

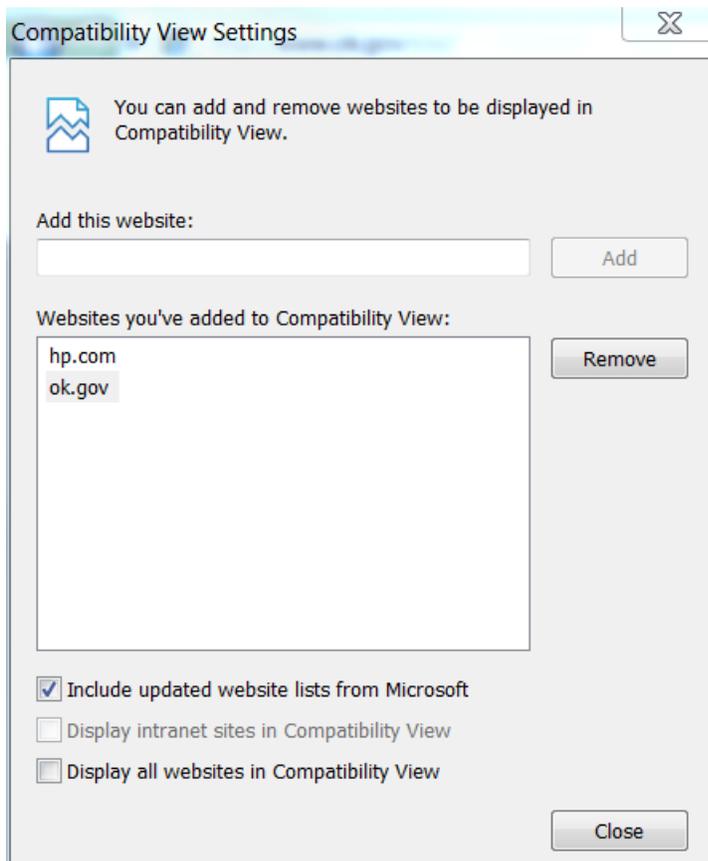
# Instructions for using IE 11 Compatibility Mode

Initial setup: Make certain that ok.gov appears in compatibility settings.

Select the "gear" icon in the upper right hand corner of the screen and "Compatibility View Settings" will appear.



Make certain that ok.gov appears in the Compatibility View list. If not, type ok.gov in the "Add this website:" box and click "Add".



## Testing:

If the application is not working using IE11, perform the following steps to force IE11 to emulate an older browser.

**Note:** Do not use any version older than necessary to make the application work properly.

1. Press F12 on your keyboard.
2. A dialogue box will open at the bottom of your screen.

3. Select Browser Mode on the right hand side where the little icon with the word "Edge" is.
4. The term "Edge" indicate the absolute latest version of Internet Explorer.
5. Select Internet Explorer version 10.
6. Select OK.
7. If Internet Explorer version 10 does not work, repeat these steps but select IE9, and then as a last resort, IE8.