OKLAHOMA 9-1-1 MANAGEMENT AUTHORITY

SPECIAL MEETING

FEBRUARY 1, 2024 AT 1:30 PM

OKLAHOMA CAPITOL RM 4S.9

Subject: Open Meetings Confirmation

Date: Wednesday, January 17, 2024 at 10:10:17 AM Central Standard Time

From: meetingnotices@sos.ok.gov

To: Stacey Root

CC: SOS MeetingNotices

Meeting Notice Confirmation

STACEY ROOT
OKLAHOMA 9-1-1 MANAGEMENT AUTHORITY
2401 N. LINCOLN BLVD.
OKLAHOMA CITY, OK 73105
4055213193

This message confirms your meeting notice posting with the Secretary of State.

DATE AND TIME OF POSTING:

WEDNESDAY, JANUARY 17, 2024 10:10 AM

INFORMATION POSTED

A SPECIAL MEETING HAS BEEN SCHEDULED FOR:

THURSDAY, FEB 01, 2024 1:30 PM AT

OKLAHOMA CAPITOL BUILDING ROOM 4S.9 2300 N. LINCOLN BLVD. OKLAHOMA CITY, OK 73105

You may view and print the web postings of your body's meeting notices by visiting our website at: your meetings page.

Oklahoma 9-1-1 Management Authority
Special Meeting Minutes
Thursday, February 1, 2024 at 1:30 PM

Oklahoma Capitol Building
2300 N. Lincoln Blvd., Room 4S.9
Oklahoma City, OK 73105

1. Call to order, roll call, and determination of a quorum.

2. This special meeting of the Oklahoma 9-1-1 Management Authority ("Authority") has been convened in accordance with the Oklahoma Open Meeting Act.

   If an Authority member would like to add an agenda item to the next regularly scheduled meeting, please contact the 9-1-1 Coordinator and the Authority Chair at least one (1) week in advance of the meeting.

3. Welcome to members of the Authority and guests in attendance.

4. Possible discussion, revision, and vote to approve minutes of the Authority meetings for the November 2nd, 2023, and January 11, 2024 regular meetings.

5. Possible discussion, revision, and vote to approve the financial reports for July, August, September, and October 2023.

6. Possible discussion and vote on the proposed updates to the FY24 Grant Program Guidelines.

7. Possible discussion and vote to approve the contract with MCP in the amount of $178,538 to assist the State in the procurement of Next Generation 9-1-1 Core Services (aka, National Emergency Number Association i3 Standard) and Emergency Services IP Network ("ESInet") for the State of Oklahoma to include the development of a Request of Proposal ("RFP") strategic planning, strategic plan updates, and procurement.

8. Possible discussion, revision, and vote to approve the updated quote provided by OMES for website migration to a new platform in the amount of $11,500, which will be allocated from the Administrative Committee budget line item titled "set aside to meet board goals".

9. Discussion and possible action to adopt permanent rule changes pursuant to 75 O.S., § 303 of Article I of the Administrative Procedures Act. The Notice of Rulemaking Intent for the proposed rule changes was published in Volume 41, Number 6 of the Oklahoma Register on December 1, 2023. A public hearing was held on January 8, 2024, and all proposed rule changes were subject to a public comment period, in accordance with Oklahoma law. The proposed rules subject to amendment include: 145:15-1-2. Definitions; 145:15-3-2. Committees; 145:15-5-1. Annual reports; 145:14-7-1. Governing body eligibility and fee distribution data; 145:15-7-2. Escrow of funds; 145:15-9-1. Purpose; 145:15-9-2. Application process; 145:15-9-3. Award process; 145:15-9-4. Grant administration and evaluation. The proposed rules include: 145:15-3-4. Reimbursement for member travel to Authority

meetings; 145:15-11-1. 9-1-1 operational requirements; 145:15-11-2. 9-1-1 geographical information system (GIS); 145:15-11-3. Next generation 9-1-1 services (NG9-1-1); 145:15-11-4. 9-1-1 call routing and responder requirements.

10. Possible discussion and vote to authorize the Authority to provide notice to PSAPs that are not compliant with the required annual report, otherwise known as the Registration Forms, as mandated in state statute 63 O.S., § 2864.4(c) and the Oklahoma Administrative Rules 145:15-7-2 the Escrow of

REGISTRATION FORMS NOT STARTED	REGISTRATION FORMS STARTED, NOT SUMBITTED
City of Checotah	Mayes County
Cimarron County	City of Moore
City of Pryor	City of Norman
City of Tonkawa	Pottawatomie County
City of Newcastle	Wagoner Police Department
Oklahoma County	Washita Country

Funds.

11. Possible discussion and vote to approve Ms. Brittney Burton, with the Oklahoma Department of Transportation to the Technical Committee pursuant to OAC 145:15-3-2.

APPLICANT NAME	PROJECT TYPE	STATE AMOUNT	LOCAL MATCH	STATE %	LOCAL %	TOTAL REQUEST AMOUNT	RECOMENDATION
Altus, City Of	GIS	$77,940.00	$0.00	100%	0%	$77,940.00	Fund
Garvin County	NG9-1-1	$29,891.20	$7,472.80	80%	20%	$37,364.00	Fund
Lincoln County	GIS	$92,626.13	$0.00	100%	0%	$92,626.13	Fund
Mayes County	GIS	$77,665.26	$0.00	100%	0%	$77,665.26	Fund
Payne County E9-1-1	GIS	$72,130.00	$0.00	100%	0%	$72,130.00	Fund
Pottawatomie County	GIS	$79,875.00	$0.00	100%	0%	$79,875.00	Fund
Seminole County	GIS	$88,925.00	$0.00	100%	0%	$88,925.00	Fund
Shawnee, City Of	GIS	$28,520.00	$0.00	100%	0%	$28,520.00	Fund
TOTAL REQUEST AMOUNT		$547,572.59	$7472.80			$555,045.39	

12. Possible discussion and action regarding the following grant requests:

13. Committee and Staff Reports: (discussion only)
   a. Programs Coordinator update
      I. Open Meetings/Open Records Seminar
      II. RAVE / Protect OK

      III.   Population Model

  b. Administrative Committee
      I.   Catoosa plan review

  c. Grants Coordinator update
      I.   Funding Sustainability Grant
      II.   Ashley Woodall to the Grants Review Committee

  d. Technical Committee (Ben Curry)
      I.   Statewide GIS training

  e. Technology Coordinator
      I.   9-1-1 Coordinators Workshop, April 24th - 25th, 2023
         Edmond Conference Center- Edmond, OK
      II.   Cybersecurity Assessment update
      III.   ESRI ArcGIS Basic – Support ends March 1, 2024

  f. Operations Committee
      I.   Shared policy and procedures
      II.   Mandatory training RFP update

  g. Training Coordinator Update
      I.   MOEtivations training update
      II.   Tito's Tips Videos
      III.   Minimum Training Guidelines workshop

14. State 9-1-1 Coordinator Report to the Board (discussion only)
  a. The Office is currently working on:
      I.   Effective date Nov. 1st, 2023
      II.   Distribution model changes Nov. 1st, 2023
          i.   **Population Model letters are due Friday, March 15, 2024**
      III.   Preparation April 24th- 25th

  b. Update on Local PSAP Meetings (#WhereIsThe911Guy)
      I.   Stephens County
      II.   Oklahoma Rural Broadband Association (OTA)
      III.   Pocola City Council
      IV.   SAFECOM
      V.   Tillman County
      VI.   Caddo County Radio Discussion
      VII.   Public Hearing for the Permanent Rulemaking

  c. Upcoming
      I.   CISA Workshop, Jacksonville, FL- Jan. 29th- 31st
          i.   Lance Terry and Michael Coonfield- OK911MA

        ii.   Nikki Dallas, OKOHS

       iii.   Ben Curry, City of Edmond

       iv.   Josh Swenson, OMES

II.   [9-1-1 Goes to Washington](#), Washington, DC- Feb. 25th- 28th

     Lance Terry and Justin Carnagey will be attending

III.   Cimarron County - Feb. 13

IV.   Greer County meeting - Feb. 22

15. Adjournment.

NOTE: The Authority may, at its discretion, discuss, vote to approve, vote to disapprove, vote to table, change the sequence of any agenda item, or choose not to take up any item on the agenda.

FEBRUARY 1, 2024 FINANCE REPORT

REVENUE							
PROJECTED	FY24 BUDGETED						
Projected Annual Income	$ 4,983,049.00						
FY2024 Carry Over	$ 7,820,443.00						
FY2024 Carry Over Actual	$ 8,432,980.00						
Federal Grant Funding	$ 0.00						
FY2024 Revenue	$ 13,416,029.00	$ 232,072.36	$ 225,647.17	$ 225,173.66	$ 224,821.36	$ 907,714.55	6.77%
EXPENSES							
SALARY and BENEFITS	FY24 BUDGETED	Jul 23	Aug 23	Sept 23	Oct 23	FY24 TOTAL	% of TOTAL
Total Salaries and Benefits	$ 504,175.00	$ 43,170.62	$ 43,039.72	$ 42,008.24	$ 42,224.91	$ 170,443.49	33.81%
MAINTENANCE and OPERATIONS							
Cellular Telephone	$ 3,000.00	$ 226.25	$ 255.74	$ 256.89	$ 256.62	$ 995.50	33.18%
Training/Travel	$ 44,000.00	$ 8,765.99	$ 2,230.17	$ 4,343.45	$ 2,436.88	$ 17,776.49	40.40%
Professional Memberships	$ 2,500.00	$ 147.00	$ 0.00	$ 500.00	$ 0.00	$ 647.00	25.88%
Board Liability Insurance	$ 1,700.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	0.00%
Internal Services	$ 35,000.00	$ 106.25	$ 63.75	$ 209.25	$ 297.50	$ 676.75	1.93%
GIS State Repository	$ 105,000.00	$ 0.00	$ 9,600.00	$ 0.00	$ 5,632.50	$ 15,232.50	14.51%
Online Training	$ 150,000.00	$ 1,320.81	$ 0.00	$ 890.93	$ 0.00	$ 2,211.74	1.47%
Communication & Publications	$ 1,000.00	$ 0.00	$ 140.00	$ 40.00	$ 729.98	$ 909.98	91.00%
Meeting Facilitation	$ 4,000.00	$ 544.54	$ 0.00	$ 0.00	$ 0.00	$ 544.54	13.61%
Computer Hardware	$ 2,500.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	0.00%
Office Furniture	$ 35,000.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	0.00%
Software Maintenance	$ 10,000.00	$ 258.71	$ 2,087.55	$ 1,381.65	$ 215.11	$ 3,943.02	39.43%
Travel Reim. for Auth Members	$ 12,000.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	0.00%
Subtotal	$ 405,700.00	$ 11,369.55	$ 14,377.21	$ 7,622.17	$ 9,568.59	$ 42,937.52	10.58%
CAPITAL OUTLAY							
Administrative Committee							
Statewide 9-1-1 Auditing Services	$ 100,000.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	0.00%
Set Aside to Meet Board Goals	$ 80,000.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	0.00%
Legislative Committee	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	0.00%
Training	$ 20,000.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	0.00%
Subtotal	$ 200,000.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	0.00%
Technical Committee							
Nex Gen 9-1-1	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	0.00%
Set Aside to Meet Board Goals	$ 100,000.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	0.00%
Training	$ 20,000.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	0.00%
Subtotal	$ 120,000.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	0.00%
Operations Committee							
Set Aside to Meet Board Goals	$ 75,000.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	0.00%
Training Classes	$ 45,000.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	0.00%
Subtotal	$ 120,000.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	0.00%
PROJECTS							
NG9-1-1 Planning and Deployment	$ 4,000,000.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	0.00%
Subtotal	$ 4,000,000.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	$ 0.00	0.00%
GRANTS							
State Reimbursements		$ 91,459.82	$ 75,607.50	$ 613,241.01	$ 92,919.51	$ 873,227.84	
RESERVE FUND							$ 692,196

REVENUE							
TOTAL EXPENDITURES	$ 5,349,875.00	$ 145,999.99	$ 133,024.43	$ 662,871.42	$ 144,713.01	$ 1,086,608.85	20.31%

FY24 9-1-1 FINANCE SUMMARY- FEBRUARY 1, 2024 MEETING

Date	Deposits	Total Expenses	Cash Balance
			$ 8,432,980.49
July 2023	$ 232,072.36	$ 145,999.99	$ 8,519,052.86
August 2023	$ 225,647.17	$ 133,024.43	$ 8,611,675.60
September 2023	$ 225,173.66	$ 662,871.42	$ 8,173,977.84
October 2023	$ 224,821.36	$ 144,713.01	$ 8,254,086.19

FEBRUARY 1, 2024 GRANT REPORT

	2022 FSG	2021 GRANT PROGRAM	2023 FSG	2024 GRANT PROGRAM	TOTAL
BUDGETED	$ 128,858.00	$ 1,666,100.00	$ 575,000.00	$ 5,000,000.00	$ 7,369,958.00
FY24 OBLIGATED	$ 78,932.32	$ 2,216,817.48	$ 476,178.00	$ 1,487,426.28	$ 4,259,354.08
TOTAL GRANT BALANCE AVAILABLE				$	3,110,603.92

