

Long-Term Care Provider Call
Wednesday, May 27, 2020
Agenda with Key Guidance

1. Welcome.....Mike Cook

- ◆ All calls are muted, session is being recorded
- ◆ Hold questions for Q&A session
- ◆ 405.271.6868, LTC@health.ok.gov
- ◆ Website – <https://ltc.health.ok.gov> (LTC COVID-19 Resources)

2. Status on "Reopening Plan".....Carter Kimble, Deputy Secretary of Health and Mental Health

A. The Governor's Executive Order

- ◆ [Sixth Amended Executive Order 2020-13](#)
- ◆ Issued May 12, 2020
- ◆ Effective until the end of thirty (30) days after the filing of the Order, June 11, 2020.

◆ On Stay at Home:

20. *"Unless otherwise addressed in the [Open Up and Recover Safely \(OURS\) Plan](#) on the Department of Commerce website, adults over the age of sixty-five (65) and people of any age who have serious underlying medical conditions, collectively referred to as "vulnerable individuals," shall stay in their home or place of residence until May 31 except for working in a critical infrastructure sector, as more particularly described herein, and conducting essential errands."*

◆ On Visitation:

25. *"Except for end-of-life situations, visitors are prohibited from entering and visiting patients and residents at nursing homes, long-term care facilities, and retirement homes."*

This provision currently expires with the Order.

- ◆ Guidance will be provided on visitation prior to June 11, 2020, and will include priority focus on continual availability of PPE for staff and visitors as appropriate.
- ◆ Visitation policies and allowances will be at the facility's discretion.
- ◆ Exception: If facility has an active COVID-19 case after June 11th, no visitation will be allowed.

◆ On Testing:

- ◆ Testing deadline moved to June 5, 2020.
- ◆ Includes all residents and staff.

3. Situational Updates

A. National Guard Cleaning.....James Joslin

If nursing or skilled nursing facilities are interested in the cleaning send information to LTC@health.ok.gov and include:

- ◆ Contact name (not facility name)
- ◆ Contact phone number
- ◆ License Number (NH number, not CCN 375 number)

B. OSDH Long Term Care COVID Resource Web Page.....Diane Henry

[https://www.ok.gov/health/Protective Health/Long Term Care Service/LTC COVID-19 Resources/index.html](https://www.ok.gov/health/Protective%20Health/Long%20Term%20Care%20Service/LTC%20COVID-19%20Resources/index.html)

- ◆ Revised LTC COVID Resource Page now available.
- ◆ Three key topics: Provider Guidance, Resident and Visitor Information, and Provider Calls/FAQ
- ◆ Sub-pages include CMS, CDC, State, and OSDH guidance.

C. Civil Money Penalty (CMP) Reinvestment Funds Available For Communication Devices.....Diane Henry

In recognition of the potential hardship and difficulty visitation restrictions place on nursing home residents and their families, CMS developed an application template for requests for the use of Civil Money Penalty (CMP) Reinvestment funds to provide residents with adaptive communicative technologies. This fund is derived from civil money penalties paid by nursing and skilled nursing facilities and is only available to those facility types.

- ◆ Status update: Processing applications that have been submitted and contacting facilities for required information if not included.
- ◆ Encouraged facilities who have not submitted to include all needed information to aide in the processing of the applications.
- ◆ Use the following linked instructions and application:
[Communicative Technology Cover Letter Instructions](#)
[COVID-19 Communicative Technology Application Template](#)

D. Telligen Webinar with CDC on Guidance and Educational Resources To Support Nursing Homes and Assisted Living Facilities.....Diane Henry

- ◆ Dr. Stone is the Team Lead for Long-term Care for the Prevention and Response Branch within CDC's Division of Healthcare Quality Promotion. She is a Board-certified infectious disease physician with over 10 years of experience developing surveillance and quality improvement projects to track and prevent infections and antibiotic resistant pathogens in post-acute and long-term care settings.
- ◆ Opportunity for long-term care facilities to ask COVID and infection control questions directly to a CDC representative.

- ◆ [Register Here](#)
- ◆ May 28, 2020 - 2pm – 3pm CT
- ◆ For more details go to: <https://www.telligenqinqio.com/event/covid-19-in-ltc-office-hours-5/>

E. Coping with the Stress of Responding to COVID-19.....James Joslin

- ◆ The CDC has issued a short video you could distribute to staff for coping with stress: COVID-19: Managing Anxiety and Stress: <https://www.youtube.com/watch?v=BTx1vELv7zU>
- ◆ The CDC encourages anyone feeling overwhelmed with emotions like sadness, depression or anxiety, to get support by calling 1-800-985-5990 OR text TalkWithUs, to 66746.
- ◆ For more information, visit: <https://www.cdc.gov/coronavirus/2019-ncov/daily-life-coping/managing-stress-anxiety.html>

F. Nursing Facility Sign up for the CDC's COVID Reporting Website.....Paula Terrel

- ◆ We are told the registration issues have been resolved.
- ◆ Follow this link to the CDC's National Healthcare Safety Network (NHSN) [Long-Term Care Facility COVID- 19 Module](#). Facilities should immediately gain access to the NHSN system and visit the home page for important information, including how to register found here: <https://www.cdc.gov/nhsn/>.
- ◆ CMS memo [QSO-20-29-NH](#) provides an overview of the registration process.
- ◆ Call LTC Survey Department 405-271-6868 if registration issues continue.
- ◆ Telligen, QIN-QIO for Oklahoma is also available to assist.
- ◆ Contact Sherry Longacre at: slongacre@telligen.com

4. Operations & Status UpdatesMike Cook

A. Provider Training for 2020 has been cancelled.

- ◆ Weekly Provider calls will continue as needed throughout the COVID-19 Public Health Emergency.
- ◆ Thereafter, we will hold monthly calls in lieu of the Provider Training for 2020.
- ◆ Anticipate Provider Training to resume in 2021.

B. Infection Control Consults

- ◆ Contact LTC Survey Department for questions or to request an on-site Infection Control Consult.
- ◆ Includes review of best practices from CDC and CMS on infection control recommendations.



C. COVID-19 Focused Surveys (State and Federal)

- ◆ Surveys have not stopped.
- ◆ The survey focus has changed to infection control issues and COVID-19 related concerns from standard, recertification or complaint surveys.
- ◆ OSDH continues to explore facilities who have had a COVID related death or two or more two positive cases in the facility. Includes a variety of combinations, such as 1 resident and 1 staff, 2 residents, 2 staff, etc.
- ◆ Federal surveys are continuing and expect to see federal surveyors in facilities this week.
- ◆ Federal surveys approach is focusing on facilities that have received a previous F880 deficiency.
- ◆ The focus of surveys will coincide with reopening guidance.

D. Task Forces Status

- ◆ Continuing to conduct HAI reviews
- ◆ Surveyors are included on the task force teams.

E. Telligen: QIN-QIQ

- ◆ Will be performing review and assistance on infection control quality improvement plans for nursing facilities/skilled nursing facilities that were referred by CMS.
- ◆ Includes identifying gaps, conducting a root cause analysis, and interventions to mitigate these challenges.

F. Reporting Requirements

- ◆ Report within 24 hours of suspected infectious disease outbreak.
- ◆ If facility suspects or believes a resident or staff member is COVID+ the facility must report the information to OSDH.

5. Questions and Answers

6. Next Session June 3rd, 2020 1:00 PM-2:30 PM