STATE BOARD OF HEALTH

OKLAHOMA STATE DEPARTMENT OF HEALTH
1000 N.E. 10th
Oklahoma City, Oklahoma 73117-1299

Tuesday, May 14, 2013 11:00 a.m.

R. Murali Krishna, President of the Oklahoma State Board of Health, called the 379th regular meeting of the Oklahoma State Board of Health to order on Tuesday, May 14, 2013 at 11:04 a.m. The final agenda was posted at 3:46 p.m. on the OSDH website on May 10, 2013, and at 10:00 a.m. at the building entrance on May 13, 2013.

ROLL CALL

Members in Attendance: R. Murali Krishna, M.D., President; Ronald Woodson, M.D., Vice-President; Martha Burger, M.B.A., Secretary-Treasurer; Jenny Alexopulos, D.O.; Barry L. Smith, J.D.; Timothy E. Starkey, M.B.A.;
Absent: Terry Gerard, D.O.; Cris Hart-Wolfe

Central Staff Present: Terry Cline, Commissioner; Julie Cox-Kain, Chief Operating Officer; Henry F. Hartsell, Deputy Commissioner, Protective Health Services; Steve Ronck, Deputy Commissioner, Community and Family Health Services; Toni Frioux, Deputy Commissioner, Prevention and Preparedness Services; Mark Newman, Director of Office of State and Federal Policy; Don Maisch, Office of General Counsel; Leslea Bennett-Webb, Director of Office of Communications; Joyce Marshall, Director of Office of Performance Management; Neil Hann; Jay Holland; Commissioner's Office; Janice Hiner, Felesha Scanlan, VaLauna Grissom.

Visitors in attendance: (see sign in sheet)

Call to Order and Opening Remarks

Dr. Krishna called the meeting to order. Dr. Krishna recognized guests in attendance, David Dude with the American Cancer Society and Gary Cox with the Oklahoma City-County Health Department.

REVIEW OF MINUTES

Dr. Krishna directed attention to review of the minutes of the April 9, 2013, Regular Board meeting.

Dr. Alexopulos moved Board approval of the minutes of the April 9, 2013, Regular Board meeting with corrections, as presented. Second Mr. Starkey. Motion carried.

AYE: Alexopulos, Krishna, Smith, Starkey, Woodson
ABSTAIN: Burger
ABSENT: Gerard, Wolfe

STRATEGIC MAP UPDATE PRESENTATION: Stephen W. Ronck, MPH, Deputy Commissioner for Community & Family Health Services; Henry Hartsell Jr, Ph.D., Deputy Commissioner for Protective Health Services

Oklahoma State Board of Health Strategic Plan Update: Strengthen Public Health Systems

Stephen W. Ronck, MPH
Deputy Commissioner for Community & Family Health Services

Henry Hartsell Jr., Ph.D.
Deputy Commissioner for Protective Health Services
May 14, 2013

1

Strategic Map: SFY 2011-2015 Central Challenge

Achieve Targeted Improvements in the Health Status of Oklahomans

- **Improve Targeted Health Outcomes**
  - Achieve Improvements In Oklahoma Health Improvement Plan (OHIP) Flagship Issues
  - Focus on Core Public Health Priorities
  - Reduce Health Inequities
- **Lead Public Health Policy & Advocacy Development**
  - Target Campaigns on Community Needs, Return on Investment, & Scientific Evidence
  - Identify & Establish Public Health Champions
  - Serve as Educational Resource on the Value of All Public Health Issues
- **Strengthen Public Health Systems**
  - Evaluate Infrastructure to Support Public Health Systems
  - Achieve Accreditation & Create a Quality Improvement Culture
  - Employ Strategies for Public Health Workforce Recruitment
  - Achieve Compatible Health Information Exchange Across Public/Private Sectors
  - Foster Collaborative Relationships With Public & Private Partnerships
- **Leverage Resources for Health Outcome Improvement**
  - Facilitate Access to Primary Care
  - Focus on Prevention
  - Use Comparative Effectiveness Research & Evaluate Science
  - Monitor Funding Opportunities
  - Educate & Strategically Plan for Health Systems Change

Engage Communities to Leverage Effectiveness
Utilize Social Determinants of Health & Whole Person Wellness Approaches
Responsibly Align Resources to Maximize Health Outcomes

2

Evaluate Infrastructure to Support Public Health Systems

- Compliance with PHAB Governance and Operations Standards (FY13)

	Target		Actual
PHAB Domains 11 & 12	90%	→	100%

- Evaluation of Agency Infrastructure (FY13)

