



CONTRACT

State of Oklahoma

Dispatch via Print

Supplier 0000433469
 DREAM BABY
 109 STUART TOWN ROAD
 BEAUFORT SC 29902
 USA

Contract ID 000000000000000000000000004833		Page 1 of 3	
Contract Dates 05/31/2017 to 05/30/2018	Currency USD	Rate Type CRRNT	Rate Date PO Date
Description: From Req ID - 0900009256		Contract Maximum 0.00	
TYPE: STATEWIDE			

Tax Exempt? Y Tax Exempt ID:736017987

Contract Lines:

Line #	Cat CD / Item ID / Item Desc	UOM	Minimum Order		Maximum / Open	
			Qty	Amt	Qty	Amt
1	53102521 / 1000031844 BIB: Bibs & Burp Cloths	EA	1.00	0.00	0.00	0.00
2	52152000 / 1000031845 DISHWARE & UTENSILS: Sippy Cups, Dishes, & Utensils	EA	1.00	0.00	0.00	0.00
3	56101806 / 1000031846 BOOSTER SEAT: High Chairs & Booster Seat	EA	1.00	0.00	0.00	0.00
4	53131505 / 1000031848 PACIFIER: Rattles & Teethers	EA	1.00	0.00	0.00	0.00
5	60141000 / 1000031849 TOYS: Crib Toys	EA	1.00	0.00	0.00	0.00
6	56101809 / 1000031854 POTTIES & SEATS: Potty Training	EA	1.00	0.00	0.00	0.00
7	42182200 / 1000031856 BATH SAFETY PROD: Bath safety products for infants, toddlers and children	EA	1.00	0.00	0.00	0.00
8	53131647 / 1000031857 INFANT WELLNESS: Health & Wellness	EA	1.00	0.00	0.00	0.00
9	60105914 / 1000031842 CHILDPROOFING: Childproofing	EA	1.00	0.00	0.00	0.00
10	56101800 / 1000031843 BABY & TODDLER ACC: Other Related Items Not Li	EA	1.00	0.00	0.00	0.00
11	56101804 / 1000031852 CRIB, PLAYPENS & ACC: Baby Gates & Play Yards	EA	1.00	0.00	0.00	0.00

Final = The price is final after adjustments
 Hard = Apply adjustments regardless of other adjustments
 Skip = Skip adjustments if any other adjustments have been applied

Authorized Signature
 Original signature on file



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COMMENTS:

This Contract shall be made available to all State Departments, Boards, Commissions, Agencies and Institutions. The Oklahoma Statutes state that Counties, School Districts, Universities, and Municipalities may avail themselves of the contract.

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Contract Period: May 31, 2017 through May 30, 2018 with the option to renew for up to four (4) additional one year periods.

The Agreement Period is May 31, 2017 through the end of the final renewal period. Renewal options shall be at the sole discretion of the State of Oklahoma.

State of Oklahoma Purchase Card (P-Card) will be accepted.

Supplier Contract Manager: Eve Miller
Phone: 877-783-0444
Cell: 404-451-6740
Email: eve@worldsafe.net
Mailing Address: 109 Stuart Town Road
Beaufort, SC 29902

Supplier CS Team: AP/AR - Richard Evans
Phone: 336-454-5716
Richard@tee-zed.com

Supplier CSR: Karen Otto
Phone: 336-454-5716
Email: Karen@tee-zed.com

Post-Order Customer Service
Primary Contact: Eve Miller
Phone: 877-783-0444
Fax: 800-382-4565
Email: eve@worldsafe.net

Secondary Contact: Karen Otto
Phone: 336-454-5716
Email: Karen@tee-zed.com

Please see Attachment A - Cost Workbook for example pricing and percentage discounts.

Manufacturer's standard warranty is 3 months. However, Dream Baby stands behind its products and encourages customers to contact Customer Service, or in this case the Contract Manager in the event of a problem.

No additional fees will apply. Dream Baby does request that whenever possible orders be combine and in the amount of \$75 or more. However, no additional fees will apply when less than this amount.

Normal shipping lead time is 3 business days.

Rush shipping lead time - orders placed by noon EST can normally ship the same day. Orders placed after 12 p.m. EST can generally ship the next business day.

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Supplier has over 25 years of customer service experience and has same day response times in most cases.

No liquidated damages.

Online ordering is not available at this time. Ordering via phone, email and fax is currently available.

Rush delivery is available and what we term "Drop Ship". It is available by utilizing a separate drop ship price list. Shipping is not included but must be paid by credit card (P-card) or the customers FedEx or UPS account. Only actual shipping charges are billed.

When packaging is damaged upon receipt, delivery should be refused from carrier when possible. This is the only way a supplier can file a claim with a carrier.

At Dream Baby, we work closely with our customers to ensure their lifetime satisfaction. When a problem arises, we ask that our customers contact us immediately so we can work through the problem together to find the best possible solution. When damage is visible to the outer carton or packaging, the delivery should be refused from the carrier and/or noted on the receipt ticket. Any other damage or defect should be reported as soon as it is discovered.

At time of order, customer will be notified of any applicable back order items. Upon request, customer may receive regular inventory reports.

Complaints should be taken to the Contract Manager for resolution where most should be able to be dealt with promptly. More serious matters will be taken to the U.S. Vice President of Operations and then, if necessary the President of Operations.

Dream Baby has a full searchable electronic catalog available in pdf version. A hard copy is also available upon request. The Dream Baby website is located at www.dream-baby.com.

The Contract Manager will develop personalized marketing materials to include order form(s) and product information sheets. These materials will include detailed information on specific product used and ordered by each location.

The Contract Manager will develop a personalized training program using the custom marketing materials described above. The training will include the ordering process, accessing product information, catalog, web site, invoice and any other customer driven training that each location deem appropriate.

Dream Baby can service all geographic locations in the state of Oklahoma.

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