



**KIM HOLLAND
INSURANCE COMMISSIONER
STATE OF OKLAHOMA**

6/2/2009

Memorandum

The Special Deputy Receiver (SDR) for Lincoln Memorial Life Insurance Company, Memorial Service Life Insurance Company and National Prearranged Services, Inc (NPS) recently became aware of an unauthorized e-mail message seeking personal banking information to facilitate claims processing. The unauthorized e-mail appears to be sent by “Donna Garrett, SDR, Claims Director for Lincoln Memorial Life Insurance Company.” The e-mail instructs the recipient to provide detailed bank information in order to “facilitate the immediate release of the fund.” The e-mail is not from, nor authorized by, the SDR. The SDR’s office does not request or accept personal banking information via e-mail or telephone. The only authorized mailing and e-mail addresses for the receivership estate are those posted on www.lincolnmemorallife.com. Consumers who receive a questionable e-mail message related to the receivership of Lincoln Memorial Life Insurance Company, Memorial Service Life Insurance Company or NPS are urged to provide details to the SDR at info@LincolnMemorialLife.com or (800) 334-3851.