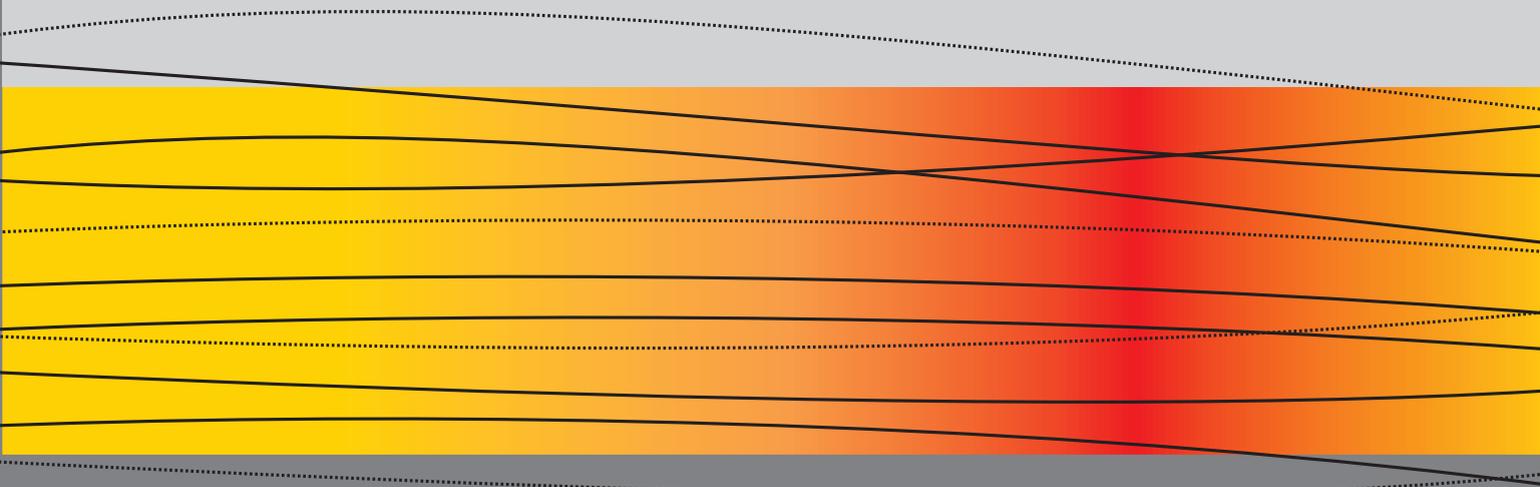


public health
>> in action



OKLAHOMA STATE
DEPARTMENT OF HEALTH
2004 ANNUAL REPORT

public health >> in action

Each day the Oklahoma State Department of Health must address the challenges that are incumbent in protecting and promoting Oklahoma's public health. This can be a daunting and unappreciated task, especially if people are confused about what public health is, or if they never visit their local county health department for services. One definition of public health suggests, "Public health is best distinguished from clinical medicine by its emphasis on preventing disease rather than curing it, and its focus on populations and communities rather than the individual patient."¹ Another definition asserts, "When it works, public health is invisible. An outbreak that never happened is difficult to see. A nonevent is difficult to market."² However you define public health, everyone benefits from its services in terms of lives protected, diseases prevented, and dollars saved in avoided medical care costs, lost wages and productivity.

With the risk of new illnesses only a plane ride away, public health must move quickly to stop the unintentional spread of disease, including diseases never seen before in Oklahoma until recent years, like West Nile virus. Re-emerging diseases such as tuberculosis, and the chronic diseases of our ever-increasing aging population, continue to challenge our public health system. Add to this mix risks to health resulting from personal lifestyles, environmental exposures, workplace hazards, educational disadvantages, socioeconomic issues, and acts of terrorism, and the result is a host of extraordinary challenges that require public health action.

Health care is vital to all of us some of the time, but public health is vital to all of us all of the time.

C. Everett Koop, former U.S. Surgeon General

To meet these challenges, the Oklahoma State Department of Health has transformed itself into an agency that aggressively seeks to increase the quality and years of healthy life for all Oklahomans. Achieving this goal means that the agency must be efficient, effective and accountable in its programmatic activities and investment of resources. It also requires that we join hands with our public health partners in the health care industry, business and labor, educators, community groups, and faith-based alliances to work together for needed changes in public health delivery.

We're happy to do that, and more — whatever it takes — to keep public health moving to improve, protect and promote the health of all Oklahomans.

1. Bloom, Barry R., Ph.D. The Future of Public Health. Harvard Public Health Review, Fall 2000.

2. Evans, Caswell A. Jr. MD, MPH, The Journal of the American Medical Association, Jan. 3, 1996, p.2.

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commissioner's message



Every day, our dedicated team of public health professionals in 67 local county health departments, two city-county health departments, and our Oklahoma City headquarters all work toward a common mission — to reduce morbidity and mortality through prevention. As part of that effort, nearly 800,000 clinical services were provided to 289,000 Oklahomans in 2004 through our local county health department network.

Yet we recognize that to keep Oklahomans healthy, we must collaborate with multiple partners, including the state Department of Human Services, the Oklahoma Health Care Authority, the Department of Mental Health and Substance Abuse Services, the Department of Environmental Quality and a host of nonprofit organizations as well as private medicine and academia. It's that kind of collaboration that has contributed to numerous public health successes in this and the last century, including these achievements: life expectancy has increased from 47 to 77 years; the total mortality rate has been cut by half; deaths from infectious diseases have been greatly reduced, especially in children: in 1900, 30 percent of all deaths were in children less than 5 years old and today it is only 1.4 percent; diseases such as smallpox and polio have been eradicated from the U.S.; motor vehicle death rates per miles driven have decreased 90 percent from 1925 to now; work-related death rates have decreased 90 percent since 1933; more than one million unintended pregnancies are prevented each year through family planning; and cavities in children have decreased 70 percent.

As we sustain the efforts that have achieved these phenomenal results, we must also strive to meet many new and complex challenges in public health, in particular, issues surrounding preparedness, health promotion and health disparities. Our charge now includes these three overarching goals:

- People in all communities should be protected from infectious, environmental and terrorist threats.
- All persons should be able to achieve their optimal lifespan with the best quality of life in every stage of life.
- All persons, regardless of gender, race/ethnicity, education or income, disability, place of residence, or sexual orientation should be protected against disease, injury and disability.

Secondhand Smoke Laws Make a Difference

New secondhand smoke laws prohibiting smoking in most public places and workplaces in Oklahoma went into effect September 1, 2003. The laws were designed to improve the health of all Oklahomans by reducing exposure to secondhand tobacco smoke. > Some business owners were concerned about the effect of the laws on their business. Such was the case of Jack Tate, owner of Oakwood Bowling Center in Enid. Mr. Tate and his

family have operated a bowling center in Enid for more than 58 years. Shortly after the new smokefree laws went into effect, he offered this observation: "The smokefree policy has been very good for us. We were apprehensive about it when the rule was adopted by the legislature, because a large percentage of bowlers do smoke. And we thought that this conceivably could hurt our business. But it's turned out that (although) we lost three teams, we gained that many. Basically, we're

Several recent accomplishments are noteworthy in our efforts to meet these goals. In the last two years, we've conducted more than 25 special terrorism preparedness exercises in Oklahoma communities to test our health system's ability to respond to a terrorist event or other public health crisis. In response to West Nile Virus being introduced into the U.S., we've established a statewide surveillance system that has identified 1,230 birds, 1,166 horses and 122 humans with West Nile Virus and has established that the disease is present in all regions of the state. Our Oklahoma Central Cancer Registry now collects data on 96 percent of all cancers in Oklahoma, a valuable tool in our cancer control efforts.

Several significant successes have occurred recently in the area of health policy development. Last year, the Oklahoma Legislature appropriated funds to pay for breast and cervical cancer diagnosis treatment services for Medicaid-eligible women. A new family planning waiver just recently approved by the federal government will allow us to expand our family planning services to the Medicaid-eligible population. We've had substantial success in reducing secondhand smoke in indoor workplaces, and last November, Oklahomans voted to increase the state cigarette tax to fund tobacco cessation programs and augment state trauma system efforts. Through the "Fit Kids" initiative, Oklahoma's children now have improved food and physical activity choices to help them get a healthy start in life.

The challenge of modern public health is to identify the issues that contribute to poor health outcomes in the populations we serve and to implement the appropriate interventions so that as many people as possible can live long and healthy lives. The last century has shown us how effective public health can be in accomplishing these goals. There are great opportunities for further improvements in the new century, but it won't be easy and it can only be done through the efforts of thousands of dedicated public health professionals. I'm invigorated by the challenge and look forward to working with all of you toward that end.



James M Crutcher, MD, MPH, Commissioner of Health and State Health Officer

the same as we were last year and it hasn't hurt us overall. And we have people tell us all the time that they are coming in to bowl due to the fact that we are smokefree. And our staff loves it. They love it! We don't have ashtrays so it's easier to keep clean. So all in all, we're very happy."

"Abstinence Only" Programs Help Youth Make Informed Decisions In fiscal year 2004, more than 11,000 youth throughout

the state participated in "abstinence only" courses conducted by schools and community organizations and coordinated through the Oklahoma State Department of Health's Child Guidance Service. An "Abstinence Only" coordinator in an Oklahoma school offered this story about a young girl working to break a family cycle of teen pregnancy: "A 15-year-old girl from one of the area schools caught me after class to tell me her story. She began by saying that her mother had become

public health services

Oklahoma is a very different place from what it was just a few years ago — our population is growing older and more diverse; health care costs are soaring; emerging infectious diseases and terrorism make us more vulnerable to outside threats; diabetes, hypertension, and other chronic diseases threaten to erode our quality of life.*

Taking action to address these and other health threats are among the varied tasks local county health departments are responsible for in their communities.

Local county health departments serve an important role in their communities by linking individual health to community health, which assures that public health is people oriented but community focused. In recent years, county health departments have tried to be more responsive to consumer demand for public health information and services. They've attempted to establish themselves as leaders in the community to protect health and the quality of life, and they've sought more direct involvement from the health care sector, educators, civic and business leaders, and the faith community in participating in community-based public health decisions.

Local millage and other revenue sources support county health department services in 69 counties. Eight counties do not have organized health departments: Cimarron, Ellis, Nowata, Osage, Alfalfa, Dewey, Roger Mills, and Washita. Some minimum services, as defined by statute, are provided to these counties by the central office, or nearby county health departments. Oklahoma and Tulsa counties operate city-county health departments independently from the Oklahoma State Department of Health's local health network.

The general organization of a county health department includes a medical director, administrative director, nurses, sanitarians, and child guidance personnel, as well as administrative and support staff. Most counties can offer specialized services provided by nutritionists, social workers, nurse practitioners, and others who are assigned on a regional basis to one or more health departments.

