



Oklahoma Enhanced 9-1-1 (E9-1-1) Assessment
and
Strategic Plan

Appendices

prepared for

*Oklahoma Statewide Nine-One-One Advisory Board
Grand Gateway Economic Development Association (GGEDA)
Oklahoma Association of Regional Councils (OARC)*

November 29, 2007

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15. APPENDICES

15.1 Appendix A – Agency Contacts

The following table lists contact information for the agencies surveyed for this report.

Agency Contacts									
County	Initial Contact Name	Survey Respondent Name	Phone Number	Email	PSAP	PO Box or Mailing Address	Address	City	Zip Code
Adair	Charles Hawthorne	Robert Perkins	(918) 696-4019	Perk403@yahoo.com	Adair County E9-1-1		600 Paul Mead Rd	Stilwell	74960
Alfalfa	Brandon Wright*	Brenda Miller EMS Director	(580) 596-3326	Cherokeecitymgr@sbcglobal.net	Cherokee City Police Department		121 N Grand Ave	Cherokee	73728
Atoka	Denise Cook		(580) 889-5080		Atoka County Sheriff's Office		200 E Court St	Atoka	74525
Beaver	Reuben Parker Jr.	New Contact	(580) 625-4549	Patrick@cityofduncan.com	Beaver County Sheriff's Department	PO Box 687	215 Ave E	Beaver	73932
Beckham	Ch. William Putnam	Kelly Mackey	(580) 562-4882	kelly@swoda.org	Elk City Police Department		422 East 3rd	Elk City	73644
Beckham	Ch. Jeff Lambert	Kelly Mackey	(580) 562-4882	kelly@swoda.org	Sayer Police Department		1000 N. 4th		
Blaine	Rick Ainsworth		(580) 623-5111		Blaine County Sheriff's Department		205 N Burford Ave	Watonga	73772
Bryan	Charlie Stiefer	Gary Rudick	(580) 924-3737		Durant Police Department		120 S 5th Ave	Durant	74701
Caddo	Michelle Attaway*		(405) 247-2411	Mattaway@netride.net	Anadarko Police Department		201 NE 1st St	Anadarko	73005
Caddo	Gene Cain	Dale Clear	(405) 247-9525	CaddoSEC1985@yahoo.com	Caddo County	PO Box	201 W Oklahoma	Anadarko	73005

E9-1-1 ASSESSMENT AND STRATEGIC PLAN FOR THE STATE OF OKLAHOMA

Agency Contacts									
County	Initial Contact Name	Survey Respondent Name	Phone Number	Email	PSAP	PO Box or Mailing Address	Address	City	Zip Code
					Sheriff's Office	1427	Ave		
Canadian		Johnny Irons	405-234-2264x138	jirons@acogok.org	El Reno		116 N. Evans	El Reno	73036
Canadian		Johnny Irons	405-234-2264x138	jirons@acogok.org	Mustang		650 E State Hwy 152	Mustang	73064
Canadian		Johnny Irons	405-234-2264x138	jirons@acogok.org	Yukon		100 S. Ranchwood Blvd.	Yukon	73099
Canadian	Chief Moseley*		(405) 262-4814		Cheyenne-Arapaho Tribal Police Department		400 Lefthand Ave	Concho	73022
Carter	Cheryl Harris		(580) 223-1213		Ardmore/Carter County 911Center	PO Box 1413	23 S Washington St	Ardmore	73401
Cherokee	Darryl Maggard	Darryl Maggard	(918) 458-6513		Cherokee County 9-1-1		914 S College Ave	Tahlequah	74464
Choctaw	John P Bozeman*	Capt Wofford	(580) 326-2550	JPBozeman@sbcglobal.net	Hugo Police Department		205 S 2nd St	Hugo	74743
Cleveland		Johnny Irons	405-234-2264x138	jirons@acogok.org	Moore		301 N. Broadway	Moore	73160
Cleveland		Johnny Irons	405-234-2264x138	jirons@acogok.org	Noble		115 N 2nd St	Noble	73068
Cleveland		Johnny Irons	405-234-2264x138	jirons@acogok.org	Norman		201 W. Gray Street	Norman	73069
Cleveland		Johnny Irons	405-234-2264x138	jirons@acogok.org	Cleveland County Sheriff		203 S. Jones Avenue	Norman	73069

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County	Initial Contact Name	Survey Respondent Name	Phone Number	Email	PSAP	PO Box or Mailing Address	Address	City	Zip Code
Coal	Roy Deck	Cliff Ridgway	(580) 927-3227	CoalCountySO@yahoo.com	Coal County Sheriff's Department		4 N Main St	Coalgate	74538
Comanche	Clint Wagstaff*	Sue Shepard	(580) 355-9303	EmergencyManagement@sbcglobal.net	Comanche County E 9-1-1		315 SW 5th St	Lawton	73501
Comanche	Derrell Morgan	Com and LPD joining	(580) 272-2244	Dmorgan@cityof.lawton.ok.us	Lawton Police Department		103 SW 4th St	Lawton	73501
Cotton	Connie Davis		(580) 875-3383	CCCSO73572@sbcglobal.net	Cotton County Sheriff's Office		301 N Broadway St	Walters	73572
Craig	Jimmy Butcher	Barry Armstrong	(918) 256-6414	Chief@Junct.com	Craig County Emergency 9-1-1	PO Box 911	104 E Illinois Ave	Vinita	73102
Creek	Linda Hooper		(918) 224-4964		Creek County Sheriff's Office		210 E Lee Ave	Sapulpa	74066
Creek	Sgt Payne	John Hall	(918) 865-4141	MannfordDispatch@cimtel.net	Mannford Police Department	PO Box 327	300 Coonrod Ave	Mannford	74044
Creek	Chief Wall		(918) 227-5100	Jwall@sapulpapolice.com	Sapulpa Police Department		20 N Walnut St	Sapulpa	74066
Creek	Judy Dunne	Chief Don Sweger	(918) 367-2252		Bristow Police Department		110 W 7th Ave	Bristow	74010
Custer	Chief Ed Smith	Kelly Mackey	(580) 562-4882	kelly@swoda.org	Clinton Police Department		401 Gary Blvd	Clinton	73601
Custer	Chief Byron Cox	Kelly Mackey	(580) 562-4882	kelly@swoda.org	Weatherford Police Department		201 SW Main	Weatherford	73096
Delaware	Frank Close		918-786-6107 x112		Grove Police Department		11 E 3rd St	Grove	74344
Delaware	Don Murphy	Shelby Haggard	(918) 253-9111	SHaggardDCSO@yahoo.com	Delaware County Sheriff's Office		315 S 5th St	Jay	74346

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Agency Contacts									
County	Initial Contact Name	Survey Respondent Name	Phone Number	Email	PSAP	PO Box or Mailing Address	Address	City	Zip Code
Dewey	Judy Junkins	Beth Morrison	(580) 328-5361		Dewey County Sheriff's Office	PO Box 368	Ruble St and Broadway St	Taloga	73667
Ellis	Dewayne Miller		(580) 885-7377	EllisSafety@PLDI.net	Ellis County Sheriff's Department		100 S Washington St	Arnett	73832
Garfield	Lt Jack Morris	Lt Jack Morris	(580) 242-7000	Jmorris@enid.org	Enid Police Department	PO Box 649 Enid, OK 73702	301 W Owen K. Garriott Rd	Enid	73701
Garvin	Bill Roady	Steve Brooks	(405) 238-7591	Brooks112001@yahoo.com	Garvin County Sheriff's Office		201 W Grant	Pauls Valley	73075
Grady		Johnny Irons	405-234-2264x138	jirons@acogok.org	Tuttle		4 SE 2nd Street	Tuttle	73089
Grady	Lynn Williams		(405) 222-6064		Chickasha Police Department		1528 Country Club Rd	Chickasha	73018
Grady	Tommy Richards		(405) 224-0984		Grady County Sheriff's Department		215 N 3rd St	Chickasha	73018
Grant	Tim Wilkerson	No 911	(580) 395-2356	Twilkerson@kanokla.net	Grant County Sheriff's Office		219 N 1st St	Medford	3759
Harmon	Ch. Robert Hawkins	Kelly Mackey	(580) 562-4882	kelly@swoda.org	Hollis Police Department		105 W. Jones	Hollis	73550
Harper	Marty Drew		(580) 735-2213	HarpSO@PLDI.net	Harper County Sheriff's Office		311 SE 1st St	Buffalo	73834
Haskell	Manuel Ballard	No 911	(918) 967-2400		Haskell County Sheriff		105 SE 3rd	Stigler	74462

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County	Initial Contact Name	Survey Respondent Name	Phone Number	Email	PSAP	PO Box or Mailing Address	Address	City	Zip Code
Haskell	Kenny Medlock	Answers Calls for County	(918) 967-2463	Stigler911@datfast.com	Stigler PD		115 S. Broadway	Stigler	74462
Hughes	Jerry Young		(405) 379-6629		Holdenville Police Department		100 N Creek St	Holdenville	74848
Jackson	Chief Mike Patterson	Mike James	(580) 482-4121	Mpatterson@cityofaltus.org	Altus PD		121 N. Grady	73521	
Jefferson	Michael Bryant	Wes Reed, Undersheriff	(580) 228-2375	JeffersonSO@odisok.net	Jefferson County Sheriff's Office		218 N Main St	Waurika	73573
Johnston	Lanette Coppedge		(580) 371-9911	Johnston911@sbcglobal.net	Johnston County Sheriff's Department		110 North Capitol	Tishomingo	73460
Kay	Margie Tebow	Sherri Bowers	(580) 767-0300	BowersL@poncacityok.com	Ponca City Police Department		200 E Oklahoma Ave	Ponca City	74601
Kay	Barbara White		(580) 363-5490	BPD_white@hotmail.com	Blackwell Police Department		224 W Blackwell Ave	Blackwell	74631
Kay	Kirk Henderson	Scott Dark	(580) 628-4151	tonkpolicechief@cableone.net	Tonkawa Police Department		110 E NOC Drive	Tonkawa	74653
Kay	Jody	No 911	(580) 362-2517		Kay County Sheriff's Office		110 S Maple	Newkirk	74647
Kingfisher	Teresa Jones	Dennis 375-4377	(405) 375-4242		Kingfisher County Sheriff Department		119 S Main St	Kingfisher	73750
Kiowa	Dale Uptergrove	Kelly Mackey	(580) 562-4882	kelly@swoda.org	Hobart Police Department		800 S. Main Street	Hobart	73651
Latimer	Angela		(918) 465-2161	AngelEyes_4911@yahoo.com	Latimer County Sheriff		111 N Central	Wilburton	74578

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Le flore	Shavon Adams	Jim Tiffée		JamesTiffée@yahoo.com	Le Flore County E9-1-1		100 S Broadway	Poteau	74953
Leflore	BJ Smith		918-647-8620	Chief@Poteau-OK.com	Poteau Police Department				
Leflore	Eric Helms		918-436-2476	BanditChaser207@yahoo.com	Pocola Police Department				
Lincoln	Kevin Towler	Jack Hawley	(405) 258-1460		Chandler Police Department		414 Manvel	Chandler	74834
Logan		Johnny Irons	405-234-2264x138	jirons@acogok.org	Guthrie		306 W. Oklahoma Ave.	Guthrie	73044
Love	Sheritha Renteria	Nikki Cullwell	(580) 276-3150	LoveCounty2002@sbcglobal.net	Love County Sheriff Department		408 W Chickasaw St	Marietta	73448
Major	Tom Schafer	Sherri Robinson	(580) 227-4471	MCSheriff@NWT.tec.ok.us	Major County Sheriff's Office		500 E Broadway	Fairview	73737
Marshall	Donny Raley	Busy Signal	(580) 795-2221	info@mcso-ok.org	Marshall County Sheriff's Office		207 N 4th St	Madill	73446
Mayes	Melvin Smith		(918) 825-1212		Pryor Police Department		214 S Mill St	Pryor	74361
Mayes	Brandon Hawkins		(918) 825-6825		Mayes Emergency Services Trust Authority		4 Redden St	Pryor	74361
McClain	Randy Rable	David Brown	(405) 527-3121		McClain County 911	PO Box 922	1515 N. Green Avenue	Purcell	73080
McClain	David Brown		(405) 485-9391	HankWeber@yahoo.com	Blanchard Police Department		117 W Broadway	Blanchard	73010

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Agency Contacts									
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McClain		Johnny Irons	405-234-2264x138	jirons@acogok.org	Newcastle		901 N Carr Dr	Newcastle	73065
Mcintosh	Chad French	Wesley Dawson	(918) 689-2172	EufaulaPD@sbcglobal.net	Eufaula Police Department		107 McKinley	Eufaula	74432
Murray	Darin Rogers		(580) 622-2448		Murray County Sheriff		700 W 10th St	Sulphur	73086
Muskogee	Tommy Knight	Capt Stephanie Foster	(918) 680-3159	Sfoster@muskogeePD.org	Muskogee Police Department		112 S 3rd St	Muskogee	74401
Noble	Charlie Hanger		(580) 336-3517	CHanger10@sbcglobal.net	Noble County Sheriff	PO Box 5	300 Courthouse Dr	Perry	73077
Noble	Richard Williams	Mike Thomas	(580) 336-4438		Perry Police Department		312 N 8th St	Perry	73077
Nowata	Jim Hallett		(918) 273-2287		Nowata County Sheriff's Department		229 N Maple St	Nowata	74048
Okfuskee	Ed Smith Jr.	Mary Harris	(918) 623-1234	mtmsolutions@swbell.net	e-mail		502 W Broadway St	Okemah	74859
Oklahoma		Johnny Irons	405-234-2264x138	jirons@acogok.org	Bethany		67 NW 36th Street	Bethany	73008
Oklahoma		Johnny Irons	405-234-2264x138	jirons@acogok.org	Choctaw		13240 NE 23rd Street	Choctaw	73020
Oklahoma		Johnny Irons	405-234-2264x138	jirons@acogok.org	Del City		2800 Epperley Drive	Del City	73115
Oklahoma		Johnny Irons	405-234-2264x138	jirons@acogok.org	Edmond		100 E. 1st Street	Edmond	73083

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Agency Contacts									
County	Initial Contact Name	Survey Respondent Name	Phone Number	Email	PSAP	PO Box or Mailing Address	Address	City	Zip Code
Oklahoma		Johnny Irons	405-234-2264x138	jirons@acogok.org	Midwest City		100 N. Midwest Blvd	Midwest City	73104
Oklahoma		Johnny Irons	405-234-2264x138	jirons@acogok.org	Nichols Hills		6407 Avondale Drive	Nichols Hills	73116
Oklahoma		Johnny Irons	405-234-2264x138	jirons@acogok.org	Tinker AFB		3680 A Avenue	Tinker AFB	
Oklahoma		Johnny Irons	405-234-2264x138	jirons@acogok.org	The Village		2304 Manchester Drive	The Village	73102
Oklahoma		Johnny Irons	405-234-2264x138	jirons@acogok.org	Warr Acres		4801 N. Reeves Drive	Warr Acres	73122
Oklahoma		Johnny Irons	405-234-2264x138	jirons@acogok.org	Oklahoma County		201 N. Shartel Avenue	Oklahoma City	73102
Oklahoma		Johnny Irons	405-234-2264x138	jirons@acogok.org	EMSA		100 N. Midwest Blvd	Midwest City	73104
Oklahoma		Lucien Jones	405-297-2443		Oklahoma City		715 Robert S Kerr (4600 N. Martin Luther King Blvd)	Oklahoma City	73102
Okmulgee	Robin Young		(918) 759-2385		Okmulgee County 9-1-1		315 W 8th St	Okmulgee	74447

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Agency Contacts									
County	Initial Contact Name	Survey Respondent Name	Phone Number	Email	PSAP	PO Box or Mailing Address	Address	City	Zip Code
Okmulgee	Chief Aaron Graffman		(918) 652-3106	HPDDisp1@yahoo.com	Henryetta Police Department		125 S 4th St	Henryetta	74437
Osage	Janeen Stuart		(918) 287-4911	JRStuart@sbcglobal.net	Osage County Enhanced 9-1-1		121 E 6th St	Pawhuska	74056
Ottawa	Pat Dale		(918) 541-2319		Ottawa County 9-1-1		129 5th St NW	Miami	74354
Pawnee	James Novotny		(918) 762-6471		Pawnee County Sheriff's Office		510 Illinois	Pawnee	74058
Payne	Chief Meyers	Bruce McDougal 405-372-4171	(918) 225-1212	T.Brannon@hotmail.com	Cushing Police Department	PO Box 311	100 Judy Adams Blvd	Cushing	74023
Payne	Chief Hensley		(405) 547-2855		Perkins Police Department - Iowa Tribe		120 N Main St	Perkins	74059
Payne	Bruce McDougal		(405) 742-8251	BMcDougal@stillwater.org	Payne County Sheriff's Department		723 S. Lewis Street	Stillwater	74074
Pittsburg	Sue Watkins		(918) 423-5655		McAlester EOC		1210 N West St	McAlester	74501
Pittsburg	Jim Lyles	Janet (supervisor)	(918) 423-1212		Pittsburg Sheriff's Office		1210 NW Street	McAlester	74501
Pontotoc	Bennie Cope		(580) 436-8016	Bennie.Cope@adaok.com	Pontotoc County Ada 911 Ok	231 S Townsend St	210 W. 13th	Ada	74820
Pottawatomie	Don Lynch		(405) 273-2121	Dlynch@shawneeOk.org	Shawnee Police Department		16 W 9th St	Shawnee	74801

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County	Initial Contact Name	Survey Respondent Name	Phone Number	Email	PSAP	PO Box or Mailing Address	Address	City	Zip Code
Pottawatomie	Mary Zimmerman	Melvin Potter	(405) 273-5897	Mp48@allegiance.tv	Pottawatomie County Sheriff's Office		114 N Broadway Ave	Shawnee	74801
Pottawatomie	Shelley Underwood	Dwight Wise	(405) 598-9302	911Info@tecumsehOK.com	Pottawatomie County E9-1-1 Emergency Telephone Authority	114 N. Broadway Street	109 W Washington	Tecumseh	74873
Pushmataha	Elvin Flood	No 911 Equipment Ringdown	(580) 298-2475	CityofAntlers@hotmail.com	Pushmataha County Sheriff		207 SW 3rd St	Antlers	74523
Pushmataha	Dwayne Morgan	Joel Taylor 580-271-0507	(580) 298-5635	CityofAntlers@hotmail.com	Antlers Police Department		100 SE 2nd St	Antlers	74523
Rogers	Bob Anderson	Pam Rue 918-341-3535	(918) 341-3086	Pam.Rue@RogersCoSheriff.com	Rogers County Sheriff's Office		214 S. Missouri	Claremore	74017
Seminole	Tommy Arnold		(405) 382-2448		Seminole County 9-1-1 Agency		900 N Harvey Rd	Seminole	74868
Sequoyah	Tiffany Harrell	Stacy in Dispatch	(918) 775-5935	SequoyahCounty911@diamondnet.us	Sequoyah County 9-1-1		120 E Chickasaw Ave	Sallisaw	74955
Sequoyah	Ellen Young	911 Answered at County	(918) 775-4141		Sallisaw Police Department		101 W Chickasaw Ave	Sallisaw	74955
Sequoyah	Lisha Allen		(918) 427-3296		Muldrow Police Department		100 S Main	Muldrow	74948
Stephens	Sgt Riley	Officer Norton	(580) 255-2112	Patrick@cityofduncan.com	Stephens County Communications Center		708 W Willow	Duncan	73534

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Agency Contacts									
County	Initial Contact Name	Survey Respondent Name	Phone Number	Email	PSAP	PO Box or Mailing Address	Address	City	Zip Code
Stephens	Capt. Jay Evans	x107	(580) 470-2092		Duncan City Police Department		18 S 7th St	Duncan	73533
Texas	Rita Hill		(580) 338-6525		Guymon Police Department		906 NW 5th St	Guymon	73942
Tillman	Rick Guill		(580) 335-7503		Frederick Police Department		1200 South Main St	Frederick	73542
Tulsa	Vicki Atchley	Terry Baxter 596.9257	(918) 596-7367		City of Tulsa 911 Center		911 Civic Center	Tulsa	74103
Tulsa	Greg Fisher	Vicki Atchley	(918) 246-2437	Tbaxter@ci.tulsa.ok.us	Tulsa Public Safety Response Center-County		911 Civic Center	Tulsa	74103
Tulsa	Vicki Atchley	Terry Baxter 596.9257	(918) 596-9226	Tbaxter@ci.tulsa.ok.us	Tulsa Public Safety Response Center-City		911 Civic Center	Tulsa	74103
Tulsa	Alice Hamons		(918) 396-2424		Skiatook Police Department	PO Box 299	220 S Broadway St	Skiatook	74070
Tulsa	Charlotte Huck	fax 918.371.1005	(918) 371-1000		Collinsville Police Department	PO Box 730	1023 W Center	Collinsville	74021
Tulsa	Bill Allen		(918) 376-2244	BillAllen@cityofowasso.com	Owasso Police Department		111 N Main St	Owasso	74055
Tulsa	Paul Rinkel		(918) 299-6311		Jenks Police Department		211 N Elm St	Jenks	74037
Tulsa		Rosie Andrews	(918) 322-8110		Glenpool Police Department	PO Box 70	140 W 141st St	Glenpool	74033
Tulsa	Lt Greg Fisher	918-246-2537	918-245-8777		Sand Springs Police Department	P.O. Box 338	100 E. Broadway Street	Sand Springs	74063

