There are two main avenues available for agencies looking for IT Support from OMES Information Services. If it’s broken, call the OMES Service Desk; that puts you in the FAST LANE. For those that need a new service or to start a new project or billing information, contact your agency-specific IT strategist and get on the IT EXPRESSWAY. And of course, if you need a bit of extra help, there’s always a detour to the executive sponsor.

**OMES SERVICE DESK**
If something is broken, contact the Service Desk at 405-521-HELP, 866-521-2444 or servicedesk@omes.ok.gov. 24 hours a day, seven days a week. Self-service option at servicedesk.ok.gov.

**NEW PROJECTS**
EXECUTIVE SPONSOR

Helps when projects or Service Desk cases need escalation. They champion an agency’s needs to the executive leadership and most pressing cases, coordinating directly with the executive team and overcoming obstacles and resistance from within the organization.

**IT STRATEGIST**
Is the first point of contact for any new service, project or billing information. Strategists will consult directly with technical account managers, program managers, strategic leads at large agency locations and at OMES IS for smaller agencies.

**ACCOUNT EXECUTIVE**
Ensures IT services align with agency goals and presents OMES IS business-related solutions, including new services and offerings, billing, master service agreements, invoicing and IT procurement, among other things.

**PROGRAM MANAGER**
Oversees current and proposed projects based on an agency’s operational, financial and strategic goals and objectives. They help schedule and optimize resources for IT projects.

**FINISH LINE**
To get agency-specific contact information, go to: www.ok.gov/cio/Customer_Portal/Partnering_with_OMES.Information_Services.html

**NEW SERVICES**
**ACCOUNT EXECUTIVE**

Ensures IT services align with agency goals and presents OMES IS business-related solutions, including new services and offerings, billing, master service agreements, invoicing and IT procurement, among other things.

**ACCOUNT EXECUTIVE**

Ensures IT services align with agency goals and presents OMES IS business-related solutions, including new services and offerings, billing, master service agreements, invoicing and IT procurement, among other things.

**FINISH LINE**
To get agency-specific contact information, go to: www.ok.gov/cio/Customer_Portal/Partnering_with_OMES.Information_Services.html

**NEW PROJECTS**
EXECUTIVE SPONSOR

Helps when projects or Service Desk cases need escalation. They champion an agency’s needs to the executive leadership and most pressing cases, coordinating directly with the executive team and overcoming obstacles and resistance from within the organization.

**IT STRATEGIST**
Is the first point of contact for any new service, project or billing information. Strategists will consult directly with technical account managers, program managers, strategic leads at large agency locations and at OMES IS for smaller agencies.

**ACCOUNT EXECUTIVE**
Ensures IT services align with agency goals and presents OMES IS business-related solutions, including new services and offerings, billing, master service agreements, invoicing and IT procurement, among other things.

**PROGRAM MANAGER**
Oversees current and proposed projects based on an agency’s operational, financial and strategic goals and objectives. They help schedule and optimize resources for IT projects.

**FINISH LINE**
To get agency-specific contact information, go to: www.ok.gov/cio/Customer_Portal/Partnering_with_OMES.Information_Services.html

**NEW PROJECTS**
EXECUTIVE SPONSOR

Helps when projects or Service Desk cases need escalation. They champion an agency’s needs to the executive leadership and most pressing cases, coordinating directly with the executive team and overcoming obstacles and resistance from within the organization.

**IT STRATEGIST**
Is the first point of contact for any new service, project or billing information. Strategists will consult directly with technical account managers, program managers, strategic leads at large agency locations and at OMES IS for smaller agencies.

**ACCOUNT EXECUTIVE**
Ensures IT services align with agency goals and presents OMES IS business-related solutions, including new services and offerings, billing, master service agreements, invoicing and IT procurement, among other things.

**PROGRAM MANAGER**
Oversees current and proposed projects based on an agency’s operational, financial and strategic goals and objectives. They help schedule and optimize resources for IT projects.

