



State of Oklahoma

Comprehensive VTC Teletraining Evaluation Results

Winter 2009

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Executive Summary

Analysis of the combined Oklahoma VTC Teletraining participant and instructor evaluations indicates that this VTC Teletraining delivery was a successful endeavor.

The analysis of responses on numerical scale based questions indicates that the VTC Teletraining participants found the delivery to have effective content and provide many opportunities for interaction. Regarding the overall teletraining experience, approximately 80 percent of participants' responses scored a rating of either 4 or 5 expressing a "superior" experience for the VTC Teletraining.

A possible area for improvement is the technical aspect of the delivery. The picture clarity and sound quality ratings in this area of evaluation were lower than any other response, with approximately 33 percent of the participant respondents indicating an average or below average satisfaction level.

The majority of participants rated their location as to have received the best experience over other locations. This is the desired outcome for a multiple site delivery.

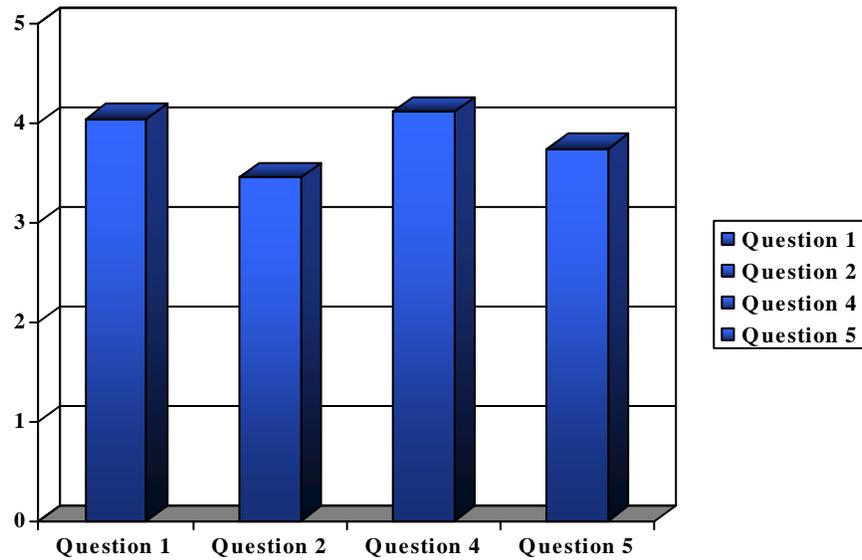
A review of participants' short answer comments that cover positive/negative attributes as well as general opinions indicate a preponderance of positive statements regarding the VTC Teletraining. A common positive view was that the VTC Teletraining allowed access to additional instructors as well as providing a participant audience with a larger scope of experience. Participants in the more outlying areas also positively commented that the VTC Teletraining allowed them to attend training without having to travel as far. The majority of the low number of negative comments were centered on the previously noted technological issues; fuzzy or unfocused picture and video clarity and some audio/acoustical problems.

Instructor evaluations were in-line with participant responses. Like the participants, the instructors indicated a need for technical improvement in regards to audio/video quality. However, the instructional staff indicated in both numerical responses as well as short answer that the VTC Teletraining was a success. The instructors were particularly pleased with the ability of a VTC Teletraining to reach a larger audience. They noted that the larger audience provided opportunity for greater participant feedback.

Overall, the VTC Teletraining was very positively received. Continued utilization of a VTC system to deliver future courses is recommended. Efforts to improve picture and audio clarity can be addressed in future initiatives of this nature; however, the negative comments regarding this issue are not sufficient to discontinue VTC Teletraining deliveries.

Oklahoma VTC Teletraining Evaluation Results Overall Results From All Endeavors

Participant Averages:



Participant Experiences:

6. Which site received the better experience?

The purpose of this question is to test the effectiveness of the VTT. In a successful VTT, all participants should consider that their site received the best experience, regardless of location. Our results below indicate this.