FEBRUARY 1, 2024 WIRELESS REPORT

PSAP	7/12/23	8/12/23	9/12/23	10/12/23	11/12/23	12/12/23	TOTAL
Adair Co Trust AUTH	$14,671.99	$14,611.49	$14,513.21	$14,708.89	$14,653.04	$16,869.75	$90,028.37
Alfalfa County	$4,393.77	$4,375.65	$4,346.22	$4,404.82	$4,388.09	$9,918.21	$31,826.76
Atoka County	$10,823.18	$10,778.55	$10,706.05	$10,850.40	$10,809.20	$15,433.05	$69,400.43
Beaver County	$3,816.25	$3,800.51	$3,774.95	$3,825.85	$3,811.32	$13,113.97	$32,142.85
Elk City SWORD 911 True	$12,526.27	$12,474.61	$12,390.71	$12,557.77	$12,510.09	$14,537.01	$76,996.46
Sayre PD SWORD	$5,678.26	$5,654.84	$5,616.80	$5,692.53	$5,670.92	$9,855.81	$38,169.16
Weatherford SWOR 911	$6,592.20	$6,565.02	$6,520.86	$6,608.78	$6,583.69	$11,884.95	$44,755.50
Durant Bryan Co	$36,361.00	$36,211.04	$35,967.48	$36,452.42	$36,314.02	$35,475.87	$216,781.83
El Reno 911 ACOG	$19,930.10	$19,847.91	$19,714.41	$19,980.21	$19,904.35	$21,381.90	$120,758.88
Caddo County 911 Comm	$20,325.45	$20,241.62	$20,105.48	$20,376.55	$20,299.19	$24,129.03	$125,477.32
Mustang 911 ACOG	$15,885.94	$15,820.43	$15,714.02	$15,925.88	$15,865.42	$15,626.23	$94,837.92
Yukon 911 ACOG	$26,145.56	$26,037.73	$25,862.60	$26,211.30	$26,111.78	$24,064.15	$154,433.12
Carter County	$37,271.84	$37,118.13	$36,868.47	$37,365.56	$37,223.69	$35,767.84	$221,615.53
Cherokee County	$36,557.89	$36,407.13	$36,162.25	$36,649.82	$36,510.67	$34,977.38	$217,265.14
Choctaw County	$10,870.47	$10,825.64	$10,752.83	$10,897.80	$10,856.43	$14,727.77	$68,930.94
Cimarron County	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Moore 911 ACOG	$49,964.78	$49,758.72	$49,424.04	$50,090.41	$49,900.23	$42,651.89	$291,790.07
Noble 911 ACOG	$5,555.78	$5,532.86	$5,495.65	$5,569.75	$5,548.60	$7,454.69	$35,157.33
Norman 911 ACOG	$95,414.86	$95,021.37	$94,382.25	$95,654.77	$95,291.60	$79,189.90	$554,954.75
Cleveland Co 911 ACOG	$16,740.20	$16,671.16	$16,559.03	$16,782.29	$16,718.57	$17,150.02	$100,621.27
Coal County	$3,988.35	$3,971.90	$3,945.18	$3,998.37	$3,983.19	$8,192.49	$28,079.48
Comanche Co 911	$93,652.08	$93,265.86	$92,638.55	$93,887.56	$93,531.10	$81,387.76	$548,362.91
Cotton County	$4,188.34	$4,171.07	$4,143.02	$4,198.88	$4,182.93	$8,821.49	$29,705.73
Craig Co 911	$10,784.42	$10,739.95	$10,667.71	$10,811.54	$10,770.49	$14,514.87	$68,288.98
City of Bristow	$6,399.18	$6,372.79	$6,329.93	$6,415.27	$6,390.91	$8,629.42	$40,537.50
City of Drumright	$4,574.39	$4,555.52	$4,524.88	$4,585.89	$4,568.48	$7,276.04	$30,085.20
City of Mannford	$5,723.99	$5,700.39	$5,662.05	$5,738.38	$5,716.60	$7,883.68	$36,425.09
City of Sapulpa	$27,016.10	$26,904.68	$26,723.72	$27,084.03	$26,981.20	$24,763.27	$159,473.00
Creek County	$12,913.09	$12,859.84	$12,773.34	$12,945.56	$12,896.41	$15,122.34	$79,510.58
Clinton PD SWOR	$9,910.01	$9,869.14	$9,802.76	$9,934.93	$9,897.21	$13,734.49	$63,148.54
Weatherford PD	$13,447.20	$13,391.74	$13,301.67	$13,481.01	$13,429.82	$15,223.63	$82,275.07
City of Grove	$13,176.66	$13,122.31	$13,034.05	$13,209.79	$13,159.63	$14,156.92	$79,859.36
Delaware County	$17,869.65	$17,795.95	$17,676.26	$17,914.58	$17,846.56	$19,518.93	$108,621.93
Dewey County	$3,427.88	$3,413.75	$3,390.79	$3,436.50	$3,423.46	$9,648.56	$26,740.94
Woodward 911 Ellis Co	$2,848.82	$2,837.07	$2,817.99	$2,855.98	$2,845.14	$10,062.86	$24,267.86
Enid Garfield	$49,098.90	$48,896.41	$48,567.53	$49,222.35	$49,035.46	$46,015.53	$290,836.18
Garvin Co Sheriff 911	$19,610.72	$19,529.85	$19,398.49	$19,660.03	$19,585.39	$21,703.75	$119,488.23
Tuttle 911 ACOG	$5,823.22	$5,799.20	$5,760.20	$5,837.86	$5,815.69	$7,725.76	$36,761.93
City of Chickasha	$12,349.53	$12,298.60	$12,215.88	$12,380.58	$12,333.58	$12,864.49	$74,442.66
Grady County	$23,037.83	$22,942.82	$22,788.51	$23,095.76	$23,008.07	$25,313.85	$140,186.84
Grant/Woods Co 911	$3,170.52	$3,157.45	$3,136.21	$3,178.49	$3,166.43	$9,426.61	$25,235.71
Greer Co 911 Tr Auth	$4,189.12	$4,171.84	$4,143.78	$4,199.65	$4,183.71	$8,829.03	$29,717.13
Hollis PD SWOR 911 Tru	$1,865.10	$1,857.41	$1,844.92	$1,869.79	$1,862.69	$6,576.87	$15,876.78
Harper County	$2,475.95	$2,465.74	$2,449.16	$2,482.18	$2,472.75	$9,022.78	$21,368.56
Stigler/Haskell Co 911	$8,797.62	$8,761.33	$8,702.40	$8,819.74	$8,786.25	$12,406.25	$56,273.59
Hughes County	$10,216.21	$10,174.08	$10,105.65	$10,241.90	$10,203.01	$14,269.43	$65,210.28
Altus/Jackson Co 911	$18,967.31	$18,889.09	$18,762.04	$19,015.01	$18,942.81	$21,157.56	$115,733.82
Jefferson County	$3,999.97	$3,983.48	$3,956.68	$4,010.03	$3,994.81	$9,188.15	$29,133.12
Johnston County E911	$7,844.13	$7,811.78	$7,759.24	$7,863.86	$7,834.00	$11,779.67	$50,892.68
City of Blackwell	$5,727.87	$5,704.25	$5,665.88	$5,742.27	$5,720.47	$8,594.13	$37,154.87

PSAP	7/12/23	8/12/23	9/12/23	10/12/23	11/12/23	12/12/23	TOTAL
Ponca City 911	$27,430.82	$27,317.70	$27,133.96	$27,499.80	$27,395.39	$27,652.46	$164,430.13
City of Tonkawa	$2,834.09	$2,822.40	$2,803.42	$2,841.22	$2,830.43	$5,791.60	$19,923.16
Kingfisher County	$11,491.40	$11,444.00	$11,367.03	$11,520.29	$11,476.55	$15,630.15	$72,929.42
Hobart SWOR Trust Auth	$6,450.34	$6,423.74	$6,380.54	$6,466.56	$6,442.01	$12,129.06	$44,292.25
Latimer Co E911 Trust	$7,137.16	$7,107.73	$7,059.92	$7,155.11	$7,127.94	$11,496.60	$47,084.46
Leflore Co 911	$33,647.84	$33,509.07	$33,283.69	$33,732.44	$33,604.37	$35,801.60	$203,579.01
Town of Pocola	$3,249.59	$3,236.19	$3,214.42	$3,257.76	$3,245.39	$5,692.55	$21,895.90
Lincoln Co 911 Tr AUTH	$25,795.18	$25,688.79	$25,516.01	$25,860.03	$25,761.85	$27,203.02	$155,824.88
Guthrie 911 ACOG	$26,836.25	$26,725.58	$26,545.82	$26,903.73	$26,801.58	$26,985.66	$160,798.62
Love Co Comm Centre	$7,961.96	$7,929.13	$7,875.79	$7,981.98	$7,951.68	$11,382.24	$51,082.78
Newcastle 911 ACOG	$9,062.73	$9,025.35	$8,964.65	$9,085.52	$9,051.02	$10,409.72	$55,598.99
Blanchard McClain Co	$7,196.85	$7,167.17	$7,118.96	$7,214.95	$7,187.55	$8,816.96	$44,702.44
McClain Co Comm Centre	$19,306.07	$19,226.45	$19,097.13	$19,354.62	$19,281.13	$20,241.01	$116,506.41
McCurtain Co E911	$23,505.27	$23,408.33	$23,250.89	$23,564.37	$23,474.90	$29,035.85	$146,239.61
Checotah McIntosh Co	$2,250.37	$2,241.09	$2,226.02	$2,256.03	$2,247.47	$4,814.00	$16,034.98
McIntosh Co Trust AUTH	$12,197.59	$12,147.29	$12,065.59	$12,228.26	$12,181.83	$15,406.10	$76,226.66
Enid/Garfield/MajorCo	$6,054.22	$6,029.25	$5,988.70	$6,069.45	$6,046.40	$11,530.67	$41,718.69
Marshall County	$11,692.94	$11,644.72	$11,566.40	$11,722.35	$11,677.84	$13,924.90	$72,229.15
Mayes Co Pryor PD	$7,065.84	$7,036.70	$6,989.38	$7,083.61	$7,056.72	$8,633.74	$43,865.99
Mayes County	$22,900.62	$22,806.18	$22,652.78	$22,958.20	$22,871.04	$23,762.29	$137,951.11
Murray County	$10,809.23	$10,764.65	$10,692.25	$10,836.41	$10,795.27	$13,217.54	$67,115.35
Muskogee City County	$50,653.92	$50,445.02	$50,105.73	$50,781.29	$50,588.48	$46,387.34	$298,961.78
Perry Noble Co	$7,899.95	$7,867.37	$7,814.45	$7,919.81	$7,889.74	$11,693.62	$51,084.94
Nowata County	$7,048.79	$7,019.72	$6,972.51	$7,066.51	$7,039.68	$10,847.73	$45,994.94
Okfuskee County	$8,626.30	$8,590.72	$8,532.94	$8,647.99	$8,615.15	$12,284.63	$55,297.73
Bethany 911 ACOG	$16,568.88	$16,500.55	$16,389.57	$16,610.54	$16,547.48	$16,141.05	$98,758.07
City of Oklahoma City	$540,894.85	$538,664.16	$535,041.06	$542,254.87	$540,196.06	$433,707.03	$3,130,758.03
Del City 911 ACOG	$17,325.47	$17,254.01	$17,137.96	$17,369.03	$17,303.08	$16,748.68	$103,138.23
Edmond 911 ACOG	$88,219.56	$87,855.74	$87,264.82	$88,441.38	$88,105.59	$73,388.18	$513,275.27
Midwest City 911 ACOG	$46,403.56	$46,212.19	$45,901.37	$46,520.24	$46,343.62	$39,837.80	$271,218.78
Nichols Hills 911 ACOG	$3,122.46	$3,109.58	$3,088.67	$3,130.31	$3,118.43	$5,480.26	$21,049.71
Oklahoma Co 911 ACOG	$40,987.32	$40,818.29	$40,543.74	$41,090.38	$40,934.37	$36,341.84	$240,715.94
The Village 911 ACOG	$7,723.98	$7,692.12	$7,640.39	$7,743.40	$7,714.00	$9,126.17	$47,640.06
Warr Acres 911 ACOG	$9,023.20	$8,985.98	$8,925.54	$9,045.88	$9,011.54	$10,156.14	$55,148.28
City of Henryetta	$7,271.27	$7,241.28	$7,192.58	$7,289.55	$7,261.88	$9,305.90	$45,562.46
Okmulgee County 911	$20,709.16	$20,623.76	$20,485.04	$20,761.23	$20,682.41	$21,591.12	$124,852.72
Osage County	$23,908.37	$23,809.77	$23,649.62	$23,968.48	$23,877.48	$30,460.54	$149,674.26
Ottawa Co E911 Govern	$23,233.18	$23,137.36	$22,981.74	$23,291.59	$23,203.16	$23,289.71	$139,136.74
City of Cleveland	$8,294.52	$8,260.31	$8,204.75	$8,315.37	$8,283.80	$10,205.39	$51,564.14
City of Pawnee	$3,606.18	$3,591.31	$3,567.15	$3,615.24	$3,601.52	$7,539.26	$25,520.66
Cushing PD Payne Co	$6,419.34	$6,392.86	$6,349.86	$6,435.48	$6,411.04	$8,113.52	$40,122.10
Payne Co 911Comm Agency	$18,052.59	$17,978.14	$17,857.22	$18,097.98	$18,029.27	$19,807.18	$109,822.38
Stillwater PD Payne Co	$37,913.70	$37,757.34	$37,503.38	$38,009.03	$37,864.72	$33,136.03	$222,184.20
Yale PD Payne Co	$785.27	$782.03	$776.77	$787.24	$784.25	$3,625.37	$7,540.93
City of McAlester	$33,630.78	$33,492.09	$33,266.82	$33,715.34	$33,587.33	$35,006.97	$202,699.33
Pontotoc Co Ada 911 Tr	$29,721.51	$29,598.93	$29,399.85	$29,796.24	$29,683.11	$29,364.90	$177,564.54
City of Shawnee	$24,143.25	$24,043.68	$23,881.96	$24,203.95	$24,112.06	$22,276.97	$142,661.87
Pottawatomie Co 911 Sys	$32,636.99	$32,502.39	$32,283.78	$32,719.05	$32,594.83	$31,779.44	$194,516.48
Pushmataha County	$8,268.16	$8,234.06	$8,178.68	$8,288.95	$8,257.48	$15,099.20	$56,326.53
Roger Mills Co SWOR Tr	$2,748.04	$2,736.71	$2,718.30	$2,754.95	$2,744.49	$9,992.57	$23,695.06
Rogers County	$67,072.42	$66,795.81	$66,346.54	$67,241.06	$66,985.77	$58,833.44	$393,275.04
Seminole County	$17,733.99	$17,660.85	$17,542.07	$17,778.58	$17,711.08	$19,540.66	$107,967.23

