State of Oklahoma
Office of Management and Enterprise Services
Information Services Division

Amendment of Solicitation

Date of Issuance: 9/3/15   Solicitation No. Qw

Requisition No. 0900006137   Amendment No. 3

Hours and date specified for receipt of offers is changed: ☒ No   ☐ Yes, to: _____ CST/CDT

Pursuant to OAC 580:15-4-5©, this document shall serve as official notice of amendment to the Solicitation identified above. Such notice is being provided to all suppliers to which the original solicitation was sent. Suppliers submitting bids or quotations shall acknowledge receipt of this solicitation amendment prior to the hour and date specified in the solicitation as follows:
  (1) Sign and return a copy of this amendment with the solicitation response being submitted; or,
  (2) If the supplier has already submitted a response, this acknowledgement must be signed and returned prior to the solicitation deadline. All amendment acknowledgements submitted separately shall have the solicitation number and bid opening date printed clearly on the front of the envelope.

ISSUED BY AND RETURN TO:

Office of Management and Enterprise Services
ISD Procurement Attn: Ernest Graham
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Ernest Graham
Contract Specialist

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E-Mail Address

Description of Amendment:
a.   This is to incorporate the following:

Geocent's added questions as a result of Amendment 1:

  1. What is the current version of Microsoft Exchange Server used by OMES for employee email? What are the total number of servers and roles (i.e. mailbox, client access, hub transport) deployed within the current environment?

  Re: Exchange Server 2010 SP3

  Re: 6 servers all with mailbox, client access, and hub roles

b.   All other terms and conditions remain unchanged.

_____   _____
Supplier Company Name **(PRINT)**   Date

_____   _____   _____
Authorized Representative Name **(PRINT)**   Title   Authorized Representative Signature

2. (Sections C.4.1.3 and C.4.4.4) If OMES intends to migrate all user and department data to Office 365 online applications (OneDrive for Business, SharePoint Online), what is the intended purpose of integrating StorSimple appliance(s) for hybrid storage if all data is to be stored in these online applications? Will integration with StorSimple be required at that point?

Re: Correct, StorSimple will not be needed for OneDrive or SharePoint Online. It will be integrated for other OMES storage.

by Lorraine Baugh

Summit 7 Systems's questions:

1.   What is the anticipated budget for this project?

OMES chooses to not provide this information.

2.   Under A.44. Emerging technologies, the addition of "emerging technology" as a contract amendment may result in change order for an increased budget. Is it expected that the selected vendor must implement added technologies within the firm fixed fee awarded for this contract?

Re: Bidders should refer to Section E E.12. Bid Deliverables

E.12.1. Section One – Introduction

a)   Letter of Introduction

b)   Completed "Responding Bidder Information" OSF Form 076ISD.

c)   Completed "Certification for Competitive Bid and Contract" OSF Form 004ISD.

d)   Signed Amendment(s), if any.

e)   Any exceptions to solicitation terms and conditions.

Any bidder who takes exceptions to the General Terms and Conditions in this specific RFP event, is required to submit those exceptions with their bid response. Exceptions and or questions regarding terms and conditions will be addressed prior to award with the top- rated vendor or vendors.

Bidders should also refer to Section D.3- Competitive Negotiations of Offers- in the RFP

D.3.   Competitive Negotiations of Offers

The State reserves the right to negotiate with one, selected, all or none of the Bidders responding to this Solicitation to obtain the best value for the State. Negotiations could entail discussions on products, services, pricing, contract

terminology or any other issue material to an award decision or that may mitigate the State's risks. The State shall consider all issues negotiable and will not be artificially constrained by internal corporate policies. Negotiation may be with one or more Bidders, for any and all items in the Bid.

3.   What is the expected workshare that OMES plans to support as a part of this project?

Re: 40% OMES 60% Supplier

4.   How many Active Directory accounts and users are there?

Re: Enabled Users= 8829

5.   What are the requirements for email archiving?

Re: Data over 1 year old is archived.

6.   Are there preferences given to Microsoft Gold or Silver partners with related competencies?

Re: Partners with Microsoft Gold or Silver or related competencies will receive compensated scoring.

7.   For C.6. Staffing Plan – is the onsite staff support expected to be full time? It may be cost beneficial to use on-shore (US based) resourcing to the OMES project.

Re: All onsite staff does not have to full time but a full time presence is expected from the supplier.

Re: Bidder shall refer to A.39 "No offshore services are provide for under this contract"

8.   For C.6. Staffing Plan – the MCM certification has been retired by Microsoft. Can a Microsoft MVP be provided as a resource to fulfill this requirement?

Re: Yes, the most current certification will be acceptable.

9.   How many users will need training in total?

Re: Actual hands-on user training will be less than 200. We will use a train the trainer methodology.

10.   Is training expected to be performed in-person, and in a classroom?

a.   If so, how many people will need to be trained?

