



under new
management

central office & county
health department services

financial summary
fiscal year 2001

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oklahoma state
board of health

central office
staff

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UNDER NEW MANAGEMENT

These are unprecedented times for public health in Oklahoma. On June 1, 2001, the Oklahoma State Department of Health was placed “under new management” with the appointment of Dr. Leslie Beitsch as the

state’s Commissioner of Health. He is the 17th State Health Commissioner appointed to that post since statehood.

To assure the agency’s goals, priorities and strategies are responsive to improving the health of Oklahomans, Dr. Beitsch initiated a rigorous strategic planning process and performance standards review process. Both are an effort to meet current challenges in public health by assessing the performance standards necessary to provide public health services,

identifying critical gaps in services, putting in place systems to monitor performance, and proposing new policies that will target those factors that significantly influence the health of Oklahoma’s citizens.

While these remarkable agency transformations began to take hold, the events of September 11 and beyond hampered, but did not shake the resolve of Oklahoma State Department of Health employees to protect and improve the health of Oklahomans.



Commissioner’s Message

I came to Oklahoma because I was excited about the challenges and opportunities waiting for me at the Oklahoma State Department of Health. Predictably, upon my arrival, many asked, “Will things really be different under new management?”

My response has been that transforming the Oklahoma State

Department of Health into an organization that all can be proud of is a shared responsibility. My responsibility is to provide leadership and direction while speaking the truth and conducting the affairs of the Department with complete integrity. The State Board of Health and I share a responsibility to make certain the agency has the resources it needs to do its job. Government is no different from private enterprise in this respect; we should invest heavily in workforce development efforts, including advancing training and educational opportunities, building career pathways, promoting personal growth, and improving the current salary structure. Finally, this agency's employees share a responsibility for recognizing that sacrifice, dedication and creativity will be required of them before real change can occur.

If we all "step up to the plate," our actions can have a positive influence on the health status of Oklahomans, and that's why we are here. To accomplish this goal, we must first improve the health of our own organization. We have begun to make some

Leadership defines what the future should look like, aligns people with that vision, and inspires them to make it happen despite the obstacles.

John P. Kotter, *Leading Change*

improvements to our infrastructure. Changing our organizational culture, however, will not come as easily. Harvard professor John Kotter has studied successful organizational transformations and has identified eight major change steps: establishing a sense of urgency, creating the guiding coalition, developing a vision and strategy, communicating the change vision, empowering a broad base of people to take action, generating short-term wins, consolidating gains and producing even more change, and institutionalizing new approaches in the culture.*

We are still in the early processes of Kotter's suggested change steps. We have begun our journey by completing a self-assessment known as the *Public Health Performance Standards*, developed by many national public health organizations under the leadership of the Centers for Disease Control and Prevention. This will assist us in establishing

our baseline. To make certain we have a road map to reach our destination, we are developing a strategic plan so that every employee can identify his or her specific role. And we continue to reach out to our state and community partners who join with us in the common goal of improving the health of Oklahomans.

I am convinced that by following the steps toward a successful transformation, we can create an organization that will most certainly enhance our capacity to better serve the public. I value being the architect of this process, but I recognize it can't happen without our employees and state and community partners who join me as we build, brick by brick, the best department of health in the United States.



Leslie M. Beitsch

*Kotter, John. *Leading Change*, Harvard Business School Press, 1996.

Public health is people oriented and community focused and nowhere is that more evident than in services provided by Oklahoma's county health department network. Local county health departments

are the support branches for Oklahoma's public health system. They serve an important role in their communities by linking individual health to community health.

The general organization of a county health department includes a medical director, administrative director, nurses, sanitarians, and child guidance personnel, as well as administrative and support staff. Most counties can offer specialized services provided by nutritionists, social workers, nurse prac-

titioners, and others who are assigned on a regional basis to one or more health departments.



Local millage and other revenue sources support county health department services in 69 counties. Eight counties do not have organized health departments: Cimarron, Ellis, Nowata, Osage, Alfalfa, Dewey, Roger Mills, and Washita. Some minimum services, as defined by statute,

are provided to these counties by the central office, or nearby county health departments. Oklahoma and Tulsa counties operate city-county health departments autonomously from the Oklahoma State Department of Health's local health network.

The nurturing of our communities' health cannot be dependent on government action alone. County health departments must become leaders in their respective communities to identify opportunities and stimulate interventions that will build

healthy communities. This will require skills in community assessment, program planning, implementation and evaluation. Many county health departments are using *Turning Point*, a community partnership approach to improve health. This process helps organize citizen partners, other health care providers, business and labor representatives, educators, community-based organizations and the faith community to work together for the benefit of the health of all.



Central Office Services · Today our public health is threatened by the unintentional spread of disease, including new and re-emerging diseases, as well as familiar diseases like tuberculosis. In addition, the chronic diseases of our ever-increasing aging population are also taking a toll on our health and well-being. And overriding all of these issues are the human behaviors and social and environmental influences

We are what we repeatedly do.
Excellence then, is not an act, but a habit.

— Aristotle

that so frequently result in adverse health consequences. To confront these challenges, Central Office Services provide program design and development; oversight, monitoring and evaluation; and technical assistance. They partner with county health departments in identifying shared values and common goals, specific roles and responsibilities in conducting public health programs, and accountability mechanisms.

