

OKLAHOMA
INSURANCE
DEPARTMENT

INSURANCE 101

THE OKLAHOMA INSURANCE DEPARTMENT CAN HELP YOU.

The Oklahoma Insurance Department is responsible for enforcing the insurance-related laws of the state. We protect consumers by providing accurate, timely and valuable insurance information. We promote a competitive marketplace and ensure solvency of the entities we regulate including insurance producers and adjusters, funeral directors, bail bondsmen and real estate appraisers.

The primary purpose of the Oklahoma Insurance Department's Consumer Assistance Division is educating Oklahomans on insurance and assisting consumers with insurance questions. The Division is actively engaged in the community and supports outreach events in order to explain the resources available to consumers. The Division also assists consumers with their insurance complaints and by doing everything possible within its statutory authority to assist consumers. Oklahoma law keeps your insurance complaint with us closed to public inspection.

The Medicare Assistance Program (MAP) helps Oklahomans on Medicare understand and exercise their options under Medicare. The division's counselors provide unbiased assistance with Medicare, Medicare supplements, Medicare Advantage, long-term care and other health-related coverage plans.

**Please feel free to reach out to us at 405-521-2991 or 800-522-0071
or visit us online at www.oid.ok.gov.**

AUTO



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WHY DO I NEED AUTO INSURANCE?



Oklahoma requires 25/50/25 minimum liability coverage. The first “25” represents a maximum of \$25,000 paid out to any one person injured in an auto accident where you are at fault. The “50” represents a maximum of \$50,000 paid out for injuries to two or more people as a result of the accident. The final “25” represents a maximum of \$25,000 paid out for any and all property damage you caused.



To protect you from financial loss. If you cause an accident, liability insurance will help you pay for damage to another person’s vehicle or for costs associated with their injuries. The state requires minimum coverage but that may not be enough to protect you if the damages you caused exceed the amount of liability insurance you purchased. You may also need collision coverage for accident-related repairs to your own vehicle.



To satisfy your lender. If you have a car loan, most lenders require you to have comprehensive (other than collision) coverage and collision coverage, in addition to the liability coverage required by the state.

AUTO INSURANCE BASICS

A liability policy covers injuries you cause to another person and damage to their property up to the amount of liability coverage you purchased.

Uninsured Motorist (UM) provides coverage for physical injury only and not your property damage caused by a hit-and-run driver or driver who has no auto insurance.

Uninsured Motorist coverage is an endorsement. By state law, if you do not wish to purchase this coverage you must reject it in writing.

Underinsured Motorist (UIM) provides coverage for your physical injuries only and not property damage when the at-fault driver has insurance but not enough coverage to pay for your losses.

Comprehensive, or other than collision coverage, will cover damage to your car caused by wind, hail or hitting an animal (your policy will be more specific).

Collision covers damage to your vehicle when you collide with another object or vice versa.

Medical payments may also be available as an add-on to cover your injuries regardless of who is at fault.

If you have special equipment, or aftermarket accessories, you may need to insure those items separately in order to ensure coverage.

HOME



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WHY DO I NEED HOMEOWNERS INSURANCE?



To protect you from financial loss if your home is damaged or destroyed by one of the causes listed in the policy.



To satisfy your mortgage lender. Most lenders require homeowners insurance to cover the unpaid mortgage on the dwelling.

WHAT THE POLICY *USUALLY* COVERS

- ✓ Your house and other structures on your property. Typically, other structures, such as out buildings, are insured at 10% of the amount of insurance on your home.
- ✓ Personal belongings inside your home or on your property.
- ✓ Your personal liability for injury or damage you cause others.
- ✓ Medical payments for others accidentally hurt on your property (differs from liability coverage).
- ✓ Additional expenses if you must live somewhere else while your home is being repaired.

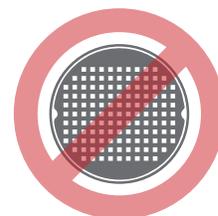
WHAT THE POLICY *USUALLY* DOESN'T COVER



FLOOD



EARTHQUAKE, LANDSLIDE
or MUDSLIDE



SEWER BACKUP

HOME



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YOU MAY BE ABLE TO BUY ADDITIONAL COVERAGE FOR SOME OR ALL OF THE EVENTS YOUR HOMEOWNERS POLICY DOESN'T COVER.

There is less coverage for these items:

Guns, jewelry, electronics, collectibles and antiques (limits would apply if loss was due to theft)



The costs of meeting updated building codes (ordinance or law coverage) would typically need to be added to the policy.

WHY DO I NEED RENTERS INSURANCE?