	Target		Actual
ASTHO, NACCHO, PHAB	100%	→	100%

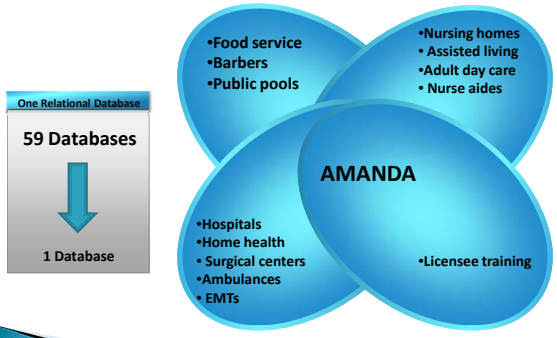
3

Evaluate Infrastructure to Support Public Health Systems

- PHAB Domain 6, Enforce Public Health Laws
  - Areas of Excellence
    - Advisory committees & internal QI meetings
    - Inspection consistency
    - Website access to requirements, applications, education
    - Quick Reader Codes
  - Opportunities for Improvement
    - Continue use of QI
    - "AMANDA" integrated information/workflow automation system

4

Infrastructure Effectiveness & Accountability



Participants: OMES, CSDC Systems, OSDH

5

Infrastructure
AMANDA Features and Uses

Features
- •User friendly
- •Real time data
- •Drilldown
- •Personalization
- •Business rules

Uses
- Case load coordination
- Revenues
- Customer service requests
- Web statistics
- Renewal rates

6

Infrastructure
AMANDA Goals

- **Accountability:**
  - Inspection mandates – Baseline 56% → Target 100%
  - Programs with standard business rules – 13% → 100%
  - Online license applications 0 → 100%
- **Efficiency**
  - 30% reduction in clerical time
- **Customer service**
  - Customer satisfaction – 82% → 94%
- **Transparency**

7

Infrastructure
AMANDA Project Timeline

2007
- PHS approaches Office of State Finance

2011
- Statewide contract awarded to CSDC
- Oklahoma Innovation, Efficiency and Accountability Act
- OSDH "statement of work" finalized
- OSDH retains management analyst for project

2009
- Oklahoma Government Modernization Act

2012
- OSDH retains second management analyst for project

2013
- Survey of Customer Needs
- AMANDA goes live in Counselor and Occupational Licensing

8

Achieve Accreditation and Create a Quality Improvement Culture

- **OSDH and Comanche Co. Health Dept. Among First Accredited**
- **Increase OSDH Quality Improvement Teams**
  - Target (CY11) 9 → Actual (CY11) 19; Target (CY12) 25 → Actual (CY12) 65
- **National Recognition for OSDH QI/PI Systems, Tools, and Processes (CY11 & 12)**
  - Target (CY11) 7 → Actual (CY11) 10; Target (CY12) 10 → Actual (CY12) 14

9

Employ Strategies for Public Health Workforce Recruitment

- **Developed a Comprehensive plan for addressing Job Classification and compensation in unclassified and classified services.**
  - Established a contract with the Hay Group for unclassified review. Project is complete.
  - Classified positions reviewed by Human Resources and HCM. Nearly complete (1000 positions reviewed).
- **Pursued statutory change to expand OSDH unclassified hiring authority through SB 557. Legislation likely to be signed into law.**

10

Achieve Compatible Health Information Exchange Across Public/Private Sectors

	Baseline		Target
Capability/Upgrades			
LIMS – (FY14)	5%	→	100%
OSIIS – (FY13)	10%		100%
Integration			
IPHIS Vendor selection (FY13)	0%	→	100%
IPHIS Planning (Met FY13)	0%		100%
LAB ERLs – (FY16)	20%		100%
VXU Messages (Met in FY12)	0%		100%
Interoperability			
Meaningful Use S1 (Met in FY12)	0%	→	100%
Immunization Inventory (FY13)	0%		100%
Cost Tracking			
Task codes (FY13)	0%	→	100%

11

Foster Collaborative Relationships with Public & Private Partners

- **State Chamber, the media, the Oklahoma Academy and other private/public partners planned & supported the February 28, 2013 Certified Healthy award celebration with over 900 in attendance.**
- **Certified Healthy Schools, Communities, Businesses (FY12)**

	Target		Actual
Schools	11	→	314
Communities	25	→	52
Businesses	(no Target)	→	350

- **TSET/ODMHSAS/OSDH adopted Mobilizing for Action through Planning and Partnerships (MAPP) community assessments and working on shared communication, evaluation, and strategic plan templates.**
- **Preparing for a Lifetime, Every Week Counts Campaign**
  - Currently, 55 of 59 Oklahoma birthing hospitals are enrolled, affecting more than 95 percent of births in the state.
  - Early Inductions & C-sections declined by 77%

12

that SmartNet and MyHealth are discussing a merger which would give the state a fairly large and predominant health information exchange system. The OSDH will connect with this exchange over the course of a few years. The first goal is bidirectional information exchange of immunization data from the OSDH immunization registry. Julie concluded by stating that the data presented in Steve Ronck's slides really means that all of these programs will benefit by receiving health information data real time.