Central Office Services pursue fiscal opportunities through federal, state and private sources to fund programs and services. Staff provide public and professional health education concerning disease prevention and health risk reduction. They enforce public health standards and regulations and affirm that preventive health services and protective measures are in place. They conduct surveillance and evaluation

to monitor communities' health status and they identify health disparities.

Sixty-six diseases, conditions and injuries are reportable to the Oklahoma State Department of Health. Central office staff monitor specific disease diagnoses and laboratory readings in case more active public health intervention is required. Thousands of laboratory examinations are performed annually to confirm infectious, chronic or genetic diseases. Several trades and professions are licensed through services provided at the central office. Long-term care and related facilities, as well as hospitals, are licensed and certified for participation in the Medicare/Medicaid programs. And each day, hundreds of copies of birth and death records are issued from the Oklahoma City central office and the Tulsa branch vital records office.

Although our nation spends \$1 trillion each year on health care, only one percent of that amount supports population-based disease prevention and health promotion. Public health programs conducted by the

Oklahoma State Department of Health are funded by: 1) Transfers of federal funds to state programs, 2) State funds appropriated by the Oklahoma Legislature, 3) Local millage and 4) Fees collected for services.

Figure 1 · During the last decade (1991–2001), Oklahoma saw: *Federal* government support increase from \$48 to \$124 million. *State* appropriated dollars increase from \$47 to \$64 million. *Local* millage has remained constant during the decade. Fees

collected for services increased from \$10 to \$19 million. Total support for public health increased from \$119 to \$221 million.



Figure 2 · This information describes the distribution of agency expenditures by major program category in fiscal year 2001. Although accurate in terms of administrative accountability, these data do not repre-

sent all actual dollars supporting public health services at the local level. The Local County Health Department item represents only basic operational funding for that activity. Most expenditures for other programs, except for administrative services and the functioning of Vital Records, support services provided at the local level. As an example, Personal Health Services consists of programs such as: HIV/STD, Immunization, Tuberculosis, Maternal & Infant Health, Family Planning, Dental, Child Abuse Prevention,

An empowered organization is one in which individuals have the knowledge, skill, desire, and opportunity to personally succeed in a way that leads to collective organizational success.

Stephen R. Covey, *Principle-Centered Leadership*

Child Guidance, Children First, and Early Intervention. All of these programs are focused at the local level, although their funding is reflected on lines other than the one for “Local County Health Departments.” Also, it should be noted that the Oklahoma City and Tulsa city-county health departments are not under the state health department’s administrative control; therefore expenditures made by these entities from local tax revenues are not included in this report.

Figure 1 · Agency Expenditures by Source of Funds

Federal	\$123,833,571	56.0%
State Appropriated	\$64,104,767	29.0%
Local Millage	\$14,464,220	6.5%
Fees	\$18,839,545	8.5%
Total	\$221,242,104	100.0%

Figure 2 · Percent Distribution of Agency Expenditures by Program

Personal Health Services	37.7%
WIC Food Program	25.6%
Local County Health Departments	15.0%
Administrative and Other Program Services	7.1%
Consumer Protection	6.7%
Eldercare	3.8%
Health Promotion and Policy Analysis	4.1%

STATISTICAL SUMMARY · FISCAL YEAR 2001

Adolescent Health

43,622

High School students reached through the Heads Up! Mental Fitness Program.

500

Copies of the Youth Suicide Prevention State Plan distributed in Oklahoma and across the county and on OSDH website.

2,000

Pregnant and parenting teens received prevention education through alternative education programs.

14,756

Services provided to pregnant and parenting teens through alternative education programs.

39,830

Contacts with adolescents and pre-adolescents were made involving structured curricula implementation, community events, and program evaluation activities.

8,797

Contacts with parents and other adults were made involving community coalitions, parent education sessions, and volunteer opportunities.

1,429,084

Individuals reached by teen pregnancy prevention media exposure.

Certificate of Need, Nursing and Specialized Facilities

420

Nursing and Alzheimer's facilities in operation.

55

Specialized facilities for mentally retarded residents in operation.

44

Hospital-based skilled nursing units in operation.

54

Certificate of Need applications reviewed.

167

Net bed increase, nursing and Alzheimer's facilities (including replacements).

116

Net bed change, specialized facilities for mentally retarded residents.

Certificate of Need, Psychiatric and Chemical Dependency Treatment Facilities

71

Psychiatric and chemical dependency treatment facilities in operation.

6

Certificate of Need applications reviewed.

41

Beds added to inventory.



Child Abuse Prevention

29

Contracts with community-based public and private agencies and organizations were awarded, monitored, and provided technical assistance.

128

Child abuse and neglect prevention service providers were trained on the Healthy Families America Prevention Model during 11 training events.

1,195

Families, which included 1,461 children, received home-based parent education and support services.

15,356

Home visits were provided to families.

850

Parents received center-based parent education and support services.

1,700

Families received referrals to other community services to aid families with their basic health care, child care, educational, and living needs.

2,000

Child Abuse Prevention Month campaign packets were distributed across the state.

Child Abuse Training Coordinating Council

52

Existing and developing multidisciplinary teams received technical assistance and consultation.