Re: Virtual training would be acceptable. Initial pilot group will be around 100 staff.

11.   Can the training be provided by instructor led online?

a.   If so, how many people will need to be trained?

Re: Virtual training would be acceptable. Initial pilot group will be around 100 staff.

12.   Can self-paced computer based training be provided for supplemental training?

a.   If so, how many people will need access to CBT (computer based training)?

Re: Yes, number is TBD.

13.   Section F. Price and Cost, please define what you mean by "designer".

Re: Designer would be similar to an architect.

14.   Section F. Price and Cost, please define what the difference in expected roles and responsibilities are between the Engineer and Consultant resource?

Re: Engineer would be a staff person to validate and implement the plan.

Re: Consultant would be an advisory/strategy role.

15.   Section D.1.1, to properly respond, please define what factors comprise a "best value" response?

Re: Meeting mandatory specifications, project schedule, staffing plan, training plan, references, company information, and cost.

16.   Has there already been an acquisition of migration tools for this project, or is an acquisition in process?

Re: No acquisition of tools, not in process.

17.   If so, what tools have already been acquired?

Re: None.

18.   If there has not been an acquisition of migration tools, or if one is not in progress, have any tools been identified?

Re: No.

19.   Is it expected that responding vendors recommend migration tools for this project?

Re: It is not expected but recommendations are acceptable.

20.   What is the project completion deadline?

R: Completion date goals:

Email migration for all agencies using OMES email system; user files by agency, December 31, 2015

Agency department files uploaded into SharePoint, March 30, 2016

Secure sharing and collaborating with external entities, TBD

21.   Please define how you would determine this project to be successful? What is the success criteria?

Re: Project schedule is maintained, email migrated, user files moved, agency department folders moved, sharing and collaboration with external entities planned and established.

22.   What is the expected completion date of this project?

Re: Completion date goals:

Email migration for all agencies using OMES email system; user files by agency, December 31, 2015

Agency department files uploaded into SharePoint, March 30, 2016

Secure sharing and collaborating with external entities, TBD

23.   Is there a target time period for consumption or utilization for cloud services for this project?

Re: Email migration for all agencies using OMES email system; user files by agency, December 31, 2015

Agency department files uploaded into SharePoint, March 30, 2016

Secure sharing and collaborating with external entities, TBD

24.   Is there a desire to have any hybrid implementations between cloud and on-premises or IaaS?

a.   If so, what are they?

Re: No, not at this time.

25.   How is eDiscovery currently being performed?

Re: Microsoft Discovery.

26.   Is there a desire for Mobile Device Management?

Re: OMES utilizes Mobile Iron, Good, Blackberry

27. What is the license break down for Office 365?

Re: Licenses for up to 31,500.

28. What version of Exchange is currently in use?

Re: Exchange Server 2010 SP3

29. Are there any known corruption or stability issues in the current Exchange environment?

   No

30. How many existing Exchange servers are there?

Re: 6

a.   Are they all within the same data center?

Re: Yes

31. Will there be on-premises archiving systems that have data that needs to be migrated?

Re: No

32. What are the current Outlook clients in use today?

Re: Outlook 2007, 2010, and 2013

33. Are there any 3rd party plug-ins or add-ons for Exchange deployed?

Re: No

a.   If so, what are they?

34.   C.3:

a.   What version of Office software is currently deployed on client desktops?

Re: Office 2007, 2010, and 2013

b.   how are remote locations connected to the State network?

Re: ATT, Cox, state fiber, local telco's

c.   Are there any constraints on network throughput or bandwidth?

Re: Yes.

d.   Is there any ongoing or upcoming effort to change or modernize State network connectivity?

Re: Ongoing efforts

35.   C.3.2 / C.3.3: approximately how many existing file servers are being used to store and share this data?

Re: Approximately 179 servers

User data = 23+TB

Department data = 40+TB

36.   C.3.4: Can you provide additional detail around the capabilities of the Lync environment?

a.   Is it integrated with the state telephone system or used separately?

Re: Separately

b.   What specific communications modalities are in use now (e.g. conferencing, PC-to-PC audio/video, instant messaging, desktop sharing)?

Re: Modules in use, IM, presence

37.   C.4:

a.   does the State currently have an established Office 365 tenant?

Re: Yes

b.   If so, has the State already awarded Partner of Record status to a vendor?

Re: No

   i.   If not, is such an award available as part of this contract process?

Re: Undetermined at this time

38.   C.4.1.3: does the State currently have Microsoft System Center deployed for desktop or server management?

Re: No

39.   C.4.2.1.e: is the State's desired end state to have all email in the cloud? If so, is there a target date by which this must be accomplished?

Re: Email migration for all agencies using OMES email system; user files by agency, December 31, 2015

40.   C.4.5.4: has the State evaluated the use of Office 365 groups instead of persistent chat?

Re: No