



**State of Oklahoma  
Office of State Finance  
Information Services Division**

**Amendment of Solicitation**

Date of Issuance: 01/31/2012 Solicitation No. 516000048  
 Requisition No. 5160000151 Amendment No. 1

Hours and date specified for receipt of offers is changed:  No  Yes, to: \_\_\_\_\_ CST/CDT

Pursuant to OAC 580:15-4-5©, this document shall serve as official notice of amendment to the Solicitation identified above. Such notice is being provided to all suppliers to which the original solicitation was sent. Suppliers submitting bids or quotations shall acknowledge receipt of this solicitation amendment prior to the hour and date specified in the solicitation as follows:

- (1) Sign and return a copy of this amendment with the solicitation response being submitted; or,
- (2) If the supplier has already submitted a response, this acknowledgement must be signed and returned prior to the solicitation deadline. All amendment acknowledgements submitted separately shall have the solicitation number and bid opening date printed clearly on the front of the envelope.

**ISSUED BY AND RETURN TO:**

Office of State Finance  
 ISD Procurement Attn: Gai Hunter  
 3115 N. Lincoln Blvd.  
 Oklahoma City, OK 73105

Gai Hunter  
 Contracting Officer  
405-521-6480  
 Phone Number  
gai.hunter@osf.ok.gov  
 E-Mail Address

**Description of Amendment:**

a. This is to incorporate the following:

Will you arrange for oral and visual presentations for your chosen finalist, if so how soon after the submission date do you anticipate oral presentations?

*If oral and visual presentations are chosen it is expected they will be scheduled in the month of April 2012.*

2. Our solution is offered as a SaaS model: Software as a Service, you and your authorized users will have web based access from anywhere through a secure system of user names and passwords. Will you be willing to entertain a system using this most efficient approach?

*SaaS is not the preferred solution, but will be reviewed as an alternative.*

3. You indicate in you RFP that there are translation expectations of the presented solution. Would you kindly elaborate on this requirement: How many and what languages? Are you referencing forms in multiple languages or all communications and user interfaces in several languages? Is there a need to translate data from one language to another?

b. All other terms and conditions remain unchanged.

Supplier Company Name (**PRINT**) \_\_\_\_\_ Date \_\_\_\_\_

Authorized Representative Name (**PRINT**) \_\_\_\_\_ Title \_\_\_\_\_ Authorized Representative Signature \_\_\_\_\_



*There is no need to translate data from one language to another. The requirement is to track additional languages spoken as part of the providers profile such as Spanish, Arabic, and Portuguese etc.*

4. There appears to be an omission in C.6. The explanatory paragraph normally following a major section heading is a repeat of the paragraph above. Since this is a discussion of database expectations it would be helpful to have as much information here as possible.

*ISD has issued an Amendment to the RFP as indicated below.*

#### **C.6** *Provider Database*

*The system must meet common group health insurance industry practices as to fields, data edits, verification procedures, data dictionary definitions and formats. The System shall have the capacity for approximately twenty (20) users that will have the capability to edit, two hundred (200) users with inquiry capabilities and twenty thousand (20,000) users that shall have access via the portal for updates and submission of provider contracts, applications and other documents.*

5. In order to accurately gauge the work effort required to integrate existing records, PDFs, word docs, etc., we would request some additional detail as to the size and condition of this data and files. Is there a standard naming convention in force for this information? What is the workflow required, how does workflow currently work, how much and for how long must data be archived?

*The size of the database/schema of the Provider app is 47.1GB*

*1/30/2012 SEH: Three applications contain Network Provider Data:*

*Table Size includes both DT and DL tables.*

	<i>Table Size</i>	<i>Image Storage</i>
<i>NetProv:</i>	<i>87.65MB</i>	<i>31.4GB</i>
<i>NetProv Cover:</i>	<i>336KB</i>	<i>99.3MB</i>
<i>NetProv_Facility Files:</i>	<i>9.36MB</i>	<i>5.83GB</i>

6. Will you provide a schema of the existing data to be used for converting from the existing system?

*This schema will be provided to the contracted vendor.*

7. Are any NCQA accreditations required?

*Yes as indicated in C.7.g. Meets all National Committee for Quality Assurance (NCQA) standards, Joint Commission on the Accreditation of Health Care Organizations (JCAHO) standards, and Utilization Review Accreditation Commission credentialing standards; (TS)*

8. Do you currently have a method for doing due diligence of your Business Associates, specifically providers, for complying with State and Federal Compliance Rules? If so, please describe the system



*and how it influences your recordkeeping for provider information.*

*The list of network providers is compared monthly to the OIG exclusion lists to determine whether any network provider appears on the list. Matching is currently performed on the basis of complete address, specialty, and the provider's name. Other criteria are being considered for future use. Non-network providers are managed by the OSEEGIB health and dental administrator, HP Administrative Services, LLC.*