

# Oklahoma Senior Health Insurance Counseling Program (SHIP)

A Program of the Oklahoma Insurance Department, Funded by CMS



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## What Is a SHIP?

*The State Health Insurance Assistance Program, or SHIP, is a Federal grant program that helps States enhance and support a network of local programs, staff, and volunteers. Through one-on-one personalized counseling, education, and outreach, this network of resources provides accurate and objective information and assistance to Medicare beneficiaries and their families. This allows the recipients to better understand and utilize their Medicare benefits.*

*SHIPs help beneficiaries identify and understand programs and plans, including Medicare prescription drug coverage, Medicare Advantage plans, Medicare supplemental insurance policies, Medicare Savings Programs, long-term care insurance and financing, and other public and private health insurance coverage options. SHIPs also assist eligible participants in enrolling in these programs and plans.*

*SHIP is a volunteer-based organization with more than 180 volunteers statewide. If you are interested in volunteering, please contact the Oklahoma SHIP office at 1-800-763-2828.*



LOCAL HELP FOR PEOPLE WITH MEDICARE

Profile information maintained by the  
National SHIP Resource Center  
Phone: 1-800-253-7154  
E-mail: SHIPResourcecenter@air.org

## PROGRAM AT A GLANCE

### SHIP Name:

Oklahoma Senior Health Insurance  
Counseling Program (SHIP)

### SHIP Web Address:

<http://ship.oid.ok.gov>

### SHIP Director:

Mr. Ray Walker

### Program Phone Number:

1-800-763-2828

### Program Address:

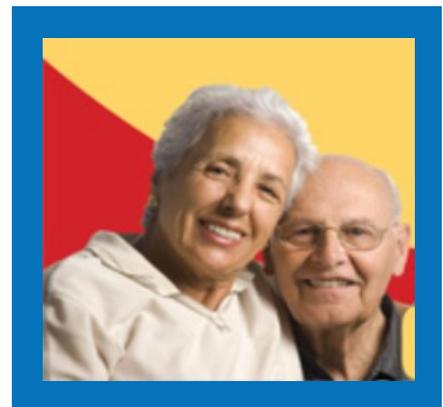
Five Corporate Plaza | 3625 NW 56th Street, Suite 100 | Oklahoma City, OK 73112

### State Hosting Agency/Location Within the Agency:

SHIP is one of many divisions and programs housed within the Oklahoma Insurance Department.

In Grant Year 2010 (April 1, 2010–March 30, 2011), Oklahoma:

- ◆ Provided direct individual counseling services to 14,416 individuals
- ◆ Reached 40,709 persons through public presentations, booths and exhibits, and enrollment events
- ◆ In total, provided direct or indirect services to approximately 87 persons per 1,000 Medicare beneficiaries in the State.



**OKLAHOMA  
INSURANCE**  
DEPARTMENT

## BIOGRAPHY OF SHIP DIRECTOR MR. RAY WALKER

Ray Walker is the divisional director for the Senior Health Insurance Counseling Program and the Senior Medicare Patrol Program at the Oklahoma Insurance Department. He has a bachelor's degree in communication from the University of Oklahoma. Mr. Walker has 15 years of experience working in the managed care industry, educating the medical community and the general public about a variety of topics related to Medicare programs. Mr. Walker has spoken across the country on ethics and integrity and dealing with the unique needs of the senior population. He is currently serving on the Oklahoma Mental Health and Aging Coalition, Aging and Disability Resource Center (ADRC) Transformation Cabinet, and the Oklahoma Pharmacy Connection Council.

## SHIP HIGHLIGHT

Oklahoma SHIP is working to train case managers from the Community Mental Health Centers under the Oklahoma Department of Mental Health and Substance Abuse Services so they can better serve Medicare/Medicaid beneficiaries who have mental health issues. Partnering with the Oklahoma Department of Commerce allows SHIP information to reach all the State's Community Action Agencies that work primarily with low-income populations. In addition, Rx for Oklahoma is housed within the Community Action Agencies. SHIP's statewide outreach promotes health fairs, community presentations, and other events, including the Attorney General's Consumer Protection Day at the Capitol, Governor's Conference on Developmental Disabilities, annual Oklahoma City Hispanic Chamber of Commerce Expo, Oklahoma Minority Aging Conference, Oklahoma State Conference on Aging, and Senior Day at the Capitol.

## LOCAL SHIP PROGRAMS

- ◆ Beaver
- ◆ Big Cabin
- ◆ Burns Flat
- ◆ Duncan
- ◆ Durant
- ◆ Enid
- ◆ Muskogee
- ◆ Oklahoma City
- ◆ Shawnee
- ◆ Tulsa
- ◆ Wilburton



### Special Populations Served

- ◆ Minorities
- ◆ Low-income residents



## PARTNER ORGANIZATIONS

- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li>◆ AARP</li> <li>◆ Area Agencies on Aging</li> <li>◆ Attorney General's Office Consumer Protection Unit</li> <li>◆ Community Mental Health Centers</li> <li>◆ Department of Health and Human Services, Aging Services Division</li> <li>◆ Life Senior Services</li> <li>◆ Meals on Wheels</li> <li>◆ Oklahoma Association of Nutrition Site Directors</li> <li>◆ Oklahoma Association of Senior Center Directors</li> </ul> | <ul style="list-style-type: none"> <li>◆ Oklahoma Department of Mental Health and Substance Abuse Services</li> <li>◆ Oklahoma Health Care Authority</li> <li>◆ Oklahoma State Council on Aging</li> <li>◆ OK-SAF (Oklahoma Seniors Against Fraud)</li> <li>◆ Pharmacy Connection Council</li> <li>◆ Rx for Oklahoma</li> <li>◆ Social Security Administration</li> <li>◆ State Senior Medicare Patrol (SMP) Program</li> </ul> |
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Local Help for People  
With Medicare

We're on the Web!  
[www.SHIPtalk.org](http://www.SHIPtalk.org)