

## *We are here to help!*

**CAP** is an independent advocate for clients and client applicants.

**CAP** was established to improve communication and help resolve issues between clients and vocational rehabilitation/ DRS staff and other Rehabilitation Act funded program staff.

**CAP** also helps clients understand the rehabilitation process and the benefits available under the Rehabilitation Act of 1973.

**CAP's** role is to provide information about benefits available under the Rehabilitation Act and to assist clients with understanding their rights and responsibilities in relation to receipt of these benefits.

**Office of Disability Concerns** provides services under the **Client Assistance Program (CAP)**, serving as a vital link between the Oklahoma Department of Oklahoma Rehabilitation Services (OKDRS) and the disability community. CAP provides advocacy to persons with disabilities who are seeking or receiving vocational rehabilitation (VR) services from DRS, as well as individuals who are receiving services from independent living centers or other Rehabilitation Act funded programs such as Tribal VR and Higher Education.

**It is your  
LIFE, Lyle!**

### **Client Assistance Program**

2401 NW 23rd St Ste 90  
Oklahoma City, OK 73107  
(800) 522-8224  
[www.ok.gov/odc/C.A.P./](http://www.ok.gov/odc/C.A.P/)  
CAP@odc.state.ok.us  
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***Student's  
Perspective  
Success at  
Higher ED!***

## ***Client Assistance Program***

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(800) 522-8224  
[www.ok.gov/odc](http://www.ok.gov/odc)

# *Lyle has some great ideas on how to make you post secondary education a success for you and your dreams....*

Hi, my name's Lyle, and I have a disability. (Actually I have a couple of them.) I have Post-Traumatic Stress Syndrome from my service in Afghanistan, and I have a learning disability. I am 22 years old, and I just enrolled in an Oklahoma college. I was asked by the Client Assistance Program to write down some things that I know that worked during my college days, so here goes:

## ***Get Your Records Early:***

I wish I had gotten all the records of my disabilities before I graduated from high school. I'm going by my old school next week to pick up documentation on my disabilities. I believe the high school will keep my records for up to five years, so I hope I can get that documentation now.

The learning disability I had all through public school, but I didn't develop PTSD until my stint in the service. I have records from the Veterans Administration confirming that disability.

## ***Know Your Needs:***

I've decided to go to a Community College near my home, and I've done some thinking on what I will need to be successful in this new academic environment. With my PTSD, I need a learning environment free

from noise and distractions. I'm going to confirm I can get my classes online rather than the traditional classroom.

However, with the learning disability, I'm going to need someone to help me in the online classes. When I read something, I get the letters backwards sometimes. I'll need access to the professor's notes to help as well.

## ***Contact Your Academic Advisor:***

I've got a buddy who was a freshman last year, and he told me to find out who my academic advisor is. He advised I let the academic advisor know about me and my plans for the future. I've heard the academic advisor can look at my high school transcripts and my ideas and then help me frame those ideas in a realistic plan for college. I've never done this college thing before.

## ***Contact the Disability Support Services:***

I've got an appointment in a couple weeks with the Disability Support Services at the college. I hope they can be an intermediary between me and my college instructors to get the accommodations I need to be successful in college as a person with disabilities. I'm going to check out the offices and get business cards so I can call or email staff at a later date as needed. I

want to be very familiar with the Disability Support Services and find out how they can help me get my special needs met.

## ***Contact the Client Assistance Program as needed:***

My friend who was a freshman last year contacted the Client Assistance Program when he felt the college did not accommodate his needs as a person with disabilities. The Client Assistance Program can advocate for students with disabilities and make referrals to other programs which help students get the accommodations they need in school. The Client Assistance Program can intervene on any case involving an agency or school covered under the Rehabilitation Act of 1973 as amended.

**In Oklahoma, contact the Client Assistance Program at 405-521-3756 #7. CAP works to make sure you as a person with disabilities receive an education according to law and policy.**