



Civil Money Penalty
Reinvestment Network

Elevate Care

Thanks for joining us!

Please sign-in using the chat box:

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Civil Money Penalty
Reinvestment Network

Elevate Care

A national network to share
experiences, challenges, and successes
with the reinvestment of
CMP funds to
improve care in nursing homes.



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Agenda

Roll Call

CMS Region IV: Stephanie Davis

Florida Atlantic University: Dr. Ruth Tappen

Networking and Updates

Wrap-up

Materials are online at

CMP.health.ok.gov

Navigate on the left panel to “National CMP Reinvestment Network”



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Roll Call by State

- Please have one person from your state or territory respond as each state is called
- All lines will be unmuted during this time

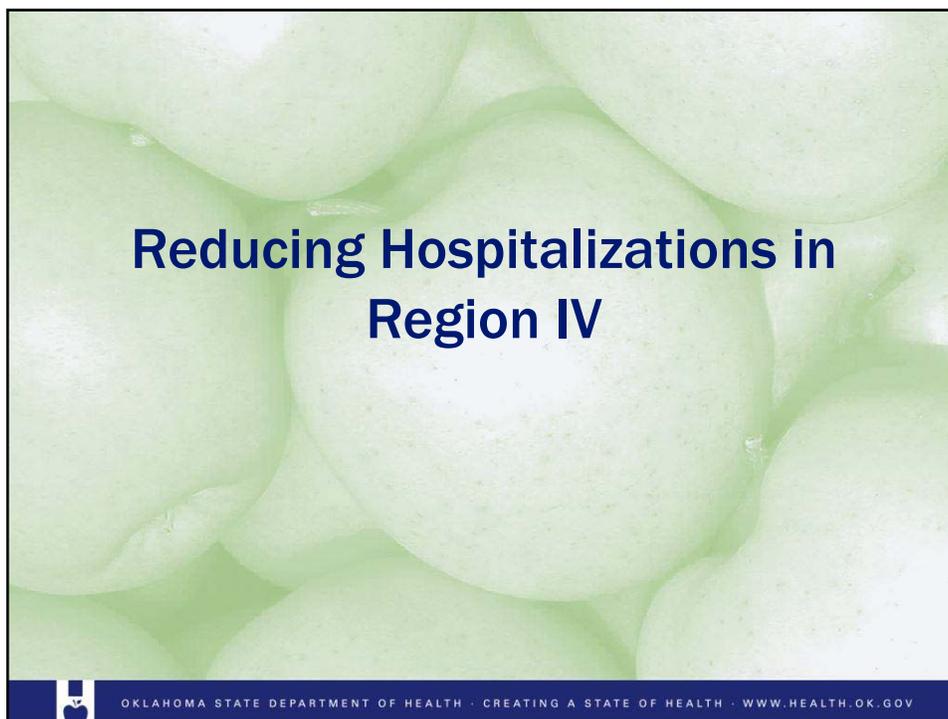
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Reducing Hospitalizations in Region IV

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Reducing Avoidable Hospitalizations Across the Continuum of Care: Phase I Pilot Nursing Homes

June 20, 2018

Presenters

Ruth M. Tappen, Ed.D., R.N., F.A.A.N

Principal Investigator

Christine E. Lynn Eminent Scholar in Nursing and Professor
College of Nursing, Florida Atlantic University, Boca Raton, FL

Stephanie M. Davis, M.S., R.D.

Chief, LTC Certification & Enforcement Branch
Centers for Medicare & Medicaid Services, Atlanta, GA

Purpose

To reduce unnecessary hospitalizations of
Nursing Home residents that are due to
resident or family insistence and/or
ignoring futility of aggressive intervention