The presentation concluded.

COMMITTEE REPORTS

Executive Committee

Dr. Krishna provided the following reminders Board:

- The Annual Employee of the Year Recognition Ceremony will take place in Room 806, following the Board meeting.
- New subcommittee assignments will be revisited in July, after the election of new officers in June.
- The annual Board of Health retreat will be held August 16-18, at the Roman Nose State Park Lodge in Watonga. Please make your calendars.

Finance Committee

Expenditure Forecast Assumptions

Dr. Woodson directed attention to the Financial Brief provided to each Board member and presented the following Finance Report and Board Brief as of April 23, 2013:

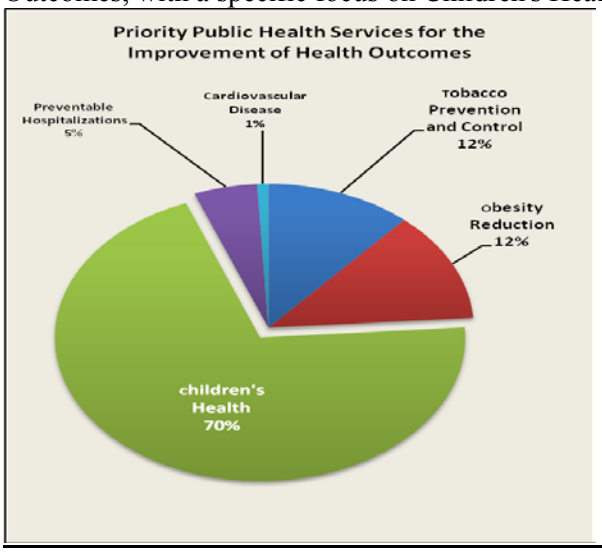
Payroll forecasted through June 30, 2013 including vacancies likely to fill within the current budget period

- Encumbrances shown as actual as of the report date
- Expenditure forecasts limited to realistic amounts expected to spend out during the current budget period
- Surplus/(Deficit) is projected as of June 30, 2013

Dr. Woodson provided an explanation of the Dashboard Warning(s):

- Overall the Department is forecasted to spend 97.60% of its budget.
- All areas are forecasted to achieve "Green Light" status through June 30, 2013.
- Budget forecasts do NOT include projections of sequestration or budget reductions in the current year nor have written notifications of budget reductions been made.
- All expenditures will be monitored closely and adjustments in spending will be made as needed to ensure optimal budget performance for the Department.

Dr. Woodson directed Board attention to the Finance Board Brief contained in the packet. The Financial Brief this month focuses on the Public Health Priority Number 2, Priority Programs for the Improvement of Health Outcomes, with a specific focus on Children's Health.



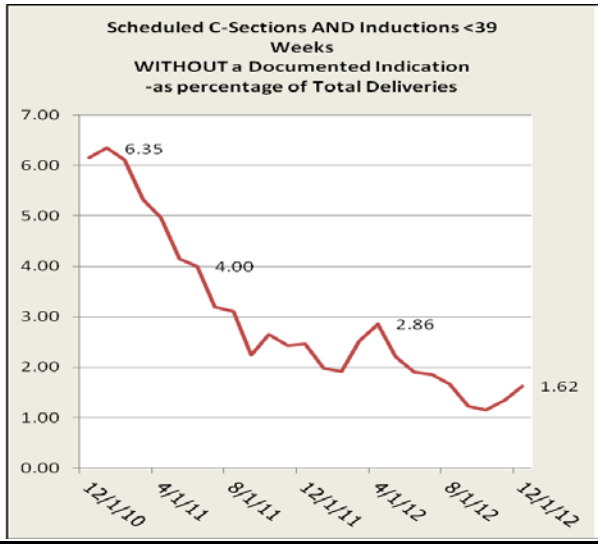


Table detail is provided this month to illustrate Children's Health programs focused on improving health over a life course and span the period from preconception to adolescence.