The agency's Central Office Services located in Oklahoma City provide program design and development; oversight, monitoring and evaluation; and technical assistance. They partner with county health departments in identifying shared values and common goals, specific roles and responsibilities in conducting public health programs, and accountability mechanisms.

pregnant at the age of 14 and her older sister had gotten pregnant at age 17. She then told me that she had just begun to date, and the guy she was dating was pressuring her to have sex. After being in the 'Abstinence Only' program and listening to the class on achieving your goals, she knew that having sex with him could jeopardize her most important goals. She wanted to be the first one in her family to go to college and to break the family cycle of teen pregnancy. By focusing on

her goals, she was able to attain a 4.02 grade point average and is living a healthy abstinence lifestyle. Helping teens to achieve their goals through abstinence education means we can make a difference in their lives."

Lead Poisoning Prevention Identifies Children At Risk Lead exposure from housing built before 1978 is still seen as the greatest lead poisoning threat for children. The sources of lead in older housing could

Central Office Services pursue fiscal opportunities through federal, state and private sources to fund programs and services. Staff provide public and professional health education concerning disease prevention and health risk reduction. They enforce public health standards and regulations and affirm that preventive health services and protective measures are in place. They conduct surveillance and evaluation to monitor communities' health status and they identify health disparities.

More than 60 diseases, conditions and injuries are reportable to the Oklahoma State Department of Health. Central office staff monitor specific disease diagnoses and laboratory readings in case more active public health intervention is required. Thousands of laboratory examinations are performed annually to confirm infectious, chronic or genetic diseases. Several trades and professions are licensed through services provided at the central office. Long-term care and related facilities, as well as hospitals, are licensed and certified for participation in the Medicare/Medicaid programs. And each day, hundreds of copies of birth and death records are issued from the Oklahoma City central office.

*CDC: Protecting Health for Life. The State of the CDC, Fiscal Year 2004.

osdh at a glance

commissioner

James M Crutcher, MD, MPH

employees

2,255

As of February 1, 2005, Central Office employees – 833; County Health employees – 1,422.

annual budget

\$227 million

county health departments

69 of 77 counties

vision

Creating a State of Health

mission

To protect and promote the health of the citizens of Oklahoma, to prevent disease and injury, and to assure the conditions by which our citizens can be healthy.

guiding values

Honesty · To be forthright with our customers, communities, suppliers, stakeholders, and one another; to be truthful in all our endeavors.

Integrity · To fulfill our commitments to our customers and to each other; to say what we mean, and to deliver what we promise.

Respect · To treat our customers and one another with dignity and fairness, appreciating the diversity and uniqueness of each individual.

Accountability · To take responsibility for our actions, and those of our agency and to fearlessly seek clarification and guidance whenever there is doubt.

Customer Service · To provide quality and effective services to all.

Trust · To build confidence in our customers and one another through teamwork and open, candid communication.

be lead-based paint or lead solder and pipes in plumbing. In fiscal year 2004, the Childhood Lead Poisoning Prevention Program of the Oklahoma State Department of Health was able to secure approval to share the addresses of children with elevated blood lead levels with local and state housing agencies in order to abate the lead hazards from homes whose owners participate in federally assisted housing programs. The Oklahoma State Department of Health believes this is a

major step in finding rental homes, in particular, that repeatedly result in lead poisoning of children.

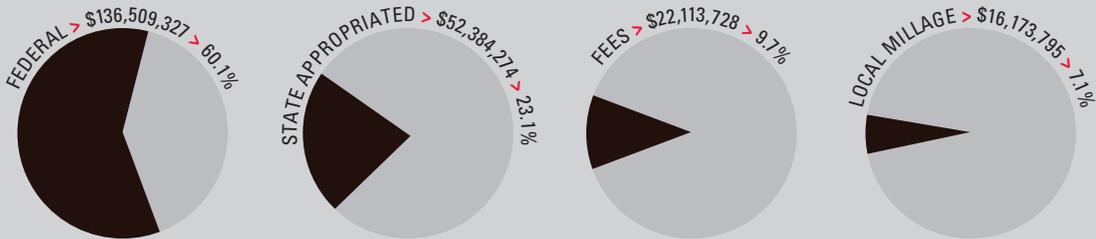
Cancer Registry Receives National Gold

Standard Certification The Oklahoma Central Cancer Registry is an information system designed for the collection, management and analysis of data on persons with a diagnosis of a malignant or neoplastic disease (cancer). The registry is population-based and maintains

fiscal summary >> fiscal year 2004

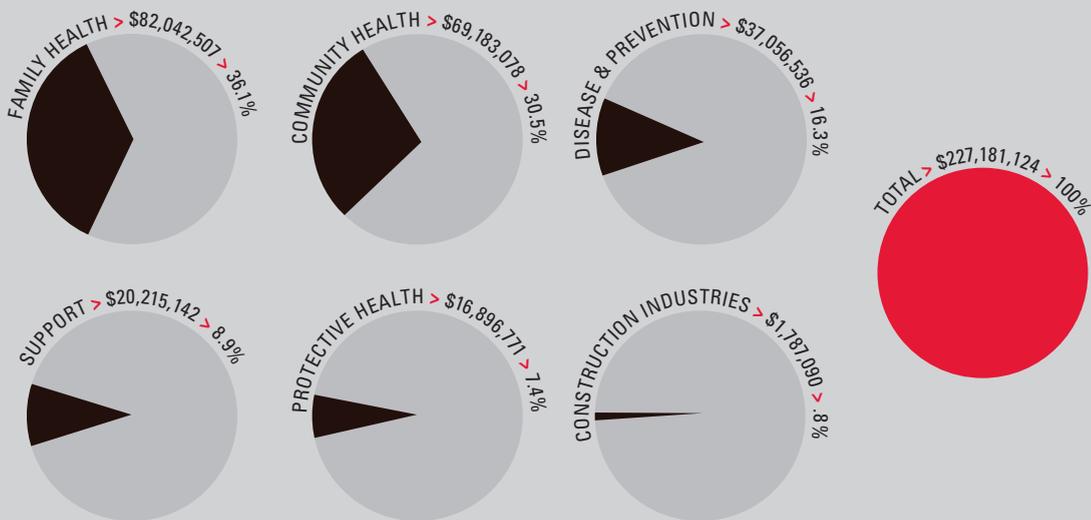
Public health programs conducted by the Oklahoma State Department of Health are funded by: federal funds, state funds appropriated by the Oklahoma Legislature, local millage, and fees collected for services.

Agency Expenditures by Source of Funds



Note: WIC Food costs account for \$49,181,124 or 36.5% of federal expenditures or 22% of total agency expenditures.

Agency Expenditures by Activity



Notes: Construction Industries Board became a separate agency effective July 1, 2004. Oklahoma City and Tulsa city-county health departments function autonomously; thus expenditures made by these entities are not included in this report.

data on all persons with cancer in Oklahoma since 1997. > In fiscal year 2004, the North American Association of Central Cancer Registries awarded the Oklahoma Central Cancer Registry with its "Gold Standard Award." > There are 76 eligible population-based cancer registries in North America, and Oklahoma's registry was one of only 36 that received the gold standard certification. The Oklahoma registry is over 95 percent complete with all reportable cancers in Oklahoma. Data

collected by the registry is used to evaluate treatment outcomes, quality of life issues and referral patterns. Registry data are also used in decision-making processes to find ways to provide quality health care at lower costs and with increased efficiencies.

Disease Detectives Identify Source of Illness
In March 2004, Oklahoma public health officials were notified of a cluster of persons ill with symptoms of fever, cough, shortness

Service Branches

In fiscal year 2004, the service breakout for each of the service branches was as follows:

Community Health

> included the 69 local county health departments that provide public health services, as well as these central office services: Nursing Service, Community Development Service, Injury Prevention Service, and Record Evaluation and Support.

Family Health

> includes the Family Support and Prevention Service, Child Guidance Service, Dental Service, Maternal and Child Health Service, Screening/Special Services/SoonerStart, and WIC Service.

Disease & Prevention

> included the State Epidemiologist, Acute Disease Service, Chronic Disease Service, HIV/STD Service, Immunization Service, Tobacco Use Prevention Service, and the Public Health Laboratory Service.

Protective Health

> included Long Term Care, Health Resources Development Service, Medical Facilities Service, Consumer Health Services, and Quality Improvement and Evaluation Service.

Support

> included the Commissioner of Health, Chief of Staff, Office of Accountability Systems, Internal Audit Unit, General Counsel, Director of Scientific Affairs, Office of Communications, Center for Health Statistics, Civil Rights Administrator, Minority Health Liaison, Financial Management, Budget and Funding, Federal Funds Development, Information Technology, Human Resources, and Building Management/Internal Services/Procurement.

of breath, and fatigue. All ill persons were attending a national basketball tournament in Oklahoma City and were guests at an Oklahoma City hotel. Responding quickly, the Oklahoma State Department of Health, in collaboration with the Oklahoma City-County Health Department, several other state health agencies, and the federal Centers for Disease Control and Prevention, identified the source of the outbreak to be the bacterium *Legionella pneumophila*. > Immediate control measures

were initiated and an epidemiologic investigation revealed exposure to the pool area was associated with illness. The pool area was closed to prevent continued transmission of *Legionella* to hotel guests and employees. Case finding identified 107 of 317 persons with symptoms of legionellosis. Public health officials provided recommendations for remediation of the pool area and worked closely with hotel management to ensure adequate daily monitoring and maintenance

statistical summary >> fiscal year 2004

Administrative Services

1,358,554 Pieces of mail (including 9,238 of accountable mail) mailed by agency Mail Services and 15,043 parcels shipped by Shipping and Receiving to county health departments and other sites.

1,364 Human Resources: 332 New Hires, 354 Terminations 152 Promotions, 88 Salary Adjustments, 93 Equity Adjustments, 345 Freeze Exception forms

33,000 Claims processed by Financial Management, as well as 28,000 time reports, 54,000 Time & Effort sheets, 141,335 receipts, and more than 2,800 journal entries.

Adolescent Health

150 Adults and adolescents were served through community toolkit trainings on youth suicide prevention.

200 High school students and 50 adults in the Oklahoma City public school system were reached through the Second Annual Youth Listening Conference.

250 Copies of the Youth Suicide Prevention State Plan were distributed in Oklahoma and across the country; the plan was also made available on the Oklahoma State Department of Health Web site.

2,093 Visits for obstetric and pediatric clinical services were received by pregnant and parenting teens and their infant children.

134 Parenting adolescents with their infants were provided infant health care through alternative education programs.

1,835 Adolescents participated in an entire teen pregnancy prevention curriculum, including evaluation.

6,000 Contacts with parents and other adults were made involving community coalitions, parent education sessions, and volunteer opportunities.

10 Community-based adolescent pregnancy prevention projects were operated across the state.

Bioterrorism Preparedness

6 Mass Immunization and Prophylaxis Sites (MIPS) full-scale exercises were conducted (1 in each region) and after-action reports were completed to prepare regions to respond to a public health emergency requiring mass medication or immunization.

