



Oklahoma State Department of Health
Creating a State of Health

April 11, 2011

RE: Potential Unauthorized Release of Personal Information

On April 6, 2011, the Oklahoma State Department of Health (OSDH) had a potential unauthorized release of personal information involving an agency laptop stolen from an employee's car during business hours. The theft was discovered the same day. We are writing to let you know of this issue because some of your personal data may be at risk. Your privacy is important to us. We apologize to you and your family and assure you everything is being done to protect your personal information.

A database related to the Oklahoma Birth Defects Registry was on the computer. The Oklahoma Birth Defects Registry provides statewide surveillance of birth defects to reduce the prevalence of birth defects through prevention education, monitoring trends and analyzing data. The laptop was used to record data from hospital medical records. Information may include names for you and your child, any previous full name for your child, birthdates, mailing address, Social Security numbers, medical record information, laboratory and/or test results, or Tribal membership for your child.

OSDH took immediate steps to further protect any personal information by filing a police report, launching an internal investigation and working with the police investigation. We are also reviewing our administrative policies to strengthen safeguards to better assure protection of the data we collect that will ensure a similar incident will not happen again.

Precautions to consider include reviewing all credit card information, contacting the credit card company immediately if you notice any unauthorized activity, reviewing other financial account information, watching accounts for activity that may not be yours, and monitoring all of your health insurance claims. **If you receive a phone call or mailing to your home address requesting your Social Security number, please DO NOT provide this type of information.**

You may register for a free fraud alert with the three credit bureaus listed here:

Experian (888)397-3742, www.experian.com, P.O. Box 9532, Allen, TX 75013

TransUnion: (800)680-7289, www.transunion.com, Fraud Victim Assistance Division, P.O. Box 6790, Fullerton, CA 92834

Equifax: (800)685-1111, www.equifax.com, P.O. Box 740241, Atlanta, GA 30374

OSDH also will make available identity protection services for you. If interested in this service please contact us within 90 days, or if you have questions, please call us at 1-866-278-7134. You may contact us by email at contactosdh@health.ok.gov or by writing us at the following address:

Oklahoma State Department of Health
1000 NE 10th St.
Oklahoma City, Ok 73117
Attn: Privacy Officer

Sincerely,

Terry Cline, Ph.D.
Commissioner

Si usted prefiere esta carta en español por favor llame al 866-278-7134.