siebel CME Contracts not Siebel Contracts.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Financial Services General				
Siebel Customer Relationship Console - HTML	850	187.00	Application User	
Siebel Finance Events Manager	400	88.00	Application User	
Siebel Financial Accounts	200	44.00	Application User	
Siebel Network Order Entry	460	101.20	Application User	
Siebel Financial Services Proposals and Presentations	400	88.00	Application User	
Siebel Rollup	200	44.00	Application User	
Siebel Financial Services Customer Order Management				
Siebel Financial Services Customer Order Management for Banking	1,500	330.00	Application User	
Siebel Financial Services Quote and Order Capture	1,150	253.00	Application User	
Siebel Financial Services Quotes	460	101.20	Application User	
Siebel Financial Services Sales				
Siebel Call Reports	120	26.40	Application User	
Siebel Needs Analysis/Applications - Non credit	200	44.00	Application User	
Siebel Financial Services Finance Line of Business				
Siebel Collections	575	126.50	Application User	
Siebel Commercial Banking Loan Approval	300	66.00	Application User	
Siebel Corporate and Commercial Banking	200	44.00	Application User	
Siebel Credit Origination	260	57.20	Application User	
Siebel Institutional Sales and Research	300	66.00	Application User	
Siebel Investment Banking	200	44.00	Application User	
Siebel Investment Management	300	66.00	Application User	
Siebel Retirement/Pension Management	300	66.00	Application User	
Siebel Small Business Banking	200	44.00	Application User	
Siebel Wealth Management	300	66.00	Application User	
Siebel Financial Services Healthcare				
Siebel Group Coverage	300	66.00	Application User	
Siebel Healthcare Providers and Facilities	200	44.00	Application User	
Siebel Individual Coverage	180	39.60	Application User	
Siebel Financial Services Insurance				
Siebel Group Pensions	300	66.00	Application User	
Siebel Group Policies	300	66.00	Application User	
Siebel Individual Life and Annuities	175	38.50	Application User	
Siebel Personal Lines Claims	230	50.60	Application User	
Siebel Personal Lines Policies	300	66.00	Application User	
Siebel Financial Services Insurance Service				
Siebel Insurance Field Service	575	126.50	Application User	

**Siebel Financial Services Applications Pricing
Siebel Financial Services - Customer Applications**

The Siebel CRM Customer Applications are available, and may only be used by, customers of a Siebel customer.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Financial Services Customer Portal				
Siebel Financial Services eCustomer	172,500	37,950.00	Processor	
Siebel Financial Services eSales	115,000	25,300.00	Processor	
Siebel Financial Services eService	57,500	12,650.00	Processor	
Siebel Financial Services Web Marketing	34,500	7,590.00	Processor	
Siebel Enrollment Portal	70,000	15,400.00	Processor	
Siebel Financial Services Customer Portal Modules				
Siebel Finance Events	40,000	8,800.00	Processor	

**Siebel Financial Services Applications Pricing
Siebel Financial Services - Partner Applications**

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Financial Services Partner Portal				
Siebel Agent Portal	500	110.00	Registered User	
Siebel Finance Partner Portal	500	110.00	Registered User	
Siebel Service Provider Portal	175	38.50	Registered User	
Siebel Financial Services Agent Portal Options				
Siebel Individual and Group Coverage for Partners	120	26.40	Registered User	
Siebel Life and Pensions for Partners	120	26.40	Registered User	
Siebel P&C Claims for Partners	120	26.40	Registered User	
Siebel P&C Policies for Partners	175	38.50	Registered User	
Siebel Financial Services Partner Portal Modules				
Siebel Financial Services Proposals and Presentations for Partners	175	38.50	Registered User	

Siebel Life Sciences Applications Pricing
Siebel Life Sciences - Employee Applications

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base--see the price list supplement for detailed requirements on each module. All customers can add CRM modules to their solution--including Industry users. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version. (e.g. if the customer licenses the Communications, Media & Energy base option and they want contracts functionality, they should license Siebel CME Contracts not Siebel Contracts.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Life Sciences General				
Siebel Advanced Contracts	1,450	319.00	Application User	
Siebel Business Rules	400	88.00	Application User	
Siebel Contract Terms and Conditions	460	101.20	Application User	
Siebel Managed Care	1,150	253.00	Application User	
Siebel Managed Care Profile	300	66.00	Application User	
Siebel Medical Education	200	44.00	Application User	
Siebel Network Order Entry	460	101.20	Application User	
Siebel Opportunities and Contracts	300	66.00	Application User	
Siebel Pharma Campaigns	575	126.50	Application User	
Siebel Prescription Analysis	300	66.00	Application User	
Siebel Rollup	200	44.00	Application User	
Siebel Samples	300	66.00	Application User	
Siebel Life Sciences Sales				
Siebel Design Opportunity Management	300	66.00	Application User	
Siebel Pricing Authorization Management	200	44.00	Application User	
Siebel Pricing Claims Server-Up to 20 Users	115,000	25,300.00	Computer	
Siebel Life Sciences Service				
Siebel Collections	575	126.50	Application User	
Siebel Life Sciences Medical Sales				
Siebel Medical Handheld	700	154.00	Application User	
Siebel Medical Inventory Management	300	66.00	Application User	
Siebel Life Sciences Medical Service				
Siebel Medical Field Service	575	126.50	Application User	
Siebel Life Sciences Pharma Sales				
Siebel Pharma Handheld	700	154.00	Application User	
Siebel Signature Capture	120	26.40	Application User	
Siebel Life Sciences Pharma Marketing Server				
Siebel Pharma Marketing Server-First Brand	1.15	0.2500	Customer Record	
Siebel Pharma Marketing Server-Additional Brand	1.15	0.2500	Customer Record	
Siebel Pharma Marketing Server-Unlimited Brands – Unlimited records	345,000	75,900.00	Processor	

Siebel Life Sciences Applications Pricing
Siebel Life Sciences - Employee Applications Not Requiring a Base

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Life Sciences not requiring a Base - General				
Siebel Medical Handheld Stand Alone	1,350	297.00	Application User	
Siebel Pharma Handheld Stand Alone	1,350	297.00	Application User	
Siebel Life Sciences Medical Handheld Stand Alone Modules				
Siebel Medical Inventory Management	300	66.00	Application User	
Siebel Life Sciences Pharma Handheld Stand Alone Modules				
Siebel Expense Reports for Handheld Stand Alone	115	25.30	Application User	
Siebel Medical Education for Handheld Stand Alone	115	25.30	Application User	
Siebel Samples for Handheld Stand Alone	175	38.50	Application User	
Siebel Signature Capture Stand Alone	115	25.30	Application User	

Siebel Life Sciences Applications Pricing
Siebel Life Sciences - Customer Applications

The Siebel CRM Customer Applications are available, and may only be used by, customers of a Siebel customer.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Life Sciences Customer Portal				
Siebel Pharma eService	80,000	17,600.00	Processor	
Siebel Life Sciences Pharma eService Modules				
Siebel MedEd for Customers	29,000	6,380.00	Processor	
Siebel Samples for Customers	29,000	6,380.00	Processor	
Siebel Details	175	38.50	Application User	
Siebel Details – Server capacity for an additional 10 concurrent users	27,500	6,050.00	Computer	
Siebel Details – Server capacity for an additional 50 concurrent users	55,000	12,100.00	Computer	
Siebel Details – Server capacity for an additional 100 concurrent users	90,000	19,800.00	Computer	
Siebel Details – Server capacity for an additional 200 concurrent users	126,500	27,830.00	Computer	

Siebel Life Sciences Applications Pricing
Siebel Life Sciences - Partner Applications

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Life Sciences Partner Portal Modules				
Siebel Delegated Business Rules for Partners	175	38.50	Registered User	
Siebel Design Opportunity Management for Partners	120	26.40	Registered User	
Siebel Details	175	38.50	Application User	
Siebel Details – Server capacity for an additional 10 concurrent users	27,500	6,050.00	Computer	
Siebel Details – Server capacity for an additional 50 concurrent users	55,000	12,100.00	Computer	
Siebel Details – Server capacity for an additional 100 concurrent users	90,000	19,800.00	Computer	
Siebel Details – Server capacity for an additional 200 concurrent users	126,500	27,830.00	Computer	
Siebel Life Sciences Field Service for Partners	350	77.00	Registered User	
Siebel Pricing Authorization Management for Partners	175	38.50	Registered User	