54 Sanitarians/Environmental Health Specialists from county health departments and Indian Health Service and tribal facilities trained in outbreak investigation and bioterrorism preparedness.

1,757 State and local members of public health workforce trained in Incident Command System.

59 Placement of new satellite receivers and satellite dishes to downlink satellite programming to county health departments, Tulsa and Oklahoma City city-county health departments, and the Oklahoma State Department of Health central office.

67 Placement of updated PictureTel videoconference units at county health departments, Tulsa and Oklahoma City city-county health departments, and Oklahoma State Department of Health central office to provide access to videoconference technology.

Child Abuse Prevention

3,500 Child Abuse Prevention Month campaign packets were distributed across the state.

21 Contracts with community-based public and private agencies and organizations were awarded, monitored, and provided technical assistance.

2,637 Families were screened for potential indicators of child abuse and neglect factors.

811 Families were assessed for child abuse and neglect risk factors.

1,052 Families received home-based parent education and support services.

15,421 Home visits were provided to families.

978 Families attended center-based parent education and support services.

48 Existing and developing multidisciplinary teams received technical assistance and consultation.

36 Training events were held on topics such as the identification and reporting of child abuse and neglect, multidisciplinary team approach to child sexual abuse investigations, child abuse and fatality investigation strategies, drug endangered children, standardized medical documentation of domestic violence-related injuries, and forensic interviewing of children.

1,185 Professionals from law enforcement, public health, childcare, medicine, prevention, education, and domestic violence received specialized training.

6,142 Cases of child abuse and neglect were systematically reviewed by the multidisciplinary child abuse and neglect teams.

Child Care

907 Child care providers attended Emergency First Care and Injury Prevention trainings across the state.

46 County health department professionals received training to serve as local child care health consultants.

2,000 Child Providers Health and Resource Calendars were printed and distributed.

Child Guidance

38,932 Family members received screening, assessment/ evaluation, prevention and intervention services.

61,500 Participants in workshops, training, and consultation on topics related to parenting, development, speech-language, hearing and psychosocial issues.

21,436 Professionals received individual or group consultation services.

20,213 Individuals received outreach and promotion activities designed to inform and link them with health and child guidance services.

11,327 Youth participated in the abstinence only classes in schools

and community organizations.

541 Parents attended abstinence curriculum orientations.

424 Teachers and volunteer trainers attended 55 abstinence curriculum trainings for the purpose of teaching abstinence only courses.

417 Parents attended training so they could educate their youth about abstinence.

193 Radio, newspaper, TV and billboard media outlets conveyed the abstinence only messages to youth and parents.

Child Health

11,103 Children ages 20 and younger received physical or developmental assessments in local county health department child health clinics and community clinics providing contract services.

Children First

77 Counties with Children First home visitation services.

5,869 Families served. Of those families, 52 percent of mothers were between 15 and 19 years of age.

56,398 Completed home visits.

5,312 First-time mothers were referred for home visitation services.

Chronic Disease

255 Community professionals received training on sexual assault prevention that targeted males.

15 Public colleges and universities are collaborating to present the primary prevention program to prevent sexual assault, "Man 2 Man" program to college male students.

451 Community professionals received training on bullying prevention.

147 Individuals representing 6 different school districts were trained in a bilingual elementary school-based curriculum providing basic asthma education and management designed to empower children and their parents to take control of their asthma.

of disinfectant levels of the pool and spa to prevent legionellosis.

Prepare or Beware: Emergency Response

Systems Readied New and emerging public health threats call for innovation and rethinking of public health's role in threats or disasters. Federal and state mandates demand the integration of public health response into existing law enforcement and emergency management structures and

systems. > In fiscal year 2004, with support from the federal Centers for Disease Control and Prevention, the Oklahoma State Department of Health created a Health Emergency Operations Center, commonly referred to as the "Situation Room." The Situation Room will serve as an intelligence center during a threat or public health event, but already this year, it served as the command center for other urgent public health issues. The room is equipped with audio/visual and computer

1,362 Asthma screenings were conducted in childcare and school settings to detect undiagnosed asthma.

412 Professionals received asthma education training.

64 Nursing professionals received an update in intensive diabetes management.

37 Private practice groups are participating in a statewide diabetes collaborative to improve diabetes standards of care and outcomes. Results of this collaborative reflect change in diabetes control by persons with diabetes in these practice groups.

147 Persons attended a "Salad Sister" presentation sponsored by the Diabetes Prevention and Control Program and the Omniplex Grossology exhibit. The "Salad Sister" program promotes the importance of adding fruits and vegetables to the diet.

1,110 Individuals are participating in a pilot program to reduce the risk of heart attack, stroke and diabetes. Of this group of individuals, clinical outcomes reflected a reduction in diastolic blood pressure of 12 points, a reduction of 39 points in low density blood cholesterol, a decrease of 58 points in blood triglycerides, weight loss of 8 pounds, and blood glucose levels were reduced by 22 mg/dl.

750 Copies of the Oklahoma Heart Disease and Stroke Health Program Strategic Plan were disseminated to heart disease and stroke partners statewide.

39,316 Cancer cases processed from 178 reporting facilities resulting in 17,193 incidence cancer cases for 2002.

152 Oklahoma Native American REACH 2010 Project to Reduce Diabetes and Cardiovascular Disease Partners' staff received training in "Adventures in Experiential Education and Physical Activity Programming."

75 Physical activity events per week occur at Oklahoma Native American REACH 2010 Project to Reduce Dia-

betes and Cardiovascular Disease Partners sites.

1,400 Participants received one-year measurements in physical activity interventions through the Oklahoma Native American REACH 2010 Project to Reduce Diabetes and Cardiovascular Disease.

3,582 Women received a clinical breast examination to detect breast cancer through the Oklahoma Take Charge! Program.

3,533 Women received a screening mammogram to detect breast cancer through the Oklahoma Take Charge! Program.

44 Women found to have breast cancer through the Oklahoma Take Charge! Program.

11,182 Women received a cervical Pap smear to detect cervical cancer through the Oklahoma Take Charge! Program.

366 Women found to have high-grade cervical lesions or pre-cancer of the cervix through the Oklahoma Take Charge! Program.

Certificate of Need, and Nursing and Specialized Facility License Administration

423 Nursing and specialized facilities licensed.

546 Total licenses issued to nursing and specialized facilities, including renewals, bed increases, name changes, and changes of ownership.

32 Certificate of Need applications reviewed.

32 Net bed increase, specialized facilities for mentally retarded residents.

4 Net bed increase, hospital-based skilled nursing units.

Certificate of Need, Psychiatric and Chemical Dependency Treatment Facilities

6 Certificate of Need applications reviewed.

6 Beds added to inventory.

Communicable Disease Investigation and Prevention

200 Communicable disease nurses and district nursing supervisors (from both county health departments and from Indian Health Service and tribal health clinics) trained in disease and outbreak investigation.

71 Public health administrators, public health nurses, hospital infection control practitioners, and sanitarians (includes Indian Health Service and tribal personnel also) trained in four two-day basic epidemiology courses.

21,317 Consultations were made with the professional and lay public on the causes and control of communicable diseases.

4,261 Epidemiologic investigations (including follow-up on positive and unsatisfactory rabies specimens) were conducted to identify the source and to control disease outbreaks such as infectious hepatitis and food-borne diseases.

24,580 Disease and laboratory reports reviewed and/or investigated. Public Health Investigation and Disease Detection in Oklahoma (PHIDDO), a secure Web site to electronically submit reportable diseases and conditions, received 12,959 of these reports from clinics, hospitals, laboratories, and one national reference laboratory (including Indian Health Service and tribal health sites).

26 Onsite or in-depth investigations into outbreaks, clusters, and epidemics of infectious disease.

6,516 Epidemiology Bulletins and disease-specific statistical information/statistical summaries distributed.

1,850 Packets of Get Smart: Know When Antibiotics Work posters and patient education materials were distributed to Oklahoma physicians (general practitioners, family practitioners, and pediatricians). This campaign teaches patients and the general public that antibiotics are precious resources that must be used correctly and that many respiratory

infections are caused by germs called viruses and antibiotics are ineffective in treating these viruses.

98 State epidemiologists, state infectious/communicable disease epidemiologists, state bioterrorism personnel, and other public health personnel from 22 southern and southeastern states attended the 28th Annual Convocation of Southern State Epidemiologists (CSSE). The Communicable Disease Division and the Oklahoma Coalition for the Elimination of Tuberculosis hosted this meeting.

77 Seminars and lectures were presented to various professional groups, medical schools and graduate classes, and local health nurses on the principles and application of epidemiological techniques.

43 Environmental specimens processed.

100 Additional autopsies were performed by the Office of the State Medical Examiner with the support of an OSDH contract to increase autopsies of potential infectious disease deaths. This partnership is a critical component of surveillance for fatal infectious diseases. Additional autopsies identified 46 deaths due to infectious disease pathology.

731 Dead wild birds collected and processed for West Nile virus surveillance and testing.

78 Epidemiologic investigations of human cases of West Nile virus.

171 Tuberculosis (TB) contact investigations (cases and suspects).

15 TB contact investigations conducted in facilities and workplaces.

4,719 TB telephone consultations.

3,058 TB x-ray consultations.

175 New tuberculosis cases identified.

235 Number of suspects evaluated.

30,123 Tuberculin skin tests administered.

41 TB presentations to various professional and medical groups.

equipment that provide real time information on hospital status, weather conditions, and both local and national news reports. In an urgent or emergency situation, public health officials can contact incident command posts, strike teams at the state Emergency Operations Center, and three regional Medical Emergency Response Centers. Satellite phones and HAM radios provide redundant communications in case of primary communication equipment failure. > As part of this

emergency preparedness process, in fiscal year 2004 central office and county health department employees were trained in the Incident Command System (ICS). ICS provides the framework for a common command structure that ensures integration with other emergency response partners including law enforcement, firefighters, emergency medical services, emergency management, hazardous materials teams, and other first responders.

Communications

186 News releases, feature articles, and public service announcements provided to news media statewide; more than 1,600 media inquiries received.

394 E-mail requests from visitors to the agency Web site were processed.

411,349 Unique visitors to the agency Web site, generating 18,398,402 page hits.

602 Video/audio production, video-conference, satellite broadcast/distance learning projects completed.

176 Graphics/desktop publishing projects completed.

Consumer Protection

1,062 Bedding licenses issued.

760 Bedding inspections.

31 Consumer Product Safety Commission inspections.

55 Body piercing artists licensed.

31 Body piercing establishments received permits.

11 Drug, cosmetic and medical device facilities licensed. (Note: There are approximately 70 to 80 unlicensed facilities, as there is no statutory authority for licensing.)

15 Drug, cosmetic and medical device facility inspections.

1,227 Hotels/motels licensed.

1,227 Hotel/motel inspections.