275

Multidisciplinary team members received training during 18 events.

24

Training events were held on topics such as the identification and reporting of child abuse and neglect, child abuse and fatality investigation strategies, drug endangered children, standardized medical documentation of domestic violence-related injuries, and forensic interviewing of children.

1,052

Professionals from law enforcement, public health, child care, medicine, prevention, education, and domestic violence received specialized training.

Child Care

76

First Care trainings conducted.

1,500

Child Providers Health and Resource Calendars printed and distributed.

Child Guidance

29,194

Sessions for screening, assessment or evaluation services for children and families with parenting, developmental, speech-language, hearing, and psychosocial concerns.

18,576

Individual, family and group sessions for prevention and educational interventions and short-term treatment for children and families with parenting, developmental, speech-language, hearing, and psychosocial concerns.

63,627

Participants in workshops, training, consultation on topics related to parenting, development, speech-language, hearing and psychosocial issues.

1,956

Youth participated in Abstinence Education programs and completed evaluation responses.

Child Health

9,379

Children received physical or developmental assessments in local county health department child health clinics, with a total of 13,577 visits made.

Children First

77

Counties with *Children First* home visitation services.

8,199

Families served.

83,323

Completed home visits.

6,163

First-time mothers were referred for home visitation services.

1,883

Children reached their first birthday while participating in the program.

2,732

Babies born to mothers served by the Children First program.

Chronic Disease

59,052

Cervical Pap smears to detect cervical cancer were performed at local health departments and community clinics.

1,128

Women with abnormal Pap smears were evaluated and treated at regional cervical dysplasia clinics.

35,431

Oklahomans received cardiovascular reduction services of risk factor education and early detection of disease.

17,716

Persons tested for diabetes mellitus.

4,539

Women received clinical breast examination/mammography to detect breast cancer.

1,598

Native Americans actively participating in a physical activity intervention to reduce the impact of cardiovascular disease and diabetes through the REACH 2010 research initiative.

45

Seminars, workshops or lectures presented to health care professionals, tribal nations, medical schools, and local/public health department professionals on the principles and applications of chronic disease including chronic disease epidemiological methodologies.

25

Presentations on "Hats Off to Women's Health" given to various women's organizations statewide.

Communicable Disease Investigation and Prevention

20,616

Consultations were made with the professional and lay public on the causes and control of communicable diseases.

2,282

Epidemiologic investigations (including follow-up on positive and unsatisfactory rabies specimens) were conducted to identify the source and to control disease outbreaks such as infectious hepatitis and food-borne diseases.

25,000

Disease and laboratory reports reviewed and/or investigated.

10

Onsite or in-depth investigations into outbreaks, clusters, and epidemics of infectious disease.

26,000

Epidemiology Bulletins published.

56

Seminars and lectures were presented to various professional groups, medical schools and graduate classes, and local health nurses on the principles and application of epidemiological techniques.

22

Tuberculosis outbreak investigations conducted in nursing homes and workplaces.

6,137

Tuberculosis consultations.

155

New tuberculosis cases identified.

110,313

Tuberculin skin tests administered.

27

Seminars and lectures were presented to various professional groups, medical schools and graduate classes, and local health department nurses on the principles and application of epidemiological techniques.

Communications

2,375

Public information contacts, including: news releases, feature articles, broadcast and print interviews, and public service announcements.

759

E-mail requests from visitors to the agency Web site processed.

258,676

User sessions conducted on agency Web site (a session of activity includes all "hits" per user).

161

Video production, videoconference, satellite broadcast/distance learning projects completed.

192

Graphics/desktop publishing projects completed.

Consumer Protection

552

Bedding licenses issued.

490

Bedding inspections.

20

Consumer Product Safety Commission inspections.

15

Drug, cosmetic and medical device facilities licensed. (Note: There are approximately 70 to 80 unlicensed facilities, as there is no statutory authority for licensing.)

19

Drug, cosmetic and medical device facility inspections.

822

Hotels/motels licensed.

1,223

Hotel/motel inspections.

105

Accredited and provisionally accredited mammography facilities.

99

Mammography facility inspections performed.

88

Public bathing place permits issued.

7,770

Public bathing place inspections.

21,208

Retail food establishments licensed.

44,839

Retail food inspections.

1,071

Food manufacturers licensed.

2,108

Food manufacturer inspections.

97

Correctional facilities licensed.

296

Correctional facility inspections.

3,000

Permits issued for diagnostic x-ray tubes.

County Health Departments

526,175

Appointments made (includes WIC, immunizations and Children First).

426,680

Appointments kept (includes WIC, immunizations and Children First).

584,425

Immunizations given.

55,122

Family planning clients served.

110,292

Family planning encounters.

8,406

Children First clients.

96,633

Children First visits scheduled.

83,348

Children First visits completed.

87,467

WIC clients.



Dental

36

Counties with active dental education/tobacco use prevention programs.

44,054

Children received classroom dental education/tobacco use prevention instruction.

111,661

Dental educational program encounters.

5,482

Dental program presentations/workshops provided.

934

Dental clinical treatment encounters in health department dental clinics.

5,161

Dental clinical treatment procedures performed in health department dental clinics.

8

Additional public water systems began providing optimally fluoridated water.

