



Directory of Nurse Aide Registries

2015-2016

#	State/Territory	Who maintains the registry in your state?	Who investigates complaints in your state?
1	Alabama	Sunijaja Smith, ASA Alabama Certified Nurse Aide Registry Alabama Department of Public Health Division of Healthcare Facilities PO Box 303017 Montgomery, AL 36130-3017 Phone: 334.206.5169 Fax: 334.206.3031 E-mail: NARcorrespondence@adph.state.al.us	Ray Gibson, RN Registry Supervisor Alabama Department of Public Health, Complaint Unit Supervisor Division of Healthcare Facilities PO Box 303017 Montgomery, AL 36130-3017 Phone: 334.206.5163
2	Alaska	Lisa Maroney Nurse Aide Registry Department of Commerce, Community & Economic Development Division of Corporations, Business & Professional Licensing 550 W. 7th Avenue, Suite 1500 Anchorage, AK 99501 Phone: 907.269.8169 Fax: 907.269.8196 E-mail: Lisa.Maroney@alaska.gov Website: https://www.commerce.alaska.gov/web/cbpl/ProfessionalLicensing/NurseAideRegistry.aspx	Ed Riefle, Investigator Department of Commerce, Community & Economic Development Division of Corporations, Business & Professional Licensing 550 W. 7th Avenue, Suite 1500 Anchorage, AK 99501 Phone: 907.269.8124 Fax: 907.269.8195 E-mail: Ed.Riefle@alaska.gov
3	Arizona	Joey Ridenour, RN, MN, FAAN Executive Director Arizona State Board of Nursing 4747 N. 7th Street, Suite 200 Phoenix, AZ 85014-3653 Phone: 602.771.7801 Website: http://www.azbn.gov	Joey Ridenour, RN, MN, FAAN Executive Director Arizona State Board of Nursing 4747 N. 7th Street, Suite 200 Phoenix, AZ 85014-3653 Phone: 602.771.7801
4	Arkansas	Prometric 1260 Energy Lane St. Paul, MN 55108 Phone: 800.818.8917 Fax: 800.813.6670	Prometric 1260 Energy Lane St. Paul, MN 55108 Phone: 800.818.8917 Fax: 800.813.6670
5	California	Paul DeHerrera, Chief Department of Public Health Licensing & Certification Program CNA/HHA/CHT Certification Unit P.O. Box 997416, MS 3301 Sacramento, CA 95899-7416 Phone: 916.327.2445 Fax: 916.552.8785 E-mail: cna@cdph.ca.gov	Department of Public Health Licensing & Certification Program Investigation Section P.O. Box 997416, MS 3303 Sacramento, CA 95899-7416 Phone: 916.552.8883 Fax: 916.552.8788 E-mail: Marc.Parker@cdph.ca.gov Criminal Background Section P.O. Box 997416, MS 3304 Sacramento, CA 95899-7416 Phone: 916.552.8885 Fax: 916.552.8854 E-mail: Juan.Chacon@cdph.ca.gov

