



Top 5 Lodging Violations & Bed Bugs

Top 5 Lodging Violations

1. Rooms-linens: 2 sheets, 1 mattress cover, pillow cover or double cased (#22)
2. Rooms-furnishings: clean, good repair (#21)
3. Smoke detectors maintained (#6)
4. Laundry-clean and dirty separate, hand sink(#19)
5. Toilet ventilation, good repair, no carpet, clean (#9)

#1 310:285-5-4(b). Furniture, beds, bedding, linens and soap

- **Beds, bedding and linens.**
 - All beds, springs, mattresses, bedding and linens shall be:
 - good repair
 - clean
 - A minimum of **two sheets** and **one mattress cover** of appropriate size shall be provided for each bed.
 - **Pillow cover and a pillow case or double pillow cases** must be provided for each pillow.

#1 310:285-5-4(b). Furniture, beds, bedding, linens and soap

- Mattresses and pillows appearing **soiled or stained** shall be subjected to a **cleaning and sanitizing process, or removed from service.**
- Soiled or stained items found in service **shall be ordered removed from service** and shall be **returned to service only after cleaning and sanitizing and upon approval of the Health Department.**

Violation 22

Pillow does not have a protector or not double cased



Violation 22

Soiled Mattress



Violation 22

Soiled Sheet



Violation 22

Sheet dirty with hair



Torn Mattress



Violation 22

Torn mattress pad



How can we fix this?

- Management to ensure that mattress, bedding, and linen checks are completed as part of the routine cleaning and servicing of each room.
- Employees will notify management of mattresses, bedding, or linens in need of cleaning, sanitizing, or replacement.
- Facility should maintain an extra supply of mattresses, bedding, and linens

#2 310:285-5-4(a). Furniture, beds, bedding, linens and soap

- **Furnishings**

- All furniture, windows, shades, draperies, floors, and floor coverings, walls, ceilings, toilet bowls, lavatories, bath tubs, shower stalls and other equipment and appurtenances must meet standards of **good repair** and are to be **kept clean**.