21,100

People began receiving the benefits of fluoridated water.

Eldercare

9,799

Level I Services (information, referral, and follow-up).

152

Level II Services (short-term case management).

10,588

Level III Services (comprehensive case management).

11,655

Total unduplicated services rendered.

116,303

Encounters.

Emergency Medical Services

197

Ambulance services.

5,515

Emergency Medical Technicians.

23,142

First Responders.

150

First Response agencies.

53

EMS training programs.

43

EMS districts.



Family Planning

67,546

Clients received family planning and related health services at 113 sites, including local county health departments and contracted providers.

7,272

Clients received pregnancy testing and counseling.

146

Tubal ligations provided with state-appropriated funding.

46

Vasectomies provided with state-appropriated funding.

250

Family planning and sexuality education programs were provided to various community organizations and agencies.

3,067

Teens and adults served by community health education programs.

Health Care Information

4,800

Telephone survey interviews completed for the Behavioral Risk Factor Surveillance System. (2001)

119

Oklahoma Cooperative Annual Hospital Surveys processed (119 of 154 hospitals submitted surveys for 2000).

129

Oklahoma Cooperative Annual Hospital Survey 2000 Patient Origin Reports distributed to 119 participating hospitals, 2 interoffice personnel and 8 additional requests.

54

Information requests for 2000 data from the Oklahoma Cooperative Annual Hospital Survey completed.

210

Information requests completed.

115

Inpatient discharge datasets were processed from 129 hospitals that submitted data. Those hospitals that submitted in proprietary formats were not processed.

Health Resources Development Service

10

Health Maintenance Organizations (HMOs) licensed.

529

Written complaints investigated.

617

Telephone complaints handled.

1,245

Requests for information answered.

560,614

HMO members.

464

Nursing and specialized facilities licensed.

466

Total licenses issued to nursing and specialized facilities including renewals, bed increases, name changes, and changes of ownership.

110

Residential care homes licensed.

38

Total licenses issued to residential care homes, including renewals, bed increases, name changes, and changes of ownership. (Issued every two years.)

26

Adult day care centers licensed.

26

Total licenses issued to adult day care centers, including renewals, bed increases, name changes, and changes of ownership.

98

Assisted Living Facilities licensed.

102

Total licenses issued to Assisted Living Facilities, including renewals, bed increases, name changes and changes of ownership.

8

Continuum of Care Facilities licensed.

8

Total licenses issued to Continuum of Care facilities including renewals, bed increases, name changes, and changes of ownership.

6

Independent review organizations certified.

22

External reviews conducted; 120 requests for information.

1

Utilization Review Program certified; 100 requests for information.

Home Care

Administrator Registry

575

Certified administrators.

66

Provisional certificates issued.

59

Tested (OHCAPA).

5

Approved test sites.

1

Approved Preparedness Program.

1

Attended Preparedness Program.

398

Renewals.

43

Initial certificates issued.

Immunizations

923,691

Doses of vaccine were administered by county health departments, other public providers and clinics, hospitals, and physicians.

128

Investigations of vaccine-preventable diseases were conducted.

766

Physicians participating in the *Vaccines for Children* program.

249

Visits were made to *Vaccines for Children* providers for quality assurance.

115

Public, private, Indian Health Services, schools, and military health facilities were brought online and trained in the use of the Oklahoma Immunization Information System, a statewide immunization registry.

765

Randomly selected immunization records were located and assessed to determine the statewide immunization level for 2-year-old children in a 2000 national survey.

70

Percent of 2-year-old children up-to-date on immunizations in an Oklahoma 2000 survey.

Injury Prevention

3,471

Reports of traumatic brain injuries were reviewed.

97

Reports of submersions were reviewed.

409

Reports of burns were reviewed.

125

Reports of traumatic spinal cord injuries were reviewed.

102

Reports of fatal occupational injuries were reviewed.

24

Written reports reviewing surveillance data were presented to injury medical professionals.

369

Educational materials regarding injury control were distributed, including posters, brochures, training guides, and fact books.

2,738

Bicycle helmets were distributed to children 5-12 years of age.

5,717

Smoke alarms were distributed to families in need.

SAFE KIDS Injury Prevention

500

Lifejackets were taken to 10 state lakes through the "Brittany Project," a life jacket loaner program.

1,700

Children were reached directly through "SAFE KIDS Summerfest."

140

Youth were trained through "Super Sitters" classes.

275

Free child safety seats were distributed.

110

Free bike helmets were distributed.

38

Child safety seat check-up events were conducted.

1,505

Free smoke alarms were distributed to fire departments statewide through the "Save-a-Life" program.

Jails (City-County)

403

Routine jail inspections were conducted in 215 jails, including: 77 county jails, 24 city jails, 56 10-day lockup facilities, and 58 12-hour holding facilities.

206

Complaint investigations were conducted as the result of written complaints from prisoners or relatives.

24

Jail deaths were investigated.

49

Attempted suicides were recorded.

27

Escapes were recorded.

2,072

Jail employees were trained.

22

Department of Corrections facilities were inspected.

302

Jailer tests given.

Licensed Behavioral Practitioners

70

Persons licensed as Behavioral Practitioners.

169

Additional persons have made application for licensure but have yet to complete requirements.