102 Accredited and provisionally accredited mammography facilities.

97 Mammography facility inspections performed.

49 Public bathing place permits issued.

9,350 Public bathing place inspections.

21,664 Retail food establishments licensed.

47,274 Retail food inspections.

1,117 Food manufacturers licensed.

1,972 Food manufacturer inspections.

101 Correctional facilities licensed.

287 Correctional facility inspections.

2,784 Permits issued for diagnostic x-ray tubes.

859 X-ray inspections.

Dental Services

33 Counties with active dental education/tobacco use prevention programs.

36,449 Children received classroom dental education/tobacco use prevention instruction.

106,211 Dental educational program encounters.

4,482 Dental program presentations/workshops provided.

913 Dental clinical treatment encounters in health department dental clinics.

4,730 Dental clinical treatment procedures performed in health department dental clinics.

Emergency Medical Services

194 Ambulance services.

143 Certified First Response agencies.

6 Stretcher Aid Van services.

4,469 EMT Basic.

822 EMT Intermediate.

1,557 EMT Paramedic.

26,500 Certified First Responders.

51 EMS training institutions.

43 EMS districts.

66 Examinations administered; 1,959 candidates tested, as follows: 29 Basic EMT tests, 978 candidates; 6 Paramedic and Intermediate tests, 309 candidates; and 31 First Responder tests, 672 candidates.

884 Courses approved.

Family Planning

75,242 Clients received family planning and related health services in 86 county health department clinic sites located across 66 counties and in 20 additional sites provided by contract community partners, for a total of 70 counties providing family planning services.

1,189 Male clients were provided family planning services.

28 Training sessions were provided to county health departments and contract service providers for family planning program updates and special topics, with a total attendance of 2,448.

Health Care Information

6,865 Telephone survey interviews completed for the Behavioral Risk Factor Surveillance System. (CY 2004)

5,427 Telephone survey interviews completed for the Oklahoma Minority Behavior Risk Factor Surveillance Survey. (CY 2004)

110 Oklahoma Cooperative Annual Hospital Surveys processed.

1,000 Information requests completed.

125 of 131 Facilities reported inpatient discharge datasets. (CY 2003)

100 of 101 Facilities reported outpatient surgery (hospital-based) discharge datasets. (CY 2003)

45 of 46 Facilities reported outpatient surgery (free-standing) discharge datasets. (CY 2003)

Health Resources Development Services

37 Total licenses issued to adult day care centers, including renewals, bed increases, name changes, and changes of ownership.

58 Caring Heart volunteers trained.

449 Activity and social directors trained.

52 Outreach activities.

11 Workplace medical plans currently certified.

2 Changes of ownership processed.

45 Requests for information.

1 Complaint investigated.

192,248 Workplace Medical Plan members as of Dec. 31, 2003.

150 Total licenses issued to continuum of care facilities and assisted living centers including renewals, bed increases, name changes, and changes of ownership.

Home Care Administrator Registry

565 Home Care administrators are currently certified.

55 Provisional Certificates issued.

64 Tested for OHCAPA (OK Home Care Administrator Preparedness Assessment).

9 Approved test sites.

1 Approved preparedness program.

5 Attended preparedness program.

509 Renewals @ \$50.00 each.

54 Initial certificates issued.

Immunizations

942,289 Doses of vaccine were administered by county health departments, other public providers, clinics, hospitals, and private physicians.

206 Vaccine-preventable disease investigations were conducted.

595 Oklahoma clinics were participating in the Vaccines for Children Program on January 1, 2004.

297 On-site visits to measure quality assurance were conducted at clinics that were enrolled in the Vaccines for Children Program.

196 Provider sites including public, private, tribal, and public and private schools were brought on line and trained to use the Oklahoma Immunization Information System, a statewide immunization registry.

65 Percent of 2-year-old children up-to-date on immunizations.

Injury Prevention

3,852 Reports of traumatic brain injuries were reviewed.

110 Reports of submersions were reviewed.

444 Reports of burns and smoke inhalation injuries were reviewed.

161 Reports of traumatic spinal cord injuries were reviewed.

111 Reports of fatal occupational injuries were reviewed.

19 Written reports reviewing surveillance data were presented to injury medical professionals.

1,045 Educational materials regarding injury control were distributed, including posters, brochures, training guides and fact books.

5,284 Smoke alarms were distributed to households.

3,200 Car seats were distributed to children.

Injury Prevention – SAFEKIDS

380 Lifejackets were taken to 10 state and federal lakes through the "Brittany Project", a lifejacket loaner program.

Injury Prevention Efforts Result in Occupational Changes The Oklahoma Fatality Assessment Control and Evaluation project is used by the Injury Prevention Service to develop descriptive, prevention-oriented reports on workplace fatality investigations. These reports describe occupational fatalities in detail and recommend prevention strategies. Reports have focused on a variety of industries and occupations, including bowling centers, agriculture, construction, oil and

gas, and poultry production. > In fiscal year 2004, a review of report evaluations indicated these reports appeared to bring attention to a variety of workplace hazards and more importantly, to influence change among workers' practices. Here's a sample of user comments: *These reports are very beneficial in classroom settings. They give the students real world awareness to the importance of safety practices in everyday life and work. ~ Thank you for the information concerning*

200 Child safety advocates attended the semi-annual SAFE KIDS Summit.

785 Child safety seats were distributed to the public, including 613 free seats, 186 discounted seats, and 265 subsidized seats.

36 Specialized car seats were loaned to children with special needs.

610 Free bike helmets were distributed.

61 Bike rodeos were conducted.

29 Child safety seat check-up events were conducted.

1,318 Free smoke alarms were distributed to fire departments statewide through the "Save-a-Life" program.

8 New communities implemented the Risk Watch Injury Prevention curriculum.

2,400 Elementary students attended Wahoo Water Safety Education events.

Jails (City-County)

221 Routine jail inspections conducted in 181 jails, consisting of 77 county jails, 17 city jails, 37 ten-day lockup facilities, and 50 12-hour holding facilities.

124 Complaints investigated.

15 Deaths investigated.

55 Attempted suicides recorded.

19 Escapes recorded.

1,713 Jailers trained.

195 Facilities tested.

Long Term Care

37 Adult day care centers provided services with a capacity for approximately 1,447 participants.

36 Licensure surveys, follow-up visits, and other inspections were made in adult day care centers.

119 Assisted living centers provided services in approximately 6,264 licensed beds.

312 Licensure surveys, complaint investigations, follow-up visits, and other inspections conducted in assisted living centers.

2 Enforcement actions.

1,952 Complaints received, including incident reports converted to complaints.

1,911 Complaints investigated, including: 1,757, nursing and specialized facilities; 83, assisted living centers; 70, residential care homes; and 1, adult day care.

24,857 Facility incident reports received, including initial and follow-up reports.

11 Continuum of care facilities provided services in a total of approximately 1,586 beds (with beds licensed for nursing or assisted living, and capacity for day care participants specified).

68 Licensure surveys, complaint investigations, follow-up visits, and other inspections were conducted in continuum of care facilities.

77 ICF/MR facilities (private and public) provided services in approximately 2,599 licensed beds.

277 Licensure surveys, complaint investigations, follow-up visits, and other inspections.

8 Enforcement actions.

342 Nursing facilities were certified and provided services in approximately 31,356 beds.

15 Hospital-based skilled nursing units in operation.

3,574 Licensure surveys, complaint investigations, life safety code surveys, follow-up visits, and other inspections conducted in nursing and skilled nursing facilities.

129 State enforcement actions.

102 Residential care homes in operation representing a total of approximately 3,215 licensed beds.

249 Licensure inspections, complaint investigations, monitoring visits, and follow-up visits made in residential care facilities to determine compliance with licensure regulations and to monitor patient care.

1 State enforcement action.

Licensed Behavioral Practitioners

310 Persons licensed as Behavioral Practitioners.

16 Applicants for licensure took the Practitioner's Examination of Psy-

chological Knowledge and began to accrue the required number of hours of supervised experience. Completion of the required supervision precedes issuance of a license.

6 Complaints investigated.

Licensed Marital and Family Therapists

513 Persons licensed as marital and family therapists.

58 Applicants for licensure took the Examination for Marital and Family Therapists.

9 Complaints investigated.

Licensed Professional Counselors

2,559 Persons licensed as professional counselors.

287 Applicants for licensure took the National Counselors Examination and began to accrue the required number of hours of supervised experience. Completion of supervised experience precedes issuance of the license.

22 Complaints investigated.

4 Disciplinary actions taken.

Maternity

7,662 Pregnant women were provided prenatal care services, including an assessment for medical, genetic, psychosocial, and nutrition risk factors upon admission to services.

Medical Facilities and Services

49 Ambulatory surgical centers are currently in operation.

1 Certification survey performed.

1 Licensure survey performed.

1 Licensed birthing center currently in operation.

2,695 Clinical laboratories are currently in operation.

224 CLIA surveys were performed, including: 22 initial surveys; 135 recertification surveys; 22 follow-up surveys; 7 validation surveys; 35 waived surveys; and 3 complaint investigations.

215 Hospital submittal reviews.

216 Ambulatory surgical center submittal reviews.

182 Medical facility related inspections.

73 Long-term care submittal reviews.

130 Long-term care inspections.

15 Life Safety Code surveys.

85 Swimming pool plan reviews.

72 Swimming pool inspections.

290 Licensed home health agencies are currently in operation.

85 Medicare surveys, 26 follow-up visits, and 22 complaints investigated.

68 Licensure surveys, 15 follow-up visits, 12 complaints investigated.

136 Licensed hospice programs are currently in operation.

36 Medicare surveys, 11 follow-ups, and 25 complaints investigated.

77 Licensure surveys, 15 follow-ups, and 3 complaint investigations.

146 Licensed hospitals are currently in operation, including: 96 general medical surgical hospitals; 30 critical access hospitals; 10 specialized hospital, psychiatric; 7 specialized hospital, rehabilitation; and 3 specialized hospital, abortion facility.

120 Certification Surveys were performed including: 29 recertification surveys, 14 follow-up surveys, 76 complaint investigations, and 1 validation survey.

28 Licensure Surveys were performed including: 15 licensure surveys, 2 follow-up surveys, and 11 complaint investigations.

63 End stage renal disease centers currently in operation; 16 surveys, 2 follow-up visits, and 1 complaint investigated.

8 Community mental health centers are currently in operation.

4 Comprehensive outpatient rehabilitation facilities currently in operation.

49 Rehabilitation agencies are currently in operation; 7 certification surveys performed.

25 PPS excluded psychiatric units are currently in operation.

28 PPS excluded rehabilitation units are currently in operation.

12 Portable x-ray units are currently in operation.

worker safety. We share your enthusiasm to provide the safest workplace for all of our employees. ~ The lessons and failures can be studied and applied to many of our daily activities. ~ We discuss the topics during safety meetings...and put the information out for all the customers to read.