- **All Participant Responses**
 - Woodward - 8
 - Stillwater - 33
 - Stigler - 13
 - Duncan - 14
 - Bartlesville - 10

- **Responses for Answers by Location**
 - **Woodward - 12**
 - Woodward- 7
 - Stillwater- 2
 - Stigler - 0
 - Duncan - 0
 - Bartlesville - 0
 - No Answer - 3

**Oklahoma VTC Teletraining Evaluation Results
Overall Results From All Endeavors**

- **Responses for Answers by Location (cont.)**

- **Stillwater - 35**
 - Woodward- 0
 - Stillwater- 30
 - Stigler - 0
 - Duncan - 0
 - Bartlesville 0
 - No Answer - 35

- **Stigler - 11**
 - Woodward- 0
 - Stillwater- 0
 - Stigler - 11
 - Duncan - 0
 - Bartlesville - 0

- **Duncan - 18**
 - Woodward- 0
 - Stillwater- 0
 - Stigler - 1
 - Duncan - 14
 - Bartlesville - 0
 - No Answer - 3

- **Bartlesville - 16**
 - Woodward- 1
 - Stillwater- 1
 - Stigler - 1
 - Duncan - 0
 - Bartlesville - 10
 - No Answer - 3

**Oklahoma VTC Teletraining Evaluation Results
Overall Results From All Endeavors**

Participant Text Questions:

7. How did learning new information in this fashion compare to a 'typical' in-person, in-class presentation?

Stillwater

Question No. 7

- It was good
- Worked out well
- More interactive
- Learned what was going on in other areas of the state
- I'd prefer in-person class presentations
- The lack of interaction with main instructor increased difficulty in maintaining attention
- Lack of interaction made it boring
- Interesting
- Several opinions from various areas which helped to understand infrastructure.
- Not bad since we had an onsite instructor
- I enjoyed being interactive with other agencies
- I stayed awake
- Unsure. Probably same.
- The same
- All good but this was better
- I liked it. A good way to train
- Like in person better
- I like the in person classroom training a little better
- Better views and opinions from around the state
- It was ok. It was nice to hear other people
- Not so much the one on one that you get from an actual instructor. My first teletraining. I enjoyed it.
- Opinions from other regions were also available
- Felt the same as we were the "host" location but probably good overall at each location
- Learned things from other agencies that otherwise I would not have learned
- It was different, but I feel it was a good class and more students learned all at the same time
- Different views and interaction
- Enable more participants without need to travel as far
- More active participation
- Good
- Less opportunity for interaction. A lot of delay when moderator seeking feedback. When class was lost, there was no way to let moderator know.

Oklahoma VTC Teletraining Evaluation Results
Overall Results From All Endeavors

Stigler

Question No. 7

- Had local instructor to assist us
- We had the best of both worlds
- Good
- Ok
- Combination Ok
- We had the best of both local and remote people
- Mike answered many questions during discussion
- I enjoyed the class
- I like in person training
- It was streamlined

Duncan

Question No. 7

- Class moved very slowly
- It was difficult
- It was different
- Felt a little detached, but the on-site instructor compensated
- Allow for a bigger class to attend
- More active
- Confusing a first then progressed to an understanding
- In person is better
- Larger view/opinions
- Could not directly interact with the instructor
- It was more interactive
- Good
- Very disruptive. A lot of technical difficulties. Poor communication.
- It created a way for an increased amount of people in different areas to attend

Woodward

Question No. 7

- Interaction is available, but not as easy as a normal delivery
- Comparable
- It was OK
- Not quite as functional but practical given our remote location
- OK
- Technology needs work
- It was equal to typical training in effectiveness
- Nothing

Oklahoma VTC Teletraining Evaluation Results
Overall Results From All Endeavors

Bartlesville

Question No. 7

- Not quite the same but is good when money is an issue
- It took some adjustment mentally in order to remain engaged with the course instructors presenting over the VTC
- Superior. Added various experts instead of one speaker
- Kept me alert to other questions being asked from other sites.
- It was different but seemed to work very well.
- Very well as long as there is an onsite instructor for facilitating and for additional questioning
- More interaction from different venues
- It was good. I like smaller classes
- It was not very interactive and there seemed to be a great deal of difficulty getting started
- More data
- More presentation less monotonous
- I prefer to have a instructor present to teach. It keeps attention better.
- It was different. It was enjoyable once it was working
- Both
- Was a good exercise despite technology problems

