

ATTACHMENT A

This Solicitation is a Contract Document and is a request for proposal in connection with the Contract awarded by the Office of Management and Enterprise Services as described below. Any defined term used herein but not defined herein shall have the meaning ascribed in the General Terms or other Contract Document.

PURPOSE

Employee Group Insurance Division (EGID) is seeking proposals from qualified vendors for its **Member Navigation and Advocacy Services**. These services shall promote member engagement and provide navigation assistance to Active members, dependents, and Pre-Medicare HealthChoice plan participants. The service model shall support simple, user-friendly access to assist members with an end-to-end customizable approach to their healthcare journey.

1. Contract Term and Renewal Options

The initial Contract term, which begins on January 1, 2025, is one (1) year with four (4) one-year options to renew the Contract. Total available agreement period: January 1, 2025, through December 31, 2029.

2. Identification

2.1 Identification of EGID

- A. EGID was established by, and operates pursuant to, the Oklahoma Employees Insurance and Benefits Act, 74 O.S. § 1301, et seq., hereinafter (Act). The Act was established for the benefit of state and education employees, employees of other state governmental entities and quasi-state governmental entities authorized by the Act to participate in the insurance plans offered by EGID.
- B. Pursuant to legislative authority, EGID Rules set forth the eligibility, type of participation and benefits guidelines for all participating employers. A copy of the official agency Rules is on file with the Office of the Secretary of State beginning at 260:45. The official agency Rules can also be downloaded using the link below:

<https://oklahoma.gov/content/dam/ok/en/omes/documents/EGIDAdminRules.pdf>

2.2 Identification of HealthChoice Plans

- A. The individuals included in this solicitation are all covered by the self-funded HealthChoice plans of EGID. Enrollees reside in all seventy-seven (77) Oklahoma counties and contiguous states. Enrollment data is as of December 31, 2023.
- i. 49,451 primary members and 22,626 dependents in HealthChoice High Option.
 - ii. 8,714 primary members and 4,043 dependents in HealthChoice High Option Alternative.
 - iii. 18,212 primary members and 15,413 dependents in HealthChoice Basic.
 - iv. 4,364 primary members and 4,281 dependents in HealthChoice Basic Alternative.
 - v. 13,244 primary members and 10,339 dependents in HealthChoice High Deductible Health Plan.
- B. Each plan offers the same provider network and plan benefits including preventive services. Plans have different premiums and member cost-sharing features.
- C. HealthChoice plan details can be found at [HealthChoice \(oklahoma.gov\)](https://www.healthchoiceoklahoma.gov)