



**State of Oklahoma
Office of Management and Enterprise
Services/ ISD Procurement**

Amendment of Solicitation

Date of Issuance: 07/01/2014 Solicitation No. 3090000031
 Requisition No. 3090000305 Amendment No. 002

Hours and date specified for receipt of offers is changed: No Yes, to: _____ CST/CDT

Pursuant to OAC 580:15-4-5©, this document shall serve as official notice of amendment to the Solicitation identified above. Such notice is being provided to all suppliers to which the original solicitation was sent. Suppliers submitting bids or quotations shall acknowledge receipt of this solicitation amendment prior to the hour and date specified in the solicitation as follows:

- (1) Sign and return a copy of this amendment with the solicitation response being submitted; or,
- (2) If the supplier has already submitted a response, this acknowledgement must be signed and returned prior to the solicitation deadline. All amendment acknowledgements submitted separately shall have the solicitation number and bid opening date printed clearly on the front of the envelope.

ISSUED BY AND RETURN TO:

Office of Management and Enterprise Services
 ISD Procurement Attn: Hurtisine Franklin
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Description of Amendment:

a. This is to incorporate the following:

Submitted by: Anand Subramani

Question: 1

Question 1- Part 1 -Section c.2 and Section c.3.1.1: The current operating environment does not list or describe the extent of WebEOC licensing and use by EOC or local jurisdictions within the state?
 WebEOC is a single license implementation in the State of Oklahoma.

Question 1 Part 2 -Can you share details on how WebEOC is used currently, the number of users, and the extent of configuration and customization?
 In the State of Oklahoma, WebEOC is implemented and serves its intended purpose set by intermedix.

Response: 1

Response 1- Part 1

WebEOC is a single license implementation in the State of Oklahoma.

Response 1- Part 2

In the State of Oklahoma, WebEOC is implemented and serves its intended purpose set by intermedix.

Please refer to RFP Section C.1. Overview

OEM and the successful contractor will discuss in detail any required customization/modifications to a COTS solution and will be approved by the OEM on a case-by-case basis only.

Question 2

Section C.3.1: Would the state consider software products that can integrate and exchange information between/with Microsoft SQL Server Databases used by State's WebEOC or expects to directly integrate with WebEOC Software Application Programming Interface (API) and WebEOC Source Code on the serve?

Response 2

Bidders must respond to the requirement/specifications as prescribed in the solicitation

It is under the bidder's own guidance as whether or not to submit any alternative solutions

If a bidder offers an alternative solution the State/ OEM would consider both solutions

Please refer to the following section of the RFP

D. EVALUATION

D.1. Evaluation and Award

D.1.1. Offers shall be evaluated on the "best value" determination.

Question 3

Section C.3.2.13: If applicable, can you share the most prevalent Card Readers and Scanner hardware currently deployed at the State OEM and at local jurisdictions?

Response 3

The State /OEM does not currently have any solution implemented. There is no data available indicating the most prevalent system used locally.

Question 4

Section C.4.1.1: Can you please clarify or elaborate the requirement?

Response 4

OEM's intentions are for all software products to share information with WebEOC. Chosen information should be viewable from WebEOC boards and dashboards.

Question 5

Question 5 –Part 1

Section C.4.1.2: Assuming the WebEOC installed at the State's EOC currently does not have adequate screen/boards, hierarchy and framework to roll up and display all collected data, is the vendor proposing the components/tools responsible for customizing WebEOC heavily to meet this requirement?

Question 5 –Part 2

Would the State consider an alternative Web/Mobile Portal and a platform to WebEOC, if it was built using more modern technologies for collection, rollup, and display of information across jurisdictions?

Response 5

Response 5 Part 1

Please refer to the RFP Section C.1. Overview

OEM and the successful contractor will discuss in detail any required customization/modifications to a COTS solution and will be approved by the OEM on a case-by-case basis only.

Response 5 Part 2

Part 2 –All bidders should submit responses in accordance to the prescribed requirements of the RFP. It is under the bidder's own guidance as whether or not to submit any alternative solutions.

Question 6

Section C.5: Based on lessons learned from recent emergencies, exercises and budget availability, can the State share priority on which components/tools would be of higher importance than others?