**Oklahoma VTC Teletraining Evaluation Results
Overall Results From All Endeavors**

8. What were you hoping to get out of the class (VTC Teletraining) and did you get it?

Stillwater

Question No. 8

- Better understanding of threats
- In depth knowledge of how agro terrorism works and it was very effective
- Information on preparing for and responding to agro terrorism. Yes.
- Hoping to learn more about the possible threats of agro terrorism. Yes.
- New ideas, yes
- A wealth of knowledge
- Not Sure
- Awareness of what to do in case of an actual offense
- This was a systems and structures class so it provides what we needed on the basis
- More knowledge, yes
- Information. Yes.
- Familiarization. Yes.
- Yes
- Needs to be a class for command and structure
- Was not sure
- Training. Yes.
- An idea of what to do in terrorist events. Yes.
- Info on what to do and yes I did
- Information. I got it.
- I learned how to better identify and evaluate possible terrorist threats
- Information and to access it, planning, etc, and yes, I did.
- How to respond to terrorists and what and when to act
- Information, possibilities, and overall upgrade on crisis education. And yes.
- Education about terrorism
- An in depth understanding of the terrorist threat guidelines. Yes.
- Better understanding
- Response to terrorism. Somewhat

**Oklahoma VTC Teletraining Evaluation Results
Overall Results From All Endeavors**

Stigler

Question No. 8

- More knowledge. Yes.
- Better info. Yes.
- Saw all areas of agro terrorism. Yes
- Info on threats
- Area threats – we discussed our county
- Broad knowledge. Yes
- More awareness of food and ag vulnerability. Yes
- It was very interesting.
- I didn't know that it was VTC Teletraining class when I enrolled
- Learn about biological events. Yes.
- Certificate of training

Duncan

Question No. 8

- Guild to Ag WMD
- More education and training
- Knowledge and yes I got it
- Knowledge and yes I got some
- An informed and useful overview of the material. Yes.
- Not the class that CLEET posted on their website
- A general overview of terrorist threats and responses
- n/a
- Continued education/yes
- Prevention and detection. No.
- I don't know
- Yes
- I received the training. It just could have come faster and without interruption on our own
- A more in depth view of the terrorism network and how to properly respond to situations

Woodward

Question No. 8

- Training Hours
- Education/Training. Yes.
- Safety. Yes.
- I got it
- N/A

Oklahoma VTC Teletraining Evaluation Results
Overall Results From All Endeavors

Bartlesville

Question No. 8

- Introduction information of what to consider in terms of agro terrorism
- Wanted to receive valuable and new information over a unique platform. And, that's what I received
- General knowledge. Yes.
- N/A
- Hoping the technology would work and it did
- Planning experience, yes
- n/a
- I got what I came for
- What other agency needs to improve our response to terrorist activities
- More info about terrorism. No, I did not but the levels of the threats was useful.
- New information on subject presented. Yes.
- Yes
- Thought it would be more operations in application

**Oklahoma VTC Teletraining Evaluation Results
Overall Results From All Endeavors**

9. What did you like about using the technology?

Stillwater

Question No. 9

- Being able to work with other people
- Close to home
- Everyone got to interact with each other from across the state
- Not really
- Heard from more people across the state
- Brings areas together
- I'm indifferent
- Very good
- Great presentation with instructors
- Interesting
- Interesting
- Interaction
- Yes
- The fact that it was state wide
- Didn't
- Did not like the tech
- Hearing what other people had to say
- Able to get more info out to a broader audience. Good.
- The wide span of opinions and knowledge
- Hearing info - opinions from other sites
- Hearing opinions from other agencies
- I think it worked very well
- Interaction
- Several people from around the state could interact remotely
- Good
- Saved travel time

**Oklahoma VTC Teletraining Evaluation Results
Overall Results From All Endeavors**

Stigler

Question No. 9

- More people to learn from
- Wider group of questions
- More ideas and people
- More people
- More ideas from others
- Many view points
- Ok to see others questions
- It's a way to get more classes offered across the state
- People from other places can be together
- Privacy

Duncan

Question No. 9

- Interacting with people at other sites
- Face to face interaction
- Compare thoughts
- It allowed to have a class offered locally that otherwise might not have been available
- Too many problems with the system
- Allowed sharing with a larger group, different ideas, and shared ideas
- OK
- You could listen to other regions answers
- That several locations can have the same class at the same time with the same instructors
- All
- Not much
- Interacting with other places
- I did not have to drive across the state
- Nothing
- N/A

Woodward

Question No. 9

- Did not have to travel
- Did not have to travel
- Not having to travel to attend quality training
- No Travel
- Something new
- New