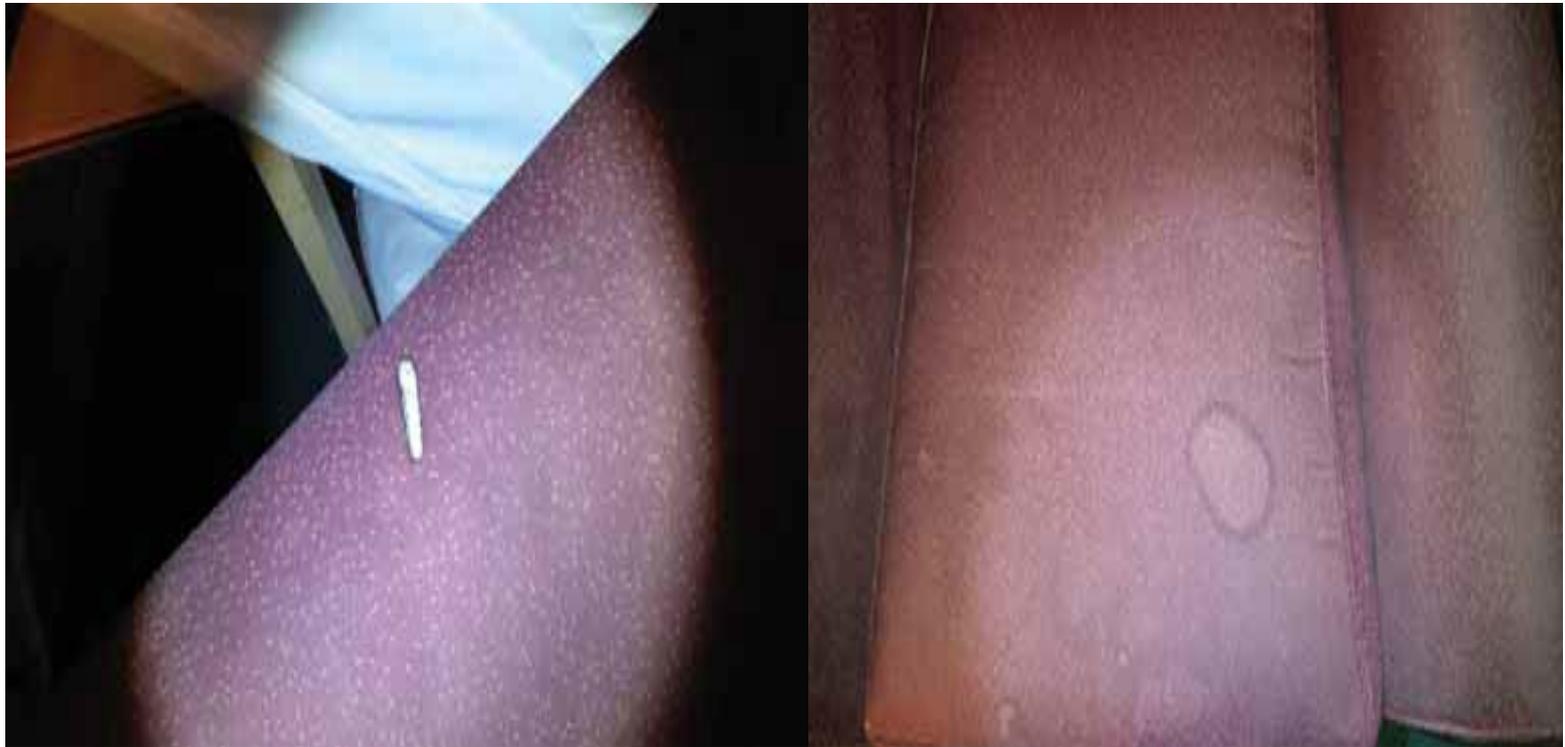
Violation 21

Soiled curtain



Violation 21

Soiled and torn chair



How can we fix this?

- Management to ensure that furniture and other appurtenance are checked as part of the routine cleaning and servicing of each room.
- Employees will notify management of furniture or other appurtenances in need of cleaning or replacement.
- Facility should maintain an extra supply of furnishings

Violation 6

Smoke detectors not maintained



#3 310:285-3-5(b). Safety

- **Smoke detectors.** A smoke detector must be maintained in working order at all times in each guest room as required by the State Fire Marshall.
- Failure to do so will result in a referral to the State Fire Marshall.

How can we fix this?

- Management to ensure that smoke detector checks are completed as part of the routine cleaning and servicing of each room
- Employees will notify management of all non-working smoke detectors, and the smoke detectors will be serviced and back in working order before the next occupancy of the guest room.
- Maintain an extra supply of batteries and/or replacement smoke detectors

#4 310:285-5-2. Laundry

- The physical arrangement shall include:
 - area for **receiving and handling soiled laundry**
 - **washing** and extracting area,
 - **finishing area** (where the laundry is dried, tumbled, ironed, pressed or folded)
 - **clean storage** area.
- **Floors, walls, ceilings, pipes and equipment** must be kept **clean**
- Laundry chutes, if used, shall discharge soiled linens into a suitable **covered container**.

#4 310:285-5-2. Laundry continued...

- **Laundry storage**
 - All laundered items shall be **stored in the clean laundry area** or in a **guest room**.
 - **Clean** linens shall be stored **separate** from the "soiled laundry area".
 - **Soiled** laundry **containers** shall be lined with a **disposable plastic liner** or shall be **cleaned daily**.

#4 310:285-7-1(k). General building requirements

- All laundry rooms shall comply with Section 310:285-5-2. **Handwashing facilities** shall be provided in the laundry.

Laundry handwashing facilities



Violation 19

How can we fix this?

- Label carts and areas used for laundry



Clean



Dirty

How can we fix this?

- Suggestions:
 - Bag or container should be provided for transport of all dirty linens (may be labeled "dirty")
 - Put the laundry room on a regular cleaning schedule
 - Contact a plumber to install a hand sink if needed

Violation 9

Toilet Facilities



#5 310:285-3-6. Toilet facilities

- Ventilation shall be maintained.
- All toilets and/or bathrooms shall be kept clean and in good repair.
- All lodging establishments shall provide toilet facilities and lavatories on each floor for use by guests of establishments with rooms without private toilet facilities.