To protect you from financial loss if your rented home or apartment is damaged or destroyed by one of the causes listed in the policy. Your landlord's insurance will only cover the building you live in, not your personal contents or legal liability.

WHAT THE POLICY USUALLY COVERS



Fire or Lightning



Windstorm or Hail



Theft

(same reduced limits placed on personal property by all homeowners insurance)



**Additional
Living Expenses**

HEALTH

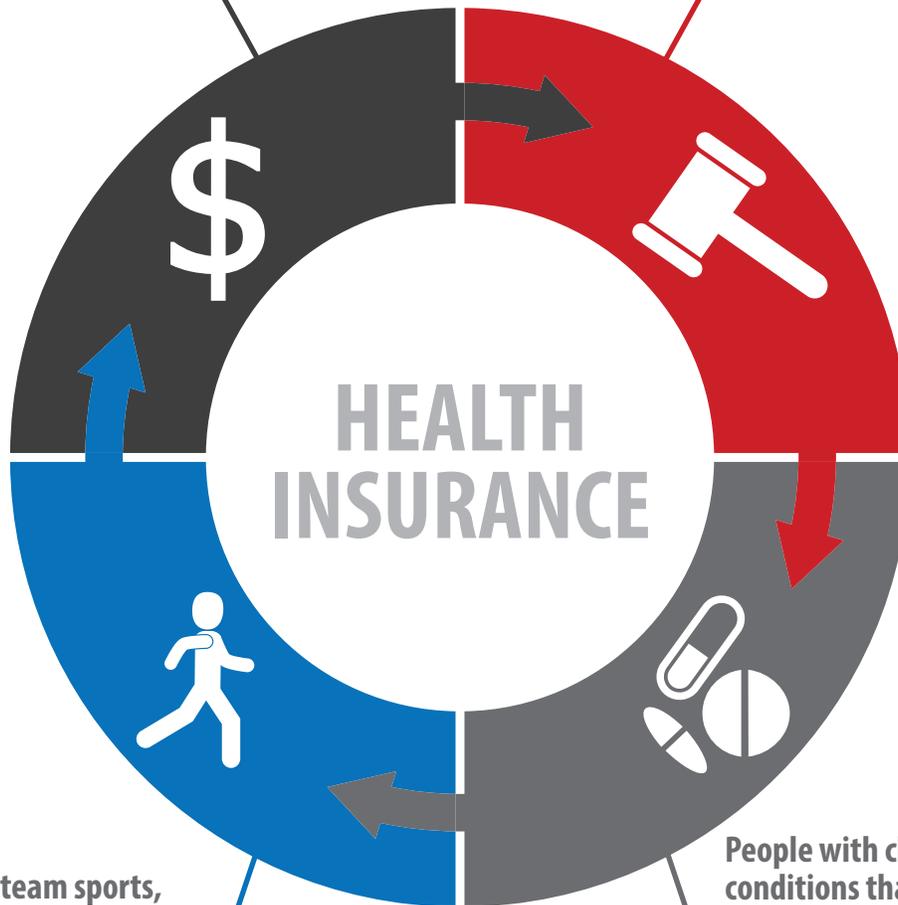


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WHO NEEDS HEALTH INSURANCE?

People who want to avoid filing medical bankruptcy due to extensive medical care.

Everyone. Federal law requires all of us to have comprehensive medical coverage, also called minimum essential coverage. You can obtain it through an individual plan or through your employer or pay a penalty. Visit www.healthcare.gov for details.



People who engage in team sports, recreational activities, thrill-seeking sports, etc.

People with chronic (life-long) conditions that require regular doctor visits, testing, special equipment and/or prescription drugs.



You can't buy health insurance after a medical event to cover you retroactively.

HEALTH



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WHO NEEDS HEALTH INSURANCE?

WHAT DOES A COMPREHENSIVE MEDICAL COVERAGE POLICY OR MINIMUM ESSENTIAL COVERAGE POLICY COVER?

- All ACA-compliant policies provide for at least 10 essential health benefits.

1. Lab tests

2. Outpatient care

3. Prescription drugs

4. Trips to the emergency room

5. Treatment in the hospital for inpatient care

6. Care before and after your baby is born

7. Pediatric services including dental care and vision care for kids

8. Preventive services including counseling, screenings, and vaccines to keep you healthy and care for managing a chronic disease

9. Mental health and substance use disorder services including behavioral health treatment, counseling, and psychotherapy

10. Services and devices to help you recover if you are injured, or have a disability or chronic condition. This includes physical and occupational therapy, speech-language pathology, psychiatric rehabilitation, and more.