**Siebel Manufacturing and Distribution Applications Pricing
Siebel Manufacturing - Employee Applications**

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base--see the price list supplement for detailed requirements on each module. All customers can add CRM modules to their solution--including Industry users. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version. (e.g. if the customer licenses the Communications, Media & Energy base option and they want contracts functionality, they should license Siebel CME Contracts not Siebel Contracts.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Manufacturing General				
Siebel Contract Terms and Conditions	460	101.20	Application User	
Siebel Network Order Entry	460	101.20	Application User	
Siebel Manufacturing Automotive				
Siebel Business Rules	400	88.00	Application User	
Siebel Financial Accounts	200	44.00	Application User	
Siebel Lease End-of-Term Processing	200	44.00	Application User	
Siebel Personal Lines Claims	230	50.60	Application User	
Siebel Remarketing	575	126.50	Application User	
Siebel Title Management	120	26.40	Application User	
Siebel Vehicle Contracts	200	44.00	Application User	
Siebel Manufacturing Oil, Gas and Chemicals				
Siebel OGC Contracts	700	154.00	Application User	
Siebel OGC Quote and Order Capture	1,150	253.00	Application User	
Siebel Premises	175	38.50	Application User	
Siebel Rollup	200	44.00	Application User	
Siebel Work Orders	175	38.50	Application User	
Siebel Manufacturing Sales				
Siebel Design Opportunity Management	300	66.00	Application User	
Siebel Pricing Authorization Management	200	44.00	Application User	
Siebel Pricing Claims Server-Up to 20 User	115,000	25,300.00	Computer	
Siebel Manufacturing Automotive Sales				
Siebel Credit Origination	260	57.20	Application User	
Siebel Manufacturing Oil, Gas and Chemicals Sales				
Siebel Call Reports	120	26.40	Application User	
Siebel Manufacturing Automotive Service				
Siebel Collections	575	126.50	Application User	
Siebel Manufacturing Oil, Gas and Chemicals Service				
Siebel Billing Management	175	38.50	Application User	
Siebel Credit Management	175	38.50	Application User	
Siebel Fraud Management	120	26.40	Application User	

Siebel Manufacturing and Distribution Applications Pricing
Siebel Manufacturing - Customer Applications

The Siebel CRM Customer Applications are available, and may only be used by, customers of a Siebel customer.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Manufacturing Customer Portal				
Siebel OGC eCustomer	172,500	37,950.00	Processor	
Siebel OGC eSales	115,000	25,300.00	Processor	
Siebel OGC eService	57,500	12,650.00	Processor	
Siebel OGC Web Marketing	34,500	7,590.00	Processor	
Siebel Manufacturing Oil, Gas and Chemicals Customer Portal				
Siebel OGC Quote and Order Capture for Customers	40,000	8,800.00	Processor	

Siebel Manufacturing and Distribution Applications Pricing
Siebel Manufacturing - Partner Applications

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Manufacturing Partner Portal				
Siebel Dealer Portal	500	110.00	Registered User	
Siebel OGC Partner Portal	500	110.00	Registered User	
Siebel Manufacturing Partner Portal Modules				
Siebel Design Opportunity Management for Partners	120	26.40	Registered User	
Siebel Pricing Authorization Management for Partners	175	38.50	Registered User	
Siebel Manufacturing Dealer Portal Modules				
<i>(Each user of Dealer Portal Options requires a user of Dealer Portal)</i>				
Siebel Credit Origination for Partners	260	57.20	Registered User	
Siebel Dealer Advanced Marketing	500	110.00	Registered User	
Siebel Delegated Business Rules for Partners	175	38.50	Registered User	
Siebel Financial Accounts for Partners	175	38.50	Registered User	
Siebel Remarketing for Partners	575	126.50	Registered User	
Siebel Showroom for Dealers	575	126.50	Registered User	
Siebel Manufacturing Oil, Gas and Chemicals Partner Portal Modules				
<i>(Each user requires a user of OGC Partner Portal)</i>				
Siebel OGC Partner Commerce	400	88.00	Registered User	
Siebel Credit Management for Partners	60	13.20	Registered User	
Siebel Fraud Management for Partners	60	13.20	Registered User	
Siebel OGC Quote and Order Capture for Partners	230	50.60	Registered User	

**Siebel Manufacturing and Distribution Applications Pricing
Siebel Distribution - Employee Applications**

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base--see the price list supplement for detailed requirements on each module. All customers can add CRM modules to their solution--including Industry users. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version. (e.g. if the customer licenses the Communications, Media & Energy base option and they want contracts functionality, they should license Siebel CME Contracts not Siebel Contracts.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Distribution General				
Siebel Contract Terms and Conditions	460	101.20	Application User	
Siebel Network Order Entry	460	101.20	Application User	
Siebel Distribution Consumer Goods General				
Siebel Advanced Contracts	1,450	319.00	Application User	
Siebel Consumer Goods Customer Order Management Administration Server	138,000	30,360.00	Customer	
Siebel Deductions	200	44.00	Application User	
Siebel Consumer Goods Dynamic Catalog	400	88.00	Application User	
Siebel Inventory and Order Management	1,150	253.00	Application User	
Siebel Consumer Goods Quote and Order Capture	870	191.40	Application User	
Siebel Sales Volume Planning	300	66.00	Application User	
Siebel Trade Promotions	350	77.00	Application User	
Demantra Predictive Trade Planning	1,800	396.00	\$Million COGS	150
option: Demantra Trade Promotion Optimization	870	191.40	\$Million COGS	150
Siebel Distribution Consumer Goods Sales				
Siebel Consumer Goods Sales Handheld	700	154.00	Application User	
Siebel Van Sales/Delivery	460	101.20	Application User	
Siebel Distribution Hospitality Sales				
Siebel Group Inventory and Execution	4,200	924.00	Application User	
Siebel Distribution Not Requiring a Base - General				
Siebel Consumer Goods Sales Handheld DSS	1,350	297.00	Application User	
Siebel Van Sales/Delivery	460	101.20	Application User	
Siebel Group Sales and Event Management	200	44.00	Guest Room	

**Siebel Manufacturing and Distribution Applications Pricing
Siebel Distribution - Partner Applications**

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Distribution Consumer Goods Partner Portal Modules				
Siebel Deductions for Partners	175	38.50	Registered User	
Siebel Sales Volume Planning for Partners	120	26.40	Registered User	
Siebel Trade Promotions for Partners	300	66.00	Registered User	

Siebel Public Sector Applications Pricing
Siebel Public Sector - Employee Applications

All modules, except those in the "Applications Not Requiring CRM Base" section, require a Siebel CRM Base--see the price list supplement for detailed requirements on each module. All customers can add CRM modules to their solution--including Industry users. There are some modules that have an industry specific version. When a customer licenses an industry base option check that industry module section for a replacement. The industry specific module should be quoted in place of the CRM version. (e.g. if the customer licenses the Communications, Media & Energy base option and they want contracts functionality, they should license Siebel CME Contracts not Siebel Contracts.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Public Sector General				
Siebel Network Order Entry	460	101.20	Application User	

Siebel Public Sector Applications Pricing
Siebel Public Sector Customer Applications

The Siebel CRM Customer Applications are available, and may only be used by, customers of a Siebel customer.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Public Sector Self-Service				
Siebel Public Sector E-Support	175,000	38,500.00	Processor	2
Siebel Public Sector Customer Portal				
Siebel Public Sector eService	80,000	17,600.00	Processor	

Siebel Public Sector Applications Pricing
Siebel Public Sector Partner Applications

	License Price	Software Update License & Support	Licensing Metric	Minimum
Siebel Public Sector Partner Portal				
Siebel Public Sector Partner Portal	500	110.00	Registered User	

Complementary Applications to Siebel CRM

Siebel CRM Applications Pricing Oracle E-Billing Applications

Licensing Oracle Self-Service E-Billing does not require also licensing any Siebel applications. The customer can run Self-Service E-Billing on its own.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Oracle Self-Service E-Billing				
Oracle Self-Service E-Billing Business Edition	10,500	2,310.00	\$M in Application Annual Revenue	50
Oracle Self-Service E-Billing Consumer Edition	8	1.76	Registered User	50,000