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6	Colorado	State Board of Nursing 1560 Broadway, Suite 1350 Denver, CO 80202 Phone: 303.894.2430 Alternate Phone: 303.894.2458 Fax: 303.894.2821 E-mail: Dora_nursingboard@state.co.us	State Board of Nursing 1560 Broadway, Suite 1350 Denver, CO 80202 Phone: 303.894.2430 Alternate Phone: 303.894.2458 Fax: 303.894.2821 E-mail: Dora_nursingboard@state.co.us
7	Connecticut	Prometric - CT Nurse Aide 7941 Corporate Dr. Nottingham, MD 21236 Phone: 866.499.7485 E-mail: ctcna@prometric.com Website: https://registry.prometric.com/registry/publicCT	Connecticut Department of Public Health 410 Capitol Ave., MS# 12 MQA Hartford, CT 06134-0308 Phone: 860.509.7603 option #1 Fax: 860.707.1983 E-mail: dph.nurseaide@ct.gov
8	Delaware	Division of Long Term Care Residents Protection 3 Mill Road, Suite 308 Wilmington, DE 19806 Phone: 302.577.6666 Fax: 302.577.6672 Website: www.prometric.com/nurseaide/DE	Long Term Care Residents Protection 3 Mill Road, Suite 308 Wilmington, DE 19806 Phone: 302.577.6661
9	District of Columbia	Pearson VUE PO Box 13785 Philadelphia, PA 19101-3785 Phone: 888.274.6060 Website: www.pearsonvue.com District of Columbia Board of Nursing 899 North Capitol Street, NE; Suite 200 Washington, DC 20002 Phone: 202.724.8846 Fax: 202.727.8677 Website: www.hpla.doh.dc.gov	District of Columbia Board of Nursing 899 North Capitol Street, NE; Suite 200 Washington, DC 20002 Phone: 202.724.8846 Fax: 202.727.8677 Website: www.hpla.doh.dc.gov
10	Florida	Florida Department of Health Division of Medical Quality Assurance Certified Nursing Assistant Registry 4052 Bald Cypress Way, BIN C-13 Tallahassee, FL 32399-3262 Phone: 850.245.4125 Fax: 850.412.2207 E-mail: MQA.CNA@flhealth.gov Website: www.floridasnursing.gov Prometric Testing Information Phone: 888.277.3500 E-mail: FLCNA@prometric.com Website: www.prometric.com/Florida	Florida Department of Health Division of Medical Quality Assurance Consumer Services Unit 4052 Bald Cypress Way, Bin C-75 Tallahassee, Florida 32399-3275 Phone: 850.245.4339 E-mail: MQA.ConsumerServices@flhealth.gov Website: www.floridahealth.gov/licensing-and-regulation/enforcement/index.html

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11	Georgia	Mary Vaughan, Manager Georgia Medical Care Foundation PO Box 105753 Atlanta, GA 30348 Phone: 678.527.3010 Alternate Phone: 800.414.4358 Fax: 678.527.3034 Website: www.mmis.georgia.gov	Department of Community Health Healthcare Facility Regulation Division Long Term Care Section 2 Peachtree Street, NW, 31st Floor Atlanta, GA 30303 Phone: 404.657.5850 Alternate Phone: 800.878.6442
12	Guam	Marlene Carbullido, RN, MSN Executive Officer Guam Board of Nurse Examiners 194 Hernan Cortez Avenue, Suite 213 Hagatna, Guam 96910 Phone: 671.735.7412 Fax: 671.734.7413 E-mail: Marlene.Carbullido@dphss.guam.gov	Marlene Carbullido, RN, MSN Executive Officer Guam Board of Nurse Examiners 194 Hernan Cortez Avenue, Suite 213 Hagatna, Guam 96910 Phone: 671.735.7412 Fax: 671.734.7413 E-mail: Marlene.Carbullido@dphss.guam.gov
13	Hawaii	Department of Commerce and Consumer Affairs Professional and Vocational Licensing Division Nurse Aide Program Vendor: Prometric 345 Uluniu Street, Suite 308 Kailua, Hawaii 96734 Phone: 808.261.8182 Fax: 808.261.8240	Department of Health (Medicare) Office of Health Care Assurance Medicare Section 601 Kamokila Boulevard, Room 395 Kapolei, Hawaii 96707 Phone: 808.692.7420 Department of Human Services (Adult Protective Services) Social Services Division 1390 Miller Street, Room 209 Honolulu, Hawaii 96813 Phone: 808.586.4997
14	Idaho	PO Box 83720 Boise, ID 83720-0009 Phone: 800.748.2480 E-mail: IDNAP@dhw.idaho.gov Website: https://registry.prometric.com/registry/publicID	David Scott, Supervisor of Long Term Care Division of Medicaid, Bureau of Facility Standards Department of Health and Welfare PO Box 83720 Boise, ID 83720-0009 Phone: 208.334.6626 Fax: 208.364.1888
15	Illinois	Health Care Worker Registry 525 W. Jefferson St. Springfield, IL 62761 Phone: 844.789.3676 Fax: 217.524.0137	Illinois Department of Public Health Office of Health Care Regulations, LTC Field Operations 525 W. Jefferson St. Springfield, IL 62761 Phone (24-hour hotline): 800.252.4343
16	Indiana	Darlene K. Jones Health Care Records and Registry Services 2 North Meridian Street, Section 4B Indianapolis, IN 46204 Phone: 317.233.7351 Fax: 317.233.7750 E-mail: aides@isdh.IN.gov Website: www.in.gov/pla	Kelly Suchar, Training Manager Indiana State Department of Health Health Care Records and Registry Services 2 North Meridian Street, Section 4B Indianapolis, IN 46204 Phone: 317.233.7904 Fax: 317.233.7477