**FINISH LINE**
To get agency-specific contact information, go to: www.ok.gov/cio/Customer_Portal/Partnering_with_OMES.Information_Services.html

**NEW PROJECTS**
EXECUTIVE SPONSOR

Helps when projects or Service Desk cases need escalation. They champion an agency’s needs to the executive leadership and most pressing cases, coordinating directly with the executive team and overcoming obstacles and resistance from within the organization.

**IT STRATEGIST**
Is the first point of contact for any new service, project or billing information. Strategists will consult directly with technical account managers, program managers, strategic leads at large agency locations and at OMES IS for smaller agencies.

**ACCOUNT EXECUTIVE**
Ensures IT services align with agency goals and presents OMES IS business-related solutions, including new services and offerings, billing, master service agreements, invoicing and IT procurement, among other things.

**PROGRAM MANAGER**
Oversees current and proposed projects based on an agency’s operational, financial and strategic goals and objectives. They help schedule and optimize resources for IT projects.

**FINISH LINE**
To get agency-specific contact information, go to: www.ok.gov/cio/Customer_Portal/Partnering_with_OMES.Information_Services.html

**NEW PROJECTS**
EXECUTIVE SPONSOR

Helps when projects or Service Desk cases need escalation. They champion an agency’s needs to the executive leadership and most pressing cases, coordinating directly with the executive team and overcoming obstacles and resistance from within the organization.

**IT STRATEGIST**
Is the first point of contact for any new service, project or billing information. Strategists will consult directly with technical account managers, program managers, strategic leads at large agency locations and at OMES IS for smaller agencies.

**ACCOUNT EXECUTIVE**
Ensures IT services align with agency goals and presents OMES IS business-related solutions, including new services and offerings, billing, master service agreements, invoicing and IT procurement, among other things.

**PROGRAM MANAGER**
Oversees current and proposed projects based on an agency’s operational, financial and strategic goals and objectives. They help schedule and optimize resources for IT projects.

**FINISH LINE**
To get agency-specific contact information, go to: www.ok.gov/cio/Customer_Portal/Partnering_with_OMES.Information_Services.html

**NEW PROJECTS**
EXECUTIVE SPONSOR

Helps when projects or Service Desk cases need escalation. They champion an agency’s needs to the executive leadership and most pressing cases, coordinating directly with the executive team and overcoming obstacles and resistance from within the organization.

**IT STRATEGIST**
Is the first point of contact for any new service, project or billing information. Strategists will consult directly with technical account managers, program managers, strategic leads at large agency locations and at OMES IS for smaller agencies.

**ACCOUNT EXECUTIVE**
Ensures IT services align with agency goals and presents OMES IS business-related solutions, including new services and offerings, billing, master service agreements, invoicing and IT procurement, among other things.

**PROGRAM MANAGER**
Oversees current and proposed projects based on an agency’s operational, financial and strategic goals and objectives. They help schedule and optimize resources for IT projects.

**FINISH LINE**
To get agency-specific contact information, go to: www.ok.gov/cio/Customer_Portal/Partnering_with_OMES.Information_Services.html

**NEW PROJECTS**
EXECUTIVE SPONSOR

Helps when projects or Service Desk cases need escalation. They champion an agency’s needs to the executive leadership and most pressing cases, coordinating directly with the executive team and overcoming obstacles and resistance from within the organization.

**IT STRATEGIST**
Is the first point of contact for any new service, project or billing information. Strategists will consult directly with technical account managers, program managers, strategic leads at large agency locations and at OMES IS for smaller agencies.

**ACCOUNT EXECUTIVE**
Ensures IT services align with agency goals and presents OMES IS business-related solutions, including new services and offerings, billing, master service agreements, invoicing and IT procurement, among other things.

**PROGRAM MANAGER**
Oversees current and proposed projects based on an agency’s operational, financial and strategic goals and objectives. They help schedule and optimize resources for IT projects.