Licensed Marital and Family Therapists

536

Persons licensed as marital and family therapists.

34

Applicants for licensure took the Examination for Marital and Family Therapists and began accruing the required number of hours of supervised experience that precedes issuance of the license.

8

Complaints investigated.

1

Action taken.

Licensed Professional Counselors

2,202

Persons licensed as professional counselors.

576

Applicants for licensure took the National Counselors Examination and began accruing the required number of hours of supervised experience that precedes issuance of the license.

33

Complaints investigated.

2

Disciplinary actions taken.



Long Term Care

2,574

Complaints investigated in nursing facilities and specialized facilities.

51

Complaints investigated in residential care homes.

2

Complaints investigated in adult day care centers.

42

Complaints investigated in assisted living centers.

56

Private intermediate care facilities for the mentally retarded certified, representing a total of 2,235 beds.

2

Public intermediate care facilities for the mentally retarded certified, representing a total of 400 beds.

294

Licensure surveys, follow-up visits and other inspections conducted in intermediate care facilities for the mentally retarded.

411

Nursing facilities certified, representing a total of 36,385 beds.

44

Hospital-based skilled nursing units certified, representing a total of 784 beds.

2,575

Licensure surveys, follow-up visits and other inspections conducted in nursing facilities.

105

Remedies were imposed in nursing facilities to improve resident care.

69

Open meetings conducted in nursing facilities to provide residents, resident representatives and other interested parties the opportunity to share information and ask questions concerning resident care.

145

Nursing facility construction consultations and site inspections.

112

Residential care homes licensed, representing a total of 3,526 beds.

144

Licensure inspections and follow-up visits made in residential care facilities to determine compliance with licensure regulations and to monitor patient care.

2

Adverse actions initiated in residential care facilities to improve resident care.

Maternity

5,690

Pregnant women were assessed for medical, genetic, psychosocial, and nutrition risk factors upon admission to comprehensive maternity care.

16

Clinic sites in 6 counties were assessed to determine their capacity to provide accessible and acceptable maternity services.

Medical Facilities and Services

26

Alcohol and drug abuse treatment facilities currently in operation: 26 licensure surveys and 3 complaint investigations.

45

Ambulatory surgical centers currently in operation: 18 Medicare surveys and 6 follow-up visits performed; 19 licensure surveys and 4 follow-up visits performed.

2

Licensed birthing centers currently in operation: 1 licensure survey performed.

2,716

Clinical laboratories currently in operation: 191 CLIA surveys and 9 follow-up visits performed; 3 complaints investigated and 4 validation surveys performed.

257

Licensed home health agencies currently in operation: 94 Medicare surveys, 59 follow-up visits, 68 complaints investigated, and 542 home visits performed; 70 licensure surveys, 23 follow-up visits, 36 complaints investigated.

83

Licensed hospice programs currently in operation: 43 Medicare surveys, 8 follow-up visits, and 22 complaints investigated; 29 licensure surveys, 10 follow-up visits, and 2 complaints investigated.

143

Licensed hospitals currently in operation: 30 Medicare surveys and 4 validation surveys performed, 29 follow-up visits, and 64 complaints investigated; 45 licensure surveys, 19 follow-up visits, and 49 complaints investigated.

268

Construction plan submittals reviewed for 10 different facility types.

60

End stage renal disease centers currently in operation: 21 Medicare surveys performed, 16 follow-up visits, and 12 complaints investigated.

8

Community mental health centers.

1

Comprehensive outpatient rehabilitation facility in operation.

45

Rehabilitation agencies in operation: 30 Medicare surveys and 10 follow-up visits performed.

51

PPS excluded psychiatric units/ PPS excluded rehabilitation units: 9 Medicare surveys performed.

12

Portable x-ray units: 5 Medicare surveys performed.

50

Rural health clinics: 22 Medicare surveys and 10 follow-up visits performed.

65

Swing bed hospital units: 22 Medicare surveys and 7 follow-up visits performed.

88

Workplace drug and alcohol testing facilities currently in operation: 18 licensure surveys and 1 complaint investigated.

1

Tissue Bank.

1

Eye Bank.

Minority Health

6

Technical support to local communities involving requests for data information and policy support related to health disparities impacting minority populations.

3

Videoconference participation/ broadcasts related to health disparities with focus on diabetes and environmental health.

1

Presentation on minority health and aging at Minority Conference on Aging, Tulsa.

1

Participation in Region VI Health Disparities Meeting with other Region VI states and federal representatives concerning federal initiatives and cultural sensitivity and awareness.



Pharmacy

4,159

Direct Observation Therapy prescriptions filled.

28,548

Requisitioned items for local county health departments.

29

Program Blanket Medication Requisitions.

30

Medications shipments returned for credit.

1

In-service presentation.

530

Phone consultations regarding medication issues at county health departments and the central office.

Primary Care

4

Medically underserved areas (MUAs) reviewed and submitted for designation.

6

Health professional shortage areas (HPSAs) reviewed and submitted for designation.

23

National Health Service Corps (NHSC) health care provider site placement applications reviewed and scored.

2

NHSC health care providers placed in HPSA areas.

3

Technical assistance provided to communities for federally qualified health center (FQHC) development.