Oral Health Needs of Oklahoma's Children Assessed Results from the first statewide survey to assess the dental health status

of Oklahoma's third grade children were announced in fiscal year 2004. The Dental Health Service at the Oklahoma State Department of Health joined with the University of Oklahoma Colleges of Dentistry and Public Health to conduct the research project, which found an alarming prevalence of tooth decay among the third grade school population, including the following items: 69.4 percent of third grade children have dental caries experience; 40.2 percent of third grade children

43 Rural health clinics are currently in operation.

63 Swing bed hospital units are currently in operation

2 Tissue banks are currently in operation.

1 Eye Bank is currently in operation.

86 Workplace drug and alcohol testing facilities are currently in operation; 13 licensure surveys, and 2 complaint investigations.

Minority Health

10 Public presentations on health disparities, Culturally & Linguistically Appropriate Standards (CLAS), and technical support to local communities involving additional requests for data information and policy support related to health disparities impacting minority populations.

10 Health Disparities Task Force meetings, including subcommittee meetings.

3 "Use of interpreter" trainings developed and implemented.

10 Communities assisted in the provision of culturally appropriate and culturally sensitive education and prevention services targeting minority populations.

18 Site visits to local county health departments assessing language assistance services to persons with Limited English Proficiency as required by federal standards.

1 Participated in the Hispanic Senior Banquet with the Education Committee at the Latino Community Development Association and the Substance Abuse Prevention Program for the youth.

4 Youth violence prevention programs funded through performance-based contracts to provide services to minority and disadvantaged youth. Includes four compliance visits to each program site.

6 Meetings with various Oklahoma State Department of Health and community partners in support of minority health initiatives.

3 Basic Conversational Spanish Classes developed. Assisted in the provision of culturally appropriate communication by training three groups of OSDH employees.

257 Documents translated into Spanish and three documents translated into Chinese for the agency's programs and committees including: Forms Committee, WIC, Newborn Screening, Chronic Diseases, Women's Health, and Child Development. Provided numerous interpretation services for the programs mentioned above as well as county health departments.

3 Radio broadcast programs in Spanish. Participated in the presentation of the agency's community services programs including HIV, Health Disparities, and Immunizations.

5 Meetings to provide active participation with the Hispanic Latino Tobacco Education Network initiated by the Latino Community Development Agency. Developed materials and translated publications for the Latino community in an effort to reduce the use of tobacco. Formed part of the Steering Committee of this group.

Nurse Aide Registry

60,475 Total certified nurse aides.

6,332 Total nurse aides added during fiscal year 2004.

12,464 Total certifications added during fiscal year 2004*, as follows: 6,997 Long Term Care (LTC), 3,385 Home Health (HH), 661 Developmentally Disabled (DD), 15 Residential Care (RC), 8 Adult Day Care (ADC), 1,398 Certified Medication Aides. (A CMA must also have LTC, HH, or DD Certification.)

89,383 Total certifications, by category*, as follows: 51,653 Long Term Care; 20,081 Home Health; 6,227 Developmentally Disabled; 797 Residential Care; 127 Adult Day Care; and 10,498 Certified Medication Aides. (A CMA must also have LTC, HH, or DD Certification.)

*A nurse aide may be certified in more than one category (LTC/HH/DD/RC/ADC).

Occupational Licensing

434 Alarm companies licensed.

2,185 Individuals licensed in the alarm industry (or in the process of becoming licensed). Includes managers, salespersons, technicians, and technician trainees.

3,478 Barbers licensed, including 3,359 barbers and 119 registered apprentices.

77 Barbers instructors licensed.

5 Barber colleges licensed.

1,428 Barber shops registered, which are inspected annually.

163 Licensed hearing aid dealers and fitters (which includes 15 Temporary Hearing Aid Dealers and Fitters licenses).

61 Micropigmentologists are currently certified.

Pharmacy

5,715 Direct Observation Therapy prescriptions filled.

22,530 Requisitioned items for local county health departments.

6 Program blanket medication requisitions.

10 Medication shipments returned for credit.

652 Phone consultations regarding medication issues at county health departments and the central office.

Primary Care

5 Medically Underserved Areas (MUAs) reviewed and submitted for designation.

12 Areas reviewed for MUA but did not meet criteria.

16 Health Professional Shortage Areas (HPSAs) reviewed and submitted for designation.

28 National Health Service Corps (NHSC) health care provider site placement applications reviewed and scored.

9 NHSC health care providers placed in HPSA areas.

14 Technical assistance provided to communities for federally qualified health center (FQHC) development.

106 Foreign Medical Graduate visa waiver information requests.

15 Foreign Medical Graduates placed in practice sites.

47 Foreign Medical Graduate waiver inquiries.

Public Health Laboratory

243,131 Laboratory tests performed on blood specimens to identify ana-

lytes for chronic or genetic diseases.

156,084 Laboratory examinations performed to detect infectious diseases, e.g., sexually transmitted diseases, tuberculosis, or enteric infections.

1,534 Animal brain specimens tested for the presence of rabies.

94 Laboratory Quality Assurance Reviews for county health departments that perform laboratory testing.

Quality Improvement and Evaluation Services

365 Nursing homes transmitted MDS data.

200 Home Health Agencies transmitted OASIS data.

58 Software vendors served.

85 Medicare/Medicaid surveyors trained and assisted.

388,641 MDS or OASIS assessments uploaded to the National Repository.

3,189 Help Desk contacts worked.

34 Training sessions conducted.

School Health

23 Oklahoma County elementary schools participated in the comprehensive Schools for Healthy Lifestyles program.

20 Schools (representing 11 school districts) participated in the Youth Risk Behavior Survey administered locally by the Maternal and Child Health Service.

12,117 Students participated in the first statewide Youth Risk Behavior Survey in the 2003-04 school year.

104 Health professionals attended monthly video conferences on health topics in the 2003-04 school year.

175 Contacts (including public, private, parochial, state, and tribal schools; county health departments; and agencies working with school-age children and youth) received electronic monthly school health resource packets.

4,000 Good Health Gets an A school calendars were mailed to schools in Oklahoma.

30,000 Copies of the quarterly Oklahoma School Health Newsletter were distributed during the 2002-2003 school year.

have untreated decay; 37.2 percent of third grade children have dental sealants on at least one permanent molar tooth; on average, each third grade child has approximately 2.8 teeth that are decayed or have been decayed. > These data indicate that significant improvements are needed in Oklahoma before the *Healthy People 2010 Oral Health Objectives* for the nation are met in this state. Survey data will be used to increase efforts to educate the public about the importance of

oral health as a part of total health; increase access to dental care for children eligible for Medicaid; increase the use of dental sealants; increase the number of public water supply systems that fluoridate; and decrease the incidence of tobacco use to reduce oral lesions and oral disease.

Oklahoma Cares Medicaid Program Designed
A program that could help save the lives of many low-income women without creditable

Screening and Special Services

48,928 Newborns (96 percent) received physiologic hearing screening within the first month of life.

1,579 Infants who did not pass the hospital hearing screening were referred for diagnostic audiologic assessment.

69 Infants who received diagnostic audiologic assessment had hearing loss confirmed.

46 Infants with diagnosed hearing loss were enrolled in intervention by the age of 6 months.

2,757 Infants who passed the initial hearing screening but were considered "at risk" for hearing loss were referred for a second hearing screening at the age of 6 months.

50,222 Infants screened for genetic diseases, including PKU, hypothyroidism, sickle cell disease, and galactosemia.

1,133 Infants had screens that were not normal.

40 Infants were diagnosed with a disorder and referred for treatment.

2,188 Infants were identified with birth defects (provisional data).

139 Parents of children with birth defects received a letter informing them that their child is eligible for Early Intervention services.

35,500 Women of childbearing age received neural tube defect prevention education through materials distributed to county health departments, physician offices and other health care professionals.

13,338 Children less than 6 years of age were tested for lead poisoning.

123 Children tested who had blood-lead elevations greater than or equal to 10ug/dl verified through confirmatory venous testing.

Sexually Transmitted Disease Control

843 Epidemiologic investigations conducted for cases of syphilis, gonorrhea and chlamydia.

4,708 Cases of gonorrhea identified.

10,951 Cases of chlamydia identified.

55 Cases of primary and secondary syphilis identified.

235 New contacts to all syphilis identified and medically examined.

193 New HIV infection cases reported.

204 New AIDS cases reported.

35,837 Persons received HIV counseling and testing at test sites sponsored by the Oklahoma State Department of Health.

4,433 Persons receiving specific HIV interventions.

80 Persons attended HIV infection seminar.

52 Persons were trained in HIV antibody counseling and testing workshop.

3,330 Persons obtained updated information through HIV/STD, a quarterly newsletter.

365 Persons receiving STD training.

841 Persons served through HIV/AIDS Drug Assistance Program.

1,668 Persons receiving HIV/AIDS continuum of care services.

SoonerStart Early Intervention

9,471 Infants and toddlers with disabilities, and their families, received evaluation, assessment, and early intervention services provided by multidisciplinary teams. The services were provided in natural environments, including home and community settings in which young children typically function.

4,052 Infants and toddlers were counted on the monthly caseload at the end of FY04.

45 Workshops were presented through the Statewide Training and Regional Support (STARS) Program with 1,401 participants, including parents, SoonerStart staff, school personnel, DHS Developmental Disabilities Services Division staff, individuals representing other agencies and organizations.

28 Workshops were presented through the TIC-TOC program (Training Inclusive Childcare: Terrific Opportunities for Children) to childcare providers to encourage and support the inclusion of children with disabilities in typical childcare settings.

304 Families participated in the SoonerStart Family Survey conducted by the Bureau of Social Research at the Oklahoma State University during April 2004. These interviews were conducted using a telephone survey to evaluate the services provided from a family perspective.

26 SoonerStart Early Intervention teams received a comprehensive Quality Assurance Site Visit. A total of 558 records were reviewed statewide against a total of 135 indicators.

Tobacco Use Prevention

1 Comprehensive county tobacco prevention and cessation program.

4 County mobilization programs.

5 County tobacco coalitions.

175 Members of local tobacco prevention coalitions.

5,000 Youth members of SWAT [Students Working Against Tobacco].

70 SWAT adult facilitators.

5 SWAT regional coordinators.

3 Ethnic tobacco education networks.

80,000 Oklahoma businesses mailed educational materials regarding new state clean indoor air law.

150,000 "Breathe Easy" decals distributed.

14 Tobacco prevention school nurses serving 18 districts.

36 School districts with "24/7" No-Tobacco Use policies.

23,800 Students participated in Tar Wars presentations by 170 volunteer health care professionals in 479 schools.

Turning Point

50 Local Turning Point partnerships at various stages of development. They continue to share experience and knowledge to improve community health locally.

1,882 Members on the Oklahoma Turning Point Council (OTPC) representing various sectors including political, economic, health, education, religious, communication, recreational, non-profit, and other community groups.