PSAP	7/12/23	8/12/23	9/12/23	10/12/23	11/12/23	12/12/23	TOTAL
Sequoyah County	$29,963.36	$29,839.79	$29,639.09	$30,038.70	$29,924.66	$29,513.24	$178,918.84
City of Duncan	$17,192.13	$17,121.23	$17,006.07	$17,235.36	$17,169.92	$16,799.93	$102,524.64
City of Marlow	$3,368.97	$3,355.08	$3,332.51	$3,377.44	$3,364.62	$5,695.47	$22,494.09
Stephens County	$12,258.06	$12,207.50	$12,125.40	$12,288.88	$12,242.22	$15,970.65	$77,092.71
Texas County	$16,686.71	$16,617.89	$16,506.12	$16,728.67	$16,665.15	$24,207.55	$107,412.09
Tillman County	$5,268.96	$5,247.23	$5,211.93	$5,282.21	$5,262.15	$10,602.92	$36,875.40
Tulsa County	$35,912.94	$35,764.83	$35,524.27	$36,003.24	$35,866.54	$32,539.61	$211,611.43
City of Bixby	$23,275.81	$23,179.82	$23,023.91	$23,334.34	$23,245.74	$21,535.74	$137,595.36
City of Broken Arrow	$101,644.28	$101,225.09	$100,544.25	$101,899.85	$101,512.97	$83,885.51	$590,711.95
City of Collinsville	$6,296.08	$6,270.12	$6,227.94	$6,311.91	$6,287.95	$8,017.11	$39,411.11
City of Glenpool	$10,697.60	$10,653.48	$10,581.83	$10,724.50	$10,683.78	$11,512.61	$64,853.80
City of Jenks	$20,942.50	$20,856.13	$20,715.85	$20,995.15	$20,915.44	$19,652.87	$124,077.94
City of Owasso	$30,264.91	$30,140.10	$29,937.38	$30,341.01	$30,225.81	$27,027.89	$177,937.10
City of Sand Springs	$15,445.63	$15,381.93	$15,278.47	$15,484.47	$15,425.68	$15,307.80	$92,323.98
City of Skiatook	$6,523.21	$6,496.31	$6,452.62	$6,539.61	$6,514.78	$8,213.73	$40,740.26
City of Tulsa	$325,604.02	$324,261.20	$322,080.22	$326,422.71	$325,183.37	$261,615.63	$1,885,167.15
City of Coweta	$7,779.79	$7,747.71	$7,695.60	$7,799.35	$7,769.74	$9,202.21	$47,994.40
City of Wagoner	$5,961.98	$5,937.39	$5,897.45	$5,976.97	$5,954.27	$7,760.65	$37,488.71
Wagoner County	$20,913.04	$20,826.79	$20,686.71	$20,965.62	$20,886.02	$21,476.44	$125,754.62
City of Bartlesville	$40,785.77	$40,617.57	$40,344.37	$40,888.32	$40,733.08	$36,951.84	$240,320.95
Washita Co SWOR Trust	$6,230.19	$6,204.50	$6,162.77	$6,245.86	$6,222.14	$10,522.73	$41,588.19
Woods County	$6,623.21	$6,595.90	$6,551.53	$6,639.86	$6,614.65	$13,278.20	$46,303.35
Woodward County	$15,926.25	$15,860.57	$15,753.89	$15,966.29	$15,905.67	$20,473.61	$99,886.28
TOTAL	$3,097,708.67	$3,084,933.50	$3,064,184.17	$3,105,497.52	$3,093,706.76	$3,090,450.33	$18,536,480.95

Cimarron County (under escrow)	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00

Date: January 11, 2024
To: Oklahoma 9-1-1 Management Authority Board
Re: Proposed 2024 Grant Guideline Changes

Below are proposed changes to the 2024 Grant Guidelines for board consideration.

GIS GRANT CATEGORY PROPOSED CHANGES

In the past applicants have been eligible to apply for one (1) year of GIS maintenance from their state approved vendor. This grant guideline change is proposed to address that ArcGIS Basic support will end March 1, 2024. As a result, PSAP's need to transition to ArcGIS Standard or Pro by that date. Presently, the toolkit essential for validating data uploaded to the state 9-1-1 repository does not accommodate ArcGIS Pro. To guarantee that GIS data meets toolkit requirements and uploads smoothly to the state repository, it is recommended that the OK 911 Management Authority extend the GIS grant guidelines to provide an extra year of support. This extension will help ensure compliance and successful data uploading.

New proposed GIS grant guideline language

GIS applicants are eligible to apply for two (2) years maintenance costs from their state approved vendor. Prior GIS grant awardees that were funded for one (1) year of maintenance costs may apply for one (1) extra year of maintenance funding (for a total of two (2) years maximum). Prior GIS awardees must submit a quote from the same vendor approved in the initial grant award.

TRAINING GRANT CATEGORY PROPOSED CHANGES

The Operations Committee proposes the two changes listed below to the Training grant category guidelines. The purpose of the proposed changes is to assist the Grant Review Committee to better determine which training classes PSAP's are eligible to apply for.

Proposed change #1: Identifies three distinct PSAP training tiers.

Proposed change #2: Requires applicants to submit a Training Questionnaire with all Training grant applications to assist grant reviewers in determining which tier a PSAP falls within.

New proposed Training grant guideline language

Training - Call taker training and certification; 9-1-1 administrator training. (All Training grant applicants must review the Addendum A "Training Grant Tiers" document and complete/submit Addendum B, the "Training Grant Questionnaire" with each Training grant submission.)

Addendum A
9-1-1 Training Grant Tiers

<u>Completion Requirement</u>
The information below helps to identify which "Tier" a PSAP falls within. This sequential approach ensures that telecommunicators build upon a solid foundation before advancing to more specialized and advanced courses. It is essential to note that PSAP's must complete each tier before being considered for the next higher-level tier for grant funding.

<u>Special Request Training Opportunities</u>
The OK 911 Management Authority may also consider grant requests for advanced training opportunities offered regionally to multiple PSAPs or training that is being requested in response to a major incident in an area. This recognizes the importance of tailoring responses to the unique needs and challenges faced by different PSAPs across the state. Please contact the Grants Officer at 405.521.3110 to discuss regional or special response training before applying.

1. **Tier 1 – Basic Public Safety Telecommunicator Training (40-hour course):**
This tier shall encompass fundamental telecommunications training and provide a solid foundation for 9-1-1 Public Safety Telecommunicators. Approved basic training courses and protocols shall follow the state minimum training standards to ensure that all telecommunicators have a comprehensive understanding of the core call-taking processes before taking calls outside of the training environment within six months of hire.

2. **Tier 2 – Train the Trainer or Communications Training Officer Training:**
This tier focuses on empowering selected individuals to become trainers within their 9-1-1 Center or region. This training should prepare them with the necessary skills to effectively impart knowledge to their peers, enhancing the overall training, and supporting the sustainability of the program.

3. **Tier 3 – Advanced 9-1-1 Courses**
The advanced tier is dedicated to specialized and advanced certification training like the Excellence is Dispatch curriculum, Advanced Police or Fire Training courses, Enhanced Caller Management, Leadership, Supervision, or other specialized work-related training that enhances the skill level of the telecommunicator. This training should provide a curriculum that allows for Public Safety Telecommunicators to handle complex situations with professionalism and efficiency.

Addendum B
9-1-1 Training Grant Questionnaire

Please fill out this form and upload it in EMGrants with all 9-1-1 Training grant applications.

1. Does the agency provide a basic 40-hour call-taking course? _____

2. Please describe the 40-hour basic course.
   _____
   _____
   _____

3. How many Telecommunicators have completed the basic training?
   _____

4. How many Telecommunicators have not completed the basic training?
   _____

5. Explain why (if any) those staff members have not completed the basic training.
   _____
   _____
   _____

6. Do you have a certified Training Officer? _____

7. If so, please list their certification. _____

8. What specialty or advanced courses are offered at the agency?
   _____
   _____
   _____

9. How many Telecommunicators have currently completed the advanced training?
   _____

10. How many Telecommunicators have not completed the advanced training?
    _____

11. Explain why (if any) those Telecommunicators have not completed the advanced
    training._____
    _____
    _____

12. Please list any other training resources offered by the agency.
    _____
    _____
    _____

Table of Contents

Introduction Letter

November 30, 2023

Lance Terry
9-1-1 Coordinator
Oklahoma 9-1-1 Management Authority
2400 North Lincoln Boulevard
Oklahoma City, OK 73105

Re: Proposal for Statewide ESInet and NGCS Procurement and Implementation Support

Dear Mr. Terry:
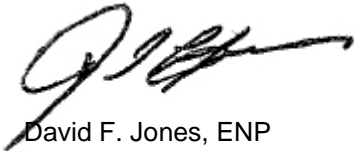
Mission Critical Partners, LLC (MCP) appreciates the opportunity to provide this proposal to Oklahoma 9-1-1 Management Authority (OK911MA) for Statewide Emergency Services Internet Protocol (IP) network (ESInet) and Next Generation Core Services (NGCS) procurement and implementation support.

MCP is prepared to serve Oklahoma 9-1-1 Management Authority by assisting you with achieving optimal delivery of emergency communications services—**because the mission matters.** If you have any questions regarding the information submitted, please contact me at 864.809.9911, or via email at DavidJones@MissionCriticalPartners.com.

On behalf of our entire team, we stand behind the Oklahoma 9-1-1 Management Authority to serve as your partner and advocate.

Sincerely,
Mission Critical Partners, LLC

David F. Jones, ENP
Senior Vice President
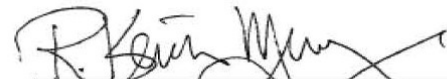
Our Commitment to Our Clients

Partnering with a firm that brings an independent, objective perspective to every engagement is our clients' top priority. We stand behind our commitment to always put the fundamental interests of our clients first.

From our inception, vendor-neutrality is a value that underpins every aspect of what we do. Our goal is to determine the most favorable solution for our clients based on their unique requirements, budget, governance structure, operations, and existing technologies. We provide a holistic perspective regarding the entire mission-critical communications ecosystem, free of bias or favoritism to any specific product or service provider. Our recommendations are always based solely on the value and the benefit provided to the client.

For clients, this approach means more control and greater visibility into the systems they ultimately are responsible for operating and maintaining, and—more importantly—a successful project that improves outcomes.

Board of Directors
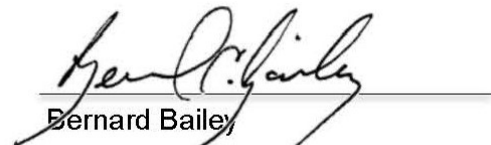
R. Kevin Murray

Robert Chefitz
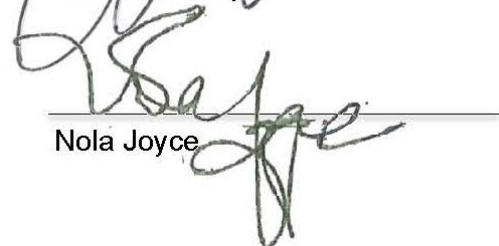
Bernard Bailey

Darrin J. Reilly

Nola Joyce

Statement of Services

Project Understanding

The Oklahoma 9-1-1 Management Authority (OK911MA) began planning for the transition to Next Generation 9-1-1 (NG9-1-1) by contracting with Mission Critical Partners to conduct a feasibility study on the implications, costs, and considerations of implementing NG9-1-1. This study was completed in July 2020 with the intent of developing a master plan to address not only the technology required, but also the governance, policy/regulatory support, and operations and funding requirements for NG9-1-1. In August 2022, Mission Critical Partners prepared the Next Generation 9-1-1 Strategic Plan for OK911MA. This plan was designed to guide OKMA911 towards its transition to NG9-1-1 and incorporates interoperability and collaboration between public safety answering points (PSAPs).

The strategic initiatives laid out in the plan serve as a roadmap to help OK911MA progress in the areas of governance, planning, and policy; communications; technology; geographic information systems (GIS); funding; and operations and training. As OK911MA moves forward, the plan provides several recommendations that will aid in the advancement towards NG9-1-1. Mission Critical Partners understands that OK911MA has identified the need to obtain a professional services consulting firm to support the procurement and implementation of the Statewide Emergency Services Internet Protocol (IP) network (ESInet) and Next Generation Core Services (NGCS).

Scope of Work

Mission Critical Partners will provide industry expertise and knowledge gained working with NG9-1-1 service providers to not only address NGCS and ESInet procurement but also provide support for several of the strategic initiatives from the Next Generation 9-1-1 Strategic Plan, including:

- #5: Develop and review 9-1-1-related best practices, standards, and policies regularly
- #7: Procure NGCS and ESInet
    - ESInet acquisition and deployment strategy
    - NGCS planning
    - CHE[1] compatibility and deployment models
- #11: Continue work to meet the NG9-1-1 GIS plan for the state
- #12: Develop a strategic plan to ensure new technologies and operational strategies are reviewed and adopted as needed

Phase 1: Strategic Planning and Strategic Plan Update

Strategic Initiative #5: Develop and review 9-1-1-related best practices, standards, and policies regularly, recognizing the need to create state level policies that would help guide the implementation of NG9-1-1. MCP will work with OK911MA to update the strategic plan created in 2022.

Task 1.1: Project Initiation and Communications

The MCP team will initiate your project by conducting a project introduction meeting with OKMA911's primary point of contact and designated stakeholders as identified by OK911MA. This meeting can be an on-site meeting or a virtual meeting. The meeting will be used to:

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[1] Call-handling equipment

- Establish lines of communication
- Review the Scope of Work (SOW)
- Develop an organized work/project plan
- Assign appropriate action items with clearly defined responsibilities

OK911MA and MCP will use Task 1 to gain a mutual understanding of OK911MA's vision.

