



**State of Oklahoma
Office of Management and Enterprise
Services/ ISD Procurement**

Amendment of Solicitation

Date of Issuance: 04/15/2013 Solicitation No. 0900000080
 Requisition No. 0900001281 Amendment No. 001

Hours and date specified for receipt of offers is changed: No Yes, to: _____ CST/CDT

Pursuant to OAC 580:15-4-5©, this document shall serve as official notice of amendment to the Solicitation identified above. Such notice is being provided to all suppliers to which the original solicitation was sent. Suppliers submitting bids or quotations shall acknowledge receipt of this solicitation amendment prior to the hour and date specified in the solicitation as follows:

- (1) Sign and return a copy of this amendment with the solicitation response being submitted; or,
- (2) If the supplier has already submitted a response, this acknowledgement must be signed and returned prior to the solicitation deadline. All amendment acknowledgements submitted separately shall have the solicitation number and bid opening date printed clearly on the front of the envelope.

ISSUED BY AND RETURN TO:

Office of Management and Enterprise Services
 ISD Procurement Attn: Hurtisine Franklin
 3115 N. Lincoln Blvd.

Oklahoma City, OK 73105

Hurtisine Franklin
 Contracting Officer
(405) 521-6419
 Phone Number

Hurtisine.Franklin@omes.ok.gov
 E-Mail Address

Description of Amendment:

a. This is to incorporate the following:

Rick Uhr 03/28/2013

On page 19, it is stated that:

"The State of Oklahoma Agencies currently spends approximately \$27,000,000 annually. The State of Oklahoma OneNet Division's current spend is approximately \$9,300,000 annually. The Oklahoma Office of Management and Enterprise Services provides centralized phone service for the State Capitol Campus. The State of Oklahoma OneNet Division provides data networking Statewide. The Wire line and Wireless environments outside of the State Capitol Campus are managed by the individual Oklahoma State Agencies."

1. If the fixed and wireless outside of the State Capitol Campus are in scope, could a similar breakdown be provided for those Agencies that will participate or is that included?

Response - 1

The fixed and wireless services outside of the State Capitol Campus are in scope. The estimated total spend for state of Oklahoma includes these agencies.

b. All other terms and conditions remain unchanged.

Supplier Company Name (**PRINT**) _____ Date _____

Authorized Representative Name (**PRINT**) _____ Title _____ Authorized Representative Signature _____



**State of Oklahoma
Office of State Finance
Information Services Division**

Solicitation

Rick Uhr 04/01/2013

1. Can additional details be provided such as:

- a) Number of carriers in scope (fixed & wireless)
- b) Number of invoices beyond the 1272 identified and a breakdown of how all invoices are delivered by percentages (electronic / paper)
- c) Number of contracts in scope

Response 1

- a) This is estimated to initially be approximately 165 carriers
- b) The number of invoices beyond the initial estimate provided is unknown. 95% of invoices are paper. These are delivered monthly to the individual agencies for manual approval.
- c) This is estimated to be 5 to 8 statewide contracts.

2. Is the state interested in a Help Desk to Help Desk solution or an End User Help Desk?

Response 2

The state is interested in a Help Desk Solution.

RFP 090000080 TEM Project Jan Powell Questions:

1. Can a vendor that had prior access to proprietary information respond to this RFP?

Response 1 - Vendors with prior engagements with the State of Oklahoma are eligible to submit proposals

2. Will the state provide an extension of the due date for two weeks until May 8, 2013?

Response 2 - The closing date will not be extended

3. Will the state split this request into two RFPS, one for the billing audit and one for the TEMS system?

Response 3 - Reference: C.SOLICITATION SPECIFICATIONS/ C.1 Overview

"The State of Oklahoma Office of Management and Enterprise Services is currently accepting proposals from qualified suppliers for a two-part solution for Telecommunication Expense Management (TEM).

"Part one requires a solution to conduct an Initial Statewide Telecomm Audit. The successful contractor will conduct an initial audit of all Statewide Telecommunications Invoices, Contracts, and Recovery of historical charges billed in error. The proposed cost of the initial audit project will be a percentage based on recovered savings to the state.

"Part two requires a solution that will be an Ongoing – Telecomm Expense Management (TEM) - Hosting Services. The proposed Ongoing Solution will result in -Statewide Contract Agreement. The proposed (TEM) solution must provide Ongoing Auditing, RFP development, Contract Negotiations, Services to Optimize Telecommunication Contracts, Dispute Management and resolution of invoices, and Consolidation of All State Agency Telecom Expense under a Telecommunications Managed Services. Proposed solution must be all inclusive. The resulting contract will be awarded on an ALL OR NONE basis."

4. If you respond and are awarded this RFP, does it keep you from responding to the next RFP for Telecommunication Services that is to be developed through this request?



Response 4

- a) The successful contractor of this award will assist in developing any future RFP requirements as communicated in this RFP. The awarded contractor providing the required services upon request by a state agency cannot to respond to any RFP said contractor has assisted in the development of or developed.
- b) An offeror who responds to this RFP and is not the successful contractor is not prohibited from submitting proposals for future RFPs that may result from services as communicated in this RFP.

5. Is the TEMS provider going to design the State data network?

Response 5 - No, the TEMS provider is expected to identify the physical addresses of telecommunications services.

6. Is the intent to move telecommunication circuit ordering and repair as well as mobility service ordering to the TEMS help desk?

Response 6 - No, the intent is to move telecommunications circuit ordering and repair as well as mobility service ordering to the designated State administrators.

7. Are all telecommunication bills for state agencies to be audited or just the OMES consolidated agencies?

Response 7 - Please Reference C.SOLICITATION SPECIFICATIONS/ C.1 Overview

"Part one requires a solution to conduct an Initial Statewide Telecomm Audit. The successful contractor will conduct an initial audit of all Statewide Telecommunications Invoices, Contracts, and Recovery of historical charges billed in error."

8. In section C.15 Service Level Agreement SLA - are these for the TEM system and services? Or is this to identify SLA's that are needed in the future RFP to be written for telecommunication services?

Response 8 - The SLA is referencing the TEM systems and services identified in this RFP.

9. Will the TEM provider be expected to purchase hardware/software necessary to monitor bandwidth utilization of existing circuits?

Response 9 - No, this RFP does not include a request for Network Monitoring or Bandwidth Optimization.