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Agency Contacts									
County	Initial Contact Name	Survey Respondent Name	Phone Number	Email	PSAP	PO Box or Mailing Address	Address	City	Zip Code
Tulsa	Lisa Thomas		(918) 366-8294	Lthomas@bixby.com	Bixby Police Department		116 W Needles Ave	Bixby	74008
Tulsa	Steve Bradley		(918) 451-8348		Broken Arrow Police Department		2302 S 1st Place	Broken Arrow	74012
Wagoner	Judy Elliott	918-485-7728	(918) 485-3124	JudyE911@gmail.com	Coweta Police Department		212 N Broadway St	Coweta	74429
Wagoner	Earl Hoffman	918-623-1234	(918) 485-5511		Wagoner Police Department		105 S Casaver Ave	Wagoner	74467
Washington	Linda Herndon	Mike Richardson	918-338-4020	mgrichar@cityofbartlesville.org	Bartlesville Police Department		100 E. Hensley Blvd.	Bartlesville	74003
Washita	Gary Coburn		(580) 832-2121		Cordell Police Department		105 W Main St	Cordell	73632
Washita	Ron Mazurek		(580) 832-2370		Washita County Sheriff's Office		215 E 1 st	Cordell	73632
Woods	Jennifer Barnett	John Farris c 580.829.3085	(580) 327-6201	xChief04@yahoo.com	Woods County Enhanced 9-1-1	PO BOX 386	407 Government St	Alva	73717
Woodward	Harvey Rutherford	Shawn Barnett	(580) 256-2280	Sbarnett@cityofwoodward.com	Woodward Police Department		1219 8th St	Woodward	73801
Woodward	Jennifer Bradley		(580) 256-3264	A431784@gmail.com	Woodward County Sheriff's Office		1600 Main	Woodward	73801

Table 1: PSAP Contact Information

15.2 Appendix B – Oklahoma Basic Service Tariff Rates

Oklahoma Carriers					
Carrier	Local Service (Res.) Monthly Rate	Tariff Date	Carrier	Local Service (Res.) Monthly Rate	Tariff Date
AT&T Oklahoma	\$14.00-\$17.00	7/1/2007	OK Comm Sys Inc/TDS	\$17.20	7/19/2003
Atlas	\$14.35	8/1/2007	Oklahoma Windstream	\$13.75 - \$15.00	7/28/2007
Beggs Telephone	\$10.75 (Residential) \$13.50 (Business)	As of 10/11/2007	Panhandle Telecommunications Systems, Inc.	\$16.15	10/15/2004
Bixby/Bixby Phone Co	\$16.40	5/4/2007	Pottawatomie Telephone Co.	\$14.80-\$16.85	9/19/2003
Central OK	No basic service tariff (Intrastate access only)		Salina-Spavinaw	\$16.15	6/21/2007
Cherokee	\$10.25	9/25/2003	Santa Rosa Telephone	\$9.00	12/15/2006
Chickasaw	\$12.75	6/23/2005	Shidler	\$17.95 (Purple Plan) \$19.95 (Gold Plan)	4/11/2007
Cimarron	\$8.75	9/19/2003	SW OK Tele Co	\$8.25 - \$9.25	11/7/1994
Cross	\$12.25	4/11/2007	TDS Telecom (SEE Mid America)	\$12.50-\$15.25	3/28/2005
Dobson	\$11.85	8/22/2007	Terral	\$12.00 (Resident–No Touchtone) \$14.00 (Resident–With Touchtone) \$16.50 (Business)	As of 10/11/2007
Grand	\$12.10	12/19/2001	Totah		11/6/2003
Hinton	\$12.50	11/6/2003	United Telephone Association, Inc.	\$4.50	10/1/1993
Kanokla	\$5.45 - \$7.45	11/6/2003	Valliant	\$10.40	11/6/2003
Lavaca d/b/a Pinnacle - SEE Pinnacle	\$8.65	5/4/2007	Windstream Communications Southwest	\$15.66 - \$17.42	5/23/2007
McLoud	\$11.25 - \$17.85	7/26/2007	Windstream OK	\$13.75 - \$15.00	7/28/2007
Medicine Park Tele	\$11.00	5/4/2007	Wyandotte/TDS	\$17.65	1/27/2005
Mid America/TDS Telecom	\$12.50-\$15.25	3/28/2005			

Table 2: Oklahoma Basic Service Tariff Rates

Attachment 1

AT&T

LOCAL EXCHANGE TARIFF (CT)

Cause No. FUD 200500142 2nd Revised Sheet 3
 Order No. 509813 Replacing 21st Revised Sheet 3
 Tracking No. 08-07-17074

3. EXCHANGE RATES

3.1 Business and Residence Exchange Access Line Rates, Per Line (1)

Schedule	Classification of Exchanges Total # of EAM's Originating (5)	Business Access Line (4)		Residence Access Line (2)
		Two-way or 1-Way (6)	911 or Inward Only	
1 (3) 1	0 to 1500	\$22.60 25.00	-- \$20.60	\$11.37 14.00(CR)
2 (3) 2	1501 to 5000	24.60 27.00	-- 23.13	11.82 14.50(CR)
3 (3) 3	5001 to 20000	24.60 28.00	-- 24.25	12.37 15.50(CR)
4 (3) 4	20001 -50000	32.60 35.00	-- 31.04	13.22 15.75(CR)
5 (3) 5	50001 to 100000	32.60 35.00	-- 31.77	13.52 16.25(CR)
METROPOLITAN EXCHANGES				
6 (3) 6	100001 to 500000	38.60 41.00	-- 38.4	14.87 17.00(CR)
7 (3) 7	500001 and above	41.73 44.12	-- 41.73	15.49 17.00(CR)

(1) In addition, apply appropriate fees per line as found in Section 2.6, 2.7 and 2.9 of this Tariff.
 (2) For lifeline Service customers qualifying under Section 3.3 of this Tariff, reduce the exchange access line rate by an amount equal to the federal End User Common Line (EUCL) charge for residential service. See Sections 3.6, and 3.8.C. for other applicable reductions.
 (3) Obsolete--these rates are applicable to existing installations with rotary service at existing locations for existing customers.
 (4) Term Pricing Plans described in Section 2.10 of this tariff are available to customers in exchange classifications 1, 2, 3, 4, 5, 6 and 7.
 (5) See General Exchange Tariff, Tab 42 - Southwestern Bell CompleteLink, for additional discount information.
 (6) See General Exchange Tariff, Tab 43 - Southwestern Bell SimpleLink, for additional discount information.

Issued: June 29, 2007 Effective ~~March 1, 2007~~ July 1, 2007

By: DONALD E. CAIN, President - Oklahoma
 Southwestern Bell Telephone L.P., d/b/a AT&T Oklahoma
 Oklahoma City, Oklahoma

APPROVED
 JUL 1 2007
 DIRECTOR OF
 PUBLIC UTILITIES

Attachment 2

Atlas

ATLAS TELEPHONE COMPANY
BIG CABIN, OKLAHOMA

SECTION 6
3rd Revised Page 2
Replacing 2nd Revised Page 2

TARIFF

LOCAL EXCHANGE SERVICE

I. GENERAL (Continued)

B. Application of Business and Residential Rates (Con't)

A detached structure when strictly a part of the residence on the same premises and is not used as a place of business.

II. LOCAL EXCHANGE SERVICE RATES

A. Monthly Local Exchange Service Rates(1)

Exchange/ EAS Exchange(s)	(NPA-NXX)	Business Access Line	Residence Access Line	Semi-Public Coin Access Line	
Big Cabin	(918)-783	\$ 17.60	\$ 14.35	\$ 23.25	CR
Bluejacket Welch	(918)-784	\$ 17.60	\$ 14.35	\$ 23.25	CR
Welch Bluejacket	(918)-788	\$ 17.60	\$ 14.35	\$ 23.25	CR
Exchange/ EAS Exchange(s)	(NPA-NXX)	Obsolete Business Access Line	Obsolete Residence Access Line	Obsolete Semi-Public Coin Access Line	
Big Cabin	(918)-783	\$ 15.60	\$ 12.35	\$ 21.25	CR
Bluejacket Welch	(918)-784	\$ 15.60	\$ 12.35	\$ 21.25	CR
Welch Bluejacket	(918)-788	\$ 15.60	\$ 12.35	\$ 21.25	CR

(1) Pursuant to RM 930000090, Order No. 380024, Touch Tone is a part of basic service. The combined offering will be the standard service offering for basic service. Obsolete service is limited to existing customers at existing locations who do not currently subscribe to Touch Tone. The Obsolete service rate will continue to apply until the customer changes, adds or moves existing service arrangements at which time the Residence/Business Access Line rate will apply.

Issued By: Barbara A. Summa, President
Effective: August 1, 2007
Authorized By: 17 O.S. §137

APPROVED

AUG 01 2007

**DIRECTOR OF
PUBLIC UTILITIES**

Attachment 3

Bixby

Bixby Telephone Company OCC Tariff No. 3
 Applies to All Oklahoma Exchanges Cancels Third Revised Sheet No. 20-1
Second Revised Sheet No. 20-1

LOCAL EXCHANGE ACCESS SERVICE

20. Rates and Charges
 All the rates and charges for the services offered in this tariff are shown in this section. Reference is made for each rate element to the appropriate tariff paragraph where the application of the service is described.

20.1 RESERVED FOR FUTURE USE

<u>Payment Related Charges</u>	Rate	Source
(A) <u>Payment Related Charges</u>		
(1) Deposit if Required Per End User	Two Months Estimated Toll Chg. and One Month Local	2.4.1(A)
(2) NSF Check Charge Per Check	\$25.00	2.5.1(A) (2)
(3) Late Payment Charge applied to past due balance	1.5%	2.5.1(A) (2)

20.3 Access Ordering, Service Connection, Move and Change Charges

(A) <u>Access Order Charge</u>		
(1) Records Change Charge Per Order	\$ 7.50	3.4(A)
(2) Service Order Charge Per Order	\$10.00	3.4(B)
(3) Line Connection Charge Per Connection	\$ 6.75	3.4(C)
(4) Premise Visit Charge	\$14.50	3.4(D)

20.4 RESERVED FOR FUTURE USE

<u>LOCAL EXCHANGE ACCESS SERVICE</u>	Rate	Source
(A) Local Exchange Access Service -		
(1) Residential Service Per Access Line (1)	\$16.40 (2) (3)	5.6 (A) CR
(2) Business Service (Including PABX and Key System Trunks) Per Access Line (1)	\$29.15 (2) (3)	

APPROVED

SEP 6 4 2006

Legal Authority: 17 O.S. §137
 Issued: June 30, 2006
 Issuing Officer: Bob Rozell, Chief Financial and Operating Officer

Date Effective: September 1, 2006
 DIRECTOR OF PUBLIC UTILITIES

Attachment 4

Cherokee

CHEROKEE TELEPHONE COMPANY
Local Exchange Tariff

SECTION 1
1st Revised Page 4
Replacing Original Page 4

LOCAL EXCHANGE SERVICE

III. SCHEDULE OF RATES AND CHARGES

**A. Residence Monthly Local Exchange Access Line Rates
(1)**

<u>Exchange</u>	<u>1-Party</u>	
Achille	\$10.25	CR
Arpelar	\$10.25	
Atwood	\$10.25	
Bokchito	\$10.25	
Calera	\$10.25	
Cartwright	\$10.25	
Colbert	\$10.25	
Kemp	\$10.25	
Stuart	\$10.25	
Yuba	\$10.25	CR

NOTES:

- (1) Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.

Effective: October 1, 1995
Authorized By: 17 O.S. §137 (Supp. 1986)
Issued By: James O. Young, President

APPROVED
OCT 01 1995
DIRECTOR OF PUBLIC UTILITIES

Attachment 5

Chickasaw

CHICKASAW TELEPHONE COMPANY
Local Exchange Tariff

SECTION 1
2nd Revised Page 4
Replacing 1st Revised Page 4

LOCAL EXCHANGE SERVICE

III. SCHEDULE OF RATES AND CHARGES

A. Residence Monthly Local Exchange Access Line Rates (1)

	<u>1-Party</u>	
All Exchanges	\$12.75	CR

(1) Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.

Effective: June 1, 1997
Authorized By: 17 O.S. §137 (Supp. 1996)
Issued By: Mr. Sonny Bright, President

Attachment 6

Cimarron

CIMARRON TELEPHONE COMPANY
Local Exchange Tariff

SECTION 1
2nd Revised Page 4
Replacing 1st Revised Page 4

LOCAL EXCHANGE SERVICE

III. SCHEDULE OF RATES

A. Residence Monthly Local Exchange Access Line Rates

	<u>1 - Party(3)</u>	<u>1-Party Obsolete(4)</u>	
Blackburn(1)	\$ 8.75	6.75	CR
Hallet(1)(2)	8.75	6.75	
Jennings(1)(2)	8.75	6.75	
Mannford(1)(2)	8.75	6.75	
Mannford East(1)(2)	8.75	6.75	
Maramec(1)	8.75	6.75	
Osage(1)(2)	8.75	6.75	
Prue(1)(2)	8.75	6.75	
Skedee(1)	8.75	6.75	
Keystone(1)(2)	8.75	6.75	CR

- (1) Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.
- (2) The Hallet, Jennings, Mannford, Mannford East, Osage, Prue and Keystone Exchanges are included in the Tulsa Wide Area Calling Plan (WACP), for a listing of exchanges included in the seven digit-dialed WACP and the additional WACP rate additive refer to the Southwestern Bell Telephone Company Long Distance Message Telecommunications Service Tariff.
- (3) Pursuant to RM 930000090, Order No. 380024, Tone Dialing Service is a part of basic service. The combined offering will be the standard service offering for basic service.
- (4) Pursuant to RM 930000090, Order No. 380024, Obsolete service is limited to existing customers at existing locations who do not currently subscribe to Tone Dialing Service. The obsolete service rate will continue to apply until the customer changes, adds or moves existing service arrangements at which time the 1-Party service rate will apply.

Issued By: Gene Baldwin, General Manager & E.V.P.
Authorized By: 17 O.S. (Supp. 1995) §137
Effective: December 1, 1996

Attachment 7

Cross

CROSS TELEPHONE COMPANY
Local Exchange Tariff

SECTION 1
2nd Revised Page 4
Replacing 1st Revised Page 4

LOCAL EXCHANGE SERVICE

III. SCHEDULE OF RATES AND CHARGES

A. Residence Monthly Local Exchange Access Line Rates

	<u>1-Party</u>	<u>Trunk Hunting</u>	
All Exchanges (1) (2)	\$12.25	\$16.50	CR

- (1) Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.
- (2) Tone Dialing Service is a part of basic service, the combined offering will be the standard service offering for basic service. Customers who do not currently subscribe to Tone Dialing Service will not be required to subscribe until the customer changes service or moves to another location.

Authorized By: 17 O.S. §137 (Supp. 1995)
 Issued By: V. David Miller, President
 Effective: August 1, 1996

DIRECTOR OF
PUBLIC UTILITIES

Attachment 8

Dobson

DOBSON TELEPHONE COMPANY
Local Exchange Tariff

SECTION 1
2nd Revised Page 4
Replacing 1st Revised Page 4

LOCAL EXCHANGE SERVICE

III. SCHEDULE OF RATES AND CHARGES

A. Residential Monthly Local Exchange Access Line Rates (1) (2)
Exchange 1- Party

Camargo	\$11.85	CR
Cheyenne	11.85	
Erick	11.85	
Leedey	11.85	
Reydon	11.85	
Roger Mills	11.85	
Sweetwater	11.85	
Taloga	11.85	
Vici	11.85	CR

B. Obsolete Residential Monthly Local Exchange Access Line Rates
(3)

<u>Exchange</u>	<u>1- Party</u>	
Camargo	\$10.85	CR
Cheyenne	10.85	
Erick	10.85	
Leedey	10.85	
Reydon	10.85	
Roger Mills	10.85	
Sweetwater	10.85	
Taloga	10.85	
Vici	10.85	CR

- (1) Pursuant to RM 930000090, Order No. 380024, Tone Dialing is part of basic service. The combined offering will be the standard service offering for basic service.
- (2) Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.
- (3) Obsolete service is limited to existing customers at existing locations who do not currently subscribe to Tone Dialing. Obsolete services will apply until the customer changes service or moves to another location.

APPROVED

Authorized By: 17 O.S. §137 (Supp. 2000)

AUG 01 2001
Effective: 8-1-2001

DIRECTOR OF
PUBLIC UTILITIES

Attachment 9

Grand

GRAND TELEPHONE COMPANY
 P.O. BOX 308
 JAY, OK 74346-0308

Local Telephone Service

Territory Offered: All exchanges of the Company, as delineated on maps filed with the Commission.

Applicability: Available to all class and grades of service, subject to availability of facilities.

Business

<u>Exchange</u>	<u>1-Party</u>	<u>Key System Trunk</u>
Jay/Disney	\$15.35	1 1/2 x 1 party

Residence

<u>Exchange</u>	<u>1-Party</u>
Jay/Disney	\$12.10

APPROVED
 SEP 01 1995
 DIRECTOR OF
 PUBLIC UTILITIES

Effective Date: September 1, 1995
 Tariff Authority By: 17 O.S. 1991 § 137

J. L. Houck
 Issued By: J.L. Houck, Executive Vice-President./General Manager

Attachment 10

Hinton

HINTON TELEPHONE COMPANY
Hinton, Oklahoma

5th Revised Sheet 1
Replacing 4th Revised Sheet 1

Applies to the exchanges of Cedar Lake (1), Colony, Eakley, CT
Hinton/Hydro and Lookeba

STANDARD RATE SCHEDULE Monthly Recurring Charges

Business One Party Access(2)	\$ 15.50
Residential One Party Access(2)	\$ 12.50
Pay Station(2)	\$ 16.50
Obsolete Business One Party Access (3)	\$ 11.50
Obsolete Residential One Party Access (3)	\$ 8.50
Obsolete Pay Station(3)	\$ 12.50

- (1) The Cedar Lake exchange is included in the Oklahoma City Wide Area Calling Plan (WACP). The interim WACP rate additives of \$26.92 for business and \$4.48 for residence is in addition to the one party access line rate as also referenced in Southwestern Bell's Long Distance Message Telecommunications Service Tariff.
- (2) Digitone Dialing is a part of basic service, the combined offering will be the standard service offering for basic service.
- (3) Obsolete service is limited to existing customers at existing locations who do not currently subscribe to Digitone Dialing. Obsolete service will apply until the customer changes service or moves to another location.

Effective: 5-1-97 Authorized By: 17 O.S. Supp. 1996, §131

APPROVED
MAY 01 1997
DIRECTOR OF PUBLIC UTILITIES

Attachment 11

Kanokla

THE KANOKLA TELEPHONE ASSOCIATION, INC. OCC Tariff No. 3
 Applies to All Oklahoma Exchanges Cancels All Previous Local Tariffs Sheet No. 20-2
Sheet No. Various

LOCAL ACCESS SERVICE

20. Rates and Charges

20.5 Local Exchange Access Service

	Residence	Business	Source
(A) Braman (a)	\$5.45	\$ 9.20	5.6
Capron (b)	\$6.20	\$ 9.20	5.6
Goltry	\$5.95	\$ 9.20	5.6
Jet	\$5.45	\$ 9.20	5.6
Manchester (c)	\$5.70	\$ 9.20	5.6
South Haven (d)(i)	\$7.20	\$10.20	5.6
Bluff City (e)(i)	\$5.70	\$ 8.70	5.6
Waldron (f)(i)	\$5.70	\$ 8.70	5.6
Hardtner (g)(i)	\$6.70	\$ 9.70	5.6
South Caldwell (h)(i)	\$7.45	\$12.45	5.6

- (a) Extended Ares Service (EAS) provided to South Haven.
- (b) EAS provided to Alva, Burlington, Hardtner and Kiowa.
- (c) EAS provided to Waldron and Wakita.
- (d) EAS provided to Braman and Wellington.
- (e) EAS provided to Freeport and Danville.
- (f) EAS provided to Manchester.
- (g) EAS provided to Kiowa and Capron.
- (h) EAS provided to Corbin and Renfrow.
- (i) Rates applicable to subscribers located in Oklahoma but served by the central office in Kansas.

Cause No.: 950000400
 Order No.: 407642
 Effective Date: December 10, 1996
 Issuing Officer: Ronald D. Frazier, President
 The KanOkla Telephone Association, Inc.

Attachment 12

Lavaca dba Pinnacle

LAVACA TELEPHONE COMPANY
 dba PINNACLE COMMUNICATIONS
 P.O. Box 230
 Lavaca, Arkansas 72941

1st Revised Sheet 1
 Replacing Original Sheet 1

Applies to the Panama and Shady Point Exchanges

STANDARD RATE SCHEDULE Monthly Recurring Charges

Business One Party Access	\$ 11.15	(CR)
Residence One Party Access	\$ 8.65	(CR)

Effective Date:	December 1, 1999
Tariff Authorized By:	17 O.S. Supp 1986 §137
Issued By:	Keith Gibson, President

APPROVED

DEC 01 1999

DIRECTOR OF
 PUBLIC UTILITIES

Attachment 13

McLoud

MCLOUD TELEPHONE COMPANY
Local Exchange Tariff

SECTION 1
3rd Revised Page 4
Replacing 2nd Revised Sheet 4

LOCAL EXCHANGE SERVICE

III. SCHEDULE OF RATES AND CHARGES

**A. Residence Monthly Local Exchange Access Line Rates
(1) (2)**

<u>Exchange</u>	<u>1-Party</u>	
McLoud (3)	\$11.25	CR
Newalla (3)	\$17.85	
Stella (3)	\$17.85	CR

B. Obsolete Residential Monthly Local Exchange Access Line Rates (4)

McLoud (3)	\$10.25	CR
Newalla (3)	\$17.85	
Stella (3)	\$17.85	CR

NOTES:

- (1) Pursuant to RM 930000090, Order No. 380024, Tone Dialing is part of basic service. The combined offering will be the standard service offering for basic service.
- (2) Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.
- (3) The McLoud, Newalla and Stella exchanges are included in the Oklahoma City Wide Area Calling Plan (WACP). For a listing of exchanges included in the seven digit-dialed WACP and the additional WACP rate additive refer to the Southwestern Bell Telephone Company Long Distance Message Telecommunications Service Tariff.
- (4) Obsolete service is limited to existing customers at existing locations who do not currently subscribe to Tone Dialing. Obsolete services will apply until the customer changes service or moves to another location.

