Planning for Your Safety

- Keep a copy of your protective order with you at all times. Give copies to trusted family members and friends so they will be aware of the conditions and protections. Having a copy of the order on hand may be critical if the respondent violates the order at a location away from your home.
- Bring photographs and documents to your court hearings that show the respondent's violent and/or threatening behaviors. Include photos of injuries or property damage, threatening letters, cards, or e-mail messages, cell phone records or photos of Caller ID screens from harassing phone calls and copies of any complaints filed with law enforcement.
- Keep copies of important documents for you and your children in a safe place or with a trusted person. Include Social Security cards, your driver's license, birth certificates, bank statements, paycheck receipts and vaccination records. Also, keep extra keys on-hand for your home, car or safety deposit boxes.

If your order is violated, call 911 or your local law enforcement agency.

Either you or a law enforcement officer may file a criminal complaint for a violation of a protective order.

Important numbers:

National Domestic Violence Hotline: 1-800-799-SAFE

Oklahoma Safeline: 1-800-522-SAFE

Local Domestic Violence Hotline: _____

Local Sheriff Phone Number: _____

OKVINE Protective Order

Know when your protective order is served. Register for free phone notification through OKVINE Protective Order:

1-877-OK4-VINE

1-877-654-8463

www.vinelink.com

Victims' Rights Information

If you travel or move out of state

If you travel in the U.S., your protective order should be enforced by law enforcement agencies and courts in other states and jurisdictions. If your order was issued in Oklahoma and you move to another state, you may still receive notification about your Oklahoma-issued order. Simply re-register for OKVINE using your new contact information. Carry a certified copy of the protective order with you at all times to show officials who can help protect you.

Notes:

Provided by the Oklahoma Office of the Attorney General

This project was supported by Grant No. 2006-WE-AX-0071 awarded by the Office on Violence Against Women, U.S. Department of Justice. The opinions, findings, conclusions, and recommendations expressed in this publication are those of the authors and do not necessarily reflect the views of the Department of Justice, Office on Violence Against Women.

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Will you know when your protective order has been served?

Register for free phone notification:

1-877-OK4-VINE

1-877-654-8463

Free. Anonymous. Confidential.

www.vinelink.com

Provided by the:

Oklahoma Office of the Attorney General

W. A. Drew Edmondson

OKVINE Protective Order®

Keeping victims informed.

What is **OKVINE Protective Order**?

OKVINE Protective Order is a free telephone service that gives petitioners information about their protective orders without the respondent's knowledge. Petitioners can register to be notified by phone when a protective order is served, when an order is about to expire and when other related events occur.

Operators are available 24-hours a day to register petitioners, answer questions and provide information about local victim services.

How to register:

1. Before you call OKVINE Protective Order, have your **case number** ready. You can find it on your petition or protective order.

2. Call the **OKVINE Protective Order line toll-free at 1-877-654-8463** from a touch-tone telephone. If you do not have a touch-tone telephone, simply wait on the line until you are connected to an operator.

3. When prompted, press two (2) for protective order information.

4. To search for information about your protective order, enter the case number followed by the pound (#) sign. If your case number contains letters, press the number that corresponds to the letter on your keypad.

5. To register for notification, when prompted, enter a **telephone number** where you can be reached and a four-digit **Personal Identification Number** (PIN).

OKVINE Protective Order™

Important Things to Know

What is a protective order?

A protective order is a court order issued by a judge to protect a victim (the petitioner) from someone who has been abusive or has threatened violence (the respondent). This order requires the respondent to stop the abuse and stay away from the petitioner. It also authorizes the arrest of the person should they violate the conditions of the protective order.

Who can register for notifications?

You and specific authorities including law enforcement officers, court clerks or victim advocates can register for notification. If a family member or friend is concerned about your safety, you can share the toll-free number and your case number, **but not your PIN**. They may register for information and notification using their own PIN.

What if I forget my PIN or want to stop notifications?

Your victim advocate can help you reset your PIN or cancel notification. Operators are also available around-the-clock for assistance.

Other questions?

Call the toll-free OKVINE Protective Order line at 1-877-654-8463. After selecting a language, press two (2) for protective order information. You will be given the option to press zero (0) to speak to an operator.

When OKVINE Protective Order calls:

When OKVINE Protective Order calls, you will be asked to enter your PIN, followed by the pound (#) sign to confirm that you received the call.

If there is no answer, or if the call goes to an answering machine, the system will continue to call for up to 24 hours or until a correct PIN is entered. A short message will be left on your answering machine. However, because of safety concerns, the message will not state who is calling, nor information about your case.

*You will receive notification:

- When the notice of hearing or protective order has been served on the respondent
- As a reminder, three days before your hearing
- When the date or time of a hearing is changed
- As a reminder, to renew your permanent order of protection before it expires

*may not be available in all areas

Keep this card in a safe place.

Write down the following information and keep this card handy for future reference. For safety reasons, **do not share your PIN with others.**

My case number: _____

My four-digit PIN: _____

Contact number: _____

My victim advocate: _____

If you have registered but have not heard that your protective order has been served after three to four days, contact your victim advocate. More information about how to find the respondent may be needed.

If your protective order is violated, call 911.