Siebel CRM Applications Pricing Real-Time Decisions (RTD) Applications

RTD				
Oracle Real-Time Decisions Base Application	57,500	12,650.00	Processor	
Oracle Real-Time Decisions for Siebel Intelligent Offer Generation	1,800	396.00	Application User	
Oracle Real-Time Decisions for Siebel E-Commerce	57,500	12,650.00	Processor	

Siebel CRM Applications Pricing Oracle Policy Automation Applications

NOTE: The number of licenses required for Oracle Policy Automation Connectors is determined by counting the number of processors or application users for the OPA instances being connected to. For instance, if the customer uses Processor licenses to connect Siebel to OPA, the number of processors needed are based on the OPA instance not the Siebel instance.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Policy Automation Authoring				
Oracle Policy Modeling	100,000	22,000.00	Application User	
Policy Automation Deployment				
Oracle Policy Automation	200,000	44,000.00	Processor	
Oracle Policy Automation	1,000	220.00	Application User	500
Oracle Policy Automation for Mobile Devices	1,000	220.00	Application User	500
Oracle Policy Automation for Oracle CRM On Demand	500	110.00	Application User	50
Policy Automation General				
Oracle Policy Automation Connector for Siebel	80,000	17,600.00	Processor	
Oracle Policy Automation Connector for Siebel	400	88.00	Application User	500
Oracle Policy Automation Connector for Oracle CRM On Demand	50,000	11,000.00	Connected Instance	
Oracle Policy Automation Connector for SAP Java Connector	120,000	26,400.00	Processor	
Oracle Policy Automation Connector for SAP Java Connector	600	132.00	Application User	500

**Siebel CRM Applications Pricing
Oracle ATG and Endeca Offerings**

	License Price	Software Update License & Support	Licensing Metric	Minimum
ATG Commerce				
ATG Web Commerce	500,000	110,000.00	Processor	
ATG Web Commerce Merchandising	50,000	11,000.00	Application User	2
ATG Web Commerce Search	160,000	35,200.00	Processor	
ATG Web Commerce Service Center	2,500	550.00	Application User	20
WebCenter Sites for Oracle ATG Web Commerce	40,000	8,800.00	Processor	
ATG Knowledge Manager				
ATG Web Knowledge Manager	10,000	2,200.00	Application User	20
ATG Web Knowledge Manager Self-Service	200,000	44,000.00	Processor	
ATG Developer and Administrator				
ATG Web Commerce Developer and Administrator	5,000	1,100.00	Application User	
Endeca Search				
Endeca Guided Search	160,000	35,200.00	Processor	
Endeca Experience Manager	100,000	22,000.00	Processor	
Endeca for Mobile	70,000	15,400.00	Processor	
Endeca for Social	50,000	11,000.00	Processor	
Endeca Search Add-Ons				
Endeca Relationship Discovery	45,000	9,900.00	Processor	
Endeca Text Enrichment	15,000	3,300.00	Processor	
Endeca Text Enrichment with Sentiment Analysis	45,000	9,900.00	Processor	
Endeca Content Management System Connectors	35,000	7,700.00	Connector	
Available connectors: Documentum, Documentum eRoom, Filenet Doc & Image Services, Filenet P8, Interwoven TeamSite, JSR-170, LiveLink, Lotus Notes/Domino, MS Sharepoint				
Endeca Developer and Administrator				
Endeca Developer	5,000	1,100.00	Application User	

**Siebel CRM Applications Pricing
Oracle Knowledge Applications**

Oracle Knowledge Notes

- Oracle Knowledge Standard Edition offerings are limited to 10 moderators in the community forums and access by 250 partner organizations.
- Oracle Knowledge Standard Edition offerings do not include Industry ontologies (pre-packaged dictionaries with common industry terminology) and Guided Flows (decision tree style question-answer diagnostics).
- Oracle Knowledge Enterprise Edition customers receive everything in the Standard Edition version plus unlimited forum moderators, unlimited partner organization access, as well as industry ontologies and Guided Flows.
- Oracle Knowledge for Web Self-Service (Standard and Enterprise) include all Web Self-Service interfaces owned by the client, including the www support site, extranets for partners, agents or distributors as well as intranets for knowledge sharing.
- Oracle Knowledge for Contact Center licenses are required for all knowledge authors or other users such as approvers and reviewers contributing to knowledge creation workflows.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Knowledge Enterprise Edition				
Oracle Knowledge for Contact Center Enterprise Edition	2,000	440	Application User	
Oracle Knowledge for Web Self Service Enterprise Edition	300,000	66,000	Processor	
Knowledge Standard Edition				
Oracle Knowledge for Contact Center Standard Edition	1,250	275	Application User	
Oracle Knowledge for Web Self Service Standard Edition	150,000	33,000	Processor	
Knowledge Analytics				
Oracle Knowledge Analytics	5,800	1,276	Application User	5

**Siebel CRM Applications Pricing
Oracle User Productivity Kit (UPK) Applications**

Note: The Siebel User Productivity Kit for Oracle Customer Hubs module covers the product formerly named Siebel Universal Customer Master.

	License Price	Software Update License & Support	Licensing Metric	Minimum
UPK				
Oracle User Productivity Kit Standard (UPK)	17,500	3,850.00	UPK Developer	
Oracle User Productivity Kit Standard (UPK)	90	19.80	Application User	50
Oracle User Productivity Kit Standard (UPK)	45	9.90	Employee	500
Oracle User Productivity Kit Professional	17,500	3,850.00	UPK Developer	
Oracle User Productivity Kit Professional	100	22.00	Application User	50
Oracle User Productivity Kit Professional	50	11.00	Employee	500
UPK Content Materials for CRM				
Siebel UPK Fundamentals for Siebel CRM Base <i>(Up to 4K employees and up to \$1 billion in revenue)</i>	35,000	7,700.00	UPK Module	
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	70,000	15,400.00	UPK Module	
Siebel UPK for Oracle Customer Hubs <i>(Up to 4K employees and up to \$1 billion in revenue)</i>	8,800	1,936.00	UPK Module	
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	17,600	3,872.00	UPK Module	
Siebel UPK for Siebel Customer Order Management <i>(Up to 4K employees and up to \$1 billion in revenue)</i>	17,500	3,850.00	UPK Module	
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	35,000	7,700.00	UPK Module	
Siebel UPK for Siebel Loyalty <i>(Up to 4K employees and up to \$1 billion in revenue)</i>	8,800	1,936.00	UPK Module	
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	17,600	3,872.00	UPK Module	
Siebel UPK for Siebel Partner Manager <i>(Up to 4K employees and up to \$1 billion in revenue)</i>	17,500	3,850.00	UPK Module	
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	35,000	7,700.00	UPK Module	
Siebel UPK for Siebel Marketing <i>(Up to 4K employees and up to \$1 billion in revenue)</i>	17,500	3,850.00	UPK Module	
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	35,000	7,700.00	UPK Module	
Siebel UPK for Siebel Sales <i>(Up to 4K employees and up to \$1 billion in revenue)</i>	17,500	3,850.00	UPK Module	
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	35,000	7,700.00	UPK Module	
Siebel UPK for Siebel Service <i>(Up to 4K employees and up to \$1 billion in revenue)</i>	17,500	3,850.00	UPK Module	
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	35,000	7,700.00	UPK Module	
Siebel UPK for Siebel Territory Management <i>(Up to 4K employees and up to \$1 billion in revenue)</i>	8,800	1,936.00	UPK Module	
<i>(Over 4K employees and/or over \$1 billion in revenue)</i>	17,600	3,872.00	UPK Module	

**Siebel CRM Applications Pricing
Oracle Master Data Management Applications**

Licensing Customer Hub provides rights to use Oracle Customer Data Hub (CDH) and/or Siebel Universal Customer Master (UCM). If running both, licenses for the sum total of item records managed across the 2 products must be purchased. Licensing Product Hub provides rights to use Product Information Master (PIM) Data Hub and/or Universal Product Master (UPM). Licensing MDM using the Record metric or Enterprise metric provides the rights for unlimited read-only access for MDM data through the licensed hub.