6 Meetings of the Oklahoma Turning Point Council.

6 Meetings of OTPC Executive Committee.

20 Meetings of OTPC Subcommittees.

3 OTPC Subcommittees working on Data, Communication/Human Resources, and Public/Private Financing.

575 Meetings of local partnerships addressing health issues of their communities.

251 Local articles were generated that focused on Turning Point activities across the state.

284 Field representatives helped partnerships coordinate the community activities surrounding Turning Point initiatives.

12 Community Health Partners Funding Alerts distributed.

Vital Records

50,874 Certificates of Live Birth were filed.

35,623 Certificates of Death were filed.

16,442 New certificates were filed to replace certificates of legitimated and adopted children.

475,000 Copies of birth and death records were issued.

WIC

128 Clinics providing WIC (Special Supplemental Nutrition Program for Women, Infants and Children) services in 74 counties.

525 Grocery stores serving as WIC vendors across the state.

91,878 Nutritionally at-risk mothers and children participated in WIC, including: 12,160 pregnant women; 4,385 breastfeeding women; 6,819 postpartum women; 23,692 infants; and 44,822 children.

64% Breastfeeding initiation rate of infants enrolled in the Oklahoma WIC Program. This rate is within 11 percentage points of the Healthy People 2010 Goal of 75 percent for all infants.

7% Breastfed infants enrolled in the Oklahoma WIC Program who were breastfed for at least six months.

health insurance had its organizational roots in fiscal year 2004. > Through the efforts of a diverse group of advocates, the Oklahoma Legislature funded the Breast and Cervical Cancer Treatment Act in 2004. Under this legislation, women between the ages of 19 and 65, who are low income and uninsured, would be eligible for the *Oklahoma Cares* Medicaid Program, which will cover the costs for diagnosis and treatment of breast and cervical cancer for women who meet eligibility

criteria. > Throughout the year, staff from the Oklahoma State Department of Health's Federal Funds Development and Chronic Disease Service met with representatives from the Oklahoma Health Care Authority, the Department of Human Services, and other key agencies to assure quality processes were put into place to create the best plan possible for the women of Oklahoma. The program will launch in fiscal year 2005.

COUNTY HEALTH DEPARTMENT	Population (2003 Est.)	CLINIC SERVICES											COMMUNITY SERVICES					
		Adolescent Health ¹	Adult - Chronic General ²	Child Health ¹	Communicable Disease ¹	Dental ³	Dysplasia Take Charge ¹	Family Planning ¹	Guidance ¹	Immunization ⁴	Maternity ¹	STD ¹	Tuberculosis ¹	WIC ⁵	Total Clinic Services	C1 & E1 Home Visitation ⁶	Dental - School Other ⁷	Consumer Protection ⁸
Adair	21,614	*	1	1	0	*	16	1,059	97	1,493	*	87	456	1,616	4,826	1,171	1,274	232
Atoka	14,142	*	301	8	136	*	40	962	62	2,336	*	189	579	2,006	6,619	214	2,476	178
Beaver	5,582	*	73	30	12	*	1	371	49	1,289	122	18	25	851	2,841	73	1,187	74
Beckham	19,894	*	322	67	142	*	43	1,644	*	3,562	*	183	666	2,929	9,558	378	*	476
Blaine	11,678	*	356	35	26	*	31	660	50	2,029	1	178	287	1,780	5,433	12	1,942	214
Bryan	37,306	*	100	32	386	*	112	3,573	430	5,278	*	750	1,250	3,981	15,892	1,541	*	487
Caddo	30,070	*	235	68	40	*	69	1,561	79	2,399	*	220	558	2,522	7,751	32	289	565
Canadian	92,904	141	455	5	103	*	31	3,554	38	10,381	798	541	1,634	5,265	26,452	3,027	*	785
Carter	46,396	122	106	243	700	*	107	2,755	1	5,679	327	520	1,549	3,939	16,048	1,908	*	510
Cherokee	43,783	21	150	57	122	*	88	3,836	806	4,328	128	467	705	4,136	14,844	2,208	1,193	519
Choctaw	15,431	*	243	100	46	*	70	1,448	*	2,277	3	326	776	2,144	7,433	1,202	*	118
Cleveland	219,966	*	150	853	839	63	114	11,695	3,944	15,021	*	2,878	1,714	14,491	51,762	6,750	12,454	2,355
Coal	5,946	*	1,754	119	179	*	31	651	8	1,871	*	91	128	944	5,776	91	2,255	57
Comanche	113,890	6	737	50	688	*	142	7,457	625	9,227	*	2,181	3,052	20,187	44,352	4,214	11,949	1,789
Cotton	6,582	*	85	80	48	*	18	469	1	1,104	2	50	99	1,591	3,547	27	*	68
Craig	14,880	*	29	17	89	*	18	1,111	*	2,868	*	93	149	2,474	6,848	843	380	217
Creek	68,794	*	161	149	390	182	57	4,625	179	8,034	*	845	1,652	6,594	25,534	1,712	5,730	649
Custer	24,962	*	150	25	5	*	41	1,944	2	4,137	203	324	1,143	2,721	11,953	1,076	*	514
Delaware	38,709	*	32	6	19	*	24	1,835	51	2,479	*	96	444	2,088	7,074	1,367	541	1,049
Garfield	57,105	*	267	128	57	172	90	4,788	1,324	6,851	236	975	772	7,456	23,116	4,390	*	693
Garvin	27,218	*	706	57	127	*	74	2,453	140	5,317	*	305	705	3,117	8,686	131	*	413
Grady	47,439	*	168	6	178	*	38	2,551	61	2,936	*	545	988	1,486	8,957	1,192	*	578
Grant	4,973	*	1,037	233	171	*	0	437	6	1,424	*	53	39	639	4,106	1	*	61
Greer	5,888	*	257	165	46	*	31	462	*	1,014	*	65	130	997	3,167	76	*	59
Harmon	3,053	15	247	57	0	*	35	299	*	608	7	35	89	522	1,914	30	*	45
Harper	3,398	*	146	*	1	*	*	205	96	933	*	7	30	533	1,629	95	265	95
Haskell	12,044	*	98	163	58	*	88	1,287	247	2,196	*	115	209	1,953	6,414	483	1,540	168
Hughes	13,898	*	219	100	179	*	35	681	412	2,515	*	38	577	1,546	6,302	726	3,445	179
Jackson	27,338	6	877	249	86	*	75	2,335	*	3,320	409	665	2,477	4,240	14,739	1,027	*	183
Jefferson	6,535	*	79	2	35	*	42	498	*	1,398	0	51	173	1,252	3,530	323	*	88
Johnston	10,522	*	84	120	236	*	34	689	94	2,169	0	43	296	1,293	5,058	135	197	105
Kay	47,260	*	193	2	183	*	4	3746	546	5,408	0	633	803	5,047	15,548	1,274	*	559
Kingfisher	14,072	*	1,763	445	115	*	26	1342	56	3,071	414	140	522	1,159	9,053	583	3,025	178
Kiowa	9,977	*	113	132	6	*	26	486	0	1,381	8	20	165	1,202	3,539	309	*	182

NOTES Data is not currently available for other community and population-based services. (New data system implemented by July 1, 2005.)
 * Service is not available at this health department.

Family Planning Waiver Set to Begin in 2005

After literally years of work and waiting the Oklahoma Family Planning 1115 Demonstration Waiver neared approval by the Centers for Medicare and Medicaid Services in fiscal year 2004. Once approved, the waiver will provide women and men ages 19 to 65, who have incomes less than 185 percent of the federal poverty level, with a comprehensive array of family planning services. Greater access, choices and information regarding

family planning services should result in improved fertility control, fewer unintended pregnancies, and reduced pregnancy related costs. It is anticipated the waiver will be approved for implementation in early 2005.

Survey Measures Self-reported Risk-taking Behaviors Among Oklahoma Adolescents

In early 2004, the Centers for Disease Control and Prevention (CDC) provided Oklahoma with the results of the Youth Risk Behavior

NOTES continued on page 20

COUNTY HEALTH DEPARTMENT	Population (2003 Est.)	CLINIC SERVICES												COMMUNITY SERVICES				
		Adolescent Health ¹	Adult - Chronic General ²	Child Health ¹	Communicable Disease ¹	Dental ³	Dysplasia Take Charge ¹	Family Planning ¹	Guidance ¹	Immunization ⁴	Maternity ¹	STD ¹	Tuberculosis ¹	WIC ⁵	Total Clinic Services	C1 & E1 Home Visitation ⁶	Dental - School Other ⁷	Consumer Protection ⁸
Latimer	10,575	*	2,210	72	13	*	75	996	0	1,663	0	106	91	1,627	4,853	33	1,443	138
LeFlore	48,896	1	1,135	666	402	*	150	5,147	1,463	7,162	1,047	752	1,085	8,406	29,548	2,631	*	553
Lincoln	32,262	7	697	277	168	*	71	2,075	141	4,286	450	285	1,382	3,104	12,943	861	5,366	392
Logan	35,420	*	1,232	118	687	*	46	3,797	136	4,635	207	978	957	5,981	18,774	1,034	5,554	405
Love	8,905	*	51	90	82	*	26	571	148	2,275	1	39	145	1,702	5,130	374	135	71
Major	7,422	*	1,149	2	37	*	38	3,374	*	1,345	*	26	51	1,478	4,500	2	*	139
Marshall	13,652	*	208	7	139	*	41	1,033	11	2,941	*	2,207	529	2,232	7,348	88	*	273
Mayes	38,870	*	49	124	2	*	68	2,115	279	5,314	*	129	539	2,477	11,096	1,020	3,017	432
McClain	28,595	2	155	106	176	*	37	1,689	364	2,710	*	179	244	1,669	6,668	87	1,152	373
McCurtain	34,006	*	12	205	97	*	289	1,608	27	3,382	306	422	1,264	4,512	11,568	1,217	*	242
McIntosh	19,735	107	251	214	90	*	82	1,589	446	2,431	*	194	217	2,309	9,583	863	*	295
Murray	12,718	*	30	112	55	*	32	819	*	2,623	*	56	350	1,052	5,129	91	*	243
Muskogee	70,255	1	379	125	716	*	61	5,627	1,100	4,805	324	1,759	1,173	7,118	23,188	3,426	8,556	1223
Noble	11,251	*	54	1	29	*	*	856	*	2,133	135	71	195	1,170	4,644	7	*	157
Okfuskee	11,679	*	169	10	157	*	23	777	258	1,813	*	65	214	2,180	5,666	73	*	174
Okmulgee	39,681	*	593	34	181	*	94	2,844	440	5,931	*	742	489	5,215	16,804	1,846	*	476
Ottawa	32,761	*	73	200	40	*	30	2,793	13	3,985	*	357	848	3,882	12,221	1,634	5,017	369
Pawnee	16,789	*	313	79	10	*	4	1,701	797	2,905	30	142	469	2,410	7,469	9	*	177
Payne	71,059	18	1,402	71	365	*	101	6,489	1,535	6,263	1795	1,654	2,240	7,936	29,512	3,549	*	735
Pittsburg	44,168	3	1,551	462	462	*	251	3,425	1,389	9,320	*	789	950	4,936	23,538	3,552	4,714	596
Pontotoc	35,174	*	710	334	312	*	86	3,115	83	7,147	328	909	666	3,306	16,996	609	4,687	459
Pottawatomie	67,348	*	217	11	468	233	97	4,474	803	4,525	*	525	948	7,429	19,730	2,769	*	746
Pushmataha	11,750	*	535	98	85	*	67	853	*	2,111	*	83	365	1,841	4,732	380	*	142
Rogers	77,193	*	365	652	49	121	61	3,159	478	4,172	*	338	980	6,652	17,027	2,350	3,138	576
Seminole	24,489	*	430	390	535	*	98	2,244	406	2,918	*	244	719	3,776	13,809	1,807	*	332
Sequoyah	39,979	*	54	109	144	*	84	2,661	736	4,930	1	191	740	4,334	13,984	2,145	3,492	448
Stephens	42,474	*	555	100	178	*	126	3,164	307	5,857	538	697	746	4,474	16,742	*	*	575
Texas	19,935	*	54	*	22	120	31	1,880	240	4,586	905	101	383	3,677	11,999	*	5,844	374
Tillman	8,835	1	149	92	24	*	65	619	*	977	22	81	263	1,105	3,398	40	*	120
Wagoner	61,827	*	111	482	126	*	40	2,693	828	4,316	*	358	701	5,975	13,175	676	3,703	429
Washington	49,121	*	21	311	37	*	35	20	474	6,312	256	256	699	3,274	11,695	2,626	2,522	326
Woods	8,670	*	430	15	33	*	1	830	*	1,573	*	195	42	637	3,756	440	*	196
Woodward	18,461	*	544	198	142	53	64	1,217	650	2,795	237	233	274	2,411	8,818	1,041	114	455
Totals**	2,177,204	451	25,582	9,571	11,511	944	4,025	146,723	22,956	256,474	9,240	26,980	45,799	234,988	796,344	75,901	108,596	25,870

