

MULTIPLE SCLEROSIS ASSOCIATION OF AMERICA

PURPOSE

The Multiple Sclerosis Association of America is a national nonprofit organization that exists to ease the day-to-day challenges of individuals with multiple sclerosis and their caregivers.

CONTACT(S)

South Central Regional Office
Adam Roberts,
Regional Director
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Mesquite, TX 75150-4142
(817) 480-2125
(800) 532-7667 x 153

MSAA National Headquarters
Robert Rapp, VP of Programs
and Services
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(800) 532-7667 x 136
(856) 488-4500
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Email: msaa@msaa.com
www.msaa.com

FINANCIAL CRITERIA

- For certain programs and services, income limits may apply.

ELIGIBILITY

- No fees are charged for MSAA services.
- Physician's written confirmation of diagnosis of MS.
- For certain programs and services, income limits may apply.
- Completion of appropriate program application form(s).

AT SERVICES PROVIDED/COVERED

- Information & Referral
- Loan Closet
- Support Groups
- Training for Consumers & Family

AT DEVICES PROVIDED/COVERED



Aids for Daily Living

Other (Portable Ramps)



Home Modifications



Wheelchairs & Mobility Aids

APPLICATION PROCESS

- To apply for any MSAA program or service, contact (800) 532-7667.

PIECES OF THE PUZZLE

- You must apply to your insurance company first and obtain a letter from them stating that you do not qualify for that equipment. If you are unable to obtain a letter please contact MSAA.
- If you do not have any insurance you must send a letter stating that fact.
- When a patient requests a "limited supply" item which is not available at the time of the request, the patient's name is put on a waiting list so he or she will be the next in line to receive this item. Waiting lists are also employed when a patient desires a custom-designed item not on the equipment list. Occasionally such custom equipment is donated to MSAA and loaned on a first-come, first-serve basis.
- When a patient requests a motorized or electrical item, such as scooters, electric wheelchairs, stair glides, and electric hospital beds, the MSAA requires a refundable deposit of \$100.00. The deposit will be refunded as long as the equipment is returned in the same good condition in which it was released to the recipient, minus normal wear and tear to be determined by the MSAA. Due to very limited supply and great need for these pieces of equipment, it is very important that unused equipment be returned promptly.
- MSAA has obtained a supply of cool suits (vest and cooler unit), which are available to patients who qualify. These suits offer relief from some symptoms by lowering the wearer's body temperature by one degree. Since most doctors do not prescribe cool suits at this time and agencies do not cover this expense, applying for a cool suit is different than applying for other items. Please contact MSAA for more information on the loan of cool suits.