Authorized By: 17 O.S. §137 (Supp. 2000)

APPROVED
Effective ~~8-1-2001~~ ^{Aug 01 1999} *DR*

**DIRECTOR OF
PUBLIC UTILITIES**

Attachment 14

Medicine Park

MEDICINE PARK TELEPHONE COMPANY
 P.O. Box 171
 Medicine Park, Oklahoma 73557

4th Revised Sheet 1
 Replacing 3rd Revised Sheet 1

Applies to All Exchanges

STANDARD RATE SCHEDULE

Monthly Recurring Charges

The following rate schedule shall apply to all exchanges of
 Medicine Park Telephone:

Business One Party Access	\$ 15.00	CR
Residential One Party Access	\$ 11.00	CR
Foreign Exchange Service	\$ 30.00	
	Per month plus charge made by Southwestern Bell Telephone Company and local loop charge depending on distance from central office, \$2.80 a mile or part thereof.	
Pay Stations	\$ 17.50	Per month
Extra Listing	\$.50	Per month
Alarm Circuit	\$ 5.00	Per month
Foreign Listing	\$ 1.00	Per month

¹ The Medicine Park Exchange is included in the Lawton Wide Area Calling Plan (WACP), for a listing of exchanges included in the seven digit-dialed WACP and the additional WACP rate additive refer to the Southwestern Bell Telephone Company Long Distance Message Telecommunications Service Tariff.

Effective Date: April 1, 2005
 Tariff Authorized by: 17 O.S. §137
 Issued by: Edward A. Hilliary, Jr., President

APPROVED
 APR 1 2005
 DIRECTOR OF
 PUBLIC UTILITIES

Attachment 15

Mid-America

GENERAL EXCHANGE TARIFF

MID-AMERICA TELEPHONE, INC.
d/b/a TDS Telecom/Mid-America Telephone
Oklahoma

Section 3
 Original Sheet 1

LOCAL EXCHANGE SERVICE

A. EXCHANGE RATES

1. Class of Service

1-Party Access Line

Rates Per Month

<u>EXCHANGE</u>	<u>RESIDENCE</u>	<u>BUSINESS</u>	<u>KEY TRUNK</u>	<u>PBX Trunk</u>
Bromide	\$12.75	\$15.00	\$14.00	
Fittstown	\$15.25	\$18.75	\$17.75	\$23.00
Hennepin	\$12.50	\$14.50	\$13.50	
Stonewall	\$15.25	\$18.75	\$17.75	\$23.00

[Faint, illegible stamp or signature]

ISSUED: January 27, 2005
 CAUSE NO.: PUD 200500050
 BY: Paul E. Pederson, Vice - President

EFFECTIVE: March 28, 2005

Attachment 16

Oklahoma Communication Systems, Inc.

GENERAL EXCHANGE TARIFF

OKLAHOMA COMMUNICATION SYSTEMS, INC. Section 4
 d/b/a TDS Telecom/Oklahoma Communication Systems, Inc. Seventh Revised Sheet 4
 Oklahoma Cancels Sixth Revised Sheet 4

LOCAL EXCHANGE SERVICE

EXCHANGE NAMES: Choctaw **
 Jones **

C. LOCAL EXCHANGE ACCESS LINE RATES - METRO

Rates listed below do not include telephone instrument.

	Rate per Month	EAS + Charge	Rate Per + Month	S & E Code	
BUSINESS SERVICE					
Individual Line	\$30.00	\$14.05	\$44.05	BL	(CR)
Key Line	36.50	17.55	54.05	TKKSB	
Business Trunk	43.10	20.95	64.05	TKCS	(CT)
RESIDENCE SERVICE					
Individual Line	\$17.30	\$7.65	\$24.95	RI	
Key Line	20.75	9.55	30.30	TKKSR	(CR)

** The monthly rates for Local Exchange Access are in addition to a Wide Area Calling Plan (WACP) rate additive or subtractive for the appropriate exchange. This rate can be found in Southwestern Bell Long Distance MTS tariff of which Oklahoma Communication Systems, Inc., is a concurring carrier.

APPROVED

JUL 19 2003

**DIRECTOR OF
 PUBLIC UTILITIES**

ISSUED: July 18, 2003
 CAUSE NO.: PUD 200300420
 BY: Paul E. Pederson, Vice - President

EFFECTIVE: July 19, 2003

E9-1-1 ASSESSMENT AND STRATEGIC PLAN FOR THE STATE OF OKLAHOMA

GENERAL EXCHANGE TARIFF

OKLAHOMA COMMUNICATION SYSTEMS, INC.
 d/b/a TDS Telecom/Oklahoma Communication Systems, Inc.
 Oklahoma

Section 4
 Seventh Revised Sheet 5
 Cancels Sixth Revised Sheet 5

LOCAL EXCHANGE SERVICE

	Rate per Month	Trans. Code	(CT)
EXCHANGE NAMES:			
ACCESS LINE RATES - NON-METRO			
		Adair	
		** Inola	
		** Kellyville	
		** Mounds	
		Cyril	
		** Elgin	
		** Fletcher	
		Gracemont	
		** Union City	
		Verden	
BUSINESS SERVICE			
Individual Line	\$30.00	B1	(CR)
Key Line	36.50	TKKSB	
Business Trunk	43.10	TKCS	(CT) (CR)
Semi-Public	34.55	SPTS	
RESIDENCE SERVICE			
Individual Line	17.30	R1	(CR)
Key Line	20.75	TKKSR	(CR)

** The monthly rates for Local Exchange Access are in addition to a Wide Area Calling Plan (WACP) rate additive or subtractive for the appropriate exchange. This rate can be found in Southwestern Bell Long Distance MTS tariff of which Oklahoma Communication Systems, Inc., is a concurring carrier.

APPROVED

JUL 19 2003

**DIRECTOR OF
 PUBLIC UTILITIES**

ISSUED: July 18, 2003
 CAUSE NO.: PUD 200300420
 BY: Paul E. Pederson, Vice - President

EFFECTIVE: July 19, 2003

Attachment 17

Oklahoma Windstream, Inc.

OKLAHOMA WINDSTREAM, INC.

SECTION 25
First Revised SHEET 2
Cancels Original SHEET 2

25. LOCAL EXCHANGE RATES

25.3 Rates for All Classes of Service

(CT)

A. Schedule of Rates – Residence and Business

(CT)

(RT)

(RT)

<u>Exchange</u>	<u>Residential</u> <u>One Party</u>	<u>Business</u> <u>One Party</u> <u>Rotary</u>	<u>Business</u> <u>One-Party</u> <u>Non-Rotary</u>	<u>Commerical</u> <u>PBX Trunk</u>	<u>Hotel/Motel</u> <u>PBX Trunk</u>	<u>Key</u> <u>System</u>	(AT)
Baron							
(EAS to Stilwell)							
Prior to 2/08/94	\$13.75	\$20.45	\$20.45	\$39.95	\$30.25	\$22.50	
After 02/08/94	\$15.00	\$22.20	\$22.20	\$41.70	\$32.00	\$24.25	
Cameron							
Prior to 2/08/94	\$13.75	\$20.45	\$20.45	\$38.85	\$29.95	\$22.50	
After 02/08/94	\$15.00	\$22.20	\$22.20	\$40.60	\$31.70	\$24.25	
Heavener							
Prior to 2/08/94	\$13.75	\$20.45	\$20.45	\$39.95	\$30.25	\$22.50	
After 02/08/94	\$15.00	\$22.20	\$22.20	\$41.70	\$32.00	\$24.25	
Monroe-Howe							
(EAS to Poteau)							
Prior to 2/08/94	\$13.75	\$20.45	\$20.45	\$39.95	\$30.25	\$22.50	
After 02/08/94	\$15.00	\$22.20	\$22.20	\$41.70	\$32.00	\$24.25	
Poteau							
(EAS to Monroe-Howe)							
Prior to 2/08/94	\$13.75	\$20.45	\$20.45	\$39.95	\$30.25	\$22.50	
After 02/08/94	\$15.00	\$22.20	\$22.20	\$41.70	\$32.00	\$24.25	
Stilwell							
(EAS to Baron)							
Prior to 2/08/94	\$13.75	\$20.45	\$20.45	\$39.95	\$30.25	\$22.50	
After 02/08/94	\$15.00	\$22.20	\$22.20	\$41.70	\$32.00	\$24.25	
Vian							
Prior to 2/08/94	\$13.75	\$20.45	\$20.45	\$39.95	\$30.25	\$22.50	
After 02/08/94	\$15.00	\$22.20	\$22.20	\$41.70	\$32.00	\$24.25	
Wister							
Prior to 2/08/94	\$13.75	\$20.45	\$20.45	\$38.85	\$29.95	\$22.50	
After 02/08/94	\$15.00	\$22.20	\$22.20	\$40.60	\$31.70	\$24.25	(AT)

Notes:

- 1) Rates shown do not include a Company provided instrument.
- 2) Any license, gross receipts, occupation, franchise tax, inspection fee, or any similar form of tax levied by the municipality is to be added to the above rates and billed as a separate item.
- 3) Dual Tone Multi-Frequency Signaling is a part of Basic Local Service pursuant to OCC Order No. 380024, issued on Cause No. RM930000090, dated February 8, 1994. The after 2/8/94 monthly rate above, includes the rate for Push Button Dialing Service. In accordance with Order No. 380024, customers who, prior to 2/8/94, did not subscribe to Push Button Dialing Service are not required to subscribe until the customer changes service or moves to another location.

ISSUED: April 23, 2007
EFFECTIVE: May 23, 2007
ISSUED BY:

Vice President
4001 Rodney Parham Road
Little Rock, AR 72212

CAUSE NO: PUD 200700185

WINDSTREAM OKLAHOMA, INC.

SECTION 25
 Second Revised Sheet 5
 Cancels First Revised Sheet 5

25. LOCAL EXCHANGE RATES (Continued)

25.3 Rates for All Classes of Service (Continued)

A. Schedule of Rates – Residence and Business (Continued)

Exchange	<u>Residential</u> <u>One Party</u>	<u>Business</u> <u>One Party</u>	<u>Commercial</u> <u>PBX Trunk</u>	<u>Hotel/Motel</u> <u>PBX Trunk</u>	<u>Key</u> <u>System</u>
Savanna					
Prior to 2/08/94	\$13.25	\$20.45	\$20.75	\$20.75	\$20.75
After 02/08/94	\$14.50	\$22.20	\$22.50	\$22.50	\$22.50
Smithville					
Prior to 2/08/94	\$13.25	\$20.45	\$20.75	\$20.75	\$20.75
After 02/08/94	\$14.50	\$22.20	\$22.50	\$22.50	\$22.50
Snyder (EAS to Roosevelt)					
Prior to 2/08/94	\$13.25	\$20.45	\$20.75	\$20.75	\$20.75
After 02/08/94	\$14.50	\$22.20	\$22.50	\$22.50	\$22.50
Sterling (4)(5)					
Prior to 2/08/94	\$13.25	\$20.45	\$20.75	\$20.75	\$20.75
After 02/08/94	\$14.50	\$22.20	\$22.50	\$22.50	\$22.50
Stringtown					
Prior to 2/08/94	\$13.25	\$20.45	\$20.75	\$20.75	\$20.75
After 02/08/94	\$14.50	\$22.20	\$22.50	\$22.50	\$22.50
Velma (EAS to Pike City, Ratliff City, Duncan) (6)					
Prior to 2/08/94	\$13.25	\$20.45	\$20.75	\$20.75	\$20.75
After 02/08/94	\$14.50	\$22.20	\$22.50	\$22.50	\$22.50
Wardville					
Prior to 2/08/94	\$13.25	\$20.45	\$20.75	\$20.75	\$20.75
After 02/08/94	\$14.50	\$22.20	\$22.50	\$22.50	\$22.50

- Notes: 1) Any license, gross receipts, occupation, franchise tax, inspection fee, or any similar form of tax levied by the municipality is to be added to the above rates and billed as a separate item.
- 2) Rates shown do not include a Company provided instrument.
- 3) Dual Tone Multi-Frequency Signaling is a part of Basic Local Service pursuant to OCC Order No. 380024, issued on Cause No. RM93000090, dated February 8, 1994. The after 2/8/94 monthly rate above, includes the rate for Push Button Dialing Service. In accordance with Order NO. 3800024, customers who, prior to 2/8/94, did not currently subscribe to Push Button Dialing Service are not required to subscribe until the customer changes service or moves to another location.
- 4) The mandatory additional charge for the Wide Area Calling Plan per access line in Sterling are as follows: (CT)
 Residential \$1.47 monthly and Business \$16.42 monthly, as ordered in Case Nos. 000899, 000975, 00974 in Order No. 357147 and its attachments, dated May 22, 1991. (CT)
- 5) The Wide Area Calling Plan (WACP) seven digit-dialed calling scope includes the exchanges of Apache, Cache, Chattanooga, Elgin, Fletcher, Indianoma, Lawton, Medicine Park and Walters. (CT)
 (CT)
- 6) See 25.4 following for local extended area service charges in addition to exchange rates.

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 EFFECTIVE: July 28, 2007
 ISSUED BY: Vice President
 4001 Rodney Parham Road
 Little Rock, AR 72212
 CAUSE NO: PUD 200700247

Attachment 18

Panhandle

Panhandle Telecommunication Systems, Inc. Oklahoma Tariff No. 1
Original Page 35

SECTION 4 - COMPANY SPECIFIC TERMS RATES AND CHARGES
FOR LOCAL EXCHANGE SERVICE (Continued)

4.1 LOCAL EXCHANGE ACCESS SERVICE

4.1.1 The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

place or receive calls to any calling Station in the customer's local calling area, as defined herein; access enhanced Universal Emergency Number/911 Service where available; access the interexchange carrier selected by the Customer for long distance services; access Operator Services;

access Directory Assistance; place or receive calls to toll free telephone numbers; access Telecommunications Relay Service.

4.1.2 Class of Service: The Local Exchange Service Offering is available in two classes of service distinguished by their primary character or nature of use as well as the location to which service is provided: residential or business.

Local Exchange Service will be classified as Residential Service where the primary use is for social or domestic purposes and the location to which service is provided is a residence or the bona fide living quarter for a combined residence and business premises.

Local Exchange Service will be classified as Business Service where the primary use is for paid commercial, professional or institutional activity and the location to which service is provided is a business or commercial location or the service number is listed as the principal or only number for a business in any telecommunications directory.

4.1.3 Rates for Exchange Access Service*

	Monthly Recurring
Residential Line	\$16.15
Business Line	\$31.30

* Applicable non-recurring charges from Section 4.7 apply.

Cause No. PUD 200400337	Order No. 496290 Ron Strecker	Effective: 10-15-2004
	Panhandle Telecommunication Systems, Inc. 603 S. Main Street P.O. Box 511 Guymon, OK 73942	
		Authorized Agent Initials

SECTION 4 - COMPANY SPECIFIC TERMS, RATES AND CHARGES
FOR LOCAL EXCHANGE SERVICE (Continued*)

4.2.6. Lifeline Credits for Lifeline Service on Tribal Lands

Lifeline Service on Tribal Lands has been established by the Federal Communications Commission (FCC), therefore eligible Lifeline customers will receive the appropriate credits, depending on the programs the customer participates in, as specified by the FCC in its Twelfth Report and Order entered into in CC Docket No. 96-45 and as set forth below:

4.2.6.1. If a customer indicates eligibility to receive Lifeline credits as, Food Stamps, Aid to Families with Dependent Children (AFDC), Supplemental Security Income (SSI), Medical Assistance, Vocational Rehabilitation (including aid to the hearing impaired), or Oklahoma Sales Tax Relief Act (68 O.S. §5011, et seq.) then the Customer should receive credits as follows:

	<u>Monthly Credit⁽¹⁾</u>
Tier 1: Federal Subscriber Line Charge Credit	(2)
Tier 2: Initial Federal Credit to Residential Access Line	\$1.75
Tier 3: Oklahoma Universal Service Fund Credit	\$1.17
Additional Federal Credit to Residential Access Line ⁽³⁾	\$.58
Tier 4: Additional Federal Credit to Residential Access Line necessary to reduce customer's bill to \$ 1.00	See footnote (4) below)

- (1) Credit amount will not exceed the total of the subscriber line charge and the residential local exchange rate, less \$ 1.00. In no instance will a subscriber's monthly local exchange rate be less than \$1.00 after the application of the Lifeline Credits.
- (2) Lifeline Service has been certified by the FCC, therefore, eligible Lifeline customers will receive the appropriate waiver of the Subscriber Line Charge (SLC) as specified by the FCC.
- (3) Half of the amount specified on line 3, not to exceed \$1.75
- (4) Eligible customers will also receive an additional reduction off the applicable monthly tariff rate for their local exchange service, not to exceed \$25.00 as specified by the FCC in its Twelfth Report and Order entered in CC Docket No. 96-45.

Cause No. PUD 200400337

Order No. 496290

Effective: 10-15-2004

Ron Strecker

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Panhandle Telecommunication Systems, Inc

Oklahoma Tariff No. 1
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SECTION 4 - COMPANY SPECIFIC TERMS, RATES AND CHARGES
FOR LOCAL EXCHANGE SERVICE (Continued)

4.2.6.2. If a customer indicates his eligibility to receive Lifeline credits as only one or more of the following: Federal Public Housing Assistance, Low Income Home Energy Assistance Program, Bureau of Indian Affairs general assistance, Temporary Assistance for Needy Families (TANF) tribally administered block grant programs, Head Start Programs (only those meeting its income qualifying eligibility provision), or National School Lunch Program (only Applicant or customer who satisfy the income standard of the program for free meals), then the Customer should receive credits as follows:

	Monthly Credit ⁽⁵⁾
Tier 1: Federal Subscriber Line Charge Credit	(6)
Tier 2: Initial Federal Credit to Residential Access Line	\$1.75
Tier 3: Oklahoma Universal Service Fund Credit	\$.00
Additional Federal Credit to Residential Access Line	\$.00
Tier 4: Additional Federal Credit to Residential Access Line to reduce Customer's bill to \$ 1.00	(see footnote (7) below)

- (5) Credit amount will not exceed the total of the subscriber line charge and the residential local exchange rate less \$1.00. In no instance will a subscriber's monthly local exchange rate be less than \$1.00 after the application of the Lifeline Credits.
- (6) Lifeline Service has been certified by the FCC, therefore, eligible Lifeline customers will receive the appropriate waiver of the Subscriber Line Charge (SLC) as specified by the FCC.
- (7) Eligible customers will also receive an additional reduction off the applicable monthly tariff rate for their local exchange service, not to exceed \$26.75 as specified by the FCC its Twelfth Report and Order entered in CC Docket No. 96-45.

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SECTION 4 - COMPANY SPECIFIC TERMS, RATES AND CHARGES
FOR LOCAL EXCHANGE SERVICE (Continued)

4.3. LINK UP AMERICA ASSISTANCE FOR INITIATING SERVICE

4.3.1. Applicability

4.3.1.1. The Link Up America Service Connection Program is a federally sponsored lifeline assistance program designed to make telephone service accessible to low-income residential households who are currently not on the public switched network.

4.3.1.2. Through the program the Service Charge for the installation of the main residence access line, as described elsewhere in the Company tariffs, will be discounted at the rate of fifty percent, not to exceed \$30.00. The remaining portion of the Service Charge may, at the customer's option be billed in equal increments over a four month period.

4.3.1.3. The state-specific plan has been named Link Up Oklahoma.

4.3.2. Eligibility Requirements

4.3.2.1. The following requirements shall be used by the Company to determine the eligibility of a subscriber for Link Up Oklahoma assistance.

- a. For federal income tax purposes, the applicant is not a dependant unless over sixty years of age.
- b. The applicant must meet the requirements for eligibility for either Food Stamps, Aid to Families with Dependent Children, Medical Assistance or Supplemental Security Income. Additionally, persons who are eligible recipients of income assistance for Vocational Rehabilitation (including Aid to the Hearing Impaired) are also eligible for Link Up Oklahoma assistance.

4.3.2.2. The eligibility requirements listed above will be certified to by the applicant or the applicable state agency. The Company assumes no responsibility for the certification of customers or applicants eligibility.

4.3.2.3. Upon receipt of the applicant's documentation establishing eligibility as stated above, the Company will provide the discount, as set forth above.

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FOR LOCAL EXCHANGE SERVICE (Continued-)

4.3.3. Link-Up Credit

Half of Primary Service Charge or \$30.00, whichever is less.

4.3.4. Link Up America - On Tribal Lands

4.3.4.1. The Link Up America on Tribal Lands program is available to eligible applicants who certify residence on tribal lands as defined in Title 25, Code of Federal Regulations, Section 20.1, paragraph (v).⁽¹⁾

4.3.4.2. The applicant or customer seeking to obtain Link Up Service on Tribal Lands credits must demonstrate their current participation in one of the following assistance programs. The Applicant or Customer shall complete and sign, under penalty of perjury, an authorization and self-certification form provided by the Company.

- a. Food Stamps
- b. Aid to Families with Dependent Children (AFDC)
- c. Supplemental Security Income (SSI)
- d. Medical Assistance
- e. Vocational Rehabilitation (including aid to the hearing impaired)
- f. Oklahoma Sales Tax Relief
- g. Federal Public Housing Assistance
- h. Low Income Home Energy Assistance Program
- i. Bureau of Indian Affairs general assistance;⁽²⁾
- j. Temporary Assistance for Needy Families (TANF) tribally-administered block grant programs;⁽³⁾
- k. Head Start Programs (only applicant or customer who satisfy the income qualifying eligibility provision); or
- l. National School Lunch Program (only applicant or customer who satisfy the income standard of the program for free meals).

