



## Solicitation

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1. **Solicitation#:** 20006918 RFI

2. **Solicitation Issue Date:** October 14, 2019

3. **Brief Description of Requirement:**

Oklahoma Department of Human Services-Developmental Disabilities is requesting information regarding remote supports for clients.

This is an **UPDATED REPOST** of 20006918

4. **Response Due Date:** December 2nd, 2019

**Time:** 3pm CST

5. **Return Sealed Bid To:**

Oklahoma Department of Human Services  
Attn: Edward Cloud  
2400 N. Lincoln Blvd  
Oklahoma City, OK 73105

Or By Email To:  
[edward.cloud@okdhs.org](mailto:edward.cloud@okdhs.org)

6. **Contracting Officer:**

**Name:** Edward Cloud

**Phone:** 405-521-4315

**Email:** [edward.cloud@okdhs.org](mailto:edward.cloud@okdhs.org)

## **REQUEST FOR INFORMATION**

The Oklahoma Department of Human Services- Developmental Disabilities is seeking information from qualified business entities that have the capacity and experience to provide an integrated solution for remote patient monitoring and client care management support and services. It is the hope that remote patient monitoring would allow our population with Intellectual or Developmental Disabilities(IDD) to live an independent lives in their community. Remote monitoring services may provide sufficient supports to allow individuals to be served without the need for direct supports in the home.

DDS oversees a statewide system of services and supports for nearly 9000 individuals with intellectual and developmental disabilities who live and work in their communities. In addition, there are approximately 5,600 individuals on a wait list for services.

### **DHS Developmental Disabilities Remote Monitoring Services**

A comprehensive remote patient supports system would be needed that includes hardware, software, firmware as well as associated support and services. Each system must include devices to engage in two way communication.

Optional methods include but would not be limited to:

Live video feed

Live audio feed

Motion sensing system

Radio frequency identification

Web-based monitoring system

Another similar device

### **RFI Response Instructions**

The State is asking all interested parties to submit a response containing the following information:

A brief description of past experience providing similar services/products;

An opinion, based on past experience, whether the State has identified all the major components necessary to offer this service as part of a statewide contract; (If not, please provide information on other necessary components.)

A list of potential problems/risks that the State may encounter, and any ideas or suggestions about how such problems/risks should be addressed in a solicitation;

An estimation how each process should be accomplished, including specific methodology, hardware, connectivity, security, etc., and the estimated time frame in which each process would be accomplished.

## **Special Information Regarding an RFI**

**This is a Request for Information (RFI) only. This RFI is being issued solely for information and planning purposes; it does not constitute a Request for Proposal (RFP) or a promise to issue an RFP in the future. This RFI does not commit the State of Oklahoma or the Oklahoma Department of Human Services(DHS) to contract for any supply or service whatsoever. Further, the State of Oklahoma and DHS are not at this time seeking proposals and will not accept unsolicited proposals. The State of Oklahoma is unable to fund any non-budgeted liability. Responders are advised that the State of Oklahoma and DHS will not pay for any information or administrative costs incurred in response to this RFI; all costs associated with responding to this RFI will be solely at the responder's expense. If a solicitation is released, it will be released by the Office of Management and Enterprise Services/IS Procurement, as required by state law, on their website:**

**<http://www.ok.gov/cio/Procurement/Solicitations/>. It is the responsibility of potential vendors to monitor the Office of Management and Enterprise Services/IS Procurement website for additional information, should OMES proceed with an RFP.**

**Responses to this RFI will be accepted through 3pm CST Monday, December 2nd 2019.**