

# Oklahoma

## About Your Card

### IMPORTANT INFORMATION ABOUT YOUR UNEMPLOYMENT INSURANCE BENEFITS

**The Oklahoma Employment Security Commission (OESC)** is implementing a new electronic payment program for receiving your payments electronically by using either a new debit card called the **Oklahoma Debit MasterCard®** or direct deposit. This new payment program provides fast, convenient, and secure methods of receiving your payments. Your unemployment insurance payments will be directly deposited into your prepaid MasterCard® card account or to your personal bank account.

If you wish to receive your payments by direct deposit, follow the direct deposit option steps listed below under "Next Steps." If you wish to receive your funds on the new debit MasterCard® card, you do not need to do anything. If you take no action, you will automatically be enrolled to receive a new debit card. To help you better understand the benefits of the new Oklahoma debit MasterCard®, we have included, on the back of this letter, a list of frequently asked questions about the new program.

**BENEFITS TO YOU** associated with using the new Oklahoma Debit MasterCard®:

- *No waiting for checks to come in the mail*
- *Reliable access to your funds, no delays due to the mail or natural disasters*
- *No lost or stolen checks containing personal information*
- *Simply spend your money by presenting your debit card—It is safe, convenient, and secure*
- *Use it to make purchases and get cash back at retailers, ATMs, or bank teller windows*
- *Use the card at thousands of locations, anywhere MasterCard® debit cards are accepted*
- *Balance and account information is available 24 hours a day, 7 days a week, year round*
- *Automated notification via phone or email, when a deposit is posted to your account*
- *A convenient customer service toll-free number to answer questions, any time, every day of the year*
- *Free balance inquiry and transaction history at [www.EPPICard.com](http://www.EPPICard.com)*
- *Your account is protected by your Personal Identification Number (PIN)*
- *Your account is FDIC insured*



The Oklahoma Debit MasterCard® card is issued by Comerica Bank pursuant to a license by MasterCard International Incorporated.

#### **NEXT STEPS**

##### **For the Debit MasterCard® Card Option:**

1. You are pre-enrolled, so there is no need to take any action. Your card will be mailed to you automatically.
2. To ensure that your new debit card is delivered to you, double check your address. Call this toll free number, 1-866-320-8699, to update your current address.
3. Once you receive your card, activate your account by calling the same Customer Service Center at 1-866-320-8699. You may not use the card until you activate the card account (by selecting your PIN) and after funds have been deposited to your account.

##### **For the Direct Deposit Option:**

1. If you wish to have your weekly payments posted to your personal bank account, call the same Customer Service Center number 1-866-320-8699 and tell the operator that you would like to enroll in direct deposit to receive your weekly payments. A direct deposit form will be mailed to you to request your account information and signature authorizing the deposits to be posted to your personal account.
2. Complete the enrollment form and mail it to the address printed on the form or fax it to 1-405-947-2990.
3. Enrollment takes approximately 4 to 7 days from receipt of the completed form.
4. If you do not select the direct deposit payment method timely, you will automatically receive the new debit card.