

## Questions 3/30/15

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- 1) For Health Team clients, is it okay to bill CM/Care Coordination for less than 5mins? For instance if we call a client and speak on the phone with them for 4 mins or 5 mins regarding a doctor's appointment we have obtained for them, is it still okay to bill T1017(Care Coordination/Basic Case Management)? **Yes**
  
- 2) What do we need to do in the YIS system for kids going from Wrap to Services Coordination? Do we need to;
  - a. Discharge from Wraparound and do a new referral for SC?
  - b. Do we still do the D/C Ohio Scales and then a new Baseline in SC?
  - c. Do we just keep with the same schedule on the Ohio Scales?**No need to discharge – they are within the same HH.  
Still do Ohio Scales on same schedule.**
  
- 3) Can a CM II utilize the Care Management Code—non face to face- to document their time consulting with other team members about a client's health status? **No, use T1016 or T1017.**
  
- 4) In regards to the PHQ-9.....How often would we complete this during the member's involvement in the Health Home? **For agencies currently contracted to provider PHQ-9, please continue to use current protocol. For agencies that are not currently providing PHQ-9, you will receive more information and training soon.**
  
- 5) I have been sending our wellness coaches to the "well Power" training not "Wellness Coach" I just realized there is a difference. Are they required to attend both or just the wellness coach? **We are transitioning into an official "Wellness Coach Training". The exact details of transition are not in place yet, but those we have just gone through WellPower will not be required to immediately retake the new training. As you hire new staff, please send them through the Wellness Coach training.**
  
- 6) Regarding high or moderate intensity HH services after July 1 for non-Medicaid children, will there be financial eligibility criteria for participation? For example, will a family with private health insurance be eligible for HH bundled services? **Yes, they are eligible, but it is unlikely private insurance will pay.**