

TabE Statements – Getting Better, Need Some Development

Please Note: Overall, the statements are looking pretty good. We just need to make sure that if we receive a statement that raises potential issues that we try and ask questions about those issues.

And remember; when an individual contacts the commission to reschedule a group we **must determine whether the claimant has justifiable cause to miss the original group.** In order to determine whether the claimant had justifiable cause, we must know why the claimant originally missed the group. *This includes the reason for missing and, in cases where the claimant has placed potential restrictions on himself (such as illness, being out of town, having transportation issues, etc...) we must know the dates the restrictions began and ended.*

The following includes actual TabE statements and explanation(s) about what else should have been asked and/or what kind of potential problem could arise.

1. You failed to comply with the: Failed to report for EREA/EUC 02/08/2013 due to son having the flu. Rescheduled to 02/11/2013

Should have asked: Dates he was unavailable. If the claimant fails to report due to a health issue of the claimant or another person we must know if that issue prevented the claimant from being able or available to work for the week(s) in question.

2. Taylor SSN # 442, Scheduled for REA on 02/08/2013. Started a job on 02/01/2013 at Sunations' Tanning Salon as a Salesperson for \$8.50 per hour and at least a 25 hour week. Also not Registered on OJL.

Should have provided: Was the claimant rescheduled for another group? We do not waive groups for part-time employees.

3. Client stated that he still has the flu and is at the doctor's office right now. He said that he needs some medication because he still isn't feeling well. He is rescheduled to 02/15/2013.

Should have asked: This is the same as the first example. How long has he had the flu? Did he make work search efforts and would he be available for work if it was offered?

- 4.

You failed to comply with the: UIEA.

Q. You were asked to take the UIEA on 07/20/12 and you took it on 02/08/13. Why did it take you this long to take the assesment?

A. I had to go back home for my visa. I was home on 07/25/12. I never received anything in the mail asking me to do this.

This is one we don't see very often. Any time the claimant indicates he had to return home to get a VISA updated we have a potential A & A issue. On this claim the claimant did not have right to work in the U.S. and was not eligible for the weeks he was out of the country.

5.

You failed to comply with the: Attendance of the REA Orientation on 02/08/2013
Claimant was unable to attend due to a family emergency to the hospital

Just like the first one. What are the dates affected by the family emergency. Did the claimant make work search, etc.

6. Due to illness client has been re-schedule to complete JSW-DVD on 02/22/2013 at 8:15am.

This one did not have any fact-finding. What was the illness, how long did it affect the claimant's availability and ability to work?

7.

Clmt called on 02/15/2013. State he had just returned from MO. He had been at his grandma's house in Missouri for the past 10 days. Rescheduled to attend on 02/21/2013

Why was he at grandma's house? Was he looking for work or just visiting? If we can demonstrate that he was seeking work and was available to accept work no additional information will be required. Since this is unknown, we must contact the claimant.

8.

You failed to comply with the: Attendance of PO on 02/25/2013. Claimant failed to comply due to the following: This office is closer to her than the Pryor office.

Was the claimant rescheduled or was she removed from the list?

9.

You failed to comply with the: EREA/EUC 02/14/2013 due to your child being ill. Rescheduled to 02/21/2013 @09:15AM

How long was the child ill? Was the claimant available to accept work if offered and did the claimant make work search that week?

10.

SSN: 448621922

CLAIM ID: 496572393

EFFECTIVE DATE: 07/01/2012

RECORDED ON DATE: 02/15/2013 4:17:56PM

You failed to comply with the: EREA ATTENDANCE REQUIREMENT.

Q. WHY DID YOU NOT ATTEND THE EREA SESSION ON 01/23/13 WHEN ORIGINALLY SCHEDULED?

A. I DON'T KNOW, I JUST DIDN'T.

[Was the claimant rescheduled?](#)

11.

RECORDED ON DATE: 03/01/2013 10:56:41AM

You failed to comply with the: Clmt FTR on sched. Profile Orient.02/26/2013@10:00 Resched. For 3/05/2013 @10:00.

[Why did the claimant fail to report for the original group? Even if they rescheduled within the one-week grace period we still have to make a good cause ruling.](#)

12.

RECORDED ON DATE: 03/01/2013 11:30:24AM

You failed to comply with the: 1.Attendance of the REA Orientation on 02/21/2013.
2.Claimant was unable to attend due to the following: Never received the letter/notice. Claimant does not want to reschedule. The claimant's address is correct according to what is entered in TabE and he has received other mail. Rescheduled for 03/01/2013.

[This statement has conflicting information. On one hand it states that the claimant does not want to reschedule, then it says the claimant was rescheduled.](#)

13.

You failed to comply with the: CLAIMANT MISSED EUC DUE TO HAVING CAR PROBLEMS
RESCHEDULED HIM FOR EREA EUC 03/05/2013 - 9:30

[How long did the claimant have car problems? Does he have transportation now? Did he search for work and was he able to get to work if a job was offered?](#)

14.

Claimant failed to appear.
Claimant was scheduled for a (group) area

on (date) 03/01/2013

at (time): 08:00am

These don't have to be sent to the good cause mailbox. They do have to be entered in ES system as a no-show and the issue does need to be added through TabE, but the only notices we need in good cause are when they have rescheduled and we have to determine whether their reason for needed a reschedule is considered good cause.

15.

To: goodcause
Cc:
Subject: EUC

Mrs Hill 443960001, went to a wrong location; bet rescheduled for 3/8/2013 @ 8:15am

Thanks

This statement was never entered in TabE. We do not save these emails so there will be nothing in the UI file to show why the claimant was rescheduled.

16.

Mr. McQueen missed his originally scheduled Job Search Workshop session on 2/27/2013 at the Oklahoma City East Side location due to not completing the session. Mr. McQueen is being scheduled to complete the Job Search Workshop session at the Oklahoma City East Side location on 3/7/2013 at 8:15am.

Why did the claimant miss his scheduled session? We need the why to determine justifiable cause.