Oklahoma VTC Teletraining Evaluation Results
Overall Results From All Endeavors

Bartlesville

Question No. 9

- Facilitates the participation of more participants at a lower cost for the delivery
- Interesting
- It covered a lot of territory and people didn't have to travel as far to attend
- Varied cross section
- Liked hearing responses from other locations
- It was probably more useful for the instructors than the students
- Knowing several other classes were involved
- Tech difficulties
- It was new to me
- Same as above – added more speaker, more opinions, and views
- Discussion in class without hindering the instructor who might have continued with lesson
- It was a different prospective to training.
- Different options are good.
- The capability to capture a larger population

**Oklahoma VTC Teletraining Evaluation Results
Overall Results From All Endeavors**

10. What did you not like about using the technology?

Stillwater

Question No. 10

- Poor visibility
- Some slides were hard to read and there were a few microphone issues
- Nothing
- Lag and delay of interactivity with people now with you
- Lack of interaction with the instructors
- n/a
- Nothing
- Nothing
- Nothing
- The tech did not work well at first and put us behind
- All the technical trouble
- It not working
- Technical difficulties
- Computer problems
- More open
- Didn't
- Takes too long
- It seems like it took longer
- Had technical difficulties that need to be ironed out.
- Jumping or rather pauses inherent in using technology
- The few glitches that occurred early on - overall, very good
- Technology sometimes holds things up
- I thought it was good
- Failure of technology
- Technical difficulties
- The technology seemed to slow progress a bit
- Nothing
- Lack of interaction between students and moderator

Stigler

Question No. 10

- Sound quality of the TV – I have a hearing aid
- Nothing really
- Slides fuzzy. Mike used his projector to show
- Sometimes the sound wasn't very good
- Problems with technology
- Lag

**Oklahoma VTC Teletraining Evaluation Results
Overall Results From All Endeavors**

Duncan

Question No. 10

- No face to face with person
- I would prefer instructors in person
- Blurry screen
- Sometimes the screen was hard to focus
- A few minor technical difficulties
- Nothing
- Enjoyed the opportunity to join in
- Some technical problems
- Technical Problems
- Breakdown in communication
- None
- Unreliable
- Class was a little slow
- Technical difficulties
- Too much class interference
- n/a

Woodward

Question No. 10

- Inability to always see instructor
- Nothing
- Initial setup times
- Equipment did not work right
- New and had to work bugs out

Oklahoma VTC Teletraining Evaluation Results
Overall Results From All Endeavors

Bartlesville

Question No. 10

- Because of the distance involved with tech. There were some confusion as to who was talking who occasionally
- The PowerPoint slides did not come through the VTC clearly; nor did the audio and visual portion with the video/movie presentation
- Minor glitches
- The technical difficulties with faulty equipment
- Equipment was unreliable, with not much opportunity to interact with other students
- Nothing
- I would prefer to have an instructor present.
- The problems that arose with the technology
- Technology did not work at times
- Nothing. Only froze up once. Very good system.
- The picture was not sharp and the audio was a little muffled.
- N/A
- None

**Oklahoma VTC Teletraining Evaluation Results
Overall Results From All Endeavors**

11. What suggestions do you have for the presenter(s) to make the VTC Teletraining experience better?

Stillwater

Question No. 11

- Better filming
- Clearer picture, and more user friendly microphones
- Great – Do more
- Stay local
- N/A
- None
- Nothing
- None
- None
- Check all systems
- It was good
- Have system tested and ready
- All good
- Very fast
- Prefer lecture in person
- Make sure it works well
- Iron out the difficulties
- Practice a bit more with the tech available
- None. Sorry
- I thought they presented themselves well
- Works out technology kinks
- Either do not ask questions of just present in speech

Stigler

Question No. 11

- Have all handouts at the class room
- See us and other classes on big screen
- Share all papers in advance
- Nothing
- Better video
- More videos
- None
- None
- None

**Oklahoma VTC Teletraining Evaluation Results
Overall Results From All Endeavors**

Duncan

Question No. 11

- None
- I can't think of anything
- I can't think of anything
- Possibly a more interactive PowerPoint program
- Onsite food
- Unknown
- None
- Don't use it
- None
- None
- Be more outspoken and more cautious to people receiving the class
- Have the presenters be not so dry (presentation wise)

Woodward

Question No. 11

- Each site project slides and advance locally
- Get everything working prior to the start of the class
- N/A
- None

Bartlesville

Question No. 11

- Not sure. The only issue really was the tech not working 100% but, that said it still worked well enough
- Have the presenters teach in front of a small group (or large group) or participants so that they have nonverbal cues from the participants
- Replace the mic on the instructor. Try to get video sharper.
- To be able to see the picture better
- My site of Bartlesville, OK and the home site of Stillwater, OK were outstanding. Thanks for the experience.
- None
- Test equipment and have it functioning prior to class start
- None
- None
- Make sure it is in working order before class starts.