** Cimarron, Ellis, Nowata, Osage, Alfalfa, Dewey, Roger Mills, and Washita counties do not have a health department. Minimal services required by state law, such as consumer protection inspections and communicable disease program services, are provided by surrounding counties.

Survey, administered in school year 2002-2003. This was the first time Oklahoma had participated in the statewide survey developed by CDC. The survey provided an opportunity to take the pulse of the state of our adolescents' health — an important step — since we know that risky health behaviors originating in adolescence can contribute over time to premature death and disability, major social problems, and increased health care costs. > The survey gathered data

through a statistical methodology that systematically selected a sample of classrooms from sampled schools across the state. Data were weighted to reflect all high school students if the survey met a minimum standard of school and student participation. Oklahoma was one of 32 states to successfully meet the criteria for obtaining weighted data, which permitted its results to adequately represent high school students statewide. > The survey targeted six important risk behaviors that

board of health

The Oklahoma State Board of Health has nine members appointed by the Governor with Senate confirmation. The board's current membership includes the following:



Ann A Warn, MD, President

Dr. Warn is a board-certified comprehensive ophthalmologist practicing in Lawton. She also is a clinical assistant professor at the University of Oklahoma, Department of Ophthalmology. Dr. Warn represents Blaine, Kingfisher, Canadian, Caddo, Grady, Comanche, Jefferson, Stephens and Cotton counties.



Ron Osterhout, Vice President

Mr. Osterhout holds bachelor's and master's degrees in civil engineering. He has specialized in domestic and international oil and gas exploration and production. Mr. Osterhout represents Ellis, Dewey, Custer, Roger Mills, Beckham, Washita, Kiowa, Greer, Jackson, Harmon, and Tillman counties.



Barry L Smith, JD, Secretary-Treasurer

Mr. Smith is an attorney in private practice specializing in health care law, litigation, and advocacy. He has served as General Counsel for Saint Francis Health System and continues to represent multiple health care entities. Mr. Smith represents Adair, Sequoyah, Cherokee, Wagoner, Muskogee, Haskell, McIntosh, and Okmulgee counties.



Jim Lee Anderson

Mr. Anderson is an Enid restaurateur who has been active in the state's hospitality industry, including serving more than 30 years on the Oklahoma Restaurant Association's Board of Directors. He has been an adjunct professor at Oklahoma State University's (OSU) School of Hotel and Restaurant Administration, serving as the school's interim director in the early 1990s. Mr. Anderson has a master's degree in meat science from OSU and a bachelor's degree in animal science from Oklahoma A&M College. He represents Cimarron, Texas, Beaver, Harper, Woodward, Woods, Major, Alfalfa, Grant, Garfield, Kay, and Noble counties.



Gordon H. Deckert, MD

Dr. Deckert is retired from the University of Oklahoma Health Sciences Center, where he was a David Ross Boyd Professor in the Department of Psychiatry and Behavioral Sciences. He continues to maintain a clinical private practice and is a consultant to hospitals and physicians' groups. Dr. Deckert is also a nationally recognized public

can negatively impact adolescents and have consequences that follow them into adulthood: intentional and unintentional injuries; tobacco use; alcohol and other drug use; sexual behaviors; dietary behaviors; and physical activity. > Most assuredly, these data are being studied for their consequences and possible interventions.

New Food Service Control Plan Established

A new enforcement procedure for food

service establishments was implemented in fiscal year 2004 providing for more active managerial control through risk control plans. If an establishment fails a compliance inspection, the facility is given the opportunity to use a "Risk Control Plan" to obtain control of critical violations. If the plan fails, the establishment is referred to the agency's Consumer Protection Service for enforcement. Active tracking and some legal intervention have

speaker. He is past president of the State Board of Health. Dr. Deckert represents Logan, Oklahoma, Cleveland, McClain, Garvin, Murray, and Payne counties.



Glen E Diacon, Jr, MD

Dr. Diacon is the immediate past president of the Oklahoma State Board of Health. He is a urologist on staff with the Valley View Hospital, Ada. He is a Fellow in the American College of Surgeons. Dr. Diacon represents Creek, Lincoln, Okfuskee, Seminole, Pottawatomie, Pontotoc, Hughes, Johnston, and Coal counties.



Haskell L Evans, Jr, RPh

Mr. Evans has served the health care profession as a registered pharmacist in Lawton for more than 35 years. He is Chief Executive Officer of RPH3, Inc., in Lawton. He has served as president, vice president, and secretary of the Oklahoma Pharmaceutical Association – District No. 6. Mr. Evans is a past president of the Board of Health and represents the state at large.



Dan H Fieker, DO*

Dr. Fieker is Chief Medical Officer and consultant in infectious diseases, and Director of Medical Education at the Tulsa Regional Medical Center. He also serves as clinical professor of medicine at the Oklahoma State University College of Osteopathic Medicine. He is a past president of the State Board of Health. Dr. Fieker represents Ottawa, Delaware, Craig, Mayes, Nowata, Rogers, Washington, Tulsa, Pawnee, and Osage counties.



Ron L Graves, DDS

Dr. Graves is a board-certified oral and maxillofacial surgeon in private practice in Ardmore. He has served as president of both the Oklahoma Society and Southwest Society of Oral and Maxillofacial Surgeons. He has also served as Chief of Surgery and Chief of Staff at Memorial Hospital of Southern Oklahoma. Dr. Graves is a past president of the Board of Health. He represents LeFlore, Latimer, Pittsburg, Atoka, Pushmataha, McCurtain, Choctaw, Bryan, Marshall, Carter, and Love counties.

* Dr. Fieker's term expired June 30, 2005. Governor Brad Henry has appointed Jenny Alexopoulos, DO, to replace Dr. Fieker effective July 1, 2005.

allowed for many violations to be corrected; in addition, some fines have been collected.

Farmers Markets Get Nod The popularity of "farmers markets" throughout the state prompted an agreement with the state Department of Agriculture in fiscal year 2004 to create a set of food establishment guidelines for these unique entities that was palatable for both the industry and the agencies that regulate these enterprises.

Rules for Hospice Facilities Established The need for the availability of free-standing hospice facilities in Oklahoma was recognized several years ago since some patients do not have the support needed for terminal illness care in their home. Legislation to clarify the authority of the Oklahoma State Department of Health to establish rules for these facilities became effective in November 2003, and subsequently, rules for inpatient hospice facilities were effective in May 2004.

central & county staff

COMMISSIONER OF HEALTH & STATE HEALTH OFFICER
James M Crutcher, MD, MPH
405 271 4200

	ADMINISTRATIVE	DISEASE & PREVENTION	FAMILY HEALTH	PROTECTIVE HEALTH
Internal Audit Unit Lloyd Smith, CPA Chief 405 271 5765	Tim Tall Chief Deputy Commissioner 405 271 1423	Joe Mallonee, MPH Deputy Commissioner 405 271 3272	Edd D Rhoades, MD, MPH Deputy Commissioner 405 271 4200	Rocky McElvany, MS Deputy Commissioner 405 271 5288
Office of Accountability Systems Ken Feagins Director 405 271 1269	Chief Financial Officer Ray C Hankins, CPA 405 271 4042	Interim State Epidemiologist Kristy Bradley, DVM, MPH 405 271 4060	Family Support and Prevention Service Annette Jacobi, JD Chief 405 271 7611	Long Term Care Dorya Huser Chief 405 271 6868
Chief of Staff Kevin Pipes 405 271 4200	Budget and Funding Dennis Johnson Chief 405 271 8861	Acute Disease Service Joe Mallonee, MPH Chief 405 271 3272	Child Guidance Service Debra Andersen, MA Chief 405 271 4477	Health Resources Development Service Henry Hartsell, Jr, PhD Chief 405 271 6868
Office of General Counsel Gary Gardenhire, JD Director 405 271 6017	Building Management, Internal Services, Procurement Tamela Gibson-Agahnia Chief 405 271 1777	Chronic Disease Service Adeline Yerkes, RN, MPH Chief 405 271 4072	Dental Service Michael L Morgan, DDS, MPA Chief 405 271 5502	Medical Facilities Service Tom Welin Chief 405 271 6576
Office of Communications Leslea Bennett-Webb, MPH Director 405 271 5601	Accounting Services Grace Brown Chief 405 271 4042	HIV/STD Service Michael Harmon, MA Interim Chief 405 271 4636	Maternal and Child Health Service Suzanna Dooley, MS, ARNP Chief 405 271 4480	Consumer Health Service Ted Evans, RPS Chief 405 271 5243
Director of Scientific Affairs Sue Mallonee, RN, MPH 405 271 4200	Federal Funds Development Yvonne Myers Chief 405 271 9663	Immunization Service Don Blose, MA Chief 405 271 4073	Screening, Special Services, SoonerStart John Corpolongo, MS Chief 405 271 6617	Quality Improvement and Evaluation Service Nancy Atkinson Chief 405 271 5278
Civil Rights Administrator Charles Smith, MA 405 271 5155	Information Technology Joe Camp Chief 405 271 4542	Injury Prevention Service Shelli Stephens-Stidham Chief 405 271 3430	WIC Service Tom Freeman, MS Chief 405 271 4676	
Minority Health Liaison Demetrio Gutierrez, EdD 405 271 1337	Office of Human Resources Doyle Fortney, PhD Chief 405 271 4171	Terrorism Preparedness and Response Service Shawna McWaters-Khalousi, MS Chief 405 271 0900		
CENTER FOR HEALTH STATISTICS John C Burks, Sr Director 405 271 2224		Tobacco Use Prevention Service Doug Matheny, MPH, CHES Chief 405 271 3619		
Health Care Information Kelly Baker, MPH Director 405 271 6225		Public Health Laboratory Service Jeff Mathewson, PhD Chief 405 271 5070		
Vital Records John C Burks, Sr State Registrar 405 271 2224				

