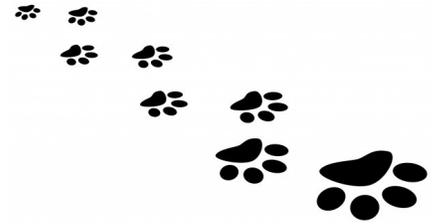


ROVER Tech Times



Issue B06

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Upcoming Changes to the Login Process for ROVER

In the near future, ROVER will update the login process for all users. This update will allow users to reset their own passwords. Because this new login process is more secure, the 90 day requirement for a new password will be eliminated. Additionally this process will allow Funeral Directors to sign records using a PIN number in lieu of a secret question and answer.

On the following page, you will find a preview of the steps for logging into ROVER. Please note this process will be easier for users that keep their contact information up to date.

If a user has an expired password or no email on file, they will need to contact the ROVER Helpdesk to validate personal information to receive the new login instructions.

Users that have an active username and password at the time of the transition can follow the process detailed on the following pages.

Preview: New Login Process for ROVER

Logging into ROVER following the transition, users will see the Username and Password prompts on the first two screens, as pictured below. This will be the only time that the Security Question and Image screens do not appear, as they have not been set up yet.

WARNING:
 The purpose of the Registering Oklahoma Vital Event Records (ROVER) database is to support the needs of the Oklahoma State Department of Health and other users such as Funeral Directors, Attending Physicians, Medical Examiners and Delivering Hospitals. This database may be used only for the purpose for which it is provided. Any attempt to file fraudulent Certificates of Birth, Death or Stillbirth is punishable in accordance with Oklahoma Statutes.

By accessing this system, I agree to use this system only for the purpose of filing a Certificate of Birth, Death or Stillbirth where that vital event has occurred in the State of Oklahoma.

I understand that failure to adhere to the above agreement will result in loss of access to OSDH Internet databases, and I may be subject to legal penalties.

Username: [Forgot Username?](#)

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 The purpose of the Registering Oklahoma Vital Event Records (ROVER) database is to support the needs of the Oklahoma State Department of Health and other users such as Funeral Directors, Attending Physicians, Medical Examiners and Delivering Hospitals. This database may be used only for the purpose for which it is provided. Any attempt to file fraudulent Certificates of Birth, Death or Stillbirth is punishable in accordance with Oklahoma Statutes.

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Password: [Forgot Password?](#)

After entering a valid Username and Password, users will be prompted to enter mandatory Security Information.

Please Note
Enter the mandatory Security Information below.

* Denotes Required Field

Original Password:

New Password: ✔

Confirm New Password: ✔

Current E-mail:

New E-mail: ✔

Confirm New E-mail: ✔

New Pin (Last 4 digits of SSN recommended): ✔

Confirm New Pin: ✔

Users who sign or certify records will now use this new 4 digit pin to apply their electronic signature.

Please Send Us Your Email Address

In the future we will update the password reset process and users will be able to reset their own passwords. In order for this process to be successful, please ensure you have updated ROVER with your current email address.

Please send your email address to AskROVER@health.ok.gov.

At that time you may also update any of your other contact



Mandatory Security Information

The on-screen prompts will guide the user through selecting Security Questions, completing Security Answers and selecting a Security Image.

Please Note
Please Update your Security Information.

* Denotes Required Field

Security Question 1: -- Please choose --

Security Answer 1: Answer goes here *

Security Question 2: -- Please choose --

Security Answer 2: Answer goes here *

Security Question 3: -- Please choose --

Security Answer 3: Answer goes here *

Continue **Reset**

Rules for establishing the Security Questions:

Security Question 1: What is the middle name of your oldest child? Questions and Answers can not be repeated

Security Answer 1: Answer goes here A valid answer should be
- Minimum of 4 characters
Maximum of 50 characters
-can contain Number, Alphabets, ' and -

Security Answer 3: Anthony A valid answer should be
- Minimum of 4 characters
Maximum of 50 characters
-can contain Number, Alphabets, ' and -

Security Image: Click on any Image below to choose
< 5 of 18 >

Selected Image:

< 5 of 18 >

Key: Guitar A small phrase no longer than 30 characters to help you remember your image.

Continue **Reset**

After completing all of the required fields, users will click Continue to save all information or Reset to clear the entire form and start again.

Continue **Reset**

Upon establishment of Security Information, users will see the confirmation below and will be able to close window to enter ROVER.

Please Note
Your new Password has been saved.
You will shortly receive an e-mail that contains the link that you MUST click on to verify your e-mail address before logging in. This must be done IMMEDIATELY.
Your new Pin has been saved.
Your answers to the Security Questions have been saved.
Your selected Image and Key have been saved.

Click on the button to close this window **Close window**

CONTACT US

ROVER Inquires

AskROVER@health.ok.gov

Phone: 405-271-5380

Fax: 405-271-7683

New Birth Unit

Phone: 405-271-4212

Fax: 405-271-2930

Access ROVER:
www.rover.health.ok.gov



ROVER WEBINARS AND ONLINE TRAININGS

The Field Services staff of the Oklahoma State Department of Health hosts online training sessions for ROVER users.

The goal is to offer training, address areas causing confusion, or just to answer various questions you might have regarding the ROVER system.

Information regarding upcoming sessions will be posted in the News Message box on the ROVER main page.

NEWS MESSAGES

ROVER News Messages are located on the right side of the home page when logged into ROVER. This is where important information is shared with users. Any trending issues, ROVER upgrades or changes to the system will be noted here for your convenience.

OKLAHOMA STATE DEPARTMENT OF HEALTH Vital Records Division

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