- Children's Health programs constitute 70% of this agency priority area.
- Also included is an updated chart indicating the success of the *Every Week Counts* program at reducing early scheduled C-sections and inductions without a documented medical indication.
- The OSDH received $1 million dollars in state appropriation in state fiscal year 2013 to support child health programs including *Every Week Counts*.
- This is an example of how effective public health interventions targeted toward prevention can reduce healthcare costs.

SFY 2014 Budget

The proposed SFY 2014 General Appropriation to OSDH includes an increase of $1.2 million to address the following:

- $700,000 for OSDH, TCCHD and OCCHD to address infant mortality reduction
    - This funding will complete the $1.7 million annual increase requested by the Department for SFY 2013.
- $500,000 for inspection of Veterans Centers
    - This supports a separate bill that would require the OSDH to inspect Veteran's Homes
    - The estimated annual expense associated with this activity is $700,000
    - Saving generated through consolidation efforts will be used to offset difference

The report concluded.

Accountability, Ethics & Audit Committee

The Accountability, Ethics, & Audit Committee met with Jay Holland, and Don Maisch. Mr. Smith indicated there were issues to be addressed by the Board; however, due to the nature of the items, Mr. Smith recommended the items be discussed in Executive Session.

The report concluded.

Public Health Policy Committee

The Policy Committee met on Tuesday, May 14, 2013. Mr. Starkey met with Mark Newman at the Oklahoma State Department of Health in Oklahoma City, Oklahoma. Dr. Terry Gerard was unable to attend. Mark Newman provided an update regarding legislation requested by the agency. Electronic copies of the Policy Committee Report for May 13, 2013 were emailed to all BOH members by VaLauna. These reports will continue to be sent each Monday throughout the legislative session.

It is very near the end of this legislative session and much attention is being focused on appropriation and budget issues. The Oklahoma State Department of Health received an increase in appropriations for the second consecutive year. Our appropriation was increased by $1.2 million. If members are interested in tracking the legislation associated with appropriation and budget issues, the following are the bill numbers of interest: **HB 2301** is the General Appropriation (GA) bill and the Health Department appropriation is in Section 60. **HB 2304** is the budget limit bill for the agency. **SB 1124** is the Unclassified FTE bill which authorizes the positions which may be unclassified for each state agency.

SB 347, which transfers the Fire Extinguisher Licensing program from the State Department of Health to the Office of the State Fire Marshall, has been signed by the Governor.

SB 578 establishes a revolving fund for civil monetary penalties is has been signed by the Governor.

HB 1083 clarifies terms in the Emergency Medical Services program to comply with national accreditation has been signed by the Governor.

HB 1467, the legislation to merge multiple advisory committees within the Department and combine the Barber Board and the Board of Cosmetology, has been signed by the Governor.

SB501 specifies that all buildings and properties owned by the state will be designated as nonsmoking. All building and properties owned or operated by a county or municipal government, at their discretion, may be designated as nonsmoking. The measure eliminates language regarding smoking rooms. Finally, cities and towns will be authorized to enact laws restricting smoking on properties owned and operated by these governing bodies. Such authorization allows for the prohibition of smoking on city and municipal properties. This bill has been signed by the Governor.

SB 667, which prohibits the use of electronic benefit cards for the Temporary Assistance for Needy Families (TANF) program at certain locations, including retail tobacco stores, has been signed by the Governor.

If members of the Board have any questions regarding any policy issues or proposed legislation, please do not hesitate to contact Mark Newman for additional information or to provide input.

The next meeting of the Policy Committee will be prior to the June Board Meeting.

PRESIDENT'S REPORT

Dr. Krishna advised the Board of new member appointments. Dr. Robert Scott Stewart has been appointed to fill Dr. Davis' unexpired term effective immediately and Dr. Charles Grim has been appointed to Board effective July 1st. Next, Dr. Krishna encouraged all to join the Governor's Walk for Wellness, Wednesday, May 15, 11:30 AM at the North Plaza of the State Capitol Complex.

Dr. Krishna briefly discussed current efforts to establish treatment centers in Oklahoma City for individuals dealing with mental health and substance abuse disorders. He indicated that collaboration between the public and private sector is the key to a successful initiative.

He touched on a recent seminar he gave in Chicago attended by international participants. This local community is interested in modeling the efforts of the Alliance for Uninsured in Oklahoma City. To have this kind of meaningful impact on this community in a positive way is very exciting.

Lastly, on behalf of the Commission to Transform to the Healthcare Safety Net in Oklahoma County, Dr. Krishna presented a plaque to Dr. Cline for his dedicated service.