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17	Iowa	<p>Greg DeMoss Direct Care Worker Registry Division of Health Facilities Iowa Department of Inspections and Appeals Lucas State Office Building 321 East 12th Street Des Moines, IA 50319-0083 Phone: 515.281.4077 Fax: 515.281.6259 E-mail: Greg.DeMoss@dia.iowa.gov Website: www.dia-hfd.state.ia.us SING: www.info.state.ia.us/sing</p>	<p>Department of Inspections and Appeals Health Facilities Division Lucas State Office Building 321 East 12th Street Des Moines, IA 50319 Phone: 515.281.4115 Fax: 515.242.5022</p>
18	Kansas	<p>Kansas Department for Aging and Disability Services, Health Occupations Credentialing 612 S Kansas Ave Topeka, KS 66605 Phone: 785.296.6877 Fax: 785.296.3075 E-mail: certification@kdads.ks.gov Website: www.ksnurseaidregistry.org</p>	<p>Mary Jane Kennedy Licensure, Certification and Evaluation Commission Kansas Department on Aging New England Building 612 S Kansas Avenue Topeka, KS 66606 Phone: 785.296.1265 Fax: 785.296.0256 E-mail: wwwmail@kdads.ks.gov Website: www.kdads.ks.gov</p>
19	Kentucky	<p>Kentucky Board of Nursing 312 Whittington Parkway, Suite 300-A Louisville, KY 40222 Phone: 888.530.1919 Fax: 502.429.1247 Website: http://www.kbn.ky.gov/</p>	<p>Long Term Care Division Office of Inspector General 275 East Main, 5E-B Frankfort, KY 40621 Phone: 502.564.7963 ext. 3291 Fax: 502.564.6546</p>
20	Louisiana	<p>Louisiana State Department of Health and Hospitals Health Standards Section P.O. Box 3767 Baton Rouge, LA 70821 - 3767 Phone: 225.342.0138 Fax: 225.342.5073 Website: http://www.dhh.la.gov/CNADSW</p>	<p>Louisiana State Department of Health and Hospitals Health Standards Section Long Term Care Division P.O. Box 3767 Baton Rouge, LA 70821 – 3767 Phone (Long Term Care Complaint Hotline): 888.810.1819 Fax: 225.342.5073</p>
21	Maine	<p>Phyllis Powell, RN Nursing Education Consultant Maine Registry of Certified Nursing Assistants Maine Department of Health & Human Services State House Station 11 41 Anthony Avenue Augusta, Maine 04333 Phone: 207.624.7300 Fax: 207.287.9325</p>	<p>Department of Health & Human Services Division of Licensing & Certification State House Station #11 41 Anthony Avenue Augusta, Maine 04333</p>