**Oklahoma VTC Teletraining Evaluation Results
Overall Results From All Endeavors**

12. General comments?

Stillwater

Question No. 12

- Good
- Very good class
- Great class. Very informative
- Good training but didn't like the format
- Very good
- None
- N/A
- Enjoyed class. Took a lot with me from the class.
- Great class
- None
- All good
- Good job
- None
- Good class
- Good class, very informative, somewhat confusing until the practical part
- Very decent class
- Overall - very good - good instructors and good class participants
- Good class
- Good job
- Need more information like this for Oklahoma Law Enforcement.

Stigler

Question No. 12

- Ok
- Good – fix sound
- Mike helped us a lot
- Good – would do it again
- Went fine
- Fair test. Went ok.
- I like the idea of the VTC Teletraining and I will take more these classes
- None
- Good job

Oklahoma VTC Teletraining Evaluation Results
Overall Results From All Endeavors

Duncan

Question No. 12

- Overall it was ok
- Thanks for the training
- Thanks for the opportunity
- Overall a good class and an enjoyable experience with onsite instructor
- None
- Christine Rocks
- Good class
- It was not the class we signed up for
- Energetic instructors get a lot more accomplished
- N/A

Woodward

Question No. 12

- Good class
- None

Bartlesville

Question No. 12

- Good course with good information
- Overall a good class learning environment
- Very good school
- Great technology and great job done by all
- Good
- Great instructors
- Overall it was very good training
- Good course
- A lot of info in a short period of time

**Oklahoma VTC Teletraining Evaluation Results
Overall Results From All Endeavors**

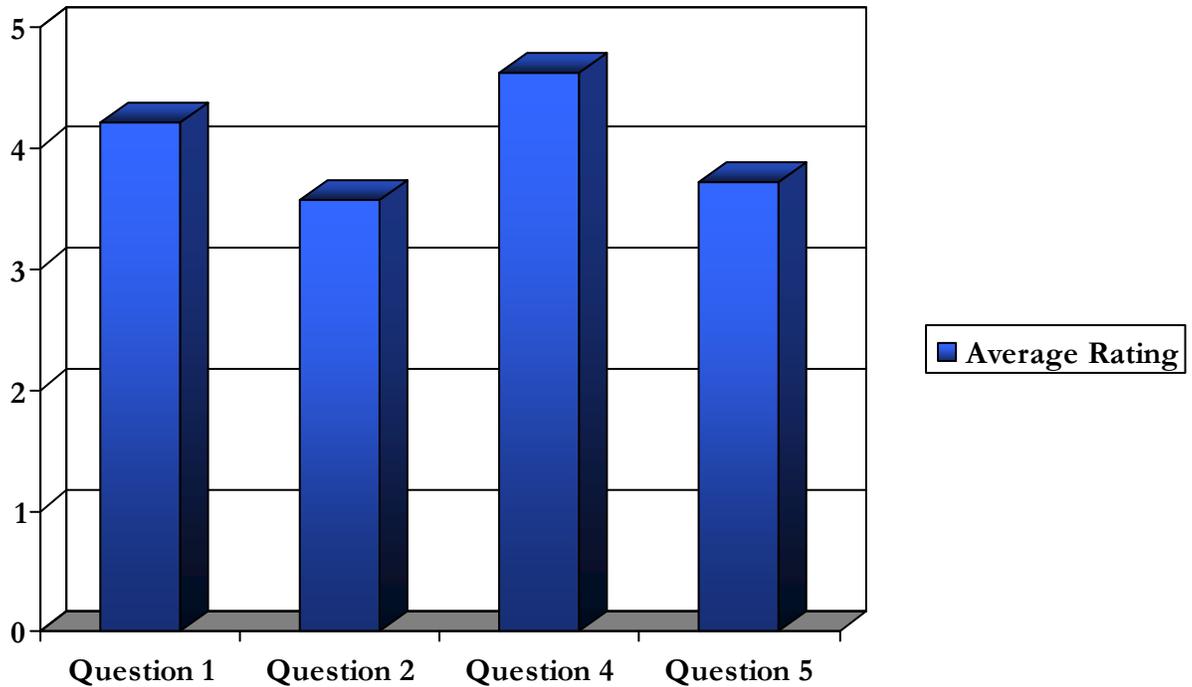
**NCBRT PARTICIPANT Evaluation for Teletraining
Stillwater/Stigler/Duncan/Woodward/Bartlesville, OK**

Evaluation is a very important step for effective teletraining and one that is so easy to overlook. If no evaluation is done, the technology and instruction might not be adapted to better meet the needs of the participants. Please fill out this simple survey and help us improve!

