OKLAHOMA EMPLOYMENT SECURITY COMMISSION

News Release

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FORMER DIRECTV CUSTOMER SERV. INC. TULSA OK EMPLOYEES ELIGIBLE FOR UNEMPLOYMENT BENEFIT

Special Status Granted to Laid-off Employees by U.S. Department of Labor

OKLAHOMA CITY, OK — Displaced workers of DIRECTV CUSTOMER SERVICES, INC. DIRECTV CARE DIVISION A SUBSIDIARY OF AT&T INC. INCLUDING ON-SITE LEASED WORKERS FROM SITEL, CONVERGYS, ALORICA, VXI, AND TPUSA TULSA OK have been ruled eligible for the Trade Act program by the USDOL. Established by the Trade Act of 1974 (19USC 2273), Trade Act benefits provide assistance to those who lose jobs or significant work hours because of increased imports or a shift in production out of the country. Trade Act certified workers can access services such as occupational training, relocation, and job search allowances. The TRA program provides additional unemployment compensation to individuals who are in full time Trade Adjustment Assistance (TAA)

In order to seek certification as a Trade-Impacted Company, workers must meet three criteria:

1) Workers must be laid off or threatened with layoff;
2) Sales or production for the employer must have decreased; and
3) An increase in imports of products like or directly competitive with products made by the firm must Contribute to layoffs or the threat of layoffs.

Applicants who qualify for Trade Adjustment Assistance (TAA) and The Trade Readjustment Assistance (TRA) have a limited amount of time after certification or qualifying separation from adversely affected employment to apply for benefits. The state may also grant a waiver of training enrollment to suspend this qualification for some individuals.

The USDOL report concludes "all workers of Directv Customer Service, Inc. (see above) Tulsa Ok, who became totally or partially separated from employment on or after June 15, 2016 through two years from the date of certification (09/02/2016) petition # 91927 are eligible to apply for Trade Adjustment Assistance..." Separated employees who want to apply for Trade Act benefits should contact their nearest Workforce Oklahoma Center at 1-888-980-WORK (9675).