



OKLAHOMA ACCESS TO RECOVERY

RECOVERY SUPPORT SERVICES

CLEINT ADVOCACY: The assistance provided which supports, supplements, intervenes and/or links the client with the appropriate service components. This can include medical, dental, financial, employment, legal, and housing assistance. Trained Care Coordinators provide this service.

CLIENT ADVOCACY TELEPHONE: The assistance provided by Care Coordinators to the client by telephone to engage the client in services, to improve retention in program, and for follow up services. Includes providing information to client on new groups and services, engaging the client in conversation related to their well being and why they have not used services, what barriers keep them from attending services.

PEER RECOVERY SUPPORT SERVICES: These services provide the training and support necessary to ensure active participation of the family or consumer in the treatment planning process and with the ongoing implementation, support and reinforcement of skills learned throughout the treatment process. This may involve assisting the consumer or family in the acquisition of knowledge and skills necessary to understand and address specific needs in relation to their mental illness and treatment, development and enhancement of specific problem-solving skills; provided by a Recovery Support Specialist.

CONSULTATION: A formal and structured process of interaction between staff member(s) and unrelated individuals, groups, or agencies for the purpose of problem solving and/or enhancing their capacity to manage clients or programs. The agency that initiates the consultation bills for the service. Example would be Agency 1 contacting Agency 2 for more information regarding a client's needs, level of treatment, or recent relapse. Agency 1 can bill for consultation. Consultation cannot be billed for consulting with other staff in one's own agency.

EDUCATION: Systematic presentation of selected information to impart knowledge or instructions, to increase understanding of specific issues or programs, and to examine attitudes and/or behaviors. Examples include GED classes, approved certified ADSAC classes, or formal, structures classes such as debt management or recovery skills.

PEER COUNSELING: Face-to-face individual or group counseling conducted by trained individuals who have experience similar behavioral health problems; may be held in group setting and/or individual setting, based on the individual's need.

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PRE-VOCATIONAL SERVICES: Services that focus on development of general work behavior. The purpose of pre-vocational services is to utilize individual and group work-related activities to: assist individuals or develop positive work attitudes, personal characteristics and work behaviors; to develop functional capacities; and to obtain optimum levels of vocational development.

REFERRAL: A formal process of evaluation or review of the presenting problems of an individual which results in the referral of the individual to relevant service resources.

SHORT TERM EMERGENCY SHELTER: Temporary residential sites which are provided until the individual can receive assistance to secure long term housing. Sites might include hotel/motel, respite bed in residential care or nursing home, a safe home, or other sites as appropriate.

SOCIALIZATION: Working side-by-side with the client to instruct them in areas of activities of daily living, social/recreation, and leisure activities with an emphasis on counseling involving inter-personal skills. May include spiritual and faith-based support services; these services assist an individual or group to develop spiritually; activities that are inspirational and motivational in nature aimed at helping clients to establish or re-establish a relationship with a higher power, adopt positive values or principles, identify a sense of purpose and mission for one's life, and achieve serenity and peace of mind; activities may incorporate prayer, chanting and music. Faith-based services include those provided to clients and using spiritual resources designed to help persons in recovery integrate better their faith and recovery. Such services are usually provided in a religious or spiritual setting by spiritual leaders or other staff who are knowledgeable about the spiritual values of the community and are equipped to assist individuals in finding spirituality. Services include, but are not limited to, social support and community-engagement services, faith, or spirituality to assist clients with drawing on the resources of their faith tradition and community to support their recovery; mentoring and role modeling; and pastoral or spiritual counseling and guidance.

SPIRITUAL AND/OR FAITH BASED SUPPORT (INDIVIDUAL OR GROUP): A face-to-face group or individual service provided by qualified staff to assist participants to develop spiritually. Activities that are inspirational and motivational in nature aimed at helping clients to establish or re-establish a relationship with a higher power, adopt positive values or principles, identify a sense of purpose and mission for one's life, and achieve serenity and peace of mind. Activities may incorporate prayer, chanting, and music. Such services are usually provided in a religious or spiritual setting by spiritual leaders or others equipped to assist individuals in finding spirituality.

CHILDCARE: Participants may access childcare services from DHS approved childcare providers for times they are involved in treatment and/or recovery support service activities. Reimbursement is made in accordance with these guidelines and requires the provider to pay for childcare services on as needed basis and documenting them on the OATR Childcare Services Tracking Log.

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DRUG SCREEN: A drug screen is a method of testing for the use of drugs by clients in substance abuse treatment. It must be qualitative and test for multiple drug classes, and will include Urine Analysis (U.A.'s). U.A.'s should be administered if indicated by the clinical interview or assessments administered to the clients. Appropriate documentation is required.

EMERGENCY FOOD VOUCHERS (MONTHLY): Persons may receive vouchers/cards to use for purchase of food from food markets that accept food stamps; organizations must establish a means of monitoring an individual's use of the food card. This service includes the provider purchasing food vouchers and disbursing to the participants on an as needed basis.

PERSONAL IDENTIFICATION (ONE TIME SERVICE): This service includes the provider paying for the stated identification card, birth certificate, and/or driver's license for participants on an as needed basis; but only **one time**. **Note: If the participant needs a birth certificate from a state that has a higher fee, OATR will pay \$15.00 of the fee.**

RENTAL REIMBURSEMENT (ONE TIME SERVICE): This service will assist an individual with securing a stable living environment or ensuring an individual at risk of eviction is not evicted from a secure living environment. This service will pay an individual's initial deposit in or to enter a minimum of a 6 month lease in the name of the individual served. This service can also be utilized for one month's rent in case that participant is at risk of eviction. An individual utilizing this service will qualify based on need and/or considered homeless by state definition. This service will entail the provider initially paying for the deposit or rent. Family size determines the size of the apartment.

EMPLOYMENT TRAINING: Time actually spent on-the-job-site, working with the client, managers, supervisors, co-workers, customers, and including active observation. Includes anything that is done on-the-job-site to assist the client such as shadowing, talking to the on-site boss to prevent or solve problems.

TRANSPORTATION (AGENCY): The means for persons to travel to and from clinical or recovery support services, job interviews, medical appointments, 12 step or other support groups, school, work, childcare providers, or other engagements that support recovery.

TRANSPORTATION (DAILY/MONTHLY BUS PASSES): Persons may receive daily or monthly bus passes to travel to and from clinical or recovery support services, job interviews, medical appointments, 12 step or other support groups, school, work, childcare providers, or other engagements that support recovery. Organizations must establish a means of monitoring an individual's use of bus passes through the use of the OATR Bus Voucher Tracking Log. The provider purchases bus passes and disburses to the participants on an as needed basis.

TRANSPORTATION (FUEL CARD): Persons may receive fuel cards to travel to and from clinical or recovery support services, job interviews, medical appointments, 12 step or other

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support groups, school, work, childcare providers, or other engagements that support recovery. Organizations must establish a means of monitoring an individual's use of fuel cards through the use of the OATR Fuel Voucher Tracking Log. The provider purchases bus passes and disburses to the participants on an as needed basis.