Response 6

The RFP does not specify the priority or importance of the required components/tool. Bidders should respond to the RFP as prescribed

Question 7

Section C.5: Based on lessons learned from recent emergencies, exercises and budget availability, can the State share priority on which components/tools would be of higher importance than others?

Response 7

The RFP does not specify the priority or importance of the required components/tool. Bidders should respond to the RFP as prescribed

Question 8

Section C.6, C.9 and C.10: Will the state consider offshore resources for some of the implementation support or helpdesk support on project tasks that do not require access to state data or environment?

Response 8

Please refer to General Terms and Conditions Section A subsection A.44. Offshore Services
No offshore services are provided for under this Contract. State data shall not be used or accessed internationally, for troubleshooting or any other use not specifically provided for herein without prior written permission, which may be withheld in the State's sole discretion, from the appropriate authorized representative of the State.

Question 9

Section E.10 and F.1.5: Can you share the estimated number of users and jurisdictions expected to use each component/tool?

Response 9

OEM would prefer there not be a limitation on how many users can register or logon during any given moment.

Submitted by: Kimberly Gray

Question 1

Question 1 -Part 1

C.4.2.5 indicates that an ability to upload data from MS Excel and CSV files is a non-mandatory requirement. What type of data would be uploaded and what is the source of that data?

Question 1 –Part 2

What is the frequency?

Question 1 –Part 3

Is this licensing data, user data or both? Both

Question 1 –Part 4

How would you expect the uploaded data to be accessed and used?

Response 1

Response 1 –Part 1

It would be the data that would be collected in the tool. (EX: name, address, status)

Response 1 –Part 2

Would be based on demand. (more when first implementing the system)

Response 1 –Part 3

Both

Response 1 –Part 4

Data would be expected to be used the way the system uses GUI data.

Question 2

Both C.3.1.3.a and C.3.3.1 requirements suggest that the solution must be able to work offline and then upload data when it's online again. Is an SaaS solution adequate, even though it does not go offline in the manner suggested in the requirements?

Response 2

Both C.3.1.3 and C.3.3.1. Are mandatory requirements

All bidders should submit responses in accordance to the prescribed requirements of the RFP. It is under the bidder's own guidance as whether or not to submit any alternative solutions.

Please refer to the following sections of the RFP

C.3. Mandatory Requirements/Specifications

Mandatory requirements are the minimum capabilities, features, and/or technical standards that must be met by the proposed solution to be determined responsive.

Bidder shall provide a brief narrative, describing installation and configuration requirements and the proposed method to meet the requirements of this RFP. The narrative must clearly state the ability of the proposed solution to meet the Minimum System (technical) requirements and will state how the requirements will be met. Bidder should provide examples, samples, and or screenshots as applicable to the proposed solution.

C.3.1. Mandatory Requirements of All Software

The proposed solution shall be accessible via internet browsers and must integrate with WebEOC and allow data exchange with other components.

Submitted by Mark Attwa**Question 1**

E.9.2. Section Two – References. Do the three references provided have to be from the prime or can the reference be from a subcontractor as well?

Response 1

Bidders are required to submit references for work performed by the bidder project similar in nature as described in the RFP

The RFP prescribes the following:

E.9.2. Section Two – References

Bidder must provide a brief narrative a minimum of one a page describing experience with implementation WebEOC Emergency Management Software. The narrative will include how the requirements are similar to those as described in this RFP and if the project was performed for a state government or private sector client.

E.9.2.1. Bidder shall provide three (3) references where from projects of same or similar scope

E.9.2.2. References shall contain a contact person with full contact information (i.e., title current employer, telephone number, mailing address, e-mail address, and fax number).

E.9.2.3. References must be for firms/individuals within the United States

E.9.2.4. Experience must substantiate the Bidder's qualifications and capabilities to perform specifications/ requirements as described in Section C. based on work performed within the last five (5) years.

a) References provided by the Bidder that are invalid will deem the Bidder's response to this RFP non-responsive

b) Failure of a reference provided by the Bidder to respond within 3 business days to inquiries made by OEM whether by e-mail, telephone, or fax may deem the Bidder's response to this RFP non-responsive

Question 6

C.3.1. Mandatory Requirements of All Software- The RFP calls for integration with the existing WebEOC at various levels. This type of integration requires a high level of collaboration between WebEOC and the awarded contractor.

