

# SBS Help and System Requirements

- Speak with an SBS Help Desk analyst by calling **816-783-8990** between the hours of **8 A.M. to 5 P.M.** Central time, Monday through Friday (except holidays).
- Send an e-mail anytime to [sbshelp@naic.org](mailto:sbshelp@naic.org)  
If the e-mail message is sent to the Help Desk outside the times listed above, it will be answered the next business day.

The system may be inaccessible during routine maintenance between **12:00 midnight** and **12:30am** CST.

- Intel® Pentium® Pro 200 MHz or higher processor and 128+ megabytes of memory
- Microsoft® Windows® Operating Systems: Windows® 2000 or Windows® XP
- Internet browser must be Microsoft® Internet Explorer 6.0 Service Pack 1
- Internet browser must be JavaScript™-enabled and set to accept cookies and must accept Microsoft® ActiveX controls to view reports