

# Attachment A - Solicitation #4300000020

## Department of Libraries On-line Data Bases

### Additional Features

Available Y/N  
Cost

Attach	Available Y/N	Cost	Description
1. Current and previous browser versions can access the product(s) with no degradation in the interface or to use.			
2. Server or web browsers does not require one or more frames, java applets, JavaScript, proprietary drivers, Flash, or special plugins.			
3. The product is accessible through a mobile device through a mobile interface or an app.			
4. The product provides an alternate interface for use with text-based browsers and/or adaptive software.			
5. A usage report is available to the Oklahoma Department of Libraries that consolidates statistics for all participating institutions.			
6. Additional technical support activities exist in excess of the mandatory requirements.			
7. Vendor downtime is low.			
8. System redundancy is in place.			
9. Participating institutions are notified of unscheduled maintenance or service outages via email.			
10. Email notifications are sent to participating institutions at least 30 days in advance when there are changes in database titles.			
11. Product is compatible with one or more library management system(s).			
12. Currency included in the database(s).			
13. Optional usage reports scheduled automatically and distributed via email to each participating library.			
14. Usage reports include one or more: numbers of searches, articles viewed, usage by hour, by day, in house vs. remote, session time, and browsers used.			
15. Multiple recipients receive usage reports by e-mail.			
16. Archived usage data for the life of the contract, retrievable by individual participating libraries.			
17. Online HTML-based or video-streaming product tutorials.			
18. Training offered via live webcast.			

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19. Online user manuals and guides.			
20. Context sensitive help.			
21. Online registration process for enrolling participating institutions.			
22. Delivery of content as PDF files which can be downloaded or viewed within a web browser.			
23. Average response time to user queries during 8 a.m. - 7 p.m. for the month of April, 2011 is less than 5 seconds. Vendor must supply this statistic in this response to be included in additional features.			
24. Ability to provide real time look-up to local OPAC.			
25. Proposals that provide discounts for participating institutions that procure additional database(s), expand coverage, or increase functionality of the OkConnect license.			
26. Simple and advanced database searching capabilities.			
27. Natural language searching.			
28. Topic or subject browsing.			
29. Search that ignores case sensitivity.			
30. Spell check functionality when initiating search.			
31. Interface(s) provide the ability to conduct and retain searches across multiple platforms.			
32. E-mailing search results.			
33. Alerting service that provides e-mail alerts from vendor for user-saved searches and results.			
34. Authenticate local IP addresses in place of remote login.			
35. Marketing materials available to participating institutions.			