- **No insurance company can deny you coverage for your medical condition or for having a pre-existing medical condition. They can only charge you according to your age, where you live, tobacco use and if you are covering yourself only or yourself and your dependents.**
- **There are only certain times you can apply for coverage – Open Enrollment or Special Enrollment.**

There are other medical policies sold outside of the enrollment periods, but many are not comprehensive major medical plans that fall under the requirement of the ACA. These policies are often limited benefit plans that may cause you to pay a penalty for not having the required coverage or they may leave you with huge medical bills.

American Indians and Alaskan Natives have special protections under the Affordable Care Act including enrollment at any time. For details visit <https://www.healthcare.gov/american-indians-alaska-natives/>.

LIFE



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WHO NEEDS LIFE INSURANCE?



Anyone whose family depends on their income for support.



Anyone with a mortgage or outstanding loans.

WHY BUY LIFE INSURANCE?



To cover the financial impact of an unexpected or untimely death.

THINGS TO CONSIDER:

- ✓ You want coverage and a policy that fits your needs.
- ✓ You want a premium you can afford and stick with.
- ✓ Choose the combination of policy premium and benefits that emphasizes protection in case of early death, benefits during a long life or a combination of both

HOW MUCH LIFE INSURANCE DO YOU NEED? ASK YOURSELF THESE QUESTIONS.

How much of the family income do I provide?

If I were to die early, how would my survivors, especially my children, get by?

Does anyone else depend on me financially – a parent, grandparent, brother, sister or child who doesn't live with me?

Do I have children in college who depend on me?

How will my family pay for my final expenses and repay debts after my death?

There are many types of life insurance. If you are young and need lower premiums in the beginning, then ask about Term Life Insurance. It offers the largest insurance protection for your premium dollar and pays the benefit to your designated beneficiary upon your death. It has no cash value. All policies are not the same. Some give coverage for your lifetime and others cover you for a specific number of years. Some combine different types of insurance and others let you change from one kind of insurance to another. Some policies offer other benefits while you are still living. You will want to talk to an agent or broker about your options based on your needs and ability to keep the policy over time.



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800-522-0071

www.oid.ok.gov



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youtube.com/okinsurance411

OID DIVISIONS

The **Anti-Fraud Unit** employs experienced CLEET certified law enforcement officers that conduct investigations of various white-collar crimes related to insurance fraud. The unit works with local, state and federal law enforcement agencies to investigate claims. 405.521.6614

The **Bail Bond Division** is responsible for the licensing, supervision and regulation of bail bondsmen in Oklahoma and determines whether applicants meet the qualifications for licensure as set forth in the Oklahoma Statutes. 405.521.6610

The **Consumer Assistance Division** has the primary purpose of educating Oklahomans on insurance and assisting consumers with insurance questions. The Division is actively engaged in the community and supports outreach events in order to explain the resources available to consumers. 405.521.2991

The **Field Operation Representatives** are liaisons for the OID throughout the state. They work with the Consumer Assistance Division in resolving complaints and assisting consumers, producers and OID-licensed groups with insurance-related issues. 405.420.5398

The **Financial and Examinations Division** regulates domestic and foreign insurance companies operating in Oklahoma. Through licensing and financial oversight, the division works to ensure the solvency of insurers and other regulated entities operating in the state. 405.521.3966

The **ISO Review Program** allows the OID to work with fire departments to better protect communities and reduce insurance rates statewide. ISO Coordinators met with 64 departments in the first year of the program totaling potential insurance savings for consumers statewide of over \$6 million. 405.522.2404

The **Legal Division** is an experienced and qualified team of attorneys appointed by the Insurance Commissioner to render legal advice to the OID and appear on behalf of the Department and the Commissioner in legal matters that arise in the discharge of his duties. 405.521.2746

The **Licensing and Education Division** is responsible for the licensure of insurance producers and adjusters, including surplus lines brokers, title producers, agencies, and customer service representatives operating within Oklahoma, and oversees continuing education requirements. 405.521.3916

The **MAP Division** guides and counsels Oklahoma senior citizens in understanding and exercising their options under Medicare and provides unbiased assistance with Medicare, Medicare supplements, Medicare Advantage, long-term care, and other health-related coverage plans. MAP Helpline 800.763.2828 | SMP Fraud Hotline 888.967.9100

The **Rate and Form Compliance Division** receives and reviews life, accident & health and property & casualty rate and form filings, certifies Utilization Review companies and licenses Advisory Organizations. Property & Casualty 405.521.3681 | Life, Accident & Health 405.521.3541

The **Real Estate Appraiser Division** provides administrative support to the Oklahoma Real Estate Appraiser Board – the licensing and enforcement agency for real estate appraisers. 405.521.6636