

# WSCA-NASPO Contract Savings Card Reissue

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**6/16 - Customer Calls**

- 6 Week Calling Campaign is kicked off
- All Agencies previously registered for a Key-Fob will be contacted to ensure receipt of new contract savings card and they understand the expiration date

**7/23 - Reissue Round 2**

- In-home date for new contract savings cards for select WSCA-NASPO States (see below)
- Letter will explain the process for distributing the new and destroying the old
- States Included in round 2: Alaska, Clark County, NV, Nevada, South Carolina

July 2014

**7/2 - Reissue Round 1**

- In-home date for new contract savings cards for select WSCA-NASPO States (see below)
- Letter will explain the process for distributing the new and destroying the old
- States Included in round 1: Arizona, Arkansas, Hawaii, Iowa, Kentucky, Maine, Minnesota, Mississippi, Missouri, Montana, New Hampshire, New Jersey, North Carolina, Ohio, Oklahoma, Oregon, Utah

**9/30- Expiration**

- Expiration date of old Government Key-Fobs

## Letter to the Customer:



Government Programs  
1000 Lowe's Blvd, A3ECS  
Mooresville, NC 28117

**Important  
information**  
enclosed regarding your  
contract-compliant purchases.

*Envelope*



Your new WSCA-NASPO Government Contract Savings cards are enclosed.

Dear <Contact Name>;

Thank you for choosing Lowe's for your contract purchases. We are excited to continue our partnership with WSCA-NASPO and your organization.

Your new WSCA-NASPO Government Contract Savings cards are enclosed. Any previously shipped Lowe's ProServices WSCA Government Contract cards will expire on <XX/XX/XXXX>.

To ensure no lapse in contract purchasing, please follow the steps below:

1. Distribute new Government Contract Savings cards to all eligible purchasers in your agency or organization.
2. Destroy existing Government Contract cards. Notify authorized buyers that previously distributed cards will expire and should be destroyed.
3. Begin using your new Government Contract Savings cards. The card must be scanned with each transaction to ensure contract compliance.
4. Remember, purchasers must inform the cashier of tax-exempt status at the time of purchase. Documentation may be requested if you are not already established as tax exempt in our system.

Lowe's competitively solicited and was awarded a WSCA-NASPO-<State> state contract to provide your agency with a 5% discount at time of purchase along with the convenience of a walk-in, same-day procurement solution.

If you need additional Government Contract Savings cards, visit [Lowe'sForPros.com/Government/WSCA](http://Lowe'sForPros.com/Government/WSCA).

If you have questions please email [WSCA-NASPO@Lowe's.com](mailto:WSCA-NASPO@Lowe's.com).

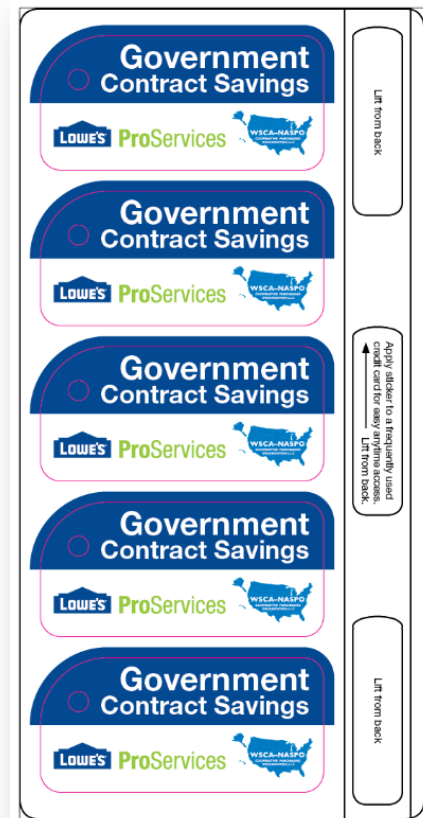
Thank you,

*Bridgett Dedmond*

Bridgett Dedmond  
Director, Government Sales

Limited to in-store purchases at participating U.S. stores only. Cannot be used for any online purchases or orders. Not redeemable for cash, is non-transferable and cannot be used in conjunction with any other coupon or discount. This is not a credit or debit card, has no implied warranties and cannot be used to make payments on any charge card. Void if copied, altered, delivered, transferred or sold through any on-line auction. This discount is offered at the sole discretion of Lowe's and Lowe's is its sole discretion, has the right to modify, add to or eliminate the provision of future discounts or the Effective Dates at anytime with or without notice. Employees of Lowe's are not eligible for this discount. ©2014 Lowe's. LOWE'S and the Lowe's Design are registered trademarks of U.S. LLC.

*Letter*



*Contract Cards*

WSCA-NASPO Reissue

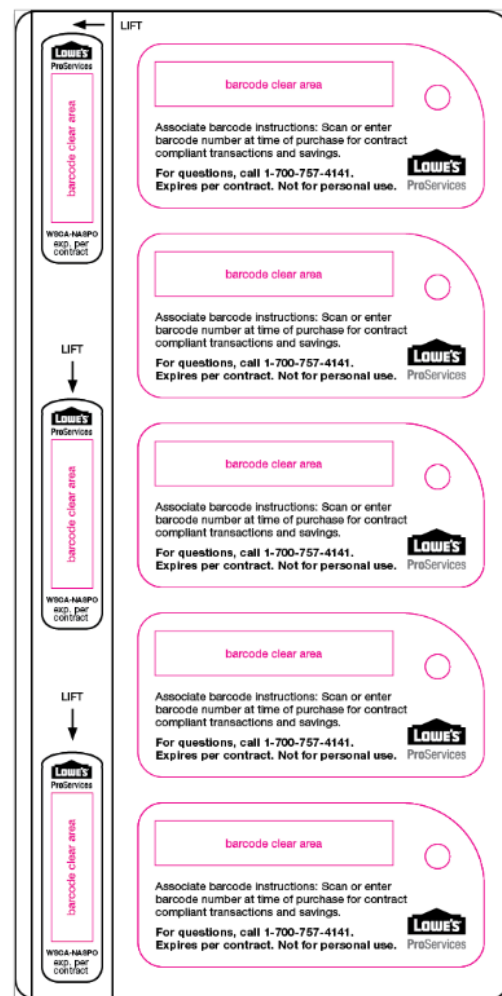
# New WSCA-NASPO Government Savings Cards

*Now includes an easy to apply  
sticker to a frequently used credit  
card for quick access.*

Front



Back



**OLD**



**NEW**



**Out with the Old, In with the New**