	License Price	Software Update License & Support	Licensing Metric	Minimum
Master Data Management - Customer Hub for B2B				
Oracle Customer Hub B2B	9	1.98	Record	50,000
Oracle Customer Hub Add-on B2B for Siebel CRM and Oracle E-Business Suite	4.50	0.9900	Record	50,000
Customer Hub & Customer Hub Add-on options <i>(Customer Hub options are available only with Siebel UCM)</i>				
option: Oracle Activity Hub B2B	3.20	0.7000	Record	50,000
option: Oracle Field Service Hub B2B	3.20	0.7000	Record	50,000
option: Oracle Marketing Hub B2B	3.20	0.7000	Record	50,000
option: Oracle Sales Hub B2B	3.20	0.7000	Record	50,000
option: Oracle Service Hub B2B	3.20	0.7000	Record	50,000
option: Hyperion Data Relationship Management for Customer Hub	3.20	0.7000	Record	50,000
Master Data Management - Customer Hub for B2C				
Oracle Customer Hub B2C	0.4600	0.1000	Record	1,000,000
Oracle Customer Hub Add-on B2C for Siebel CRM and Oracle E-Business Suite	0.2300	0.0500	Record	1,000,000
Customer Hub & Customer Hub Add-on options <i>(Customer Hub options are available only with Siebel UCM)</i>				
option: Oracle Activity Hub B2C	0.1600	0.0400	Record	1,000,000
option: Oracle Field Service Hub B2C	0.1600	0.0400	Record	1,000,000
option: Oracle Marketing Hub B2C	0.1600	0.0400	Record	1,000,000
option: Oracle Privacy Management Policy Hub B2C	0.3200	0.0700	Record	1,000,000
option: Oracle Sales Hub B2C	0.1600	0.0400	Record	1,000,000
option: Oracle Service Hub B2C	0.1600	0.0400	Record	1,000,000
Master Data Management - Vertical Customer Hub <i>(Vertical MDM options are available only with Siebel UCM)</i>				
Oracle Automotive Captive Finance Customer Hub	1.60	0.3500	Record	1,000,000
Oracle Case Hub	0.3700	0.0800	Record	1,000,000
Oracle Higher Education Constituent Hub	1.30	0.2900	Record	300,000
Oracle Life Sciences Customer Hub	2.90	0.6400	Record	100,000
Master Data Management - Product Information Management (PIM)				
Oracle Product Hub	14	3.08	Record	20,000
Oracle Product Hub Add-on	7	1.54	Record	20,000
Master Data Management - Administrative & Development				
Oracle Customer Hub Data Steward	5,795	1,274.90	Application User	10
Oracle Higher Education Constituent Hub Data Steward	5,795	1,274.90	Application User	10
Oracle Product Hub Data Steward	5,795	1,274.90	Application User	20

**Siebel CRM Applications Pricing
Oracle Master Data Management Applications**

	License Price	Software Update License & Support	Licensing Metric	Minimum
Master Data Management - Data Quality				
Oracle Enterprise Data Quality Address Verification Server	63,300	13,926.00	Processor	4
Oracle Enterprise Data Quality Match and Merge	125,000	27,500.00	Processor	4
Oracle Enterprise Data Quality Parsing and Standardization	150,000	33,000.00	Processor	4
Oracle Enterprise Data Quality Profile and Audit	150,000	33,000.00	Processor	4
Oracle Enterprise Data Quality Product Data Match and Merge	125,000	27,500.00	Processor	4
Oracle Enterprise Data Quality Product Data Parsing and Standardization	150,000	33,000.00	Processor	4
Oracle Watchlist Screening	200,000	44,000.00	Processor	4

Recommended Siebel Options

The options listed below are suggested MDM options when running Siebel UCM and are listed here for reference only. Pricing for Data Quality is found in the "Siebel CRM General" section and pricing for Tools is found in the "Siebel CRM Tools and Servers" section of the Siebel price list.

- Siebel Data Quality
- Siebel Tools
- Siebel Test Automation Interfaces

DEFINITIONS

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion date for your entire employee population. For Order Management, application users are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately by Electronic Order Line.

\$M in Application Annual Revenue: is defined as one million U.S. dollars excluding taxes processed through the licensed program. For Oracle Self-Service E-Billing products, the Annual Revenue is equivalent to the total invoiced amount for all company accounts that have at least one enrolled user per billing period.

Siebel Branch Teller Services program, Siebel Internet Banking Services program, Siebel Retail Finance Foundation Services program and the Siebel Financial Transactions Workbench program, you may use third party tools to (a) create materials or (b) modify the materials identified as Sample Screen Code and Process Templates in the program documentation, all in accordance with the program documentation, and provided that such materials or modified materials shall be used solely with your licensed use of such programs. You shall not limit in any way Oracle's right to develop, use, license, create derivative works of, or otherwise freely exploit the programs, ancillary programs, program documentation, or any other materials provided by Oracle, or to permit third parties to do so.

1,000 Claims: is defined as one thousand unique claims processed through the program during a 12 month period. A unique claim is defined as one of the following: OEM Claims entry, supplier claims entry, adjudication. Claims flow through to OPA for automated processing. You may not exceed the licensed number of transactions during a 12 month period unless you acquire additional transaction licenses from Oracle.

Connected Instance: is defined as the configuration between Oracle Policy Automation Connector for Oracle CRM On Demand and the Oracle CRM On Demand instance's web service endpoint. For each Oracle CRM On Demand instance so configured, an additional Connected Instance is required.

Connector: is defined as each connector connecting the software product with an external product. A unique connector is required for each distinct product that the software product is required to interface.

Cost of Goods Sold: is defined as the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

\$M Cost of Goods Sold: is defined as one million U.S. dollars of the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

Customer: is defined as the customer entity specified on the ordering document. The programs may not be used or accessed for the business operations of any third party, including but not limited to your customers, partners, or your affiliates. There is no limitation on the number of physical servers on which such programs may be copied, installed and used.

Customer Account: is defined as each unique Customer Account, designated by a unique account number, for which the billing information is managed or displayed using the program, regardless of the number of individual account holders associated with such accounts.

Customer Record: is defined as each unique Customer Record (including contact records, prospect records and records in external data sources) that you may access using the program.

Contact Record: is defined as each database record of an individual contact that is stored in the Siebel Data Model

The Siebel Marketing Server program is licensed on a Computer basis together with the number of unique Customer Records that you may access using the program.

The Siebel Pharma Marketing Server is licensed on the basis of the number of unique Customer Records that you may access using the program together with the number of Brands that you may manage using the program.

Brand: is defined as a named product offering that corresponds to a specific molecular entity, including multiple dosage forms and multiple strengths for the same molecular entity.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

The Siebel Details Program includes a license for 20 Concurrent Users that authorizes you to use the program on only one Physical Server for a maximum of 20 Concurrent Users at any given time.

Electronic Order Line: is defined as the total number of distinct electronic order lines entered electronically into the Oracle Order Management application from any source (not manually entered by licensed Order Management Users, Professional Users 2003, or Professional Users 2003 External) during a 12 month period. This includes order lines originating as external EDI/XML transactions and/or sourced from other Oracle and non-Oracle applications. You may not exceed the licensed number of order lines during any 12 month period.

Order Line is defined as the total number of order entry line items processed by the program during a 12 month period. Multiple order entry line items may be entered as part of an individual customer order or quote and may also be automatically generated by the Oracle Configurator. You may not exceed the licensed number of Order Lines during any 12 month period unless you acquire additional Order Line licenses from Oracle.

Employee: Enterprise Employee: is defined as (i) all of your full-time, part-time, temporary employees, and (ii) all of your agents, contractors and consultants who have access to, use, or are tracked by the Oracle Programs. The quantity of the licenses required is determined by the number of Enterprise Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, all of the company's full-time, part-time, temporary employees and agents, contractors and consultants that are providing the outsourcing services for you who have access to, use, or are tracked by the Oracle Programs must be counted for the purposes of determining the number of Enterprise Employees.

Field Resource: is defined as dispatchers using the programs, as well as engineers, technicians, representatives or other persons scheduled by the programs.

Guest Room: is defined as the number of guest rooms managed by the program.

Hosted Named User: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

1K Interaction Credits: is defined as one thousand interaction credits where one interaction credit is defined as (a) one completed Click to Call session or (b) one Click to Chat session or (c) three Email Response outbound emails sent from the Live Help Agent Console.