9

Physicians received recommendation for waiver of the two-year return home requirement in order to provide primary medical care in an area designated as underserved. Two physicians received waiver recommendations through the USDA and seven received recommendations through the Oklahoma State 20 Program.

Public Health Laboratory

210,302

Laboratory tests performed on blood specimens to identify analytes for chronic or genetic diseases.

139,660

Laboratory examinations performed to detect infectious diseases, e.g., sexually transmitted diseases, tuberculosis, or enteric infections.

1,964

Animal brain specimens tested for the presence of rabies.

71

Laboratory Quality Assurance Reviews for county health departments that perform laboratory testing.

4

Statewide training sessions for local county health department staff.

Rural Health

104

Community development/strategic planning sessions conducted in 36 counties.

93

Presentations made to state and national groups regarding rural health issues.

135

Experiences participating in planning/advisory committees for local, state and regional programs/organizations/agencies.

1

Combined conference of the Rural Health Association of Oklahoma, Oklahoma Area Health Education Centers and Oklahoma Primary Care Association with 237 attendees.

9

Rural Health Association committee and/or board of directors meetings.

6

Staff participated in meetings with CMMS/SW Regional Office staff and regional SORHs.

64

Responses to inquiries for physician and/or medical career placement in rural Oklahoma towns.

59

Mailings of various resource information regarding rural health.

22

Articles published in national, regional and state newsletters.

6

Press releases.

4

Provided technical assistance for Outreach and Network grants to rural Oklahoma.

11

Wrote/assisted with grants affecting the Office of Rural Health and/or the agency.

4

Wrote and/or reauthorized contracts pertaining to the Flex Program Grant.

137

Meetings with state and national policymakers.

School Health

151

Schools participated in the First Grade Health Survey. 1,690 returned surveys – 65% response rate.

276

Students surveyed in the pilot of the Middle School Youth Risk Behavior Survey.

17

High schools in 13 counties completed the Youth Risk Behavior Survey. 7,012 students surveyed.

30,000

Good Health Gets An A school calendars mailed to schools in Oklahoma.

900

Oklahoma School Health Emergency Guidelines were distributed.

6

Safe School Advisory Council trainings were held.

Screening and Special Services

42,788

Infants screened for risk of possible hearing loss with the NHSP hospital questionnaire.

29,583

Infants who received physiologic and risk hearing screening prior to discharge from the birthing facility.

743

Infants considered to be "at-risk" for hearing loss on physiologic screening were referred by the hearing screening program for further evaluation.

5,190

Infants considered "at-risk" for hearing loss based on responses to hearing risk indicator questions on the screening questionnaire were referred for further testing.

49,712

Infants screened for genetic diseases, including PKU, hypothyroidism, sickle cell disease, and galactosemia.

592

Infants had screens that were not normal.

1
Participation in Region VI Health Disparities Conference 2000; assisted in planning and implementation with Region VI states and federal representatives.

4

Youth violence prevention programs funded through performance-based contracts to provide services to minority and disadvantaged youth.

Nurse Aide Registry

75,910

Total certified nurse aides.

305

Approved long-term care nurse aide training programs.

48

Non-eligible long-term care nurse aide training programs.

46

Approved certified medication aide programs.

23

Approved certified medication aide/CEU programs.

590

Confirmed cases of abuse, neglect, mistreatment, or misappropriation of resident property.

18,995

Renewals.

Occupational Licensing

379

Alarm companies licensed.

1,856

Individuals (including: managers, salesmen, technicians, and technician-trainees) licensed (or in the process of becoming licensed) in the alarm industry.

3,332

Barbers licensed, including 3,926 barbers and 132 registered apprentices.

77

Barber instructors licensed.

6

Barber colleges licensed.

1,097

Barber shops registered (inspected annually).

164

Licensed hearing aid dealers and fitters, including 14 temporary licenses.

630

Sanitarians licensed, including registered professional sanitarians, sanitarians in training, environmental specialists, and environmental specialists in training.

33

Infants were diagnosed with a disorder and referred for treatment.

1,791

Infants were identified with birth defects (provisional data).

86

Parents of children with birth defects received a letter to let them know their child is eligible for Early Intervention services.

122,000

Women of childbearing age received neural tube defect prevention education through materials mailed for distribution to physician offices, pharmacies, and other health care professionals.

9,719

Children less than 6 years of age were screened for lead poisoning.

281

Children screened had elevations greater or equal to 10ug/dl verified through capillary or venous testing (2.9%).

Sexually Transmitted Disease Control

502

Epidemiologic investigations conducted for cases of syphilis, gonorrhea and chlamydia.

4,823

Cases of gonorrhea identified.

10,423

Cases of chlamydia identified.

84

Cases of primary and secondary syphilis identified.

571

New contacts to syphilis identified and medically examined.

214

HIV infection cases reported.

258

AIDS cases reported.

7,142

Persons received HIV counseling and testing at test sites sponsored by the Oklahoma State Department of Health.

37,836

Persons received disease intervention education programs.

163

Persons attended HIV infection seminar.

85

Persons were trained in HIV antibody counseling and testing workshop.

31

Persons attended *theory and practice training* (new course).

2,664

Persons obtained updated information through *HIV/STD*, a quarterly newsletter.