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22	Maryland	Kirby Graham, Administrator Nursing Assistant and Medication Technician Programs Maryland Board of Nursing 4140 Patterson Avenue Baltimore, Maryland 21215-2254 Phone: 410.585.1994 Fax: 410.764.8042	Maryland Board of Nursing 4140 Patterson Avenue Baltimore, MD 21215-2254 Phone: 410.585.1900
23	Massachusetts	Nurse Aide Registry Massachusetts Department of Public Health Division of Health Care Quality 99 Chauncy Street, 11th Floor Boston, MA 02111 Phone: 617.753.8143 Fax: 617.753.7320	Massachusetts Department of Public Health Division of Health Care Quality 99 Chauncy Street Boston, MA 02111 Phone: 617.753.8000
24	Michigan	Bureau of Health Care Services PO Box 30664 Lansing, MI 48909 Phone: 517.241.0554 Registry & Verification Phone: 800.752.4724 Website: www.michigan.gov/healthlicense CNA	Michigan Department of Licensing and Regulatory Affairs Bureau of Health Care Services Complaint and Allegation Division PO Box 30670 Lansing, MI 48909 Phone: 517.373.9196
25	Minnesota	Division Of Compliance Monitoring Nursing Assistant Registry PO Box 64501 St. Paul, MN 55164-0501 Phone (Calls placed in MN only): 800.397.6124 Phone: 651.215.8705 Fax: 651.215.9697 E-mail: Bonnie.Wendt@state.mn.us	Office of Health Facility Complaints 85 East 7th Place, Suite 220 PO Box 64970 St. Paul, MN 55164-0970 Phone: 651.201.4201 Alternate Phone: 800.369.7994 E-mail: Health.ohfc-complaints@state.mn.us
26	Mississippi	Mississippi State Department of Health Bureau of Health Facilities Licensure & Certification P.O. Box 1700 Jackson, MS 39215 Phone: 601.364.1100 Phone: 888.204.6213 Website: www.msdh.state.ms.us Reciprocity & Renewals, Pearson VUE - MS Nurse Aide Registry Website: www.pearsonvue.com	Complaint Unit Mississippi State Department of Health Bureau of Health Facilities - Licensure and Certification P.O. Box 1700 Jackson, MS 39215-1700 Phone: 601-364-1100 Website: www.msdh.state.ms.us
27	Missouri	Hellen Adrian Health Education Unit PO Box 570 3418 Knipp Jefferson City, MO 65102 Phone: 573.526.5686 Fax: 573.526.7656 E-mail: Hellen.Adrian@health.mo.gov Website: http://health.mo.gov/safety/cnaregistry/	Missouri Department of Health and Senior Services PO Box 570 Jefferson City, MO 65102 Phone: 800.392.0210

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28	Montana	Certification Bureau 2401 Colonial Drive, 2nd Floor PO Box 202953 Helena, MT 59620-2953 Phone: 406.444.4980 Fax: 406.444.3456 E-mail: cna@mt.gov	Certification Bureau QAD – DPHHS PO Box 202953 Helena, MT 59620-2953 Phone: 406.444.2099 E-mail: mtssad@mt.gov
29	Nebraska	Connie Wagner, RN, BSN Nursing Support Supervisor Division of Public Health, Licensure Unit Office of Nursing and Nursing Support P. O. Box 94986 Lincoln, NE 68509-4986 Phone: 402.471.4969 Fax: 402.471.1066 Website: http://dhhs.ne.gov/publichealth/Pages/crl_nursing_na_na.aspx	Eve Lewis, Administrator Office of LTC Facilities DHHS, Licensing Unit 301 Centennial Mall South Lincoln, NE 68509-4986 Phone: 402.471.3324 Fax: 402.471.0555 E-mail: Eve.Lewis@nebraska.gov
30	Nevada	Nevada Division of Public & Behavioral Health Bureau of Health Care Quality and Compliance 727 Fairview Dr., Ste E Carson City, NV 89701 Attn: Marie Fish-Dewitt Phone: 775.684.1030 E-mail: mdewitt@health.nv.gov	Sam McCord, BSN, RN Nevada State Board of Nursing 5011 Meadowood Mall Way, Ste 300 Reno, Nevada 89502-6576 Phone: 888.590.6726 E-mail: smccord@nsbn.state.nv.us
31	New Hampshire	Carol Brody, MSN, Ed., RN Program Specialist IV Kim Cicchetto Program Assistant II New Hampshire Board of Nursing 121 South Fruit Street Concord, NH 03301-2431 Phone: 603.271.8282 Alternate Phone: 603.271.6604 Fax: 604.271.6605 E-mail: Carol.Brody@nh.gov E-mail: Kim.Cicchetto@nh.gov Website: http://www.nh.gov/nursing	New Hampshire Board of Nursing 121 South Fruit Street Concord, NH 03301-2431 Phone: 603.271.8282 Alternate Phone: 603.271.6282 Fax: 60.271.6605 E-mail: boardquestions@nursing.state.nh.us Website: http://www.nh.gov/nursing
32	New Jersey	Division of Health Facilities Evaluation & Licensing New Jersey Department of Health & Senior Services Office of Program Compliance - Nurse Aide Registry PO Box 358 Trenton, NJ 08625-0358 Phone: 866.561.5914 Alternate Phone: 609.633.9171 Fax: 609.633.9087 Website: www.njna.psiexams.com	Office of Ombudsman for the Institutionalized Elderly Department of Public Advocate PO Box 852 Trenton, NJ 08625-0852 Phone: 877.582.6995 Website: http://www.nj.gov/ooie/ Division of Health Facilities Evaluation & Licensing NJ State Department of Health and Senior Services PO Box 367 Trenton, NJ 08625-0367 Phone: 800.792.9770