Circle the number that represents your opinions about these questions	Not at all Effective				Very Effective
1. How effective was the content of the VTC Teletraining? (How well was the content delivered?)	1	2	3	4	5
2. How effective was the VTC Teletraining technically, e.g., clear picture, clear sound? (How well did the technology work?)	1	2	3	4	5
3. Did your site have opportunities to interact with the people at the other site?	Yes			No	
Circle the number that represents your opinion about this question	Very few				Many
4. If Yes to the previous question, how many opportunities did you have?	1	2	3	4	5
Circle the number that represents your opinion about this question	Poor				Superior
5. How would you rate this VTC Teletraining experience?	1	2	3	4	5
6. In your opinion, which site received the better experience?	Host Stillwater	Remote Stigler	Remote Duncan	Remote Woodward	Remote Bartlesville
7. How did learning new information in this fashion compare to a 'typical' in-person, in-class presentation?					
8. What were you hoping to get out of the class (VTC Teletraining) and did you get it?					
9. What did you like about using the technology?					
10. What did you not like about using the technology?					
11. What suggestions do you have for the presenter(s) to make the VTC Teletraining experience better?					
12. General comments?					

Oklahoma VTC Teletraining Evaluation Results
Overall Results From All Endeavors

Instructor Averages:



Instructor Text Answers:

6. What did you like about using the technology?

- Ability to address many sites with one delivery
- More interaction with other teams and sites
- Very nice. Reaching participants across the state in one delivery was great
- Ability to reach larger audience
- Facilities reaching a larger number of students with a limited number of instructors, thereby decreasing the cost to participant ratio
- Ability to teach multiple sites and engage students at each site
- The ability to reach many students in various locations.
- Allows for real-time question and answer sessions and allows participants to interact with others in remote locations.
- The tech allowed viewing and participation in remote areas
- It was able to reach more people at different locations
- Tech was good after clearing bugs
- Control over what students saw on screen
- Many people could be trained at the same time
- Opportunity to train several/many participants at diverse sites

Oklahoma VTC Teletraining Evaluation Results
Overall Results From All Endeavors

7. What did you not like about using the technology?

- Challenge to keep participants engaged
- Nothing
- There was not good local support for using the technology. Interactions with other sites often felt forced. In the afternoon, the slides were blurry.
- Liability to always see the instructor
- The VTC format with the projection of the slides and video was substandard (blurry)
- At times, delays in video feeds. Unable to view multiple sites at the same time.
- Really found nothing I didn't like.
- Video and Audio feed would breakup or freeze during presentation creating gaps and annoyance for participants.
- The interaction between sites was limited and some students were reluctant to speak on the air
- It did not have the same natural interactions as a regular presentation
- No interaction between remote sites. Mute button stuck.
- No feedback, limited interaction. Very sterile. OK for pure lecture. Not very good for discussion.
- When one system has difficulties, delays at others
- Inevitable technology glitches. Lack of face time with instructors

**Oklahoma VTC Teletraining Evaluation Results
Overall Results From All Endeavors**

8. What would have made the VTC Teletraining better?

- This is a good training venue. Instructor familiarity will make it better.
- Split screen
- Faster face for course and less use of overhead projector. Switching between slides and overhead projector constantly was distracting. The course moved a bit slow, especially the admin module.
- Each site project the slides and advance locally
- Better connectivity and/or visibility of the video and PowerPoint slides, as well as, audio on the video presentation. Use AV Kit to present slides so instructor is on screen.
- Went very well. Only suggestion is listed above.
- More students at locations.
- Ensure classroom is properly configured for participants to clearly see and be seen.
- More interaction between sites
- Have questions from home site to the other locations to create more interactivity
- Need to ensure course is conducive to VTC
- Being able to manually select view of remote sites. Being able to leave mics "hot" at all times simultaneously.
- Planning better at individual sites for class capacity
- More cooperation and opportunity to thoroughly test the teletraining technology