11

Persons attended STD courses.

260

Participants attended statewide HIV/AIDS Conference.

SoonerStart Early Intervention

7,950

Infants and toddlers with disabilities, and their families, received evaluation, assessment, and early intervention services provided by multidisciplinary teams. The services were provided in natural environments, including home and community settings in which young children typically function.

43

Workshops were presented through the Statewide Training and Regional Support (STARS) Program with 1,231 participants, including SoonerStart staff, school personnel, Headstart staff, and child care staff.

821

SoonerStart childcare providers participated in TIC-TOC (Training Inclusive Childcare: Terrific Opportunities for Children) Program designed to assist childcare providers to include children with disabilities in typical childcare settings.

150

SoonerStart families participated in a survey conducted in conjunction with the Interagency Coordinating Council to evaluate the early intervention program from the family members' perspective.

75

Physicians participated in the Caring for Infants and Toddlers with Disabilities training program, a collaborative effort with the University Affiliated Program of Oklahoma designed to increase physician participation in the early intervention system.



Tobacco Use Prevention

1

Comprehensive county tobacco prevention and cessation program.

4

County Mobilization Programs.

5

County tobacco coalitions.

641

Tobacco coalition members.

2,900

Youth members of SWAT [Students Working Against Tobacco].

35

SWAT adult facilitators.

6

SWAT regional coordinators.

300

Youth attended Teen Summit.

2

Ethnic tobacco education networks.

180

Attendees at public education forums on second hand smoke.

14

Tobacco prevention school nurses.

Turning Point

3

Pilot communities continue to grow.

14

Local Turning Point Partnerships were initiated.

7

Partnerships received complete community profiles from OSU Cooperative Extension Service for implementing programs.

211

Members on the Oklahoma Turning Point Council representing various sectors including political, economic, health, education, religious, communication, recreational, non-profit, and other community groups.

6

Meetings of the Oklahoma Turning Point Council, 11 executive committee meetings and 20 subcommittee meetings.

1

Oklahoma Turning Point Council reorganized to prepare for the implementation phase of Turning Point. Two core functions were identified: 1) Community Priorities, 2) Technical Assistance. Four subcommittees were formed: 1) Data, 2) Media, 3) Public and Private Financing, 4) Human Resource Development.

2

Organizational members of the Oklahoma Turning Point Council include Youth Suicide Prevention Task Force and Oklahoma Arthritis Network.

12

Local articles were focused on Turning Point activities across the state as well as one national article about the Oklahoma Health Improvement Plan.

4

Field representatives were hired to coordinate the county activities surrounding Turning Point initiative.

150

Attendees at the Third Annual Oklahoma Turning Point Forum held December 8, 2000, at the MetroTech Conference Center, Oklahoma City.

Vital Records

49,712

Certificates of live birth were filed.

34,707

Certificates of death were filed.

13,401

New certificates were filed to replace certificates of legitimated and adopted children.

328,878

Copies of birth and death records were issued.

WIC

142

Clinics provide WIC (Special Supplemental Nutrition Program for Women, Infants and Children) services in 74 counties.

87,788

Monthly average of nutritionally at-risk mothers and children who participated in WIC, including: 12,081 pregnant women; 3,771 breastfeeding women; 6,342 postpartum women; 23,938 infants; and 41,657 children.

550

Grocery stores served as WIC vendors across the state.

Workplace Medical Plans

16

Workplace Medical Plans certified.

5

Workplace Medical Plan applications pending.

385

Requests for information.

6

Complaints investigated.

8

Seminar presentations.

294,255

Workplace Medical Plan members statewide.

OKLAHOMA STATE BOARD OF HEALTH

The Oklahoma State Board of Health has nine members appointed by the Governor with Senate confirmation. The board's current membership includes the following:



Ron L. Graves, DDS, President, is a board-certified oral and maxillofacial surgeon in private practice in Ardmore. He has served as president of both the Oklahoma Society and Southwest Society of Oral and Maxillofacial Surgeons. He has also served as Chief of Surgery and Chief of Staff at Memorial Hospital of Southern Oklahoma. Dr. Graves represents LeFlore, Latimer, Pittsburg, Atoka, Pushmataha, McCurtain, Choctaw, Bryan, Marshall, Carter, and Love counties.



Haskell L. Evans, Jr., RPh, Vice President, has served the health care profession as a registered pharmacist in Lawton for more than 35 years. He is Chief Executive Officer of RPH3, Inc., in Lawton. He has served as president, vice president, and secretary of the Oklahoma Pharmaceutical Association – District No. 6. Mr. Evans represents the state at large.



Ron Osterhout, Secretary-Treasurer, holds bachelor's and master's degrees in civil engineering. He has specialized in domestic and international oil and gas exploration and production. Mr. Osterhout represents Ellis, Dewey, Custer, Roger Mills, Beckham, Washita, Kiowa, Greer, Jackson, Harmon, and Tillman counties.



John B. Carmichael, DDS, is a retired Woodward dentist, rancher, and civic organizer. He is a past president of the State Board of Health and long-time member, first appointed by Gov. George Nigh, and reappointed in 1994 by Gov. David Walters. He represents Cimarron, Texas, Beaver, Harper, Woodward, Woods, Major, Alfalfa, Grant, Garfield, Kay, and Noble counties.



