



First Line Supervision April 7-9, 2009 ♦ Durant, OK

DURANT POLICE DEPARTMENT IN CONJUNCTION WITH THE INTERNATIONAL ASSOCIATION OF CHIEFS OF POLICE WILL COSPONSOR A FIRST LINE SUPERVISION PROGRAM

The first-line supervisor plays a critical role in virtually every aspect of the agency. The supervisor oversees daily complex police operations and directs personnel toward the effective delivery of police services. Also among the supervisors' many responsibilities are setting the tone of field officers toward policies and procedures, ensuring appropriate discipline when necessary, mentoring officers in their command, and serving as the communication link between management and line officers. It is their skill which defines the service that brands the department and in many ways determines agency success or failure in their communities. There are core skills essential to supervisory and agency success. This program focuses on these core elements, delivering the information in a manner that is easily understood and effectively illustrated.

Learning Objectives:

At the conclusion of the course, participants should be able to do the following:

- Identify the essential elements that are key to supervisory success
- Communicate more effectively
- Better link management with first-line personnel
- Understand and apply the concepts of performance management and progressive discipline
- Understand generation differences and workplace dynamics
- Apply leadership skills to address common employee problems
- Appreciate and understand the importance of the supervisory role in maintaining ethical practices and preventing acts of corruption and misconduct

Confirm the status of this course with IACP before making non-refundable airline reservations.

Tuition: IACP Member \$300

Location: Durant, OK

Date: April 7-9, 2009

Class Hours: 8:30 a.m. - 5:00 p.m. Day 1 sign in at 8:00 a.m.

**Training Site: Kiamichi Technology Center
810 Waldron Drive, Room 101
Durant, OK 74701**

**Hotels: Choctaw Inn & Casino – Durant, OK
4202 S. Highway 69/75
Durant, OK 74701
580-931-8340**

Microtel Inn (\$53.00 single, \$71.00 double)

4617 South 9th (Hwy 69 business)

Durant Ok 74701

580-924-5100

www.microtelinn.com

Best Express Inn & Suites (\$49.00 single, \$59.00 double)

1057 North Service Road (Hwy 69/75) (west, across from the Casino)

Calera, OK 74730

580-434-6200

580-434-6201

Register at: www.iacptraining.org

Logistics: Please contact Co-Host Greg Pollock for directions and hotel information at 580-924-6602 or gpollock@durant.org

If you are having problems navigating the site or need assistance.
Please contact IACP at 1-800-843-4227 Training