



ODMHSAS Telehealth Webinar

October 12, 2010



Welcome & Introduction



Webinar Agenda

- Background
- Agency telehealth survey & evaluation process
- Technical capabilities
- Technical assistance
- Policy & billing
- Return on investment
- Q&A



Transformation State Incentive Grant

Funded for 5-year period beginning November of 2005

Funds for system planning and change, not for direct service delivery

Must emphasize services that are recovery oriented and consumer driven

Also emphasizes the need for better integration of services across agencies

Oklahoma had some foundation pieces already in place prior to receiving the award, and are likely to continue beyond the grant period



President's New Freedom Commission Goals

- Promoting overall health (having good mental health & living addiction free)
- Making services consumer and family driven
- Eliminating disparities
- Providing early screening, access, and referral to services
- Striving to deliver excellent care
- **Using technology to access care and information**



Telehealth Survey & Evaluation

- Survey purpose: to examine the capacity and willingness of eligible provider organizations to partner with the ODMHSAS to increase access to care in rural Oklahoma and to place telehealth technology in their respective service areas.
- Each survey will be reviewed by ODMHSAS evaluation team.
- The limited number of telehealth units available will be awarded to agencies that are best able to use this application process to articulate their readiness to deliver telehealth services.



Agency Telehealth Survey Deadline

- Agency telehealth survey is due on October 22, 2010.

ODMHSAS (attn: Shoko Baker, Sr. Field Services
Coordinator)

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- Please limit your survey response to no more than 5 pages.
- The webinar presentation will be available:
[http://www.ok.gov/odmhsas/Substance Abuse](http://www.ok.gov/odmhsas/Substance%20Abuse)

Technical Capabilities

- Video Unit: Tandberg 1700
 - 21" display
 - HD video/ CD audio
 - PC Content Sharing





Technical Capabilities

- Codian MCU
 - Multipoint Calling (up to 40 sites on 1 call)
 - Live web streaming of session
- Codian IPVCR
 - Recording of session
- Tandberg Management Suite
 - Data Collection
 - Call Management/ Automation
 - Phonebook & Software Updates



Technical Assistance

- Initial
 - Full day, on-site, training
 - Clinician
 - IT Staff
 - Consumer
- On-going
 - Bi-Monthly on-demand videos
 - Additional on-site training as needed.
- Annual
 - Site visit



Technical Assistance

- Troubleshooting Support
 - Ticket Escalation
 - On-site IT Staff
 - DMH Video Engineer
 - Vendor/ Developer Support
 - Ticket Record
 - Solution Bank
 - Provided Quarterly



Policy & Procedures

- Healthcare professional **MUST** be licensed or certified in OK.
- A licensed or certified HC professional must be present at the originating site (consumer end).
- Must obtain written consent from consumer
- A video transmission speed of 2Mbps is preferred, but 768k is minimum standard.



Policy & Procedures

- “General Purpose” rooms must have placard
- No external audible sounds from room
- OHCA approval process
- “ATA Core Standards for Telemedicine”
- Network usage fee
 - \$120 per unit, per month
 - Unit maintenance/ replacement contract
 - Infrastructure usage/support
 - Sustainability

ODMHSAS Reimbursable Services

Service			Rate/Unit
Crisis Intervention Counseling	Telemedicine	LBHP	\$27.86/15 minutes
		CADC	\$16.25/15 minutes
	Telemedicine Originating Site Fee	*	\$23.35/Event
Pharmacological Management	Telemedicine Originating Site Fee	*	\$23.35/Event
Individual Psychotherapy	Telemedicine	LBHP	\$18.57/15 minutes
		CADC	\$14.00/15 minutes
	Telemedicine Originating Site Fee	*	\$23.35/Event
BH Assessment Moderate Complexity	Telemedicine	LBHP	\$122.61/Event
	Telemedicine Originating Site Fee	*	\$23.25/Event
BH Assessment Low Complexity	Telemedicine	LBHP	\$81.74/Event
	Telemedicine Originating Site Fee	*	\$23.25/Event

* Any licensed or certified ODMHSAS outpatient service provider can provide this service



Return on Investment

- Quarterly report on cost savings
 - Drive time/ cost
 - Lost wages
 - CO₂ footprint reduction



Q&A

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