4.3.4.3. The applicant must not be a dependent for Federal Income Tax purposes unless the applicant is over the age of 60 years of age.

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Oklahoma Tariff No. 1
Original Page 45SECTION 4 - COMPANY SPECIFIC TERMS, RATES AND CHARGES
FOR LOCAL EXCHANGE SERVICE (Continued)

4.3.4.4. The applicant must also certify agreement to notify the Company if the applicant no longer participates in the program or programs described in paragraph 2, above, for which the Applicant certified their participation in.

4.3.4.5. The service installation charge, as described elsewhere in this tariff, will be discounted by fifty percent (50%) not to exceed \$30. An additional 100% discount will be applied for service installation charges between \$60 and \$130, including any facilities based charges associated with the extension of lines or construction of facilities needed to initiate service.

4.3.4.6. The discount will not apply to charges for facilities or equipment on the customer side of the demarcation point.

- (1) The Company shall have no responsibility for the certification of applicant's or customers eligibility.
- (2) Applicant must "have sufficient resources to meet the basic and special needs defined by the Bureau Standard of assistance," 25 C.F.R. § 20.21.
- (3) 42 U.S.C. §612and45C.F.R. §286.

Cause No. PUD 200400337

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Authorized Agent Initials

Panhandle Telecommunication Systems, Inc.

Oklahoma Tariff No. 1
Original Page 46**4.4 DIRECTORY ASSISTANCE**

A Customer may obtain Local Directory Assistance (DA) in determining telephone numbers within its local calling area by calling the Directory Assistance operator. The Customer may request a maximum of two telephone numbers per call to Directory Assistance service without additional charges.

4.4.1 Rates for Directory Assistance

Directory Assistance will be billed at \$.45 per call.

4.5 OPERATOR ASSISTANCE (Traditional)

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner.

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Calling Cards: Provides the Customer with the capability to place a call using a calling card with or without the assistance of an operator.

Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

Operator Assisted (Traditional) Surcharges: The following surcharges will be applied on a per call basis.

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SECTION 4 - COMPANY SPECIFIC TERMS, RATES AND CHARGES
FOR LOCAL EXCHANGE SERVICE (Continued)

4.5.1 Rates for Operator Services

Third Number Billing	\$ 1.65
Collect Calls	\$1.65
Person to Person	\$3.00
Station to Station	\$1.65
 Operator Assisted (Traditional) Surcharges	 \$1.65

4.6 EMERGENCY SERVICES (911)

Allows Customers to reach emergency services including police, fire and medical services. 911 has the ability to selectively route an emergency call to the primary 911 provider so that it reaches the correct emergency service located closest to the caller. In addition, for E911, the Customer's address and telephone information will be displayed to the primary E911 provider for display at the Public Service Answering Point (PSAP) where facilities permit. Charges for 9-1-1 will be a pass through of the charge imposed by the governmental entity.

4.7 ACCESS ORDERING, SERVICE CONNECTION, MOVE AND CHANGE CHARGES

4.7.1 General Description

Service charges are in addition to all other rates and charges that may be applicable for services provided by the Telephone Company.

Nonrecurring Charges - per line

(A) Service Order Charge*	
Primary	\$30.00
Secondary	12.50
(B) Restoration of Service	\$12.50

* Service Order Charges are applicable to: 1) requests to establish an account for initial connection of service and subsequent requests for service, number and/or feature change restoration of service at the customer's request and change in class of service. (An account is established for each service for which a separate access line is established. A separate service order will be written for each request; 2) Connection of additional local exchange access lines or detached access lines to an established service; 3) Change and transfer of service involving change in name and responsibility whether or not there is a lapse in service; 4) Restoration of service disconnected for nonpayment; such service will be restored upon payment of charges due; 5) Service ordered during a pending service order which cannot be included on the pending service order; and 6) Additions, moves and changes of lines in the same building or in different buildings on the same premises.

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SECTION 4 - COMPANY SPECIFIC TERMS, RATES AND CHARGES
FOR LOCAL EXCHANGE SERVICE (Continued)

4.8 SPECIAL SERVICE ARRANGEMENTS

4.8.1. General

If a customer's requirements cannot be met with the regularly offered service arrangements, facilities, or tariffed services, the Company will provide, where practical, Special Service Arrangements. Special Service Arrangements are provided at charges equal to the estimated cost of furnishing such facilities or services on the condition that the provision of such arrangements are not detrimental to any other services furnished under the Company's tariffs. Customer specific contracts shall comply with OAC 165:55-5-10.3.

4.8.2. Rules and Regulations

The Special Service Arrangement shall be effective in accordance with the terms of the agreement with the Customer. The information referred to in the above paragraph will be provided to the Commission Staff no later than thirty days after agreement is made with the Customer. The Commission shall retain jurisdiction over the terms and conditions and rates and charges of the Special Service Arrangement and shall have the authority to modify the terms, conditions, rates and charges prospectively, after notice and hearing unless otherwise agreed to by the Customer, the Company, and Commission Staff.

4.8.3. Rates and Charges

Rates for Special Service Arrangements are equivalent to the estimated costs of furnishing the Special Service Arrangements.

Estimated cost is developed from an estimate of the total cost to the Company to provide the Special Service Arrangement, including:

- (A) Cost of Maintenance;
- (B) Cost of Operation;
- (C) General administration expenses, including taxes, on the basis of average charges for these items; and,
- (D) Any other item of expenses associated with the particular situation.

Cause No. PUD 200400337

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Authorized Agent Initials

SECTION 4 - COMPANY SPECIFIC TERMS, RATES AND CHARGES
FOR LOCAL EXCHANGE SERVICE (Continued)

4.9 LIST OF LOCAL EXCHANGES

The Company offers the services under this tariff in the following local exchanges:

Ada, Afton, Alex, Allen, Alluwe, Altus, Alva, Anadarko, Antlers, Ardmore, Asher, Atoka, Avant, Barnsdall, Bartlesville, Bennington, Bessie, Billings, Binger, Blackwell, Blair, Bokoshe, Boswell, Boynton, Braggs, Brekenridge, Bristow, Broken Arrow, Byars, Cache, Caddo, Calvin, Carney, Carrier, Cashion, Cement, Chandler, Checotah, Chelsea, Cherokee, Chickasha, Claremore, Cleveland, Clinton, Coalgate, Collinsville, Commerce, Coweta, Gushing, Davis, Delaware, Depew, Drumright, Duncan, Durant, Eldorado, Elk City, Elkhart, Oklahoma, El Reno, Enid, Eufaula, Fairfax, Fairland, Fairmont, Fairview, Ft. Cobb, Ft. Gibson, Glencoe, Granite, Grove, Guthrie, Harrah, Hartshorne-Haileyville, Haskell, Headrick, Heldton, Henryetta, Hillsdale, Hitchcock, Hobart, Holdenville, Hominy, Hugo, Idabel, Indianola, Kaw City, Ketchum, Kiefer, Kingston, Konowa, Kremlin, Lawton, Lindsay, Lone Wolf, Luther, Madill, Mangum, Marietta, Maysville, Meeker, Miami, Minco, Morris, Morrison, Muldrow, Mulhall, Muskogee, Newkirk, Noble, Nowata, Oilton, Okemah, Oklahoma City, Metropolitan and all first and second tier zones, Okmulgee, Olustee, Pauls Valley, Pawhuska, Payden, Payne, Perkins, Perry, Picher, Pocasset, Pocola, Ponca City, Porter, Prague, Purcell, Ramona, Ripley, Rocky, Roff, Rush Springs, Ryan, Sallisaw, Sayre, Seminole, Shawnee, Skiatook, Snug Harbor, Soper, Spiro, Stigler, St. Louis, Stillwater, Stratford, Stroud, Tahlequah, Talihina, Tecumseh, Tishomingo, Tonkawa, Tulsa, Metropolitan exchange and all first tier zones, Tupelo, Vinita, Wagoner, Walters, Waynette, Wapanucka, Washington, Waukomis, Waurika, Wayne, Weatherford, Weleetka, Wellston, Westerville, Werumka, Wilburton, Wilson, Woodward, Wynnewood, Yale.

4.10 CALLING AREA

The Company shall offer services to its customers consistent with the Commission's rules and shall comply with the provisions of O AC 165:55-13-10.1as it pertains to service areas that include all or a portion of a WACP or EAS arrangement.

Cause No. PUD 200400337

Order No. 496290

Effective: 10-15-2004

Ron Strecker

Panhandle Telecommunication Systems, Inc.

603 S. Main Street

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Attachment 19

Pottawatomie

POTTAWATOMIE TELEPHONE COMPANY
Local Exchange Tariff

SECTION 1
4th Revised Sheet 4
Replacing 3rd Revised Sheet 4

LOCAL EXCHANGE SERVICE

III. SCHEDULE OF RATES AND CHARGES

A. Residence Monthly Local Exchange Access Line Rates
(1)

<u>Exchange</u>	<u>1-Party</u> (3)	<u>1-Party</u> <u>Obsolete</u> (4)	<u>Trunk Hunting</u> (3)	<u>Trunk Hunting</u> <u>Obsolete</u> (4)
Bowlegs	\$16.85	\$ 14.95	\$24.32	\$ 22.42
Earlsboro	\$16.85	14.95	\$24.32	22.42
Sasakwa	\$14.80	12.90	\$21.25	19.35
Pearson/ Tribbeyz	\$14.80	12.90	\$21.25	19.35

- (1) Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.
- (2) The Pearson/Tribbey exchange is included in the Oklahoma City Wide Area Calling Plan (WACP), for a listing of exchanges included in the seven digit-dialed WACP and the additional WACP rate additive refer to the Southwestern Bell Telephone Company Long Distance Message Telecommunications Service Tariff. Customers previously residing in the Pearson exchange pay an additional \$2.00.
- (3) Pursuant to RM 930000090, Order No. 380024, Tone Dialing Service is a part of basic service. The combined offering will be the standard service offering for basic service.
- (4) Pursuant to RM 930000090, Order No. 380024, Obsolete service is limited to existing customers at existing locations who do not currently subscribe to Tone Dialing Service. The obsolete service rate will continue to apply until the customer changes, adds or moves existing service arrangements.



Authorized By: 17 O.S. (Supp. 1997) §131

Effective: January 1, 1998

DIRECTOR OF
PUBLIC UTILITIES

POTTAWATOMIE TELEPHONE COMPANY
Local Exchange Tariff

Section 1
4th Revised Sheet 5
Replacing 3rd Revised Sheet 5

LOCAL EXCHANGE SERVICE

III. SCHEDULE OF RATES AND CHARGES

A. Business Monthly Local Exchange Access Line Rates
(1) (4)

<u>Exchange</u>	<u>1-Party</u> (1)	<u>Semi-Public</u> (2)	<u>Trunk Hunting</u> (1)	<u>PBX Trunk</u> (1)
Bowlegs	\$24.15	\$26.90	\$35.27	\$35.27
Earlsboro	\$24.15	\$26.90	\$35.27	\$35.27
Sasakwa	\$21.50	\$26.90	\$31.30	\$31.30
Pearson Tribbey(3)	\$21.50	\$26.90	\$31.30	\$31.30
<u>Exchange</u>	<u>1-Party Obsolete</u> (1) (5)	<u>Semi-Public Obsolete</u> (2) (5)	<u>Trunk Hunting Obsolete</u> (1) (5)	<u>PBX Trunk Obsolete</u> (1) (5)
Bowlegs	\$22.25	\$25.00	\$33.37	\$33.37
Earlsboro	\$22.25	\$25.00	\$33.37	\$33.37
Pearson	\$21.60	\$27.00	\$31.40	\$31.40
Sasakwa	\$19.60	\$25.00	\$29.40	\$29.40
Tribbey(3)	\$19.60	\$25.00	\$29.40	\$29.40

- (1) Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.
- (2) The rate for Semi-Public Telephone Service includes a charge for instrument rental.
- (3) The Pearson/Tribbey exchange is included in the Oklahoma City Wide Area Calling Plan (WACP), for a listing of exchanges included in the seven digit-dialed WACP and the additional WACP rate additive refer to the Southwestern Bell Telephone Company Long Distance Message Telecommunications Service Tariff. Customers previously residing in the Pearson exchange pay an additional \$2.00.
- (4) Pursuant to RM 930000090, Order No. 380024, Tone Dialing Service is a part of basic service. The combined offering will be the standard service offering for basic service.
- (5) Pursuant to RM 930000090, Order No. 380024, Obsolete service is limited to existing customers at existing locations who do not currently subscribe to Tone Dialing Service. The obsolete service rate will continue to apply until the customer changes, adds or moves existing service arrangements.

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Effective: ^{JAN 11 1998} January 1, 1998

DIRECTOR OF
PUBLIC UTILITIES

Attachment 20

Salina-Spavinaw

SALINA-SPAVINAW TELEPHONE COMPANY

Local Exchange Tariff

SECTION 1

2nd Revised Page 4

Replacing 1st Revised Page 4

LOCAL EXCHANGE SERVICE

III. SCHEDULE OF RATES AND CHARGES

A. Residential Monthly Local Exchange Access Line Rates
(1) (2)

<u>Exchange</u>	<u>1- Party</u>	
Flint	\$ 11.10	CR
Kansas	\$ 11.10	
Locust Grove	\$ 11.10	
Salina	\$ 12.43 (3)	
Spavinaw	\$ 11.10	
Strang	\$ 11.10	CR

B. Obsolete Residential Monthly Local Exchange Access Line Rates (4)

<u>Exchange</u>	<u>1- Party</u>	
Flint	\$ 9.10	MT
Kansas	\$ 9.10	
Locust Grove	\$ 9.10	
Salina	\$ 10.43 (3)	
Spavinaw	\$ 9.10	
Strang	\$ 9.10	MT

APPROVED
MAR 25 2003
DIRECTOR OF
PUBLIC UTILITIES

- (1) Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.
 - (2) Pursuant to RM 930000090, Order Mo. 380024, Tone Dialing is part of basic service. The combined offering will be the standard service offering for basic service.
 - (3) This rate includes the EAS additive of \$1.33, (Salina to Pryor) pursuant to Order No. 372980, issued in Cause No. 890000826.
 - (4) Obsolete service is limited to existing customers at existing locations who do not currently subscribe to Tone Dialing. Obsolete services will apply until the customer changes service or moves to another location.
- Cause No. PUD 200200714 Order No. 473765 Effective: 3-25-2003

AT
|
AT

AT
|
AT

Attachment 21

Santa Rosa

SANTA ROSA TELEPHONE COOPERATIVE, INC.
Local Exchange Tariff - Oklahoma

SECTION 1
Original Sheet 4

LOCAL EXCHANGE SERVICE

III. LOCAL EXCHANGE SERVICE RATES AND CHARGES

A. Residence Monthly Local Exchange Access Line Rates (1)

Exchange/ EAS Exchange(s)		1-Party (2)	Obsolete Service (3)	Trunk Hunting Service (4)
Devol (405-299)		\$9.00	\$7.50	\$2.00
Randlett (405-281)				
Burkburnet, TX (817-569)				
Elmer (405-687)		\$9.00	\$7.50	\$2.00
Altus (405-471)	(405-477)			
	(405-481)			
Randlett (405-281)		\$9.00	\$7.50	\$2.00
Devol (405-299)				
Burkburnet, TX (817-569)				

- (1) Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.
- (2) Tone Dialing Service is a part of the basic service. The combined offering will be the standard for basic service.
- (3) Obsolete service is limited to existing customers at existing locations who do not currently subscribe to Tone Dialing Service. The obsolete service rate may continue to apply until the customer changes, adds or moves existing service arrangements at which time the 1-Party service rate will apply.
- (4) Rates for Trunk Hunting Service are \$2.00 for each line and are in addition to the monthly residence rate.

Cause: PUD 940000438

Order No.: 390915

Effective: March 23, 1995

Attachment 22

Shidler

SHIDLER TELEPHONE COMPANY
Local Exchange Tariff

SECTION 1
2nd Revised Page 5
Replacing 1st Revised Page 5

LOCAL EXCHANGE SERVICE

III. SCHEDULE OF RATES AND CHARGES

B. Residential Monthly Local Exchange Access Line Rates (1)

	City 1 - Party		Rural 1 - Party
Foraker(2)	\$ 11.35	CR	11.35
Grainola(2)	11.35		11.35
Shidler(2)	11.35		11.35
Webb City(2)	11.35		11.35
Wynona(2)(3)	15.47	CR	15.47

B. Obsolete Residential Monthly Local Exchange Access Line Rates (4)

	City 1 - Party	City 2 - Party	Rural 1 - Party	Rural 2 - Party
Foraker(2)	\$9.35	6.85	11.35	8.35
Grainola(2)	9.35	6.85	11.35	8.35
Shidler(2)	9.35	6.85	11.35	8.35
Webb City(2)	9.35	6.85	11.35	8.35
Wynona(2)(5)	7.35	4.85	7.85	6.35

NOTES:

- (1) Pursuant to RM 93000090, Order No. 380024, Tone Dialing is part of a combined offering will be the standard service offering for basic service.
- (2) Rates for Access Line Service do not include a charge for any instrument or other customer premises equipment.
- (3) The Wynona Exchange is included in the Tulsa Wide Area Calling Plan (TWACP). The TWACP rate additive of \$7.62 is incorporated in Wynona's rates.
- (4) Obsolete service is limited to existing city customers at existing locations who do not currently subscribe to Tone Dialing. Obsolete services will apply until the customer changes service or moves to another location.
- (5) The Wynona Exchange is included in the Tulsa Wide Area Calling Plan. Please refer to Southwestern Bell Telephone Company's Long Distance Message Telecommunications Service Tariff for the applicable rate additive.

APPROVED
APR 23 1997
DIRECTOR OF
PUBLIC UTILITIES

Cause No.: PUD 960000401 Order No.: 411685 Effective: 4-28-97

Attachment 23

Southwest Oklahoma

FORM 8-7

Southwest Oklahoma Telephone Company

O. C. C. No.

Box 220, Duke, Oklahoma 73532

Sheet No.

(Name of Company)

Cancelling Sheet No.

Applies to All Exchanges

Oklahoma

(Name of City)

DO NOT USE THIS MARGIN

MONTHLY SERVICE RATES	SERVICE
Business	\$12.25
Residence	8.25
Extensions	1.75
Pay Telephone	17.50

Effective upon conversion to one party service of any city, town or rural segment of an exchange.

RECEIVED
OKLA. CORP. COMM
NOV 30 1976
TELEPHONE DEPARTMENT

Rate Issued June 8, 1976 Rate Effective Immediately
Month Day Year Month Day Year

Rates Authorized by 121935 25666
(Order No.) (Cause No.) (Date of Letter)

Issued by Charles Nesbitt Attorney
(Name of Officer) (Title)

125 Northwest 6th Street, Oklahoma City, Oklahoma 73102
(Address of Officer)

Attachment 24

Terral

**TERRAL TELEPHONE COMPANY
OKLAHOMA CITY, OKLAHOMA**

**SECTION 6
1st Revised Page 2**

GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

I. GENERAL (Continued)

B. Application of Business and Residence Rates (Continued)

A detached structure when strictly a part of the residence on the same premises and is not used as a place of business.

II. LOCAL EXCHANGE SERVICE RATES

A. Monthly Local Exchange Access Line Rates

Exchange	(NPA-NXX)	(1) Business	(1) Residence	(1) Semi-Public
Terral	(405-437)	\$16.50	\$14.00	\$20.50

Exchange	(NPA-NXX)	(1) (2) Business	(1) (2) Residence	(1) (2) Semi-Public
Terral	(405-437)	\$14.50	\$12.00	\$18.50

- (1) Pursuant to RM 930000090, Order No. 380024, Tone Dialing Service is part of basic service. The combined offering will be the standard service offering for basic service.
- (2) Pursuant to RM 930000090, Order No. 380024, Obsolete Service is limited to existing customers at existing locations who do not currently subscribe to Tone Dialing Service. The obsolete service rate will continue to apply until the customer changes, adds or moves existing service arrangements.


 JAN 14 1998
 DIRECTOR OF
 PUBLIC UTILITIES

**Cause No.: PUD 960000241
Effective Date: January 14, 1998**

**Order No.: 419613
Issued By: Dick R. Segress, President**

Attachment 25

Totah

TOTAH TELEPHONE COMPANY, INC.
Ochelata, Oklahoma

3rd Revised Sheet No. 36
Cancelling 2nd Revised Sheet No. 36

Section 3

Local Telephone Service

Territory offered: All Exchanges of the Company, as delineated on maps filed with the Commission.
Applicability: Available to all class and grades of service, subject to availability of facilities.

<u>Exchange</u>	<u>Business</u>		<u>Home Office</u>	<u>Residence</u>	(AT)
	<u>One-Party</u>	<u>Trunk Rate*</u>	<u>One-Party</u>	<u>One-Party #</u>	(NR)
Burbank	\$10.90	\$16.35	\$10.15	\$9.40	
Lenapah	\$10.90	\$16.35	\$10.15	\$9.40	
Ochelata**	\$10.90	\$16.35	\$10.15	\$9.40	
Ogelsby**	\$10.90	\$16.35	\$10.15	\$9.40	
South Elgin, OK	\$10.90	\$16.35	\$10.15	\$9.40	
South Hewins, OK	\$10.90	\$16.35	\$10.15	\$9.40	
Talala**	\$10.90	\$16.35	\$10.15	\$9.40	
Wann	\$10.90	\$16.35	\$10.15	\$9.40	

* when two or more lines are provided that automatically hunt when the first is busy, or when provided to a Key System or PBX.

