

This addendum is added to and is to be considered part of the subject contract.

**ADDENDUM 3 TO
STATE OF OKLAHOMA CONTRACT WITH IDEMIA IDENTITY & SECURITY N.A.
LLC
RESULTING FROM STATEWIDE CONTRACT NO. 1100**

This Addendum 3 (“Addendum”) is an Amendment to the Contract awarded to IDEMIA IDENTITY & SECURITY N.A. LLC in connection with Statewide Contract No. 1100 (“Contract”) and is effective June 6th, 2021, (“Effective Date”).

Recitals

Whereas, the State issued a Solicitation for proposals to provide utilize the electronic fingerprinting (Livescan) process available through the Oklahoma State Bureau of Investigation to conduct state and national criminal history record checks for selected applicants, as more particularly described in the Solicitation; and

Whereas, the State and IDEMIA IDENTITY & SECURITY N.A. LLC negotiated the final terms under which IDEMIA IDENTITY & SECURITY N.A. LLC is performing the Services under the Contract.

Now, therefore, in consideration of the foregoing and the mutual promises set forth herein, the receipt and sufficiency of which are hereby acknowledged the parties agree as follows:

1. **Addendum Purpose.**

1. Solicitation, Section B Special Provisions, Subsection B.2.3 is hereby added:

Per Solicitation, Section B Special Provisions, Subsection B.2 the State approves Supplier’s use of the following as a subcontractor(s) under this Contract for the limited purpose of operating Idemia’s appointment registration call center: DXC Technology Services LLC. Without waiving the order of precedence set forth in the Contract, the state accepts the terms and conditions of this approved subcontractor to the extent the terms and conditions do not reduce any rights or enlarge any obligations of the State or authorized users as set forth in the Solicitation. Supplier remains solely responsible for the actions and omissions of the subcontractor(s). This approval is contingent upon Idemia providing the State with the contract between Idemia and DXC for the operation of the call center which sets forth such subcontractor is bound by and agrees to perform the same covenants and be subject to the same

conditions, and make identical certifications to the same facts and criteria, as the Supplier under the terms of all applicable Contract Documents. This approval shall be void if such contract between Idemia and DXC is not received by the State by August 31, 2021.

2. For reference, “IDEMIA intent to subcontract services under Contract # SW1100 (the “Contract”)” is attached hereto as Attachment A.

STATE OF OKLAHOMA

By: 
Jerry Moore (Jun 9, 2021 05:03 GMT+7)

Name: D. Jerry Moore

Title: Chief Information Officer

Date: Jun 9, 2021

IDEMIA IDENTITY & SECURITY N.A. LLC

By: 
Casey Mayfield (Jun 8, 2021 14:41 CDT)

Name: Casey Mayfield

Title: VP State & Local Enrollment Services

Date: Jun 8, 2021



Idemia Identity & Security N.A. LLC
11951 Freedom Drive, Suite 1800
Reston, VA 20190
(703) 775-7800

Re: IDEMIA intent to subcontract services under Contract # SW1100 (the “Contract”)

Dear Cini:

As you know, IDEMIA and the State of Oklahoma Office of Management and Enterprise Services (OMES) are parties to the Contract. Under the Contract, IDEMIA biometric enrollment functions to facilitate CHRI services. As part of these services, IDEMIA operates a call center that provides enrollment registration and customer service for transaction and payment related inquiries.

To support our customers more effectively and efficiently, IDEMIA intends to subcontract with **DXC Technology Services LLC** (“DXC”) to operate its appointment registration call center. *DXC was created by the merger of Computer Sciences Corporation (CSC) and the Enterprise Services business of Hewlett Packard (HP) enterprise. Today, DXC helps businesses run their mission critical systems and operations optimizing data architectures, and ensuring scalability and security across public, private, and hybrid clouds. On an annual basis DXC manages over 250 million customer interactions supported by over 2500 agents. Overall, DXC has approximately \$20 billion in annual revenues. Over the course of its services, DXC will have access to enrollment customer PII common to the CHRI service, including name, address, DOB, and other pertinent PII. DXC will utilize proprietary IDEMIA platforms to facilitate customer registrations, appointment booking, payment processing, and general customer service inquiries.*

The Contract may require that IDEMIA secure your consent to subcontract the services or to permit DXC access to personal information. If you so consent, please have an authorized individual sign where provided below.

We appreciate the continued opportunity to serve you and believe we have selected a third-party vendor that will facilitate an improved customer experience for our shared enrollment customers. Please contact your Program Manager or Program Director with any questions or concerns.

Sincerely,

Casey Mayfield

VP State & Local Enrollment Services

IDEMIA Identity & Security, N.A.





Idemia Identity & Security N.A. LLC
11951 Freedom Drive, Suite 1800
Reston, VA 20190
(703) 775-7800

CUSTOMER CONSENT

Oklahoma Office of Management and Enterprise Services (OMES) consents to the subcontract, and the sharing of information, described above. The undersigned attests that they are authorized to provide this consent.

By: _____

Print Name: _____

Title: _____

Date: _____



EXECUTION VERSION Idemia contingent approval add DXC as sub

Final Audit Report

2021-06-08

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-  Document created by Matthew Gomez (matthew.gomez@omes.ok.gov)
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-  Document emailed to Casey Mayfield (casey.mayfield@us.idemia.com) for signature
2021-06-08 - 5:51:20 PM GMT
-  Email viewed by Casey Mayfield (casey.mayfield@us.idemia.com)
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