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33	New Mexico	New Mexico Nurse Aide Training & Registry New Mexico Department of Health Program Operations Bureau 2040 S. Pacheco Street, Suite 237 Santa Fe, New Mexico 87505 Phone: 505.476.9040 Fax: 505.476.9048 Website: https://registry.prometric.com/registry/publicNM	DOH/DHI/Program Support Bureau Complaints Department 2040 S. Pacheco Street 2nd Floor, Room 202 Santa Fe, New Mexico 87505 Phone: 505.476.9027 Phone (toll-free in state): 800.752.8649 Fax: 505.476.8977
34	New York	Nancy G. Abeel Bureau of Professional Credentialing New York State Department of Health 875 Central Avenue Albany, NY 12206 Phone: 800.805.9128 Fax: 518.474.7477 E-mail: profcred@health.state.ny.us For CNA verifications only: 800.918.8818 Website: www.prometric.com/nurseaide/ny	MaryJane Vogel, Director Bureau of Centralized Complaint Intake Program New York State Department of Health 875 Central Avenue Albany, NY 12206 Phone: 888.201.4563
35	North Carolina	Department of Health and Human Services Health Care Personnel Registry Section Division of Health Service Regulation 2709 Mail Service Center Raleigh, NC 27699-2709 Phone: 919.855.3969 Phone (24-hour automated line): 919.715.0562 Fax: 919.733.9764 Website: www.ncnar.org	Department of Health & Human Services Division of Health Service Regulation Health Care Personnel Registry Investigations Branch 2719 Mail Service Center Raleigh, NC 27699-2719 Phone: 919.855.3968 Fax: 919.733.3207
36	North Dakota	OBRA Mandated Registry: North Dakota Department of Health Division of Health Facilities 600 East Boulevard Avenue, Dept. 301 Bismarck, ND 58505-0200 Phone: 701.328.2353 Website: https://www.ndhealth.gov/hf/registry/inquiry-search.aspx Unlicensed Assistive Person Registry: Patricia Hill, RN Assistant Director for Practice/Discipline North Dakota Board of Nursing 919 South 7th Street, Suite 504 Bismarck, ND 58504-5881 Phone: 701.328.9788 Fax: 701.328.9785 E-mail: phill@ndbon.org	Bruce Pritschet Division of Health Facilities 600 East Boulevard Avenue, Dept. 301 Bismarck, ND 58505-0200 Phone: 701.328.2352 E-mail: CNARegistry@nd.gov (For Unlicensed Assisted Persons Only) North Dakota Board of Nursing 919 South 7th Street, Suite 504 Bismarck, ND 58504-5881 Phone: 701.328.9788 Fax: 701.328.9785