#5 310:285-3-6. Toilet facilities continued

- Impervious floor surfaces.
 - Carpet may be used as a covering over the impervious floor construction.
 - Shall be maintained clean and in good repair.
 - If carpeting is removed it shall not be replaced.

#5 310:285-7-1(h). General building requirements

- Toilet and bath areas containing water closets, showers, and/or tubs shall have **impervious floor surfaces**.
- Carpet is prohibited in the toilet and bath areas.
- If carpeting is used in **lavatory** areas it shall be closely woven and maintained in **clean** condition and in **good repair**.

How do we fix this?

- Suggest that facility management
 - Hire maintenance for repairs and/or installation of ventilation
 - Ensures bathrooms and toilet facilities are properly cleaned

Bed Bugs



What are bed bugs?

- Wingless insects that feed on blood
- Three stages: egg, juvenile, adult
- Small but visible at all stages
- Usually found in beds
- Can be found anywhere in a room
- Can not fly or jump
- Can run fast and climb

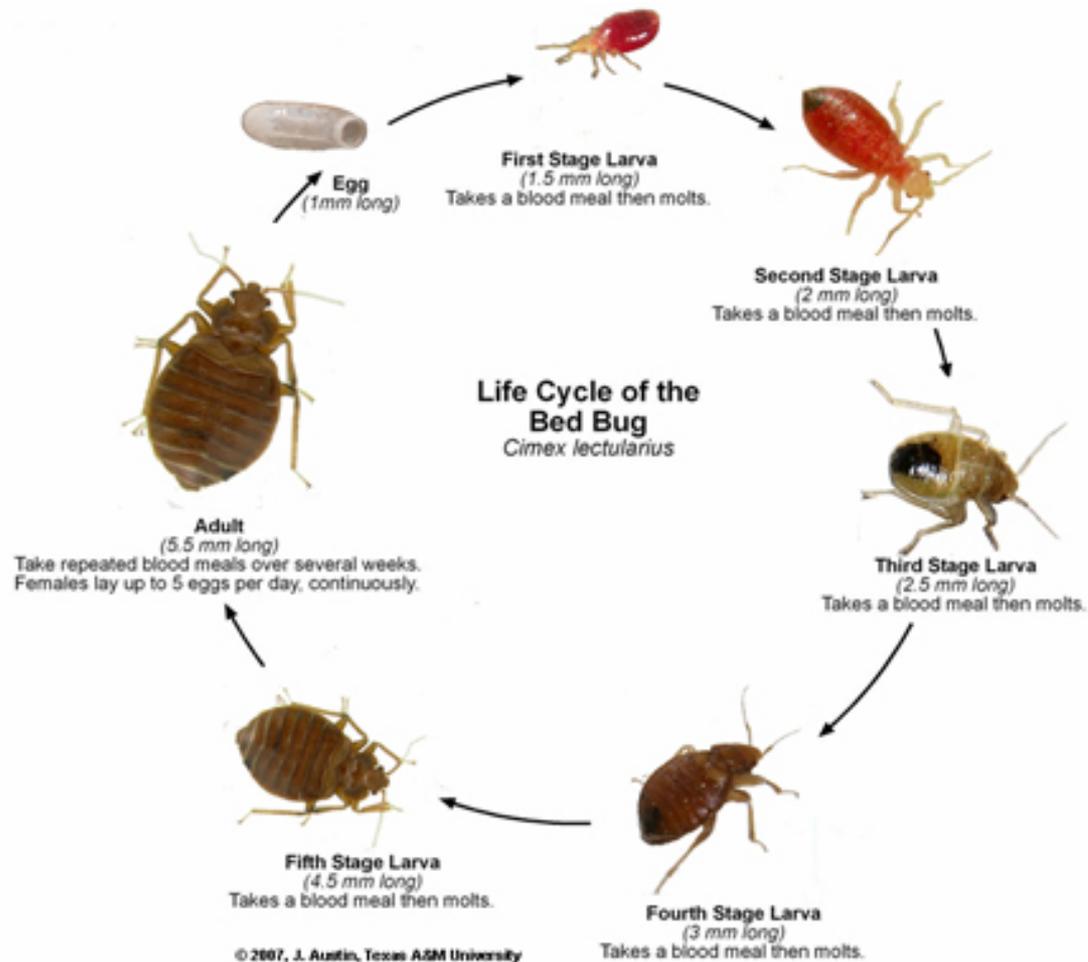
Bed Bugs

- Anyone can get bed bugs
- In most cases, people carry bed bugs unknowingly – in infested luggage or clothing
- Bed bugs may travel between rooms through small crevices and cracks in walls and floors.