Caring Hearts Reaches Out to Nursing Facility Residents A special program to provide residents of nursing homes with personalized visits and individualized activities got a foothold in several nursing facilities in fiscal year 2004. Caring Hearts of Oklahoma recruits, screens, and trains volunteers to provide special services to nursing facility residents with physical and mental restrictions. In addition to training recruits, Caring Hearts works with existing volunteer groups to support

health and safety training and to be a training resource for nursing facility owners, administrators, activity directors and social service directors. > In fiscal year 2004, Caring Hearts presented at 52 public information or speaking engagements, screened and trained 58 volunteers, and trained another 449 activity and social service directors. Caring Hearts of Oklahoma is a positive and cooperative complement to the Oklahoma State Department of Health's traditional regulatory efforts

COMMUNITY HEALTH

Stephen W Ronck, MPH
Deputy Commissioner
405 271 5585

Asst. Deputy Commissioner
Toni Frioux, MS, CNS, ARNP
405 271 5585

Special Assistant
Pamela Rollins, ARNP
405 271 5585

County Health Department
(CHD) Administrators

Community Development
Service
Neil Hann, MPH, CHES
Chief
405 271 6127

Health Promotion
Kathy Payne, MHR, AASECT
Director
405 271 6127

Primary Care and Rural
Health Development
Mike Brown
Director
405 271 8428

Turning Point
Larry Olmstead
Director
405 271 6127

Nursing Service
Diana Pistole, MPH, RN
Chief
405 271 5183

Record Evaluation
and Support
Mike Ewald
Director
405 271 5585

Linda Axley
Cherokee CHD
912 S College
Tahlequah, OK 74464
918 456 8826

Rhonda Dennis
Pushmataha CHD
318 W Main
Antlers, OK 74523
580 298 6624

Michael Echelle
Pittsburg CHD
620 S Third
McAlester, OK 74501
918 423 1267

Linda Hattaway
Muskogee CHD
530 S 34th St
Muskogee, OK 74401
918 683 0321

Tina Johnson
Pottawatomie CHD
1904 Gordon Cooper Dr
Shawnee, OK 74801
405 273 2157

Shari Kinney
Cleveland CHD
250 12th Ave NE
Norman, OK 73071
405 321 4048

Mike Milton
Stephens CHD
1401 Bois D'Arc
Duncan, OK 73533
580 252 0270

Mary Beth Murray
Rogers CHD
2664 N HWY 88, Unit A
Claremore, OK 74017
918 341 3166

Jane Ann Nichols
Delaware CHD
PO Box 370
Jay, OK 74346
918 253 4511

Annette O'Connor
Payne CHD
1321 West 7th Ave
Stillwater, OK 74074
405 372 8200

William R Pierson
Okmulgee CHD
1304 RD Miller Dr
Okmulgee, OK 74447
918 756 1883

Steve Ramsey
Canadian CHD
100 S Rock Island
El Reno, OK 73036
405 262 0042

Steve Rempe
Garfield CHD
PO Box 3266
Enid, OK 73701
580 233 0650

Terri L Salisbury
Woodward CHD
1631 Texas Ave
Woodward, OK 73801
580 256 6416

Karen Schwenke
Comanche CHD
1010 S Sheridan Rd
Lawton, OK 73501
580 248 5890

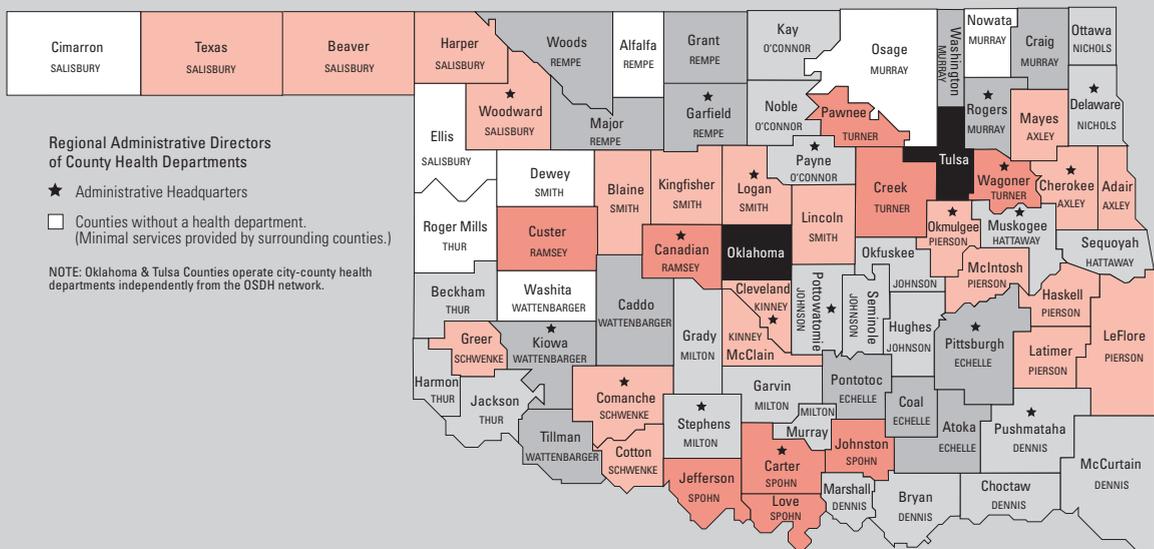
Jay Smith
Logan CHD
215 Fairgrounds Rd, Ste A
Guthrie, OK 73044
405 282 3485

Mendy Spohn
Carter CHD
405 S Washington
Ardmore, OK 73401
580 223 9705

John Thur
Jackson CHD
401 W Tamarack Rd
Altus, OK 73521
580 482 7308

Jim Turner
Wagoner CHD
28596 E 141st St, South
PO Box 962
Coweta, OK 74429
918 486 2845

David Wattenbarger
Kiowa CHD
431 West Elm
Hobart, OK 73651
580 726 3316



to ensure quality services in nursing facilities.

Long-term Care Provider Training Planned

A long-held goal of offering specific training to long-term care facility providers in an effort to improve care delivered to residents was successfully planned in fiscal year 2004. Staff from Long Term Care Services crafted a training agenda to address areas of concern based on the top ten deficiencies identified in Oklahoma's facilities. Presentations were

polished and readied for implementation in fiscal year 2005. The trainings will be funded through fines collected as Civil Monetary Penalties from transgressing facilities. The goal for these trainings will be to note a reduction in prevalence of care issues on Quality Indicator reports.

Customer Service Evaluated To better serve their clients, the Quality Improvement and Evaluation Services staff of Protective Health

helplines

General Information
800 522 0203
271 5600 (OKC metro)

Emergency Response
(after hours/man-made
or natural disaster)
405 590 2554

Birth and Death
Certificates
405 271 4040

AIDS/HIV
800 535 AIDS
800 535 2437
800 243 7889

Chronic Diseases
1 888 669 5934

Epidemiologist on Call
405 271 4060

Family Planning (OASIS)
1 800 426 2747
271 6302 (OKC metro)

Home Health Care
and Medical Facilities
Complaints
800 234 7258

Immunizations
800 234 6196

Infant, Child, and
Adolescent Health (OASIS)
800 426 2747
271 6302 (OKC metro)

Lead Poisoning Prevention
800 766 2223
271 6617 (OKC metro)

Newborn Hearing
Screening Program
800 766 2223
271 6617 (OKC metro)

Newborn Metabolic
Screening Program
800 766 2223
271 6617 (OKC metro)

Nurse Aide Registry
800 695 2157

Nursing Home Complaints
800 747 8419

Oklahoma Birth
Defects Registry
800 766 2223
271 6617 (OKC metro)

Oklahoma Pregnancy Risk
Assessment Monitoring
System (PRAMS)
800 766 2223
271 6761 (OKC metro)

Oklahoma Toddler Survey
800 766 2223
271 6761 (OKC metro)

Poison Emergencies
(Oklahoma Poison
Control Center)
800 222 1222
271 5454 (OKC metro)

Prenatal Care (OASIS)
800 426 2747
271 6302 (OKC metro)

Protective Health Services
405 271 6868

Tobacco Use Prevention
1 866 4 OKSWAT
1 866 ONLYAIR
1 866 PITCHEM

Warm Line for
Child Care Providers
888 574 5437
271 7437 (OKC metro)

WIC
888 OKLAWIC
888 655 2942

Visit the Oklahoma
State Department
of Health Web site:
<http://www.health.ok.gov>

NOTES to County Health Department Services (continued from p.15)

¹ Appointments attended. Source: OSDH PHOCIS Data System.

² Appointments attended for social work, other chronic disease and general adult services. Source: OSDH PHOCIS Data System.

³ Appointments attended. Source: OSDH Dental Program Reports.

⁴ Appointments attended. Source: OSDH Immunization Program OSIS Data System.

⁵ WIC (Women, Infants and Children): Certification, recertification, nutrition education, and food instrument distribution. Source: OSDH PHOCIS Data System.

⁶ Home visitations by Children First (C1) and Early Intervention (EI) programs. Source: OSDH PHOCIS Data System.

⁷ Individuals contacted for dental health education in schools, nursing homes, and child care facilities. Source: OSDH Dental Program Reports.

⁸ Inspections for barber shops, food establishments, hotel/motels, and pools. Complaint investigations and rabies control not included. Source: OSDH Consumer Protection Report System.

Services conducted a client satisfaction survey in fiscal year 2004. Eighty-two percent of those surveyed ranked the overall quality of the Minimum Data Set Help Desk telephone support as Very Satisfactory or Superior. > Ninety percent of those surveyed thought the ability of Help Desk staff to diagnose their problem was Very Satisfactory or Superior and 89 percent rated the knowledge of the Help Desk support staff as Very Satisfactory or Superior.

2004 Annual Report
Public Health in Action

Leslea Bennett-Webb
Editor

Shauna Schroder
Design Communication

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