** See Regulations #8

See Vacation Rate Service Regulation

Regulations:

1. Applications of Business, Home Office and Residence Rates (AT)
The determination as to whether customer service is furnished at business, home office or residence rates is based on the location and character of use, made of the service. The type of directory listing may, in some cases, also serve as a satisfactory basis for determining whether business, home office, or residence rates apply.

PUBLIC UTILITIES DIVISION
2003000029

Cause Nos.
Effective Date: March 11, 2004
Issued By: Mark Gailey, President

OPTIONAL SERVICES FILING
Order No.
Issue Date: March 10, 2004
Authorized Agent Initials:

Attachment 26

United Telephone Association, Inc.

THE STATE CORPORATION COMMISSION OF KANSAS

Index No.

UNITED TELEPHONE ASSOCIATION, INC.
(Name of Issuing Utility)

SCHEDULE

Replacing Schedule..... Sheet.....

All Exchanges
(Territory to which schedule is applicable)

which was filed

No supplement or separate understanding shall modify the tariff as shown herein.

Sheet 58 of 91 Sheets

SECTION 3. RATE SCHEDULE

3.1 General

This service includes all charges for telecommunications service provided by the Company, other than those charges covered under a special contract between a subscriber and the Company; and directory advertising charges. In addition the Company will add applicable Federal excise, franchise and sales taxes to each monthly bill as a separate charge.

3.2 Local Exchange Telephone Service

These rates apply to all subscribers of the Telephone Company. This rate only covers the provision of network access to a local customer location. All terminal equipment (including the main station) is provided at additional rates.

The rate quoted in this Tariff for local exchange service entitles the customer to local calls (without toll charge) to all local stations connected to a central office of the exchange, or to all local stations served by central offices of the extended local service area where comprised of more than one exchange.

3.21 Basic Service Rates

The following rates apply to all subscribers of all company exchanges which are constructed so as to provide one-party service to all customers within the exchange area which includes Ashland, Cimarron, Copeland, Englewood, Ensign, Ford-Kingsdown, Hanston, Ingalls, Montezuma and Spearville.

	<u>Monthly Rate</u>
One party residence access	\$ 4.50
One party business access	9.50
Private branch exchange service (1½ times business rate)	14.25
Switcher Rate	1.75

PUD 93-1536
Order 376917
376679

90UTAT14TAR

Commission File Number.....

Issued September 28, 1989

NOTED & FILED OCT 11 1989

Effective Upon filing with the commission

THE STATE CORPORATION COMMISSION OF KANSAS

By *Henry Decker* President

By *Judith M. Council* Secretary



Attachment 27

Valliant

VALLIANT TELEPHONE COMPANY
Local Exchange Tariff

SECTION 1
Original Page 4

LOCAL EXCHANGE SERVICE

III. SCHEDULE OF RATES AND CHARGES

A. Residence Monthly Local Exchange Access Line Rates
(1)

	<u>1-Party</u>
All Exchanges	\$10.40

(1) Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.

Cause: PUD000684

Order No.:
344184

Effective: **JAN 2 1980**

Attachment 28

Windstream Communications

WINDSTREAM COMMUNICATIONS SOUTHWEST
Cause No. PUD 200700183
Order No.

OKLAHOMA LOCAL TARIFF
SECTION 5
First Revised Sheet No. 7
Cancels Original Sheet No. 7

LOCAL ACCESS RATE SCHEDULES

RATES - MONTHLY (Continued)

SCHEDULE A

Exchange	Residential Line*	Residential Line – FX Svc*	Business Line*	Business Line – FX Svc*	Manual Trunk*	Automatic Trunk*	(AT)	(RT)
Asher	\$15.66	\$15.66	\$28.11	\$28.11	\$28.11	\$28.11		
Avant	\$17.42	\$17.42	\$42.78	\$42.78	\$42.78	\$42.78		
Barnsdall	\$17.42	\$17.42	\$42.78	\$42.78	\$42.78	\$42.78		
Boynton	\$15.66	\$15.66	\$28.11	\$28.11	\$28.11	\$28.11		
Broken Arrow	\$16.42	\$16.42	\$41.78	\$41.78	\$41.78	\$41.78		
Checotah	\$16.76	\$16.76	\$31.16	\$31.16	\$31.16	\$31.16		
Coweta	\$16.42	\$16.42	\$41.78	\$41.78	\$41.78	\$41.78		
Fairfax	\$15.66	\$15.66	\$28.11	\$28.11	\$28.11	\$28.11		(RT)
Haskell	\$17.42	\$17.42	\$42.78	\$42.78	\$42.78	\$42.78		
Hominy	\$17.42	\$17.42	\$42.78	\$42.78	\$42.78	\$42.78		
Kaw City	\$15.66	\$15.66	\$28.11	\$28.11	\$28.11	\$28.11		
Lindsay	\$16.76	\$16.76	\$31.16	\$31.16	\$31.16	\$31.16		
Maysville	\$15.66	\$15.66	\$28.11	\$28.11	\$28.11	\$28.11		
Meeker	\$17.42	\$17.42	\$42.78	\$42.78	\$42.78	\$42.78		
Morris	\$17.42	\$17.42	\$42.78	\$42.78	\$42.78	\$42.78		
Paden	\$15.66	\$15.66	\$28.11	\$28.11	\$28.11	\$28.11		
Porter	\$17.42	\$17.42	\$42.78	\$42.78	\$42.78	\$42.78		
Prague	\$15.66	\$15.66	\$28.11	\$28.11	\$28.11	\$28.11		
Purcell	\$17.42	\$17.42	\$42.78	\$42.78	\$42.78	\$42.78		
Ramona	\$17.42	\$17.42	\$42.78	\$42.78	\$42.78	\$42.78		
Snug Harbor	\$16.42	\$16.42	\$41.78	\$41.78	\$41.78	\$41.78		
St. Louis	\$15.66	\$15.66	\$28.11	\$28.11	\$28.11	\$28.11		
Stroud	\$13.66	\$13.66	\$26.11	\$26.11	\$26.11	\$26.11		
Tecumseh	\$17.42	\$17.42	\$42.78	\$42.78	\$42.78	\$42.78		
Wagoner	\$16.42	\$16.42	\$41.78	\$41.78	\$41.78	\$41.78		
Washington	\$17.42	\$17.42	\$42.78	\$42.78	\$42.78	\$42.78		
Wayne	\$16.76	\$16.76	\$31.16	\$31.16	\$31.16	\$31.16	(AT)	

*Includes Touch Dial Service.

(RT)
(RT)

ISSUED: April 23, 2007

EFFECTIVE: May 23, 2007

Vice President
4001 Rodney Parham Road
Little Rock, AR 72212

Attachment 29

Wyandotte

GENERAL EXCHANGE TARIFF

WYANDOTTE TELEPHONE COMPANY
d/b/a TDS Telecom
Oklahoma

Section 3
Original Sheet 1

LOCAL EXCHANGE SERVICE

A. EXCHANGE RATES

1. General

This tariff is governed, except as otherwise specified herein, by the General Exchange tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to Local Exchange Service to all stations bearing the designation of Wyandotte Central Office at the flat rates shown below.

The rates for Local Exchange Service apply to all customers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

2. Rates

	Monthly Rate
KEY TRUNKS	\$19.35
BUSINESS	\$23.35
RESIDENCE	\$17.65

APPROVED
JAN 28 2005
COMMUNICATIONS
REGULATORY

ISSUED: January 27, 2005
CAUSE NO.: PUD 200500051
BY: Paul E. Pederson, Vice - President

EFFECTIVE: March 28, 2005

15.3 Appendix C – “State of the Industry” E9-1-1 Services

In the context of this report, the recommendation that Oklahoma PSAPs implement “state of the industry” E9-1-1 services to cover all citizens includes adherence to all applicable and generally accepted public safety communication industry standards, as well as keeping pace with evolving standards and recommended operating procedures. Some of the attributes of “State of the Industry” E9-1-1 services that have been cited throughout this report include compliance with federal laws such as the Americans with Disabilities Act (ADA), FCC requirements, USPS addressing standards, and NENA technical standards.

NENA standards are developed by the NENA Technical Committees: Network, Data, PSAP/CPE and ALEC/PS. Once approved by the NENA Executive Board, these standards help ensure consistency in the 9-1-1 industry. Telcos, vendors and users all benefit from widespread adoption of the standards. The following NENA standards can be found at: http://www.nena.org/9-1-1TechStandards/nena_standards.htm

01 Standards - Technical Standards Administration	
01-001	NENA Technical Organization and Standards Process Supplement to 01-001
01-002	Master Glossary of 9-1-1 Terminology (Revised 10/2004)
02 Standards - Technical Data	
02-001	Recommended Formats For Data Exchange (Replaced by 02-010)
02-002	Recommended Standards for E9-1-1 Data Base Maintenance (Replaced by 02-011)
02-003	Protocols For Data Exchange (Replaced by 02-010)
02-004	Measurements for Data Quality (Replaced by 02-011)
02-005	Standards for Local Service Providers (Replaced by 02-011)
02-006	Standards For Service Provider Local Number Portability (Replaced by 02-011)
02-010	<p>NENA Standard Formats & Protocols for ALI Data Exchange, ALI Response & GIS Mapping</p> <ul style="list-style-type: none"> • USPS Addressing Standards--Publication 28 (Adobe PDF)--Standard street suffix and state name abbreviations • XML SCHEMAS
02-011	NENA Data Standards for Local Exchange Carriers, ALI Service Providers & 9-1-1 Jurisdictions (Revised 11/2004)
02-011	Database Administration Forms Software – Supplemental to 02-011 (off-site link)
03 Standards - Technical Network	
03-001	NENA Network Quality Assurance see Technical Information Document 03-501 Network Quality Assurance
03-002	NENA Recommendation for the implementation of Enhanced MF Signaling, E9-1-1 Tandem to PSAP

03-003	NENA Recommendation for the implementation of Inter-Networking, E9-1-1 Tandem to Tandem
03-004	NENA Recommendation for an E9-1-1 Functional Entity Model
03-005	NENA Generic Requirements for an Enhanced 9-1-1 Selective Routing Switch
03-006	E9-1-1 Call Congestion Management
03-007	NENA Standard for Emergency Service Central Office (ESCO) Code Selection Assignment and Display Management
04 Standards - Technical PSAP	
04-001	Generic Standards for E9-1-1 PSAP Equipment (Issue 2)
04-002	NENA PSAP Master Clock Standard
04-003	Generic Standards for E9-1-1 ISDN PSAP Equipment Utilizing Basic Rate Interface (BRI)
04-004	Generic Standards for E9-1-1 PSAP Intelligent Workstations
05 Standards - Wireless	
05-001	Implementation of the Wireless Emergency Service Protocol E2 Interface
06 Standards - Technical ALEC & Private Switch	
06-001	NENA Standards for Local Service Provider Interconnection Information Sharing
06-002	NENA Standards for ALEC Service Initiation
06-003	NENA Standards for Private Switch (PS) E-9-1-1 Database
08 Standards - Technical VoIP Packet	
08-001	Interim VoIP Architecture for Enhanced 9-1-1 Services (i2)

Table 3: NENA Standards

15.4 Appendix D – AT&T General Exchange Tariff: 911 Emergency Number Services

Cause No. PUD 200300546
Order No. 493029

General Exchange Tariff
9-1-1 Emergency Number Services
3rd Revised Sheet 1
Replacing 2nd Revised Sheet 1

9-1-1 EMERGENCY NUMBER SERVICES

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Issued: September 5, 2003

Effective: August 3, 2004

(CT)
(CT)

By: DONALD E. CAIN, President - Oklahoma
Southwestern Bell Telephone, L.P., d/b/a SBC Oklahoma
Oklahoma City, Oklahoma

E9-1-1 ASSESSMENT AND STRATEGIC PLAN FOR THE STATE OF OKLAHOMA

Cause No. PUD 200300546
Order No. 493029

General Exchange Tariff
9-1-1 Emergency Number Services
2nd Revised Sheet 2
Replacing 1st Revised Sheet 2

9-1-1 EMERGENCY NUMBER SERVICES

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Issued: September 5, 2003

Effective: August 3, 2004

(CT)
(CT)

By: DONALD E. CAIN, President - Oklahoma
Southwestern Bell Telephone, L.P., d/b/a SBC Oklahoma
Oklahoma City, Oklahoma

Cause No. PUD 200300546
Order No. 493029

General Exchange Tariff
9-1-1 Emergency Number Services
4th Revised Sheet 1
Replacing 3rd Revised Sheet 1

9-1-1 EMERGENCY NUMBER SERVICES

1. APPLICATION OF TARIFF

- (CT) 1.1 The regulations, rates and charges in this section are in addition to the regulations, rates and charges in other Company tariffs.
- (CT) 1.2 Customer Premises Equipment (CPE) is allowed by the Federal Communications Commission (FCC) which granted the Company's Petition for Waiver on January 8, 1985 to provide terminal equipment associated with 9-1-1 Emergency Number Services.

2. DESCRIPTION OF SERVICES

2.1 General

- A. 9-1-1 Emergency Number Service (9-1-1 Service) is an exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive and answer telephone calls placed by dialing the telephone number 9-1-1.
- B. 9-1-1 Service will be provided to only one PSAP for calling from any telephone number within any serving office area, except when E9-1-1 Service is provided to more than one PSAP within a serving office area and the Selective Routing (SR) service feature is provided as specified in Paragraph 8.7.
- C. Outgoing calls over 9-1-1 exchange lines can only be made on a transfer basis. Central office transfer is not available for 9-1-1 services with Direct Trunked Systems.
- D. Two types of 9-1-1 service are offered: B9-1-1 and E9-1-1. In addition, Private Switch 9-1-1 (PS9-1-1) is an option available in this tariff for those who subscribe to E9-1-1.

2.2 B9-1-1 Service

A service that provides for routing of all 9-1-1 calls originated from within a given central office to a single PSAP. B9-1-1 presents a 9-1-1 call to the PSAP as a normal exchange telephone call. No other features are provided with B9-1-1.

Issued: September 5, 2003

Effective: August 3, 2004

(CT)
(CT)

By: DONALD E. CAIN, President - Oklahoma
Southwestern Bell Telephone, L.P., d/b/a SBC Oklahoma
Oklahoma City, Oklahoma

Cause No. PUD 200300546
Order No. 493029

General Exchange Tariff
9-1-1 Emergency Number Services
5th Revised Sheet 2
Replacing 4th Revised Sheet 2
and 1st Revised Sheet 2.1

9-1-1 EMERGENCY NUMBER SERVICES

2. DESCRIPTION OF SERVICES (cont'd)

2.3 E9-1-1 Service

A. E9-1-1 Service provides the following standard features:

- (FC) • Automatic Number Identification (ANI)
- Automatic Location Identification (ALI)
- Alternate Routing (1)
- Speed Calling (1)
- Touch-tone Calling Service
- Default Routing (1)
- (FC) • Central Office Transfer: (1)
 - Manual Transfer (1)
 - Fixed Transfer (1)
 - Selective Transfer (1)
- (FC) • Selective Routing (1)

2.4 Private Switch 9-1-1 Service

- A. Private Switch 9-1-1 (PS9-1-1) Service is a service offering which allows a PSAP to receive ANI and ALI information on 9-1-1 calls originating from Direct Inward Dialing (DID) stations served by a private switch.
- (CT) B. The option which provides ANI and ALI is available if (1) the Private Switch Provider (PSP) (CT) arranges to provide and update number, name and location information for each DID station served by the private switch in the format required for the Company's data base; (2) the private switch sends ANI to the Company on 9-1-1 calls; and (3) the PSAP is equipped to provide 9-1-1 service with the ALI feature.

(AT) 2.5 Wireless 9-1-1 Service

- (AT) A. Wireless 911 Service (W9-1-1) is a service offering available to existing SBC E9-1-1 customers (MT) which routes wireless calls to designated Public Safety Answering Points (PSAPs) and provides a Mobile Directory Number (MDN) for callback information and the appropriate caller location information to support the Federal Communication Commission's (FCC) Phase I and Phase II requirements established in Docket Number 94-102. Phase I service includes delivery of the Wireless End User's call-back number and cell site/sector information (as provided by the Wireless Carrier) for an in progress 9-1-1 call. Phase II service includes the Phase I information plus the longitude and latitude coordinates as provided by the Wireless Carrier.

(1) Not applicable to direct trunk E9-1-1 systems with a single PSAP.

Issued: September 5, 2003

Effective: August 3, 2004

(CT) By: DONALD E. CAIN, President - Oklahoma
(CT) Southwestern Bell Telephone, L.P., d/b/a SBC Oklahoma
Oklahoma City, Oklahoma

E9-1-1 ASSESSMENT AND STRATEGIC PLAN FOR THE STATE OF OKLAHOMA

Cause No. PUD 200400375
Order No. OAC 165:55-5-10(b)8

General Exchange Tariff
9-1-1 Emergency Number Services
8th Revised Sheet 3
Replacing 7th Revised Sheet 3

9-1-1 EMERGENCY NUMBER SERVICES

2. DESCRIPTION OF SERVICES (cont'd)

2.5 Wireless 9-1-1 Service (cont'd)

B. This service will support the following wireless E9-1-1 design solutions:

- Call path Associated Signaling (CAS)(1)
- Third-party NCAS
- Hybrid

3. GENERAL REGULATIONS

3.1 Scope

- (AT)
(AT)
- A. 9-1-1 Service is a one-way incoming telephone service for calls using the 9-1-1 telephone number to reach an appropriate PSAP.
- B. The service is furnished only for receiving emergency calls by the public.
- C. 9-1-1 Service is provided solely for the end-user and not for the benefit of any third party; nor does this service create any obligations by the Company regarding third parties.
- D. The customer and/or PSAP agree to use E9-1-1 information holding confidential the name, address, and telephone number of the end-user only for the purposes of delivering emergency services or responding to an in progress emergency and/or 9-1-1 call. Customer and/or PSAP agree that it will not use this information for any other purposes whatsoever.

3.2 Rules and Regulations

- A. 9-1-1 Service is offered subject to the availability of facilities.
- B. The Company does not answer 9-1-1 calls, but furnishes facilities to enable the PSAP to answer 9-1-1 calls at their premises.

- (1) The CAS solution does not support Phase II implementations. Customers that utilize CAS for Phase I will be required to migrate to NCAS or Hybrid solutions for Phase II implementation.

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General Exchange Tariff
9-1-1 Emergency Number Services
4th Revised Sheet 4
Replacing 3rd Revised Sheet 4

9-1-1 EMERGENCY NUMBER SERVICES

(MT) 3. GENERAL REGULATIONS

3.2 Rules and Regulations (cont'd)

- (CT) C. The Company's entire liability to any person including Independent Exchange Companies who participate in joint provisioning of 9-1-1 Service and any person served by such IEC, for interruption or failure of any Universal Emergency Number Services shall be limited to the terms set forth in this section and other sections of this tariff. 9-1-1 Services are furnished subject to all operating failures and interruptions including, but not limited to, equipment breakdowns, errors, defects, malfunctions and interruptions of service experienced in the telephone exchange system. 9-1-1 Services are furnished subject to any additional forms of service failures and service degradations resulting from the complexity of the service arrangement, program errors and failures, delays and errors in the input and processing of data used by the E9-1-1 Database associated with the E9-1-1 service arrangement. The Company does not undertake to provide a higher level of service reliability and quality than the telephone exchange service being provided in the exchange where 9-1-1 is offered.
- (CT) D. The Company does not undertake to answer and forward 9-1-1 calls, but furnishes the use of its facilities to enable the customer to respond to such calls with the customer's personnel.
- (CT) E. The rates charged for 9-1-1 service do not contemplate, and the Company does not undertake inspection or constant monitoring to discover errors, defects and malfunctions in service. The customer shall have the responsibility of discovering all errors, defects and malfunctions, and assumes the duty of, and will make such tests as, in the judgment of the customer, are of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.

3.3 Limitations

- A. Direct Trunk service is limited to the serving office telephone number 9-1-1 as the universal emergency telephone number. B9-1-1 Service will be provided to only one PSAP within a single central office serving area. E9-1-1 service may be provided to more than one primary PSAP within a single central office serving area by using Selective Routing.
- B. 9-1-1 Service is not replacement for telephone service to the participating public safety agencies. See Paragraph 5.1.F.
- (CT) C. Because the Company's exchange boundaries and political subdivision boundaries may not coincide, the customer must make arrangements to handle all 9-1-1 calls from telephones served by central offices within the 9-1-1 Service area when the calling telephone is located outside the geographical boundary of the customer's public safety jurisdiction.

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General Exchange Tariff
9-1-1 Emergency Number Services
5th Revised Sheet 5
Replacing 4th Revised Sheet 5

9-1-1 EMERGENCY NUMBER SERVICES

(MT) 3. GENERAL REGULATIONS (cont'd)

(CT) 3.4 Liability of the Company

- (CT) A. The Company shall not be liable to the PSAP, or to any other person, for any damages arising out of errors, interruptions, defects, failures or malfunctions of 9-1-1 and/or PS9-1-1 Service, including damages arising from errors or defects of associated equipment and data processing systems, except that the customer shall be entitled to an allowance for interruptions as specified in Paragraph 3.7.A.
- (CT) B. The customer agrees to release, indemnify, defend and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.
- (CT) C. The 9-1-1 customer and/or PSAP also agrees to release, indemnify and hold the Company harmless for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, conditions, occasion or use of 9-1-1 Service features and the equipment associated with it, or by any services furnished by the Company, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 9-1-1 Service, and which arise out of the negligence or other wrongful act of the Company, the 9-1-1 customer and/or PSAP, its users, agencies or municipalities, or the employees or agents of any one of them.
- (CT) D. The Company shall not be liable to the customer and/or PSAP, or any other person for interruptions of any service provided on the premises of a race track or other area subject to the control of the Oklahoma Horse Racing Commission, when deactivated or made inoperative during certain periods of the time as mandated by the Oklahoma Horse Racing Commission.
- (CT) E. PS9-1-1 Service is provided solely for the benefit of the PS9-1-1 end-user customer. The provision of such service shall not be interpreted, construed or regarded as being for the benefit of, or creating any Company obligation toward, or any right of action on behalf of, any third person or other legal entity.