Bed Bug Bites

- Bites - must bite to feed on blood
- Reactions to bites vary widely
- Most common symptom is itchy welts
- Scratching welts may cause infection
- Never shown to pass disease to humans
- If bite victim experiences allergic reactions or severe skin reactions, contact a doctor

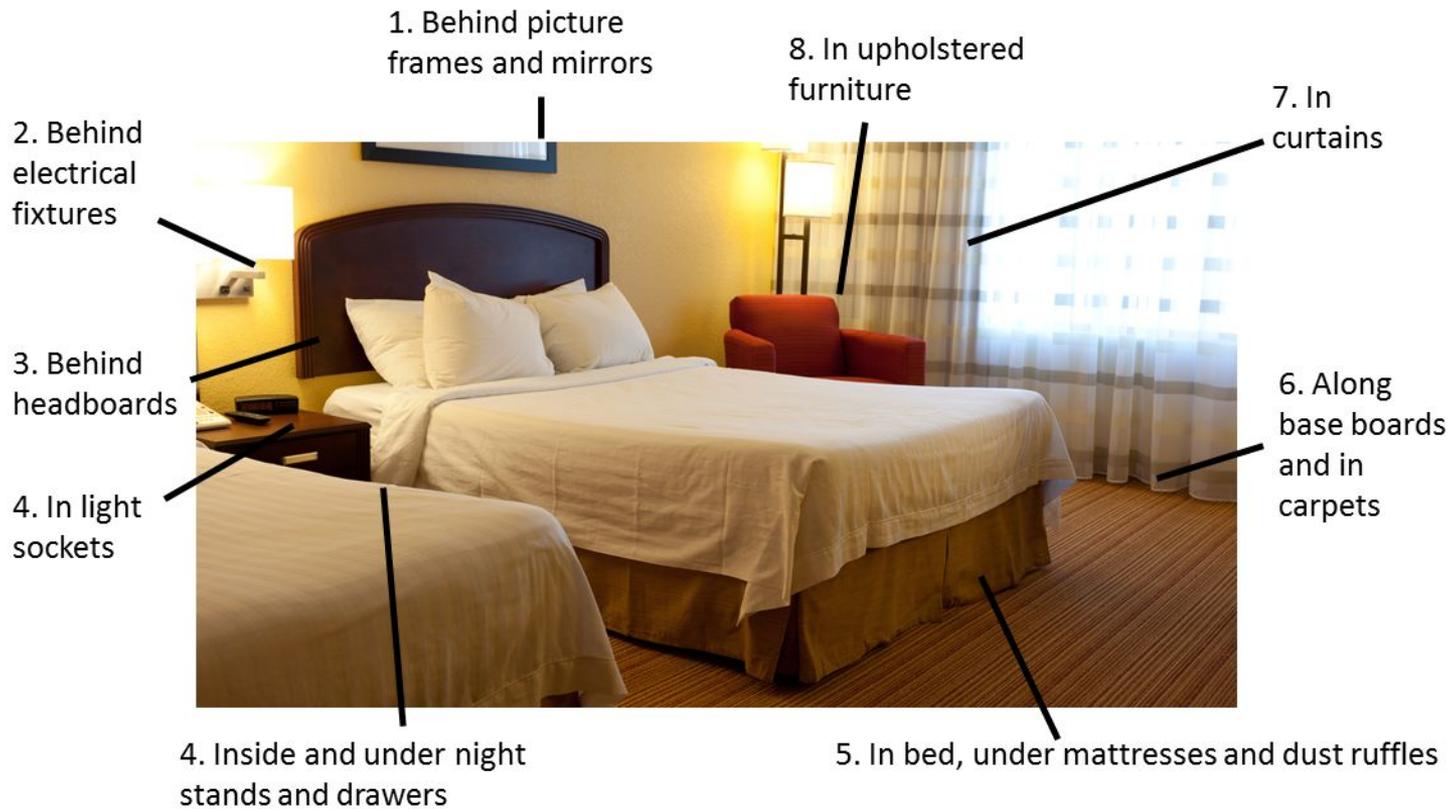
Life Cycle



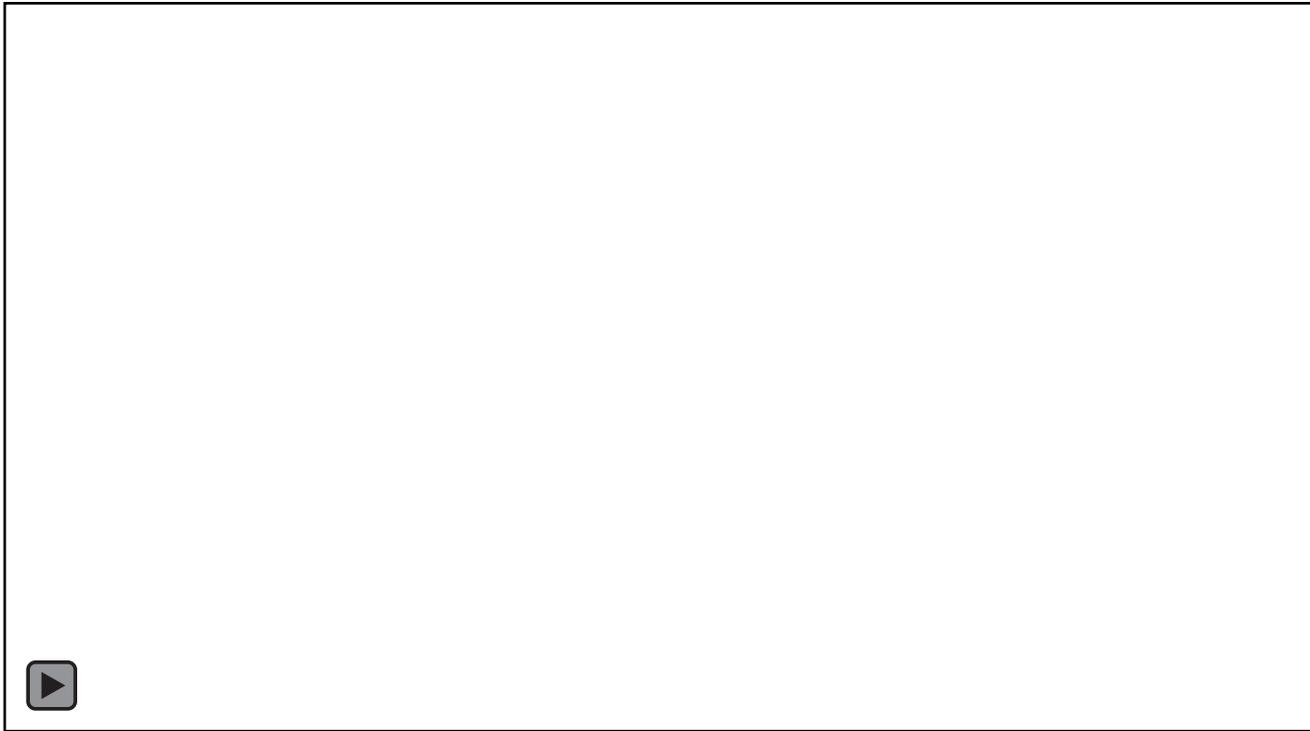
Bed Bug Stages



The Investigation



How to inspect a bed for bed bugs:



