Identification of Commercial Tobacco Users and Electronic Referrals to the Oklahoma Tobacco Helpline

The Oklahoma State Department of Health (OSDH) – Center for the Advancement of Wellness (The Center) sought consultation from the OSDH – Office of Tribal Liaison (OTL) to solicit input and recommendations from tribal colleagues regarding an initiative under consideration. This initiative is designed to increase referrals to the Oklahoma Tobacco Helpline by making it easier to identify patients who use commercial tobacco using an electronic health record.

Two questions were distributed to tribal partners via email throughout the state of Oklahoma on Monday, May 8, 2015. Recipients of the request were given a week to respond with concerns, insight and recommendations.

1. What health systems are available to provide services (referrals to the Oklahoma Tobacco Helpline) for the American Indian population?
2. Are there other ways to increase access to tobacco cessation services?

One response was provided by the deadline. Find below are the responses from the request, as well as the Center’s reply to the concerns, insight and recommendations presented.

Question 1 Tribal Response:
The (Tribal Nation) Department of Health is able to provide this (service) in all facilities. Currently rolling out the outpatient process.

- OSDH – The Center Response: The OSDH acknowledges the success of the tribal nation and their willingness to assist other tribal health systems in developing a commercial tobacco cessation model implementing best practices.

Question 2 Tribal Response:
Partner with non-health related facilities within the American Indian Tribal Communities like WIC, Nutrition Services, Regional Offices and Mental Health Service providers, etc....

- OSDH – The Center Response: The OSDH agrees there is a need to look at other avenues to expand reach for the Oklahoma Tobacco Helpline. Suggested programs such as WIC and nutrition services are excellent recommendations.

The Center will address any concerns, recommendations and insight received from tribal nations on a continual basis as the initiative continues to ensure comprehensive, consistent, culturally intelligent services are being provided.