COMMISSIONER'S REPORT

Dr. Cline thanked Dr. Krishna for the recognition and plaque as well as his role in leading the efforts around the uninsured in both Oklahoma and around the nation.

Dr. Cline highlighted the Public Health Accreditation award discussed by Steve Ronck and Hank Hartsell as well as other awards displayed in the Board room. These awards were received at the Oklahoma Quality Team Day Ceremony. The OSDH submitted 7 of the 76 projects for consideration. All 7 projects received the Governor's Commendation. The OSDH received 3 of the 7 specialty awards granted which included the Quality Crown Award, which is the top honor.

Governors Commendation of Excellence:

- Step UP Performance Management System, Oklahoma State Department of Health
- Walk the Talk Employee Wellness Program - Cherokee, Craig, Delaware, Mayes and Ottawa County Health Departments
- Jackson County Health Department Fax Referral Project
- Consumer Protection Food Service Rule Distribution Project
- Certified Healthy Oklahoma Schools Quality Improvement Project - Seminole County Health Department
- Every Week Counts: A Statewide Quality Improvement Initiative to Eliminate Non-Medically Indicated Births at < 39 Weeks
- Child Guidance Service: Program Evaluation

Specialty Awards:

- **Motivating the Masses Award Recipient:** Walk the Talk Employee Wellness Program - Cherokee, Craig, Delaware, Mayes and Ottawa County Health Departments
- **Judges Choice Award Recipient:** Jackson County Health Department Fax Referral Project
- **Quality Crown Award Recipient:** Step UP Performance Management System, Oklahoma State Department of Health

Dr. Cline emphasized the success of the projects is a result of the work of many employees.

He highlighted a recent school childhood obesity walkathon at the William Penn Elementary School in Tulsa. The principal recognized the need to improve health outcomes for her students and as a result partnered with the American Associations of Physicians of Indian origin to conduct a Saturday educational training for parents and students.

Dr. Cline recently attended a Big Check Event in Ardmore. The community have received certified healthy status, applied for and received an incentive grant through the Tobacco Settlement Endowment Trust. The community chose to use these funds to build a community garden, fully accessible to the community.

Lastly, Dr. Cline met with McMahan, Executive Director, Wilderness Matters, Inc. to discuss open access to public places for people living with disabilities and the importance of overall health for all communities in the state. Some groups are often neglected from those health improvement initiatives and so this was a powerful challenge to ensure we don't leave groups of Oklahomans behind in implementing future health initiatives.

The report concluded.

NEW BUSINESS

No new business.

EXECUTIVE SESSION

Dr. Alexopulos moved Board approval to go in to Executive Session at 12:00 PM pursuant to 25 O.S. Section 307(B)(4) for confidential communications to discuss pending department litigation and investigations; pursuant to 25 O.S. Section 307(B)(1) to discuss the employment, hiring, appointment, promotion, demotion, disciplining or resignation of any individual salaried public officer or employee and pursuant to 25 O.S. Section 307 (B)(7) for discussing any matter where disclosure of information would violate confidentiality requirements of state or federal law.

- Tulsa Dental HAI Investigation and Response 2013
- Office of Accountability Systems Investigation Policy and Personnel Update

Second Ms. Burger. Motion carried.

AYE: Alexopulos, Burger, Krishna, Smith, Starkey, Woodson
ABSENT: Gerard, Wolfe

Dr. Alexopulos moved Board approval to move out of Executive Session. Second Ms. Burger. Motion carried.

AYE: Alexopulos, Burger, Krishna, Smith, Starkey, Woodson
ABSENT: Gerard, Wolfe

Dr. Alexopulos moved Board approval to implement recommendations by Barry Smith that Lloyd Smith be appointed as the Interim Director for Internal Audit while continuing his current role as the Director of Internal Audit Unit. The unit will continue to handle OAS cases as they have within the past couple of months alongside Dr. Alexopulos and Barry Smith. There will be an update in June regarding a long-term position and recommendation for the office. Second Ms. Burger. Motion carried.

AYE: Alexopulos, Burger, Krishna, Smith, Starkey, Woodson
ABSENT: Gerard, Wolfe

ADJOURNMENT

Dr. Alexopulos moved Board approval to Adjourn. Second Ms. Burger. Motion carried.

AYE: Alexopulos, Burger, Krishna, Smith, Starkey, Woodson
ABSENT: Gerard, Wolfe

The meeting adjourned at 12:46 p.m.

Approved

R. Murali Krishna M.D

_____

R. Murali Krishna, M.D.
President, Oklahoma State Board of Health
June 11, 2013