A Click to Call session is defined as a user initiated PC-to-phone or phone-to-phone call which is connected to a destination phone number.

A Click to Chat session is defined as a user initiated chat from any channel that is removed from a chat session queue in the Live Help Agent Console via an automatic or manual queue distribution.

An Email Response is defined as an agent reply to an inbound email or an agent-originated email. Any fraction of Email Responses less than three will be rounded up to three for purposes of license quantity requirements.

If at any time the amount of 1K Interaction Credits exceeds the licensed quantity, you are required to order additional services such that the amount of 1K Interaction Credits is equal to or less than the number of licensed quantity.

\$M in Managed Assets: is defined as one million U.S. dollars of the following total: (1) Book value of investment in capital leases, direct financing leases and other finance leases, including residuals, whether owned or managed for others, active on the program, plus (2) Book value of assets on operating leases, whether owned or managed for others, active on the program, plus (3) Book value of loans, notes, conditional sales contracts and other receivables, owned or managed for others, active on the program, plus (4) Book value of non earning assets, owned or managed for others, which were previously leased and active on the program, including assets from term terminated leases and repossessed assets, plus (5) Original cost of assets underlying leases and loans, originated and active on the program, then sold within the previous 12 months.

Member Record: is defined as each unique customer loyalty program Member Record managed by the program. 100k Member Records shall mean one hundred thousand Member Records.

Named User Plus / Named User is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. All of the remaining provisions of this definition apply only with respect to Named User Plus licenses, and not to Named User licenses. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, Oracle VM Management Pack, and Provisioning and Patch Automation Pack, only the users of the program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Change Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, Application Management Pack for JD Edwards EnterpriseOne and Application Management Pack for PeopleSoft all users of the middleware and/or database software that support the respective application program are counted for the purpose of determining the number of licenses required.

With respect to the following programs: Load Testing, Load Testing Developer Edition, Load Testing Accelerator for Web Services, Load Testing Accelerator for Siebel, Load Testing Accelerator for Oracle E-Business Suite, and Load Testing Accelerator Application Development Framework Applications, each emulated human user and non human operated device shall be considered as a virtual user and shall be counted for the purposes of determining the number of Named User Plus licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the users of the Oracle database from which you capture data and (b) the users of the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the users of the Non Oracle database from which you capture data and (b) the users of the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Database Firewall, only the processors of the database sources which are protected or monitored must be counted for the purpose of determining the number of licenses required.

Partner Organization: is defined as an external third party business entity that provides value-added services in marketing and selling your products. Depending upon the type of industry, partner organizations play different roles and are recognized by different names such as reseller, distributor, agent, dealer or broker.

Physical Server: is defined as each physical server on which the programs are installed.

The **Siebel Pricing Claims Server-Up to 20 Application Users** is licensed on a Physical Server basis with a limitation on the number of Application Users.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contracts>. All cores on all multicore chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name, a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for 'All other multicore chips' equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, Ops Center Virtualization management Pack and, Provisioning and Patch Automation Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Change Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, Application Management Pack for JD Edwards EnterpriseOne and Application Management Pack for PeopleSoft, all processors on which the middleware and/or database software that support the respective application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator and Application Adapter for Data Integration, Informatica PowerCenter and PowerConnect Adapters, Application Adapters for Data Integration, and Application Adapter for Warehouse Builder for: PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle ATG Web Commerce Search, only the processors on which queries are processed must be counted. You do not need to count processors on which the program is running for indexing content in configured content sources as long as the foregoing is the only use of the program on all the processors installed in a given server.

Product Catalog: is defined as a single instance of your product offerings in a tabular structure which includes product details such as name, price, category, SKU number, and other data fields. Product Catalogs must be provided from you to Oracle via File Transfer Protocol (FTP) or API feed.

For the purposes of Oracle Recommendations Single-Channel On Demand and Oracle Multi-Channel On Demand, hosting is included for one Product Catalog that includes only up to 500,000 products.

For the purposes of Oracle Recommendations Additional Catalog On Demand, a Product Catalog refers to each of your additional deployed Product Catalogs that each include only up to 500,000 products.

For the purposes of Oracle Recommendations Large Catalog On Demand, a Product Catalog refers to each of your deployed Product Catalogs that each include more than 500,000 products per Product Catalog.

If at any time the amount of Product Catalogs exceeds the licensed quantity, you are required to order additional services such that the amount of Product Catalogs is equal to or less than the number of licensed quantity.

Record: For Customer Hub B2B and Hyperion Data Relationship Management for Customer Hub, record is defined as the number of unique customer database records stored in the Customer Hub B2B application (e.g. stored in a component of Customer Hub B2B). A customer database record is a unique business entity or company record which is stored as an account for the Siebel Universal Customer Master B2B product or as an organization for the Customer Data Hub product.

For Customer Hub B2C, record is defined as the number of unique customer database records stored in the Customer Hub B2C application. A customer database record is a unique consumer (i.e. physical person) record which is stored as a contact for the Universal Customer Master product or as a person for the Customer Data Hub product.

For Product Hub, record is defined as the number of unique product database records stored in the Product Hub application. A product database record is a unique product component or SKU stored in the MTL_SYSTEM_ITEMS table with an active or inactive status and does not include any instance items (i.e. *-star items) or organization assignments of the same item.

The Customer Hub B2B is a bundle that includes two components, Siebel Universal Customer Master B2B and Oracle Customer Data Hub. For the purposes of the Customer Hub B2B application, record is defined as the total number of unique customer database records stored in the Customer Hub B2B application (i.e., stored in a component of Customer Hub B2B). A customer database record is a unique business entity or company record which is stored as an account for the Siebel Universal Customer Master B2B product or as an organization for the Oracle Customer Data Hub product.

The Customer Hub B2C is a bundle that includes two components, Siebel Universal Customer Master B2C and Oracle Customer Data Hub. For the purposes of the Customer Hub B2C application, record is defined as the total number of unique customer database records stored in the Customer Hub B2C application (i.e., stored in a component of Customer Hub B2C). A customer database record is a unique consumer (i.e., physical person) record which is stored as a contact for the Siebel Universal Customer Master product or as a person for the Oracle Customer Data Hub product.

The Product Hub is a bundle that includes two components, Siebel Universal Product Master and Oracle Product Information Management Data Hub. For the purposes of the Product Hub application, record is defined as the total number of unique product database records stored in the Product Hub application (i.e., stored in a component of Product Hub). A product database record is a unique product component or SKU stored in the MTL_SYSTEM_ITEMS table with an active or inactive status and does not include any instance items (i.e. *-star items) or organization assignments of the same item.

For the purposes of the Life Sciences Customer Hub program a record is defined as the number of unique customer database records stored in the application. A Life Sciences customer database record is a unique physician (i.e. physical person) record which is stored as a contact for the Oracle Life Sciences Customer Hub product.

For the purpose of Oracle Supplier Lifecycle Management and Oracle Supplier Hub applications, a record is a unique business entity or company record, which is stored as Supplier in AP_SUPPLIERS table of the Oracle Supplier Lifecycle Management and Oracle Supplier Hub products.

For all programs licensed as record, please see the application licensing prerequisites as specified in the Applications Licensing Table which may be accessed at <http://oracle.com/contracts> for the grant and restrictions of the underlying Oracle technology.

The Siebel Master Data Application programs (denoted by the word "Master" in the program name) are licensed on the basis of the number of Contact Records that may be stored in the Master Data Application.

The Siebel Master Data Application programs (denoted by the word "Master" in the program name) are subject to the following additional terms: (a) you have no right to use the user interface of such programs except through the Customer Data Steward or Product Data Steward modules, and (b) you can use only those components of the Siebel Master Data application program that have been licensed by you.

Registered User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. Registered Users shall be only your business partners and/or customers and shall not be your employees.

Retail Register - is defined as any device designed to record any part of a sales transaction.

100MB per month is defined as 100 megabytes of storage space used each month.

Telephone Number is defined as each unique telephone number for which the billing information is managed or displayed using the program, regardless of the number of individual account holders associated with such telephone numbers.

1K Transactions is defined as one thousand unique transactions processed through the program during a 12 month period. You may not exceed the licensed number of transactions during a 12 month period unless you acquire additional transaction licenses from Oracle.