3.5 Service Guarantee

- (CT) 9-1-1 Service will be provided at the same level of service reliability and quality as local exchange telephone service in the exchanges where 9-1-1 Services are offered. The Company does not undertake to provide a higher level of service reliability and quality than the telephone exchange service being provided in the exchange where 9-1-1 is offered.

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 9-1-1 Emergency Number Services
 8th Revised Sheet 8
 Replacing 5th Revised Sheet 8

9-1-1 EMERGENCY NUMBER SERVICES

3. GENERAL REGULATIONS (cont'd)

3.6 Application of Service

- A. Application for 9-1-1 Service must be in writing.
- B. If the application is made by an agent, the Company should be provided in writing with satisfactory proof of appointment of the agent.
- C. At least one local law enforcement agency must be included among the participating agencies in any 9-1-1 Service request.
- D. Requests for PS9-1-1 service (1) can only be initiated by a 9-1-1 customer or a PSP; (2) must be provided to the Company in writing; and (3) must identify service locations and arrangements.

Applications received from PSPs must include written authorization from the 9-1-1 provider responsible for the service area where the private switch is located.

- E. Request for W9-1-1 service: (1) can only be initiated by a current SBC E9-1-1 customer and/or PSAP. Required E9-1-1 service facilities and rates are found in Section 9.2; (2) must be provided to the Company in writing 150 days prior to the desired service date for both Phase I or Phase II service; and (3) must identify service locations and arrangements.

3.7 Cancellations, Suspensions and Allowances

- A. 9-1-1 Out of Service failures are governed by and limited to terms in the "Rules and Regulations Applying to All Customers' Contracts" section of this Tariff.
- B. Temporary suspension of service is not provided for any part of 9-1-1 Services.
- C. Cancellation of the service in whole or in part of 9-1-1 services prior to establishment thereof, will require payment to the Company of an amount equal to the cost of engineering, manufacturers' billings resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred by the Company to the time of cancellation resulting from the 9-1-1 services order for service.

4. USE OF SERVICE

- 4.1 The 9-1-1 PSAP shall be a state, county or local government, or an authorized agent of one or more state, county or local governments. The PSAP must have public safety responsibility to respond to calls for emergency police and fire service within the 9-1-1 Service area.
- 4.2 The 9-1-1 end-user forfeits the privacy afforded by non-published service to the extent that the telephone number and the address of the originating station location may be furnished to the PSAP to assist in the delivery of emergency services or when the call is originated. This information is confidential and its use is only to deliver emergency services or respond to in progress emergency and/or 9-1-1 calls.

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9-1-1 Emergency Number Services
8th Revised Sheet 7
Replacing 7th Revised Sheet 7
and Original Sheet 7.1

9-1-1 EMERGENCY NUMBER SERVICES

(MT) 5. CUSTOMER AND/OR PSAP RESPONSIBILITIES

5.1 General

- (CT) A. The rates for 9-1-1 Service do not include inspection to discover errors, defects and malfunctions in the service. The customer shall have the responsibility of discovering all errors, defects and malfunctions, and assumes the duty to determine whether the system is functioning properly for its use. The customer and/or PSAP shall promptly notify the Company in the event the system is not functioning properly.
- B. All 9-1-1 calls must be answered on a 24-hour per day, seven days per week basis.
- C. The customer and/or PSAP must dispatch the appropriate emergency service within the 9-1-1 Service area, or transfer all 9-1-1 calls received to the responsible government agency.
- D. The customer and/or PSAP must develop reasonable methods for responding to calls for non-participating agencies.
- (CT) E. The customer and/or PSAP must subscribe to local exchange service at 9-1-1 Service PSAP locations for administrative purposes, for placing outgoing calls and for receiving other emergency calls including those relayed by the Company operators.
- F. The customer and/or PSAP are responsible to provide all trunks and 9-1-1 CPE capable of adequately handling the incoming 9-1-1 calls. A minimum of two 9-1-1 trunks are required.

5.2 E9-1-1 Service Arrangements with the Selective Routing Feature

- (CT) A. The customer and/or PSAP shall identify primary and secondary PSAP locations and unique combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service within various portions of the E9-1-1 Service Area. An Emergency Service Number (ESN) will be provided by the Company for each such combination.
- B. The customer and/or PSAP will associate these ESNs with name; street address; section, township and range or other mutually agreed upon routing criteria in the E9-1-1 Service area. The ESNs will be carried in the DBMS to permit routing of E9-1-1 calls to the appropriate PSAP responsible for handling such calls.
- (CT) C. Initial ESN assignments shall be furnished to the Company in writing prior to the service date.
- (CT) D. After establishment of service, the customer and/or PSAP shall continually verify the accuracy of the routing information in the master street address guide (MSAG). This includes advising the Company of changes in street names, establishment of new streets, address changes used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other agencies' jurisdiction over any address, annexations, or boundaries, incorporation of new cities, or any other matter affecting the routing of E9-1-1 calls.

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 9-1-1 Emergency Number Services
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9-1-1 EMERGENCY NUMBER SERVICES

5. CUSTOMER AND/OR PSAP RESPONSIBILITIES (cont'd)

5.2 E9-1-1 Service Arrangements with the Selective Routing Feature (cont'd)

- E. The Company will provide to the customer and/or PSAP complete listings from the MSAG for customer verification of PSAP routing designations for the appropriate emergency responders (Police, Fire, EMS).
- F. The customer and/or PSAP should submit changes to the MSAG as they occur.

5.3 PS9-1-1 Service

- A. The PS9-1-1 customer is responsible for assuring that the private switch provides complete ANI according to the technical specifications established by the Company. The private switch number information must be approved by the Company prior to implementation to ensure that the service will function properly. PS9-1-1 service will not function properly if ANI is not in the proper format, if duplicate telephone numbers exist at the private switch, or if any telephone numbers assigned by the PSP are inconsistent with the Company's numbering plan.
- B. The PS9-1-1 PSP creates, maintains and forwards to the Company current telephone number and address data according to the format and procedures specified by the Company.
- C. The PS9-1-1 PSP develops and implements procedures to prevent the unauthorized or illegal use of PS9-1-1 trunks.
- D. The PS9-1-1 PSP uses computer hardware and software for ongoing Private Switch End User (PSEU) record update programs and processes that conform to the specifications outlined in the PS9-1-1 Technical Interface Standards.
- (AT) E. PS9-1-1 information consisting of the name, address and telephone number of non-published customers is confidential. The E9-1-1 customer and/or PSAP agree to use such information only for the purposes of delivering emergency services or responding to in progress emergency 9-1-1 calls.
- (AT) (AT) F. The PSEU forfeits the privacy afforded by non-published service to the extent that the telephone number, the address and name associated with the originating station location may be furnished to the PSAP to assist in the delivery of emergency services or when the call is originated. This information is confidential and its use is only to deliver emergency services or respond to in progress emergency 9-1-1 Service calls.
- G. The rates charges for PS9-1-1 Service do not include and the Company does not undertake, inspection or constant monitoring to discover errors, defects and malfunctions in the service. The PS9-1-1 PSP and/or PSAP has the responsibility for reporting all errors, defects and malfunctions to the Company.

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9-1-1 Emergency Number Services
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9-1-1 EMERGENCY NUMBER SERVICES

(MT) 5. CUSTOMER AND/OR PSAP RESPONSIBILITIES (cont'd)

5.3 PS9-1-1 Service (cont'd)

- (CT) H. Cancellation of the service in whole or in part by the PS9-1-1 customer or PSP prior to establishment thereof, will require payment to the Company of an amount equal to the cost of engineering, manufacturers' billings resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred by the Company up to the time of cancellation resulting from the PS9-1-1 order for service.

(AT) 5.4 W9-1-1 Service

- A. When the Company is the database provider, the W9-1-1 customer and or PSAP is responsible for ensuring that the wireless carrier creates, maintains, and forwards to the Company current ANI data according to the format and procedures specified by the Company.
- B. The minimum number of digits that the PSAP CPE must be capable of receiving is dependent on the wireless solution. A PSAP must be able to accept 8, 10, or 20 digits when the wireless solution is NCAS, Hybrid, or CAS, respectively. If a PSAP CPE does not meet these requirements, the Company will continue to selectively route wireless 911 calls to the designated PSAPs. However, the PSAP may not receive callback or location information for these calls.
- C. To the extent allowed by law, the W9-1-1 customer and or PSAP agrees to indemnify, defend, and hold harmless the Company from any and all claims, costs, demands, liabilities, losses, actions, lawsuits, and expenses arising from W9-1-1 customer and/or Wireless Carrier providing the Company with inaccurate, out of date or improperly formatted MDN or ANI data.
- D. To the extent allowed by law, the W9-1-1 customer and or PSAP agrees to indemnify, defend, and hold harmless the Company from any and all claims, costs, demands, liabilities, losses, actions, lawsuits, and expenses arising from any and all equipment failure or defects or errors in transmission on the part of the W9-1-1 customer or the wireless carrier.
- E. The W9-1-1 customer and or PSAP acknowledges that W9-1-1 service requires that the respective wireless carriers have the capability to forward the wireless subscribers call and associated call data to the Company for transport to the W9-1-1 customer and or PSAP.
- F. The Company will forward the Phase I and Phase II information that is received from the wireless carrier as specified in the FCC Order. If Phase II data is not received, the Company will route the call by Phase I information and forward the Phase I data provided by the wireless carrier.
- G. Phase II routing by latitude and longitude coordinates for the Hybrid delivery method will require the Company to provide Telco Map Server functionality, which is not addressed in this tariff nor are the rates listed therein. Customer requests for such service will be negotiated and priced as a Special Service Arrangement.

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General Exchange Tariff
9-1-1 Emergency Number Services
5th Revised Sheet 10
Replacing 4th Revised Sheet 10

9-1-1 EMERGENCY NUMBER SERVICES

(MT) 8. DEFINITIONS

(CT) ADMINISTRATIVE SITE - A location responsible for administration of private switch end user records associated with one or more private switches. This location has the computer hardware and software necessary to create and transmit private switch end user information to the Company.

ALTERNATE ROUTING - A standard feature of E9-1-1 when equipped with Selective Routing, which allows E9-1-1 calls to be routed automatically to a designated alternate location if all E9-1-1 exchange lines to a primary PSAP are busy, or a primary PSAP finds a need to reroute calls.

AUTOMATIC LOCATION IDENTIFICATION (ALI) - An E9-1-1 standard feature by which the name and address associated with the calling party's telephone number (identified by ANI) is forwarded to a primary or secondary PSAP for display.

AUTOMATIC NUMBER IDENTIFICATION (ANI) - A standard feature which forwards the end-user's telephone number to the PSAP.

B9-1-1 - A service that provides for routing of all 9-1-1 calls originated from within a given central office to a single PSAP. B9-1-1 presents a 9-1-1 call to the PSAP as a normal exchange telephone calls. No other features are provided with B9-1-1.

C9-1-1 - A service that provides B9-1-1 as well as Forced Disconnect, Idle Tone Application, Called Party Hold, Emergency Ring-back and Switch-hook Status.

(AT) CALL PATH ASSOCIATED SIGNALING (CAS) - A wireless 9-1-1 solution set that utilizes the voice transmission path to also deliver the Mobile Directory Number and the caller's location to the PSAP.

CALLED PARTY HOLD (CPH) - A standard C9-1-1 Service feature that enables a PSAP attendant to retain control of an incoming 9-1-1 call connection if the end-user hangs up.

CENTRAL OFFICE CALL TRANSFER SERVICES - A standard E9-1-1 feature which allows each PSAP to transfer an E9-1-1 call to another PSAP or to some other desired destination. The three types of call transfer features are:

Fixed Transfer - Enables a primary or secondary PSAP attendant to transfer an incoming E9-1-1 calls to a predesignated location by depressing a single button. The PSAP equipment automatically flashes and sends out a Speed Calling code associated with the desired location. If the call is transferred to a PSAP equipped to receive and display ANI and ALI data, the ANI telephone number and the ALI address of the end-user is also transferred.

Manual Transfer - Enables a primary or secondary PSAP attendant to transfer an incoming E9-1-1 call over exchange facilities to another telephone number by depressing a flash button or the switchhook at an answering position and then dial a telephone number or a Speed Calling code.

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9-1-1 Emergency Number Services
2nd Revised Sheet 11
Replacing 1st Revised Sheet 11

9-1-1 EMERGENCY NUMBER SERVICES

(MT) 8. DEFINITIONS (cont'd)

CENTRAL OFFICE CALL TRANSFER SERVICES - (cont'd)

Selective Transfer - Enables a primary or secondary PSAP attendant to transfer an incoming E9-1-1 call to another agency (associated through the DBMS with the end-user's ANI telephone number) by depressing a single button (e.g., "fire"). If the desired destination is a PSAP equipped to receive and display ANI and ALI data, the ANI telephone number and the ALI address of the end-user is also transferred. This type of transfer is only provided with the Selective Routing (SR) feature.

(AT) CUSTOMER - The customer for B9-1-1, C9-1-1, D9-1-1, E9-1-1, PS9-1-1 and W9-1-1 services may be a municipality, a council of governments, a communication district, or other state or local governmental unit, or Public Safety Answering Point (PSAP) or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. W9-1-1 customer must be an existing SBC landline E9-1-1 customer.

(AT)

D9-1-1 - A service which provides B9-1-1 Service plus ANI. Central office transfer of 9-1-1 calls is not provided with D9-1-1 Service. It is generally used in single serving office areas.

DATA BASE MANAGEMENT SYSTEM (DBMS) - A system of manual procedures and computer programs used to create, store and update the data required for the SR and ALI service features on E9-1-1.

DEFAULT ROUTING - An E9-1-1 feature which automatically routes an E9-1-1 call to a predesignated PSAP or other location when a particular E9-1-1 call cannot be selectively routed.

DIRECT TRUNKING - A 9-1-1 facilities arrangement which does not use a control office. The direct trunking arrangement is available to E9-1-1 systems with a single PSAP. Direct-trunked systems do not allow selective routing or central office transfer.

DISPLAY AND TRANSFER UNIT - A selector console and associated common equipment for displaying ANI telephone number at a PSAP attendant position and used by an attendant to activate fixed, manual or selective call transfer services.

DISPLAY UNIT - The display unit and associated common equipment for displaying ALI address or location information at a PSAP attendant position on E9-1-1 Service.

EMERGENCY RINGBACK - A standard C9-1-1 Service feature which allows the PSAP attendant to ring back a telephone being held using the CPH feature.

(AT) EMERGENCY SERVICES ROUTING DIGITS (ESRD) - A 10-digit number that is used to identify the cell site/sector serving the caller. The selective router uses the ESRD to selectively route the call to the designated PSAP.

(AT) EMERGENCY SERVICES ROUTING KEY (ESRK) - A 10-digit number that is normally used to identify an ongoing wireless 9-1-1 call and to correlate the associated data for that call. The selective router uses the ESRK to selectively route the call to the designated PSAP.

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9-1-1 Emergency Number Services
3rd Revised Sheet 12
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9-1-1 EMERGENCY NUMBER SERVICES

(MT) 8. DEFINITIONS (cont'd)

E9-1-1 - A service that provides ANI, ALI and other standard features such as Alternate Routing, Speed Calling, Touch-tone Calling Service, Default Routing and Selective Routing. E9-1-1 does not allow direct trunking.

E9-1-1 (obsolete from previous tariff, Sec. 10) - An obsolete service that provides B9-1-1 service plus ANI, Forced Disconnect, Idle Tone Application, Alternate Routing, Speed Calling, Touch-tone calling and Manual Transfer as standard features. Optional features include Selective Routing, Default Routing, Fixed Transfer and Selective Transfer. This service may include direct trunking facilities.

(CT) E9-1-1 SERVICE CONTROL OFFICE/9-1-1 SELECTIVE ROUTER - The tandem office providing tandem switching capabilities for E9-1-1 calls when multiple PSAPs are involved. It controls the switching of ANI information to a PSAP and also provides the SR service feature, Speed Calling feature, call transfer features for each PSAP.

END OFFICE - The Central Office in the 9-1-1 system where the 9-1-1 calls originate

EXCHANGE ACCESS ARRANGEMENT (EAA) - See Exchange Access Arrangement in the "Explanation of Terms" section of this Tariff.

FORCED DISCONNECT - A standard C9-1-1 and E9-1-1 Service feature which enables a PSAP attendant to release a connection even though the end-user has not hung up. This helps prevent blocking of the 9-1-1 exchange lines at a PSAP location.

(AT) HYBRID - A wireless 9-1-1 solution set that utilizes one transmission path to deliver the voice and Mobile Directory Number to the PSAP and a separate transmission path to deliver the callers location information to the PSAP.

IDLE TONE APPLICATION - A standard C9-1-1 and E9-1-1 Service feature which allows a PSAP attendant to differentiate between an end-user who abandons the 9-1-1 call before it is answered and an end-user who retains the connection, but is unable to speak.

(AT) MOBILE DIRECTORY NUMBER (MDN): A 10-digit telephone number that identifies the calling wireless end user and can be used as a call back number.

MOBILE SWITCHING CENTER: A switch that provides wireless telephone service.

(AT) NON-CALL PATH ASSOCIATED SIGNALING (NCAS) - A wireless 9-1-1 solution set that utilizes one transmission path to deliver the voice and a separate transmission to deliver the Mobile Directory Number and the caller's location to the PSAP.

(CT) PRIVATE SWITCH (PS) - A switch, such as a Private Branch Exchange (PBX), that provides wireline basic telephone service, but is not owned and operated by the Company.

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9-1-1 Emergency Number Services
3rd Revised Sheet 13
Replacing 2nd Revised Sheet 13

9-1-1 EMERGENCY NUMBER SERVICES

(MT) 8. DEFINITIONS (cont'd)

PRIVATE SWITCH END USER (PSEU) - An individual or organization authorized to use the telephone services provided by the private switch.

PRIVATE SWITCH PROVIDER (PSP) - A private entity that provides telephone service to a group of residential or business end users served by the provider's private switch (e.g., Private Branch Exchange).

(AT) PSEUDO-AUTOMATIC NUMBER IDENTIFICATION (pANI) - A number, consisting of the same number of digits as ANI, but is used in place of an ANI to convey a special meaning. The specific meaning assigned to the pANI is determined by agreements, as necessary, between the telephone system originating the call, intermediate telephone systems handling and routing the call, and the destination telephone system. The pANI identifies the location of the base station or cell site through which a mobile call originates.

(AT) PUBLIC SAFETY ANSWERING POINT (PSAP) - An answering location for 9-1-1 calls originating in a given area. A PSAP may be designated as primary or secondary, which refers to the order in which calls are directed for answering.

RECORD - A telephone number and the E9-1-1 database information (ALI) associated with that number.

SELECTIVE ROUTING (SR) - An E9-1-1 feature which routes an E9-1-1 call from an end office to a designated primary PSAP based upon the ANI telephone number of the end-user.

SERVICE AREA - The geographic area in which the customer will respond to all 9-1-1 Service calls and dispatch appropriate emergency assistance.

SERVING OFFICE - This is the Central Office in which a PSAP either primary or secondary is located.

SPEED CALLING - An E9-1-1 feature, which enables a PSAP attendant to place calls to a predesignated location by dialing a number.

SWITCHHOOK STATUS - A C9-1-1 feature which provides a PSAP attendant with visual indication of the end-user's status of being on or off-hook.

9-1-1 EXCHANGE LINE - An exchange access arrangement associated with the 9-1-1 telephone number and used exclusively to terminate 9-1-1 calls to a PSAP.

(AT) 9-1-1 TANDEM TO 9-1-1 TANDEM TRANSFER - The ability to transfer a Wireless 9-1-1 call from a PSAP served by one SBC 9-1-1 tandem (a.k.a. Selective Router) to a PSAP served by a different SBC 9-1-1 Tandem when the two tandems are geographically adjacent and are served by the same SBC automatic location identification (ALI) host system.

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8. DEFINITIONS (cont'd)

- (AT) **WIRELESS CARRIER** - A private entity that provides telephone service to residential or business end users served by the provider's wireless switch.
- WIRELESS 9-1-1 CALL** - Any call generated by a wireless end user via the digits "9-1-1" and delivered by the wireless carrier to the Company for routing to the designated PSAP. The Company does not have to be the 9-1-1 database provider for the PSAP in order to route the call to the designated PSAP.
- (AT) **WIRELESS END USER** - An individual or organization authorized to use the telephone services provided by the wireless switch.
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(MT) 7. PROVISION AND CONNECTIONS OF CUSTOMER PREMISES EQUIPMENT

- 7.1 Terminal equipment used with E9-1-1 Service shall be configured so that it is unable to extract any information from the DBMS other than information relating to a telephone number identified through the ANI service feature as the source of an in-progress 9-1-1 call.
- (CT) 7.2 The Company provided 9-1-1 PSAP equipment or compatible customer-provided 9-1-1 PSAP equipment may be used under the Connections of Terminal Equipment and Communications Systems section of this tariff.
- (CT) 7.3 The Company may provide CPE for use with 9-1-1 PSAP installations. A list of CPE and its associated rates and charges will be provided upon request.
- 7.4 Network interconnection requirements for PS9-1-1 service are described in detail in the PS9-1-1 Technical Interface Standards.

8. RATE REGULATIONS

8.1 E9-1-1 Facilities – Method of Applying Rates

- A. E9-1-1 Systems require adequate facilities from each end office in the serving area to the tandem control office, and from the tandem control office to each PSAP. In addition, each PSAP equipped to provide ALI service requires a minimum of two ALI circuits from the PSAP to E9-1-1 Database.