Deliverables:

- On-site or virtual project introduction meeting

Task 1.2: Strategic Visioning

9-1-1 stakeholders should be adequately represented at every stage of NG9-1-1 planning and implementation. MCP will work in collaboration with the OK911MA program staff to prepare for and initiate a strategic visioning session to:

- Educate stakeholders on NG9-1-1 progress made since the current strategic plan
- Identify broad input themes from the stakeholder community
- Share strategic priorities for NG9-1-1 implementation

Stakeholder engagement is a continual process throughout any program and MCP staff will identify an ongoing dialog with OK911MA's stakeholders. This communication is the foundation for clear bi-directional understanding and, ultimately, successful achievement of objectives.

MCP has a proven track record of using the gameboard approach to help leaders tackle complex issues. This simple yet powerful framework focuses on five central components of any strategy:

Approach

• Current State
  – Where the State stands today
 	
• Future State
  – Where the State wants to go and what it is being called to do
 	
• Case for Change
  – What is the compelling reason to change?
  – What will happen if 9-1-1 doesn't change?
 	
• Barriers to Success
  – What will make this hard?
  – What can be controlled/influenced?
  – What must be worked around?
 	
• Strategy (or Way Forward)
  – What three to five initiatives will help reach the desired future state?

Using the information gained during the strategic visioning meeting, MCP will work with OK911MA to create an Interoperability Policy as identified in the current strategic plan. The interoperability policy will include security and cybersecurity requirements that will be needed as OK911MA moves forward with implementing NG9-1-1. MCP has included 72 hours of support for policy development.

Deliverables:
- One in-person facilitated strategic planning session
- Draft Updated Strategic Plan
- Final Updated Strategic Plan suitable for adoption by OK911MA
- Draft Interoperability Policy
- Final Interoperability Policy

Phase 2: Procurement

OK911MA and its stakeholders will need to identify a vision and strategic requirements aimed directly at procuring their NGCS partner. The request for proposals (RFP) will look different if aiming for a public cloud NGCS provider where nothing is local versus an RFP aimed at an NGCS provider using third-party software on commercial off-the-shelf (COTS) servers. OK911MA does not need to be certain which route it plans to pursue, but having direction allows NGCS providers to tailor their response to OK911MA needs and what will provide the best overall solution.

Task 2.1: Technical ESInet and NGCS Requirements

MCP's experience in developing and reviewing RFP results in a solution that provides flexibility to ensure all needs of OK911MA are met. Our experience involves collaborating with clients to acquire ESInets, and NGCS applications and services to create an NG9-1-1 environment tailored to meet their unique needs.

MCP will use our experience in previous OK911MA projects to develop and provide a comprehensive set of requirements to obtain a "best in class" NGCS solution to fit OK911MA's unique technical and operational requirements.

Building upon the work done in the NG9-1-1 Feasibility Study, MCP will define the technical ESInet and NGCS requirements and develop a conceptual solution design to support the procurement process. The conceptual solution design will take into consideration the existing or planned networks to further assess the various options pertaining to potential synergies, redundancy, and connectivity.

This activity also explores the possibility of providing a backup solution and, where appropriate, the sharing of equipment. Operational issues, such as the sharing of support resources, particularly in a disaster situation, also are examined.

MCP will draft the technical NGCS requirements and specifications and facilitate a complete review of the draft with OK911MA and key stakeholders before final inclusion in the RFP. The procurement template and terms and conditions will be provided by OK911MA.

Deliverables:
- Technical ESInet and NGCS Requirements

Task 2.2: Proposal Evaluation Support

MCP will assist OK911MA during the procurement and evaluation process. MCP will assist OK911MA as needed to respond to vendor questions during the RFP period and will provide subject matter expertise during the evaluation process. MCP will facilitate a face-to-face meeting with OK911MA's evaluation team(s) to prepare and educate the evaluators on the evaluation process.

MCP will support OK911MA with the creation of a tool that provides a systematic method of evaluating proposal responses. Our evaluation tool's layout follows a logical order according to the requirements listed in the RFPs. MCP will work with OK911MA to develop a recommendation on the weighting and assignment of scores to each category. This tool is utilized in scoring responses, as well as laying the foundation of a compliance matrix, which may be used to ensure all requirements are addressed through acceptance testing and during project implementation. MCP will orient the evaluation teams on the use of the tool prior to its response evaluation process. Using the breadth of staff experience, MCP will apply industry knowledge and implementation experience to provide guidance and technical subject matter expertise to the OK911MA evaluators.

MCP will provide subject matter experts (SMEs) to offer technical advice in the evaluation process based on MCP's understanding of the requirements and existing NG9-1-1 experience to ensure the needs of OK911MA are met. MCP will assist OK911MA's evaluation team in reviewing the proposal responses to assess their compliance with the RFP's technical requirements as well as applicable industry standards. **For clarity, MCP supports the evaluation/scoring process through expert technical assistance but does not score responses.** In addition, our experience with pricing from vendors will be used to provide a check of fees based on the specific requirements and comparison to other procurements across the United States.

MCP will also coordinate and facilitate virtual or in-person meetings, as required, between OK911MA's procurement team and the shortlisted vendors identified in the evaluation process. MCP will develop a list of standard questions to be addressed in the meeting and capture the results for the procurement team.

Task 2.3: Contract Negotiation

Once OK911MA's evaluation team agrees on the most qualified vendor, the project then advances into contract negotiations. MCP will assist in the negotiation of the contract with the selected vendor. This task will include:

- Analyzing the respondent's qualifications and/or proposed solution to confirm that requirements are met as defined in the requirements outline and in the vendor proposal
- Supporting OK911MA in its review of "mandatory" versus "optional" costs, where applicable, and serving as OK911MA's advocate in this process
- Assisting with the development of the contract SOW based on the vendor's proposal
- Supporting the development of a recommended draft implementation plan for inclusion as part of the contract

MCP will work with OK911MA to determine whether supporting alternate contract negotiations can be covered within the scope of this proposal should that become necessary.

Deliverables:

- Training for the evaluation committee
- Scoring tool for comparing proposals
- Summary of key requirements met or unmet by offerors
- SME support for responses to vendor questions
- Review and redline edits of the proposed SOW from the vendor
- Contract review and recommendations
- Bi-weekly procurement status reports

Assumptions:

- OK911MA will provide terms and conditions for the contract and manage merging requirements into the State's RFP format
- OK911MA will identify a lead team member who will collate all comments and questions during the vendor response review
- OK911MA will come to a consensus on a single vendor for contract negotiations to allow for phase completion
- From the time of procurement release to contract signature will not exceed six calendar months
- MCP will provide 20 hours of contract negotiation support

Phase 3: Strategic Plan Updates

MCP will work with OK911MA and its stakeholders to update the Next Generation 9-1-1 Strategic Plan based on the outcome of procurement.

MCP's project manager will facilitate a working session with the project team to discuss the strategic plan strategies and decision points.

MCP will prepare a final draft for review by the core project team and solicit feedback. Building on the feedback and directional guidance provided by those who participate in the workshop and virtual draft review session, MCP will subsequently produce and deliver a final strategic plan to OK911MA for execution.

Deliverables:

- Working session for strategic plan strategies and decision points
- Virtual review of draft plan outline
- Virtual review of the draft strategic plan
- Deliver draft plan to OK911MA's core team for review and feedback
- Deliver the final plan

Phase 4: Implementation Support (pricing to be provided after vendor contract award)

MCP will provide technical subject matter expertise assistance for OK911MA in support of preparation and transition to the NG9-1-1 solution, including vendor oversight and coordination. This assistance ensures that OK911MA information is provided consistently and timely to the NGCS/ESInet vendor to support the NG9-1-1

transition. In addition, MCP will assist OK911MA in maintaining an overall schedule for the ESInet migration based on NG9-1-1 system service provider commitments for onboarding the service and avoiding delays regarding data collection and vendor coordination for data accuracy.

To successfully and efficiently transition the State's legacy PSAPs to NG9-1-1, OK911MA will need to determine an optimal order for implementation. The deployments will necessitate a detailed and well-planned effort by State leadership, local leadership, and NG9-1-1 providers to define the elements of success and agree on a transition schedule.

A deployment plan should identify and rank the factors for cutover and provide strengths, weaknesses, costs, and other considerations for the various cutover strategies. The order of cutover might be driven by selective router locations, regional 9-1-1 service groups, or those PSAPs most technologically ready, best-funded, with the closest access to network connections, or even having the greatest need. These factors can be prioritized, weighted, and scored to arrive at the "best" deployment plan.

MCP will provide technical subject matter expertise and assistance to OK911MA in support of preparation and transition to the ESInet and NGCS, including vendor oversight and coordination.

MCP will support OK911MA from project initiation through acceptance of the network and NGCS. MCP has supported the implementation and operational oversight of numerous regional and state ESInets, including the various project tasks outlined by the selected vendor, including:

- Project initiation
- Design and document review
- Project status call support
- Contract compliance
- Testing preparation review and support
- Training review
- Operational readiness assessment

MCP's technical assistance will ensure the vendor(s) is/are delivering services per contractual commitments and performing to OK911MA's expectations. In addition, MCP will support coordination between the vendors and OK911MA PSAPs as needed to help avoid delays regarding data collection, regional PSAP coordination, and vendor coordination.

With implementation support, MCP will work closely with OK911MA to ensure the goals and objectives are being met and support necessary actions should escalation be needed.

On a monthly basis, MCP will issue a project status update document for OK911MA's leadership.

With more than 200 technical requirements, each having multiple sub-requirements or vendor commitments, this task also supports OK911MA in preparing a comprehensive test plan for independent validation and verification of vendor commitments agreed to within the procurement process. MCP will ensure acceptance testing criteria are based on contractual agreements between OK911MA and the selected NG9-1-1 service provider.

Pricing for this task will be provided once Phase 2 is completed and a vendor is identified. Multiple variables can affect the level of required support for implementation. Pricing this Phase without knowing the design and approach would require an estimate of factors in those variables and risk factors that would be more defined following Phase 3.

Deliverables:

- Conduct project initiation meeting
- Deliver redline edits to the vendor-provided plan
- Function as OK911MA's SME regarding planning, ordering circuits, and executing the ESInet and NGCS transition
- Provide:
    - Monthly project status update
    - Independent minutes capturing MCP's perspective of the weekly vendor project meetings
    - Independent validation of the vendor's project plan, identifying risks to the proposed schedule and plan
    - Independent validation and verification test plan
    - Acceptance testing criteria and strategy
    - Recommendations for early-warning escalations of issues that may affect the overall schedule

MissionCriticalPartners

Project Team

With more than 200 staff members, MCP's specialized professionals are integral members of our team:

MCP's Specialized Professionals	
• Former public safety communications operations staff, managers, directors, and executives • Technology, forensic, and policy specialists	• GIS Specialists • Project Management Professionals (PMP) • Emergency Number Professionals (ENP)

MCP has identified in the figure below the key team members from our staff that we plan to assign to this important project.

Organizational Chart
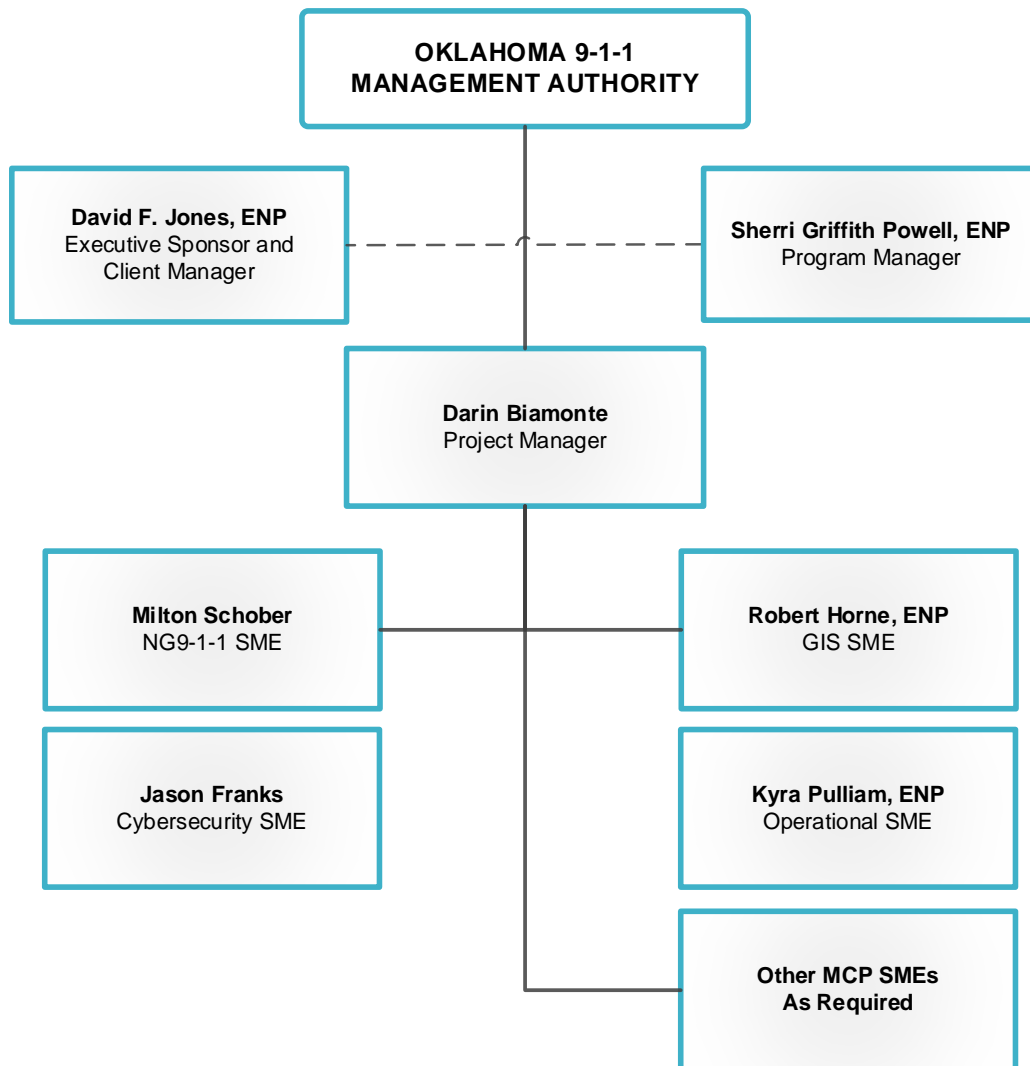
Figure 1: Project Team

Each team member brings a unique skill set and depth of experience in NG9-1-1 procurements. Additional resources and subject-matter experts are available also, as we are a full-service firm focused on all aspects of public safety communications.