UPK Developer: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Module is defined as the functional software component described in the product documentation

The users or processors of the Siebel Web Channel program may access a maximum of 15 Objects. An "Object" is defined as each data entity within the Business Object Layer of the programs that is defined in the Siebel Tools program.

1M Web Sessions is defined as one million web sessions where a web session is defined as a sequence of requests from a uniquely identified client that expire after 30 minutes of inactivity. The total number of Web Sessions per calendar year must be aggregated for the purposes of license quantity requirements. If at any time the amount of 1M Web Sessions exceeds the licensed quantity, you are required to order additional services such that the amount of 1M Web Sessions is equal to or less than the number of licensed quantity.

Wireless handset is defined as a mobile communications device such as a mobile telephone, PDA, or paging device, that has as primary functions wireless voice communications and data services provided through a service provider.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:
<http://edelivery.oracle.com>

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via Oracle MetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower CCR or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package 2,300 USA (Dollar) for 10 incidents on one server:
- Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters, Advanced Compression
- Oracle Application Server Support Package 1,150 USA (Dollar) for 10 incidents on one server:
- Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to Oracle MetaLink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

- Year 6 after product release: 10% of current year's Software Update License & Support
- Year 7 after product release: 20% of current year's Software Update License & Support
- Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to MetaLink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.



Oracle Engineered Systems Price List
June 4, 2013

Exadata

Prices in USA (Dollar)

Notes

Oracle Customer Data and Device Retention (Annual)

Oracle Premier Support for Operating Systems (Annual)

Oracle Premier Support for Systems (Annual)

Storage Server Price

1,3,11
1,3,11

1,100
1,100

4,400
4,400

6,600
6,600

55,000
55,000

Notes

Oracle Customer Data and Device Retention (Monthly)

IaaS COD Fee (Monthly)

IaaS Subscription Fee (Monthly)

Oracle Customer Data and Device Retention (Annual)

Oracle Premier Support for Operating Systems (Annual)

Oracle Premier Support for Systems (Annual)

Database Machine Price

2, 3, 10, 11
2, 3, 10, 11
2, 3, 10, 11
2, 3, 10, 11
2, 3, 10, 11
2, 3, 10, 11
2, 3, 10, 11
11
11
2, 3, 10, 11
2, 3, 10, 11

670
670
380
380
200
200

11,100
11,100
6,300
6,300
3,350
3,350

33,500
33,500
19,000
19,000
10,000
10,000

22,000
22,000
12,500
12,500
6,600
6,600
4,000
4,000
33,000
33,000

88,000
88,000
50,000
50,000
26,400
26,400
16,000
16,000
132,000
132,000

132,000
132,000
75,000
75,000
39,600
39,600
24,000
24,000
198,000
198,000

1,100,000
1,100,000
625,000
625,000
330,000
330,000
200,000
200,000
1,650,000
1,650,000

2, 3, 10, 11
2, 3, 10, 11
2, 3, 10, 11
2, 3, 10, 11
2, 3, 10, 11
2, 3, 11
3, 6, 11

200
200
350
350
-

3,350
3,350
5,800
5,800
-

10,000
10,000
17,500
17,500
-

6,600
6,600
11,500
11,500
3,200

26,400
26,400
46,000
46,000
12,800

39,600
39,600
69,000
69,000
19,200

330,000
330,000
575,000
575,000
160,000

23,000

-

-

-

-

2,760

23,000

Exadata Database Machine X2-2 Expansion Switch Kit

Database Machine

Exadata Database Machine X3-2 HP Full Rack
Exadata Database Machine X3-2 HC Full Rack
Exadata Database Machine X3-2 HP Half Rack
Exadata Database Machine X3-2 HC Half Rack
Exadata Database Machine X3-2 HP Quarter Rack
Exadata Database Machine X3-2 HC Quarter Rack
Exadata Database Machine X3-2 HP Eighth Rack
Exadata Database Machine X3-2 HC Eighth Rack
Exadata Database Machine X3-8 HP Full Rack
Exadata Database Machine X3-8 HC Full Rack

Database Machine Upgrades

Exadata Database Machine X3-2 HP Quarter Rack to Half Rack Upgrade
Exadata Database Machine X3-2 HC Quarter Rack to Half Rack Upgrade
Exadata Database Machine X3-2 HP Half Rack to Full Rack Upgrade
Exadata Database Machine X3-2 HC Half Rack to Full Rack Upgrade
Exadata Database Machine X3-2 Eighth Rack to Quarter Rack Upgrade

Exadata

Prices in USA (Dollar)

Database Machine Price	Oracle Premier Support for Systems (Annual)	Oracle Premier Support for Operating Systems (Annual)	Oracle Customer Data and Device Retention (Annual)	IaaS Subscription Fee (Monthly)	IaaS COD Fee (Monthly)	Oracle Customer Data and Device Retention (Monthly)	Notes
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Exadata Storage Expansion Racks							
Exadata Storage Expansion X3-2 HC Full Rack	750,000	90,000	60,000	15,000	28,500	570	3, 7, 10, 11
Exadata Storage Expansion X3-2 HC Half Rack	425,000	51,000	34,000	8,500	16,000	320	3, 7, 10, 11
Exadata Storage Expansion X3-2 HC Quarter Rack	225,000	27,000	18,000	4,500	8,500	170	3, 7, 10, 11
Exadata Storage Expansion X3-2 HP Full Rack	750,000	90,000	60,000	15,000	28,500	570	3, 7, 10, 11
Exadata Storage Expansion X3-2 HP Half Rack	425,000	51,000	34,000	8,500	16,000	320	3, 7, 10, 11
Exadata Storage Expansion X3-2 HP Quarter Rack	225,000	27,000	18,000	4,500	8,500	170	3, 7, 10, 11
Exadata Storage Expansion Racks Upgrades							
Exadata Storage Expansion X3-2 HC Half to Full Rack Upgrade	350,000	42,000	28,000	7,000	13,200	260	3, 7, 10, 11
Exadata Storage Expansion X3-2 HC Quarter to Half Rack Upgrade	225,000	27,000	18,000	4,500	8,500	170	3, 7, 10, 11
Exadata Storage Expansion X3-2 HP Half to Full Rack Upgrade	350,000	42,000	28,000	7,000	13,200	264	3, 7, 10, 11
Exadata Storage Expansion X3-2 HP Quarter to Half Rack Upgrade	225,000	27,000	18,000	4,500	8,500	170	3, 7, 10, 11
Exadata X3-2 Memory Expansion Kits							
Exadata X3-2 Memory Expansion Kit Full Rack	30,000	3,600	-	-	-	-	3, 8, 11
Exadata X3-2 Memory Expansion Kit Half Rack	15,000	1,800	-	-	-	-	3, 8, 11
Exadata X3-2 Memory Expansion Kit Quarter Rack	7,500	900	-	-	-	-	3, 8, 11
Exadata X2-2 Memory Expansion Kits							
Exadata X2-2 Memory Expansion Kit Full Rack	22,000	2,640	-	-	-	-	3, 8, 11
Exadata X2-2 Memory Expansion Kit Half Rack	11,000	1,320	-	-	-	-	3, 8, 11
Exadata X2-2 Memory Expansion Kit Quarter Rack	5,500	660	-	-	-	-	3, 8, 11
Exadata Storage Server Software							
Exadata Storage Server Software	10,000	2,200.00	Disk Drive				
Exadata System Installation and Software Configuration Services							

License Price	Software Update License & Support	Licensing Metric
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Contact your Oracle Sales Representative for pricing information

Exalogic

Prices in USA (Dollar)

Exalogic Elastic Cloud Price	Oracle Premier Support for Systems (Annual)	Oracle Premier Support for Operating Systems (Annual)	Oracle Customer Data and Device Retention (Annual)	IaaS Subscription Fee (Monthly)	IaaS COD Fee (Monthly)	Oracle Customer Data and Device Retention (Monthly)	Notes
1,075,000	129,000	86,000	21,500	32,500	10,900	650	5, 10, 11
675,000	81,000	54,000	13,500	20,500	6,800	410	5, 10, 11
475,000	57,000	38,000	9,500	14,500	4,800	290	5, 10, 11
325,000	39,000	26,000	6,500	9,900	3,300	198	5, 10, 11
Exalogic Elastic Cloud Upgrades							
250,000	30,000	20,000	5,000	7,500	2,500	150	5, 10, 11
500,000	60,000	40,000	10,000	15,000	5,000	300	5, 10, 11
175,000	21,000	14,000	3,500	5,300	1,750	106	5, 10, 11

