

Risk Management Division

Service Satisfaction Survey

The Risk Management Division is asking for you to participate in this survey in order for us to better meet your needs related to Property and Liability issues. Your participation will help us understand how we can better meet your expectations. Thank you for participating.

1. Do RM's Programs meet your Property and Liability needs? Yes or No (Circle One)

(If no, how can we better meet your expectations?)

2. How do you rate RM's overall performance? (Circle one) Excellent Good Fair Poor

3. Please rate each unit of RM below (Circle one):

-Administration (premium rates, insurance coverage)?	Excellent	Good	Fair	Poor	N/A
-Claims Management?	Excellent	Good	Fair	Poor	N/A
-Risk Control (Loss Prevention and Loss Control)?	Excellent	Good	Fair	Poor	N/A
-Seminars; HRDS Courses; Webinars?	Excellent	Good	Fair	Poor	N/A

Please tell us how we can improve our service to you.

4. What seminars, webinars, HRDS courses would you like to see from the Risk Management Division in the future?

Any additional comments?

Thank you again for participating. Please return your responses to Gene Lidyard at the Risk Management Division. If you would like, scan and e-mail your responses to gene.lidyard@dcs.state.ok.us.

(Note: If you would like us to respond directly to you related to your concerns, please provide your name and telephone number.)