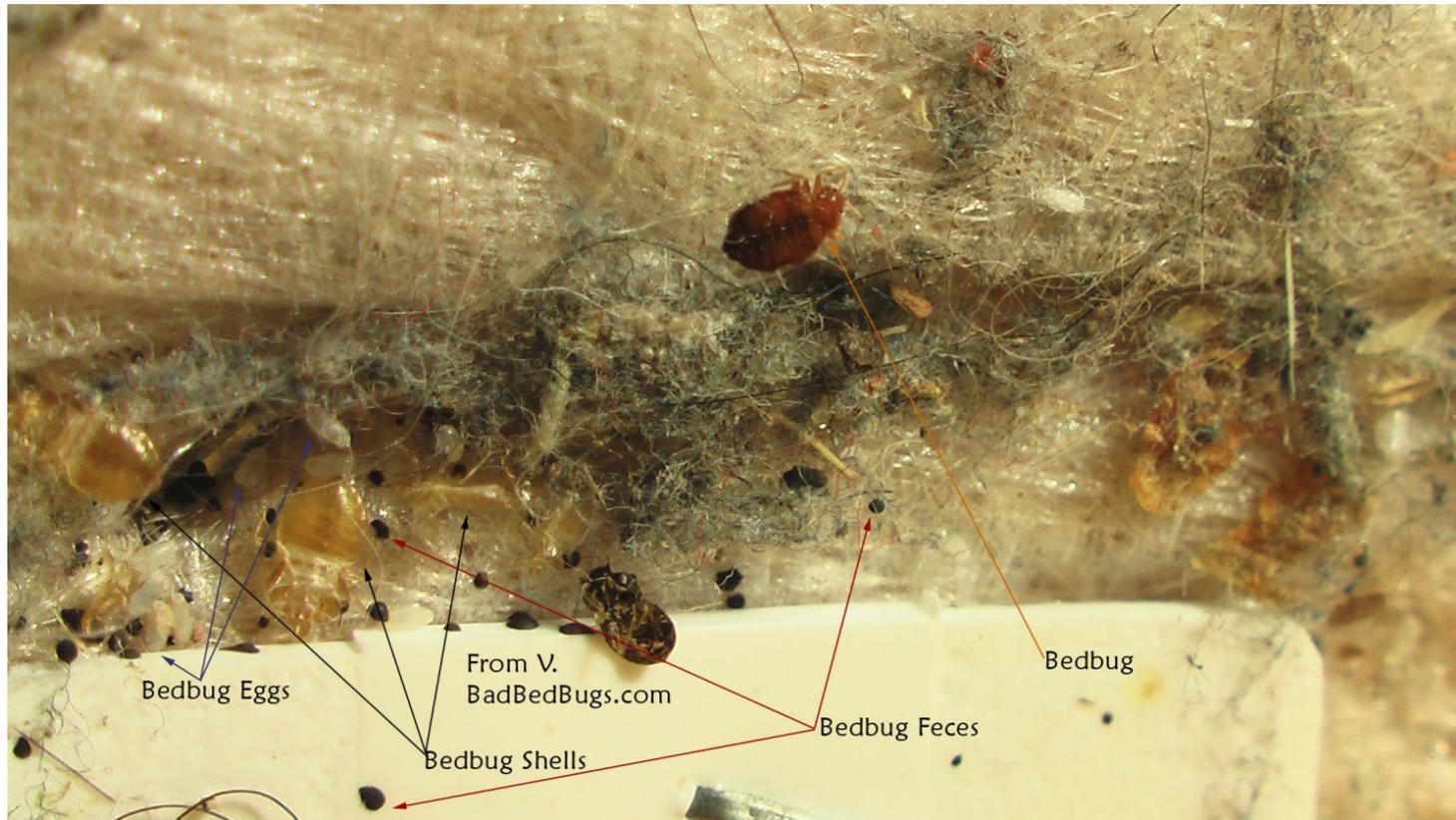
Mattress seams



Excrement



Bed bug eggs, shells, excrement



Remove the headboard



Check furniture



Inspect luggage rack



Check Crevices



What if I find evidence of bed bugs during a lodging inspection?

1. Immediately ask the facility to take the affected room(s) out of service.
2. Check all adjacent rooms for evidence of bed bugs.
3. Have facility contact a licensed pest control professional, and request that they treat the affected room(s) as well as adjacent rooms.
4. Rooms should not be placed back in service until re-inspected and no further evidence of bud bugs found

Helpful tools for bed bug inspection:



Protection tips: field workers

- Use separate clothes and shoes for field work
- Shake clothes outside before entering car
- Change clothes at work
- Seal field clothes in clear plastic bag for laundering, place clothing in a hot dryer for 20 minutes
- Inspect own living and work space regularly

Protection tips: travelers

- Upon entering the room, put luggage and other belongings in bathtub and check room for bed bugs
- If evidence of bed bugs is found, request a different room



Questions?