



**State of Oklahoma  
Office of State Finance  
Information Services Division**

**Amendment of Solicitation**

Date of Issuance: 01/27/2012 Solicitation No. ITSW002 Desktop Management  
 Requisition No. \_\_\_\_\_ Amendment No. One

Hours and date specified for receipt of offers is changed:  No  Yes, to: \_\_\_\_\_ CST/CDT

Pursuant to OAC 580:15-4-5©, this document shall serve as official notice of amendment to the Solicitation identified above. Such notice is being provided to all suppliers to which the original solicitation was sent. Suppliers submitting bids or quotations shall acknowledge receipt of this solicitation amendment prior to the hour and date specified in the solicitation as follows:

- (1) Sign and return a copy of this amendment with the solicitation response being submitted; or,
- (2) If the supplier has already submitted a response, this acknowledgement must be signed and returned prior to the solicitation deadline. All amendment acknowledgements submitted separately shall have the solicitation number and bid opening date printed clearly on the front of the envelope.

**ISSUED BY AND RETURN TO:**

Office of State Finance  
 ISD Procurement Attn: \_\_\_\_\_  
 3115 N. Lincoln Blvd.  
 Oklahoma City, OK 73105

Gary rowland  
 Contracting Officer  
 \_\_\_\_\_  
 Phone Number  
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 E-Mail Address

**Description of Amendment:**

a. This is to incorporate the following:

**ITSW002 Desktop Management  
Questions and Answers**

- 1. Can we get some clarification on Section E.6.9 of the ITSW002-DesktopManagement – SolicitationDesktopManagement.pdf? We are unsure what an “Alternate Proposal” is. Does alternate refer to other products that would meet the state’s needs but not proposed in the above sections, or does it refer to alternate purchasing source for the state than what is proposed in the above sections?  
**Answer: An Alternate Proposal, would be a proposal that meets the requirements of the RFP, but could possibly deliver the solution in a manner not requested or could provide additional functionality above and beyond the requirements.**
  
- 2. In Section C.2, the state asks for two architectures to be address. What is the desired purpose for the two architectures?  
**Answer: The State of Oklahoma has begun a consolidation initiative under the Office of State Finance (OSF). The agencies that have been consolidated will be managed from the OSF datacenter. The agencies that have not been consolidated will be managed from their own management solution because the infrastructure is**

b. All other terms and conditions remain unchanged.

Supplier Company Name (**PRINT**) \_\_\_\_\_ Date \_\_\_\_\_

Authorized Representative Name (**PRINT**) \_\_\_\_\_ Title \_\_\_\_\_ Authorized Representative Signature \_\_\_\_\_



not in place to support a centrally managed solution.

3. Are there any requirements to migrate from legacy desktop management systems referenced in Section B or legacy data?  
**Answer: There are not specific requirements, because of the varying solutions currently in place at the different agencies. During the implementation phase, a migration plan will need to be created specific to the agencies current solution in order to meet their business needs.**
4. Will there be a decentralized management but a centralized infrastructure?  
**Answer: There will be decentralized management and decentralized infrastructure.**
5. Is there an Asset Management tool in place?  
**Answer: No**
6. Are mobile devices in scope for this RFP?  
**Answer: Only laptop/tablets. Handhelds such as smart phones and iPad/Android devices are not in scope.**
7. Is there a helpdesk system in place and are there requirements for integration with the existing helpdesk infrastructure?  
**Answer: The Office of State Finance utilizes PeopleSoft CRM, but it is not a requirement of the RFP to integrate with the helpdesk infrastructure.**
8. Attachment A – Pricing: Please define “Non-State Agencies” as referenced in the document.  
**Answer: Non-State Agencies means, Boards, Commissions, Authorities, Oklahoma Counties, Cities, Schools, Hospitals, Regents of Higher Education, Colleges, Universities, Municipalities, or political subdivisions**
9. Solicitation .pdf – C.11 Implementation. We presume the State will be paying for the pilot implementation for 5,000 endpoints. Please confirm.  
**Answer: The pricing for the pilot should be included in the RFP pricing response.**
10. Solicitation .pdf – B.5 Administrative Fee – Please need to better understand the purpose of this.  
**Answer: this is basically a contract management fee.**
11. Solicitation .pdf – B.6 Contract Usage Reporting Requirements – Please need to better understand the purpose of this.  
**Answer: This provides a bases for a spend analysis against the contract.**
12. Solicitation .pdf – B.7 Website Requirements – Please need to better understand the purpose of this.  
**Answer: A website to support ordering from this contract.**



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## **Solicitation**