Resumes

Resumes highlighting our qualifications and experience are included on the following pages.

David F. Jones, ENP

Co-Founder, Senior Vice President of Strategic Accounts, Mission Critical Partners

David provides executive-level consultative services and expertise on matters related to NG911, government affairs, public policy and legislation. He is an internationally known subject-matter expert on 911, NG911 and emergency services. He has advocated for emergency services-related issues throughout North America, as well as in Asia, South America, and Europe. While serving as president of NENA, he testified before the United States Senate Commerce Committee on issues on 911 and next generation telecommunications networks. David was among the first in the nation to be certified as an ENP and has more than 25 years of experience in the public sector having administered, directed, managed and operated emergency service agencies and 911 departments. Areas of specialization include:

- Client management ensuring client expectations are met for success
- Program management support and executive-level consultative services

Representative Experience

State/Regional Experience

- Arizona—FirstNet-related support, NG911 planning and implementation, executive-level support
- 9-1-1 Association of Central Oklahoma Governments (9-1-1 ACOG)—NG911 design, acquisition and deployment
- California—Leadership development/NG911 training
- Colorado—911 Resource Center NG911 system review
- Kansas—NG911 support
- Michigan—Public safety broadband
- Minnesota—Statewide 911 implementation, technology support and procurement support
- Nebraska—Public Safety Commission NG911 study, professional general consulting
- New Mexico—NG911 planning and implementation support
- Oklahoma—NG911 support
- Tennessee—Emergency Communications Board technology consulting
- Texas—Commission on State Emergency Communications (CSEC)—ESInet facilitation
- North Central Texas Council of Governments (NCTCOG)—911 master planning, executive mentoring, GIS assessment, NG911 implementation and PSAP feasibility study
- Lower Rio Grande Valley Development Council, TX—NG911 migration support

City/County Experience

- Horry County, SC—911, NG911 and radio support
- Shelby County, TN—911 District
    – Memphis Police Department—CAD consulting, automatic vehicle location (AVL) procurement assistance and radio procurement
- Charleston County, SC—Public safety system review and ESInet
- Calhoun and Talladega counties, AL—Radio system governance and related legislation
- Tarrant County, TX—911 District customer premises equipment (CPE) review and implementation and Regional Interoperability Communications Committee (RICC) study
- Dallas, TX—NG911 system planning/911 CPE replacement
- San Francisco, CA—911 system replacement
- Spartanburg County, SC—Director, Emergency Services – 911, Emergency Management Agency, Fire Marshal, and Emergency Services Training Academy

Industry Experience

39 years

Education

B.A., Political Science, Wichita State University, KS

Certifications

Emergency Number Professional (ENP)

Associations

National Emergency Number Association (NENA)

NENA, President, 2005-2006; Executive Board, 2001-2007

Association of Public-Safety Communications Officials (APCO)

Industry Council for Emergency Response Technologies (iCERT) Executive and Policy Committee

Awards

"Order of the Palmetto," by South Carolina Governor, October 2005. Highest civilian award in the State for "efforts to improve emergency services and communications"

Sherri Griffith Powell, ENP
Senior Communications Consultant, Mission Critical Partners

Sherri brings years of experience in the public safety industry. As a senior communications consultant, she specializes in NG911 planning, funding and text-to-911. Sherri has presented on text-to-911, as well as other industry topics, at the national, state and local levels and is recognized as an industry SME on the interim short message service (SMS) text-to-911 solution. Her additional experience includes 911 legislation, 911 leadership training, Broadband Technology Opportunities Program (BTOP) grant funds and facilitation of NG911 governance working groups. She chairs the NENA Text-to-9-1-1 working group and is on the NENA Women in 9-1-1 committee. In addition, Sherri is the Enterprise Client Manager Lead in MCP's Network/911 Services team.

## Representative Experience

Federal Experience

- U.S. Department of Transportation (USDOT), National 911 Program—Leads State of 911 webinar series and contributes as an SME

State/Regional Experience

- Gulf Coast Regional 9-1-1 Emergency Communications District, TX—Project manager for NG911 readiness assessment, call-handling equipment (CHE) assessment, GIS assessment and network assessment; program manager for NG911 procurement
- Illinois—SME for text-to-911 deployment
- Maryland—Working group facilitator and funding SME for the 911 Commission Report to Legislature; creator of text-to-911 public education campaign
- Minnesota—Project manager for crisis communications planning, NG911 deployment assistance and facilitation of the statewide text-to-911 deployment
- Nebraska—NG911 Master Strategic Plan and consulting SME
- New Mexico—Project manager for NG911 assessment, strategic plan, network assessment and NG911 requirements
- Oklahoma—Project manager for NG911 strategic plan, NG911 feasibility study and report to assess deployment of E911 in five counties
- Tennessee Emergency Communications Board (TECB)—SME assistance on public education materials for text-to-911
- North Central Texas Emergency Communications District (NCT9-1-1)—Leader in developing master plan, crisis communications plan, certificated telecommunications utility requirements policy, Next Generation 911 Core Services requirements, CHE procurement, SmartRegion network design and continuity planning
- 9-1-1 Association of Central Oklahoma Governments (9-1-1 ACOG)—Project manager for NG911 and CHE implementation, a participant in strategic planning and workforce optimization reports and leader in funding assessment
- Capital Area Council of Governments (CAPCOG), TX—Project manager for strategic planning and CHE procurement
- Western Pennsylvania County Regional ESInet (WestCORE), PA—Technical support for text-to-911 regional deployment

City/County Experience

- City of Cincinnati, OH—Project manager for GIS operational support, CAD network assessment, radio microwave requirements and PSAP assessment
- Tarrant County, TX—Project manager for NG911 procurement and text-to-911 feasibility study; participant in NG911 assessment

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Industry Experience

28 years

Education

B.A., Theatre Arts, St. Edwards University, TX

Certifications

Emergency Number Professional (ENP)

Public Communication and Issues Management Certificate Series, University of Texas

Leadership Development Training, Daniels College of Business, CO

Associations

National Emergency Number Association (NENA)

Association of Public-Safety Communications Officials (APCO)

Chair, NENA Text-to—1-1 Working Group

Communications Security Reliability and Interoperability Council (CSRIC)

Darin Biamonte
Project Manager, Mission Critical Partners

Darin is a veteran of public service, with more than two decades of law enforcement experience and over a decade of service on the boards of nonprofit corporations. Throughout his professional career, Darin has gained extensive knowledge in project management and has developed a diverse skillset in both internal and external peer-to-peer instruction and training while maintaining a passion for the project and customer success.

Representative Experience

City/County Experience

- Project Manager
  - Orchestrated 911 call handling solution deployment/implementation within strict timeframes and budget constraints by solving complex problems and working closely with senior leaders and technical teams internally and externally
  - Led and coordinated collaborative inter-operability testing for more than 30 other NextGen 911 companies to ensure connectivity and compatibility
  - Identified plans and resources required to meet project goals and objectives
  - Directed and modified project plans to meet organizational needs
  - Managed hundreds of task management tickets (Jira), while working closely with the highly technical solutions team to create, track and complete all necessary tasks within complex Epics
  - Utilized schedule and task list software (SmartSheets) to build a project/success framework
- Lead Dispatcher
  - Conducted and oversaw project and program management
  - Managed the day-to-day operations of the communications center
  - Performed and oversaw the daily operational compliance audits
  - Implemented and maintained the Department of Justice (DOJ) audit compliance
  - Managed the staffing schedule for the 24-hour-per-day operation to assure compliance with minimum staffing requirements, special events and other dynamic operational needs
  - Completed performance evaluations, coaching and corrective action
  - Managed recruitment, hiring and dispatcher training
- Police Officer II
  - Conducted complex criminal and non-criminal investigations
  - Authored detailed reports
  - Responded to emergency 911 calls
  - Assisted the public to resolve civil matters and disputes
  - Presented at public speaking engagements that frequently included high-ranking city officials and administrators
  - Served as a Police Academy instructor at the County Criminal Justice Training Center to train, develop and supervise police recruits
  - Served as a Field Training Officer to train, develop and supervise newly sworn police officers responding to calls for service
  - Conducted a specialty assignment investigating major traffic collisions
  - Testified in court and administrative hearings regarding investigatory fact-finding and analysis
  - Developed learning curriculum and peer-to-peer instruction

Industry Experience

26 years

Education

B.A., Law and Society, University of California, Santa Barbara

B.A., Ethics and Public Policy, University of California, Santa Barbara

Certifications

California Peace Officer's Standards and Training (P.O.S.T.), Intermediate Dispatcher, Communications Training Officer, Advanced Police Officer, Field Training Officer, Academy Instructor Certification Course, Special Weapons and Tactics (S.W.A.T.) School

Associations

National Emergency Number Association (NENA)

Milton W. Schober, Jr.
Senior Technology Specialist, Mission Critical Partners

Milton applies his experience in data communications and networking, including designing and installing local-area networks (LANs), wide-area networks (WANs) and critical IP-based networks and systems. He has proven expertise in implementing policies, procedures and project planning methodologies. Milton is a Firefighter/EMT-B.

Representative Experience

Federal Experience

- U.S. Department of Transportation (USDOT), National 911 Program—NG911 Cost Study
  - Developed technical requirements and system architecture; assisted with Interstate Playbook and developed high-level NG911 drawings and test regimen for the Department of Homeland Security Science and Technology (DHS S&T) and ESInet-Public Safety Broadband Network (PSBN) Technical Committee

State/Regional Experience

- Texas Commission on State Emergency Communications (CSEC)
  - Contributed to statewide ESInet design and standards document
  - Worked with System Integrator to develop functional and technical specifications for the ESInet and i3 core services
  - Worked with System Integrator to develop test plans for interoperability testing of ESInet, Next Generation 911 Core Services (NGCS) and call-handling systems
  - Developed Uniform Resource Identifier/Uniform Resource Name (URI/URN) taxonomy standard for the statewide ESInet
- Kansas 911 Coordinating Council
  - Developed technical specifications for statewide ESInet
  - Developed technical specifications for acquiring ESInet and call-handling system
  - Developed operational requirements for ESInet
- Nebraska Public Service Commission—Technical SME for statewide ESInet, including the development of technical requirements and procurement lead for the deployment of state System Service Plan
- Minnesota—Development of RFP for the originating service provider (OSP) aggregation and ingress, and statewide ESInet and NGCS
- Lubbock Emergency Communication District (LECD), TX—Project Manager
  - Supported IP selective router procurement and implementation
  - Managed technology aspects of the District's building project
  - Designed redundant, resilient networks to support NG911 systems
  - Support District ESInets
- Potter-Randall 911 Emergency Communications District (PR911), TX
  - Supported ESInet design, procurement and implementation
  - Supported IP selective router due diligence
- Houston-Galveston Area Council (H-GAC), TX—Performed a CHE and network assessment, prepared CHE, NGCS, and ESInet requirements for procurement
- Lower Rio Grande Valley Development Council (LRGVDC), TX
  - Reviewed network design for readiness to implement interoperability test center

City/County Experience

- El Paso-Teller County 9-1-1 Authority, CO—Developed requirements for fire station alerting system procurement for county fire departments
- Fairfax County, VA—Provided input on GIS data points from first responder's perspective

Industry Experience

42 years

Education

BBA, Finance and Accounting, Texas Tech University

Associations

National Emergency Number Association (NENA)

ESInet Design, ESInet-PSBN Interconnection, and Emergency Incident Data Object (EIDO) Conveyance Working Groups; ICE10 Planning Committee

Training & Technology

Solacom IPSR Maintenance

Cisco CCIE Boot Camp

Cisco 3800 and 6500 switches and 4300, 4400, and 7600 routers

Brocade MLX family

Linux

Nokia IP Network and Services Fundamentals

MissionCriticalPartners

Robert Horne, ENP
Senior Technology Specialist, Mission Critical Partners

Robert has built a long and successful career fostering prosperous relationships between local, regional, state and federal technology programs in the interest of interoperable public safety. Robert has experience with integrating people, processes, systems and data into 911 PSAPs, EOCs, fire and police command centers and fusion centers across the country. Areas of specialization include the performance of strategic consulting tasks, such as information gathering, needs analysis, application definitions, strategic and implementation planning, data modeling, business process reengineering and standard operating procedures development. Robert is the Technology domain lead for MCP's Network/911 Services team.

