

STATEWIDE 9-1-1 ADVISORY BOARD MEETING  
THURSDAY, FEBRUARY 7, 2013 1:30 p.m.  
MINUTES

Board Members Present: Vicki Atchley, M.T. Berry, Lanette Coppedge, Greg Fisher, Ronnie Freeman, Darita Huckabee, Norman McNickle, Lynn Mell, Matt Stillwell, Cheryl Taylor, Gene Thaxton, Steve Willoughby

Board Members Absent: Dana Church, Linda Herndon, Darryl Maggard, Diane Pedicord, Richard Ruhl, Blaine Smith, Stephen Williamson

Notice and Agenda of this regular meeting of the Statewide 9-1-1 Advisory Board was posted at the Oklahoma State Capitol located at 2300 N. Lincoln Blvd, Oklahoma City, OK 73105 on 02/05/2013.

- I.           **Call to Order:** Meeting called to order by Chairman, Steve Willoughby at 1:40 p.m.
  
- II.           **Roll Call:** Quorum present at 1:45 p.m.
  
- III.          **Introduction of Guests:** Erin L. Deitty, Shaun Barnett, Lysa Kimbrough, Gene Hinton
  
- IV.          **Approval of December 6, 2012 regular meeting minutes:** Motion to accept minutes made by Norman McNickle and seconded by M.T. Berry. The chairman declared the motion to have passed as follows:  
  
                  **Aye:** Vicki Atchley, M.T. Berry, Lanette Coppedge, Greg Fisher, Ronnie Freeman, Darita Huckabee, Norman McNickle, Lynn Mell, Matt Stillwell, Gene Thaxton, Steve Willoughby, Cheryl Taylor
  
- V.           **Discussion and possible action on legislative issues affecting 9-1-1:** Vicki Atchley advised that she and Darryl Maggard met with the Lt. Governor in order to discuss 9-1-1 on a federal level. Jason Murphy, Rep., will meet with Alex Pett, Chief Information Officer. The goal is to get a 9-1-1 technical coordinator for the state of Oklahoma. They discussed training and having the 9-1-1 bill cleaned up. This information will have to be introduced to the legislature by November 2013. Steve Willoughby inquired as to what parts of the bill were needing to be modified, and she replied with “how exactly 9-1-1 funds are to be appropriated”, redefining what 9-1-1 funding is for. The statute also specifically states that personnel cannot be obtained with the funds. Darita Huckabee reported that there has been a lot of research done, and she would like to take a look at the bill prior to meeting with the Representative, as she does believe that a legislative policy change should be in place. Gene Thaxton informed that he signs a document each year to the FCC, advising that the funds have been used

appropriately and that the agency (Rogers County) may want to review the policy beforehand.

- VI. Discussion of appointment of Board member replacement:** Gene Thaxton offered that the Mayor of Tulsa recommended that Terry Baxter be appointed. He has not yet been approved nor has a letter been received from Governor's office. He will attempt to make a determination as to the status of said letter. Gene will contact the City of Tulsa and Mayor's office to see if the offer has been rescinded. As far as replacements for Ron Strecker and Linda Herndon's resignations, will there be a total of 3 vacancies? We know that there will be two (2) for sure. Additional information will be obtained through ABCO as to whether or not they have specific recommendations for replacements.
- VII. Discussion and possible action regarding certifying Harper and Cimarron Counties eligible recipients of the pre-paid wireless service fees under Oklahoma Statutes, Title 63, Section 2843.2, and to further authorize the Chairman on behalf of the Statewide 9-1-1 Advisory Board to submit an amended certification list that includes Harper and Cimarron Counties to the Oklahoma Tax Commission:** Motion made by Matt Stillwell, and seconded by Gene Thaxton for the certification of these two (2) counties. Chairman declared the motion to have passed as follows:
- Aye:** Vicki Atchley, M.T. Berry, Lanette Coppedge, Greg Fisher, Darita Huckabee, Norman McNickle, Lynn Mell, Matt Stillwell, Gene Thaxton, Steve Willoughby, Cheryl Taylor,  
**Abstain:** Ronnie Freeman
- VIII. Discussion concerning Dispatcher training and certification:** Matt Stillwell to chair the commission which will oversee the training and certification process for 9-1-1 dispatchers. This is a positive movement on a national level. Two (2) report cards have been implemented in gathering pertinent information and supportive data. The Oklahoma chapter of ABCO has accepted responsibility of ensuring that dispatcher resources are available. The focus will be on certifications for front line 9-1-1 call takers. The question was asked as to what exactly will be needed for them to be certified. Matt Stillwell will form the committee and welcomes those who would like to be a part of such committee.
- IX. Discussion of interim direction/solution for 'Text to 9-1-1':** Lynn Mell reported that the last few months have advanced. The FCC is currently looking into interim portion of the process regarding 'Text to 9-1-1'. Next generation will include video capabilities, etc...January 2013 future notice of proposed rule making issued by the FCC. Discussion of liability details, and finding out about location and consumer protection, and call routing. Decision will be made as to whether or not the caller will receive a bounce-back message, stating that the option they've selected is not currently available. March 11<sup>th</sup> is the next major part of the cycle. FCC advised that 2 years ago they initiated the beginning of the

Emergency Access Advisory Committee. This group deals with implementing research based on 9-1-1 calls where hearing, speech, etc. handicaps are present. There are several sub-committees, and the meetings can be watched online at [www.fcc.gov/live](http://www.fcc.gov/live). Next meeting to be held on March 1, 9:30 a.m. CST. On December 6<sup>th</sup>, the 4 large Wireless carriers (AT&T, Verizon, Sprint, T-Mobile) sent a letter to the FCC voluntarily committing to providing text-based emergency communication services by May 2014. The carriers are suggesting that they will build an SMS to 9-1-1 solution that is based on the current standard. The vote for this process will take place on March 6<sup>th</sup>. Certain states, considered early adopters, are working on a trial basis, such as Vermont, Tennessee, Texas. Consumer education will be the largest part of this process. FCC to take large role in public education. They have already developed a website called "What You Need to Know About Text to 9-1-1", which can be found on their website. There is a workshop in Texas which offers individual presentations. Norman McNickle inquired as to whether or not a block could be in place on wireless phones, and is there an ability to spoof the system? Another concern will be for consumers that don't have the ability to text from their devices. Steve Willoughby advised that a meeting he attended discussed the need for Text to 9-1-1 and hearing impaired consumers. Norman McNickle asked about areas with more young people than others - is there a way to offset and ensure that the system won't be overloaded? Looking forward to a uniformed effort across the board with regard to this issue.

- X. Public Comments:** The public was advised that there is currently not an active bill in place with regard to Text to 9-1-1.
- XI. New Business:** Lynn Mell advised that the annual census is due by wireless carriers. She mentioned that her concern with producing the census lies with which individuals will actually need it. It would be helpful if the recipients could confirm their receipt of the information so that she will know it was successfully received.
- XII. Adjournment:** Motion to adjourn by Ronnie Freeman and Chairman adjourned at 2:58 p.m.

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Date

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Mr. Steve Willoughby, Chairman  
Statewide 9-1-1 Advisory Board