Oklahoma VTC Teletraining Evaluation Results
Overall Results From All Endeavors

9. What advice would you give another instructor prior to a VTC Teletraining session?

- Drive discussion at all locations
- Setup rooms to run remotely. Slides, video, etc. Be ready to roll.
- Agree on process of interaction with remote sites between all instructors in advance.
- Plan to use the LSU AV kit provided to display PowerPoint slides and any video presentations. Also, be prepared to teach all modules in the event of technology failure
- Be sure to make contact with the POC at your location to review items for the presentation. Be flexible in your presentation, it sometimes is a bumpy road with interruptions at the different sites that you have to work thru.
- Be prepared to fill-in during gaps and expand on subject matter during breaks.
- Make sure you know the material and are familiar with the technology
- Make sure you arrive early to setup and check out the system
- Make sure you know subject matter in case the tech fails
- You must completely reorient your teaching style and put yourself in the students chair constantly
- Make sure you know all modules thoroughly so when system goes down, you're comfortable teaching the class in its entirety
- Insist the POC be available to meet you the day before the class delivery

Oklahoma VTC Teletraining Evaluation Results
Overall Results From All Endeavors

10. What advice would you give a participant to prepare for a VTC Teletraining session?

- Constantly remain engaged mentally with the dialogue and presentations and be prepared to contribute by answering questions and/or offering comments.
- No specific advice
- Be ready to participate
- Don't be afraid to jump in to discussions
- Explain that this isn't the typical classroom setting and that there can be interruptions in the signal and at times limited interaction with the main site instructor.
- None
- Understand that interaction aids all students and not to be afraid to speak on air
- Have questions about the subject matter before starting the class
- Don't be afraid to speak to the main site
- Don't expect much interaction but don't be afraid to interrupt and ask questions. Instructors will appreciate it.
- Carefully review any pre course materials

Oklahoma VTC Teletraining Evaluation Results
Overall Results From All Endeavors

11. General comments?

- Good Test
- Fair test. Went OK.
- Half of my participants told me at the end they prefer instructor led deliveries. All of the participants said course moved slowly.
- Lots of potential
- Likely difficult for most instructors to adjust their presentations to talking to a camera when not interacting face to face with students. Probably would work best to have course presenters present in front of students/participants with access to the other VTC participants.
- The overall consensus of the group was that the VTC was an excellent training tool which was convenient and allowed them to reduce their travel time. They also express that they were comfortable with the VTC presentation format and would participate in another session.
- Good concept. Some courses would be better suited to VTC than others
- I had no problems in Bartlesville, OK. One reason was that my local POC was very familiar with the VTC system
- Need to clear up the system bugs
- Draining. Lots of moving parts to control. Hard to take a pause/break with no interaction
- This did not seem to flow well. Many technical difficulties with all systems. Tech person must be on site at all times since the systems are extremely complex
- Effective presentation despite the technological challenges

**Oklahoma VTC Teletraining Evaluation Results
Overall Results From All Endeavors**

**NCBRT INSTRUCTOR Evaluation for Teletraining
Stillwater/Stigler/Duncan/Woodward/Bartlesville. OK**

Evaluation is a very important step for effective teletraining and one that is so easy to overlook. If no evaluation is done, the technology and instruction might not be adapted to better meet the needs of the participants. Please fill out this simple survey and help us improve!

Circle the number that represents your opinions about these questions	Not at all Effective				Very Effective
How effective was the content of the VTC Teletraining? (how well was the content delivered)	1	2	3	4	5
How effective was the VTC Teletraining technically, e.g., clear picture, clear sound? (how well the technology worked)	1	2	3	4	5
Did your site have opportunities to interact with the people at the other site?	Yes			No	
Circle the number that represents your feelings about this question	Very few				Many
If Yes to the previous question, how many opportunities did you have?	1	2	3	4	5
Circle the number that represents your feelings about this question	Poor				Superior
How would you rate this VTC Teletraining experience?	1	2	3	4	5
What did you like about using the technology?					
What did you not like about using the technology?					
What would have made the VTC Teletraining experience better?					
What advice would you give another instructor prior to a VTC Teletraining session?					
What advice would you give a participant to prepare for a VTC Teletraining session?					
General comments?					