License Price

Software Update License & Support

Licensing Metric

20,000	4,400.00	Processor
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Exalogic Elastic Cloud Software
Exalogic Elastic Cloud Software

Exalogic System Installation and Software Configuration Services
Contact your Oracle Sales Representative for pricing information

Exalytics

Prices in USA (Dollar)

	Exalytics In-Memory Machine Price	Oracle Premier Support for Systems (Annual)	Oracle Premier Support for Operating Systems (Annual)	Oracle Customer Data and Device Retention (Annual)	IaaS Subscription Fee (Monthly)	IaaS COD Fee (Monthly)	Oracle Customer Data and Device Retention (Monthly)	Notes
Exalytics								
Exalytics In-Memory Machine X2-4	135,000	16,200	10,800	2,700	4,000	1,000	80	10, 11
Exalytics In-Memory Machine X2-4 Flash Upgrade Kit	35,000	4,200	2,800	-	-	-	-	11
Exalytics In-Memory Machine X3-4	175,000	21,000	14,000	3,500	5,300	1,300	106	10
Exalytics In-Memory Machine X2-4 Memory and Flash Upgrade Kit	105,000	12,600	8,400	-	-	-	-	
	License Price	Software Update License & Support	Licensing Metric	Notes				

	License Price	Software Update License & Support	Licensing Metric	Notes
Exalytics Software				
TimesTen In-Memory Database for Exalytics	300	66.00	Named User Plus	9
	34,500	7,590.00	Processor	9

SPARC SuperCluster

Prices in USA (Dollar)

	SPARC SuperCluster Price	Oracle Premier Support for Systems (Annual)	Oracle Premier Support for Operating Systems (Annual)	Oracle Customer Data and Device Retention (Annual)	laaS Subscription Fee (Monthly)	laaS COD Fee (Monthly)	Oracle Customer Data and Device Retention (Monthly)	Notes
SPARC SuperCluster								
SPARC SuperCluster T4-4 HP Full Rack	1,165,000	139,800	93,200	23,300	35,000	11,700	700	3, 4, 10, 11
SPARC SuperCluster T4-4 HC Full Rack	1,165,000	139,800	93,200	23,300	35,000	11,700	700	3, 4, 10, 11
SPARC SuperCluster T4-4 HP Half Rack	685,000	82,200	54,800	13,700	21,000	7,000	420	3, 4, 10, 11
SPARC SuperCluster T4-4 HC Half Rack	685,000	82,200	54,800	13,700	21,000	7,000	420	3, 4, 10, 11
SPARC SuperCluster Upgrades								
SPARC SuperCluster T4-4 HP Half Rack to Full Rack Upgrade	580,000	69,600	46,400	11,600	17,500	5,800	350	4, 10, 11
SPARC SuperCluster T4-4 HC Half Rack to Full Rack Upgrade	580,000	69,600	46,400	11,600	17,500	5,800	350	4, 10, 11

Big Data Appliance

Prices in USA (Dollar)

	Big Data Appliance Price	Oracle Premier Support for Systems (Annual)	Oracle Premier Support for Operating Systems (Annual)	Oracle Customer Data and Device Retention (Annual)	IaaS Subscription Fee (Monthly)	Oracle Customer Data and Device Retention (Monthly)	Notes
Big Data Appliance							
Big Data Appliance X3-2 Full Rack	450,000	54,000	36,000	9,000	17,000	340	10, 11
Big Data Appliance X3-2 Starter Rack	160,000	19,200	12,800	3,200	-	-	11
Big Data Appliance X3-2 In-Rack Expansion	160,000	19,200	12,800	3,200	-	-	11
	License Price	Software Update License & Support	Licensing Metric				Notes
Big Data Software							
Big Data Connectors	2,000	440.00	Processor				

Oracle Database Appliance

Prices in USA (Dollar)

Notes

Database Appliance Price	Oracle Premier Support for Operating Systems (Annual)	Oracle Premier Support for Operating Systems (Annual)	Oracle Customer Data and Device Retention (Annual)	Notes	
Oracle Database Appliance Oracle Database Appliance X3-2	60,000	7,200	4,800	1,200	11
Oracle Database Appliance Storage Expansion Oracle Database Appliance X3-2 Storage Expansion	40,000	4,800	3,200	800	11

Sun ZFS Backup Appliance IaaS

Prices in USA (Dollar)

Notes

Oracle Customer Data and Device Retention (Monthly)

IaaS Subscription Fee (Monthly)

Sun ZFS Backup Appliance IaaS

- Sun ZFS Backup Appliance HC IaaS
- Sun ZFS Backup Appliance HP IaaS

4,700 94 10, 11
5,700 114 10, 11

Sun ZFS Backup Appliance Upgrade IaaS

- Sun ZFS Backup Appliance HC 3 Tray Upgrade IaaS
- Sun ZFS Backup Appliance HC 4 Tray Upgrade IaaS
- Sun ZFS Backup Appliance HP 5 Tray Upgrade IaaS

2,300 46 10, 11
3,400 68 10, 11
3,400 68 10, 11

Footnotes

- ¹ Exadata Storage Server X3-2 (HP & HC) include: Hardware, Hardware Warranty, and Oracle Enterprise Linux. It does not include hardware installation or software configuration services
 - ² Exadata Database Machine X3-2 Full Rack (HP & HC), Exadata Database Machine X3-8 Full Rack (HP & HC), Exadata Database Machine X3-2 Quarter Rack (HP & HC), as well as Exadata Database Machine Upgrades include: Hardware, Hardware Warranty, and Oracle Enterprise Linux installed on the database servers that are provided with the Exadata Database Machine X3-2 Full Rack, Exadata Database Machine X3-8 Full Rack, Exadata Database Machine X3-2 Quarter Rack, and the Exadata Database Machine X3-2 Upgrades). Hardware installation and software configuration services are not included.
 - ³ The included Hardware Warranty is a 1 year warranty with a 4 hour web/phone response during normal business hours (Mon-Fri 8am-5pm), and with a 2 Business Day on-site response/Parts Exchange
 - ⁴ SPARC SuperCluster T4-4 Full Rack (HP & HC), SPARC SuperCluster T4-4 Half Rack (HP & HC), and SPARC SuperCluster T4-4 Upgrades include: Hardware, Hardware Warranty, and Oracle Solaris 11 (installed on the compute servers that are provided with the SPARC SuperCluster T4-4 Full Rack, SPARC SuperCluster T4-4 Half Rack, and SPARC SuperCluster T4-4 Upgrades). Hardware installation and software configuration services are not included.
 - ⁵ Exalogic Elastic Cloud X3-2 Full Rack, Exalogic Elastic Cloud X3-2 Quarter Rack, Exalogic Elastic Cloud X3-2 Eighth Rack, and Exalogic Elastic Cloud X3-2 Upgrades include: Hardware, Hardware Warranty, Oracle Enterprise Linux installed on the physical servers that are provided with the Exalogic Elastic Cloud X3-2 Full Rack, Exalogic Elastic Cloud X3-2 Half Rack, Exalogic Elastic Cloud X3-2 Quarter Rack, and Exalogic Elastic Cloud X3-2 Upgrades) and Oracle Solaris. Hardware installation and software configuration services are not included.
 - ⁶ Exadata Database Machine X2-2 Expansion Switch Kit includes: Hardware and Hardware Warranty. Hardware installation and software configuration services are not included.
 - ⁷ Exadata Storage Expansion (HP & HC) Full Rack, Exadata Storage Expansion (HP & HC) Half Rack, Exadata Storage Expansion (HP & HC) Quarter Rack, and Exadata Storage Expansion includes: Hardware, Hardware Warranty, and Oracle Enterprise Linux. Hardware installation and software configuration services are not included.
 - ⁸ Exadata X3-2 Memory Expansion Kit Full Rack, Exadata X2-2 Memory Expansion Kit Full Rack, Exadata X3-2 Memory Expansion Kit Half Rack, Exadata X2-2 Memory Expansion Kit Half Rack, Exadata X3-2 Memory Expansion Kit Quarter Rack, and Exadata X2-2 Memory Expansion Kit Quarter Rack includes: Hardware and Hardware Warranty. Hardware installation and software configuration services are not included.
 - ⁹ The minimums for this product are 100 Named User Plus licenses. Business Intelligence Foundation Suite is a licensing pre-requisite for this product. The number of licenses of the Business Intelligence Foundation Suite needs to match the number of licenses of this product.
 - ¹⁰ Subscriptions for IaaS require a minimum term of 3 years.
 - ¹¹ This product is eligible for Business Critical Service for Systems. Base pricing is 6% of list hardware price. Additional information regarding deliverables and obligations can be found here . Please refer here for a complete list of eligible products.
- Term licensing is available for Oracle Exadata Storage Server Software and Exalogic Elastic Cloud Software. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from 1 to 5 years: 1 year - 20% of list, 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70% of list. Support for all term licenses is 22% of net perpetual fee.