Representative Experience

Federal Experience

- National Highway Traffic Safety Administration (NHTSA) National 911 Program—National GIS capabilities gap analysis and strategic plan

State/Regional Experience

- Maryland 911 Board—NG911 Spatial Interface (SI) data analysis and readiness assessment and statewide NG911 GIS strategic plan and implementation support
- Maryland 911 Board—NG911 GIS strategic plan 2023 update
- Pennsylvania Emergency Management Agency (PEMA)—NG911 GIS strategic plan and statewide implementation coordination
- PEMA—NG911 GIS strategic plan 2020 update and 2023 update
- Pennsylvania Region 13 Task Force—NG911 GIS readiness gap analysis and five-year strategic plans for each of the 15-member jurisdictions and the region
- Arizona 911 Program—NG911 GIS strategic plan and statewide education and outreach
- Arizona 911 Program—NG911 GIS readiness gap analysis for every local 911 system
- Virginia Information Technologies Agency (VITA)—GIS needs analysis and implementation planning and NG911 strategic planning roadmap
- Nebraska Public Service Commission (NPSC)—NG911 strategic planning and GIS support and wireless integrity testing
- Minnesota Department of Public Safety, Emergency Communications Networks—NG911 strategic planning and GIS support
- District of Columbia Homeland Security and Emergency Management Agency (HSEMA)—Creation of geospatial program for EMA, providing support for 3 presidential inaugurations, 78 federal national security special events and more than 100 natural and human-created disaster activations; management of a team of six analysts
- Washington, DC, Washington Regional Threat Analysis Center (WRTAC)—Development and management of geospatial intelligence program, providing law enforcement sensitive and classified analysis of law enforcement, health and homeland security data for steady-state operations, national security events and emergency response

City/County Experience

- Atlanta, GA—CAD and GIS data cleanup, integration and migration support
- Fairfax County, VA—NG911 GIS readiness assessment project support
- Carroll County, MD—NG911 GIS readiness assessment and data improvement
- Charles County, MD—Fire and EMS assessment and strategic plan
- Burke County, NC—NG911 GIS readiness assessment and project management
- Wake County, NC—Emergency management study and gap analysis

Industry Experience

30 years

Education

B.S., Computer Science, Business Information Systems, Columbia Southern University, AL

Certifications

Emergency Number Professional (ENP)

Federal Emergency Management Agency (FEMA) Emergency Management Institute, Certified Emergency Operations Center Manager

The State of Florida, Disaster Recovery Operations (G385) "Train the Trainer"

Associations

National Emergency Number Association (NENA)

Maryland State Geographic Information Committee (MSGIC)

Jason Franks
Cybersecurity Analyst, Mission Critical Partners

Jason is a high-impact cybersecurity and IT professional with a proven track record of achieving high technical performance through technical expertise and leading teams. He has demonstrated expertise in the design, implementation and maintenance of the cybersecurity stack. Jason provides troubleshooting methods, keen analytical skills and excellent communication abilities to assess client issues and develop effective solutions. He is a knowledgeable problem solver with nearly three decades of experience in IT, resolving performance issues and managing security risks within different mission-critical industries.

Representative Experience

State/Regional Experience

- Tennessee Emergency Communications Board (TECB)—Cybersecurity SME for statewide assessments at 911 centers
- Knox County Emergency Communications District, TN (Knox 911)—SME on Mission-Critical NetPulse® Essential/Secure monitoring services
- Florida Department of Managed Services (DMS)—Preparation and execution of cybersecurity training
- North Central Texas Emergency Communications District (NCT9-1-1)—Development of cybersecurity policies that align with National Institute of Standards and Technology (NIST) requirements and recommendations
- Tri-Com Central Dispatch, IL—SME performing NIST Cybersecurity Framework Assessment

City/County Experience

- Jefferson County, TN—SME providing cybersecurity analysis and hands-on post-assessment remediation efforts
- Washington County, TN—Technical lead on NetPulse Essential/Secure monitoring
- Caroline County, MD—Technical lead on NetPulse Essential/Secure monitoring
- Kent County, MD—Technical lead on NetPulse Essential/Secure monitoring
- Baltimore County, MD—SME providing cybersecurity analysis on assessment and guidance on NIST standards
- Lower Rio Grande Valley Development Council, TX—SME providing cybersecurity analysis on assessment and technical access control policies
- Charles County, MD—Technical cybersecurity support for network assessment

Additional Experience

- United States Navy—Information Systems Security Officer/Manager
    - Management of the security posture and provision of security requirements analysis, system security design, security architecture generation, policy development, test plans/procedures and security verification/validation for the MK 48 and MK 54 torpedo programs
- United States Army—Information Systems Security Officer/Manager
    - Technical analysis and guidance to ensure NIST compliance for the Command Post of the Future (CPOF) program for all aspects, including systems development
- United States Air Force—Information Systems Security Engineer
    - Technical analysis, guidance and policy development ensuring NIST compliance for the Transportation Visualizer (TransViz) programs

Industry Experience

29 years

Education

B.S., Information Technology/Software Engineering, University of Phoenix

Certifications

Certified Information Security Manager (CISM), ISACA

Security+, CompTIA

Risk Management Framework (RMF) for Department of Defense (DOD) IT, BAI Information Security

Communications Security (COMSEC) Custodian, National Security Agency (NSA)

CJIS Level 4

Associations

IJIS Institute Cybersecurity Task Force

iCERT Cybersecurity Working Group

Information Systems Audit and Control Association (ISACA)

Kyra Pulliam, ENP
Communications Consultant, Mission Critical Partners

Kyra is a seasoned professional with an extensive background in public safety communications and consulting. She has experience in multi-system upgrades and migration, as well as change management. Kyra has provided targeted stakeholder outreach, support and education via facilitated sessions and served as an operations supervisor in a busy 911 center in the metropolitan Washington, D.C. area. Her strengths include communications center operations, project management and process design and implementation.

Representative Experience

Federal Experience

- U.S. Department of Transportation (USDOT), National 911 Program—NG911 Roadmap Support

State/Regional Experience

- Arizona—NG911 consulting
- Illinois State Police—Statewide text-to-911 project management
- Maine—Crisis response planning
- Maryland 9-1-1 Board—NG911 Commission and subcommittee support
- Maryland Association of Counties (MACo)—Subcommittee support
- Missouri—NG911 feasibility study
- Northern Virginia Emergency Response System (NVERS)—911 call-handling study
- National Capital Region (DC, VA and MD)—NG911 call overflow and abandonment playbook
- New Mexico E911 Bureau (NM911)—NG911 strategic plan
- Oklahoma—NG911 consulting
- Pennsylvania Emergency Management Agency (PEMA)—NG911 support
- Tarrant County—NG911 readiness
- Gulf Coast Emergency Communications District—NG911 readiness

City/County Experience

- Charlottesville, VA—Workforce optimization
- Salt Lake Valley, UT—Call protocol RFP
- Worcester County, MD—Workforce optimization

Additional Experience

- Managed communications team and program stakeholder outreach efforts
- Managed program website content and supporting collateral
- Communicated program milestones to facilitate understanding among impacted stakeholders
- Liaison with program legal team aligning website and print collateral and handled inquiries from stakeholders to contact center personnel/dispute resolution
- Updated training program content, requirements for progressing to next levels and providing effective trainee/trainer evaluations
- Launched a critical incident stress management peer support team to support fellow dispatchers following September 11, 2001
- Conducted research on employee support, attrition and sick calls due to stress, as well as peer-driven support methods

Industry Experience

38 years

Certifications

Emergency Number Professional (ENP)

National Incident Management System/ Incident Command System (NIMS/ICS)— 022, 100, 100B, 200B, 247A, 546A, 700, 800B courses

Associations

Association of Public-Safety Communications Officials (APCO)

National Emergency Number Association (NENA)

Experience

Oklahoma Experience

As a result of work within the State, MCP brings a strong understanding of local and state regulations, standards, and procedures that will be an important component of OK911MA's project.

Client	Project Name(s)
Oklahoma 9-1-1 Management Authority	• Phase II Deployment • NG9-1-1 Planning • NG9-1-1 Consulting Services • Next Generation 9-1-1 Strategic Plan
Oklahoma Administrative Office of the Courts	• Court Case Management Strategic Plan • Case Management Strategic Plan
Oklahoma State Bureau of Investigation	• Integrated Justice Information Systems Planning
9-1-1 Association of Central Oklahoma Governments	• NG9-1-1 Planning, Acquisition, and Implementation Support
Adair County, Oklahoma, 9-1-1 Regional Trust Authority	• Consolidation Feasibility Study
Carter County, Oklahoma	• Consolidation Feasibility Study
Creek County, Oklahoma	• PSAP Consolidation Study
Delaware County, Oklahoma	• Consolidation Feasibility Study
City of Tulsa, Oklahoma	• CAD Project Management • RMS Project Management • Organization Study • Re-Organization Support • Court Staff Modeling • Data Migration Quality Assurance and Project Management • Records and Case Management System for Police Department, Municipal Court, and City Prosecutor: Assessment, Analysis, and Solicitation

Representative Project Experience

MCP's proven record of success with public safety projects is detailed on the following pages.

Nebraska Public Service Commission
Next Generation 911 Migration Services

Challenge: The State of Nebraska Public Service Commission (PSC) is responsible for the coordination of state 911 services. The PSC sought support from a professional consulting firm to assist with NG911 migration services to ensure the continuity and enhancement of 911 service delivery to its 1.9 million residents.

Solution: Mission Critical Partners partnered with the PSC to develop a NG911 strategic plan (service system plan) to guide the migration of the 911 system in Nebraska to NG911. Beyond the initial system analysis and migration planning, MCP continues to support the PSC in their NG911 migration by providing critical subject matter expertise. Key focus areas include:

- Focused working group facilitation
    - Funding
        - Assisting the state in developing a new funding allocation model to support a statewide NG911 system
    - Technology
        - Leading the development of a statewide ESInet and next generation core services (NGCS) request for procurement
        - Working call handling host to PSAP connectivity options
        - Planning a statewide call handling equipment procurement initiative
    - Training
        - Assisting with developing statewide training standards and certification programs
    - Operations
        - Developing operational best practices to support the changes with NG911
        - Assisting with review and development of disaster recovery and continuity of operations (COOP) needs
    - Geographic Information Systems (GIS)
        - GIS data development assistance
        - Schema development and migration assistance
        - Boundary reconciliation support
        - Data steward identification and outreach
        - GIS staff training and continued support
- Vendor management support
- Technical review and operational support for industry related issues

Key Result: MCP supported the Nebraska stakeholder community, led by the PSC, in developing the service system plan which was accepted by the PSC and resulted in Nebraska law LB993 to further NG911 in Nebraska. Presently, MCP is supporting the PSC in executing the plan through strategic, coordinated, and collaborative effort with the Service System Advisory Committee to implement NG911 across the state.

Project Length: 6 Years

Project Dates: August 2016 to Present

Population: 1.96 million (2020)

Contact:

Dave Sankey
Nebraska State 911 Director
402.471.0265
dave.sankey@nebraska.gov

State of Missouri 911 Service Board

Statewide 911 System Assessment and NG911 Feasibility Report

Challenge: The State of Missouri 911 Service Board (Board) identified the need to assess the current 911 systems within Missouri while identifying a path forward towards NG911. The Board sought to obtain a professional services consulting firm to assist with a statewide assessment to include both PSAP and potential ESInet opportunities that could support the Missouri 911 Service Board with any future transition.

Solution: Mission Critical Partners was selected by the Board's leadership to develop and recommend actionable steps to:

- Complete a statewide 911 system assessment
- Determine potential ESInet sources from the existing infrastructure
- Provide a NG911 feasibility report and recommendations
- Define a proof of concept/pilot project based on identifiable NG911 goals

This feasibility report will account for the over-arching goals and objectives of the Missouri 911 Service Board to include their goal to develop a path to NG911 for the PSAPs. Using the data collected from stakeholder engagements, MCP will have a foundational understanding of current capabilities and objectives, as well as the technical and operational requirements, for migrating Missouri towards the development of NG911 systems.

Key Result: In March 2021, MCP kicked off the project with the Board. MCP's support will include interactively working with the Board, state and local 911 agencies, and various service providers to outline the current state of 911 in Missouri, identify ESInet sources, and develop NG911 migration recommendations. MCP will identify proof of concept or pilot projects to the Board that can expand or develop core NG911 operations for participating PSAPs and regions.

Project Length: 1 Year

Project Dates: March 2021 to Present

Population: 6.155 million (2020)

Contact:

Brian Maydwell
Executive Director
573.522.1714
brian.maydwell@missouri911.org

State of Minnesota
Next Generation 911 Network Services

Challenge: In 2009, as part of its ongoing efforts to meet the needs of its public safety partners, the Minnesota Department of Public Safety Emergency Communication Networks (ECN) began to explore ways to implement a statewide next generation-capable IP network to its 112 PSAP locations across the state. The ECN had several project requirements, including the development of a comprehensive request for proposal (RFP) to ensure that the vendor chosen for the project could ensure enhanced E911 interconnectivity between all PSAPs; provide fully redundant IP connectivity to all PSAPs without any PSAP service disruptions; transition the 112 PSAPs to the IP-enabled network; and achieve all advanced networking and routing benefits in the most cost-effective way possible.

Solution: Working in partnership with ECN, Mission Critical Partners provided an array of coordinated services that enabled the State of Minnesota (State) to meet its objectives. Since that initial effort; MCP has worked with ECN to further expand their next generation IP network. Key services included:

- Design of State-level and/or regional ESInet(s) that was consistent with National Emergency Number Association (NENA) i3 documents
- Providing RFP development, coordination, subject-matter expertise, and contract negotiation assistance
- Overall technical assistance and project coordination
- A migration plan of the State IP NG911 network to current industry specifications
- Plan and deploy text-to-911 services statewide
- Implement firewall services
- Create a statewide GIS transition plan
- Elimination of some legacy 911 network elements
- Consult on Ingress Network RFP content and technical requirements
- National 911 Program Grant Application Assistance

Key Result: MCP assisted the State of Minnesota in implementing a cost-effective statewide next generation-capable IP network with the ability to transfer 911 calls between all PSAPs in the state with automatic number identification (ANI) and automatic location identification (ALI). Upon project completion, all State PSAPs were operating on the IP-enabled state-wide ESInet. As a result of MCP's recommendations and support, the State is poised to offer NG911 services and some PSAPs have already converted to Session Initiation Protocol (SIP) delivery.

Project Length: 12 Years

Project Dates: August 2009 to Present

Population: 6.155 million (2019)

Contact:

Dana Wahlberg, Director
Minnesota Department of
Public Safety Emergency
Communication Networks
651.201.7546
dana.wahlberg@state.mn.us

Tennessee Emergency Communications Board
NG911 Technical Consulting Services

Background/Challenge: The State of Tennessee Emergency Communications Board (TECB) is amid one of the nation's largest and most complex NG911 deployments. The TECB partnered with MCP to help modernize its 911 infrastructure and achieve its public safety goals. MCP's role as an NG911 subject-matter expert is to provide comprehensive technical, financial and operational advice and assistance to the TECB and the Emergency Communications Districts (ECDs) that it serves.