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37	Ohio	Christine D. Allen Bureau of Information and Operational Support 246 North High Street Columbus, OH 43215-2412 Phone (in Ohio only): 800.582.5908 Phone (outside Ohio): 614.752.9500 Fax: 614.564.2461 E-mail: NAR@odh.ohio.gov	James Hodge Bureau of Long Term Care Quality Ohio Department of Health 246 North High Street 3rd Floor Columbus, OH 43215-2412 Phone: 614.644.6220 E-mail: James.Hodge@odh.ohio.gov
38	Oklahoma	Oklahoma State Department of Health Nurse Aide Registry 1000 N.E. 10th Street Room 1111 Oklahoma City, OK 73117-1299 Phone: 405.271.4085 Fax: 405.271.1130 Website: http://nar.health.ok.gov	Donald D. Maisch Oklahoma State Department of Health Office of General Counsel 1000 N.E. 10th Street Oklahoma City, OK 73117-1299 Phone: 405.271.6017 Phone (after hours): 800.747.8419 Website: http://www.health.ok.gov/program/nrsaid/index.html
39	Oregon	Customer Service Center Oregon State Board of Nursing 17938 SW Upper Boones Ferry Rd. Portland, OR 97224 Phone: 971.673.0685 Fax: 971.673.0684 E-mail: oregon.bn.info@state.or.us Website: www.oregon.gov/OSBN	Oregon State Board of Nursing 17938 SW Upper Boones Ferry Rd. Portland, OR 97224 Phone: 971.673.0685 Fax: 971.673.0684
40	Pennsylvania	Pennsylvania Nurse Aide Registry Pearson VUE P.O. Box 13785 Philadelphia, PA 19101-3785 Phone: 800.852.0518 Fax: 877.543.5215 Website: http://www.pearsonvue.com	Surveyors in the Division of Nursing Care Facilities Department of Health Phone: 717.787.1816 Fax: 717.772.2163 Phone (PA Complaint Hotline): 800.254.5164 Website: www.health.state.pa.us
41	Rhode Island	Donna Valletta, Board Administrator Rhode Island Department of Health Office of Health Professionals Regulation 3 Capitol Hill, Room 105 Providence, RI 02908-5097 Phone: 401.222.5888 Fax: 401.222.3352 Website: www.health.ri.gov	Rhode Island Department of Health Office of Health Professionals Regulation 3 Capitol Hill, Room 105 Providence, RI 02908-5097 Phone: 401.222.5888 Fax: 401.222.3352 Website: www.health.ri.gov
42	South Carolina	Pearson VUE Corporate Headquarters 5601 Green Valley Drive Bloomington, MN 55437-1099 Phone: 952.681.3000 Fax: 952.681.3899	South Carolina Department of Health and Environmental Control Complaint Program 2600 Bull Street Columbia, SC 29201 Phone: 803.545.4205 Phone (hotline): 800.922.6735 Fax: 803.545.4292 E-mail: dennispl@dhec.sc.gov

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43	South Dakota	Winora Robles South Dakota Board of Nursing 4305 S Louise Ave, Suite 201 Sioux Falls, SD 57106 Phone: 605.362.3525 Fax: 605.362.2768	Adeina Ziegler South Dakota Department of Health 615 East 4th St Pierre, SD 57501 Phone: 605.773.3497 Fax: 605.773.6667
44	Tennessee	Department of Health Office of Health Care Facilities 665 Main Stream Drive Nashville, TN 37243 Phone: 615.532.7841 Nurse Aide Registry: 800.778.4504 Fax: 615.248.3601 Attn: Wanda J. King, Program Manager, Nurse Aide Programs E-mail: Wanda.King@tn.gov	Office of Health Care Facilities Central Intake Unit Phone: 877.287.0010 Office of Health Care Facilities Phone: 615.741.7670
45	Texas	Anne Trejo, Manager, NFA Licensing Department of Aging and Disability Services PO Box 149030, MC: E-414 Austin, TX 78714-9030 Phone: 512.438.2050 Alternate Phone: 800.452.3934 Fax: 512.438.2051 E-mail: credential@dads.state.tx.us Website: http://www.dads.state.tx.us/providers/NF/credentialing/nar/index.html	Texas Department of Aging and Disability Services Consumer Rights and Services Mail Code E-240, PO Box 149030 Austin, TX 78714-9030 Phone: 512.438.2011 Phone (in state only): 800.458.9858
46	Utah	Utah Health Technology Certification Center 550 East 300 South Room 2036 Kaysville, UT 84037-2699 Phone: 801.547.9947 Website: www.utahcna.com	Long Term Care Ombudsman Division of Aging & Adult Services 120 North 200 West Salt Lake City, UT 84103 Phone: 801.538.3924 Fax: 801.538.4395 Website: http://health.utah.gov/html/licensing_certifying.html
47	Vermont	Vermont State Board of Nursing 89 Main Street, 3rd floor Montpelier, VT 05620-3402 Phone: 802.828.2819 Alternate Phone: 802.828.2396 Fax: 802.828.2484 Website: www.vtprofessionals.org	OBRA Abuse Related Complaints: Chief, Adult Protective Services Department of Disabilities, Aging, and Independent Living Division of Licensing and Protection 103 South Main Street Waterbury, VT 05671-2306 Phone: 802.241.2345 Other Related Complaints: Vermont State Board of Nursing Linda Davidson, Executive Director Phone: 802.828.3180