Rates for facilities found in Section 9.4 of this tariff are all inclusive. No additional mileage, channel termination, or trunk unit charges apply for these circuits.

At least two 9-1-1 facilities or lines are required from each end office in the 9-1-1 network and at least two ALI circuits are required from each PSAP with ALI capability.

The above rule has two exceptions:

1. 9-1-1 exchange lines to a secondary answering location used for central office transfer purposes only;
2. Lines connecting a remote central office from which dedicated facilities is not available. In order to handle 9-1-1 calls from a remote central office, at least two dedicated 9-1-1 facilities are required from the associated host central office to the 9-1-1 network. 9-1-1 traffic originating from one or more remotes and/or 9-1-1 traffic from the host can share these same facilities.

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(MT) 8. RATE REGULATIONS (cont'd)

8.1 E9-1-1 Facilities – Method of Applying Rates (cont'd)

B. Facilities—Interconnection Between Telephone Companies

(CT) For routed or direct-trunked systems, facilities between the Company offices and a point of interconnection with another telephone company shall be billed the appropriate flat rate found in Section 9.2 of this tariff.

(CT) These rates are all inclusive for the Company portion of each circuit. No additional channel termination, mileage or trunk unit charges apply for the Company portion of these circuits.

C. Exceptions

The rates in A and B preceding assume that E9-1-1 service is configured so that all 9-1-1 calls originate from Oklahoma end users and terminate in the same LATA at a primary PSAP in Oklahoma.

If a 9-1-1 agency requires a service configuration where 9-1-1 calls originate and terminate within the same exchange, but the call originator and the primary PSAP are in different states, facilities between the two states will be provided based on the state tariff of the end office where the calls originate and the serving office of the PSAP where the calls terminate.

If a 9-1-1 agency requires a service configuration where the 9-1-1 call originator and the primary PSAP are in different LATAs within Oklahoma, the facilities between the two LATAs will be provided on a Special Service Arrangement Request (SSAR).

8.2 Messages

A. No charge applies to the calling party for calls placed to 9-1-1.

B. Charges for messages transferred over exchange facilities from a PSAP are billed at rates for calls placed within the serving office area of the PSAP.

8.3 B9-1-1 Exchange Line

For each B9-1-1 exchange line terminating at a PSAP, apply the appropriate rates for a business exchange access line and expanded calling scopes charges from the Local Exchange, General Exchange, or Long Distance Message Telecommunications Service Tariffs. The exchange where the serving office providing the 9-1-1 Service is located will determine the appropriate rate schedule. A minimum of two facilities is required per end office.

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(MT) 8. RATE REGULATIONS (cont'd)

8.4 Foreign Office Service and Foreign Exchange Services (1)

Where 9-1-1 services are provided via direct trunking from serving offices other than the PSAP's normal serving office, apply the rates for the appropriate Foreign Service Office service and expanded calling scopes charges as found in the Local Exchange Tariff, Private Line Service Tariff, Long Distance Message Telecommunications Service Tariff or Foreign Exchange service as found in the General Exchange and Private Line Service Tariffs.

8.5 Private Line Services(1)

- A. Tie lines or private lines connecting a PSAP to agencies such as police, fire or ambulance service are provided at rates in the Private Line Service Tariff.
- B. For E9-1-1 systems with multiple PSAPs, apply the following rates:
 - 1. for each line from the E9-1-1 control office to the PSAP:
 - a. apply the appropriate business one-party exchange access line rates when the PSAP's normal serving office is also the E9-1-1 control office.
 - b. apply the appropriate Foreign Serving Office service rates, as found in the Local Exchange and Private Line Service Tariffs, when the PSAP's normal serving office is not the E9-1-1 control office, but is in the same exchange, or
 - c. apply the appropriate Foreign Exchange service rates, as found in the General Exchange and Private Line Service Tariffs, when the PSAP's normal serving office is not the E9-1-1 control office and is in another exchange.
 - 2. for each line from an end office other than the E9-1-1 control office to the E9-1-1 control office:
 - a. apply the appropriate interoffice mileage and channel terminals for Foreign Serving Office service for each line when the end office is in the same exchange as the E9-1-1 control office, or
 - b. apply the appropriate rates for point of termination, interoffice channel mileage and channel terminals, and interexchange channel mileage and channel terminals for Foreign Exchange service when the end office is in a different exchange than the E9-1-1 control office.

8.6 Data Base Management System (DBMS)

The DBMS rates apply when SR or ALI service features are furnished.

(1) Applicable to B9-1-1, Obsolete C9-1-1, Obsolete D9-1-1, and Obsolete E9-1-1 service.

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(MT) 8. RATE REGULATIONS (cont'd)

8.7 Selective Routing

The Selective Routing feature of E9-1-1 Service can only be provided on a total serving office basis. Selective Routing is not permitted on anything less than a wire center basis.

8.8 Moves and Changes

Moves or changes of existing network will be charged according to Section 8.11.F. CPE moves, adds or changes requested are charged time sensitive charges (non-regulated).

8.9 E9-1-1 Nonrecurring Payment Options

Nonrecurring Charges associated with the initial E9-1-1 installation can be deferred for any annual term up to 5 years. The discount rate for this purpose is found in the "Rules and Regulations Applying to All Customers' Contracts" section of this Tariff. Only rate elements specified in Paragraph 9.2 following are eligible for deferral. Only one deferral period can be selected.

The remaining balance shall become due and payable if the customer and/or PSAP disconnect the service element prior to the final payment of the deferral charges.

8.10 PS9-1-1 Service

A. Facilities

1. If the Private Switch is served by a 9-1-1 system that uses a Control Office, (Tandem) Private Switch to Control Office facilities should be ordered.
2. If the Private Switch is served by a direct trunked 9-1-1 system, Private Switch to PSAP facilities should be ordered. This option is only available for 2-wire arrangements. A 4-wire arrangement can be requested through a Special Service Arrangement Request (SSAR).

8.11 Term Pricing Plan

A. General

1. 9-1-1 Service Term Pricing Plan (9-1-1-TPP) provides the customer and/or PSAP with rate stabilization and discounted tariff rates. The 9-1-1-TPP provides for either a one or three year service period (Initial Service Period) for rate stabilization.
2. 9-1-1-TPP monthly rates will be exempt from the Company initiated rate increases throughout the selected service period. Should the Company increase its rates during the 9-1-1-TPP period, the customer PSAP would continue to pay the rates in effect at the time the customer PSAP elected to establish service under 9-1-1-TPP.

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(MT) 8. RATE REGULATIONS (cont'd)

8.11 Term Pricing Plan (cont'd)

A. General (cont'd)

3. Decreases in 9-1-1-TPP monthly recurring tariff rates will be passed on to customers and/or PSAPs who participate in a 9-1-1-TPP.

(AT) 4. A pre-payment option for W9-1-1 service will be provided on an Individual Case Basis (ICB) according to each customer's/PSAP's specific configuration and the associated cost analysis. All ICB pricing will comply with OAC 165:55-5-10.3.

B. Services Available

A customer and/or PSAP may elect to participate in 9-1-1-TPP for the following rate elements:

- E9-1-1 End Office to Control Office Trunk
- E9-1-1 Control Office to PSAP
- E9-1-1 End Office to PSAP Service Office (direct trunk)
- E9-1-1 End Office Outgoing Trunk Unit (Out)

C. Terms and Conditions

The customer and/or PSAP must specify the length of the Initial Service Period at the time the service is ordered.

D. Changes to Pricing Plans

1. At any time, the customer and/or PSAP may request existing 9-1-1 provided on a monthly rate basis to be converted to a 9-1-1-TPP.

2. Prior to the expiration of the Initial Service Period or Extended Service Period described in 8.11.E (Renewal), the customer and/or PSAP may convert existing 9-1-1-TPP services to a new 9-1-1-TPP initial Service Period without incurring termination charges provided the new Initial Service Period is equal to or greater than the original Initial Service Period.

Example: A customer and/or PSAP with an existing one year 9-1-1-TPP could convert to a new one or three year 9-1-1-TPP at any time without incurring termination charges.

Example: A customer and/or PSAP with existing three year 9-1-1-TPP requests to convert to a one year 9-1-1-TPP. This request would be treated as a discontinuance of the existing three year 9-1-1-TPP and termination charges would apply.

3. If a customer and/or PSAP requests existing 9-1-1-TPP service to be converted to a monthly rate basis at any time prior to the expiration of the Initial Service Period or Extended Service Period, the request will be treated as a discontinuance of service and termination charges will apply.

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(MT) 8. RATE REGULATIONS (cont'd)

8.11 Term Pricing Plan (cont'd)

E. Renewal

1. The customer and/or PSAP may elect to renew the 9-1-1-TPP Initial Service Period for one additional 12 month service period (Extended Service Period) at the rates under the original 9-1-1-TPP Initial Service Period.
- (CT) 2. The customer and/or PSAP must provide the Company with a written notice of intent to renew an existing 9-1-1-TPP Initial Period no later than 90 days prior to the expiration of the Initial Service Period.
- (CT) 3. If the customer PSAP elects not to renew the 9-1-1-TPP or does not notify the Company of its intent to renew, the customer's and/or PSAP's service will automatically be billed under the tariffed monthly rates in effect at the time the 9-1-1-TPP Initial Service Period expires.

F. Moves to New Location

1. A customer and/or PSAP with an existing 9-1-1-TPP service may move the existing service to a new location without incurring termination charges provided all of the following conditions are met:
 - (CT) - the new service is provided solely by the Company;
 - the new location is within the same LATA;
 - the customer and/or PSAP request for disconnection of the existing and the request for new service are received at the same time;
 - the due date of the new connect order must be within 30 days of the due date of the disconnect order;
2. In the event an order to move service provided under 9-1-1 TPP does not meet one or more of the conditions above, it will be treated as a discontinuance of the existing service and the establishment of a new service. All termination charges will apply.
3. Except as noted above, the monthly rates for the new service will be those in effect at the time the service is changed. All nonrecurring charges associated with the establishment of the new service will apply.

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(MT) 8. RATE REGULATIONS (cont'd)

8.11 Term Pricing Plan (cont'd)

G. Term Pricing Plan – Rate Applications

1. Nonrecurring Charges

- a. The nonrecurring charges as described in 8.9 and 8.11.A will apply for new services ordered under 9-1-1-TPP.
- b. If the customer PSAP chooses to convert an existing service provided on a 9-1-1-TPP to a monthly rate basis no nonrecurring charges will apply. However, 9-1-1-TPP termination charges may apply.

2. Termination Charges

Customer and/or PSAP requesting to discontinue services provided under a 9-1-1-TPP, prior to the expiration of the Initial Service Period or Extended Service Period will incur termination charges. Payment of the termination charge does not release the customer PSAP from other previous obligations.

(AT) 8.12 W9-1-1 Method of Applying Rates

- A. SBC Network Planning population data will be used to determine the percentage of the state population in the Company's landline telephone service area..
- B. Population data and billing unit calculations will be revisited before the fifth year anniversary of the effective date of this tariff.
- C. The Customer will provide the Company with the population total served by the respective agency/county/PSAP. A letter signed by the Customer, indicating the population served by the respective 9-1-1 entity, will be forwarded to the Company and the state public utility commission.
- D. An annual state-level population growth factor, taken from Company forecasts, will be applied to succeeding years of the plan view.
- E. The SBC-served population (state level) will be divided by 1,000 to determine the total number of billing units for the state.
- F. Billing units will be rounded to the next highest number to determine the number of billing units. (i.e. 1500 in population = 2 billing units, 1499 in population = 1 billing unit). There is a 1 billing unit minimum per PSAP. E.g., if a PSAP has less than 500, rounding up to 1,000 will be required in order to apply the 1 billing unit minimum.

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- (AT) 8. RATE REGULATIONS (cont'd)
- 8.12 W9-1-1 Method of Applying Rates (cont'd)
- G. All one time/nonrecurring and monthly recurring charges for Wireless 9-1-1 service provided by the Company will be divided by the total number of state-level billing units to determine the respective rate per billing unit:
1. A one-time Nonrecurring Charge (NRC) per billing unit will be billed per PSAP at the beginning of the respective service activation (i.e., for Phase I and for Phase II).
 2. Monthly Recurring Charges per billing unit will be billed to the PSAP monthly at the beginning of the respective service activation (i.e., for Phase I and for Phase II).
- (AT) H. A minimum of one (1) billing unit will apply to each rate element for each PSAP.

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(MT) 9. RATES AND CHARGES

9.1 B9-1-1 Service

A minimum of two 9-1-1-exchange lines from the PSAP's serving central office is required. See Paragraphs 8.3 and 8.4. For rates and charges see Local Exchange Tariff.

9.2 E9-1-1 Service

	<u>USOC</u>	<u>Month to</u>	<u>12</u>	<u>36</u>
		<u>Month</u>	<u>Months</u>	<u>Months</u>
A. Facility Rates (Per Facility)				
1. End Office to Control Office Trunk (Must have a minimum of two)(1)				
	Monthly Recurring	E5T \$ 65.00	\$ 55.00	\$ 50.00
	First (Nonrecurring)	E5T 325.00	325.00	325.00
	Additional (Nonrecurring)	E5T 210.00	210.00	210.00
2. Control Office to PSAP Serving Office Trunk (2)				
	Monthly Recurring	E5K 90.00	75.00	65.00
	First (Nonrecurring)	E5K 750.00	750.00	750.00
	Additional (Nonrecurring)	E5K 470.00	470.00	470.00
3. Point of Interconnection with another Telephone company				
(CT)	E9-1-1 trunk connecting the Company with an IEC (3)			
	Monthly Recurring	EPY4X 33.00		
	First (Nonrecurring)	EPY4X 163.00		
	Additional (Nonrecurring)	EPY4X 105.00		

(1) Facility from End User serving office to the E9-1-1 serving office.

(2) Exchange Access Line is included as a non-billable rate element. Exchange Access Line is used only for tracking purposes and not provisioned for actual customer use.

(CT) (3) In those situations where the Company is an intermediary provider of transport on a 9-1-1 facility where each end of the circuit terminates at an IEC location, rates and charges should be based on Private Line Interexchange mileage rates and charges as found in the Private Line Service Tariffs.

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(MT) 9. RATES AND CHARGES (cont'd)

9.2 E9-1-1 Service (cont'd)

	<u>USOC</u>	<u>Month to</u> <u>Month</u>	<u>12</u> <u>Months</u>	<u>36</u> <u>Months</u>
A. Facility Rates (Per Facility) (cont'd)				
4. Point of Interconnection with another Telephone Company trunk between a SBC Oklahoma PSAP and an IEC (3)				
(CT)	Monthly Recurring	EPY5X	\$ 45.00	
	First (Nonrecurring)	EPY5X	375.00	
	Additional (Nonrecurring)	EPY5X	235.00	
B. Feature Rates				
1. E9-1-1 Service Basic Feature Package (1) (1000 Exchange Access Arrangements (EAA)).....				
	E8T	70.00	\$85.00	\$55.00
C. Other Options for E9-1-1 Service				
1. Automatic Location Identification per 1000 (1)(2)(4) Exchange Access Arrangements...				
(FC)	ELJ	60.00	50.00	40.00

- (1) Rounded to nearest 1000 exchange access arrangements served based on the maximum number of exchange access arrangements in service during the most recent month at the time service is established and adjusted annually from the service establishment date.
- (2) Note that these rates and charges do not apply to grandfathered direct-trunked E9-1-1 systems. Direct-Trunked E9-1-1 systems are obsolete to those systems existing or with completed service applications as of the effective date of this tariff.
- (3) In those situations where the Company is an intermediary provider of transport on a 9-1-1 facility where each end of the circuit terminates at an IEC location, rates and charges should be based on Private Line Interexchange mileage rates and charges as found in the Private Line Service Tariffs.
- (FC) (AT) (4) ALI rate includes Selective Routing, ALI Data Circuits and PSAP make Busy Circuits where appropriate. Non-SBC E9-1-1 database users (stand-alone) may purchase ALI circuits as found in the Private Line Service Tariffs, Section 2 or may request via Special Serving Arrangement Request (SSAR). If stand-alone database users choose to move to an SBC-provided ALI database service, the ALI circuit is included in our tariff rates for the ALI feature shown in Section 9.2 C.1, above.

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(MT) 9. RATES AND CHARGES (cont'd)

9.3 PS9-1-1 Service

A. Facilities

The rates and charges listed below assume a 2-wire arrangement. Additional rates and charges may be applicable if a 4-wire arrangement is required via Special Service Arrangement Request (SSAR).

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
From Private Switch to Control Office, per facility.....	9PS	\$83.00	\$380.00
From Private Switch to PSAP, per facility.....	9PT	73.00	585.00

B. Database Management System

The following rates and charges relate to the administration and storage of PS9-1-1 Service data records.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Per 10 records per PSP per 9-1-1 Customer PSAP (1)	ED2PG	\$1.25	\$ 5.00
Administrative Site Establishment.....	NR99P	---	230.00

(1) The private switch provider incurs the complete cost of the total DID number group, when any DID number in that group is in use.

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(AT) 9. RATES AND CHARGES (cont'd)

9.4 W9-1-1 Service

	<u>USOC</u>	<u>Monthly Charge</u>	<u>Nonrecurring Charge</u>
A. Phase I service per billing unit (1)(2)	WL9P1	\$8.12	\$101.54
B. Phase II service per billing unit (1)(2)(3)	WL9P2	2.71	87.31

- (1) If a customer uses a third party database provider, the Company will not assess the completeness of the received ALI record, but will simply deliver it to the PSAP. It will be the responsibility of the third party database provider to ensure that the ALI record provides both the W911 Phase 1 and 2 data as required by the FCC.
- (2) A billing unit represents 1,000 population. Both the Monthly charge and Nonrecurring charge above apply on a per billing unit basis.
- (3) Phase I charges are added to Phase II charges when the PSAP activates Phase II service. Phase II does not replace Phase I, it is incremental to Phase I service.

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(MT) 10. OBSOLETE 9-1-1 SERVICE

10.1 Application

A. Obsolete 9-1-1 Service, including its regulations, rates and charges is available only to existing customers with existing systems at existing locations. Customers may add to existing systems at existing locations, but they cannot outside move or supersede. Customers and/or PSAPs that are currently under this obsolete service may elect to migrate all or part of their service to the current E9-1-1 tariff offering. Obsolete 9-1-1 service must be migrated to Selective Routing via Tandem Trunks if any grandfathered direct trunked system is found to be in conflict with other new or existing 9-1-1 systems.

(CT)

B. These regulations, rates and charges in this tariff are in addition to the regulations, rates and charges in other Company tariffs.

10.2 C9-1-1 Service

(FC)

A. C9-1-1 Service provides B9-1-1 Service plus the following features:

- Forced Disconnect
- Idle Tone Application
- Called Party Hold
- Emergency Ringback
- Switchhook Status

(FC)

B. Activation of the Switchhook Status and Emergency Ringback features requires the use of appropriate CPE at the PSAP.

10.3 D9-1-1 Service

A. D9-1-1 Service provides B9-1-1 Service plus ANI. It is generally used in single serving office areas.

B. Central office transfer of 9-1-1 calls is not provided with D9-1-1 Service.

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9-1-1 EMERGENCY NUMBER SERVICES

(MT) 10. OBSOLETE 9-1-1 SERVICE (cont'd)

10.4 E9-1-1 Service

A. E9-1-1 Service provides B9-1-1 Service via a 9-1-1 exchange line plus the following standard features:

- (FC) |
- Automatic Number Identification (ANI)
 - Forced Disconnect
 - Idle Tone Application
 - Alternate Routing (1)
 - Speed Calling (1)
 - Touch-tone Calling Service
 - (FC) | • Manual Transfer (1)

B. Optional features include:

- (FC) |
- Automatic Location Identification (ALI)
 - Selective Routing (SR) (1)
 - Default Routing (1)
 - Fixed Transfer (1)
 - (FC) | • Selective Transfer (1)

C. Secondary PSAPs that cannot display ANI information will receive calls on a transfer basis.

(1) Not applicable to E9-1-1 Systems with single PSAP.

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General Exchange Tariff
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9-1-1 EMERGENCY NUMBER SERVICES

(MT) 10. OBSOLETE 9-1-1 SERVICE (cont'd)

10.5 Rates and Charges

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
A. C9-1-1 Service				
1. Per Central Office Line	B92	\$130.00	\$200.00	
2. Per Central Office Line	B92			
Effective 1/1/87		70.00		
Effective 1/1/88		95.00		
Effective 1/1/89		120.00		
B. D9-1-1 Service (1)				
Per Central Office Line	B9A	68.00	215.00	
C. E9-1-1 Service				
	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>Subsequent Service Charge</u>
1. End Office Location Equipment				
Outgoing trunk unit (one required per interoffice channel), each	E90	\$53.00	\$ 45.00	\$5.50
2. E9-1-1 Control Office Equipment (2)				
a. Incoming trunk unit (one required per interoffice channel), each	E9N	37.00	50.00	5.50
b. Common equipment (one per Control Office), each	E9C	40.50	26,470.00	---

- (1) Requires the use of Display and Transfer System PSAP equipment at the rates found in Paragraph 10.5.C.5.
- (2) Not applicable to E9-1-1 systems with a single PSAP.