Solution: MCP supported several efforts to help broaden and extend the TECB's 911 services across the state, such as:

- Financial support, including contractual support with the State's communications service providers
- Creation of a statewide training plan and a career path educational strategy
- Implementation of an ECD satisfaction survey
- Development of a five-year strategic plan
- Provision of advisory services to the TECB's Training Advisory Committee
- Technical support that included a comprehensive analysis of the policy-routing provisioning for each of the ECDs

MCP also helped the TECB identify trends and persistent issues that are reported and managed by its NG911 vendor network operations center (NOC). Acting as the TECB's advocate, MCP advises vendors on potential solutions and opportunities for operational improvements, resulting in an increased integrity of the NG911 solution

Key Result: Because of these efforts, the TECB and ECDs have a greater understanding of the potential overflow scenarios that could occur and are better prepared by knowing which PSAPs could experience call overloads if neighboring agencies experience high call volumes due to a localized disaster. Working alongside MCP, the TECB has strengthened its level of emergency response service across Tennessee and has a clearer understanding of the key initiatives that lie ahead.

MCP's relationship with the TECB is entering its ninth year. Today's focus is on new initiatives, such as text-to-911 deployment, hosted call-handling solution implementation and increased redundancy and resiliency of the State's 911 infrastructure. The MCP team has been, and continues to be, a partner with the TECB in executing its mission.

TN Department of Commerce & Insurance | Tennessee Emergency Communications Board

TECB Mission:
Ensuring that every citizen can effectively access the life-saving power of 911

Project Length: 9 years

Project Dates: July 2013 to Present

Solutions Provided:

Strategic Planning

Provisioning Analysis

Operational Assessment

Population: 6.97 million (2021)

Contact:

Curtis Sutton
Executive Director
615.253.2164
curtis.sutton@tn.gov

State of New Mexico
Next Generation 911 Readiness Assessment

Background: The New Mexico E-911 Bureau (NM911) provides essential programmatic support to 41 PSAPs throughout the state. The PSAPs receive critical funding which covers recurring operating costs such as network expenses, call system maintenance, GIS mapping, and training, as well as capital equipment upgrades.

Challenge: NM911 sought an NG911 Readiness Assessment to ensure that its vision of a best-in-class 911 system is achieved to facilitate efficient, reliable public safety response to best serve the communities of New Mexico.

Solution: To holistically understand its readiness for NG911, NM911 selected Mission Critical Partners to review data collected by NM911 to better comprehend the 911 landscape across all jurisdictions.

MCP conducted interviews with key staff members to assess NM911's readiness for an NG911 environment. Recognizing that the transition from legacy 911 is significant and goes beyond the technology replacement, MCP's approach focused on understanding the current operational processes, staffing, governance (policies, procedures, and bylaws), funding models, and technical networking and architecture.

Key Result: MCP's assessment provided insight into seven evaluated categories—governance, Next Generation Core Services (NGCS), ESInet, call-handling equipment (CHE), security, GIS, and operations. This assessment assisted NM911 in developing an NG911 strategic plan and prioritizing the elements to tackle first—to help move from a foundational state to the end state of NG911 readiness.

Project Length: 1.3 Years

Project Dates: September 2020 to January 2022

Solutions Provided:

NG911 Readiness Assessment

Population: 2 million

Contact:

Stephen Weinkauf
E-911 Bureau Chief
505.660.3637
Stephen.Weinkauf@state.nm.us

Pricing

Professional services outlined in the scope of work for Phases 1-3 will be provided for a **fixed fee of $178,538**, including expenses.

Pricing for Phase 4: Implementation Support will be determined following the vendor(s) contract awards.

A breakdown of the fees by phase follows:

Phase	Price
Phase 1: Strategic Planning and Strategic Plan Update	$79,642
Phase 2: Procurement	$66,576
Phase 3: Strategic Plan Updates	$32,320
Phase 4: Implementation Support	TBD
Total	**$178,538**

These services are provided under the State of Oklahoma – Deliverable Based Information Technology Services SW1050MI.

Mission Critical Partners recognizes that it is responsible for costs related to the project. Any additional services contracted in subsequent years will be performed at MCP's then-current fee schedule. Prior to initiating any such additional work, MCP would require a formal letter of authorization from the Oklahoma 9-1-1 Management Authority.

An invoice shall be submitted each month and include the percentage of work completed relevant to the fee and shall be reviewed and paid within 30 days of receipt.

Based on the current MCP understanding of what is to be accomplished, the pricing identified above represents an estimate of the work anticipated to achieve project success. MCP's priority is for this project to be successful for the Oklahoma 9-1-1 Management Authority.

Assumption:

To be more responsive to the Oklahoma 9-1-1 Management Authority's needs, MCP respectfully reserves the right to move fees between phases, as needed, to complete the scope of work, as long as the total amount billed to the Oklahoma 9-1-1 Management Authority does not exceed the contract amount.

TITLE 145. OKLAHOMA DEPARTMENT OF EMERGENCY MANAGEMENT
CHAPTER 15. OKLAHOMA 9-1-1 MANAGEMENT AUTHORITY

Rule Impact Statement

I.   **A brief description of the proposed rule:**

The proposed rule modifications are to ensure compliance with the Legislative amendments within Chapter 57 of Title 63 of the Oklahoma Statutes via House Bill 1590 (HB 1590), effective November 1, 2023. The proposed rule amendments provide for administrative changes deriving from HB 1590, implement the new fee distribution formula for distributing 9-1-1 telephone fees and providing improvements within the grant program. The proposed additions in Subchapter 11. NG9-1-1 Compliance Requirements detail compliance standards for Primary Safety Answering Points with the Authority's statewide implementation of Next Generation 9-1-1.

II.   **A description of the persons who most likely will be affected by the proposed rule, including classes that will bear the costs of the proposed rule, and any information on cost impacts received by the agency from any private or public entities:**

The proposed rule will impact public safety answering points or public firefighting, law enforcement, ambulance, emergency medical, or other emergency service agencies who receive 9-1-1 funds from the revenues generated by landline telephone and wireless telephone fees and collected by the Oklahoma Tax Commission or 9-1-1 Management Authority. At this time, the 9-1-1 Management Authority does not anticipate any cost impacts to these agencies.

III.   **A description of the classes of persons who will benefit from the proposed rule:**

Oklahomans from all seventy-seven counties will benefit from this rule by guaranteeing that 9-1-1 funds are spent only on eligible items or services related to 9-1-1 system maintenance, operations, facilities, and improvements.

IV.   **A description of the probable economic impact of the proposed rule upon affected classes of persons or political subdivisions, including a listing of all fee changes and, whenever possible, a separate justification for each fee change:**

The 9-1-1 Management Authority will impact public safety answering points or public firefighting, law enforcement, ambulance, emergency medical, or other emergency service agencies by restricting how these entities can use the 9-1-1 funds. 9-1-1 Funds must be related to the provision 9-1-1 services, including enhanced 9-1-1 services, administration, operations, facilities, and training.

V.   **The probable costs and benefits to the agency and to any other agency of the implementation and enforcement of the proposed rule, the source of revenue to be used for implementation and enforcement of the proposed rule, and any anticipated**

effect on state revenues, including a projected net loss or gain in such revenues if it can be projected by the agency:

The 9-1-1 Management Authority believes that public safety answering points or public firefighting, law enforcement, ambulance, emergency medical, or other emergency service agencies will benefit from knowing, in advance, what 9-1-1 funds can be used for.

Public agencies are required to have the accounts related to the operation of 9-1-1 emergency systems audited on an annual basis. 63 O.S., § 2868(E). Similarly, they must submit an annual operation and financing report, and a copy of their most recent annual audit or budget, to the 9-1-1 Management Authority for review and approval; disapproval thereof can lead 9-1-1 funds being placed in escrow. 63 O.S., § 2868(F) and (G). By providing clarification as to what constitutes an appropriate eligible use, the proposed new rule minimizes the risk of unfavorable audit results and the escrow of 9-1-1 funds.

VI. **A determination of whether implementation of the proposed rule will have an economic impact on any political subdivisions or require their cooperation in implementing or enforcing the rule:**

See answers to IV and V, above.

VII. **A determination of whether implementation of the proposed rule may have an adverse economic effect on small business as provided by the Oklahoma Small Business Regulatory Flexibility Act:**

The 9-1-1 Management Authority does not anticipate any adverse effect on small business as a result of the proposed new rule.

VIII. **An explanation of the measures the agency has taken to minimize compliance costs and a determination of whether there are less costly or nonregulatory methods or less intrusive methods for achieving the purpose of the proposed rule:**

The 9-1-1 Management Authority finds that there are no less costly or nonregulatory methods or less intrusive methods to achieve the purpose of the proposed rule.

IX. **A determination of the effect of the proposed rule on the public health, safety, and environment and, if the proposed rule is designed to reduce significant risks to the public health, safety, and environment, an explanation of the nature of the risk and to what extent the proposed rule will reduce the risk:**

The 9-1-1 Management Authority finds that the proposed rule will benefit public health and safety as it is designed to ensure that the 9-1-1 funds will be spent on new and existing 9-1-1 infrastructure for improvements and maintenance to ensure that all Oklahomans can benefit from 9-1-1 services.

X. **A determination of any detrimental effect on the public health, safety, and environment if the proposed rule is not implemented:**

The public health, safety, and welfare will be detrimentally affected by failure to implement this rule. 9-1-1 funds will be at risk for diversion to non-9-1-1 service-related purchases and expenditures. Furthermore, Oklahomans will not benefit from well-maintained 9-1-1 services and systems as well as improvements and expansion of 9-1-1 services.

Date prepared: November 7, 2023

TITLE 145: OKLAHOMA DEPARTMENT OF EMERGENCY MANAGEMENT
CHAPTER 15: OKLAHOMA 9-1-1 MANAGEMENT AUTHORITY

RULEMAKING ACTION:
   Notice of proposed PERMANENT rulemaking
PROPOSED RULES:
   Subchapter 1. Administrative Operations
   145:15-1-2 [AMENDED]
   Subchapter 3. Oklahoma 9-1-1 Management Authority
   145:15-3-1 [RESERVED]
   145:15-3-2 [AMENDED]
   145:15-3-3 [RESERVED]
   145:15-3-4 <u>Reimbursement for member travel to Authority meetings</u> [NEW]
   Subchapter 5. Reporting Requirements
   145:15-5-1 [AMENDED]
   Subchapter 7. Disbursement of 9-1-1 Telephone fees
   145:15-7-1 ~~Annual Determination of Eligibility and Population~~ <u>Governing body eligibility and fee distribution data</u> [AMENDED]
   145:15-7-2 [AMENDED]
   145:15-7-3 [RESERVED]
   Subchapter 9. Grant Program
   145:15-9-1 [AMENDED]
   145:15-9-2 [AMENDED]
   145:15-9-3 [AMENDED]
   145:15-9-4 [AMENDED]
   <u>Subchapter 11. NG9-1-1 Compliance Requirements</u> [NEW]
   145:15-11-1 [NEW]
   145:15-11-2 [NEW]
   145:15-11-3 [NEW]
   145:15-11-4 [NEW]
SUMMARY:
   The proposed rule modifications are to ensure compliance with the Legislative amendments within Chapter 57 of Title 63 of the Oklahoma Statutes via House Bill 1590 (HB 1590), effective November 1, 2023. The proposed rule amendments provide for administrative changes deriving from HB 1590, implement the new fee distribution formula for distributing 9-1-1 telephone fees and providing improvements within the grant program. The proposed additions in Subchapter 11. NG9-1-1 Compliance Requirements detail compliance standards for Primary Safety Answering Points with the Authority's statewide implementation of Next Generation 9-1-1.
AUTHORITY:
   Oklahoma 9-1-1 Management Authority; Oklahoma 9-1-1 Management Authority Act, 63 O.S. Section 2862 to 2872; Emergency Telephone Act, 63 O.S. Section 2801 to 2810; Nine-One-One Wireless Emergency Number Act, 63 O.S. Section 2841 to 2847
COMMENT PERIOD:
   Persons wishing to make written or oral comments may do so in person, by mail, or by email through the end of the public hearing on January 8, 2024 at: Oklahoma 9-1-1 Management

Authority, P.O. Box 53365, Oklahoma City, Oklahoma 73152, Lance Terry, Lance.Terry@oem.ok.gov or Stacey Root, Stacey.Root@oem.ok.gov.

PUBLIC HEARING:

A public hearing will be held to provide an opportunity for persons to orally present their comments to the Authority. Each person will be allowed a maximum of 5 minutes to speak and must sign in at the door. The public hearing will be held as follows: Monday, January 8, 2024 at 1:00PM in the 4th Floor Conference Room in the Will Rogers Building, 2401 N. Lincoln Blvd., Oklahoma City, Oklahoma 73105.

REQUESTS FOR COMMENTS FROM BUSINESS ENTITIES:

Business entities affected by these proposed rules are requested to provide the agency with information, in dollar amounts if possible, about the increase in the level of direct costs, indirect costs, or other costs expected to be incurred by the business entity due to compliance with the proposed rules. Business entities may submit this information in writing by the conclusion of the comment period and public hearing on Monday, January 8, 2024 at 1:00PM in the 4th Floor Conference Room in the Will Rogers Building, 2401 N. Lincoln Blvd., Oklahoma City, Oklahoma 73105.

COPIES OF PROPOSED RULES:

Copies of the proposed rules may be obtained by email via Lance.Terry@oem.ok.gov or on the Authority's website http://www.ok.gov/911/.

RULE IMPACT STATEMENT:

Pursuant to 75 O.S., Section 303(D), a rule impact statement will be prepared and will be available at the email and website provided above on or after December 1, 2023.

CONTACT PERSON:

Lance Terry, Oklahoma 9-1-1 Management Authority Coordinator at (405)521-2481 or Lance.Terry@oem.ok.gov; For all legal questions: Mackenzie Hill, Assistant Attorney General at (405)522-4393 or Mackenzie.Hill@oag.ok.gov.