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48	Virginia	<p>Brenda Krohn RN, MS Deputy Executive Director Virginia Board of Nursing Perimeter Center 9960 Mayland Drive, Suite 300 Richmond, Virginia 23233 Phone: 804.367.4614 Fax: 804.527.4455 E-mail: Brenda.Krohn@dhp.virginia.gov Website: www.dhp.virginia.gov</p> <p>Paula B. Saxby, R.N., Ph.D. Deputy Executive Director Virginia Board of Nursing C.N.A. Educational Programs Perimeter Center 9960 Mayland Drive, Suite 300 Richmond, Virginia 23233 Phone: 804.367.4597 Fax: 804.527.4455</p>	<p>Virginia Department of Health Professions Enforcement Division Perimeter Center 9960 Mayland Drive, Suite 300 Henrico, Virginia 23233-1463 Phone: 800.533. 1560 Alternate Phone: 804.367.4691 Fax: 804.527.4424 E-mail: enfcomplaints@dhp.virginia.gov</p>
49	Virgin Islands	<p>Virgin Islands Board of Nurse Licensure P.O. Box 304247, Veterans Drive Station St. Thomas, VI 00803 Phone: 340.776.7397 Fax: 340.777.4003 Website: http://www.thevibnl.org/</p>	<p>Virgin Islands Board of Nurse Licensure P.O. Box 304247, Veterans Drive Station St. Thomas, VI 00803 Phone: 340.776.7397 Fax: 340.777.4003 Website: http://www.thevibnl.org/</p>
50	Washington	<p>Susan Worthington, BSN, RN Program Manager NA Training & Competency Evaluation OBRA-Nurse Aid Registry PO Box 45600 Olympia, WA 98504-5600 Phone: 360.725.2597 Fax: 360.493.2581</p> <p>Mindy Schaffner, PhD, MSN, CNS, RN Associate Director of Nursing Education State of Washington Department of Health Quality Assurance Commission Nursing Assistant Program Approval Panel PO Box 47864 Olympia, WA 98504-7864 Phone: 360.236.4745</p>	<p>Loida Baniqued, Field Manager Resident & Client Protection Program Aging & Disability Services Administration Residential Care Services Division PO Box 45600 Olympia, WA 98504-5600 Phone: 360.725.3218 Fax: 360.725.3208</p>
51	West Virginia	<p>Twonna F. Williams, RN Program Manager, Nurse Aide Program Office of Health Facilities, Licensure and Certification 408 Leon Sullivan Way Charleston, WV 25301-1713 Phone: 304.558.0050 Fax: 304.558.1442 Website: http://ohflac.wv.gov</p>	<p>Twonna Williams, RN Program Manager, Nurse Aide Program Office of Health Facilities, Licensure and Certification 408 Leon Sullivan Way Charleston, WV 25301-1713 Phone: 304.558.0050 Fax: 304.558.1442 Website: http://ohflac.wv.gov</p>

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52	Wisconsin	Pearson VUE PO Box 13785 Philadelphia, PA 19101-3785 Phone: 877.329.8760 Website: http://www.pearsonvue.com/wi/nurseaides/	Laurie Arkens, Director Office of Caregiver Quality Department of Health Services PO Box 2969 Phone: 608.261.8319 Fax: 608.264.6340 Website: http://dhs.wisconsin.gov/caregiver/index.htm
53	Wyoming	Laura Hudspeth, MSc, RD, LD State Survey Agency Director Aging Division, Healthcare Licensing & Surveys 6101 Yellowstone Rd, Suite 186C Cheyenne, WY 82002 Phone: 307.777.7123 Fax: 307.777.7127 Website: https://cnaregistry.health.wyo.gov/	Wyoming State Board of Nursing 130 Hobbs Avenue, Suite B Cheyenne, WY 82002 Phone: 307.777.7601 Fax: 307.777.3519

To update the Nurse Aide Registry, please e-mail changes to nnaap_maceinfo@ncsbn.org.