



Oklahoma Employment Security Commission Quick Reference Guide

For Claimants

Contact Us

Service Provided	Contact Information	Website
To File a Claim	(405) 525-1500 (800) 555-1554 (866) 284-6695 TDD	www.unemployment.ok.gov
To File a Weekly Claim	(405) 525-1500 (800) 555-1554	www.unemployment.ok.gov
Questions Regarding Claims	(405) 525-1500 (800) 555-1554	
Register for Work	(888) 980-9675 (800) 722-0353 TDD	OKJobMatch.com
OKJobMatch System Questions	help_okjobmatch@oesc.state.ok.us	
To Locate an Oklahoma Works Center Near You	(888) 980-9675 (800) 722-0353 TDD	http://www.ok.gov/oesc_web/Services/Workforce_Services/index.html
Reemployment Services: Skill and Proficiency Testing, Computer, Fax or Phone Usage, Job Readiness Workshops, Career Readiness Certification, Resume Writing, and Hiring Events and Job Fairs go to your local Oklahoma Works Center	(888) 980-9675 (800) 722-0353 TDD	http://www.ok.gov/oesc_web/Services/Workforce_Services/index.html
Trade Readjustment Allowance - Assistance for those enrolled in TAA training.	405-557-7129 Fax: (405) 557-7287	
Questions about Direct Deposit, Debit Card or Missing Payments contact Xerox	(866) 320-8699	EPPICard.com
Appeal a Notice of Determination - within 10 business days.	(405) 525-1500 (800) 555-1554	
Appeal Questions	(405) 601-3311 (800) 522-8218	
Board of Review Questions	(405) 962-7570	
Over Payment Collections	(405) 557-7160	
Disaster Unemployment Assistance (DUA) Claims	(405) 557-5333 or email DUAcclaims@oesc.state.ok.us	

The Oklahoma Employment Security Commission is eager to provide the best service to all customers the first time. We want you to know that we are here to HELP you and it is our goal to resolve your concern or issue as quickly as possible. If you have questions concerns or would just like to send a comment, please email OESCHelps@oesc.state.ok.us or call us at (855) 962-4651. We are glad to HELP!

In the event you have any concerns or issues and were not able to resolve with the department or division you were working with, please contact:

Phone: (405) 557-5400
 Email: Internal.audit3@oesc.state.ok.us
 Mail: Oklahoma Employment Security Commission
 Attn: Director of Internal Audit
 P. O. Box 52003
 Oklahoma City, OK 73152-2003