

Oklahoma Institute for Mental Health and Substance Abuse  
Education and Training

## Statewide Education Seminar

# Ethical Dilemmas in Meeting Mental Health Care Needs and Cultural Competency



Oklahoma City, OK  
May 22, 2013 (FULL)  
May 31, 2013 (FULL)  
**June 17, 2013**

*Earn Six Hours Continuing Education*

Oklahoma Department of Mental Health  
and Substance Abuse Services

# Statewide Education Seminars

The Oklahoma Department of Mental Health and Substance Abuse Services sponsors a series of educational workshops held regionally for individuals who provide mental health and substance abuse services. The training will be appropriate for newly oriented staff, as well as those with substantial professional experience. The series offers various workshops that will better prepare professionals to work with individuals with behavioral illnesses.

## DATES AND LOCATIONS

Due to additional high demand, ODMHSAS is offering another day of Ethics and Cultural Competency. You may choose from two different sessions:

**Option 1:** Ethics (a.m.) / Cultural Competency (p.m.)

**Option 2:** Cultural Competency (a.m.) / Ethics (p.m.)

Both options are offered on June 17, 2013 at The ODMHSAS Training Institute – Shepherd Mall located at 2401 N.W. 23<sup>rd</sup> Street, Suite 1F, OKC, OK 73107.

## WORKSHOP DESCRIPTIONS

### Ethical Dilemmas While Meeting Mental Health Care Needs – Deneka Cain

#### Program Purpose

This presentation will provide an overview of boundary and other ethical issues encountered when delivering mental health services, as well as guidelines for solutions. This program focuses on ethical issues encountered in a variety of clinical situations, including psychotherapeutic relationships, confidentiality, and financial conflicts of interest. The program includes a variety of actual case examples.

#### Learning Objectives

- Recognize ethical problems at an improved level, when counseling substance abuse clients.
- Anticipate and avoid ethical dilemmas before they occur.
- Respond to problem situations with ethically appropriate decisions.
- Understand and respond more proactively to legal aspects of ethical issues.

## Cultural Competency – Renee Mack

### Program Purpose

This will provide an overview of the components that ensure culturally competent care is provided. This program focuses on values of culture and diversity where participants are given the opportunity to complete a self-assessment to assist in recognizing cultural biases.

### Learning Objectives

- Recognize values of culture and diversity.
- Analyze results of culture and diversity self-assessment.
- Apply cultural competency skills through awareness of personal perception.

## SPEAKER BIOGRAPHIES

**Deneka Turney Cain** is the Advocate General for the Oklahoma Department of Mental Health and Substance Abuse Services. As Advocate General, Ms. Cain ensures that consumers' rights are protected by providing training to various groups, such as Oklahoma law enforcement officers and behavioral health professionals regarding Oklahoma mental health law, confidentiality, and ethics from a consumer-centered perspective. Additionally, she leads a team of advocates that oversee the consumer grievance processes in the State of Oklahoma; conduct routine site visits to all state operated, contracted, or certified providers. For the five years prior to becoming the Advocate General, Ms. Cain served as Assistant General Counsel and then Deputy General Counsel for the ODMHSAS. During her tenure at the ODMHSAS, Ms. Cain has drafted multiple legislative bills amending Oklahoma mental health law and authored the Children's Emergency Detention Manual. She has represented the Department on various legislative work groups dealing with confidentiality and children and the behavioral health system as a whole. Additionally, she has contributed to the Department's Emergency Detention and Confidentiality manuals. Before coming to the ODMHSAS, Ms. Cain was in private practice where her focus was criminal defense and political compliance work. Ms. Cain graduated from the University Of Oklahoma College of Law in 2000.

**Renee Mack** brings five years of training and development experience to her current position of ODMHSAS Training Specialist III position. She has expertise in curriculum design and facilitating professional development and systems training in the healthcare field. She is also a member of the ASTD, American Society for Training and Development. Renee has a passion for recovery and self-help and enjoys sharing her experience, strength and hope. She also enjoys volunteering at the Red Cross and Crossings Community Church. Renee earned her B.S. in Training and Development from the University of Central Oklahoma. She is currently pursuing her Masters in Management from Walsh College, Troy MI.

## PROGRAM SCHEDULE

OPTION 1		OPTION 2	
8:00 – 8:30	Registration	8:00 – 8:30	Registration
8:30 – 9:30	Ethics in the behavioral workplace	8:30 – 9:30	Cultural Competency
9:30 – 9:45	Break	9:30 – 9:45	Break
9:45 – 11:45	Understanding boundaries and relationships; Identifying “high risk” situations; and violence and safety Issues for clients and clinicians	9:45 – 11:45	Cultural Competency
<b>11:45 – 1:00</b>	<b>Lunch on your own</b>	<b>11:45 – 1:00</b>	<b>Lunch on your own</b>
1:00 – 2:30	Cultural Competency	1:00 – 2:30	Ethics in the behavioral workplace
2:30 – 2:45	Break	2:30 – 2:45	Break
2:45 – 4:15	Cultural Competency	2:45 – 4:15	Understanding boundaries and relationships; Identifying “high risk” situations; and violence and safety Issues for clients and clinicians

## CONTINUING EDUCATION CREDIT AND FEES

### Continuing Education Credits

The Oklahoma Department of Mental Health and Substance Abuse Services, Institute for Mental Health and Substance Abuse Education and Training has approved a maximum of six (6.00) credit hours through the Oklahoma State Board of Licensed Social Workers, the Oklahoma Board of Examiners of Psychologists, the Licensed Marital and Family Therapist Committee, the Oklahoma Board of Licensed Alcohol and Drug Counselors, and the Licensed Professional Counselors Committee. This seminar has also been approved for supervisory credit for ODMHSAS employees.