Definitions

Disk Drive is defined as a spinning media device that stores data accessed by the Oracle Exadata Storage Server Software.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contracts>. All cores on all multicore chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition Two, a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition Two programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for 'All other multicore chips' equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, Ops Center, Virtualization Management Pack, and, Provisioning and Patch Automation Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Suite for Oracle E-Business Suite, Application Management Suite for PeopleSoft, Application Management Suite for Siebel, Application Management Suite for JD Edwards EnterpriseOne, all processors on which the middleware and/or database software that support the respective application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator and Application Adapter for Data Integration, Informatica PowerCenter and PowerConnect Adapters, Application Adapters for Data Integration, and Application Adapter for Warehouse Builder for: PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Audit Vault and Database Firewall, only the processors of the sources which are protected, monitored or audited must be counted for the purpose of determining the number of licenses required.

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, Data Masking Pack for Non-Oracle Databases, Test Data Management Pack for Non-Oracle Databases, only the users of the program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

With respect to the following programs: Load Testing, Load Testing Developer Edition, Load Testing Accelerator for Web Services, Load Testing Accelerator for Oracle Database, and Load Testing Accelerator Application Development Framework Applications, each emulated human user and non human operated device shall be considered as a virtual user and shall be counted for the purposes of determining the number of Named User Plus licenses required.

For the purposes of the following programs: Application Management Suite for Oracle E-Business Suite, Application Management Suite for PeopleSoft, Application Management Suite for Siebel, Application Management Suite for JD Edwards EnterpriseOne, Real User Experience Insight, Application Replay Pack, all users of the respective managed application program must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the users of the Oracle database from which you capture data and (b) the users of the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the users of the Oracle database from which you capture data and (b) the users of the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the users of the Non Oracle database from which you capture data and (b) the users of the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Data Integrator Enterprise Edition, and Data Integrator Enterprise Edition for Oracle Applications, the users that are running or accessing the data transformation processes must be counted for the purposes of determining the number of licenses required.



Oracle Primavera Global Price List
Software Investment Guide

May 17, 2013

Oracle Primavera Global Price List

	License Price	Software Update License & Support	Metric	Minimum
Products				
Primavera P6 Enterprise Project Portfolio Management	2,750	605.00	Application User	
Primavera P6 Progress Reporter	285	65.00	Application User	
Primavera P6 Professional Project Management	2,500	550.00	Application User	
Primavera P6 Analytics	2,000	440.00	Application User	25
Primavera Contract Management, Business Intelligence Publisher Edition	2,000	440.00	Application User	
Primavera Earned Value Management	10,000	2,200.00	Application User	
Primavera Risk Analysis	9,500	2,090.00	Application User	
Primavera Portfolio Management	2,900	638.00	Application User	50
Primavera Capital Planning and Investment Control Budgeting	2,000	440.00	Application User	50
Primavera P6 Reporting Database	25,000	5,500.00	Processor	
Primavera Contractor	1,285	285.00	Application User	
Products: Unifier				
Primavera Capital Planning	2,750	605.00	Application User	25
Primavera Project Delivery Management	2,750	605.00	Application User	25
Primavera Cost Controls	2,750	605.00	Application User	25
Primavera Facility Management	2,750	605.00	Application User	25
Primavera Real Estate Management	2,750	605.00	Application User	25
Products: Instantis				
Instantis EnterpriseTrack	2,000	440.00	Application User	25
Instantis EnterpriseTrack Timesheets	400	88.00	Application User	25
Integration Products				
Primavera Gateway	20,000	4,400.00	Application User	5
Primavera Inspire for SAP	20,000	4,400.00	Application User	5
Primavera P6 Enterprise Project Portfolio Management Web Services	500	110.00	Application User	10
Primavera Contract Management Web Services	500	110.00	Application User	10
Application Integration Architecture				
Project Portfolio Management Integration Pack for Primavera P6 and JD Edwards EnterpriseOne	70,000	15,400.00	Processor	1
User Productivity Kit				
User Productivity Kit Standard	17,500	3,850.00	UPK Developer	1
User Productivity Kit Standard	90	20.00	Application User	50
User Productivity Kit Standard	45	10.00	Employee	500
User Productivity Kit Professional	17,500	3,850.00	UPK Developer	1
User Productivity Kit Professional	100	22.00	Application User	50
User Productivity Kit Professional	50	11.00	Employee	500
User Productivity Kit Content Materials for Primavera				
Oracle User Productivity Kit for Primavera Contract Management (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
Oracle User Productivity Kit for Primavera P6 Enterprise Project Portfolio Management (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable
Oracle User Productivity Kit for Primavera P6 Enterprise Project Portfolio Management, Reporting (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
Oracle User Productivity Kit for Primavera P6 Progress Reporter (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
Oracle User Productivity Kit for Primavera Portfolio Management (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable

Oracle Primavera Global Price List

	Annual Subscription Fee	Metric	Minimum
Products: Unifier (Cloud Service)			
Primavera Capital Planning Cloud Service	950	Hosted Named User	25
Primavera Project Delivery Management Cloud Service	950	Hosted Named User	25
Primavera Cost Controls Cloud Service	950	Hosted Named User	25
Primavera Facility Management Cloud Service	950	Hosted Named User	25
Primavera Real Estate Management Cloud Service	950	Hosted Named User	25
Products: Instantis (Cloud Service)			
Instantis EnterpriseTrack Cloud Service	950	Hosted Named User	25
Instantis EnterpriseTrack Timesheets Cloud Service	200	Hosted Named User	25

Term licensing available for all Oracle Products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from 1 to 5 years: 1 year - 20% of list; 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70% of list.

The list support price for term licenses is 22% of the list perpetual license fee, as listed in the price list.

Definitions

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion dates for your entire employee population. Application Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle iSupplier Portal, Oracle Services Procurement, PeopleSoft eSupplier Connection, PeopleSoft Strategic Sourcing and JD Edwards Supplier Self Service programs, use by your external suppliers is included with your application user licenses.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contracts>. All cores on all multicore chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name (with the exception of Java SE Support, Java SE Advanced, and Java SE Suite), a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for all other multicore chips equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, Ops Center Virtualization Management Pack, Grid Engine, Oracle VM Management Pack, and, Provisioning and Patch Automation Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Suite for Oracle E-Business Suite, Application Management Suite for PeopleSoft, Application Management Suite for Siebel, Application Management Suite for JD Edwards EnterpriseOne, all processors on which the middleware and/or database software that support the respective application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Informatica PowerCenter and PowerConnect Adapters, and Application Adapter for Warehouse Builder for: PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator Enterprise Edition for Oracle Applications, Data Integrator and Application Adapter for Data Integration, and Application Adapters for Data Integration, only the processor(s) where the data transformation processes are executed must be counted for the purposes of determining the number of licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, and In-Memory Database Cache for Oracle Applications, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Database Firewall, only the processors of the database sources which are protected or monitored must be counted for the purpose of determining the number of licenses required.

Hosted Named User: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

Oracle Support Services

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetalink. Features of Metalink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower CCR or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution. Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,300 USA (Dollar) for 10 incidents on one server);
- Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters, Advanced Compression
- Oracle Application Server Support Package (1,150 USA (Dollar) for 10 incidents on one server);
- Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to OracleMetalink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support
Year 7 after product release: 20% of current year's Software Update License & Support
Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to Metalink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

Oracle On Demand

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administrative Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.