Project Funding

CMP funds from the 8 states of CMS Region IV






Pilot Nursing Homes

Sayre Christian Village
Lexington, KY

Wolfe Co. Health & Rehab Center
Campton, KY

Wilkes Senior Village
North Wilkesboro, NC

Trinity Ridge
Hickory, NC

Jefferson County Nursing Home
Dandridge, TN

Ridgetop Haven Health Care Center
Goodlettsville, TN

Abbeville Nursing Home
Abbeville, SC

Dundee Manor
Bennettsville, SC

Magnolia Senior Care
Jackson, MS

Driftwood Nursing Center
Gulfport, MS

The Oaks Nursing Home
Marshallville, GA

Pruitt Health Ashburn
Ashburn, GA

AG Rhodes Health and Rehab
Atlanta, GA

Eagle Health and Rehabilitation
Statesboro, GA

Generations of Vernon
Vernon, AL

Fair Haven
Birmingham, AL



Significance

Protecting Access to Medicare Act – PAMA – 4/1/14

- Requires CMS to adopt Value-Based Payment (VBP) adjustment to SNF's beginning 10/1/18
- By law >> "SNF VBP is limited to a single readmission measure at a time"
- SNF's will be ranked based on their performance from low to high. Highest ranked facilities will receive highest payments, lowest ranked 40% of facilities will receive payments that are less than if they did not participate in the VBP program.
- "CMS will withhold 2% of SNF Medicare payments starting 10/1/18, to fund the incentive pool and will then redistribute 50% to 70% of the withheld payments back to SNF's based on the above.

Two Phase Project

Year 1 Pilot in 16 Nursing Homes

Create staff training videos

Provide Facility Trainings in 2-3 Nursing Homes per state

Year 2 Roll out to all certified NHs in Region IV

Provide 2-3 Workshops per state

Role of the Pilot Nursing Homes

Work with us to develop best practices for using the Guide and for collecting data on outcomes

General Videos

- Welcome Video
- Dramatization of the Decision Guide

Staff Training Videos

- How to Introduce the Decision Guide to a resident (Paper and Electronic)
- Effective and Ineffective Approach to a Confused Resident
- Hospice Care
- Hospitalization of Resident in Palliative Care
- Educational Intervention to Prevent Unnecessary Hospitalization
- Resident Needs to be Transferred to the Hospital

Story of the Guide



2018 ACHCA Journalism Award



- Two Year Project with 20 Nursing Homes
- Interviewed 271 residents, staff, and family members
- Consulted experts on this issue
- Created Guide and Trifold

Why is this important?

- Added FAQs because people believed would see “my doctor” in the hospital, that they could tell EMTs where they wanted to go, etc.
- Added Quotes: Many prefer to learn through conversation
 - Many people expressed their thoughts so eloquently
- Risks of Hospitalization
 - Residents and family members focused on the rushed, impersonal nature of hospital care, few mentioned risks
 - Aware of NH staff limitations but more personal “They know me here”

Pilot Tested the Guide

- 95% residents and families found it helpful
- 75% read it several times
- 50% shared it with friend or family

Guide and Trifold Version 2.0

Before creating Version 2.0, the Guide and Trifold were reviewed by:

- Project Advisory Group
- CMS Affinity Group
- CMS Representatives

Phase I Calendar of Events

March 2018

- Collect pre-project data “Look Back”

April 2018

- Collect pre-project data

May 2018

- Team begins visiting Pilot NHs May 17
- Webinar May 11
- Complete Baseline Survey and Implementation Assistant
- Complete Pre-project data May 31

Phase I Calendar of Events

June 2018

- Launch Guide Implementation
- Complete QI Tool on every hospital transfer
- Team completes visits to Pilot NHs
- Pilot NHs touch Base with Project Team PRN

July 2018

- Continue use of the Guide
- Continue QI Tool for all hospital transfers
- Call from Project Team

Phase I Calendar of Events

August 2018

- Continue use of Guide
- Continue QI Tool use
- Call from Project Team

September 2018

- Complete QI Tools on all hospital transfers
- Provide feedback to Project Team

Project Website

www.decisionguide.org

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GO TO THE HOSPITAL OR STAY HERE?
A Decision Guide for Residents, Families, Friends and Caregivers