Oklahoma 911 Management Authority
Grant Approval Form

Organization Information

Applicant Organization Name: Altus, City Of

Address: 509 S MAIN ST, ALTUS, OK, 73521-3135

Phone: 580-481-3564

Email: tscott@altusok.gov

County:	Type:	DUNS#:	EIN#:
Jackson	City or Township Government	077342830	73-6005064

Primary Contact Name/Title:	Authorized Contact Name/Title:
Timothy Scott (Deputy Chief Altus Police Department)	Kirk Butler (Chairman of Altus-Jackson County NG911 Trust)

Project Information

Project Title: Altus-Jackson County NG911 Trust

Project Type: GIS projects that meet the OK NG911 GIS and Addres   **Project Category:** Creation, maintenance or improvement of GIS map, including hardware and software to use the map in call taking.

Brief Project Description:
It was recently discovered the current NG911 GIS mapping has been outdated for several years. This has caused several addresses and housing additions to be left off our maps that are currently in use. We are in severe need of an immediate update and established provider

Request Amount:	Award Amount:	Project Start Date:	Project End Date:
$77,940.00	$77,940.00	January 08, 2024	January 06, 2025

Approvals - Required Signatures ☐ Approved ☐ Not Approved

911 Management Authority Chair	Date

911 State Coordinator	Date

State Office Use Only

Funding Sources	
a. Federal	$0.00
b. State	$77,940.00
c. Local	$0.00
d. Other	
e. TOTAL	$77,940.00

Oklahoma 911 Management Authority
Grant Approval Form

Organization Information

Applicant Organization Name: Garvin County

Address: 201 West Grant RM 9, COUNTY TREASURER, Pauls Valley, OK, 73075-3248

Phone: 405-238-1146

Email: garvincounty911@gmail.com

County:	Type:	DUNS#:	EIN#:
Garvin	County Government	020726816	73-6006368

Primary Contact Name/Title:	Authorized Contact Name/Title:
Billie Webb (Coordinator)	David Johnson (Director of Emergency Management, Garvin Co)

Project Information

Project Title: Garvin - NG911 Deployment - Recorder

Project Type: Development or deployment of NG9-1-1 technology   **Project Category:** Deployment of a Logger or Recorder

Brief Project Description:

Garvin County 911 is needing to upgrade and replace its seven year old 9-1-1 Recorder to stay NG911 compliant. This particular recorder was purchased in 2016 and is now no longer manufactured.

Request Amount:	Award Amount:	Project Start Date:	Project End Date:
$37,364.00	$37,364.00	November 21, 2023	November 21, 2024

Approvals - Required Signatures ☐ Approved ☐ Not Approved

911 Management Authority Chair	Date

911 State Coordinator	Date

State Office Use Only

Funding Sources	
a. Federal	$0.00
b. State	$29,891.20
c. Local	$7,472.80
d. Other	
e. TOTAL	$37,364.00

Oklahoma 911 Management Authority
Grant Approval Form

Organization Information

Applicant Organization Name: Lincoln County

Address: 811 MANVEL AVE STE 6, CHANDLER, OK, 74834-0126

Phone: 405-654-9344

Email: cmcdonell@lincolncountyok.org

County:	Type:	DUNS#:	EIN#:
Lincoln	County Government	360880103	73-6006385

Primary Contact Name/Title:	Authorized Contact Name/Title:
Cody McDonell (Director)	Cody McDonell (Director)

Project Information

Project Title: Lincoln County - GIS Cleanup and NG911 Prep

Project Type: GIS projects that meet the OK NG911 GIS and Addres   **Project Category:** Creation, maintenance or improvement of GIS map, including hardware and software to use the map in call taking.

Brief Project Description:

In September 2022, we took over 911 addressing for the county. The data we received have thousands of errors and are missing critical information. We are requesting funding to purchase computer equipment for two employees (one supervisor and one addressing person) to cleanup the existing data on a case-by-case basis, continue to process new address requests, and to facilitate future expansion. We are also requesting funding to pay a vendor to clean up our data and make it NG911 compliant.

Request Amount:	Award Amount:	Project Start Date:	Project End Date:
$92,626.13	$92,626.13	July 01, 2023	June 30, 2024

Approvals - Required Signatures ☐ Approved ☐ Not Approved

911 Management Authority Chair	Date

911 State Coordinator	Date

State Office Use Only

Funding Sources	
a. Federal	$0.00
b. State	$92,626.13
c. Local	$0.00
d. Other	
e. TOTAL	$92,626.13

Oklahoma 911 Management Authority
Grant Approval Form

Organization Information

Applicant Organization Name: Mayes County

Address: 1 COURT PLACE STE 100, MAYES COUNTY TREASURER, PRYOR CREEK, OK, 74361-2455

Phone: 918-824-1875

Email: svanhorn@mayes.okcounties.org

County:	Type:	DUNS#:	EIN#:
Mayes	County Government	056289234	73-6006390

Primary Contact Name/Title:	Authorized Contact Name/Title:
Steven Van Horn (911 Director)	Johnny Janzen (Emergency Management Director)

Project Information

Project Title: Mayes Co GIS Update

Project Type: GIS projects that meet the OK NG911 GIS and Addres

Project Category: Creation, maintenance or improvement of GIS map, including hardware and software to use the map in call taking.

Brief Project Description:
The project is intended to validate and maintain GIS data that meets or exceeds the OK 911 NG standards and continues to work with current as well as future software/systems (PSAP's) in Mayes County and beyond. Spatial, topological, road centerlines, address points, among other applicable features will be evaluated and improved to meet said standards to ensure appropriate routing of 911 calls.

Request Amount:	Award Amount:	Project Start Date:	Project End Date:
$77,665.26	$77,665.26	January 01, 2024	December 31, 2024

Approvals - Required Signatures ☐ Approved ☐ Not Approved

911 Management Authority Chair	Date

911 State Coordinator	Date

State Office Use Only

Funding Sources	
a. Federal	$0.00
b. State	$77,665.26
c. Local	$0.00
d. Other	
e. TOTAL	$77,665.26

Oklahoma 911 Management Authority
Grant Approval Form

Organization Information

Applicant Organization Name: Payne County E911 Communications Agency

Address: 315 W 6th STE 203, Stillwater, OK, 74074

Phone: 405-742-8389

Email: todd.parry@stillwater.org

County:	Type:	DUNS#:	EIN#:
Payne	Other		93-1830373

Primary Contact Name/Title:	Authorized Contact Name/Title:
Todd Parry (Captain)	Todd Parry (Captain)

Project Information

Project Title: Payne Co E911 GIS data remediation

Project Type: GIS projects that meet the OK NG911 GIS and Addres	**Project Category:** Creation or improvement of 9-1-1 addressing.

Brief Project Description:
Remediation of map data from three data sources (City of Stillwater, Payne County, OSU) to NG911 compliant data for 911 mapping and submittal to the State.
We have determined that SDR will provide us the most comprehensive services with the GIS data required to make our 911 services complete.

Request Amount:	Award Amount:	Project Start Date:	Project End Date:
$72,130.00	$72,130.00	December 04, 2023	May 31, 2024

Approvals - Required Signatures ☐ Approved ☐ Not Approved

911 Management Authority Chair	Date

911 State Coordinator	Date

State Office Use Only

Funding Sources	
a. Federal	$0.00
b. State	$72,130.00
c. Local	$0.00
d. Other	
e. TOTAL	$72,130.00

Oklahoma 911 Management Authority
Grant Approval Form

Organization Information

Applicant Organization Name: Pottawatomie County

Address: 325 N BROADWAY AVE, POTTAWATOMIE COUNTY TREASURER, SHAWNEE, OK, 74801-6938

Phone: 405-273-0340

Email: robin.ueltzen@pottawatomiecountyok.gov

County:	Type:	DUNS#:	EIN#:
Pottawatomie	County Government	071230437	73-6006409

Primary Contact Name/Title:	Authorized Contact Name/Title:
Robin Ueltzen (County 911 Director)	Robin Ueltzen (County 911 Director)

Project Information

Project Title: Pottawatomie County 911 GIS NG911

Project Type: GIS projects that meet the OK NG911 GIS and Addres | **Project Category:** Creation, maintenance or improvement of GIS map, including hardware and software to use the map in call taking.

Brief Project Description:
Update 911 mapping data to be NG911 compliant.

Request Amount:	Award Amount:	Project Start Date:	Project End Date:
$79,875.00	$79,875.00	February 16, 2024	August 30, 2024

Approvals - Required Signatures ☐ Approved ☐ Not Approved

911 Management Authority Chair	Date

911 State Coordinator	Date

State Office Use Only

Funding Sources	
a. Federal	$0.00
b. State	$79,875.00
c. Local	$0.00
d. Other	
e. TOTAL	$79,875.00

Oklahoma 911 Management Authority
Grant Approval Form

Organization Information

Applicant Organization Name: Seminole County

Address: PO BOX 1340, SEMINOLE, OK, 74884-1340

Phone: 405-382-9340

Email: semco911@gmail.com

County:	Type:	DUNS#:	EIN#:
Seminole	County Government	874499168	

Primary Contact Name/Title:	Authorized Contact Name/Title:
Bill Miller Jr (E911 Director)	Bill Miller Jr (E911 Director)

Project Information

Project Title: Seminole County E911 - OK NG911 GIS and Addressing Standard

Project Type: GIS projects that meet the OK NG911 GIS and Addres **Project Category:** Creation, maintenance or improvement of GIS map, including hardware and software to use the map in call taking.

Brief Project Description:

Grant money will be used to seek out company to upgrade the GIS map and mapping system for Seminole County Oklahoma to NG911 Standards.

Request Amount:	Award Amount:	Project Start Date:	Project End Date:
$88,925.00	$88,925.00	July 01, 2023	June 30, 2026

Approvals - Required Signatures ☐ Approved ☐ Not Approved

911 Management Authority Chair	Date

911 State Coordinator	Date

State Office Use Only

Funding Sources	
a. Federal	$0.00
b. State	$88,925.00
c. Local	$0.00
d. Other	
e. TOTAL	$88,925.00

Oklahoma 911 Management Authority
Grant Approval Form

Organization Information

Applicant Organization Name: Shawnee, City Of

Address: PO BOX 1448, SHAWNEE, OK, 74802-1448

Phone: 405-878-1685

Email: knichols@shawneeok.org

County:	Type:	DUNS#:	EIN#:
Pottawatomie	City or Township Government	091602441	73-6005424

Primary Contact Name/Title:	Authorized Contact Name/Title:
Kevin Nichols (Grants and Accreditation Manager)	Andrea Weckmueller-Behringer (City Manager)

Project Information

Project Title: Shawnee 9-1-1 GIS Project

Project Type: GIS projects that meet the OK NG911 GIS and Addres **Project Category:** Creation, maintenance or improvement of GIS map, including hardware and software to use the map in call taking.

Brief Project Description:
City of Shawnee base map remediation in compliance with the most current state of the Oklahoma Geographic Information NG9-1-1 and Addressing Standard as well as the most current National Emergency Number Association (NENA) NG9-1-1 standards.

Request Amount:	Award Amount:	Project Start Date:	Project End Date:
$28,520.00	$28,520.00	November 01, 2023	February 01, 2024

Approvals - Required Signatures ☐ Approved ☐ Not Approved

911 Management Authority Chair	Date

911 State Coordinator	Date

State Office Use Only

Funding Sources	
a. Federal	$0.00
b. State	$28,520.00
c. Local	$0.00
d. Other	
e. TOTAL	$28,520.00

GIS NG 911 Workshops

Oklahoma City, ODOT Training Facility, 5307 NE 122nd St, Oklahoma City, OK 73131

- January 23, 12:30 – 4:30 pm: Boundaries Workshop
  - Registration Form: https://arcg.is/1XHDPP0
- January 24, 8:30 am – 4:30 pm: Addressing Workshop
  - Registration Form: https://arcg.is/1G00nS
- January 25, 8:00 am – 4:30 pm: Toolkit Training
  - Registration Form: https://arcg.is/0vXS1W0

Lawton

- February 27, 8:00 am – 4:30 pm: Toolkit Training, Vo-tech, 4500 SW Lee Blvd., bldg. 900, Lawton, OK
  - Registration Form: https://arcg.is/XW98i
- February 28, 1:00 pm – 5:00 pm: Boundaries Workshop, City of Lawton Banquet Hall, 212 SW 9th St., Lawton, OK.
  - Registration Form: https://arcg.is/1W10Gz2
- February 29, 8:30 am – 5:00 pm: Addressing Workshop, City of Lawton Banquet Hall, 212 SW 9th St., Lawton, OK.
  - Registration Form: https://arcg.is/1j98n40

Tulsa: St. Francis Health System Conference Room in the Williams Tower I Building – 1 West 3rd Street, Plaza Level, Tulsa OK 74103

- March 27, 8:00 am - 12:00 pm: Boundary Workshop
  - Registration Form: https://arcg.is/1H1vPL2
- March 28, 8:30 am – 5:00 pm: Addressing Workshop
  - Registration Form : https://arcg.is/1z8ab0

Tulsa: Owasso at their City Hall Community Room – 200 S Main Street, Owasso OK 74055

- May 14 – 15, 8:00 am – 5:00 pm: Intro to GIS
  - Registration Form: https://arcg.is/rbSGj
- May 16, 8:00 am – 4:30 pm: Toolkit Training
  - Registration Form: https://arcg.is/1amvu1

Ada: Pontotoc County Technology Center, 601 West 33rd Ada, OK 74820

- May 21, 1:00 pm – 5:00 pm: Boundaries Workshop
  - Registration Form: https://arcg.is/14jbva0
- May 22, 8:30 am – 5:00 pm: Addressing Workshop
  - Registration Form: https://arcg.is/CbD1a

Protect OK App

Everyone deserves to feel safe at school, which is why we joined with the Oklahoma School Security Institute to launch ProtectOK, a new safety app that's easy to use and free to download.

The ProtectOK app consolidates all suspicious activity reporting into one easy-to-use platform. The app allows users to report suspicious activity without giving a name, making anonymous reporting easy.

Keep your school connected and protected with the free ProtectOK app.

9-1-1 DAY

at the

CAPITOL

MARCH 14th, 2024

Come support 9-1-1 and the move into the future!

0900-1500

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