



OKLAHOMA INSURANCE DEPARTMENT

The Oklahoma Insurance Department is responsible for enforcing the insurance related laws of the state. We protect consumers by providing accurate, timely and informative insurance information. We promote a competitive marketplace and ensure solvency of the entities we regulate including insurance producers and adjusters, funeral directors, bail bondsmen & real estate appraisers.

More than \$13 billion of premiums are written in Oklahoma annually. OID collects more than \$150 million in premium taxes, which provides funding to the Firefighters Retirement System, the Police Retirement System, the Law Enforcement Retirement Fund as well as the State's General Revenue Fund.



ABOUT THE COMMISSIONER

John D. Doak was sworn in as the 12th Insurance Commissioner of Oklahoma on Jan. 10, 2011. To learn more, please visit Doak's bio page on www.oid.ok.gov.

**PROTECTING
OKLAHOMA**

JOHN D. DOAK
INSURANCE COMMISSIONER

OKLAHOMA
INSURANCE
DEPARTMENT

www.oid.ok.gov



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OKLAHOMA INSURANCE DEPARTMENT

PROTECTING OKLAHOMANS

The ***Anti-Fraud Unit*** employs experienced CLEET certified law enforcement officers that conduct investigations of various white-collar crimes related to insurance fraud. The unit works with local, state and federal law enforcement agencies to investigate claims. **405.521.6614**

The ***Bail Bond Division*** is responsible for the licensing, supervision and regulation of bail bondsmen in Oklahoma and determines whether applicants meet the qualifications for licensure as set forth in the Oklahoma Statutes. **405.521.6610**

The ***Consumer Assistance Division*** has the primary purpose of educating Oklahomans on insurance and assisting consumers with insurance questions. The Division is actively engaged in the community and supports outreach events in order to explain the resources available to consumers. **405.521.2991**

The ***Field Operation Representatives*** are liaisons for the OID throughout the state. They work with the Consumer Assistance Division in resolving complaints and assisting consumers, producers and OID-licensed groups with insurance-related issues. **405.420.5398**

The ***Financial and Examinations Division*** regulates 90 domestic and more than 1,500 foreign companies operating in Oklahoma. Through licensing and financial oversight, the division works to ensure the solvency of insurers and other regulated entities operating in the state. **405.521.3966**

The ***ISO Review Program*** allows the OID to work with fire departments to better protect communities and reduce insurance rates statewide. ISO Coordinators met with 64 departments in the first year of the program totaling potential insurance savings for consumers statewide of over \$6 million. **405.522.2404**

The ***Legal Division*** is an experienced and qualified team of attorneys appointed by the Insurance Commissioner to render legal advice to the OID and appear on behalf of the Department and the Commissioner in legal matters that arise in the discharge of his duties. **405.521.2746**

The ***Licensing and Education Division*** is responsible for the licensure of insurance producers and adjusters, including surplus lines brokers, title producers, agencies, and customer service representatives operating within Oklahoma, and oversees continuing education requirements. **405.521.3916**

The ***MAP Division*** guides and counsels Oklahoma senior citizens in understanding and exercising their options under Medicare and provides unbiased assistance with Medicare, Medicare supplements, Medicare Advantage, long-term care, and other health-related coverage plans. **MAP Helpline 800.763.2828 | SMP Fraud Hotline 888.967.9100**

The ***Rate and Form Compliance Division*** receives and reviews life, accident & health and property & casualty rate and form filings, certifies Utilization Review companies and licenses Advisory Organizations. **Property & Casualty 405.521.3681 | Life, Accident & Health 405.521.3541**

The ***Real Estate Appraiser Division*** provides administrative support to the Oklahoma Real Estate Appraiser Board – the licensing and enforcement agency for real estate appraisers. **405.521.6636**

For more information, visit www.oid.ok.gov