LOOK INSIDE



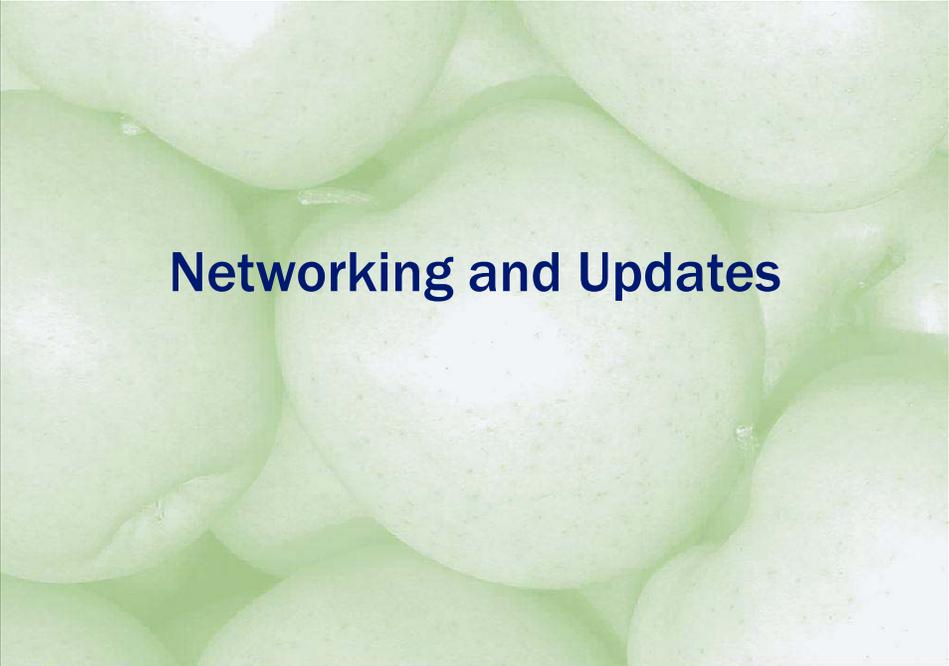
Thank You

Website URL:
<https://decisionguide.org>

For Questions or Feedback,
Please Contact the Presenters:

Ruth Tappen
rtappen@health.fau.edu

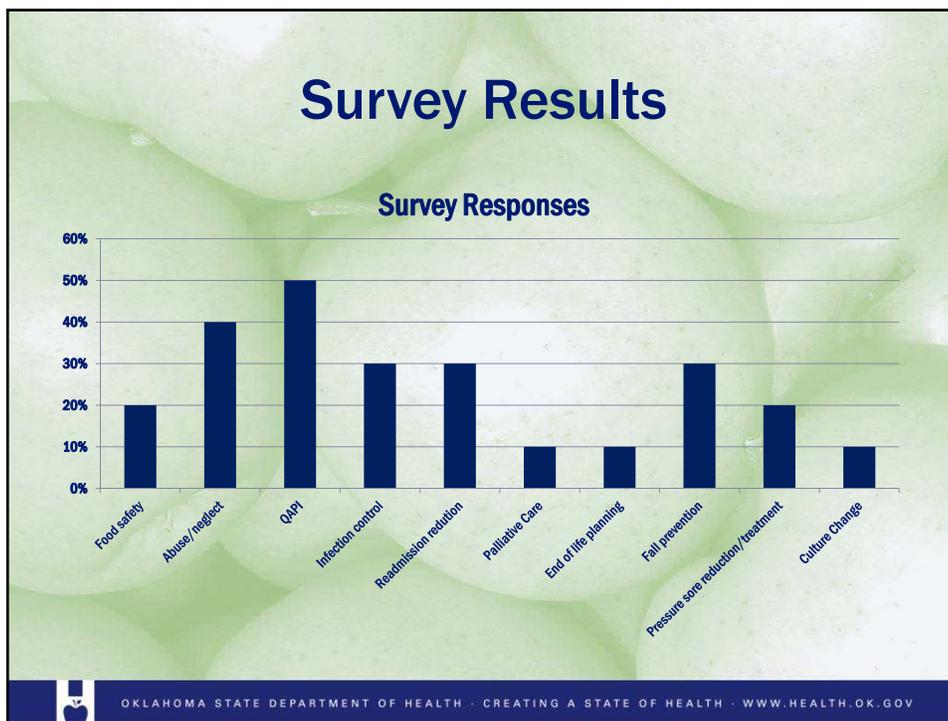
Stephanie Davis
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Networking and Updates



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Our next national network call

Date: September 19, 2018

Time: 2pm CST

Thanks for joining us!

Send questions to CMP@health.ok.gov

Materials are online at
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