



# ANTI-FRAUD UNIT

## OKLAHOMA INSURANCE DEPARTMENT

### MISSION STATEMENT

*“To serve the public, investigate insurance fraud, diligently pursue allegations of criminal activity and partner with local, state, and federal authorities to successfully prosecute offenders.”*

The Anti-Fraud Unit is the law enforcement arm of the Oklahoma Insurance Department. The Unit’s experienced peace officers investigate white-collar crimes related to the insurance industry. They also respond to catastrophes to educate disaster victims about unscrupulous individuals who might prey on them during an emotionally devastating time.

### REPORTING SUSPECTED CRIMINAL ACTIVITY

Insurance companies doing business in the State of Oklahoma are required by law to immediately report suspected insurance fraud to the Anti-Fraud Unit.

Citizens are also encouraged to join the fight against insurance fraud by notifying the Anti-Fraud Unit of any suspected violations.

# PROTECT YOURSELF

## Stop. Call. Confirm.

Stop before signing any paperwork or making any payment.

Call the Oklahoma Insurance Department at 1-800-522-0071.

Confirm licensure and good-standing of your agent or company.

### PREVENTION TIPS:

- Always verify licensure of agent or company.
- Never sign blank insurance documents, forms, etc.
- Be wary of “cold-call” sales that you did not initiate.
- Be suspicious of rushed or “too good to be true” offers.
- Do not pay cash. If you must, then demand and save receipts.
- Make checks to the insurance company, not the individual agent.
- Read and understand your policy information. It is a legal contract.
- Confirm with the carrier, not the agent, that your policy was enforced.
- Maintain accurate files of all insurance documentation, conversations, etc.
- Maintain detailed bank records of any insurance-related financial transactions.
- If you have a claim, keep accurate records and photos of damage, involved vehicles, etc.
- If anything suspicious occurs, contact the Oklahoma Insurance Department immediately.

**CONTACT INFO:**      **WEB:** [fraudstoppers.oid.ok.gov](http://fraudstoppers.oid.ok.gov)

**EMAIL:** [fraudstoppers@oid.ok.gov](mailto:fraudstoppers@oid.ok.gov)

**PHONE:** 1-800-522-0071 or 405-522-6614

#### OKC OFFICE

Five Corporate Plaza Bldg.  
3625 NW 56th St. Suite 100  
Oklahoma City, OK 73112

**OKLAHOMA**  
**INSURANCE**  
DEPARTMENT

#### TULSA OFFICE

Triad II Bldg.  
7645 E. 63rd St. Suite 102  
Tulsa, OK 74133