What level of collaboration to successfully integrate solutions with WebEOC can vendors expect?

Response 6

OEM expects the highest level of collaboration between the awarded vendors and intermedix to provide maximum acceptable solutions based on customer requests.

Question 7

Section A.50. Ownership Rights A.50.1 states that; any software developed by the Vendor is for the sole and exclusive use of the State including but not limited to the right to use, reproduce, re-use, alter, modify, edit, or change the software as it sees fit and for any purpose.

Will the state prohibit the awarded vendor from offering a solution, built in support of this effort, to any other present or future customers?

Response 7

This RFP specifically is not seeking software development, therefore A.50 of the General Terms and Conditions is not applicable to the question.

Bidders should note the following section of the RFP:

A. GENERAL PROVISIONS

The following provisions shall apply where applicable to the solicitation.

Question 8

Section A.42. Limitation of Liability states that; A.42- Vendor is seeking clarification on the State's position regarding the cap on Limitation of Liability

Can the State please provide the applicable statues relative to the limitation of liability provision?

Response 8

Limitation of Liability will not be addressed at this stage of the competitive bid process.

Question 9

Section A.44. Offshore Services- May a vendor or subcontractor utilize offshore programming services in any phase of application development in support of this effort without coming in contact with OEM's data?

Response 9

A.44. Offshore Services

No offshore services are provided for under this Contract. State data shall not be used or accessed internationally, for troubleshooting or any other use not specifically provided for herein without prior written

permission, which may be withheld in the State's sole discretion, from the appropriate authorized representative of the State.

Question 10

C.3.5. Geographic Information System (GIS) C.3.5.1. Compatible with ArcGIS Server 10 The current version of Esri's ArcGIS for Server software is at version 10.2.2. Significant improvements in functionality have been included in subsequent software versions that will benefit OEM significantly

Response 10

No

Question 11

Server Based a) Server software must collect information from connected and disconnected client applications and store information on server.

Please provide a definition of disconnected client applications and a description of the workflow for how disconnected client applications are to interact with the server.

Response 11

The application should work as intended regardless of data connection. Once data connection is reestablished, all collected data should be pushed to the database.

Question 12

Must be available to all local jurisdictions in Oklahoma. Please provide an estimate for how many users might access the system outside of an emergency event (preparedness, mitigation, pre-event planning, etc.).

Response 12

OEM intends to provide access to all first responders, emergency managers and emergency management partners in the State of Oklahoma. Their access should not be limited due to disasters and emergency situations.

Question 13

C.4.1. Software C.4.1.1. One user name and password in WebEOC to log into software capability
Is OEM using MS Active Directory with WebEOC or the WebEOC Single Sign-on Portal?

Response 13

Single Sign-on

Question 14

C.4.1. Software- C.4.1.3.GIS display with background layer control-

Does this section refer to application base maps only or some other type of background GIS layers?

Response 14

Application base maps but situations could present themselves where other types of GISs layer would need to be uploaded. (EX: tornado path)

Question 15

C.4.5. Geographic Information System (GIS)/ C.4.5.8. Display damage using color coded editable icons. Is it the intent of OEM to provide editable symbology to authorized users or to provide users with the ability to edit icons on a live map?

Response 15

Icons and symbology should be standard

Question 16- duplicate (see question 9)

Section A.4.4. Offshore Services- May a vendor or subcontractor utilize offshore programming services in any phase of application development in support of this effort without coming in contact with OEM's data?

Response 16

No offshore services are provided for under this Contract. State data shall not be used or accessed internationally, for troubleshooting or any other use not specifically provided for herein without prior written permission, which may be withheld in the State's sole discretion, from the appropriate authorized representative of the State.

b. All other terms and conditions remain unchanged.

Supplier Company Name **(PRINT)**

Date

Authorized Representative Name
(PRINT)

Title

Authorized Representative
Signature