### How to Receive Your Certificate of Attendance

Certificates of attendance will be distributed at the end of the seminar. Participant evaluation forms must be submitted in order to receive continuing education credit and a certificate of attendance. There is a \$5.00 charge to reissue a certificate.

### Registration and Fees

This is offered to ODMHSAS employees free of charge. If registering at least one week prior to the seminar, the early-bird registration for non-ODMHSAS participants is \$75.00. A rate of \$125.00 will apply for all registrations received within one week of the seminar. *Payment may be made by check, credit card or money order only. No cash please. **NO refunds.***

For online enrollment, you will need to complete a registration form for EACH session you plan to attend. Please use the links below to enroll online.

[Ethics Morning](#)

[Ethics Afternoon](#)

[Cultural Competency Morning](#)

[Cultural Competency Afternoon](#)

### **Special Accommodations**

Sign interpreters and/or other special accommodations will be available upon advance request (please allow one week's notice). Please indicate on the registration form the type of special accommodations you require. To discuss requests, call 405-522-8300.

### **Food**

Snacks, water, and coffee will be provided during the day. Lunch is on your own.

*Mission: To promote healthy communities and provide the highest quality of care to enhance the well-being of all Oklahomans.*

# Registration Form

## Ethical Dilemmas in Meeting Mental Health Care Needs

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### Cultural Competency Series

**HOW TO REGISTER:**

*Complete the form below and mail it (with payment, if applicable) to:*

**By Mail:** ODMHSAS, Human Resources Development, 2401 NW 23rd Street, Suite 1F, Oklahoma City, OK 73107

**By Fax:** Faxed registrations are accepted at 405-522-8320.

Name: \_\_\_\_\_

Home Phone Number: \_\_\_\_\_

Job Title: \_\_\_\_\_

Place of Employment: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, ZIP: \_\_\_\_\_

Daytime Phone: \_\_\_\_\_

E-Mail Address: \_\_\_\_\_

\*\*Note: If an e-mail address is included, a confirmation that your registration has been received will be e-mailed to you.

*I require special accommodations as follows* \_\_\_\_\_

**DATE/LOCATION**

Oklahoma City, OK on June 17, 2013

**I WILL ATTEND...**

- Option 1: Both Ethics (a.m.) and Cultural Competency (p.m.)
- Option 2: Both Cultural Competency (a.m.) and Ethics (p.m.)
- Only Ethics morning session
- Only Ethics afternoon session

**PAYMENT**

This workshop is offered for ODMHSAS employees free of charge. If you are not an ODMHSAS employee, enclose payment with registration. If paying by purchase order (P.O.), mail or fax a copy of the purchase order with the name of the attendee(s) included on the P.O. If paying by check or money order, please make payable to ODMHSAS. Check all boxes that apply. **No refunds.**

<b>FORM OF PAYMENT</b>	<b>EARLY BIRD RATE</b>	<b>REGULAR RATE</b>	<b>ODMHSAS Employee</b>
<input type="checkbox"/> Check or Money Order	<input type="checkbox"/> \$75.00	<input type="checkbox"/> \$125.00	<input type="checkbox"/> \$0.00
<input type="checkbox"/> Purchase Order # _____	<input type="checkbox"/> \$75.00	<input type="checkbox"/> \$125.00	
<input type="checkbox"/> Credit Card (circle one):	<input type="checkbox"/> \$75.00	<input type="checkbox"/> \$125.00	

Visa    Mastercard

Credit Card # \_\_\_\_\_ Expiration Date \_\_\_\_\_ Cardholder signature \_\_\_\_\_

**CONTINUING EDUCATION CREDIT REQUESTED**

- |  |                                      |                               |                                       |                                    |  |
|--|--------------------------------------|-------------------------------|---------------------------------------|------------------------------------|--|
| <input type="checkbox"/> Physician           | <input type="checkbox"/> LPC         | <input type="checkbox"/> LMFT | <input type="checkbox"/> Psychologist | <input type="checkbox"/> LADC      | <input type="checkbox"/> CPS               |
| <input type="checkbox"/> PRSS                | <input type="checkbox"/> CADC        | <input type="checkbox"/> MSW  | <input type="checkbox"/> LCSW         | <input type="checkbox"/> Case Mgmt | <input type="checkbox"/> Under Supervision |
| <input type="checkbox"/> ODMHSAS Supervisory | <input type="checkbox"/> Other _____ |                               |                                       |                                    |  |

For information, call Human Resources Development at 405-522-8300.