Glen E. Diacon, Jr., MD, is a urologist on staff with the Valley View Hospital, Ada. He is certified by the American Board of Urology and is a Fellow in the American College of Surgeons. Dr. Diacon represents Creek, Lincoln, Okfuskee, Seminole, Pottawatomie, Pontotoc, Hughes, Johnston, and Coal counties.



Ann A. Warn, MD, is a general ophthalmology eye physician and surgeon practicing in Lawton. She also is a clinical instructor at the University of Oklahoma, Department of Ophthalmology. Dr. Warn represents Blaine, Kingfisher, Canadian, Caddo, Grady, Comanche, Jefferson, Stephens and Cotton counties.



Gordon H. Deckert, MD, is retired from the University of Oklahoma Health Sciences Center, where he was a David Ross Boyd Professor in the Department of Psychiatry and Behavioral Sciences. He continues to maintain a clinical private practice and is a consultant to hospitals and physicians groups. Dr. Deckert is also a nationally recognized public speaker. He is past president of the State Board of Health. Dr. Deckert represents Logan, Oklahoma, Cleveland, McClain, Garvin, Murray, and Payne counties.



Dan H. Fieker, DO, is Chief Medical Officer and consultant in infectious diseases, and Director of Medical Education at the Tulsa Regional Medical Center. He also serves as clinical professor of medicine at the Oklahoma State University College of Osteopathic Medicine. He is a past president of the State Board of Health. Dr. Fieker represents Ottawa, Delaware, Craig, Mayes, Nowata, Rogers, Washington, Tulsa, Pawnee, and Osage counties.



Jay A. Gregory, MD, is a board-certified surgeon with a general, vascular and thoracic practice in Muskogee. He has served as president of such organizations as the Oklahoma State Medical Association, Oklahoma Chapter of the American College of Surgeons, and the Oklahoma Rural Health Association. Dr. Gregory represents Adair, Sequoyah, Cherokee, Wagoner, Muskogee, Haskell, McIntosh, and Okmulgee counties.

CENTRAL OFFICE STAFF

Commissioner of Health & State Health Officer

Leslie M. Beitsch, MD, JD

<p><i>Office of Accountability Systems</i> Suzanne Nichols, JD, Director</p>	<p><i>Internal Audit Unit</i> Lloyd Smith, CPA, Chief</p>
<p><i>Construction Industries Board</i> Boyd West, Administrator</p>	<p>Kevin Pipes, Chief of Staff</p>
<p><i>Office of the Commissioner</i> Kay Hulin, Board of Health Secretary · Ron Cain, Executive Asst to the Commissioner · Charles Smith, MA, Civil Rights Administrator · Demetrio Gutierrez, EdD, Minority Health Liaison · Brad Yarbrough, Director, Office of Faith-Based and Community Initiatives ·</p>	<p><i>Office of Communications</i> Leslea Bennett-Webb, MPH, Director</p> <p><i>Office of General Counsel</i> Gary Gardenhire, JD, Director</p>
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<p><i>Health Care Information</i> Kelly Baker, MPH, Director</p>	<p><i>Building Management, Internal Services, & Procurement</i> Tamela Gibson-Agahnia, Chief</p>
<p><i>Vital Records</i> John C. Burks, Sr, State Registrar</p>	<p><i>Financial Management</i> Ray Hankins, CPA, CFO</p>
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<p><i>WIC Service</i> Tom Freeman, MS, Chief</p>	<p><i>Medical Facilities Service</i> Gary Glover, Chief</p>
	<p><i>Consumer Protection</i> Rocky McElvany, MS, Chief</p>
	<p><i>Quality Improvement & Evaluation Service</i> Nancy Atkinson, Chief</p>

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Adair	Jim Bagby	600 W Hickory · Stilwell, OK 74960	918) 696 7292
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Logan	Jay Smith	215 Fairgrounds Road, Ste A · Guthrie, OK 73044	405) 282 3485
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Wagoner	Jim Turner, PhD	28525 E 141, PO Box 962 · Coweta, OK 74429	918) 486 2845

OSDH HELPLINES

General Information	800) 522 0203 271 5600*	Nurse Aide Registry	800) 695 2157
AIDS/HIV	800) 535 AIDS 800) 535 2437	Nursing Home Complaints	800) 747 8419
Birth & Death Certificates	405) 271 4040	Oklahoma Toddlers Survey (TOTS)	800) 766 2223 271 6617*
Blood Lead Poisoning Prevention	800) 766 2223 271 6617*	Pregnancy Risk Assessment Monitoring System (PRAMS)	800) 766 2223 271 6617*
Health Maintenance Organization Complaints	800) 811 4552	Prenatal Care	800) 426 2747 271 6302*
Home Health Care	800) 234 7258	Protective Health Services	405) 271 6868
Newborn Hearing Screening Program	800) 766 2223 271 6617*	Sudden Infant Death (SIDS)	800) 248 7437
Newborn Metabolic Screening Program	800) 766 2223 271 6617*	Women, Infants and Children (WIC)	888) OKLAWIC 888) 655 2942

* Oklahoma City Metro

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Visit the OSDH Web site at
www.health.state.ok.us.

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Under New Management

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