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E9-1-1 ASSESSMENT AND STRATEGIC PLAN FOR THE STATE OF OKLAHOMA

Cause No. PUD 200300546
Order No. 493029

General Exchange Tariff
9-1-1 Emergency Number Services
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9-1-1 EMERGENCY NUMBER SERVICES

(MT) 10. OBSOLETE 9-1-1 SERVICE (cont'd)

10.5 Rates and Charges (cont'd)

C. E9-1-1 Service (cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>Subsequent Service Change</u>
2. E9-1-1 Control Office Equipment (2) (cont'd)				
c. Outgoing trunk unit (one required per interoffice channel), each	E9T/E9V	\$ 27.50	\$45.00	\$5.50
d. Selective Routing service feature				
(1) Common equipment for first 25,000 EAAs	QBG	495.00	---	5.50
(2) Common equipment for second 300,000 EAAs	QBH	1,200.00	---	5.50
	<u>USOC</u>	<u>Monthly Rate</u>	<u>One-Time Payment</u>	<u>Subsequent Service Change</u>
3. Data Management System, per 1,000 EAAs				
a. ALI, per 1,000 EAAs (1)	E1W	\$22.75	\$ 85.00	\$5.50
b. SR, per 1,000 EAAs (2)	E15	47.50	190.00	5.50
4. E9-1-1 PSAP Location	E16	.15	440.00	5.50

A minimum of two 9-1-1-exchange lines from a PSAP's serving office is required. See Paragraphs 8.3 and 8.4.

- (1) If SR is not installed on the customer's E9-1-1 system, an additional nonrecurring charge of \$265.00 per 1,000 EAAs will apply.
- (2) Not applicable to E9-1-1 systems with a single PSAP.

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E9-1-1 ASSESSMENT AND STRATEGIC PLAN FOR THE STATE OF OKLAHOMA

Cause No. PUD 200300546
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General Exchange Tariff
9-1-1 Emergency Number Services
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9-1-1 EMERGENCY NUMBER SERVICES

(MT) 10. OBSOLETE 9-1-1 SERVICE (cont'd)

10.5 Rates and Charges (cont'd)

C. E9-1-1 Service (cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>One-Time Payment</u>	<u>Subsequent Service Change</u>
5. PSAP Equipment				
a. Option I				
(1) ANI Display and Transfer System				
(a) Common Equipment - provides capacity to handle equipment for up to four 9-1-1 exchange lines and four attendant positions. Rate includes cabinet, Trunk Switch, and ANI Signal Receiver.	E9S	\$155.00	\$32,400.00	\$ 5.75
(b) Additional Common Equipment - provides capacity to handle equipment for up to eleven 9-1-1 exchange lines and eleven attendant positions, each.....	E9E	20.00	4,450.00	660.00
(c) Trunk Terminating Equipment (one required for each two 9-1-1 Exchange lines), each.....	E9K	2.70	560.00	285.00
(d) Trunk Switch (one required for each four 9-1-1 exchange lines), each.....	E9Q	2.00	410.00	80.00
(e) ANI Signal Receiver (required if additional Common Equipment is utilized - maximum of two per cabinet), each.....	E9M	12.50	2,650.00	245.00

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9-1-1 Emergency Number Services
Original Sheet 32

9-1-1 EMERGENCY NUMBER SERVICES

(MT) 10. OBSOLETE 9-1-1 SERVICE (cont'd)

10.5 Rates and Charges (cont'd)

C. E9-1-1 Service (cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>One-Time Payment</u>	<u>Subsequent Service Charge</u>
5. PSAP Equipment (cont'd)				
a. Option I (cont'd)				
(1) ANI Display and Transfer System (cont'd)				
(f) Attendant Circuit Pack (one per attendant telephone set or console), each	E9H	\$ 2.00	\$ 410.00	\$ 245.00
(g) Display and Transfer Unit (maximum of fifteen per system), each	E9U	5.25	1,200.00	265.00
(h) Commercial Power Conversion Unit (optional), one per system....	E9P	31.50	6,450.00	5.75
(2) Automatic Location Identification (ALI)				
(a) ALI Master Controller - provides capacity to handle equipment for up to fifteen CRTs. Rate includes the CRT Interface for five CRTs (1)	E8L1X	155.00	38,950.00	
(b) ALI Auxiliary Controller - provides capacity to handle equipment for up to thirty CRTs ..	E8N1X	34.00	15,100.00	125.00
(c) CRT Interface (one required for each five CRTs), each	E1Z	31.50	6,400.00	125.00
(d) Computer-Aided Dispatch (CAD) Interface, each	E1S	7.50	1,600.00	85.00

(CT) (1) In addition, rates from the Private Line Service Tariff apply for two facilities used for data channels from the PSAP to the Company's primary serving office of the exchange where the PSAP is located.

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9-1-1 EMERGENCY NUMBER SERVICES

(MT) 10. OBSOLETE 9-1-1 SERVICE (cont'd)

10.5 Rates and Charges (cont'd)

C. E9-1-1 Service (cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>One-Time Payment</u>	<u>Subsequent Service Change</u>
5. PSAP Equipment (cont'd)				
b. Option II				
(1) ANI Display and Transfer System				
(a) Common Equipment - provides capacity to handle equipment for up to four 9-1-1 exchange lines and four attendant positions. Rate includes cabinet, Trunk Switch, and ANI Signal Receiver				
	E9S	\$610.00	\$305.00	\$ 5.75
(b) Additional Common Equipment - provides capacity to handle equipment for up to four 9-1-1 exchange lines and four attendant positions. Rate includes cabinet, Trunk Switch, and ANI Signal Receiver				
	E9E	80.00	240.00	660.00
(c) Trunk Terminating Equipment (one required for each two 9-1-1 exchange lines), each				
	E9K	10.50	6.00	285.00
(d) Trunk Switch (one required for each four 9-1-1 exchange lines), each				
	E9Q	7.75	6.00	80.00
(e) ANI Signal Receiver (required if additional Common Equipment is utilized - maximum of two per cabinet), each				
	E9M	50.00	6.00	245.00

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9-1-1 EMERGENCY NUMBER SERVICES

(MT) 10. OBSOLETE 9-1-1 SERVICE (cont'd)

10.5 Rates and Charges (cont'd)

C. E9-1-1 Service (cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>One-Time Payment</u>	<u>Subsequent Service Charge</u>
5. PSAP Equipment (cont'd)				
b. Option II (cont'd)				
(1) ANI Display and Transfer System (cont'd)				
(f) Attendant Circuit Pack (one per attendant telephone set or console), each	E9H	\$ 7.75	\$ 6.00	\$245.00
(g) Display and Transfer Unit (maximum of fifteen per system), each	E9U	20.50	50.00	265.00
(h) Commercial Power Conversion Unit (optional), one per system	E9P	125.00	---	5.75
(2) Automatic Location Identification (ALI)				
(a) ALI Master Controller - provides capacity to handle equipment for up to fifteen CRTs. (rate includes the CRT Interface for five CRTs)(1)	E8L1X	610.00	6,850.00	---
(b) ALI Auxiliary Controller - provides capacity to handle equipment for up to thirty CRTs	E8N1X	135.00	8,200.00	125.00
(c) CRT Interface (one required for each five CRTs), each	E1Z	125.00	---	125.00
(d) Computer-Aided Dispatch (CAD) Interface, each	E1S	29.50	---	85.00

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15.5 Appendix E – Town Hall Meeting Notes

Four town hall meetings were conducted in order to gather input from local leaders and 9-1-1 professionals regarding the issues they believe are most important for improving the 9-1-1 system in Oklahoma. Town hall meetings were held in the following cities:

1. Ardmore, Oklahoma
2. Claremore, Oklahoma
3. Antlers, Oklahoma
4. Woodward, Oklahoma

Each town hall meeting included an introduction by a Statewide 911 Advisory Board member explaining the role of the Board, Board membership, an overview of important 9-1-1 issues, and the purpose of the meeting. The purpose of each meeting was described as an opportunity to hear from local leaders and public safety professionals concerning the 9-1-1 issues that they believe are most important in their locations and for their citizens. Attendees included 9-1-1 professionals, public safety personnel, state representatives, county commissioners, mayors, city and county representatives, US Postal Service, carriers, and newspaper staff.

Intrado personnel provided an overview of 9-1-1 service levels in the represented jurisdictions and facilitated the discussions. Each meeting lasted approximately two hours. The following represent issues and comments offered by the town hall meeting attendees.

Ardmore, OK - September 17, 2007

- For non-addressed counties, attendees expressed confusion about multiple addressing standards and concern that addressing would have to be redone if not compliant with the correct 9-1-1 standard.
- The post office ceases to issue addresses once the county goes 9-1-1.
- There is a preference for names rather than numbers in addresses; dispatchers occasionally invert numbers, or they may be misunderstood.
- Turf issues exist between municipalities and counties as to who can assign which addresses.
- Street signs disappear; popular names are stolen by college students and others. (This was cited as an issue in every town hall meeting.)
- Some counties were addressed 20 years ago; as a result, addressing has not been properly maintained or standardized, and in some cases there are multiple streets with the same name.
- Seasonal residents are not aware that their 9-1-1 service does not work the same way it does back home.
- Wireless 9-1-1 calls are occasionally sent to the wrong county.
- It can be difficult to get cellular census data from carriers to accurately allocate 9-1-1 surcharges between county and municipal jurisdictions; this may be due in part to sloppy data (zip code) for the location of primary use.
- Some fraudulent 9-1-1 calls and 9-1-1 area code calls from unregistered phones are a problem as well.
- Counties had success in utilizing the services of local college students as interns to perform mapping. This was cost effective for the county, the students gained valuable experience, and some students were hired into full-time positions
- The following counties and municipalities were represented: Johnston County, City of Ardmore, Carter County, Marshall County, City of Duncan, City of Sulpher, City of Madill, Murray County, Stephens County, City of Pauls Valley, and AT&T Public Safety.

Claremore, OK - September 19, 2007

- The inability to share maps or have a common base map causes problems when mobile 9-1-1 callers cross county lines.
- One recurring issue involves addressing 100 per mile (every 52 feet) versus 1,000 per mile (every 5.2 feet). Some rural counties believe 100 per mile is sufficient, but others have run into problems keeping pace with the density of growth.
- Street signs disappear; popular names are a problem. This is a reason why it may make more sense to assign street numbers rather than names.
- A successful practice has been teaming with utility companies so they do not provide gas and electric services until a 9-1-1 address has been assigned.
- The US Postal addressing coordinator for Oklahoma shared various issues as well as the progress that has been made in addressing counties.
- Citizens can be very reluctant to give up their existing address, and some feel they have been lied to regarding that necessity when asked to vote for E9-1-1 surcharges.
- When 9-1-1 was compared to the Oklahoma Rural Fire Protection program as an example of a federal/state/local partnership for promoting public safety in rural communities, there was strong support for the program by one county commissioner, but another opinion was that the fire program provided was inefficient in its use of funds in providing expensive equipment in areas that may not have the greatest need
- Counties expressed difficulty in working with VoIP service providers and determining whether a 9-1-1 fee is being remitted
- A staff writer from *The Claremore Daily Progress* newspaper attended the town hall meeting and reported the following story: http://www.claremoreprogress.com/local/local_story_266095349.html.
- The following counties and municipalities were represented: Rogers County, Mayes County, Delaware County, Nowata County, Ottawa County, Tulsa City and County, Okmulgee County, Cherokee County, Creek County, City of Pryor, Northwest Fire Department, AT&T Public Safety, and The Claremore Daily Progress Newspaper.

Antlers, OK - September 20, 2007

- Grants from the state's (now depleted) Emergency Services Fund were viewed as a very helpful approach to getting 9-1-1 systems up and running; in some cases, it was the only way counties could have implemented a system.
- In a county with partial E9-1-1 coverage, it was expressed that the county commissioner concerned about 9-1-1 service had it in his area, and the commissioners not as concerned about 9-1-1 saw no compelling reason to upgrade service in their areas.
- Attendees expressed a general belief that citizens would support 9-1-1 if put to a vote.
- Attendees also expressed concern about unfunded mandates and felt that additional unfunded mandates would not help.
- Rural fire departments do a good job addressing; they really know the county.
- One recurring issue involves addressing 100 per mile (every 52 feet) versus 1,000 per mile (every 5.2 feet); some rural counties believe 100 per mile is sufficient, but others have run into problems keeping pace with the density of growth.
- Implementing mapped ALI was cost prohibitive for some counties.
- There appeared to be a lack of information regarding how much it would cost to implement E9-1-1.
- It is not clear why one city does not receive ANI/ALI information for county 9-1-1 calls from outside the exchange. It does not seem to be a technology issue, but it appears that the independent telcos may not be validating addresses against the MSAG and processing E9-1-1 orders, or the agency has not engaged the telcos to do so. (Ronnie Freeman from AT&T offered to assist the agency.)
- Turf issues exist regarding who can assign addresses, particularly in some areas recently annexed by cities.

- The following counties and municipalities were represented: City of Hugo, Choctaw County, Pushmataha County, Johnston County, Atoka County, City of Antlers AT&T Public Safety, and KEDDO.

Woodward, OK - September 25, 2007

- Police Departments, Sheriff's Offices, County Commissioners, COG, and county administrators were represented at this meeting.
- Some counties are in the process of implementing E9-1-1 on a regional basis (Woods and Grant) and a number of counties are discussing regional plans in OEDA and NODA; this possibly represents a basis for an eventual regional 9-1-1 affiliation of counties stretching across much of the northern part of the state.
- Woodward has recently implemented a hosted call handling solution and sees great benefit in not having much of the equipment located on premises.
- Attendees expressed interest in a simpler and more equitable funding approach; thus far, there has been excessive time and effort spent on administering, auditing, and allocating 9-1-1 revenues between jurisdictions.
- There was some interest in a state-wide approach to 9-1-1 (economy of scale, eliminate turf issues); however, separately a desire was expressed to keep 9-1-1 local and let the counties/ municipalities solve the issues in ways that are most appropriate for their situations and concerns.
- Attendees voiced concern over segmented wireline and wireless funds to be spent only on the specific 9-1-1 service.
- A number of counties are in the process of addressing county-wide outside the cities.
- There is a perception that not enough money is available; county government operates on a shoe string budget.
- Even the 2% administration fees represent noticeable reductions in funds.
- The three-month lag in releasing funds is felt locally.
- Some county commissioners are reluctant to enact a \$0.50 wireless fee; they also do not want to pay for a vote.
- A discussion took place concerning the status of pre-paid phones.
- Money is needed to train 9-1-1 call takers on providing emergency medical assistance to callers.
- Attendees expressed concerns over call taker and 9-1-1 system liability.
- Attendees questioned the public perception of whether there is a real need; most people believe 9-1-1 works as is.
- However, once a major emergency does occur (Caddo – five disasters in seven years), the need becomes apparent and there is support to improve the 9-1-1 system immediately.
- One attendee suggested that the state create a uniform mapping grid for all counties; on a local level, this had been very successful in helping coordinate emergency response teams from multiple counties and out of state (fire fighting).
- One recurring issue involves addressing 100 per mile (every 52 feet) versus 1,000 per mile (every 5.2 feet); some rural counties believe 100 per mile is sufficient, but others have run into problems keeping pace with the density of growth
- There appears to be a preference for numbering rather than names in addressing.
- Wireline funding is showing a decline due to people doing away with hard-wired phone lines.
- Wireless funding is not compensating for loss of revenue on the wireline side due to the discrepancy in tariff rates between wireline and wireless service.
- The following counties and municipalities were represented: Woodward County, City of Guymon, Woods County, Grant County, Cimarron County, Beaver County, Kingfisher County, Caddo County, Pioneer Telephone, City of Enid, AT&T Public Safety, OEDA, and The Woodward News.

15.6 Appendix F – Glossary

The following definitions pertain to the use of these terms for this report only.

Automatic Location Identification (“ALI”) means the automatic display at the public safety answering point (“PSAP”) of the Subscriber’s telephone number (“TN”) and the address/location of the telephone.

Automatic Number Identification (“ANI”) means the TN of the telephone or other device from which an Emergency Call is placed.

Basic 9-1-1 means that when the three-digit number is dialed, a call taker/dispatcher in the local call center answers the call. The emergency and its location are communicated by voice between the caller and the call taker.

Basic VoIP 9-1-1 (Basic V9-1-1) means that when a VoIP call comes in, it goes right to the 24x7 telephone line and not the 9-1-1 trunk line.

Customer Premise Equipment. (CPE) means phone or terminal equipment located on the customer’s premises. This equipment may be owned or provided by the customer or the phone company.

E2 Interface means the interface between the MPC/GMLC and the EMSE as defined in TR45.2’s TIA/EIA/J-STD-036-A. This interface is required for the implementation of Wireless Phase 2, and, with the addition of the Location Description parameter, supports the necessary fall back to Phase 1 when Phase 2 data is unavailable.

E9-1-1 Database Provider means an agency responsible for maintaining and supporting the ALI database and associated infrastructure.

Emergency Services Message Entity (“ESME”) is an entity in the emergency services network which serves as the point of interface to a mobile positioning center and queries to get CBN and position information.

Emergency Service Routing Digit (“ESRD”) is an identification of call origination. It is a ten-digit number used to support routing of wireless 9-1-1 calls through the 9-1-1 network. The ESRD is also utilized at the public safety answering point for static ALI record retrieval for CAS or hybrid-CAS solutions.

Enhanced 9-1-1 (E9-1-1) means an emergency telephone system which includes network switching, database, and CPE elements capable of providing Selective Routing, Selective Transfer, Fixed Transfer, ANI, and ALI information.

Enhanced VoIP 9-1-1 (Enhanced V9-1-1) means that the VoIP call comes into the PSAP on the 9-1-1 trunk line and the Call Back Number and the address appears on the PSAP’s screen.

Geo-coding means the association of address information to latitude/longitude spatial coordinates.

Geo-coding Accuracy describes not only the spatial relationship between two entities, but also and the degree of confidence in that description. High confidence determinations, based on any level of geo-code (address, ZIP+4, ZIP+2, and ZIP Code), are critical for accurate call routing. Intrado helps identify the accuracy of an address by creating a region that describes where the geo-code might reside. For an address-level geo-code, this region normally is just a single address on a street segment on which the geo-code is assigned. Street level accuracy represents the highest level of Geo-coding Accuracy. In declining order of accuracy, zip+4 geo-codes to the center of the street in which the actual location falls on down to zip+2 which represents the neighborhood in which the location is present.

Intelligent Emergency Network™ is a Next Generation 9-1-1 (NG9-1-1) service that delivers the most advanced emergency communications service available.

Local Exchange Carrier (“LEC”) means a telecommunications carrier that provides local exchange telecommunications services. Also known as Incumbent Local Exchange Carrier (“ILEC”), Competitive Local Exchange Carrier (“CLEC”), Local Service Provider, and Local Dial Tone Provider.

Master Street Address Guide (“MSAG”) means a database of street names and house number ranges within their associated communities and Emergency Services Numbers (“ESNs”) to enable the proper routing of 9-1-1 calls.

Mobile Switching Center (“MSC”) is a switch that provides stored program control for wireless call processing. The MSC identifies the switching office that processes the cellular call to the public switch telephone network (“PSTN”).

Multi-line Telephone System (MLTS) is a system in which any number of individual phone extensions may reside behind one private branch exchange (PBX) and connect to the public switched telephone network via one or a few trunks.

National Emergency Number Association ("NENA") means a professional association comprised of emergency number personnel, 9-1-1 equipment vendors, and telephone company personnel responsible for the planning, implementing, managing, and administering of emergency number systems.

Primary PSAP means the initial public safety answering point to which a 9-1-1 call is automatically routed (also see secondary PSAP).

Pseudo ANI ("pANI") means temporarily associating a non-dialable ANI containing a NPA/NXX corresponding to the geographically appropriate PSAP to facilitate call routing and ALI delivery to the PSAP for "mobile" calls."

PSAP direct number ("PSAP DN") means a 10-digit local exchange telephone line of the geographically appropriate PSAP for any given Emergency Call request.

Public Safety Agency means those governmental agencies, which by law are responsible for the delivery of emergency services within the jurisdiction served by PS/ALI Direct Services to be provided hereunder.

Public Safety Answering Point ("PSAP") means a facility equipped and staffed to receive Emergency Calls.

Public Switched Telephone Network ("PSTN") means the network systems and connectivity operated by incumbent operating telephone companies to route and deliver voice calls to the indicated emergency TN.

Secondary PSAP means a public safety answering point where emergency calls can be routed if the primary PSAP is unable to accept the call, or an ancillary emergency communication center such as a fire department or emergency medical dispatch center to which the primary PSAP manually transfers some calls.

Selective Router ("SR") means a telephone switching center that receives 9-1-1 calls from other offices and uses the ANI or pANI to route them to the proper PSAP. Operated by the LEC serving a particular PSAP. Some LECs call this the 9-1-1 "tandem" office.

Selective Routing means the routing of a 9-1-1 call to the proper Public Safety Answering Point (PSAP) based on the location of the caller. Selective routing is controlled by the ESN which is derived from the customer location.

Selective Routing Database is a 9-1-1 selective routing translations database that contain phone number/ESN Routing Code relationships that route a 9-1-1 call to the proper PSAP.

Telephone Number ("TN") means the ten (10) digit telephone number used to deliver a call through the PSTN to a designated Subscriber.

Teletypewriter/Telecommunications Device for the Deaf (TTY/TTD) means Text Telephony Devices to assist deaf callers

Voice Only VoIP 9-1-1 (Voice Only V9-1-1) means that when a VoIP call comes in, it goes to the 9-1-1 trunk line but the Call Back Number (CBN) and the address does not appear on the PSAP's screen so the caller must communicate that information.

Wireless Phase 0 means the delivery of wireless 9-1-1 calls with no location information to a predefined 10 digit number, often an administrative or non-emergency telephone line.

Wireless Phase .5 means the delivery of wireless 9-1-1 calls with carrier name and cell address.

Wireless Phase I means the delivery of a wireless 9-1-1 call with callback number and identification of the cell-sector from which the call originated. Call routing is determined by cell-sector.

Wireless Phase II means the delivery of a wireless 9-1-1 call with Phase I requirements plus location of the caller within 50 to 300 meters in most cases.